

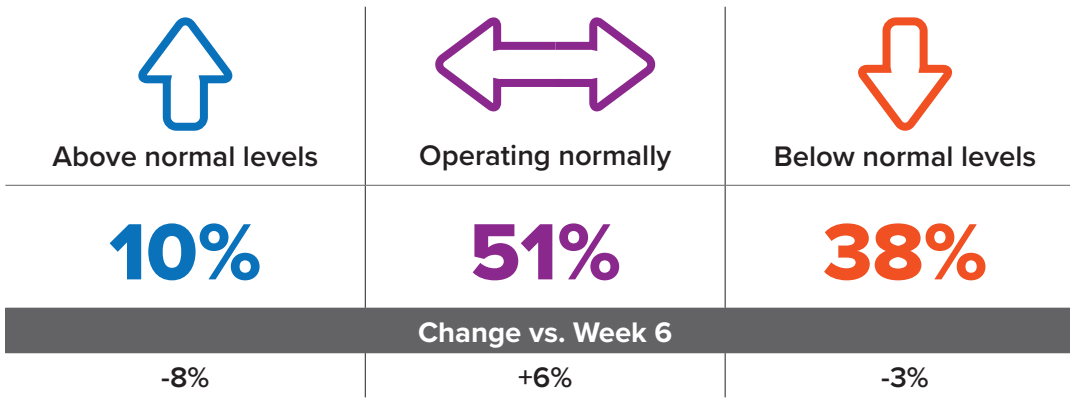
ASUG Pulse Check

WEEK 7

Fielded May 1, 2020

Fields Weekly on Friday

Status of Operations Due to COVID-19



"We are being far more cautious with spending. While demand has sharply increased for our products, we understand there could be a drop coming. We also are putting more emphasis on team-member protection and development during these troubled times."



61% of organizations are postponing some technology initiatives, including these examples.

"We are postponing 'nice-to-haves' until we have a clearer picture of the future so we can dedicate more resources to uptime and efficiency."



Projects deemed unnecessary to the core business



SAP-related projects



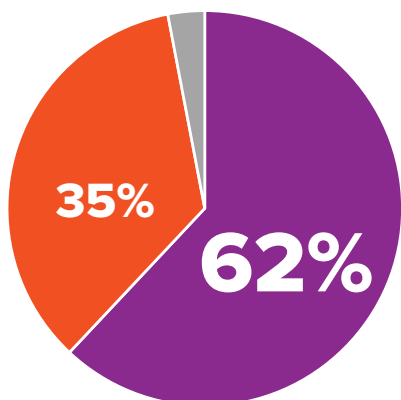
Software/infrastructure upgrades

Planning the Return to Workplaces

More than 3 in 5 respondents say their organizations have discussed guidelines about returning to work and what it may look like.

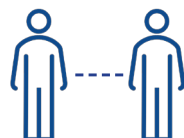
Has your organization discussed any guidelines about returning to work and what that might look like?

■ Yes ■ No ■ N/A



40%

Enforcing social distancing



40%

Requiring face masks and personal protective equipment



38%

Planning still underway



30%

Splitting employee shifts



"All social distancing rules will apply. Face coverings will be required when outside of a personal office."



Based on a total of 885 responses and 700 completes. Statistically sound with a margin of error = +/- 4% at 95% confidence.