

Learn How CenterPoint Energy (CNP) Is Laying A New Foundation using S/4 HANA Central Finance With A Single Instance ECC Source Environment

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> > Session ID # 82669

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About the Speakers

Rahul Gupta

Solutions Manager, CNP

- Leading tech and solution design for the Advance Finance transformation program.
- Heading RPA efforts at CNP.
- 4+ years leading Enterprise
 Application Integration and
 Electric Market Systems at CNP.
- 12+ years at Deloitte Consulting focusing on tech strategy, M&A IT, and large scale SAP deployments.

Sundeep Gupta

Advisory Director, PwC

- Leading Finance Transformation projects as a Solution Architecture enabled with SAP or S/4HANA.
- Co-leads US practice for S/4HANA Central Finance
- 20 years SAP experience
- Solution Architecture at CenterPoint Energy



Key Outcomes/Objectives

- 1. Learn how CNP built a business case to implement S/4 HANA Central Finance solution for a single instance ECC environment
- Understand the value CNP will deliver with our multi-phase implementation process
- 3. Understand the various technology solutions that are part of a S/4HANA deployment
- Lessons Learned from challenges faced during 4. the implementation process, including the ups and downs of using new technology





Agenda



- Our Advance Finance vision and case for change
- 2. Drivers and expected business benefits
- 3. Key elements of our solution
- 4. Lessons Learned



Today's Finance is Complex

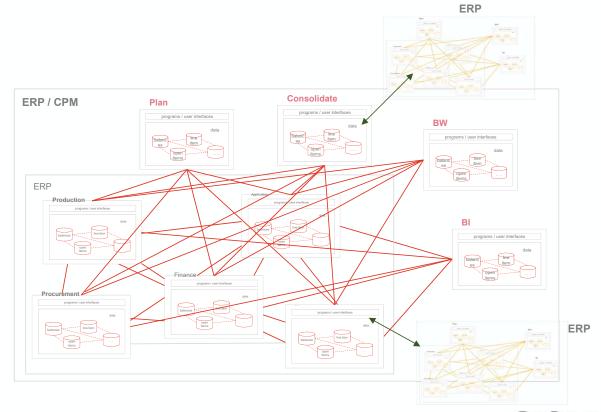
....even more in heterogeneous system landscapes

Signs of complexity

- Extractions and transformations
- · Mappings and harmonization
- Delays, anomalies, inconsistencies
- Data reconciliation, data validation
- Report provision (data-topeople)

Business issue(s)

- Limited transparency
- Throttled productivity
- Prolonged process execution
- Service level challenges

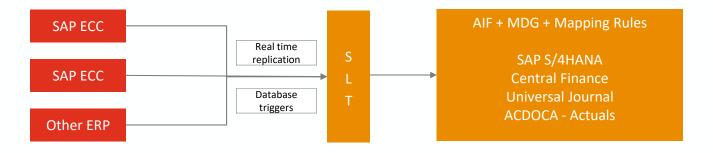




General Solution Idea – Central Finance

Central Finance is an implementation – start with Finance modules

- Single Instance or Multiple Instance systems replicate financial data real time to a Central Finance S/4HANA system
- Non disruptive side-car approach runs in parallel to existing SAP ECC system
 - SLT System Landscape Replication Server real time replication of documents
 - AIF Application Interface Framework error monitoring and correction
 - MDG Master Data Governance
 - Business Mapping Rules Transforming data when required to new S/4 Universal Journal





Instance Strategy Drivers – Market Perspective

Instance Strategy Drivers	Single Instance	Multi Instance
Operating company philosophy		
Holding company philosophy		
Agility in supporting client's needs and requirements quickly		
Ability to standardize back offices processes		
Ability to easily support shared services		
Scalability and agility for M&A integration		
Effective and standardize controls		
Support various tax models		
Total cost of ownership		
Integrated Financial reporting and speed of month-end closing		
Transition cost and value		
	CNP is a single instance	

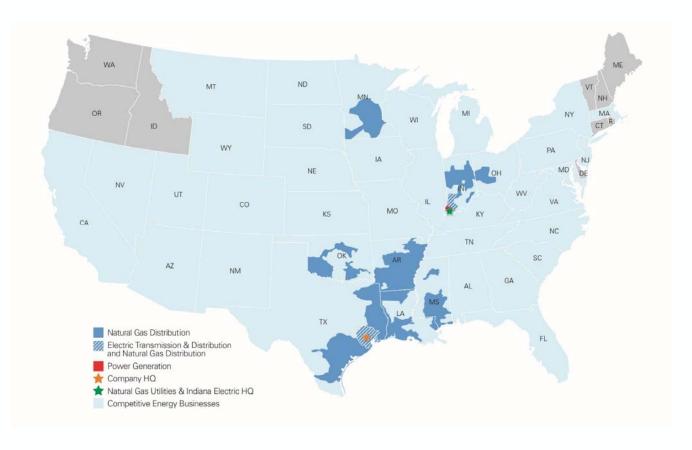
Doesn't support instance strategy

Supports instance strategy with enforced controls and governance

Supports instance strategy



CenterPoint Energy Background



To lead the nation in delivering energy, service and value.





CenterPoint Energy - Case For Change

Our Advance Finance journey began in 2015 in recognition that our processes and technologies do not reflect current advances in business and technology.





Advance Finance Program

Core / Cost Model

Deployment scheduled Q3 2019

Regulatory Reporting

Live, Additional deployments scheduled Q3 2019

Accounting Process Optimization

Live

FP&A

Deployment scheduled Q4 2019

Enterprise Performance Management

(Digital Dashboards)

Live

Treasury Management System

Project kickoff targeted Q2 2019

Robotics Process Automation (RPA)

Live, Ongoing

Wires Automation

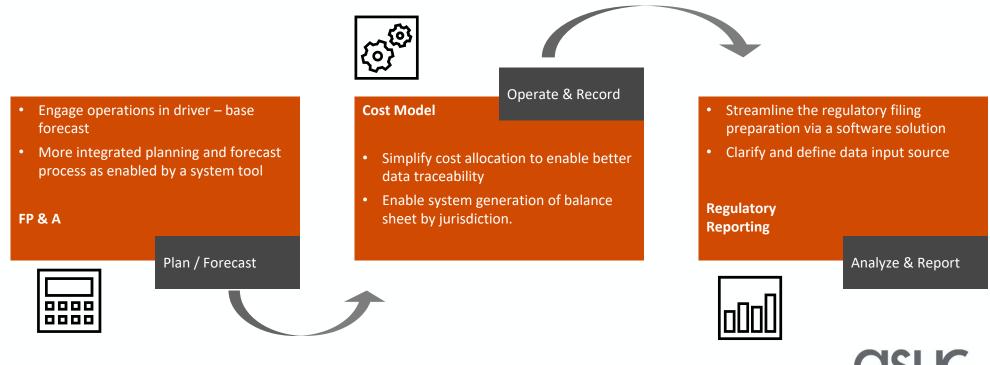
Live

A/P Optimization
Live



Optimized and Integrated Processes Drive the Solution

Our solution focuses on enhancing and improving process





What will Core (SAP ECC & S/4) deliver?

- Finance is leading from the front on the CNP Enterprise migration to SAP S/4
- Enhanced cost flow traceability capabilities and the unbundling of labor
- Improved Jurisdictional identification on the Balance Sheet
- A streamlined rate filing experience

Specific Core improvements and impacts:

Improved
Jurisdictional
Balance Sheet –
increase in
postings at
jurisdictional level

Costs are separated by cost groupings to improve visibility and end-to-end traceability

Unbundling labor rates facilitates compliance with new accounting standard

Simplified allocations – Hundreds of FSCC Cost Centers being eliminated

Real-time FERC identification reduces month end processes and close time

Identification of T&D assets closer to the transaction source impacting key regulatory filings



FP&A | Business Challenges & Drivers

Challenges	Business Impact
Standardization	Different approach, templates, calculation & reporting across organization.
Integration & Centralization	Multiple sources of data are required for plan preparation which increases overall plan preparation durations.
Aggregation Inefficiencies	Difficulty managing iterative updates requiring manual compilation.
Operational Insights	Difficulty analyzing drivers of costs and linking financial results to operational outcomes.
Reporting Challenges	Different report formats and level of details created across organization.
Version Management	Multiple locations of files increases difficulty in comparing versions of plans as well as tracking / managing updates.

FP&A (Future) | Planning Solution

- Link operational drivers with financial outcomes
- Actual/plan data integration within S/4 database
- 24 month rolling forecast capabilities
- Variance reporting between actual/budget and comparison among forecast versions
- Mirroring actual cycles and overheads for forecast, leveraging S/4 allocation engine



Specific FP&A improvements and impacts:

Powerful data analysis & reporting tools

Improved insights into costs due to operational drivers

Standardization of business process and approach across CenterPoint

Budgeting and forecasting in an integrated system with built-in notifications

Linkage between financial plan and regulatory plan with scenario capabilities

Reduction in overall calendar and effort for annual budgeting



What will Regulatory Reporting deliver?

- Improved, automated regulatory processes implemented in an industry leading platform (UI Planner)
- Robust filing documentation (e.g., L5's & process flows)
- Regulatory inspired cost and planning models
- A centralized regulatory ledger, enabling a 'single source of the truth'
- Integrated source data from across the CenterPoint organization (Actual & Plan)

Specific Regulatory Reporting improvements and impacts:

Increased Accuracy and Consistency

Reduced Filing Time and Regulatory Lag

Increased Analytical and Planning Capabilities

Increased Compliance and Credibility with Regulators

4,500+ Spreadsheet Calculations Automated (for selected in scope filings)



Key Elements of CNP Business Focused SAP Solution



Central Finance

Processes moving to Central Finance:

- GL book of record and data source to BPC
- Intercompany reconciliation
- Financial Reporting
- Management Reporting
- · Regulatory Reporting
- Jurisdictional Balance Sheet
- Real Time FERC
- Cost tracing and reporting
- Manual Journal Entries
- Close Automation



SAP ECC

Processes Remaining in ECC:

- · General Ledger
- Accounts Receivable
- Accounts Payable
- Banking
- Asset Lifecycle Accounting
- Fixed Asset Depreciation
- Service Allocation
- Customer Care and Services (CCS)
- Plant Maintenance
- Internal Orders
- Work Breakdown Structure
- · Inventory tracking
- SAP BW
- · Other integrating applications



Process Improvements

Technology Agnostic Process Improvements:

- Increased direct charging to improve transparency of allocated data
- Transmission & Distribution Split
- Unbundling labor rates
- Shift to actual costing to align with key industry peers
- Approach to usage of Cost Centers
- Approach to usage of WBS Elements
- Use of availability control for Internal Orders and WBS Elements



CNP Business Capabilities for S/4HANA Central Finance

Key capabilities and functionality of the Advance Finance S/4HANA system:

- Financial reporting system
 - o All management and performance reporting
 - Plan versus Actuals
 - Cost flow tracing
 - o Report simplification and rationalization
 - Analytical and self service capability
- Business planning system
 - Corporate budgeting and planning (optimized model)
 - o Plan allocations
- Integration hub for Regulatory Reporting and FPA
 - o Regulatory Integration (RI) hub
 - o Real time FERC
- Feed to SAP BPC Consolidations system
- Fiori launchpad for Finance business users
- Stepping stone and risk mitigation for Enterprise ECC move to S/4HANA



Finance Fiori Launchpad

What does the launchpad mean for CNP?

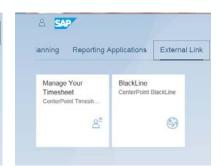
- Single place for all things pertinent to a job/role
- Browser-based interface for organizing access
- Access to preferred reports
- Links to relevant applications – ECC or Central Finance





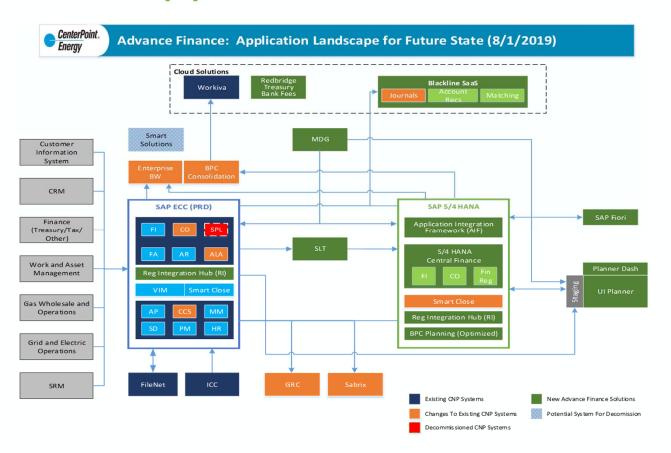








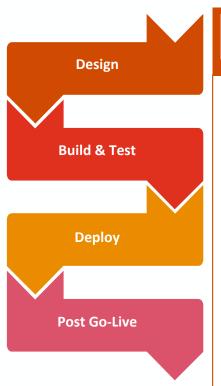
CNP Application Future Landscape



Key solution technologies:

- ECC
- S/4HANA
- BPC
- SLT
- MDG
- Fiori
- Blackline
- UI Planner
- Analysis for Office
- Data Services
- Data Consistency Manager (DCM)
- Solution Manager
- IBM Power VC
- HANA database active/active solution

Our Approach – Build, Test & Deploy





De-Risk the Deployment

- Build starts after Solution Quality and Challenge sessions are completed
- In most cases, there is a Technical Go-Live event that precedes a Functional Go-Live, allowing for parallel observation
- Extensive testing periods are included within the Deployment schedules



Business – Focused Deployment

- Where possible, early releases are deployed to maximize business benefits
- Business-led definition of acceptable testing scenarios
- In certain instances, business end-users will be brought in prior to testing to demo functionality
- Testing completed by business end-users
- Training staged according to the multiple releases and other end user commitments



Emphasis on Data Integrity

- Data validation between SAP ECC and S/4 begins 10 months before an end user go-live, ensuring reconciliation between systems is correct
- Real and complete data sets will be the backbone of all cycles of Integration and User Acceptance Test
- Business users will play a heavy role in data validation



High-Touch Program Coordination

- Incremental releases will deploy new processes, technologies and capabilities in a timely and staged manner to help reduce Business impacts and Program risk
- Business and TO dependencies were considered as the Deployment schedule was defined
- Integration of all Advance Finance projects drove Deployment schedule



CenterPoint Energy Lessons Learned

- Build in time to learn for your S/4 HANA journey starting with pilots was needed to understand various technical components and related capabilities
- Educate your business/technology and project teams there can be many questions, limits revisits, "system of record", "single source/version of the truth"
- Demos involve more people but set realistic expectations
- Expect issues have team members who are familiar with the SAP knowledge base
- Data start early and balance what you can do
 - Archive and clean up open items
 - Analyze data inconsistencies
 - Automate data preparation
 - Automate data validation
- Give yourself enough time for
 - Reporting earlier in the project, fewer reports with more analytics capabilities
 - Infrastructure and landscape setup
- Fiori requires a strategy once understood
- Plan ahead for organization skill sets to support the overall organization
- Seeking expertise when needed Partners and SAP Max Attention



How We Used SAP Max Attention Services

- Value delivered through design reviews and integration sessions
- Validated technical feasibility to give business clients assurance
- Identified gaps/considerations in vendor designs and approaches
- Provided the experience/lessons learned to move project development faster
- Gave perspective of how things were resolved at other SAP customers
- Improved S/4 HANA data load times by 5-6x in some scenarios
- Go-live reviews and support is still pending



Thank You

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Q&A

For questions after this session, contact us at rahul.gupta@centerpointenergy.com and sundeep.gupta@pwc.com.



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