

### Spirit Airlines' Transformation Journey to SAP S/4HANA Cloud and SAP Ariba Solutions Pani Pothur, ERP Manager, Spirit Airlines Session ID #ASUG84254

May 7 – 9, 2019



# About the Speakers



Pani Pothur

- Spirit Airlines
- IT professional with 15 years of experience with focus on BI and ERP applications
- Completed 1<sup>st</sup> Half Marathon in 2019
  @ Miami



### Arun Nagaraj

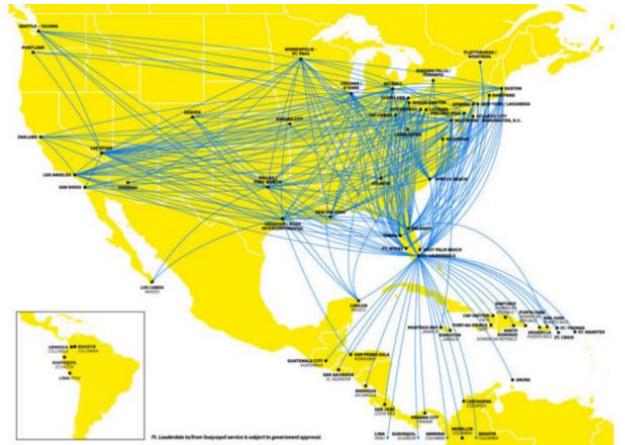
- Birlasoft
- SAP Finance Competency Lead
- I have started to work on my passion this year "Direct a short film"



# **Spirit Airlines**



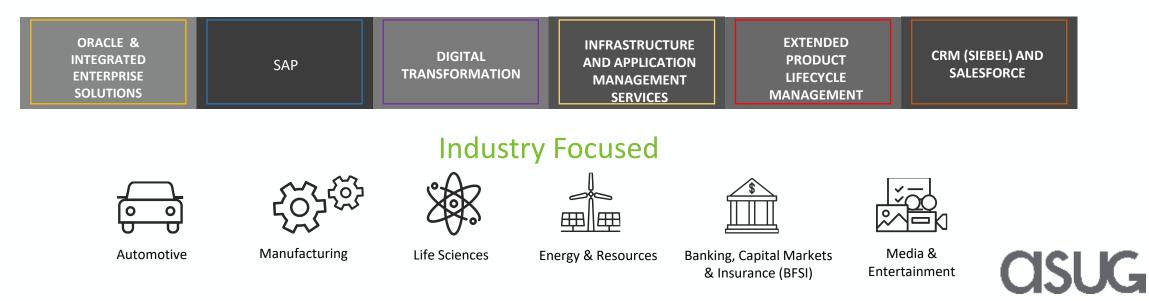
asug



- Spirit Airlines is the leading Ultra Low Cost Carrier headquartered in Miramar, Florida
- Operates flights to U.S., Caribbean and Latin American destinations
- 75 destinations with 600+ daily flights



#### Focused Horizontals and Deep Domain Expertise



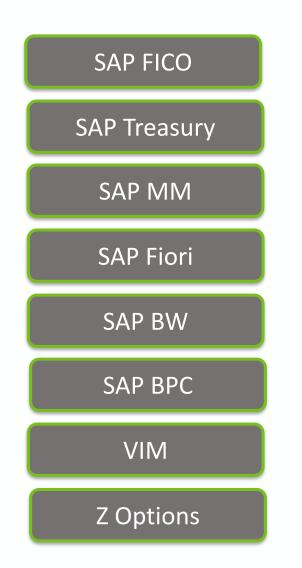
### **Leading Digital Transformation Across the Enterprise**

### AGENDA

01	Current SAP Environment
02	ECC System Challenges
03	S/4HANA Decision Process
04	S/4HANA Public Cloud Benefits
05	Why SAP Ariba?
06	Implementation Challenges
07	Cloud Platform Integration Layer
08	Benefits Gained
09	Lessons Learned
10	Q & A



# **Current Environment**



- SAP ECC EHP6 system since 2013
- Running on older version of OS and DB servers
- BW and BPC systems for financial reporting
- GRC system for security
- Open Text VIM application for Invoice processing

IC.

- Z options for posting manual GL entries
- No upgrades since Go Live

# **ECC Systems Challenges**

#### Business

- Delayed Financial Close Activities Manual Effort
  Intensive Reconciliations
- Business Disruption Lack of Industry Best Practices
- Lack of Flexibility or Agility *Regulatory Requests*
- Multiple T-Code Challenges *Remember/Navigate*
- No Real-Time Reporting *Delayed Actionable Business Insights*
- Mobility Restriction *Confined Access*

#### • Greater Administrative Burdens - Patching, Downtime, Monitoring etc.

IT

- Nearing End of Life Cycle Software Version
- Open for Customization Allows for Non- Best
  Practices
- Complex DB Architecture *Greater Maintenance*
- Complex Security Modules Not Robust and
  Per Security Framework Best Practices

# S/4HANA Decision Process

Moving to cloud will reduce the IT foot print, maintenance costs over a period of time

Allows us to adhere to best practices and less scope for customization

Moving to the cloud platform aligns with our management's strategic initiative

Quarterly updates will allow the systems to comply with security policies



# S/4HANA Public Cloud Advantages

- Fit to standard best practices, Quarterly updates
- Multi-tenant system reduces cost of ownership

Real time reporting

• Simplified database architecture



- Reduced IT
  Maintenance efforts
- Ability to soft close

- Access anywhere via mobile applications
- Time for Action/Innovation



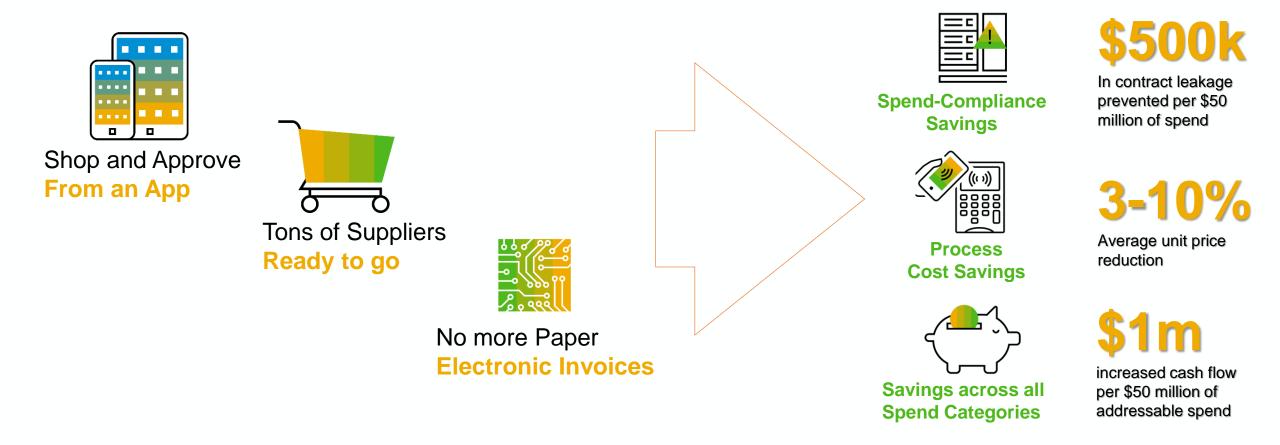
# Why Ariba?



• Open Text's VIM application is not compatible with S/4 HANA Public Cloud and this resulted in :

- Invoice, fixed assets and purchase orders modules in ECC
- $\circ~$  Two GL account structures in S4 and ECC
- Additional interfaces between ECC and S/4HANA
- Finalized to go with Ariba for buying and invoicing :
  - ✓ Compared to other products, Ariba to
    S/4HANA cloud is a native integration
  - ✓ Reduces the integration challenges and concerns
  - ✓ Optimizes the invoice processing by streamlining the approval process

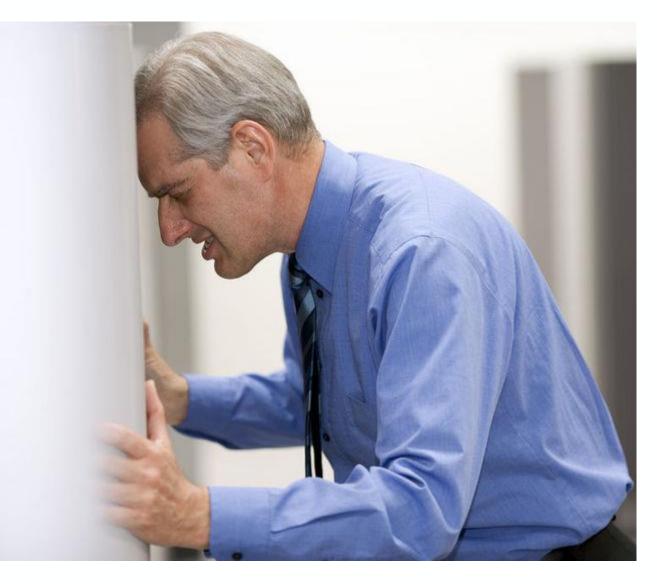
# Ariba Advantages







### Procurement



#### **Current**

- Manual requisition process via emails and phone calls
- Purchase order module to create PO's
- Centralized process to create PO's

### **Future**

- Implementing Ariba will allow the PO request/creation to be decentralized
- All employees can request by themselves
- Enables the purchasing team to work on company's strategic initiatives
- Provides a quick ROI for the company

## asug

# **Implementation Challenges**

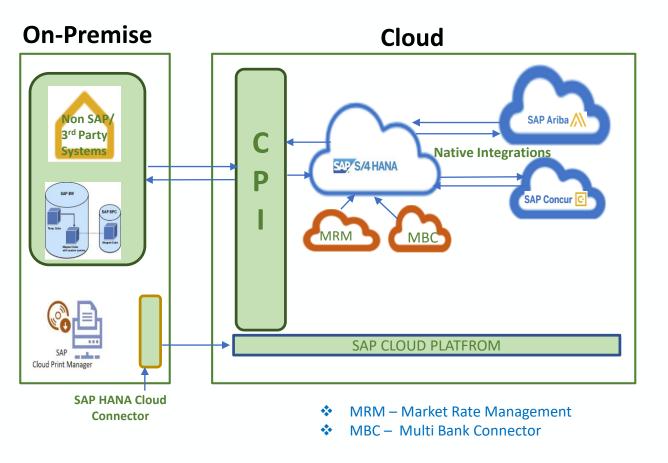


- 3rd party systems like Open Text VIM and Z options are not compatible with S/4HANA Public cloud
- Standard S/4HANA Invoice processing is not robust to handle larger volumes
- Invoicing Solution for non Ariba network suppliers and manual invoices
- Moving from GRC to IAG (cloud security platform)

SU**G** 

• Account for quarterly release updates to S/4

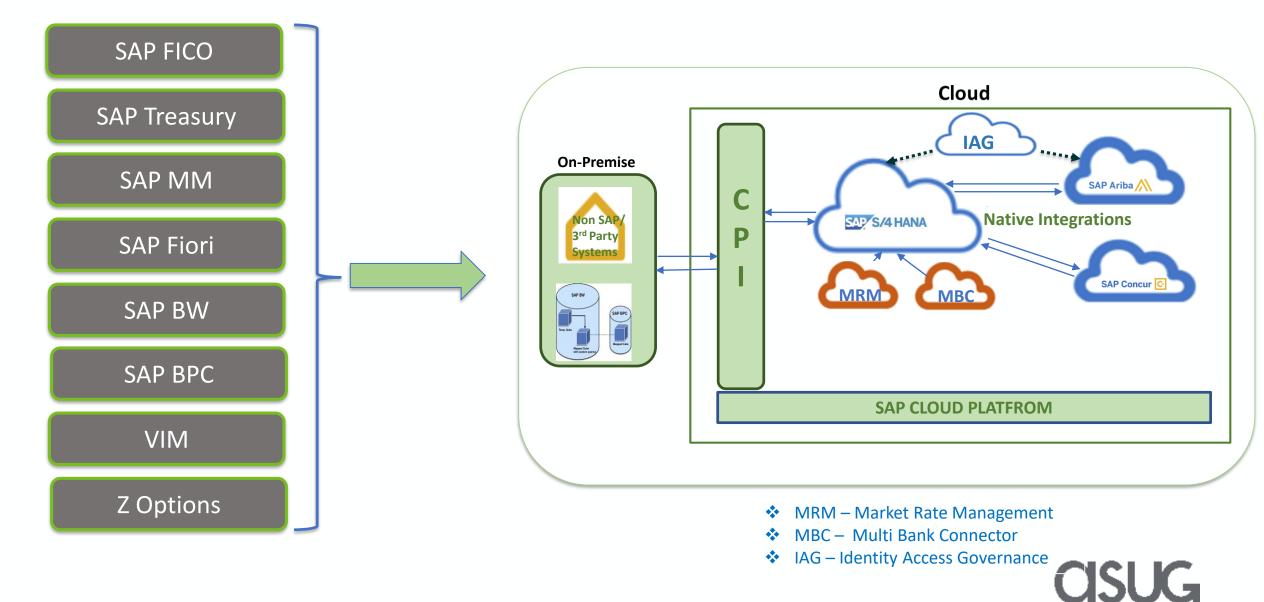
# Cloud Platform Integration Layer (CPI)



- 250+ whitelisted API's
- Single platform to manage interfaces
- Provides robust monitoring capabilities
- Fit to standard, less scope for application customization
- Developed all the existing interfaces to S4 HANA using CPI layer



# S/4 Upgrade Consolidation



# **Benefits Gained**



- Mobile Accessibility
- Real time reporting metrics
- Simplified bank interface processes by using MBC (Multi- Bank Connector)
- Optimized capital projects approval/tracking process
- Created five custom objects to simplify our Chart of Accounts Structures
  - ✓ i.e. Reduced Cost Centers from 600+ to 150+
  - ✓ Reduced company codes from 20+ to 1
  - ✓ Reduced GL accounts from 1200+ to 800+

### Lessons Learned



- Take time to analyze the system at enterprise level
- Business buy in and engagement
- Change management
- Plan enough time for training
- Plan for daily responsibilities of business users into the project timelines



### For questions after this session, contact us at

• Pani Pothur : <u>Pani.Pothur@Spirit.com</u>

Q&A

N657NK

• Arun Nagaraj: Arun.Nagaraj@birlasoft.com

# Take the Session Survey.

We want to hear from you! Be sure to complete the session evaluation on the SAPPHIRE NOW and ASUG Annual Conference mobile app.



asug

# **Presentation Materials**

Access the slides from 2019 ASUG Annual Conference here: <u>http://info.asug.com/2019-ac-slides</u>



# Let's Be Social.

Stay connected. Share your SAP experiences anytime, anywhere. Join the ASUG conversation on social media: **@ASUG365 #ASUG** 



