# Speed with Style - Why and How Customers are Moving to S/4HANA Fashion and Vertical Business



**ASUG Session: 84561** 

Ravi Prabhala, Global Head Consumer Industries Development Peter Akbar, Global Vice President & Chief Customer Officer Fashion 7 May 2019



## **Legal Disclaimer**

The information in this presentation is confidential and proprietary to SAP and may not be disclosed without the permission of SAP. This presentation is not subject to your license agreement or any other service or subscription agreement with SAP. SAP has no obligation to pursue any course of business outlined in this document or any related presentation, or to develop or release any functionality mentioned therein. This document, or any related presentation and SAP's strategy and possible future developments, products and or platforms directions and functionality are all subject to change and may be changed by SAP at any time for any reason without notice. The information in this document is not a commitment, promise or legal obligation to deliver any material, code or functionality. This document is provided without a warranty of any kind, either express or implied, including but not limited to, the implied warranties of merchantability, fitness for a particular purpose, or non-infringement. This document is for informational purposes and may not be incorporated into a contract. SAP assumes no responsibility for errors or omissions in this document, except if such damages were caused by SAP's willful misconduct or gross negligence.

All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward- looking statements, which speak only as of their dates, and they should not be relied upon in making purchasing decisions.

## Agenda

The Vertical Fashion Story at SAP

Fashion Customer Update

Fashion Influence

Fashion Roadmap Update

#### Retail and Fashion

## A Strategic Industry

**208** of the 250 top retailers in the world run SAP:



**18 of the 20** top Fashion, Apparel and Footwear brands in the world



**18 of the 25** fastest growing retailers in the world

13,400+ Retail customers in 121 countries

End-to-end fashion retail processes on a real-time platform

Deep,
fashionspecific
capabilities

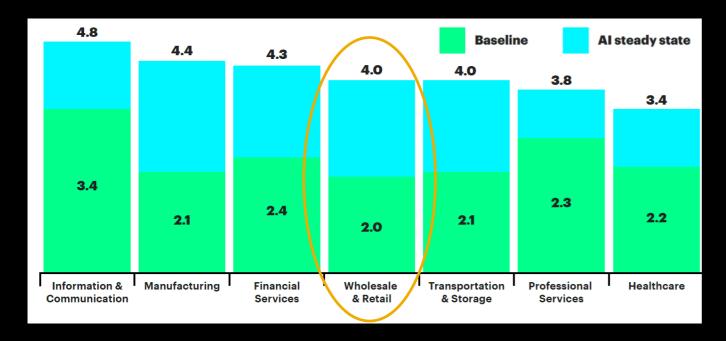
Embedded, preconfigured best practices

Clear Industry road map



86% of the Brands/Retailers in the Forbes Global 2000 are SAP customers

# Why does the Intelligent Enterprise matter? To help Drive Growth and Profitability



Al has Potential to double the industry growth rate by 2035 ...



.. and drive 60% increase in Profitability

#### The Future of Vertical Business is Now

#### The Key Drivers

Business Agility Transact Anyhow, Anywhere



Faster everything Sustainability Circular Economy



Advanced analytics Deep insights



Buy, fulfill, return anywhere On shelf availability Collaborative purchasing & manufacturing



Global view of



Personalized products Serve Customer by name Consistency



User experience Mobility first Smart Beacons



Intelligent Planning Machine Learning, Artificial intelligence



Digitization of stores Internet of Things Virtual Reality



New business models



#### SAP's Vertical Business Solutions Since 1996

## Innovation Accelerating with Leading Fashion Customers

1996

**Brands and Retail run separate** 

2014

**Brands and Retail Run Vertical** 

2017-2018

**Vertical Runs Simple!** 









HILFIGER

One solution for all channels

In-Memory Database SAP HANA

130+ customers worldwide

Co-innovation with market leaders created SAP Fashion Management Solution (FMS)



S/4HANA Fashion and Vertical Business

Vertical Processes Simplified database structure on HANA

Multiple Industry Usage

Flexible Supply Chain

50+ Customers already!

S/4/HANA Fashion and Vertical Business

Released 09/15/17

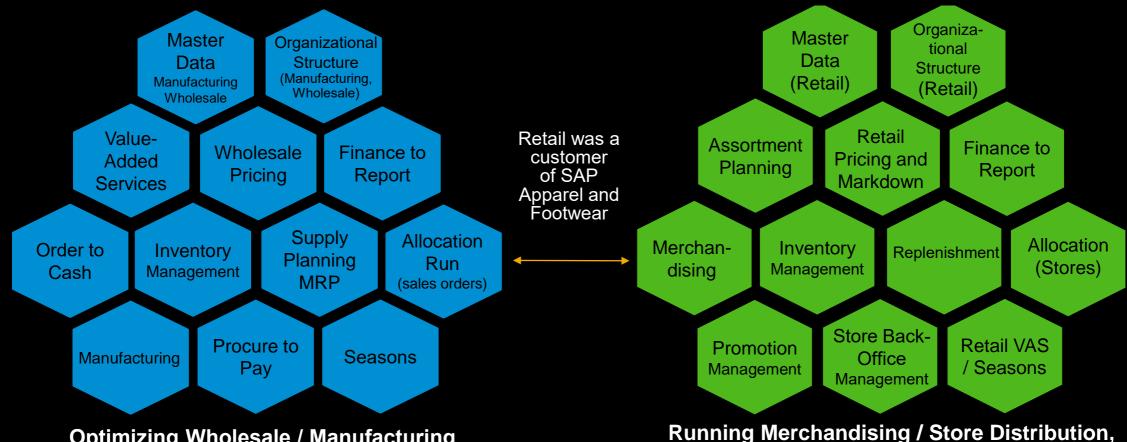
In parallel SAP Retail was developed

350+ customers worldwide

First release SAP apparel and footwear software for brands and manufacturers

## The Starting Point: Historic World-Class Solutions

#### Originally Businesses were Silos with Separate Systems



Optimizing Wholesale / Manufacturing With SAP Apparel and Footwear (AFS)

Conventional database only

MRP = Material requirements planning AFS and SAP Retail have supported fashion businesses since 1995/6 SAP HANA in-memory computing or conventional database

with SAP Merchandizing for Retail

## SAP S/4HANA for Intelligent Enterprises

## A Historic Opportunity to Run One Simple S/4HANA Platform for All Channels

Master Data

(Omni)

**Inventory** 

Management

and P2P

One ERP for all channels for dramatic simplification e.g. eliminate PO-SOs from retail to wholesale

SAP S/4HANA Fashion and Vertical Business

Harmonized Processes on a Simplified S/4 Platform

**Omni** 

**Pricing** 

and

Markdown

Harmonized Processes on a simplified S/4HANA DB to reduce silos, simplify and run a global vertical business

Single Global Inventory to help reduce safety stock and retail stock-outs while increasing customer service, inventory turns and profitability

One Set of Master Data for all channels improves accuracy and speed to market

#### Standard solution on S/4HANA

provides ground breaking

and Supply Allocation (Arun) for

Strategic S/4 HANA platform with roadmap, influence channels

**Standard Tools to get There Conversion from ERP** 

processes e.g. Advanced ATP

all channels and industries

**Promotion** Manufacturing **Management** 

Merchandising

Assortment

**Planning** 

**Advanced** Store Back-**ATP / Supply** Office **Assignment Management** (Arun)

MRP and

Replenishment

**Organization** 

Structure

(Omni)

**Finance** 

to

Report

Order to

Cash

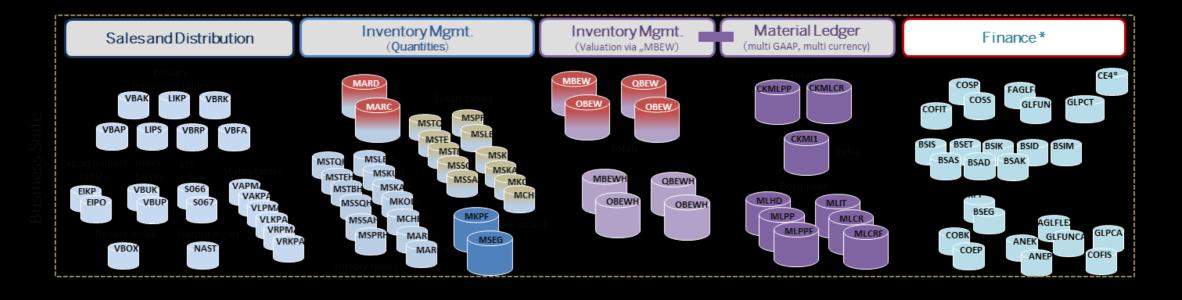
Insight to Action

MRP = Material requirements planning P2P = Procure to pay

S/4 Fashion = S/4HANA Fashion and Vertical Business S/4 Fashion is based on S/4HANA Retail Merchandising FMS = SAP Fashion Management solution (Suite on HANA product)

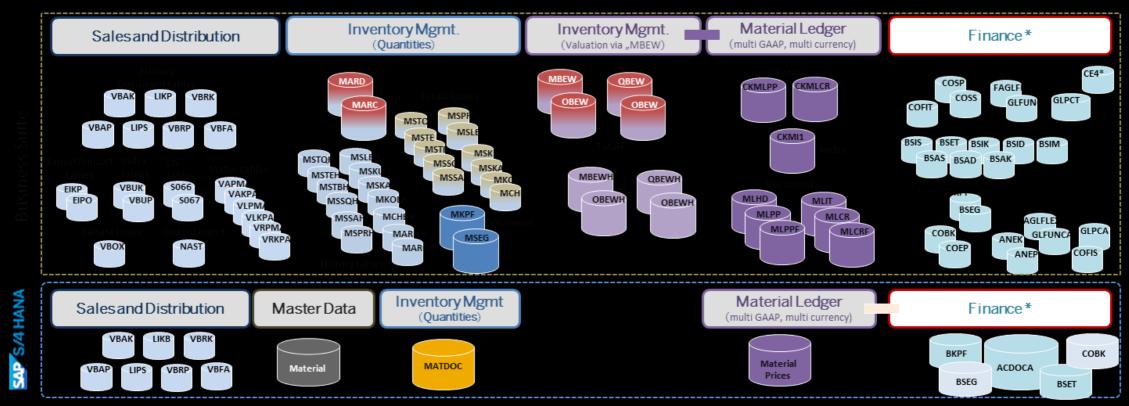
#### S/4HANA

## **Brings Data Model Simplification**



## S/4 HANA Principle of One

## Data model simplifications



#### **SIMPLE DATA MODEL**

- > Only main tables remaining, no redundancies
- Clear separation of master data from transactional data
- Reduction of memory footprint

#### PRINCIPLE OF ONE

- Only one valuation method (Material Ledger instead of 2 (IM+ML)
- Flexible rebate management instead of cumbersome and expensive redundancies
- Only one Seasonal method, only one Value Added Services method

#### THOUGHPUT INCREASE

- INSERT only on database level (MM-IM) no locks for standard prices valuation
- \* Actual Data Only Not displayed in lower part Profit Center Accounting, Cost Based CO-PA, Reconciliation Ledger

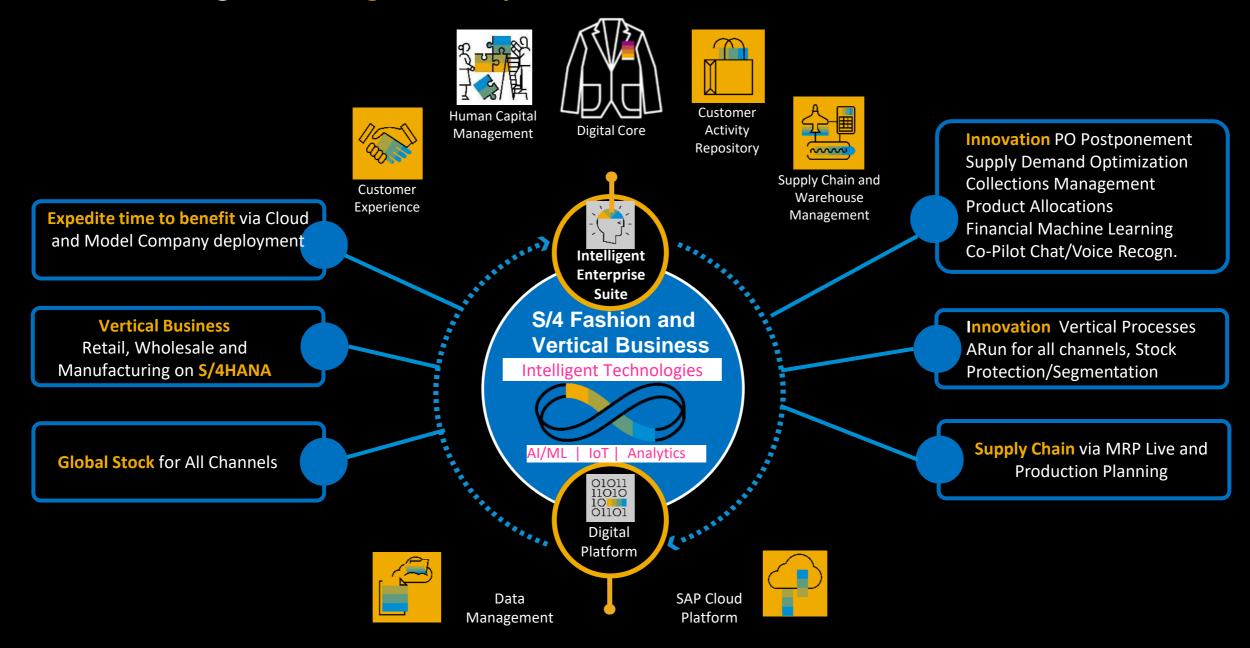
## SAP S/4HANA in Inventory Management - Example



SAP 87/44eh/4181/y ilv/lamægratroreynlt/lavitalngæggæergates and indices

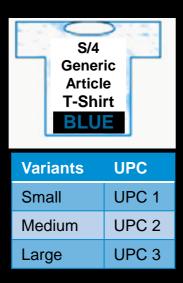
no indices no aggregates no redundancies

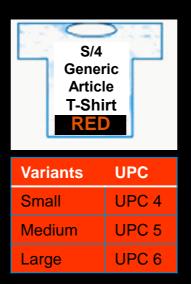
#### **SAP Delivering the Intelligent Enterprise for Vertical Businesses**



#### Fashion Article for Style/Color/Size

## Returning Fashion to a standard architecture with SAP S/4 Fashion





Example S/4 Fashion Sales Order Structure with color in the generic article e.g. Style/Color

S/4 Fashion Sales Order Header

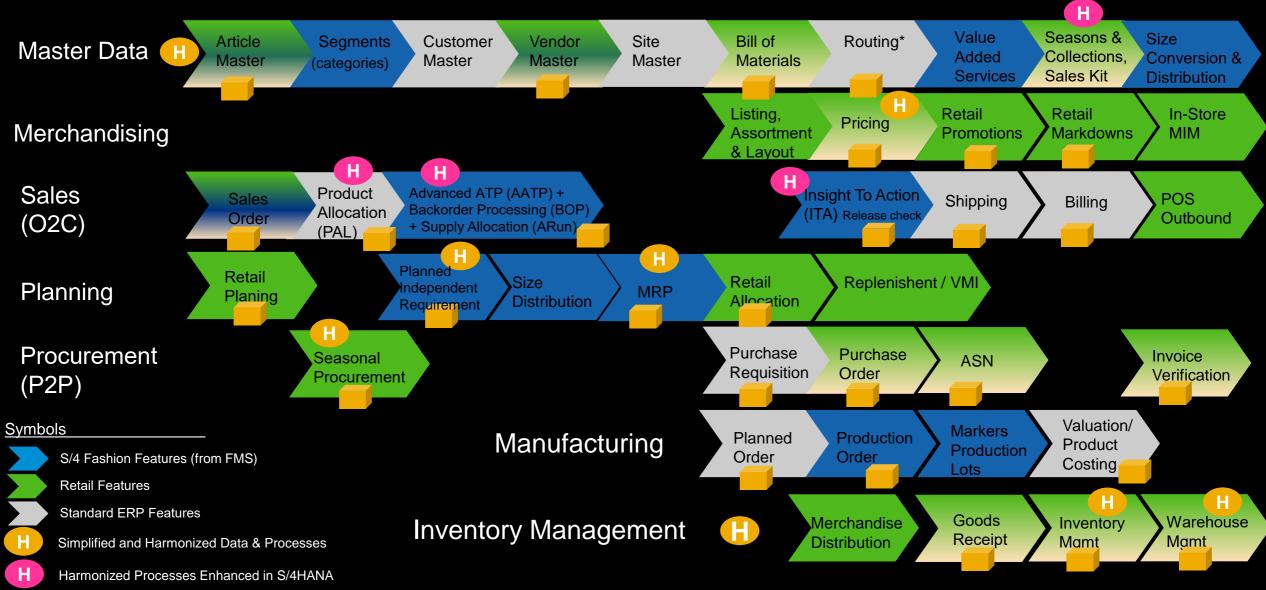
Item = Generic Article = Style/Color

Sub-Items = Variant (material) = **Sizes** 

Schedule Line (confirmed qty/date)

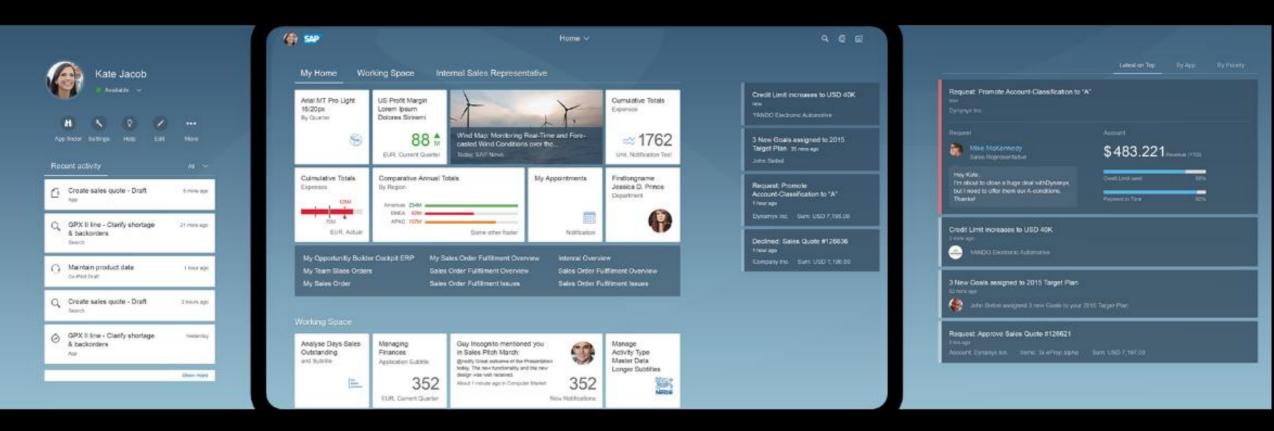
#### SAP S/4HANA Fashion with SAP S/4HANA Retail

#### Fashion Processes for all sizes and colors



#### **Fashionably Beautiful Screens with Fiori**

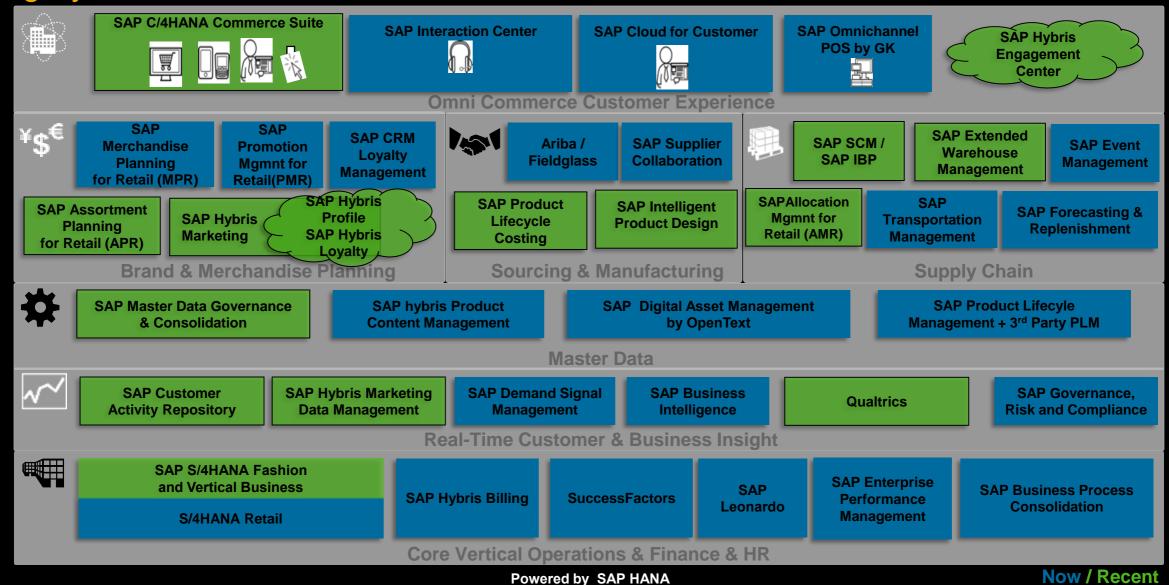
The new way to see, transact, analyze and gain insight from data



Fiori Launchpad as single access point

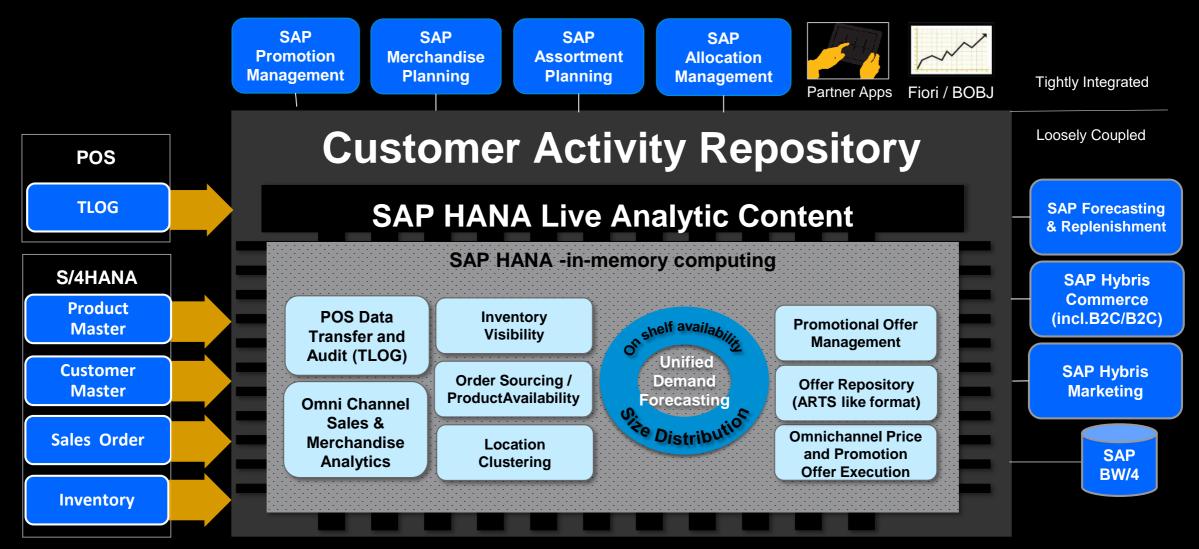
#### **The SAP Vertical Business Solution Portfolio**

#### Agility for the Customer based on a Stable Core



## **SAP CAR Customer Activity Repository**

## Omnichannel Real-time Consumer Insight Platform



## Agenda

The Vertical Fashion Story at SAP

#### **Fashion Customer Update**

Fashion Influence

Fashion Roadmap Update



Future Direction

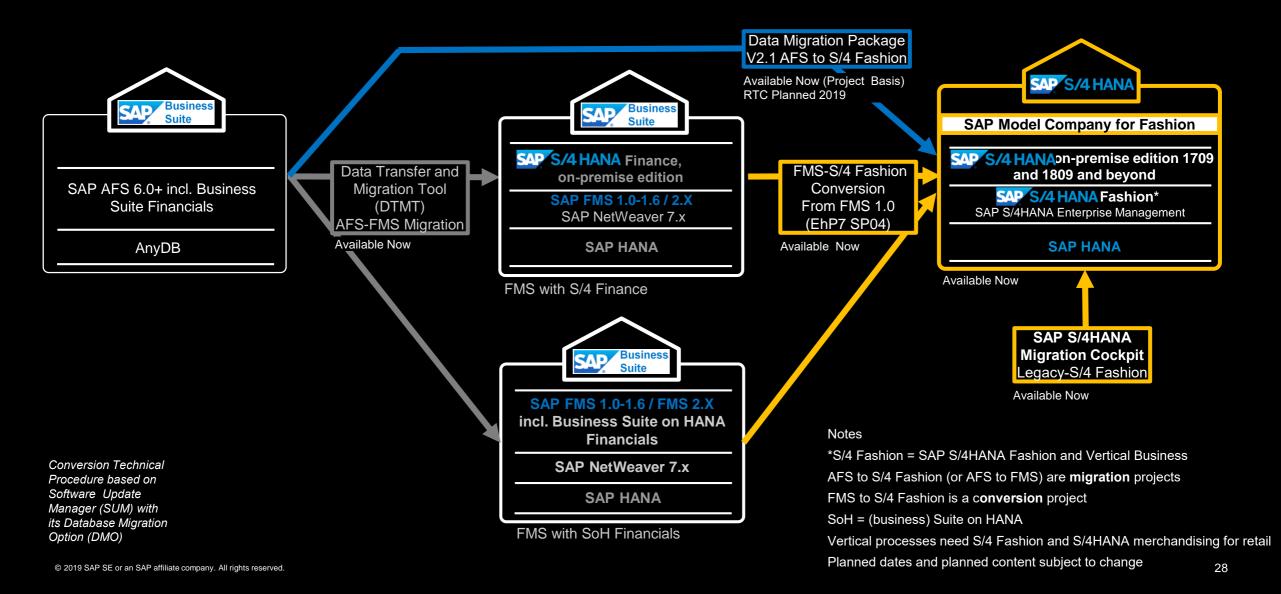
## Customers are Starting with S/4 Finance and/or S/4 Fashion

S/4HANA 1510	S/4HANA 1610	S/4HANA 1709 FPS0 Sept 2017	S/4HANA 1709 FPS01 Jan 2018	S/4HANA 1709 FPS02 Sept 2018	S/4HANA 1809 FPS0 Sept 2018	S/4HANA 1809 FPS01 Jan 2019	S/4HANA 1809 FPS02 Sept 2019
SAP S/4HANA Finance	Retail Basis in S/4HANA	S/4HANA Fashion and Vertical Business Wholesale	S/4HANA Fashion and Vertical Business Wholesale Enhancements	S/4HANA Fashion and Vertical Business Manufacturing Enhancements	S/4HANA Fashion and Vertical Business Flexible Purchasing Commitments - FPS Supply Demand Optimization - SDO Collections Management Inbound for Outbound - IFO (cross docking) Advanced Returns	S/4HANA Fashion and Vertical Business Enhancements and customer influence	S/4HANA Fashion and Vertical Business Enhancements and customer influence
		ERP-S/4HANA Conversion Tools	ERP-S/4HANA Conversion Tools	ERP-S/4HANA Conversion Tools	ERP-S/4HANA Conversion Tools	ERP-S/4HANA Conversion Tools	ERP-S/4HANA Conversion Tools
			Start S/4 Fashion			Go-Live on S/4 Fashion	
2015	2016	2017	2018			2019	

#### Paths to S/4 Fashion

# LAB Preview Future Direction

## Migrate from AFS, Convert from FMS with the SAP Model Company



## **SAP Runway with SAP Leonardo and SCP**

## Increasing Sales, Brand Strength and Efficiency through disruptive digital technologies





#### Fall/Winter 2019 Collection

9:00pm 9 February

The trailblazing designer has pretty much been living in his NYC fashion studio in preparation for his Fall/Winter runway show. His consistently inclusive selection of runway models and fresh, colorful designs. This show is going to be groundbreaking.

#### Location

Rockefeller Center New York NY 10111



Runway Camera

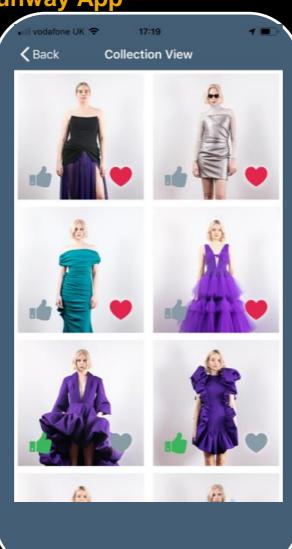
View Collection



#### SAP Runway: Increase Margins and Reduce Waste by Understanding What's Loved in Real-Time

#### **SAP Runway App**

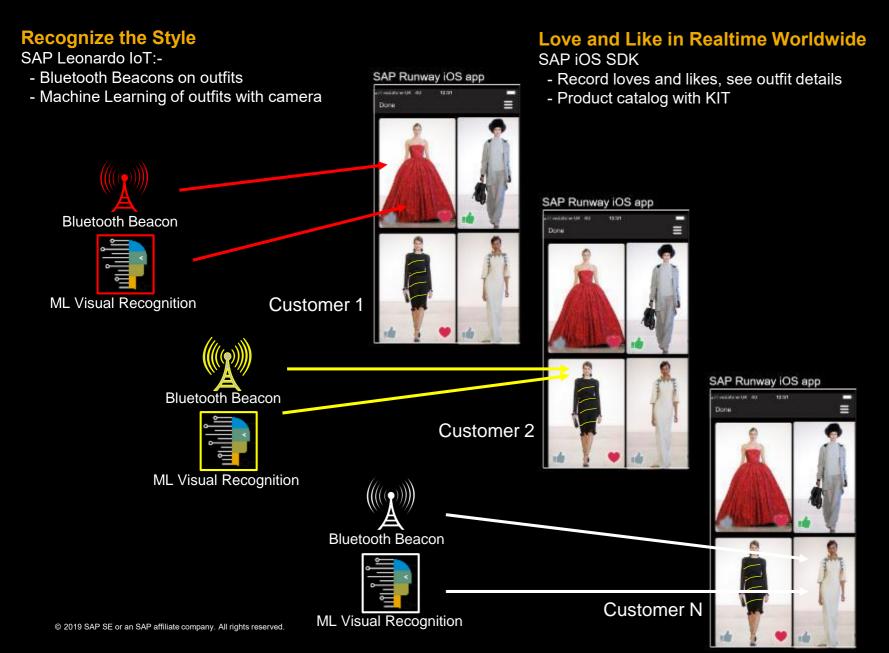




#### **SAP Runway Leaderboard**

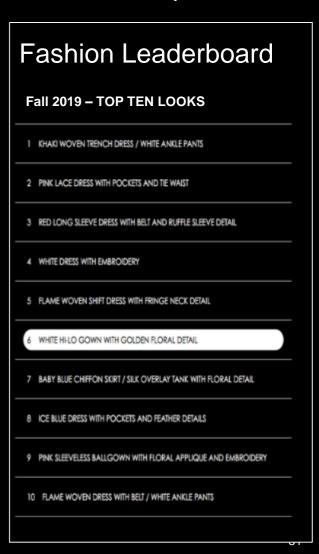
Fashion Leaderboard							
Fall 2019 – TOP TEN LOOKS							
1 KHAKI WOVEN TRENCH DRESS / WHITE ANKLE PANTS							
2 PINK LACE DRESS WITH POCKETS AND TIE WAIST							
3 RED LONG SLEEVE DRESS WITH BELT AND RUFFLE SLEEVE DETAIL							
4 WHITE DRESS WITH EMBROIDERY							
5 FLAME WOVEN SHIFT DRESS WITH FRINGE NECK DETAIL							
6 WHITE HI-LO GOWN WITH GOLDEN FLORAL DETAIL							
7 BABY BLUE CHIFFON SKIRT / SILK OVERLAY TANK WITH FLORAL DETAIL							
8 ICE BLUE DRESS WITH POCKETS AND FEATHER DETAILS							
9 PINK SLEEVELESS BALLGOWN WITH FLORAL APPLIQUE AND EMBROIDERY							
10 FLAME WOVEN DRESS WITH BELT / WHITE ANKLE PANTS							

## SAP Runway: Invite your Customers to the Show – Wherever They Are



#### **Realtime Leaderboard**

SAP Cloud Platform SCP + ML See most loved/liked styles in real-time



#### **Fashion Innovation**

#### SAP Runway: A New Experience for Fashion Designers and their Fans

#### **SAP Runway**

- Created 'Runway by SAP' prototype app on SCP with multi-tenant/ multi-designer/ multi-show plus SAP Leonardo ML and IoT Beacons to recognize outfits on complex runways
- Successful launch at Christian Siriano show NYFW Feb 9<sup>th</sup> 2019 where fans voted in real-time on outfits Press: Links <u>WWD</u> and <u>BBC</u>
- Designers improve margins and reduce waste by: Not waiting until goods are already made and in store Make more of what's loved in the app Make Less of what's ignored in the app Creating a unique experience with their consumers
- Download the app and vote now! Apple App Store: search for 'Runway by SAP' Or point your iphone camera at this QR code (Android based on customer demand)





## Agenda

The Vertical Fashion Story at SAP

Fashion Customer Update

**Fashion Influence** 

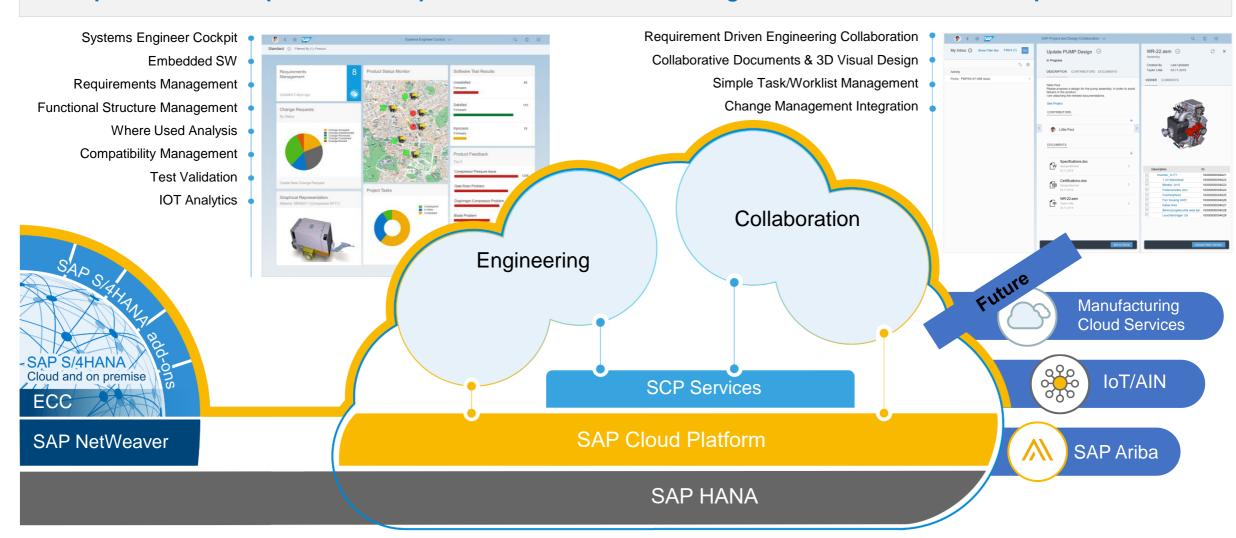
Fashion Roadmap Update



## S/4HANA Cloud for Intelligent Product Design

S/4HANA cloud for Intelligent Product Design helps to accelerate product innovation with instant collaboration, requirement driven product development, and actionable live insights across the extended enterprise

LAB PREVIEW



## Apparel Footwear and Fashion (AFF) ASUG SIG User Group

#### 14+ Years of Customer Influence on Fashion

ASUG AFF Special Interest Group Meets in Orlando and Customer Sites with over 100 attendees

2005 Houston, TX

2009

2013



2007 Richardson, TX



2011 Burlington, VT

San Fransisco, CA

Hudson, NH



2006 Seatle, WA

2008 Fort Wayne, IN

2010 Beaverton, OR

2012 St. Louis, MO

2014 Portland, OR



Vera Bridley





2

2015

St. Louis, MO



2016



**ASUG Fall AFF Webinars** 

2017

**Burlington, VT** 

2018

Portland, OR



**AFF SIG at SAPPIRE** 

5-7 May 2019, Orlando, FL

**AFF SIG Fall Meeting at Wolverine World Wide** 

October 2019, Rockford, MI

## Agenda

The Vertical Fashion Story at SAP

**Fashion Customer Update** 

Fashion Influence

**Fashion Roadmap Update** 

#### SAP S/4HANA On Premise Retail, Fashion and Vertical Business

#### 2017 - Recent innovations<sup>1</sup>

#### **Retail and Fashion Foundation**

- Merchandise management Master data
- Enhance material/article harmonization
- Enhanced distribution scenarios for generic article and site master
- Merchandise management In-Store Merchandising
  - Transfer Products app
  - Fiori app enhancements for
    - Order Products
    - Lookup Retail Products
- Merchandise management Logistics
- Structured articles with full products
  - Master data maintenance
  - Support in logistical processes
- Support MRP areas for special processes
- Merchandise management User interface
  - Improved usability of selected key transactions in Fiori for classical GUI
  - Object Pages for product, site, allocation table

#### Wholesale Fashion Enablement

- Supply Assignment (Order Allocation Run)
- Demand and Supply Segmentation
- Logistic enhancements (Multi-Ship to Order with Collective Shipment, Fashion Contract)

#### 2018 - Planned innovations<sup>1,2</sup>

#### Retail and Fashion Foundation

- New object page for promotions and enhanced object pages for article and allocation
- Extended Fiori App 'Lookup products': Map for near-by stores
- Enable Fiori Apps 'Transfer products' for mobile RFID antennas
- Fiori App to manage single listings
- EWM integration enhancements for tied empties
- Cross-docking with single-recipient purchase order
- Machine learning GDS integration

#### Wholesale Fashion enhancements

- Enhanced Stock Segmentation strategies
- Enhance Supply Assignment capabilities
- Flexible Purchasing Commitments
- Collection Execution Management
- Fashion logistic capabilities enhancements

#### Enable Manufacturing Functionality for Vertical Retail & Wholesale

- Stock Segmentation within manufacturing
- Master production/planned order workbench
- Intelligent Services: Feasibility analysis
- · Markers and bundles
- Smart Products: Made to measure
- Enhanced planning features

#### 2019 - Product direction<sup>2</sup>

#### Retail and Fashion Foundation

- Provide Fiori App for stock taking with mobile RFID antennas
- Further extend selected generic apps to support retail processes
- Digitally assisted user experience for selected processes, e.g. for store associates

#### Wholesale Fashion enhancements:

- Advanced Supply Demand Optimization using supply assignment ('ARun') capabilities
- Advanced Flexible Purchasing Commitments
- Advanced Collection Execution Management

#### Enhance Manufacturing Functionality for Vertical Retail & Wholesale

- · Process manufacturing for retail
- IoT: Automated production of individual products
- Digitally assisted shop floor processes

#### 2020 - Product vision<sup>2</sup>

#### Retail and Fashion Foundation

- Enable further Fiori Apps for mobile RFID antennas
- Digitally assisted user experience for additional retail processes in key roles
- BW/4HANA content foundation (phased)

#### Wholesale Fashion & Manufacturing

- Integrated Planning scenario with IBP & Fashion
- Enable Industry 4.0 manufacturing platform for fashion

1. Potential data protection and privacy features include simplified deletion of personal data, reporting of personal data to an identified data subject, restricted access to personal data, masking of personal data, read access logging to special categories of personal data, change logging of personal data, and consent management mechanisms. 2. This is the current state of planning and may be changed by SAP at any time without notice.

## Vertical Fashion Innovation



**S/4HANA Fashion innovations** to help redefine global fashion supply chains:

#### Released in 1709 FPS0:

**Pack Separately Ship Together PSST** 

End destination ready shipments for multiple products across many orders e.g. product launch across multiple stores

#### Planned from 1809 FPS0 (9/21/2018) onwards:

**Flexible Purchasing Commitments - FPC** 

Enable Purchase Order Contracts with postponement of destinations / colors / sizes until Purchase Orders (POs) are called off from the PO contract as demand signal confidence increases

#### **Supply Demand Optimization - SDO**

Adjust inbound POs including Drop Shipments / Third Party Orders to the destinations that need stock most Simulate multiple allocation runs (ARuns) to determine settings that give the best/optimum service to the right stores, eCommerce orders and potentially wholesale or franchise deliveries

#### **Collections Management**

Define, track and analyse the completeness and success of global, regional and country collections

#### © 2019 SAP SE or an SAP affiliate company. All rights reserved.

No part of this publication may be reproduced or transmitted in any form or for any purpose without the express permission of SAP SE or an SAP affiliate company.

The information contained herein may be changed without prior notice. Some software products marketed by SAP SE and its distributors contain proprietary software components of other software vendors. National product specifications may vary.

These materials are provided by SAP SE or an SAP affiliate company for informational purposes only, without representation or warranty of any kind, and SAP or its affiliated companies shall not be liable for errors or omissions with respect to the materials. The only warranties for SAP or SAP affiliate company products and services are those that are set forth in the express warranty statements accompanying such products and services, if any. Nothing herein should be construed as constituting an additional warranty.

In particular, SAP SE or its affiliated companies have no obligation to pursue any course of business outlined in this document or any related presentation, or to develop or release any functionality mentioned therein. This document, or any related presentation, and SAP SE's or its affiliated companies' strategy and possible future developments, products, and platforms, directions, and functionality are all subject to change and may be changed by SAP SE or its affiliated companies at any time for any reason without notice. The information in this document is not a commitment, promise, or legal obligation to deliver any material, code, or functionality. All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, and they should not be relied upon in making purchasing decisions.

SAP and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP SE (or an SAP affiliate company) in Germany and other countries. All other product and service names mentioned are the trademarks of their respective companies.

See <a href="http://global.sap.com/corporate-en/legal/copyright/index.epx">http://global.sap.com/corporate-en/legal/copyright/index.epx</a> for additional trademark information and notices.

# **SAP Fashion Update**

R.Prabhala@sap.com Peter.Akbar@sap.com

# Thank you.

