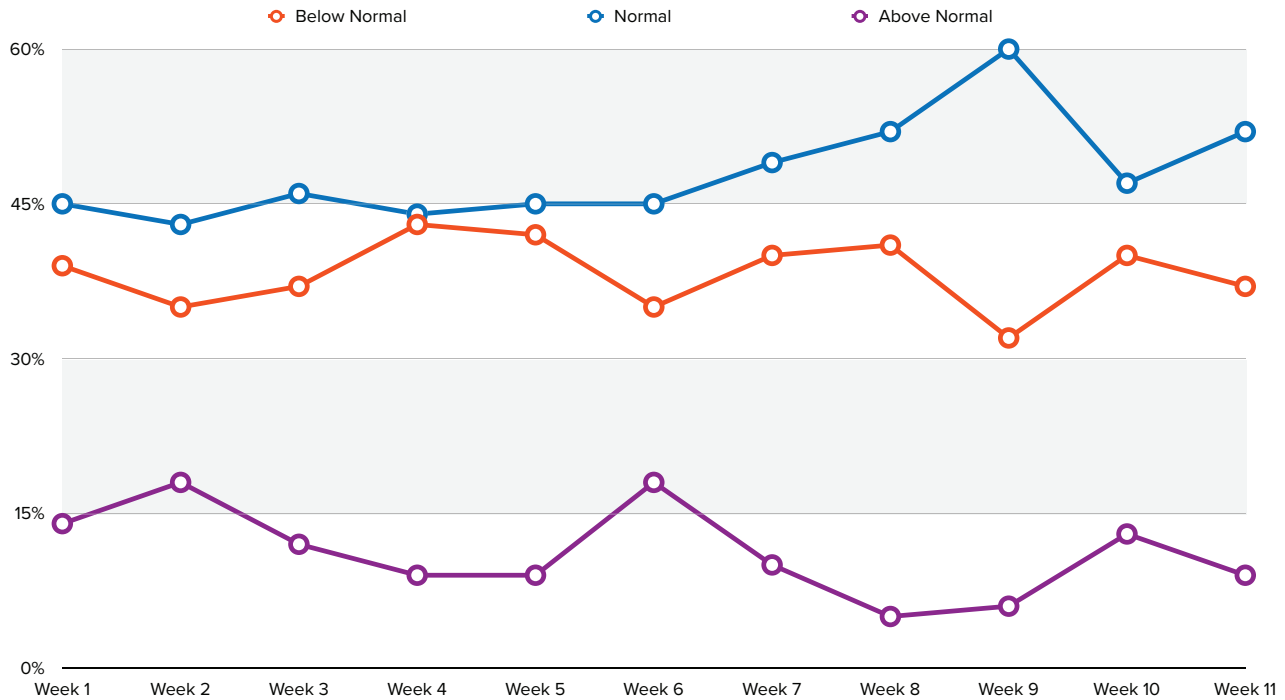


Changes in Operations Due to COVID-19

Levels of operations remain consistent with the average over the past 11 weeks, with slightly more than half (52%) of organizations operating normally in week 11.



Top Functional Areas of Interest for ASUG Members



User Experience (UX)

33%



Business Intelligence (BI) and Analytics

24%



IT Operations

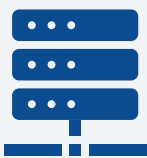
22%



Centers of Excellence (COEs)

22%

Top Products of Interest for ASUG Members



SAP S/4HANA

44%



SAP Fiori

44%



SAP Analytics Cloud

22%



SAP ERP Central Component (SAP ECC)

20%



SAP SuccessFactors

20%