

"Smart Air" Strategy Execution

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About the Speakers

Falko Lameter

- CIO, KAESER Kompressoren SE
- Responsible for information technology and organization at Kaeser Compressors.
- Established digital information processing across the entire company.
- Early initiator and driver of enterprise digitalization.
- Played golf only once and then scored a hole-in-one.

Amogh Umbarkar

- VP, SAP T&I Big Data
- Responsible for the Customer adoption and Ecosystem collaboration
- Passionate about adopting and delivering innovation to achieve better business outcomes
- Leads the Big Data Customer Advisory
 Board to bring Thought Leadership for
 driving continuous product innovation.
- Avid Soccer fan



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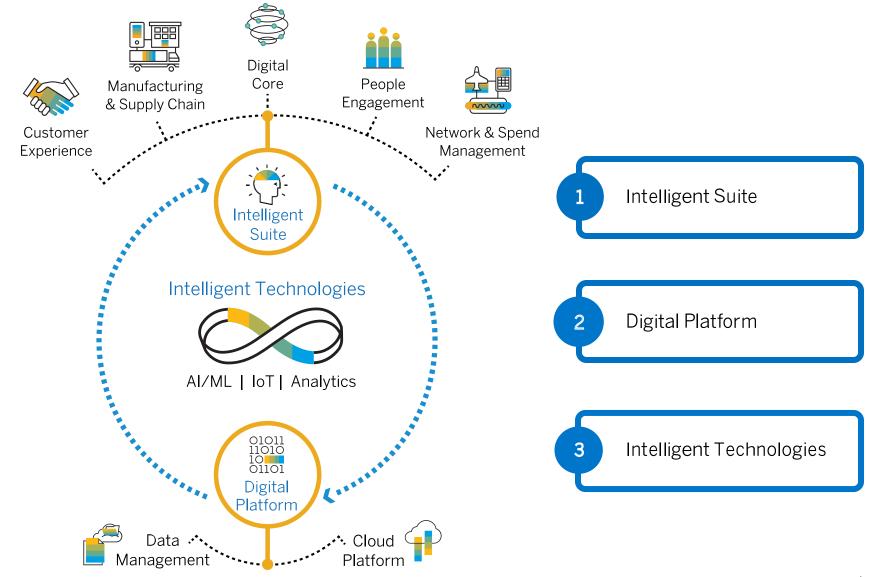
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SAP Strategy – Deliver the Intelligent Enterprise

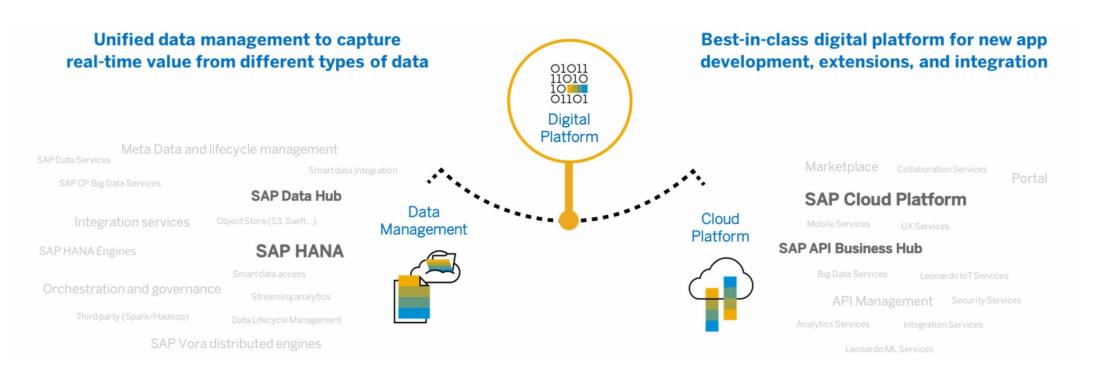


THE INTELLIGENT ENTERPRISE

features 3 KEY COMPONENTS

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Digital Platform: Unlock data-driven intelligence and innovation

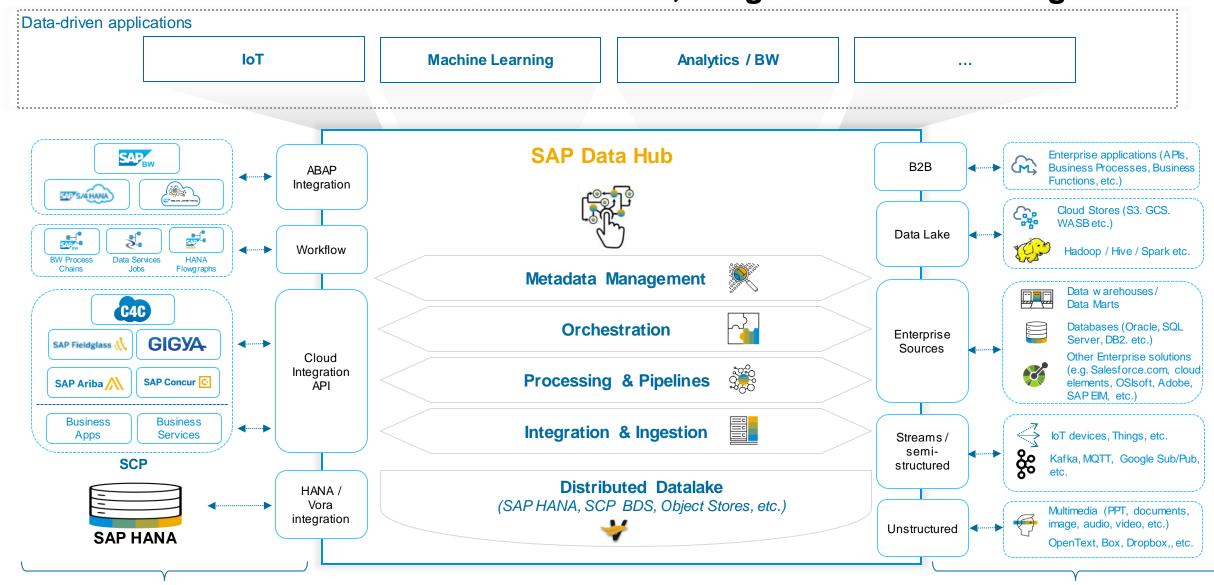


Next-generation data management expands SAP HANA in-memory database to address structured and unstructured data use cases and external data SAP HANA powers SAP applications as the foundation of high-performance data warehousing and analytics SAP Data Hub provides data orchestration and metadata management across heterogeneous data sources

Platform for extending the business processes of the Intelligent Suite and enabling new innovations Delivering deep data and process integrations through APIs and microservices Marketplace for ecosystem to build new innovations leveraging APIs and business services

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SAP Data Hub – Unified Data Orchestration, Integration & Processing



SAP Data Intelligence – Data Science Platform & SAP Data Hub aaS

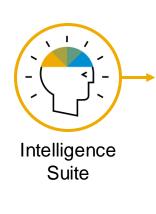
Data science, machine learning, and data orchestration

Currently in Beta

Goal / Vision

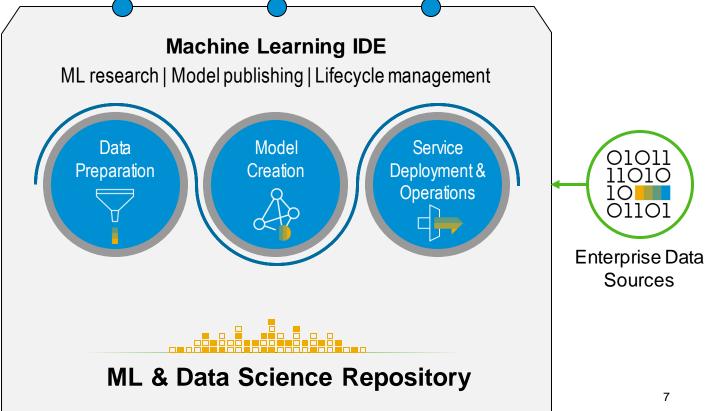
Building an open, scalable, complete machine learning & data science platform

- SAP Data Hub as a Service as foundation and flexible execution environment
- Tight integration into existing machine learning services
- Manage thousands of models in production
- Automate retraining,
 maintenance, and retirement
- Embed into SAP applications
- Stay compliant and auditable



Machine Learning & Data Science Platform

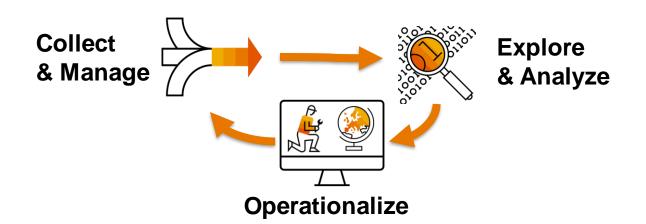
Orchestration | Integration | Operationalization



Three things to bring back home...



- 1. There is a Strategy for Innovation with landmarks, but not a project plan. Iterate to success.
- 2. **Digitalization** spans across the whole Enterprise, Processes and the Product Lifecycle.
- 3. Follow the data journey



KAESER Kompressoren SE



A mid-size enterprise with a strong technology footprint and a proven early adopter

One of the world's leading manufacturer for energy-efficient compressed air systems



6000+ 6000 €

Over 6000 employees worldwide







Founded 100 years ago in 1919 by Carl Kaeser in Coburg, Germany

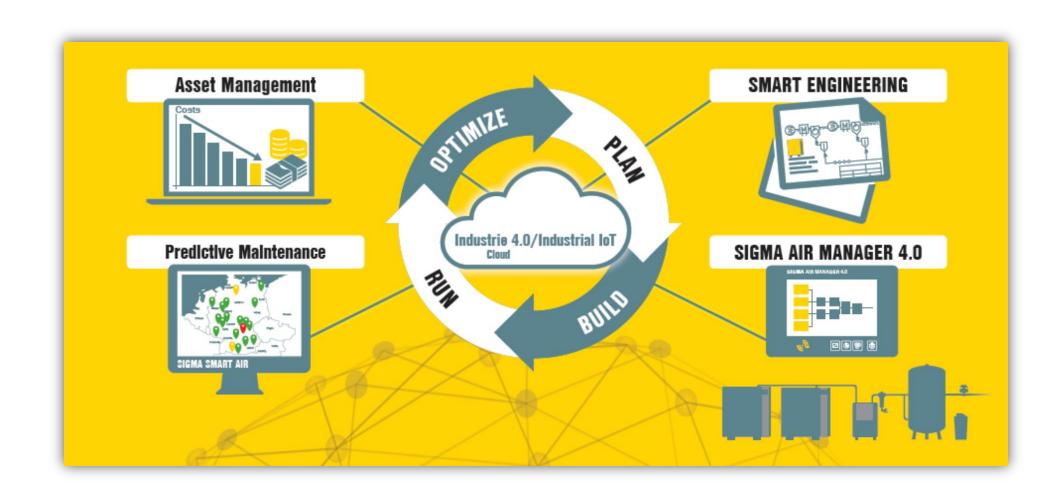


Global Sales & Service in EMEA, Americas, APAC

A Customer-Centric Digital Supply Chain

KAESER KOMPRESSOREN ®

Digitalizing the entire product lifecycle



Exemplary Compressed Air Station

Sigma Air Manager 4.0

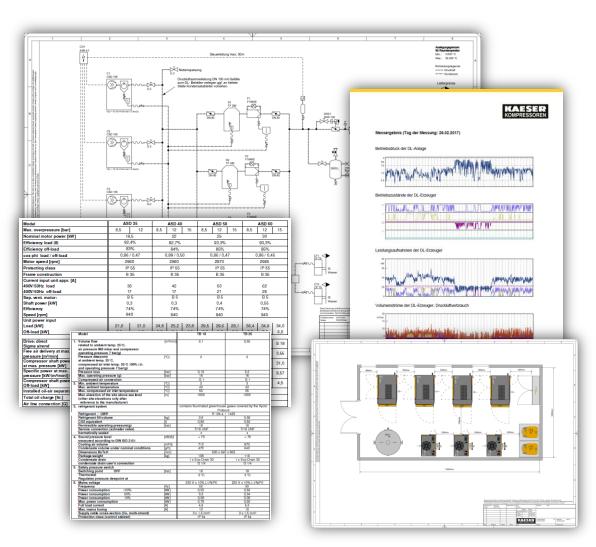




Lifecycle of a Compressed Air Station

KAESER Smart Engineering





Acquisition

As-is & Air Demand Analysis

Planning

Solution planning, simulation & documentation Solution proposal

Realization

ATP, MTO, ETO, ..., Installation (Sub-Contracting)

Commissioning

Integrate into PdMS & Service

Operation

Run Predictive Maintenance & Service

Decommissioning

KAESER Smart Products Digital Twin

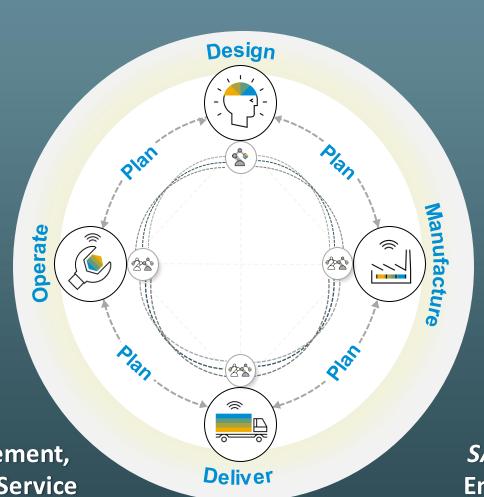






KAESER Asset Intelligence

SAP Asset Intelligence Management,
SAP Predictive Maintenance & Service



KAESER

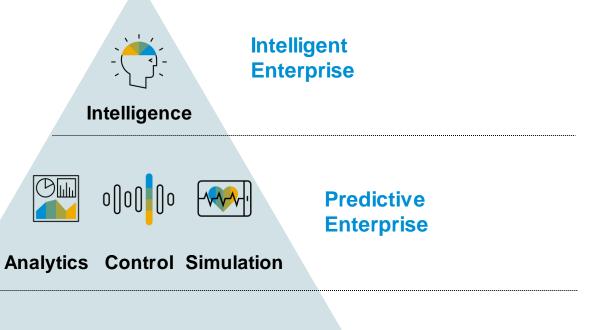
KAESER Smart Products

SAP Intelligent Product Design, Engineering and Manufacturing

Evolution of the Digital Twin

From Data Repository to Intelligent Orchestrator





Monitor

Connected

Enterprise

Data

Uniqueness

Model

KAESER Smart Asset – Track & Trace



Supplier



- Material-Serial-Number (component)
- Technical Documentation
- Manuals
- Spare Parts Lists
- Certificates

KAESER Product



- Material-Serial-Number (final product)
- Equipment list
- Final inspection data



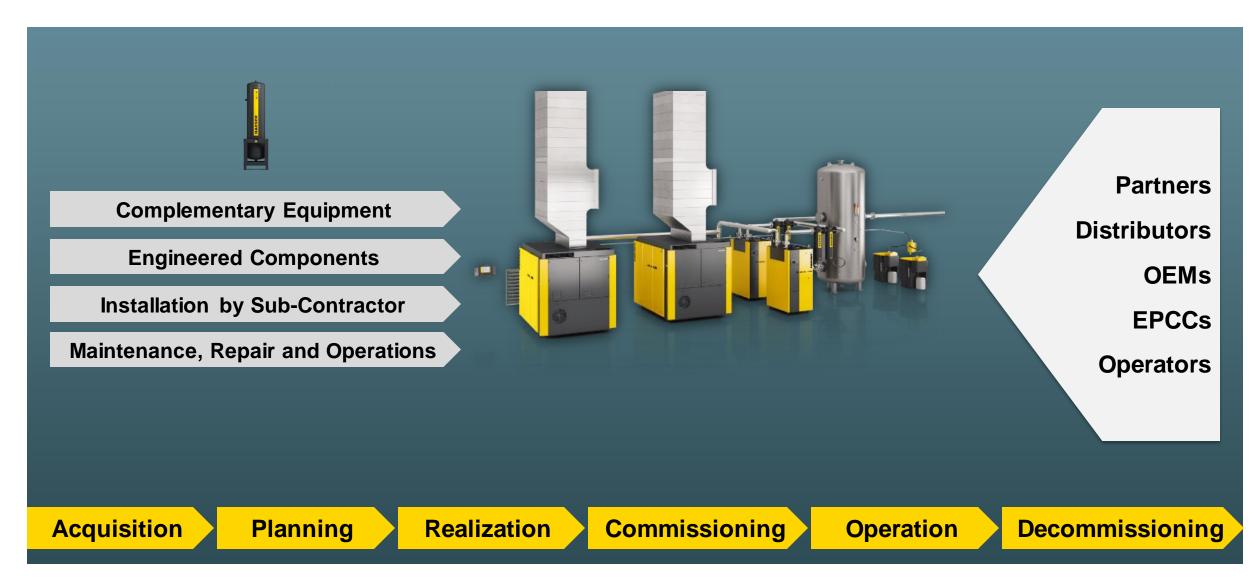
Source

Make

Deliver

KAESER Smart Asset – Lifecycle



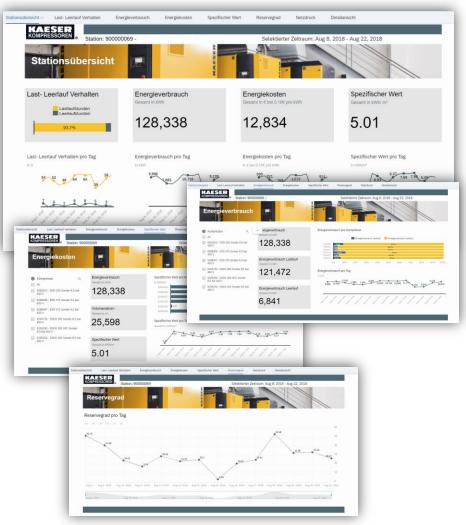


KAESER Plant Control Center

SAP Predictive Maintenance and Service On-Premise

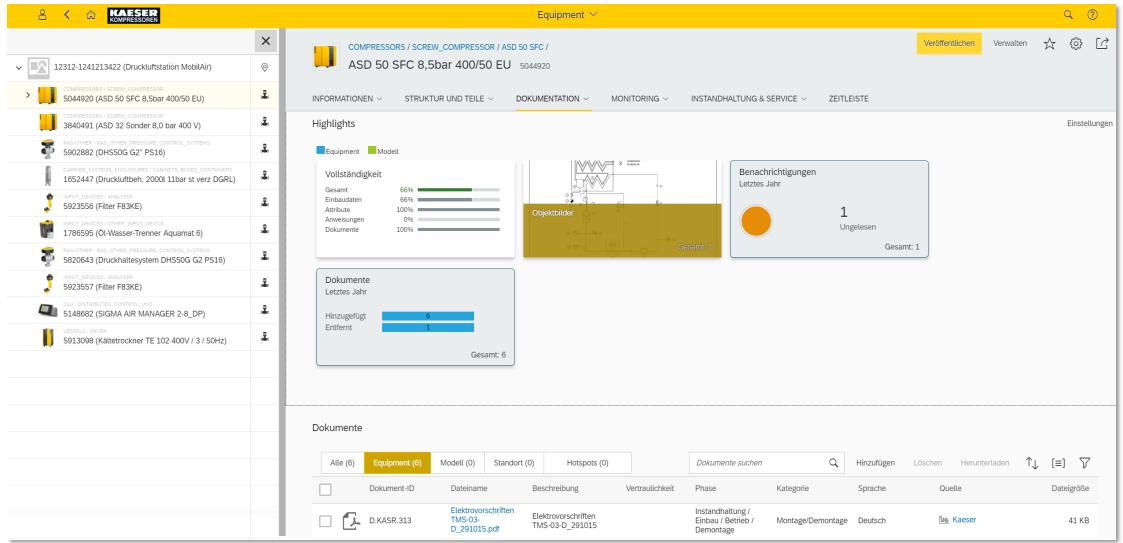






The digital twin of all KAESER products, forming an Innovation Backbone





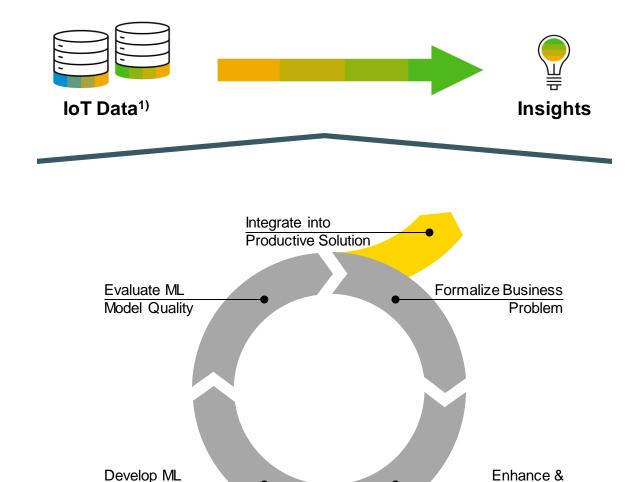
KAESER Business Collaboration





Agile Data Science Methodology for Insight Generation





Model

Quick Facts

- Data-driven insight generation requires rapid prototyping from problem formulation through a business user to machine learning model development by a data scientist and joint result assessment
- Prototyping organized in cycles analogously to agile development methodology
- Key enabler: unified access to all relevant data sources
- Upon achieving desired model quality and business value transition to productive mode and integration into live solution for business users

Involved Technologies

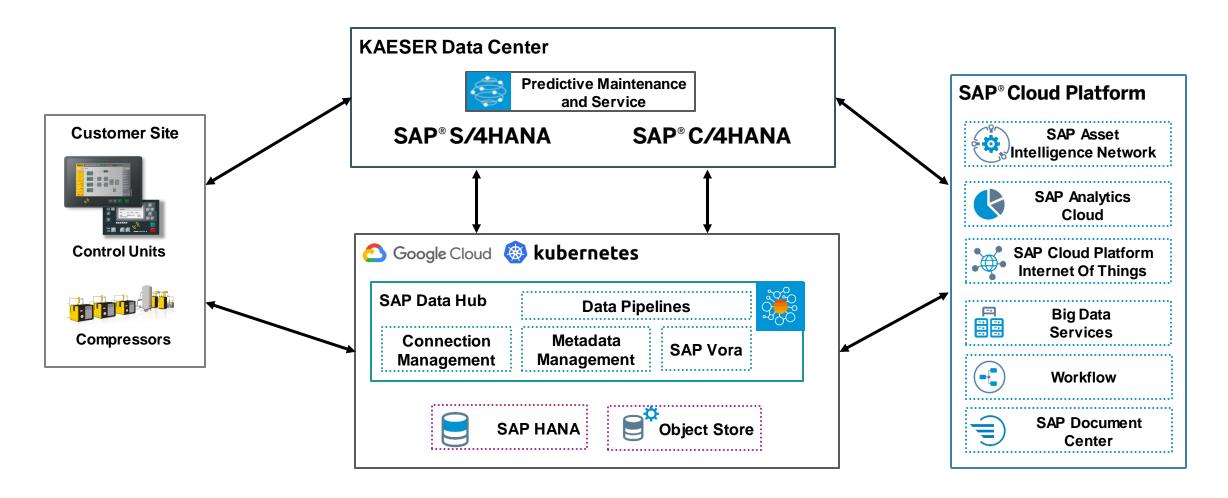
- SAP Predictive Maintenance and Service
- SAP HANA
- SAP Data Hub
- SAP Analytics Cloud
- R Notebooks

Explore Data

From machine data into actionable insights



Current State of the Big Data Architecture



Establishing an Enterprise Data Lake



Embarking on an Innovation Journey for Industry 4.0

Project Approach & Milestones





Multiple business use cases identified

Business challenge:

- No central data repository with unified access
- Limited insight into machine conditions

Goal:

 Establish an enterprise data lake, serving Engineering, Manufacturing, Service and Customers



Functional Pilot

Autumn/Winter 2018

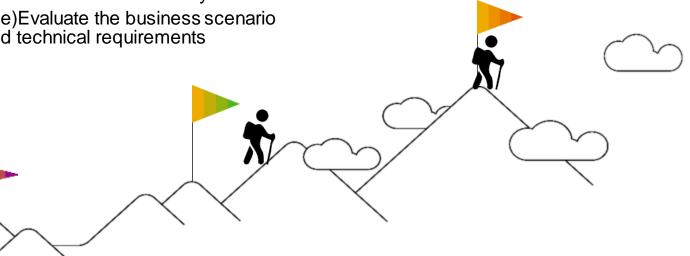
- Implement selected use case
- Validate technical feasibility
- (Re)Evaluate the business scenario and technical requirements



Productive Pilot

Spring 2019

- Prepare for deployment at scale
- Operationalize the solution
- Realize tangible business outcome



<u>Use Case:</u> Establish an <u>Enterprise Data Lake</u> fed by several ingest paths, supporting the <u>ad-hoc analysis of Compressor Data</u> for Service technicians



What is needed

- Collect & analyze huge amounts of data for
 - Faster service cycles, predictive maintenance
 - Optimized Product Development
 - Nurturing the "Air as a Service" business model
 - Data Science

Current Business Challenges

- Limited remote insight into compressor operation
- Manual and selective data extraction & conversion
 - repetitive manual and time-consuming steps
- No long-term analysis
 - individual Excel charts with limited data volume
- No central repository for converted & analyzed data

The idea

- Automated & guided uploads of machine data
 - via IoT Services and uploads via Service Portal
- Automated Data Processing
 - Use SAP Data Hub and create business relevance by using context information such as Customer Data, Supply Chain Information or Machine specs



 Build an Enterprise Data Lake to be consumed by Service & Engineering, Data Scientists and Applications



Why SAP Data Hub



Extensibility via + doc



Different ingestion alternatives

E-Mail, File Upload, Stream



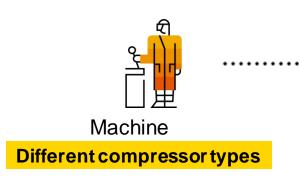
Performance

Kubernetes Cluster



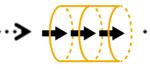
Use your own language

Python, Golang, NodeJS





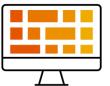
Inbox



Processing



Hot, Warm, Cold Storage



Access data



Merge master data

Use context from Business Systems (e.g. S/4, C/4)



Data volume

80k compressors globally 10 GB raw data per compressor & year



Schema evolution



Operators to access the various data storages

GCS, HDFS, File, HANA, Vora

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Data Processing

via Pipelines in SAP Data Hub



Ingest Col From 15 From 15

Transform



- Retrieve Mails from Corporate Inbox
- Crawl content from SAP Document Center / SAP IoT Services File Upload
- Store unmodified ingest in RAW (Object) Store

- Decrypt & verify received data
- Convert binary data into readable format, SC2/SAM format to CSV and Parquet
- Store into Cold (Object) Store and prepare further processing (Parquet)

Process & Persist



- Persist RAW data in Vora Disc Engine (Streaming Tables)
- Calculate aggregates in pipelines and store results in HANA (2 min, 1 hour)
- Combine hourly files into monthly packages on HDFS (parquet)

Visualize



- Data Explorer
 Application on
 HANA XSA
- Standardized Reporting via SAP Analytics Cloud
- Data Science
 Scripts via Jupyter
 Notebooks

Faster insight improving service handling and building reliable products





Business

- Faster Turnaround Times
 Reduced cost of service
- Optimized Product Development Improved reliability
- Enablement of new revenue streams
 Compressed Air "as a Service"



IΤ

- Cutting-edge technology with cloud native architecture Scalability / Flexibility
- Central data repository
 Simpler governance



Human Empowerment

- Self-service data insights
 Democratization of data
- Added value service for subsidiaries and partners Increased loyalty

SAP Data Hub

Product road map overview – Key innovations

Recent innovations

SAP Data Hub in the cloud

- Deployments on Amazon Web Services, Microsoft Azure, Google Cloud Platform
- Supporting Big Data services from SAP as storage

Metadata governance

- Metadata catalog and search
- Visual data lineage for catalog objects
- Data profiles with business rules
- Semantical data extraction for SAP systems (such as SAP S/4HANA, SAP ERP)

Data pipelining (distributed runtime)

- Embedded ML: Tensor flow, Spark ML, Python, R, integration with SAP Leonardo Machine Learning Foundation
- Data snapshots for SAP BW/4HANA and SAP HANA
- Predefined anonymization, data masking, and data quality operations
- Integrated diagnostic framework

Application integration and content

- Release of first SAP Data Hub-based industry applications – such as total workforce insights
- Enhanced connectivity such as DB2, MS SQL Server, MySQL, Google Big Query

2019 - Planned innovations¹

SAP Data Hub in the cloud

- SAP Data Hub as managed service on SAP Cloud Platform
- Further certifications for Huawei, Alibaba Cloud

Metadata governance

- Extract SAP semantics (such as business objects)
- Business terms and glossary
- Integration with SAP Information Steward
- Embedded data preparation capabilities

Data pipelining (distributed runtime)

- Agnostic multi-cloud processing
- SQL processing for data streams
- Create visual data pipeline applications

Application integration and content

- Data and meta data extraction for all SAP cloud solutions (such as SAP Fieldglass and SAP Concur solutions)
- Model, deploy, and push down processing logic to ABAP-based systems
- CDC for core data services views right at the source

Foundation for data science and ML

- Pipelines to prepare, training, interfere, and validate with built-in support for standard SAP and non-SAP data sources and algorithms
- Notebook integration out of the box

2020 - Product direction¹

SAP Data Hub in the cloud

 Further data center and cloud provider availability

Metadata governance

- Team collaboration with social mechanisms (votes, likes, shares, and more)
- Information policy management compliance dashboard
- Self-learning metadata management
- Semantical data extraction for SAP systems (such as SAP S/4HANA, SAP ERP)

Data pipelining (distributed runtime)

- Embed ML-based operations and processes (automated-curation, generate new data, missing value suggestion, and more)
- Suggest complementary dataset to the ones currently considered by users
- Proactive tuning and self-correcting

Application integration and content

- Expand native connectivity driven by market
- Provide templates and predefined/extendable content for on-premise and cloud industry models and applications
- Predefined partner content delivery

2021 - Product vision¹

Enable the data-driven enterprise

- Enable data-driven and completely automated (Big) Data enterprise applications
- Support new application paradigms
- Enable a simple, holistic data management view

Evolution of enterprise information management

- Unify existing capabilities
- · Simplifydata integration portfolio
- Comprehensive lands cape management

End-to-end business application and processes

 Delivery of applications for business scenarios and industryuse cases

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^{1.} This is the current state of planning and may be changed by SAP at any time without notice.



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http://info.asug.com/2019-ac-slides



Q&A

For questions after this session, contact us at [falko.lameter@kaeser.com] and [amogh.umbarkar@sap.com].



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