



### ASUG SAP MP Program Overview

Adam Withrow, Province of Nova Scotia October 14, 2022



# Agenda

- 1. Why are we Modernizing SAP?
- 2. What are the Key Program Benefits?
- 3. Critical Success Factors
- 4. Program Roadmap
- 5. SAP MP Journey To-Date
- 6. Preparing for Finance & Logistics Services
- 7. Mindset for Success



# Why are we Modernizing SAP?

- Currently three independent SAP systems support back-office functions for:
  - The Province of Nova Scotia.
  - The Nova Scotia Health Authority and the IWK.
  - The seven regional centres for education and Conseil scolaire acadien provincial.
- The systems are complex, heavily customized, and costly to maintain.
- SAP has evolved to the next-generation technology platform and the current version will not be fully supported in the future.
- Modernizing SAP is essential to ensure the current and future sustainability of core day-to-day operational business processes.



# What are the Key Program Benefits?

### The updated SAP platform will:

- Enhance the user experience with a more modern look and feel.
- Provide improved real-time analysis and reporting.
- Create efficiencies and present opportunities to focus on higher-value tasks and activities.
- Provide opportunities to standardize business processes across Health, Education and the civil service.



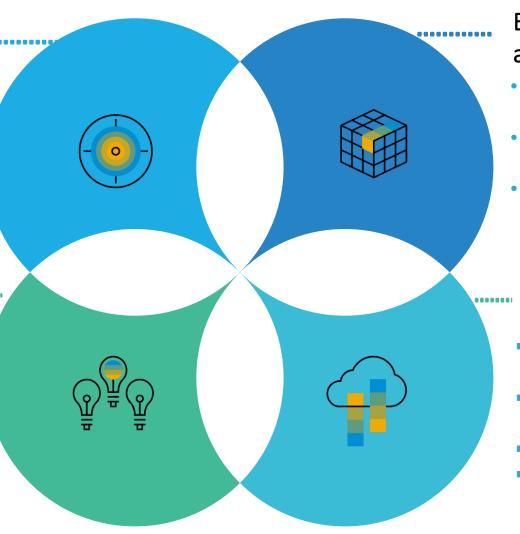
### **Critical Success Factors**

#### **Adopt Best Practices**

- Deploy standard SAP capabilities based on leading practices
- Reduce workarounds and manual steps
- Enable an optimized and simplified user experience to improve productivity

### Enable strategic innovation

- Adopt standard SAP capabilities to simplify processes and tasks
- Include new sources of information to enhance decision-making
- Utilize low-code / no-code technologies



# Enable enhanced analytics and access to information

- Leverage S/4HANA embedded reporting & analytics capabilities
- Adopt improved data governance and definition processes
- Enable end-user self-service to reduce offline analysis

### Reduce technical complexity

- Migrate to secure Cloud operating model
- Minimize data replication and redundancy
- Reduce or eliminate customizations
- Simplify integration to improve access to real-time information



# **Program Roadmap**

Complete Complete 2022 2024 2026

#### **POLICY MEC**

Standardization, Planning & Preparation

- Authority to modernize SAP with next generation suite of SAP solutions
- Authority to adopt industry leading business practices across NS Public Sectors
- Planning and preparation initiatives

**WORK PACKAGE 1** 

NS Public Sector Framework

- To make clear the industry leading business practices for the NS Public Sectors
- Identify Process Gaps and Fits in relation to Current State processes

**WORK PACKAGE 2** 

Finance & Logistics
Services

- SAP Analytics Cloud (SAC)
- Implement the below listed S/4HANA modules for PNS, Nova Scotia Health/IWK, and NSRCE/CSAP
  - Finance
  - FM/PS/CO
  - Inventory Management (EWM)
  - Procurement (+ARIBA)
  - Enterprise Asset Management (EAM)

**WORK PACKAGE 3** 

People & Loans Services

**WORK PACKAGE 4** 

Time & Payroll Services

- SAP Analytics Cloud (SAC)
- SuccessFactors Employee Central (EC)
- Grants Management
- Loans Management

- SAP Analytics Cloud (SAC)
- Assess SAP Payroll Solution maturity and Roadmap – Key Decision Point
- Implement Payroll Solution

We are here



## **SAP MP Journey To-Date**

#### SAP Discovery Process

Engaged 300 stakeholders across all three sectors to understand the current situation. SAP provided guidance on the NS Public Sector Roadmap. Kick-off NS Public Sector Framework (NSPSF)

Kicked-off the NSPSF with a round of engagements with ADMs, Executives, Senior Business Leads and SME's and key program roles were defined. NSPSF Empowerment & Fit-To-Standard Workshops

Engaged 25 Senior Business Leads and 175+ SMEs through Empowerment and Fit-to-Standard Workshop series to align on industry leading business practices.

> Nov 2020 -Oct 2021

#### **NSPSF Close Out**

Wrapped up the NSPSF with a series of "Final Workshops" covering a sample of end-to-end business scenarios.

Prepare for Finance & Logistics Services

Nov - Mar 2022 Apr – Oct 2022

Sep 2020

Dec 2019



# **Preparing for Finance & Logistics Services**

### Apr – Oct 2022

- Finalizing structure and governance.
- Collaborating with IBM (implementation partner) to establish scope and approach.
- Onboarding expert representatives from our client partners to the SAP MP team.
- Developing program strategies (OCM, data, analytics, security, etc.).
- Conducting an impact assessment for HR / Payroll.
- Analyzing client stakeholder engagement to-date and developing plans for communications, engagement, and change management.



## **Mindset for Success**

#### Simplicity over complexity

Standard options over customization

#### Think big picture

It's not just what you do within your sector, but how you collaborate across sectors



#### Think long-term not short-term

Focus on long-term sustainability



#### Be cost conscious

Customizations & overly complex processes = wasted \$\$ and wasted resources





Ask yourself, "How will we make the industry best business process work?"

"Making decisions for the **good**of the whole"



# Questions

