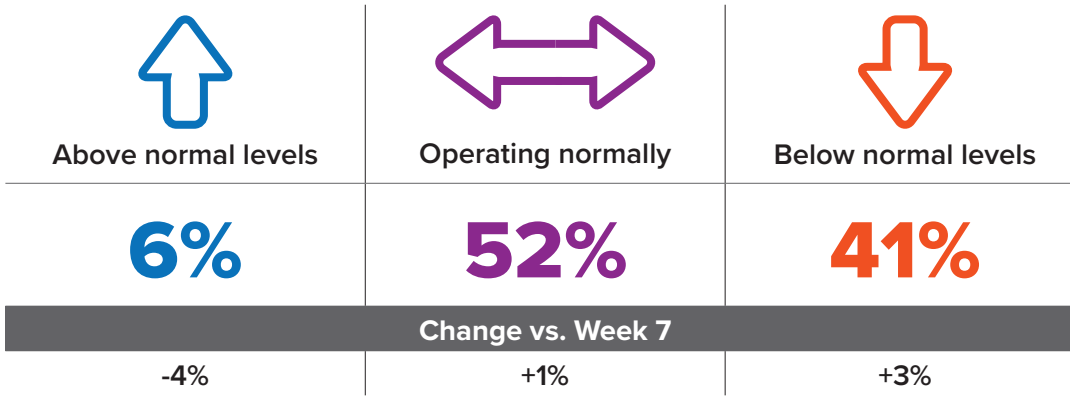



Status of Operations Due to COVID-19

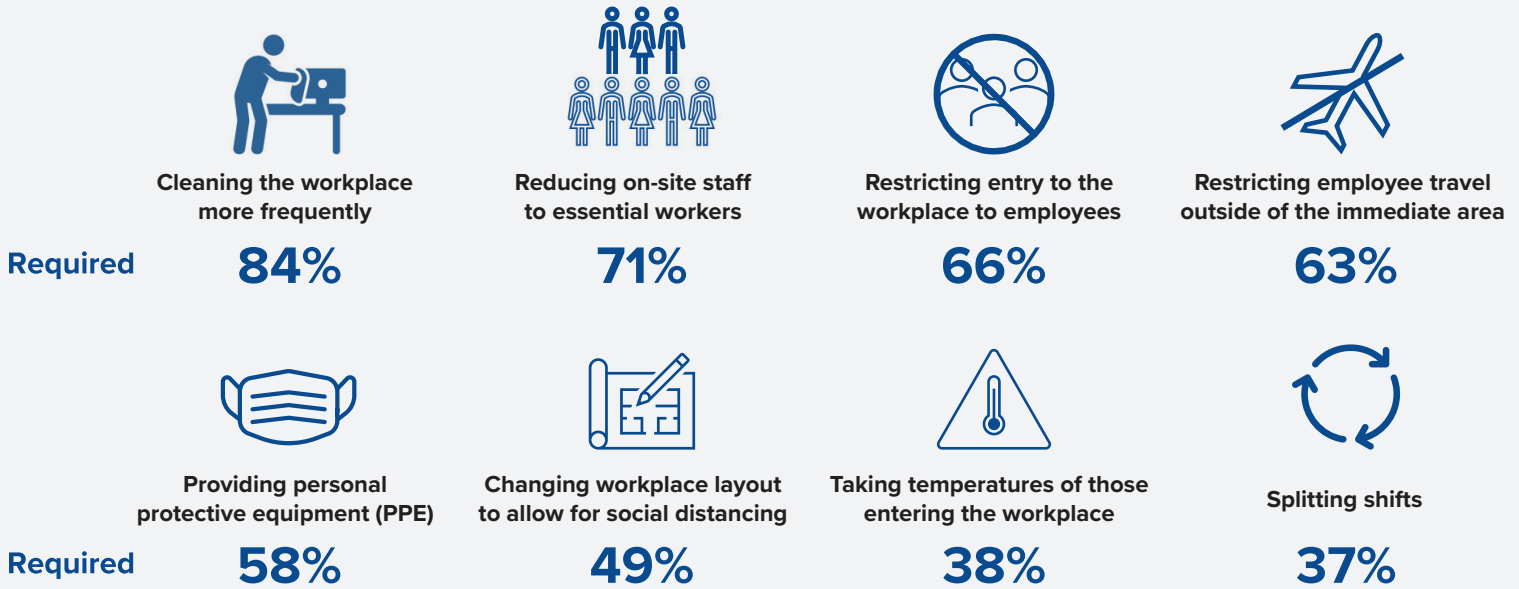


"We created a Community Support Plan to allow us to assist small businesses and residential customers with their utility bills. We are buying additional PPE for employees. We have stopped late fees and disconnecting customers for nonpayment. We have seen a drop in electric usage in our business customers and increased usage in our residential customers. Construction projects that are nonessential have been stopped."



Planning the Return to Workplaces

Nearly all organizations are adopting practical measures to keep employees safe when opening back up.



Key Steps Respondents Wish Their Organization Would Take

