PRESENTATION TITLE
Presenter name, Title, Company

Session ID #

Key Outcomes/Objectives

1. To learn how other our utilities are utilizing and leveraging C/4 HANA in our service area and company.

2. Lessons learned and specific experiences in our journey with the solution set.

3. To help build a Utilities C/4 HANA coalition.

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Agenda

- Roundtable Format – Please ask questions
- (If no questions, I will have some ready)

Devlin Rambo & Dan Linder – SDG&E
Solution Architect & Technology Manager

SDG&E is replacing a 20+ year old CIS architecture with SAP Core solutions which are the main components of our To-Be architecture.

On-Premise: SAP S/4 IS-U, Enterprise HANA, BW4/HANA

Cloud: C4/HANA (Sales and Service, Marketing, Customer Data Cloud and Self Service Accelerator)

Official project kickoff was November of 2018. We are currently in our Design, Build and Validate stage till the end of 2019.

We are working in conjunction with SCE (Edison) and Duke Energy in helping to drive functionality and co-innovating with SAP in C4/HANA.

Go-live planned Jan 2021!

Chris Sechrest – Duke Energy
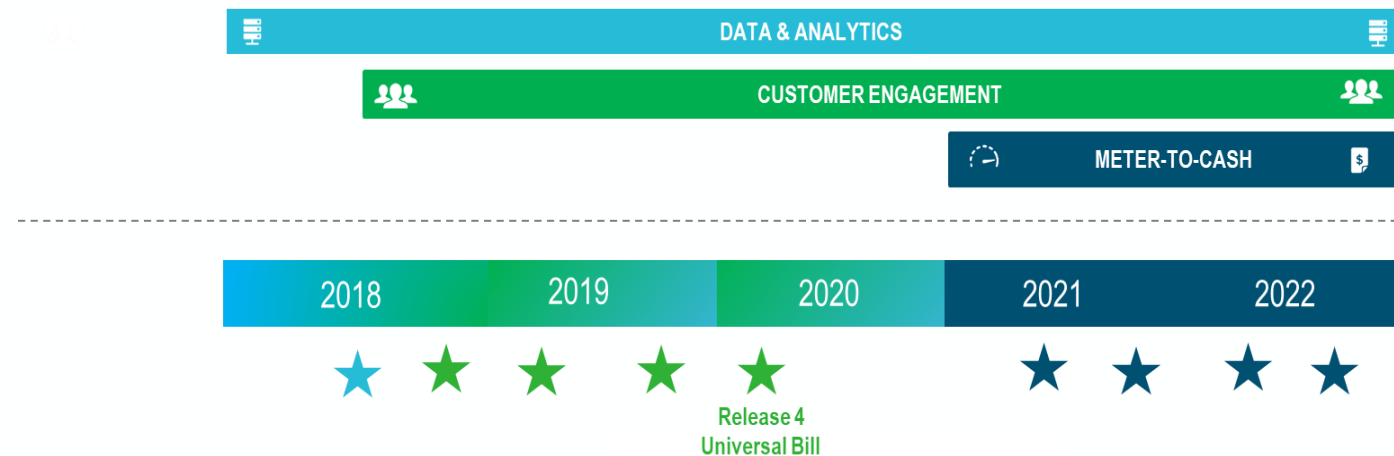# Managing Director Technical Services Customer Connect

- Replacing 4 custom 25+ year legacy systems and 2 large billing systems
- Leveraging ISU, C4C, S4/HANA, HANA EE, Hybris Marketing, and Commerce
- Program officially started in Jan 2018
- Two early releases complete and six in-flight

Kristina McClenahan - PSE
Product Development Manager

On-Premise: SAP ECC 6.0 EHP7/IS-U ,SAP CRM 7.0 EHP3/WebIC, SAP BW All on HANA 1.0 SPS 12 as DataBase.

Cloud: SAP Cloud for Sales (Previously known as Hybris C4C), SAP ARIBA

- PSE went live with limited Cloud for Sales deployment in December 2018 for our Business Account Services Team and for New Business Initiatives (LNG)!

- ECC to S/4 HANA 2022-2023

- Investigating BRIM (previously Hybris Billing) to enable ease of new product creation and ease of customer sign ups

- SAP Success Factors May 2019 deployment

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Presentation Materials

Access the slides from 2019 ASUG Annual Conference here:
http://info.asug.com/2019-ac-slides

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Q&A

For questions after this session, contact us at [email] and [email].

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