

Learn How Zurich North America Implemented the Parallel Ledger Solution with SAP S/4HANA While Transitioning from Classic General Ledger with Multiple Special Purpose Ledgers

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#### About the Speakers

#### **Colleen Zitt**

- SVP Corporate Controller, Zurich North America
- 25+ years of Insurance and Financial Accounting and Reporting experience; Sponsor of S/4 HANA Transformation project for ZNA

#### Laura Darbro

- VP Head of Financial
   Accounting & Reporting
   Operations, Zurich North
   America
- 25+ years in Insurance Financial Accounting and Reporting; Business Lead on S/4 HANA Transformation project for ZNA

### Key Outcomes/Objectives

- 1. Learn new features in S/4HANA finance ledgers universal, standard and extension ledgers
- 2. Understand how Zurich North America (ZNA) went through transition from Classic GL with special purpose ledgers to new S/4HANA Parallel ledgers
- 3. Understand important aspects to be considered during the transition from classic GL with special purpose ledgers to parallel ledgers
- 4. Learn Tips and Tricks for similar transformation projects



#### Agenda

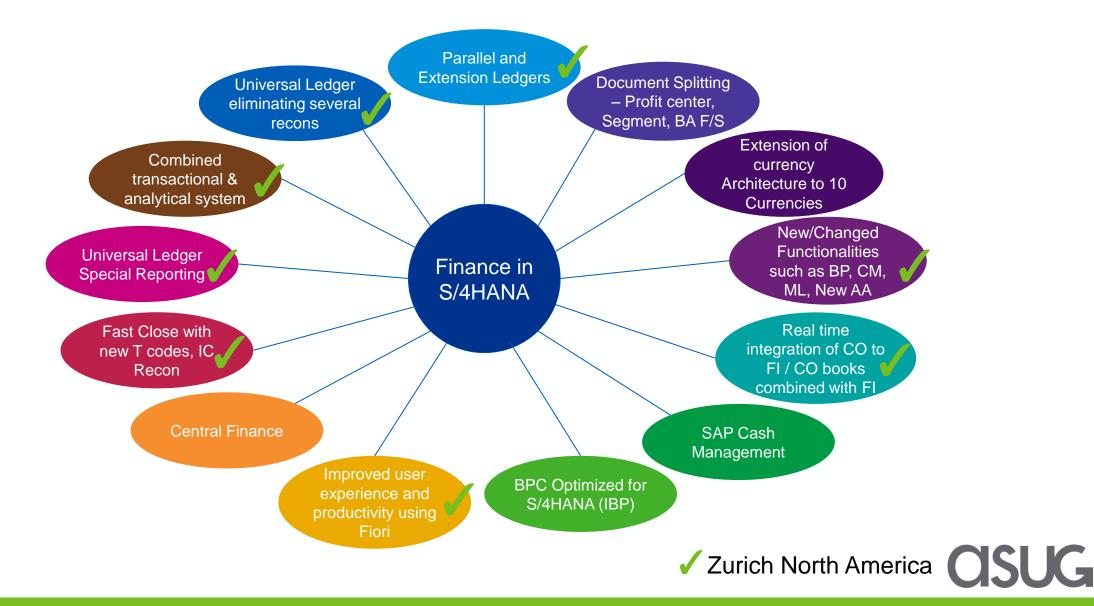
- Key improvements of Finance function in S/4HANA
- Deeper walkthrough of universal ledger, standard ledger, extension ledger concepts
- Zurich North America's process for transition from classic GL with special purpose ledgers to S/4HANA Parallel ledgers
- Important aspects to be considered during such transformations
- Wrap-up



# Key improvements of Finance function in S/4HANA



#### Key Improvements in Finance module of S/4HANA



### Deeper walkthrough of universal ledger, standard ledger, extension ledger concepts



#### Ledgers of Finance in SAP S/4HANA

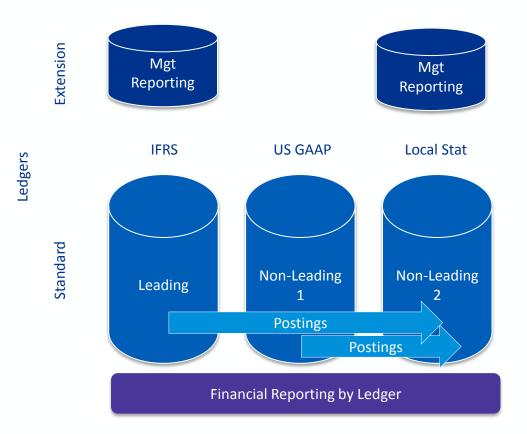
- Universal Ledger
- Standard Ledger
  - Leading Ledger
  - Non-Leading Ledger
- Extension Ledgers (also called Appendix Ledgers)
  - Extension Ledger Regular
  - Simulation
  - Valuation
  - Predication and Commitments



#### **Standard and Appendix Ledgers**

In S/4HANA, SAP continued the same leading and non-leading ledger concepts of New GL and added more functionalities in terms of appendix/extension ledgers.

- Standard Ledger
  - Can be leading or non-leading
  - Leading ledger mainly represents the main GAAP
  - Can have multiple parallel GAAPs created as non-leading ledgers
  - Non-leading ledgers can have their own fiscal years and posting period variants.
  - Similar to New GL, non-leading ledgers store both leading ledger data and any corresponding non-leading ledger data
- Extension Ledger
  - Primarily used for management reporting e.g., New Product Introduction
  - Created as an extension to a base ledger which can be either leading or non-leading
  - Extension ledger inherits all settings from its base ledger; however it can have its own posting period variant
  - Extension ledger stores only delta values; however for reporting, it shows the data from both extension and related base ledger



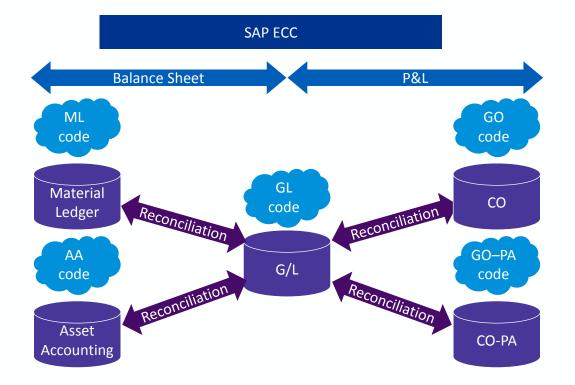
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#### Ledger Group Concept in S/4HANA

#### Posting Scenarios of Finance in S/4HANA

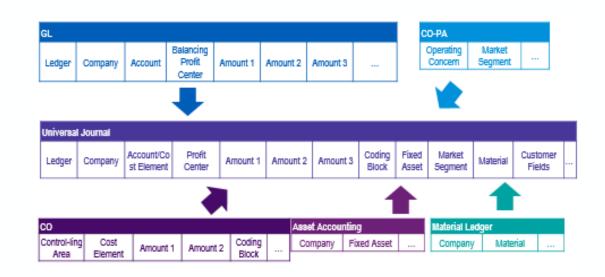
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1D	Standard Ledger	NL – US GAAP Ledger							
1L	Standard Ledger	NL – Spl Ledger 1		Special Ledger					
N1	Standard Ledger	NL – Spl Ledger 2		Special Ledger					
N2	Standard Ledger	NL – Spl Ledger 3		Special Ledger					
E1	Extension Ledger	EL – New Product Impact	OL	Manual					
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E3	Extension Ledger	EL – Alternate Rev Dist-Local	N1	Manual					
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#### Universal Ledger in SAP S/4HANA



- Only combined content represents the truth
- Reconciliations needed by design
- Different levels and different capabilities of each component (e.g., customer fields, currencies, multi GAAP etc.)
- Data needs to be moved to appropriate receivers for complete analysis
- Often needs extraction and analysis in BI/BW
- Multiple BI/BW extractors are needed

#### SAP S/4HANA



- No reconciliations across various components
- Single source of truth through a single table that stores all relevant data
- Single BI/BW extractor (if at all necessary)
- Ability to analyze the data in different slicing and dicing
- Memory footprint is reduced significantly
- Easy extensibility for custom fields
- 6 Characteristics for line items and 23 digits for currency field
- · Cost elements are transformed into GL accounts



#### CO-PA Characteristics Are Now Available Directly in General Ledger

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#### CO-PA Characteristics Now Available for Dynamic Reporting Directly from General Ledger Itself

NetWeaver Business Client							
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#### Zurich North America's (ZNA) transition from classic GL with special purpose ledgers to S/4HANA Parallel ledgers

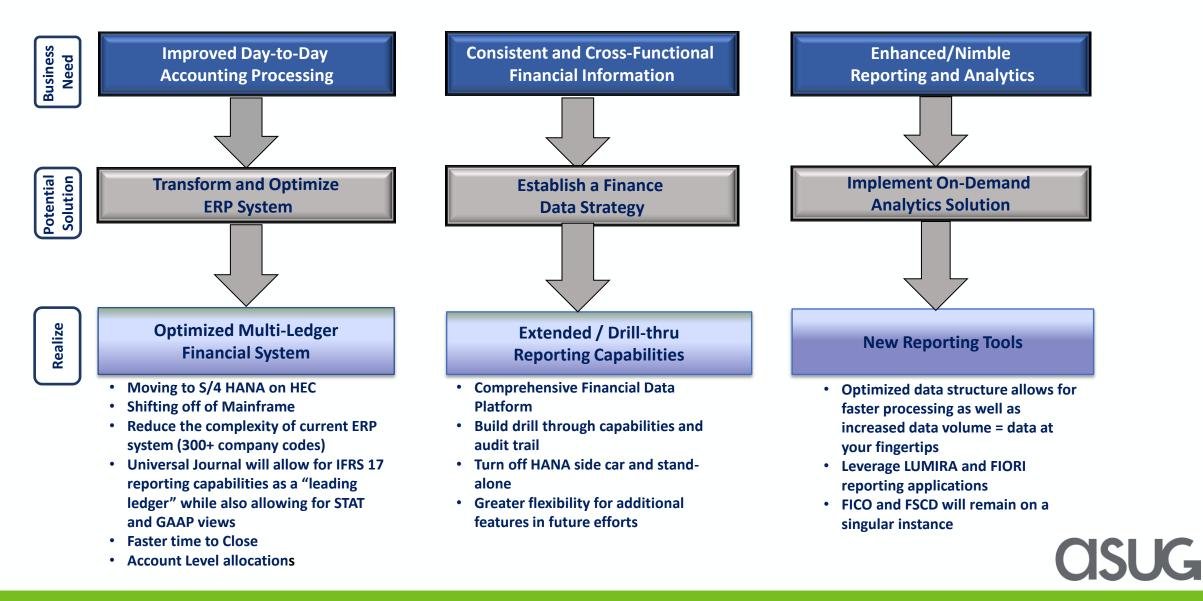


#### Why ZNA did the S/4HANA Implementation?

- To upgrade from old and outdated technology to the new SAP S/4HANA platform – Implemented SAP R/3 approximately 20 years ago (1999)
- For enhanced reporting and analytical capabilities
- To improve cross functional data integration capabilities across various systems (ie. Back-office to SAP)
- For enabling the adoption of IFRS 17



#### Why did ZNA decide to implement S/4HANA?



#### ZNA's S/4HANA Project Quick Hits

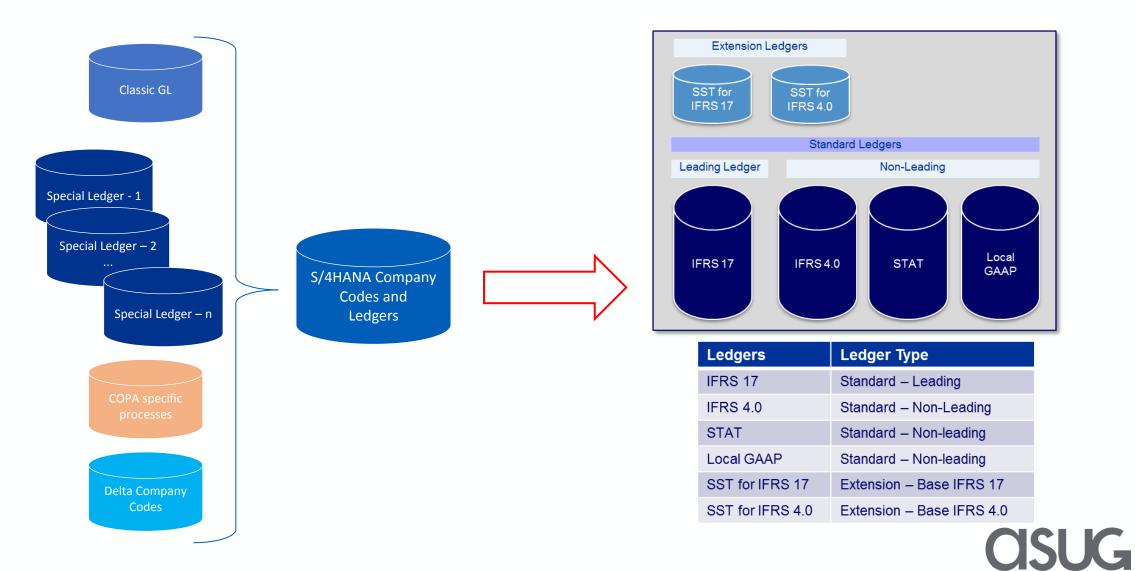
- ZNA is continuing on it's Finance Transformation journey by upgrading to the latest SAP solution S/4HANA Live as of Jan 1st 2019!
- Implemented multi-ledger architecture to enable IFRS 17 reporting capabilities as the "leading ledger" while also allowing for STAT and GAAP views
- Revisited code block elements and aligned to new IFRS17 requirements and in some cases eliminated non-value added dimensions
- Upgraded to new reporting toolsets, providing flexible and integrated analytics
- Adopted a single, consolidated data source to enhance data transparency, availability, and uniformity
- Implemented a new and improved document management and workflow tool (J/E Compliance and A/P)
- Improved the Customer Experience via enhancements to the FSCD module
- Moved SAP Security Access provisioning from an old system to GRC identity management solution

#### ZNA process for transition from classic GL with special purpose ledgers to S/4HANA parallel ledgers - ECC set up before go-live

- Prior to transition to S/4HANA, Zurich North America (ZNA) was operating in the classic GL environment with various special purpose ledgers created for code block extensions, reconciliations, interface processing and financial reporting to group
- COPA was used for P&L data mainly to allocate expenses from cost centers to various profit centers, lines of business, etc.
- Multi-GAAP reporting was mainly achieved through the use of delta company codes
- Several delta company codes parallel to main company codes were maintained for each relevant accounting principle (e.g. IFRS, Local GAAP, Swiss Solvency Test)



## ZNA process for transition from classic GL with special purpose ledgers to S/4HANA parallel ledgers – Future State



# Important aspects to be considered during such transformations



# Important aspects to be considered during such transformations - Functionality

- In S/4HANA, usage of "business partners" is mandatory. Plan ahead of the time if you don't have BP approach implemented as it will take relatively more time.
- **Capabilities of Parallel ledgers have been enhanced** further than what it was in New GL. Leverage these native capabilities for multi-GAAP (including Tax) accounting.
- GL allocation functionality allows for **different types of allocations by ledger**. Leverage those functionalities to perform cost allocations differently for various ledgers/GAAPs as necessary.
- Rationalize your Chart of Accounts and reduce number of accounts by following established leading practices.



# Important aspects to be considered during such transformations - Data

- Consider appropriate Data validation tools for large data sets such as GL balances and line items ahead time. Depending upon number of code block elements used the number of records could run into hundreds of thousands / millions of records
- Consider various **complexities around GL open items** in terms of new features such as "ledger specific clearing" and as well the data that is processed by key interfaces such as FSCM
- Fixed Asset migration is tricky. Consider all elements such as availability of various tax depreciation area values, approaches for loading AuC line items, implementation of new concepts such as Sub-assets, Group assets etc. Also consider the "take-over date" approaches for functional testing and as well for the data migration practice runs
- Business Partner (BP) volumes and the transformations required could be very complex Start working on various aspects of mandatory BP approach in S/4HANA and numbering scheme for various types of BPs (internal vs external) for conversion vs regular post-live activity



# Important aspects to be considered during such transformations - Data (Cont..)

- In the case of some data objects, S/4HANA functional changes may require additional data transformation (e.g., GL Master data, business partners for AP, AR etc.) – Consider these changes ahead of the time for proper conversion of data into new architecture
- Identify the data object owners and supporting validation teams ahead of time, involving them in validation of data object for each practice run, and adopting proper sign-off procedures will help in the overall data conversion process
- Starting "Data Migration" track in parallel to configuration / development will give more time for practice runs and thus helps to increase the accuracy of conversion data
- **Data cleansing** in terms of correction and harmonization of master data (vendors, customers, GL accounts, fixed assets etc.) takes time. Depending on the quality of data in your system, identify the need and start acting on the data clean up much early.
- Leverage new Data Migration capabilities such as BODS, RDM, Migration Cockpit offered in S/4HANA. They generally tend to reduce the implementation timeline.



#### Summary



#### Summary

- SAP has continued the concept of leading and non-leading ledgers for parallel accounting and has renamed them as standard ledgers
- Extension ledger concept has been introduced for uses cases covering management reporting, valuation, prediction accounting & simulation of foreign currency postings
- Through merger of several financial ledgers into Universal ledger, SAP has enabled real time and dynamic reporting right out of General Ledger at much granular levels
- New S/4HANA reporting tools such as S/4HANA Analytics, Multi-dimensional reporting, Analysis for Office provide more dynamic and real time reporting right out the transactional system



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