

Secure SAP – Our approach to securing SAP assets Brian Laughlin, SAP Operations Manager, Eli Lilly and Company Daryl Soughan, Information Security Advisor, Eli Lilly and Company

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About the Speakers

Brian Laughlin

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- Information Security Advisor
- Eli Lilly and Company







Global Fast Facts

A heritage more than **140 years strong**, founded on May 10, 1876



Clinical research conducted in more than **55 countries**



Headquarters located in **Indianapolis, Indiana**, U.S.A.



Research and development facilities located in 8 countries



Approximately 38,000 employees worldwide



Manufacturing plants located in 8 countries



More than **8,000 employees** engaged in research and development



Products marketed in 120 countries



Key Outcomes/Objectives

- 1. Detection Is a Must
- 2. Focus On Risk
- 3. A More Secure SAP Solution Is a Balance





Framework Implementation

The success of the implementation of an Information Security Framework depends on the engagement of the following:

- People
- Process
- Technology





SAP Information Security Governance

Governance		
People	SAP Security Architects SAP Basis / DBA SAP Support Services Information Security	
Process	Change Management Incident Management Risk Management Security Management Security Operations	
Technology	Internal and External Standards and Frameworks	





Cybersecurity Framework

Lilly aligned Information
Security with the
NIST Cybersecurity
Framework









Framework Implementation

Identify

Develop the organizational understanding to manage cybersecurity risk to systems, assets, data, and capabilities.

Protect

Develop and implement the appropriate safeguards that support the ability to limit or contain the impact of a potential cybersecurity event.

Detect

Develop and implement the appropriate activities to identify the occurrence of a cybersecurity event.

Respond

Develop and implement the actions to take in light of a detected cybersecurity event in order to contain the impact.

Recover

Develop and implement the appropriate activities to maintain plans for resilience and to restore any capabilities or services that were impaired due to a cybersecurity event.





Framework Implementation - Identify



Identify	
People	SAP Security Architects SAP Basis / DBA SAP Support Services
Process	Information Classification Security Documentation System Validation Process Controls
Technology	External tools, consulting, internal knowledge to create awareness of threat environment.





Framework Implementation - Protect



Protect	
People	SAP Security Architects SAP Basis / DBA SAP Support Services
Process	IS Training - Phishing / Information Handling Change Management (Configuration / Data) Incident Management Security Management Vulnerability Risk Management / Patching
Technology	SAP environment manual and automated monitoring Password management tools SAP patching Code scanning tools Configuration database





Framework Implementation - Detect



Detect	
People	SAP Security Architects SAP Basis / DBA SAP Support Services
Process	SAP Audit Log SAP Change Log SAP DBTABLOG Process Controls
Technology	SAP environment manual and automated monitoring SAP process controls monitoring SIEM aggregation tools Configuration database





Framework Implementation - Respond



Respond	
People	SAP Security Architects / Basis / DBA SAP Support Services
Process	Business Continuity Plan Change Management Corrective And Preventive Actions Incident Response Plan Incident Management Problem Management
Technology	SAP environment manual and automated monitoring Configuration database SIEM aggregation tools Incident ticketing tools





Framework Implementation - Recover



Recover	
People	SAP Security Architects SAP Basis / DBA SAP Support Services
Process	Incident Response Plan Disaster Recovery Plan Disaster Recovery Exercise Backup and Restore
Technology	Configuration database Backup and Recovery tools Incident ticketing tools





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Presentation Materials

Access the slides from 2019 ASUG Annual Conference here:

http://info.asug.com/2019-ac-slides





Q&A

For questions after this session, contact either of us at laughlin@lilly.com or soughan daryl lee@lilly.com.





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