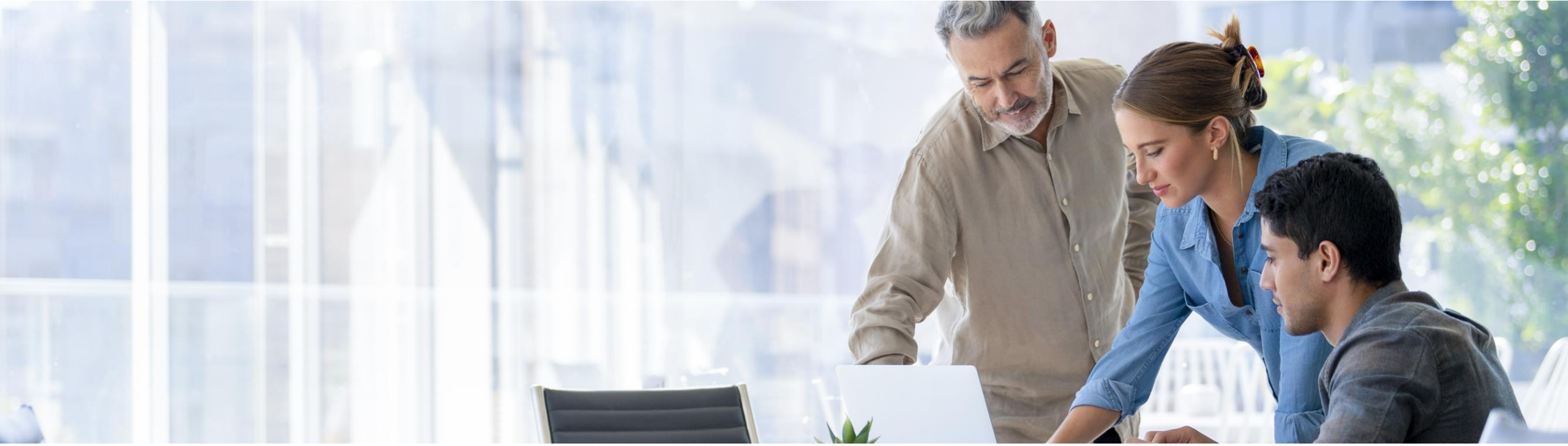


One Skill, Two Skill, Upskill, New Skill!

Courses, materials, and resources for SAP training included with SAP Enterprise Support

Teo Rodriguez
SAP Customer Evolution

PUBLIC

SAP Enterprise Support

Key deliverables

Collaboration

Expert guidance

- SAP support advisory services
- Customer Interaction Center (link)

Empowerment

Enablement

- SAP Enterprise Support Academy (link)
- SAP Support Portal (link)
- SAP Enterprise Support Value maps (link)

Innovation and Value realization

Services and tools

- Remote services (link)
- Releases, updates, patches
- Intelligent tools (link)
- SAP Enterprise Support Advisory Council (link)

Mission-critical support

Digital support experience

- Service-level agreements
- Real-Time Support (link)
- SAP for Me (link)

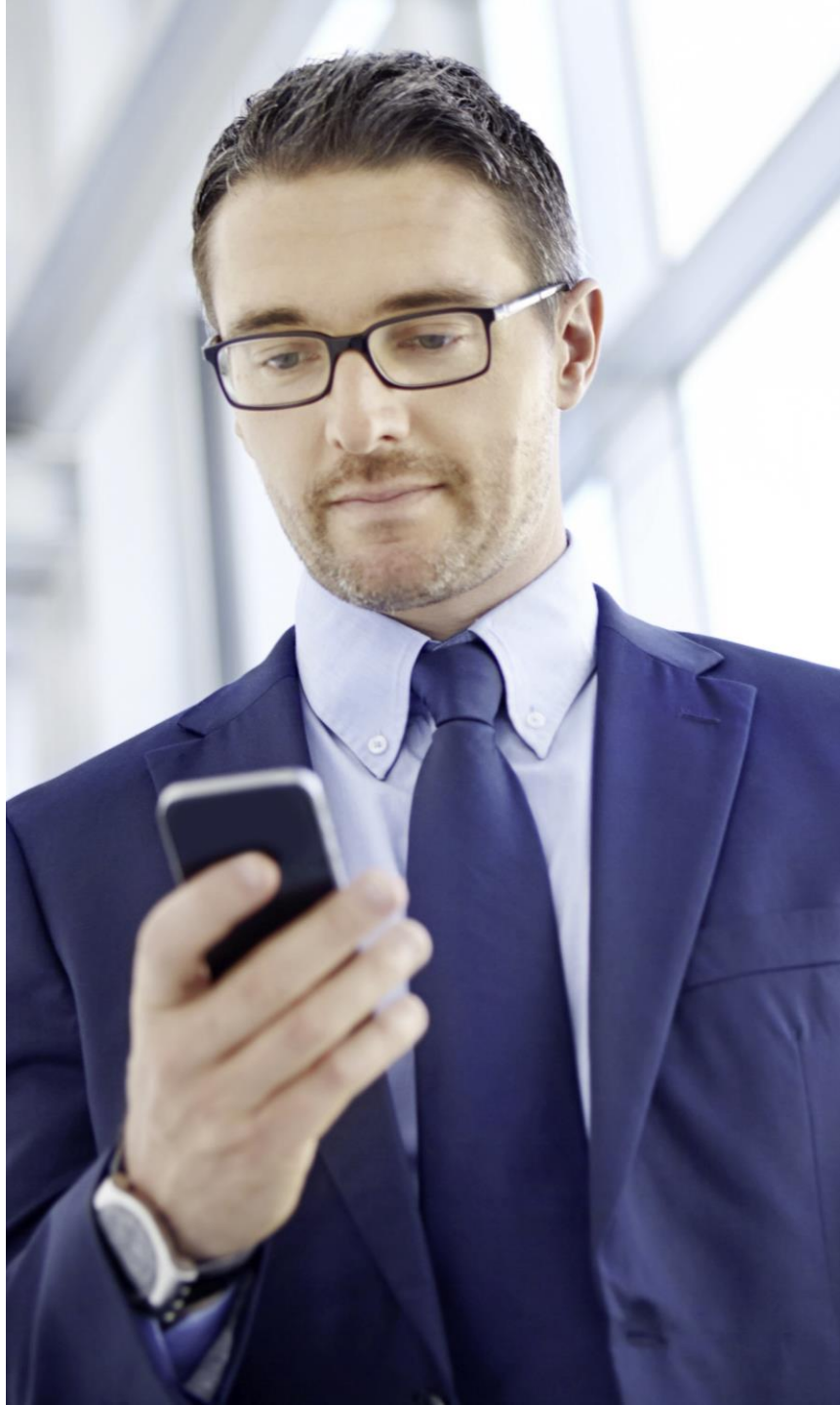
Application Lifecycle Management (link)

Find more information about SAP Enterprise Support here

Empowerment
Gain required knowledge and skills

Through the **SAP Enterprise Support Academy**, we help you **build the digital skills needed to drive continuous success**.

- Get empowered by enriched learning and education offerings
- Easily access learning content and services via the SAP Learning Hub platform anytime, anywhere
- Leverage expert content in various delivery formats and levels of detail to build the right digital skills
- Learn how to optimize your software solution to run at peak performance



Public

Empowerment - SAP Enterprise Support Academy

Enablement for digital transformation

SAP Enterprise Support Academy empowers you with a wide range of educational content to help you adopt and run your SAP solutions. Gain the skills needed to increase value and business outcomes with self-paced learnings, expert-led live sessions, and guidance.

High-impact knowledge transfer

Services on integration, deployment, and system operations tailored for you, to improve digital business processes and performance

Enhanced learning

With expert and social-driven guidance through live and on demand support offerings and a personalized learning plan

Trusted expertise

From SAP helps to close the skills gap of key users, IT and line-of-business experts to succeed in achieving your business outcomes, while boosting proficiency and fostering continuous innovation

Highlights

>> Home page & sign-up

1,400+
Learning assets
And services

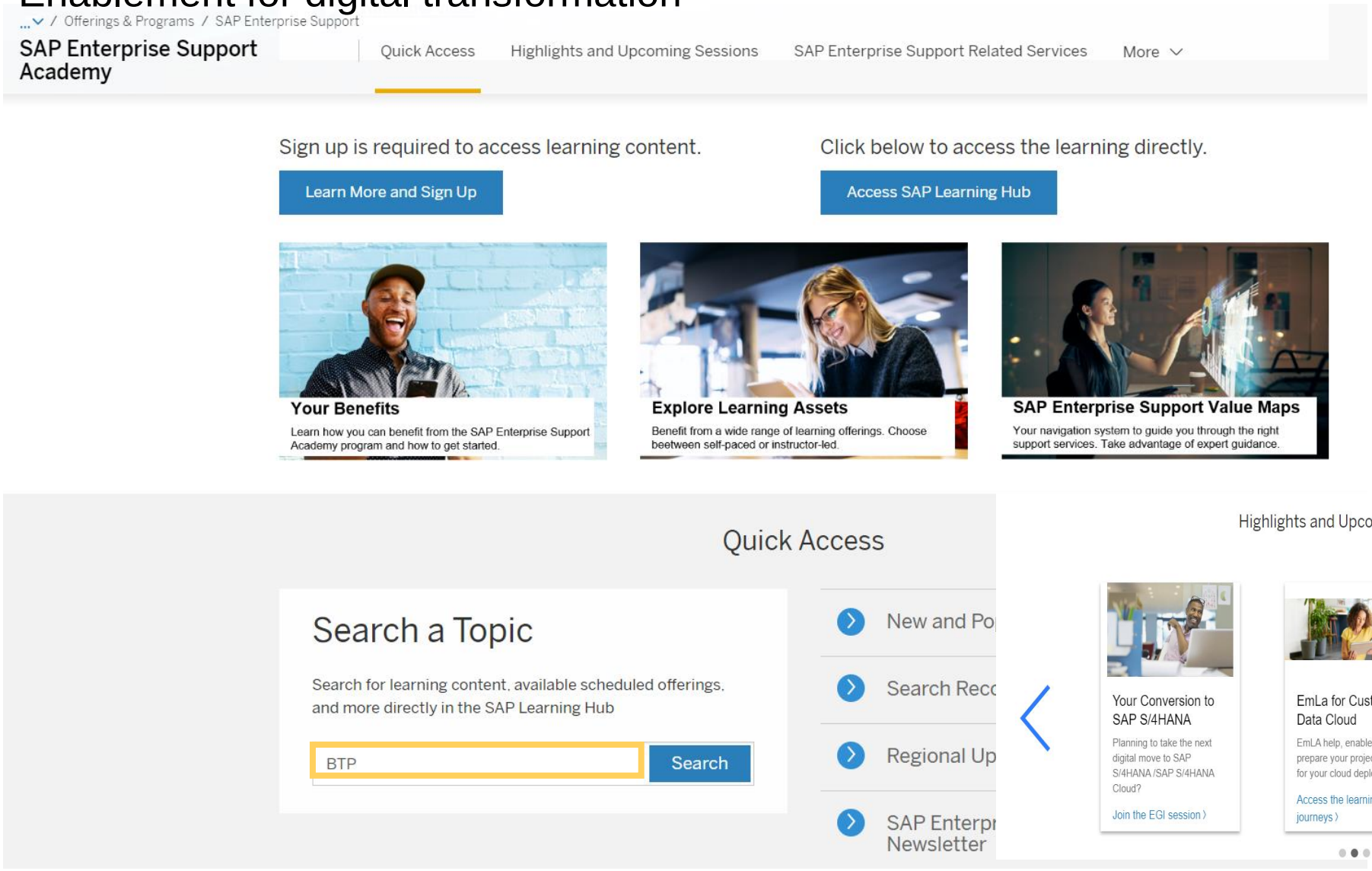
All
Deployment
scenarios covered
(cloud,
On-premise, hybrid)

Included
In SAP Enterprise
Support at no
additional cost

14
SAP Enterprise
Support value maps
for more guidance
and collaboration

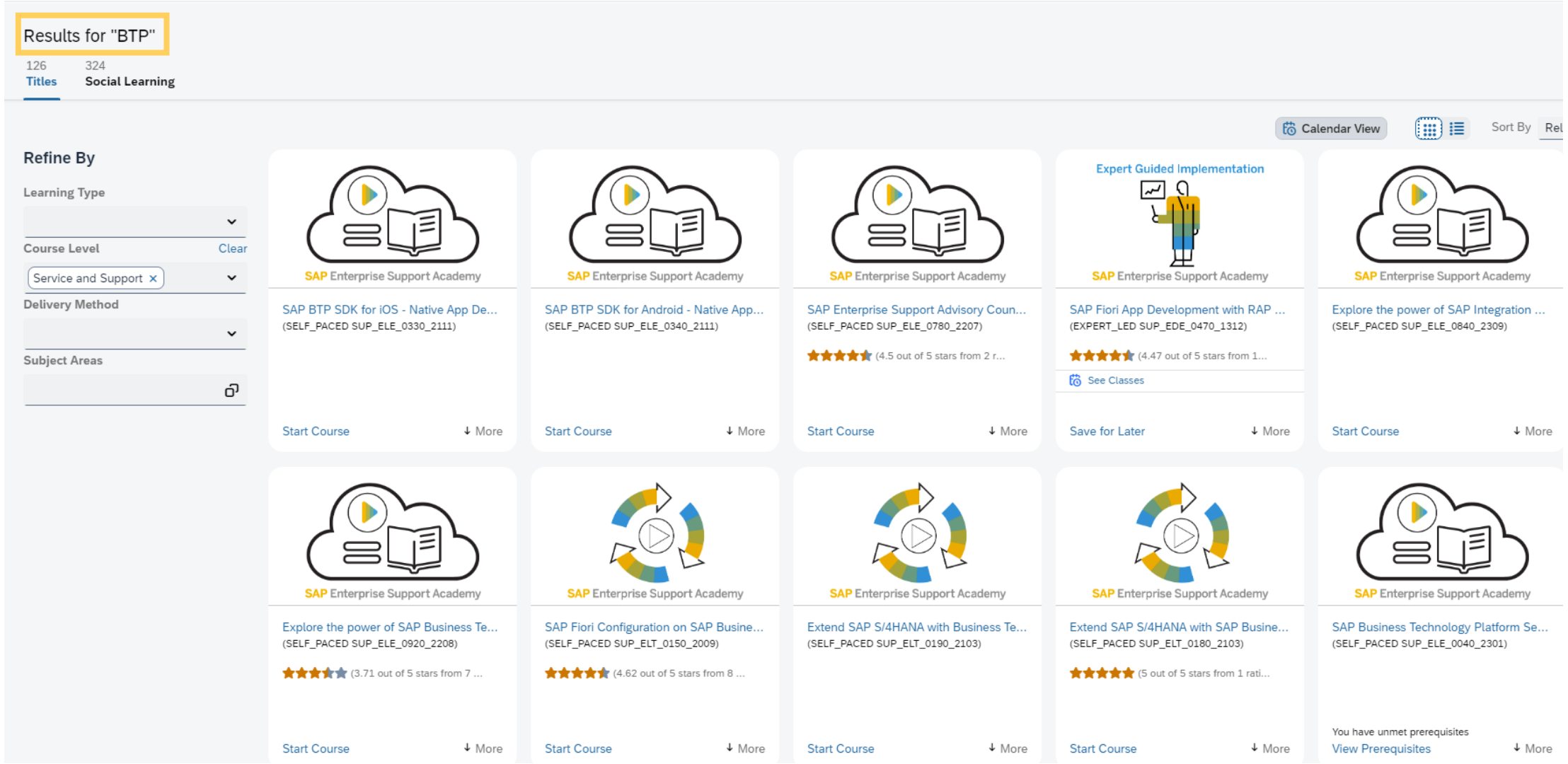
Empowerment - SAP Enterprise Support Academy

Enablement for digital transformation



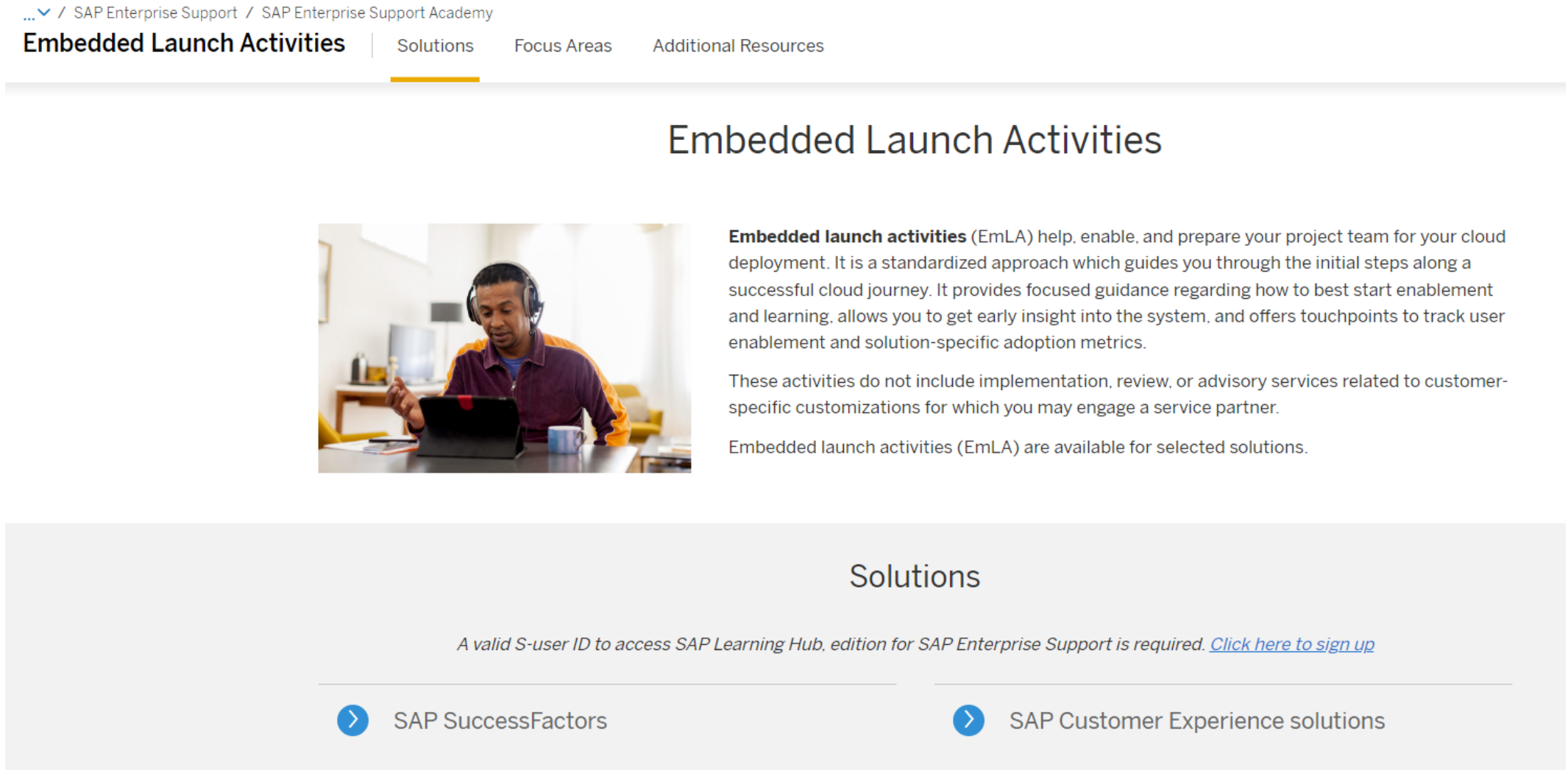
Empowerment - SAP Enterprise Support Academy

Enablement for digital transformation



Empowerment - SAP Enterprise Support Academy

SAP Enterprise Support Related Services – Embedded Launch Activities



Empowerment - SAP Enterprise Support Academy

SAP Enterprise Support Related Services – Onboarding Resource Center

... / Products

Onboarding Resource Center

EXPLORE YOUR SOLUTION-SPECIFIC PAGES BY OPENING THE DROPDOWNS BELOW

We have an Onboarding Journey designed to support your success.
Select the solution of interest for access to the relevant onboarding resources.

- SAP Business Technology Platform
- SAP Enterprise Resource Planning and Finance
- SAP Training and Adoption
- SAP SuccessFactors
- SAP Intelligent Spend and Business Network
- SAP Customer Experience
- SAP Supply Chain Management

SAP Business Technology Platform

Get started with SAP Business Technology Platform, the foundation for the intelligent enterprise.

Are you new to SAP BTP? We are here to help you get started. Register and join us for one of our upcoming Onboarding Sessions! Registration links, on-demand recordings, blogs, and 1:1 session request forms are all available for SAP BTP Cockpit (Application Development & Integration), SAP Analytics Cloud, and SAP Datasphere.

SAP Business Technology Platform

Collaboration – SAP Enterprise Support Value Maps

Your fast lane to support expertise

SAP Enterprise Support value maps – a collaboration program, which leads you through the knowledge, skills, experts and services needed to address business challenges and adopt intelligent technologies. Learn more here.

Guidance

Structured content enables guided journey, simplification, and accelerated consumption of content

Expert access

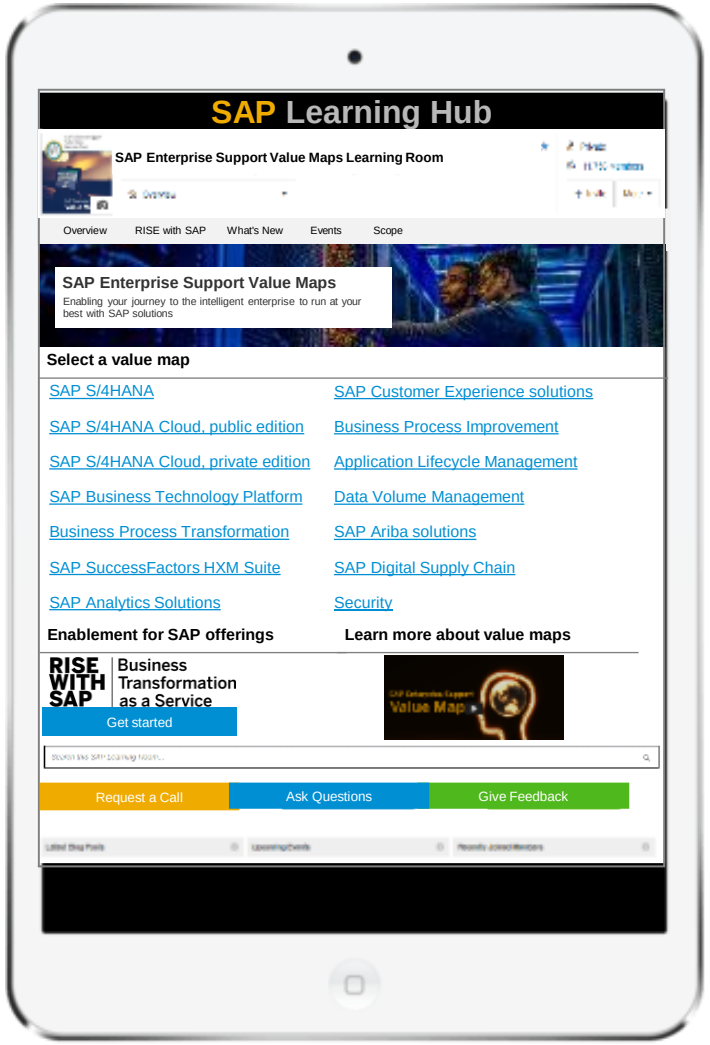
SAP experts provide prescriptive guidance, best practices and technology insight

Social collaboration

Forums allow you to exchange ideas and best practices with SAP experts and peers

Enablement

Carefully curated learning content to empower you with the knowledge and skills for realizing your deployment strategy



Collaboration – SAP Enterprise Support Value Maps

SAP Enterprise Support value maps – an empowerment and support program, which leads you through the knowledge, skills, experts and services needed to address business challenges and adopt intelligent technologies. Learn more here.

Program Offerings

- **Prescriptive guidance -** Structured content enables guided journey, simplification, and accelerated consumption of content
- **Expert access -** SAP experts provide prescriptive guidance, best practices and technology insight
- **Social Collaboration -** Forums allow you to exchange ideas and best practices with SAP experts and peers
- **Empowerment** - Interactive learning formats to empower you with the knowledge and skills for realizing your deployment strategy

User Benefits

- **Advance** digital skill level with interactive learning formats
- **Achieve** deployment and operational goals
- **Maximize** the value of your SAP solutions
- **Reduce** training expenditures
- **Get quick** advice form SAP experts and peers
- **Easy** access to latest news and releases
- **Access** to virtual events with leading experts
- **Record** of learning accomplishments

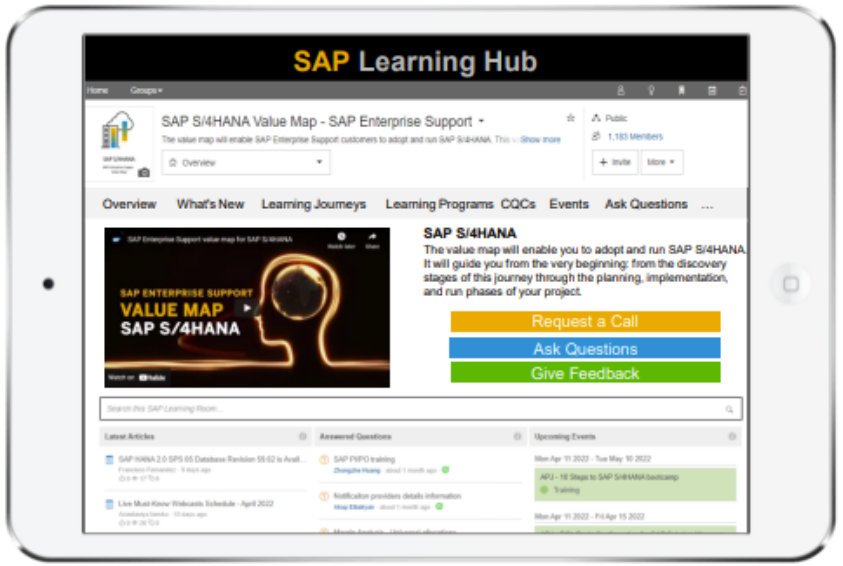
Collaboration – SAP Enterprise Support Value Maps

Your fast lane to support expertise

SAP Enterprise Support Value Maps

Explore the value map for SAP S/4HANA

The value map will enable you to adopt and run SAP S/4HANA. It will guide you from the very beginning: from the discovery stages of this journey through the planning, implementation, and run phases of your project.



- Learn how to create your own product map, build your own business case based on your own system data, and plan your own digital transformation journey with SAP tools, products, and services
- Discover the business value of SAP HANA and SAP S/4HANA and learn about new innovations
- Understand how to leverage SAP Activate framework and SAP Best Practices to implement a successful SAP S/4HANA project
- Understand how to perform an SAP S/4HANA migration by New Implementation, System Conversion, or Landscape Transformation
- Have a comprehensive overview of the required prerequisites for the system conversion, the potential risks, and main effort drivers.
- Prepare your SAP S/4HANA implementation by preparing business processes and custom code, and by managing data volume
- Support the migration of your database to SAP HANA
- Learn how to operate and monitor your SAP HANA database
- Learn about SAP Fiori implementation
- Leverage Continuous Quality Check services to ensure a smooth Go-live

Collaboration – SAP Enterprise Support Value Maps

... / SAP Enterprise Support / SAP Enterprise Support Academy

Value Maps | Overview | Available Value Maps | Customer Quotes | Help

SAP Enterprise Support Value Maps

SAP Enterprise Support value maps – an empowerment and support program, which leads you through the knowledge, skills, and services needed to address business challenges and adopt intelligent technologies. Value maps provide direct access to SAP experts, collaboration forums, high-impact learning, and prescriptive guidance, to help you achieve meaningful results and unlock new potential for growth.

Your Benefits

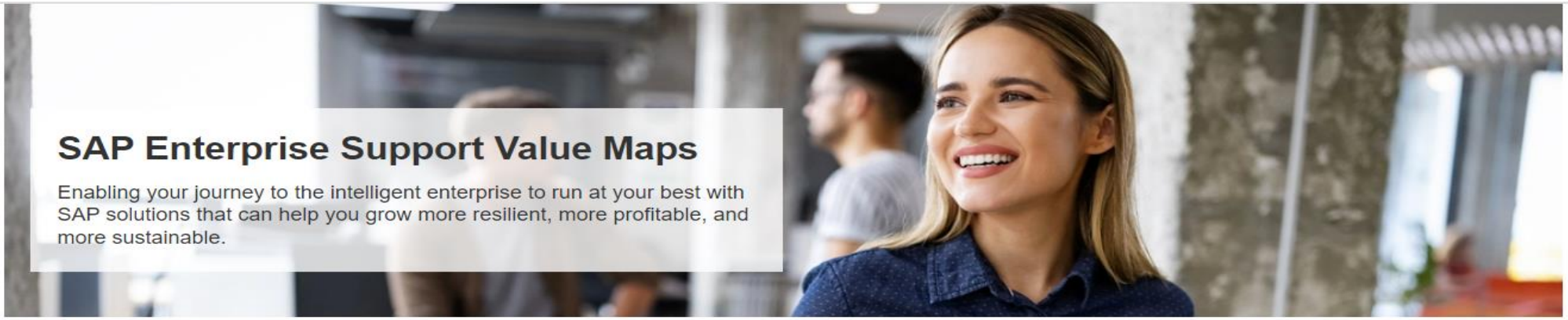
- Achieve deployment and operational goals with prescriptive guidance
- Advance employee skill level with interactive learning formats
- Maximize the value of your SAP software
- Reduce training expenditures
- Access to SAP experts and industry peers for advice and recommendations
- Stay informed with latest news and releases
- Attend virtual events with leading specialists
- Receive a record of learning accomplishments

Request access to the SAP Learning Hub, edition for SAP Enterprise Support. Watch the video on how to sign up and refer to our tutorial on how to use the Learning hub. If you are already registered you should use 'Access Value Maps' button.

Sign Up

Access SAP Enterprise Support Value Maps Learning Room platform. If you reach the SAP Learning Hub login page, please login and click on Access Value Maps again.

Access Value Maps



SAP Enterprise Support Value Maps

Enabling your journey to the intelligent enterprise to run at your best with SAP solutions that can help you grow more resilient, more profitable, and more sustainable.

Select a Value Map

- SAP S/4HANA
- SAP S/4HANA Cloud, public edition
- SAP S/4HANA Cloud, private edition
- SAP Digital Supply Chain
- SAP SuccessFactors HXM Suite
- SAP Customer Experience solutions
- Spend Management and Business Network (new)
- SAP Business Technology Platform
- SAP Analytics Solutions
- Data Volume Management
- SAP Signavio | Business Process Transformation
- Application Lifecycle Management
- Business Process Improvement
- Security

Topics of the Week

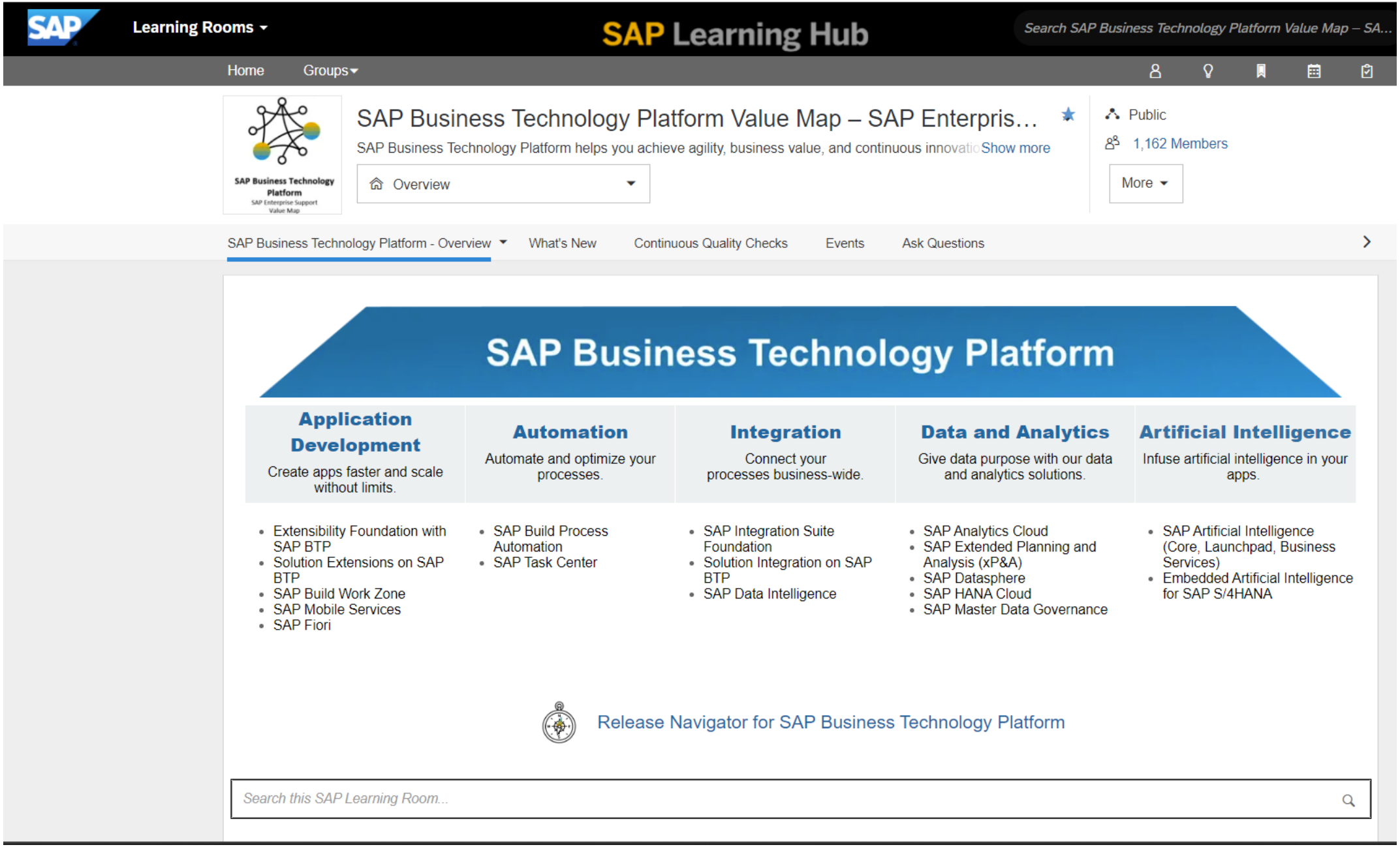
SAP S/4HANA Cloud, Public Edition

Click here to access SAP Sustainability Solutions to manage carbon footprint and reduce material waste.

Enablement for SAP offerings

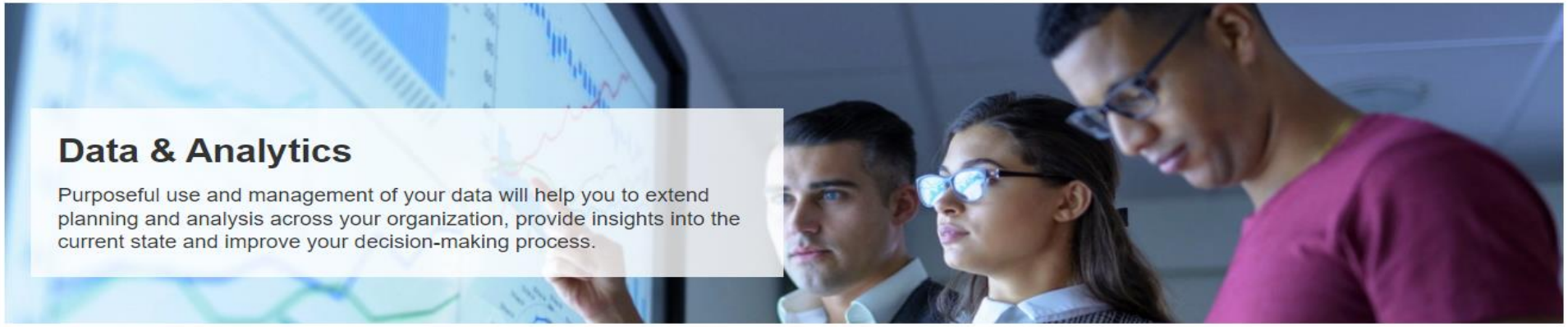
RISE WITH SAP | Business Transformation as a Service

Get Started


Learning Rooms
SAP Learning Hub
Search SAP Business Technology Platform Value Map – SA...
Home
Groups
SAP Business Technology Platform
SAP Enterprise Support Value Map
SAP Business Technology Platform Value Map – SAP Enterpris…
SAP Business Technology Platform helps you achieve agility, business value, and continuous innovatio
Show more
Overview
Public
1,162 Members
More
SAP Business Technology Platform - Overview
What's New
Continuous Quality Checks
Events
Ask Questions
SAP Business Technology Platform
Application Development
Create apps faster and scale without limits.
Automation
Automate and optimize your processes.
Integration
Connect your processes business-wide.
Data and Analytics
Give data purpose with our data and analytics solutions.
Artificial Intelligence
Infuse artificial intelligence in your apps.
Extensibility Foundation with SAP BTP
Solution Extensions on SAP BTP
SAP Build Work Zone
SAP Mobile Services
SAP Fiori
SAP Build Process Automation
SAP Task Center
SAP Integration Suite Foundation
Solution Integration on SAP BTP
SAP Data Intelligence
SAP Analytics Cloud
SAP Extended Planning and Analysis (xP&A)
SAP Datasphere
SAP HANA Cloud
SAP Master Data Governance
SAP Artificial Intelligence (Core, Launchpad, Business Services)
Embedded Artificial Intelligence for SAP S/4HANA
Release Navigator for SAP Business Technology Platform
Search this SAP Learning Room...

Collaboration – SAP Enterprise Support Value Maps

Your fast lane to support expertise



Data & Analytics

Purposeful use and management of your data will help you to extend planning and analysis across your organization, provide insights into the current state and improve your decision-making process.

These assets will guide you through a set of expertly chosen SAP Enterprise Support offerings, assets, and tools in a sequential and interactive format to empower you to achieve the defined outcome

SAP Analytics Cloud

End-to-end Learning Journeys:

- SAP Analytics Cloud – Administration
- SAP Analytics Cloud – Business User
- SAP Analytics Cloud – Planning
- SAP Extended Planning and Analysis (xP&A)
- Secure Operations Map - SAP Analytics Cloud

Focused Learning Programs:

- SAP Analytics Cloud - Deployment Readiness Fundamentals
- SAP HANA Cloud with SAP Analytics Cloud use case

SAP Data Warehousing

SAP HANA Cloud

End-to-end Learning Journey

- SAP HANA Cloud

SAP Master Data Governance

End-to-end Learning Journey

- SAP Master Data Governance

Collaboration – SAP Enterprise Support Value Maps

Your fast lane to support expertise

Start with an overview

Are you new to a topic or solution? Here you will find content that helps you gain a general understanding of the topic.

SAP Analytics Cloud - Overview and Strategy

Introducing SAP Analytics Cloud

Overview of SAP Analytics Cloud: All Analytics on One Platform

Strategy and Documentation

There are links here to the SAP Analytics BI: Statement of Direction, Product Plan, Roadmap, Update Releases, SAP Help Portal Documentation, SAP Community Blogs

Hide content

Become competent

Are you looking for in-depth knowledge on the topic? In the content in this scenario you will find guidance on what it takes and how it fits your company's need.

Getting Started with SAP Analytics Cloud

Expert Guided Implementation

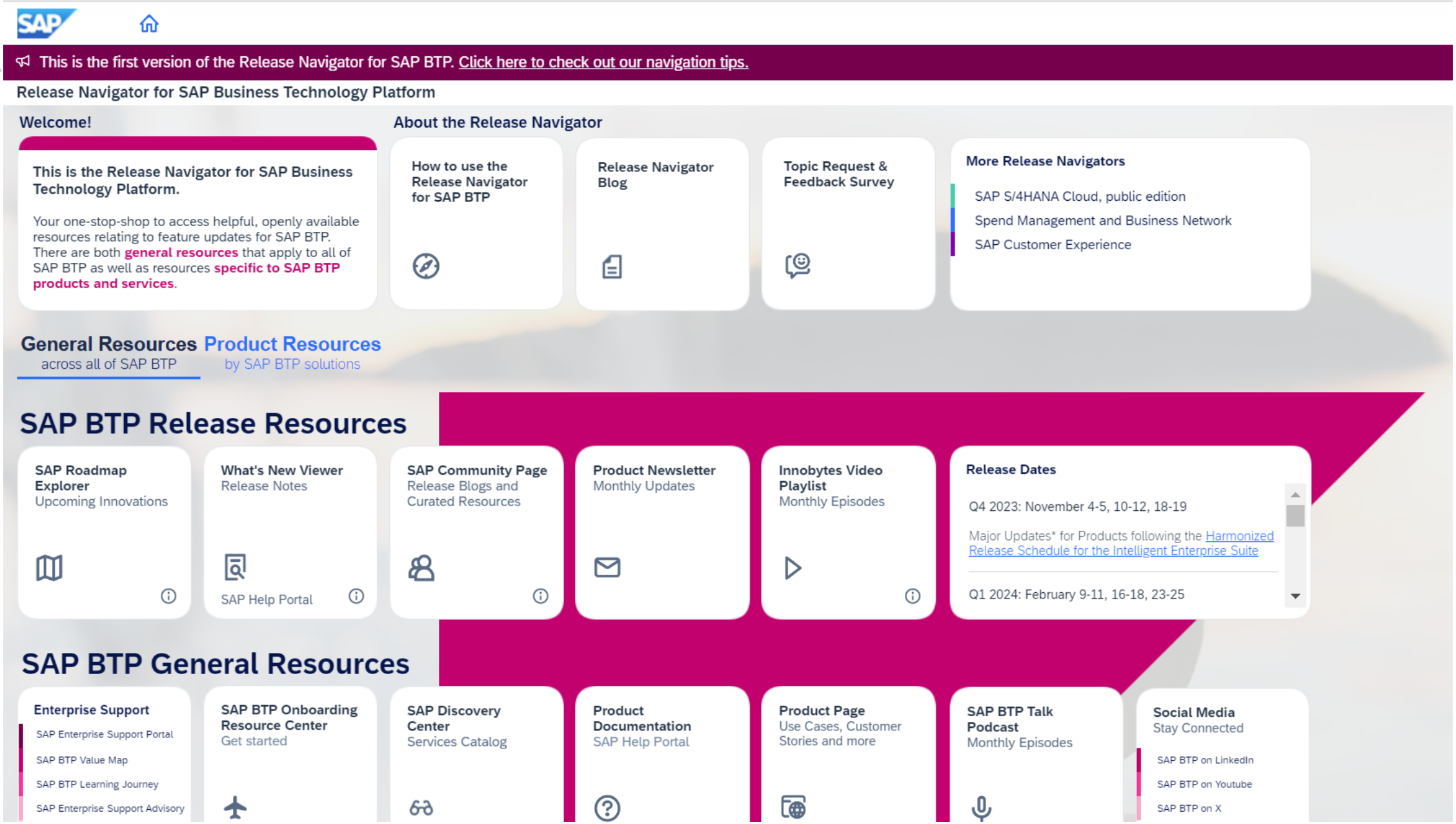
Expert-guided implementation (EGI) is a multi-day virtual classroom. An SAP expert explains the execution of the target activity step-by-step. Participants then execute the demonstrated steps within their own SAP environment

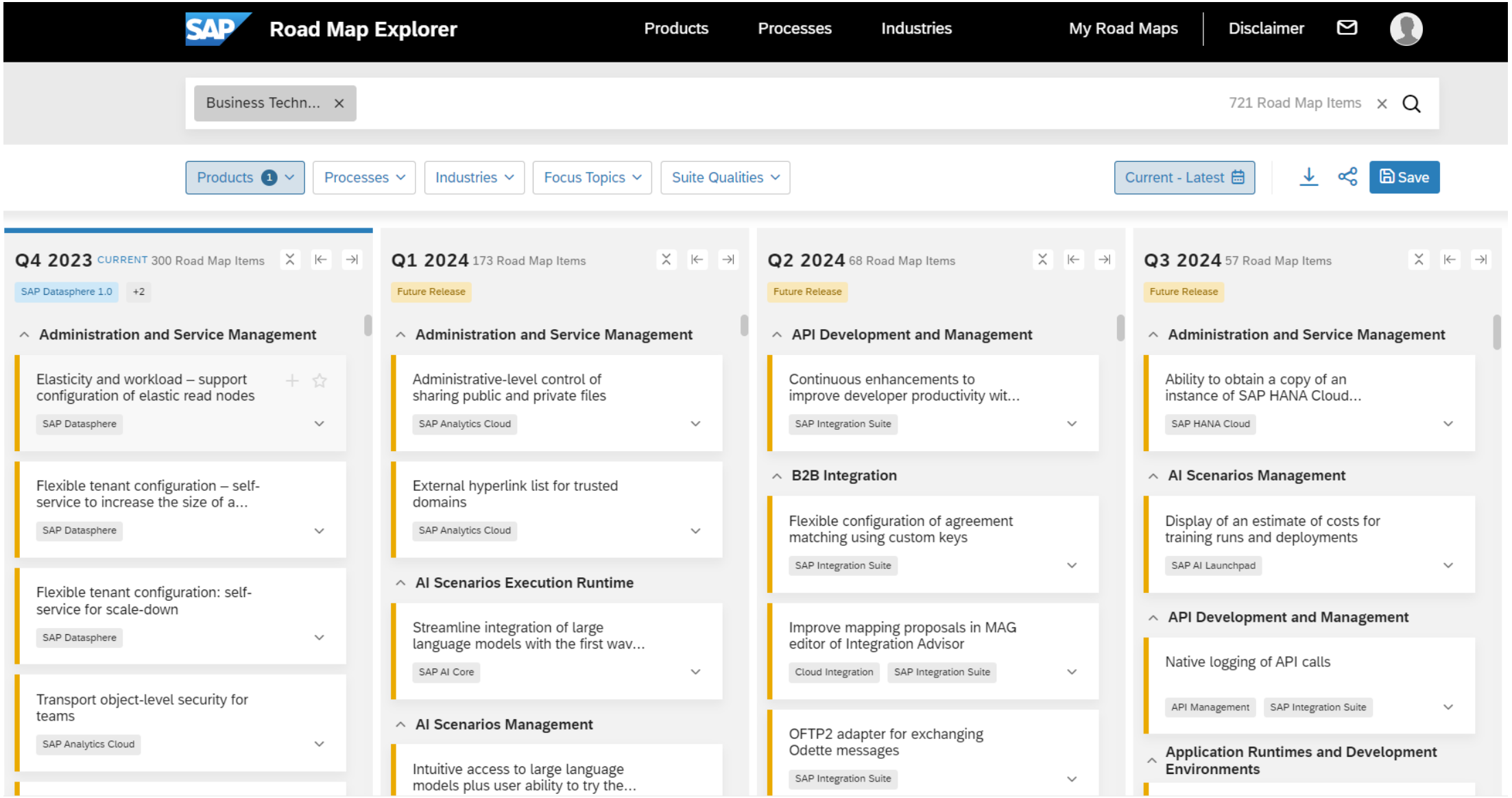
Getting Started for Creators and Analyst

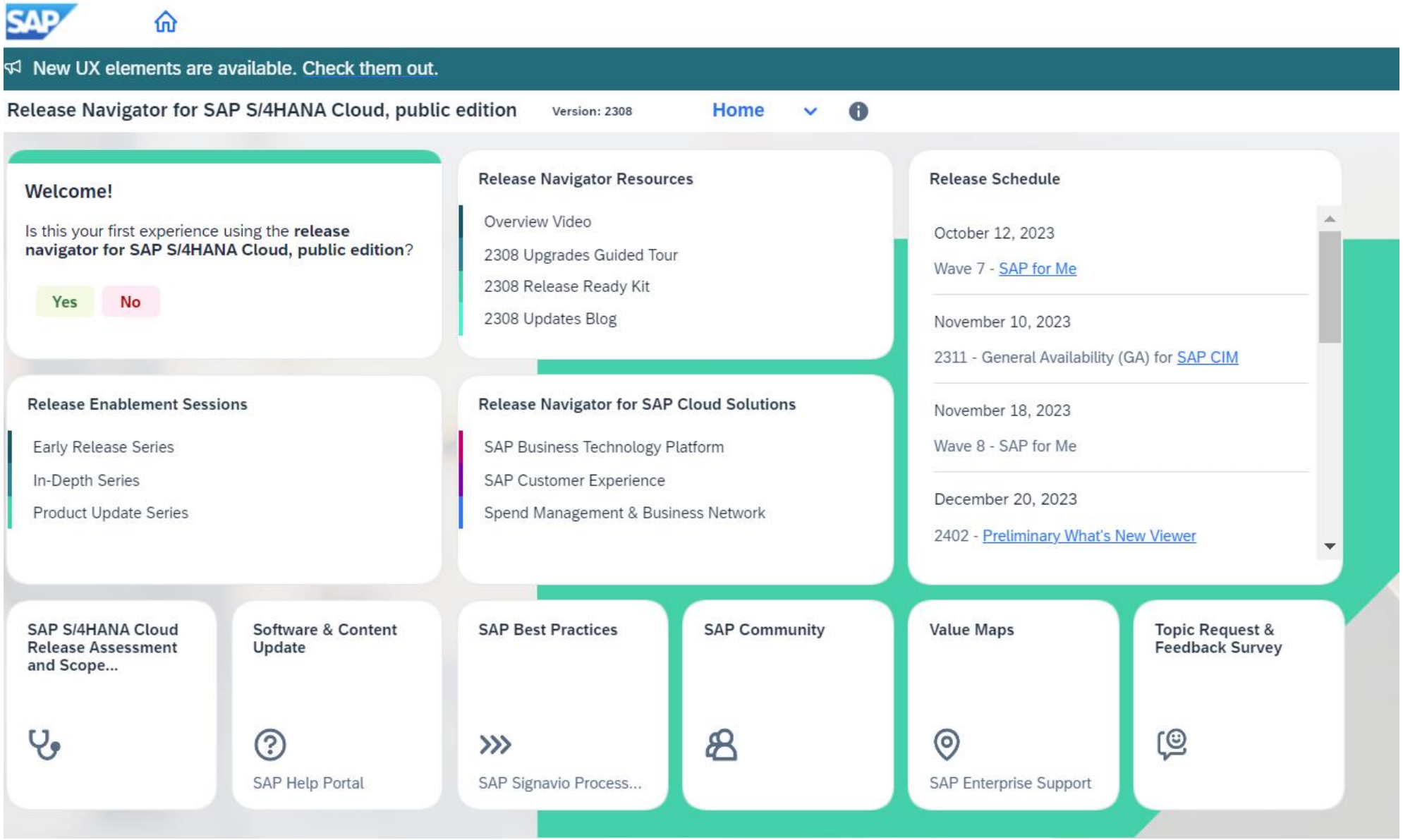
This learning journey will introduce you to the different parts of SAP Analytics Cloud, including many demonstrations and useful resources.

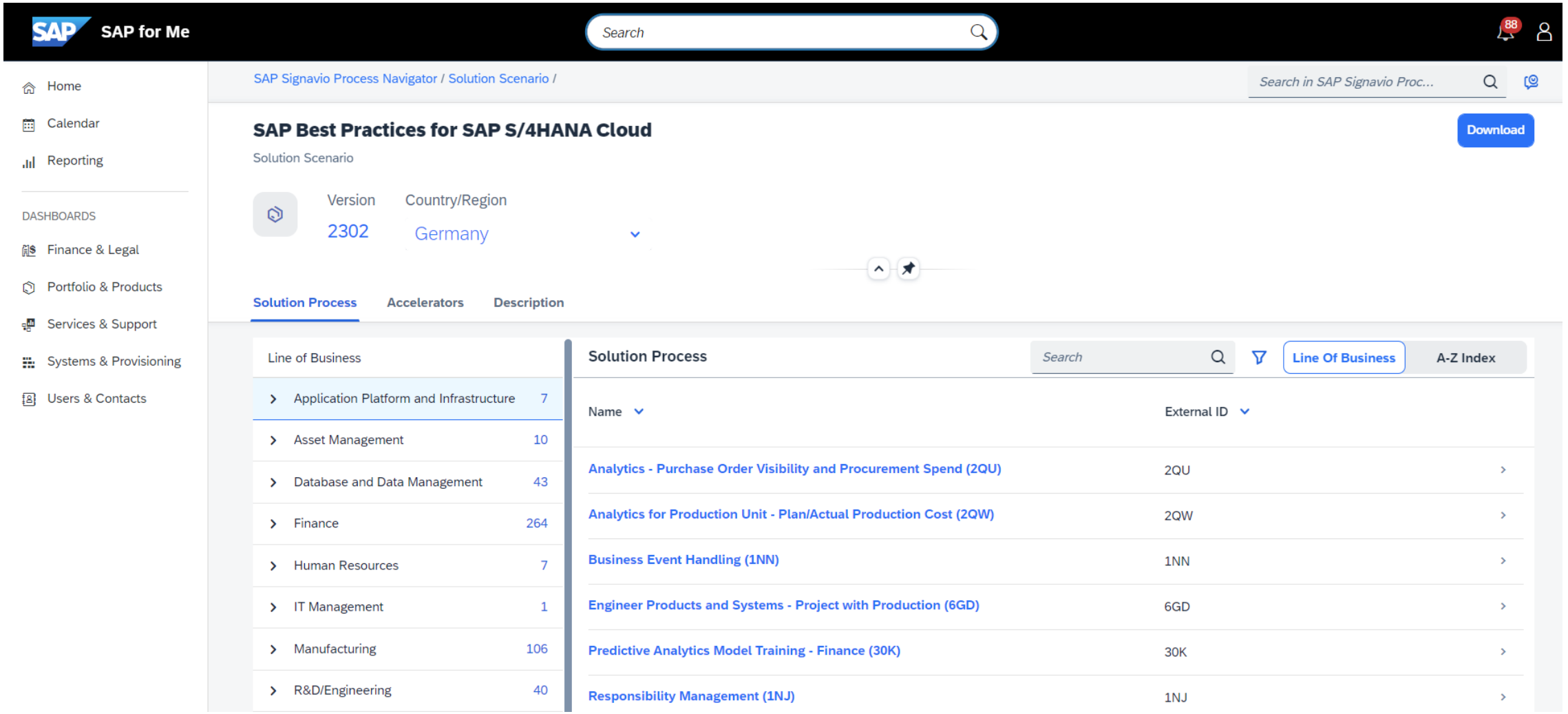
SAP Analytics Cloud - Business Intelligence

This series of tutorials demonstrates how to work with Business Intelligence capabilities in SAP Analytics Cloud


This is the first version of the Release Navigator for SAP BTP. Click here to check out our navigation tips.
Release Navigator for SAP Business Technology Platform
Welcome!
This is the Release Navigator for SAP Business Technology Platform.
Your one-stop-shop to access helpful, openly available resources relating to feature updates for SAP BTP. There are both general resources that apply to all of SAP BTP as well as resources specific to SAP BTP products and services.
About the Release Navigator
How to use the Release Navigator for SAP BTP
Release Navigator Blog
Topic Request & Feedback Survey
More Release Navigators
SAP S/4HANA Cloud, public edition
Spend Management and Business Network
SAP Customer Experience
General Resources
across all of SAP BTP
Product Resources
by SAP BTP solutions
SAP BTP Release Resources
SAP Roadmap Explorer
Upcoming Innovations
What's New Viewer
Release Notes
SAP Help Portal
SAP Community Page
Release Blogs and Curated Resources
Product Newsletter
Monthly Updates
Innobytes Video Playlist
Monthly Episodes
Release Dates
Q4 2023: November 4-5, 10-12, 18-19
Major Updates* for Products following the Harmonized Release Schedule for the Intelligent Enterprise Suite
Q1 2024: February 9-11, 16-18, 23-25
SAP BTP General Resources
Enterprise Support
SAP Enterprise Support Portal
SAP BTP Value Map
SAP BTP Learning Journey
SAP Enterprise Support Advisory
SAP BTP Onboarding Resource Center
Get started
SAP Discovery Center
Services Catalog
Product Documentation
SAP Help Portal
Product Page
Use Cases, Customer Stories and more
SAP BTP Talk Podcast
Monthly Episodes
Social Media
Stay Connected
SAP BTP on LinkedIn
SAP BTP on Youtube
SAP BTP on X


SAP Road Map Explorer
Products
Processes
Industries
My Road Maps
Disclaimer
Business Techn...
721 Road Map Items
Products 1
Processes
Industries
Focus Topics
Suite Qualities
Current - Latest
Save
Q4 2023 CURRENT 300 Road Map Items
SAP Datasphere 1.0
+2
Administration and Service Management
Elasticity and workload – support configuration of elastic read nodes
SAP Datasphere
Flexible tenant configuration – self-service to increase the size of a...
SAP Datasphere
Flexible tenant configuration: self-service for scale-down
SAP Datasphere
Transport object-level security for teams
SAP Analytics Cloud
Q1 2024 173 Road Map Items
Future Release
Administration and Service Management
Administrative-level control of sharing public and private files
SAP Analytics Cloud
External hyperlink list for trusted domains
SAP Analytics Cloud
AI Scenarios Execution Runtime
Streamline integration of large language models with the first wav...
SAP AI Core
AI Scenarios Management
Intuitive access to large language models plus user ability to try the...
Q2 2024 68 Road Map Items
Future Release
API Development and Management
Continuous enhancements to improve developer productivity wit...
SAP Integration Suite
B2B Integration
Flexible configuration of agreement matching using custom keys
SAP Integration Suite
Improve mapping proposals in MAG editor of Integration Advisor
Cloud Integration
SAP Integration Suite
OFTP2 adapter for exchanging Odette messages
SAP Integration Suite
Q3 2024 57 Road Map Items
Future Release
Administration and Service Management
Ability to obtain a copy of an instance of SAP HANA Cloud...
SAP HANA Cloud
AI Scenarios Management
Display of an estimate of costs for training runs and deployments
SAP AI Launchpad
API Development and Management
Native logging of API calls
API Management
SAP Integration Suite
Application Runtimes and Development Environments
Legal Disclaimer: The information in this document is not a commitment, promise, or legal obligation to deliver any material, code, or functionality. This document is provided without a warranty of any k...Read more


New UX elements are available. Check them out.
Release Navigator for SAP S/4HANA Cloud, public edition
Version: 2308
Home
Welcome!
Is this your first experience using the release navigator for SAP S/4HANA Cloud, public edition?
Yes
No
Release Navigator Resources
Overview Video
2308 Upgrades Guided Tour
2308 Release Ready Kit
2308 Updates Blog
Release Schedule
October 12, 2023
Wave 7 - SAP for Me
November 10, 2023
2311 - General Availability (GA) for SAP CIM
November 18, 2023
Wave 8 - SAP for Me
December 20, 2023
2402 - Preliminary What's New Viewer
Release Enablement Sessions
Early Release Series
In-Depth Series
Product Update Series
Release Navigator for SAP Cloud Solutions
SAP Business Technology Platform
SAP Customer Experience
Spend Management & Business Network
SAP S/4HANA Cloud Release Assessment and Scope...
Software & Content Update
SAP Help Portal
SAP Best Practices
SAP Signavio Process...
SAP Community
Value Maps
SAP Enterprise Support
Topic Request & Feedback Survey


SAP for Me
Search
88
Home
Calendar
Reporting
DASHBOARDS
Finance & Legal
Portfolio & Products
Services & Support
Systems & Provisioning
Users & Contacts
SAP Signavio Process Navigator / Solution Scenario /
Search in SAP Signavio Proc...
SAP Best Practices for SAP S/4HANA Cloud
Solution Scenario
Download
Version
2302
Country/Region
Germany
Solution Process
Accelerators
Description
Line of Business
Application Platform and Infrastructure 7
Asset Management 10
Database and Data Management 43
Finance 264
Human Resources 7
IT Management 1
Manufacturing 106
R&D/Engineering 40
Solution Process
Search
Line Of Business
A-Z Index
Name
External ID
Analytics - Purchase Order Visibility and Procurement Spend (2QU) 2QU
Analytics for Production Unit - Plan/Actual Production Cost (2QW) 2QW
Business Event Handling (1NN) 1NN
Engineer Products and Systems - Project with Production (6GD) 6GD
Predictive Analytics Model Training - Finance (30K) 30K
Responsibility Management (1NJ) 1NJ

SAP Enterprise Support Value Map for SAP S/4HANA

Quick wins

A learning program will guide you through a set of expertly chosen SAP Enterprise Support offerings, assets, and tools in a sequential and interactive format to empower you to achieve the defined outcome.

Plan S/4HANA - Choose a deployment option and a transition path
Access Learning Program >>

Plan your Digital Transformation journey with SAP S/4HANA
Access Learning Program >>

Learn SAP S/4HANA Finance
Access Learning Program >>

Learn SAP S/4HANA Central Finance
Access Learning Program >>

Learn SAP S/4HANA Logistics
Access Learning Program >>

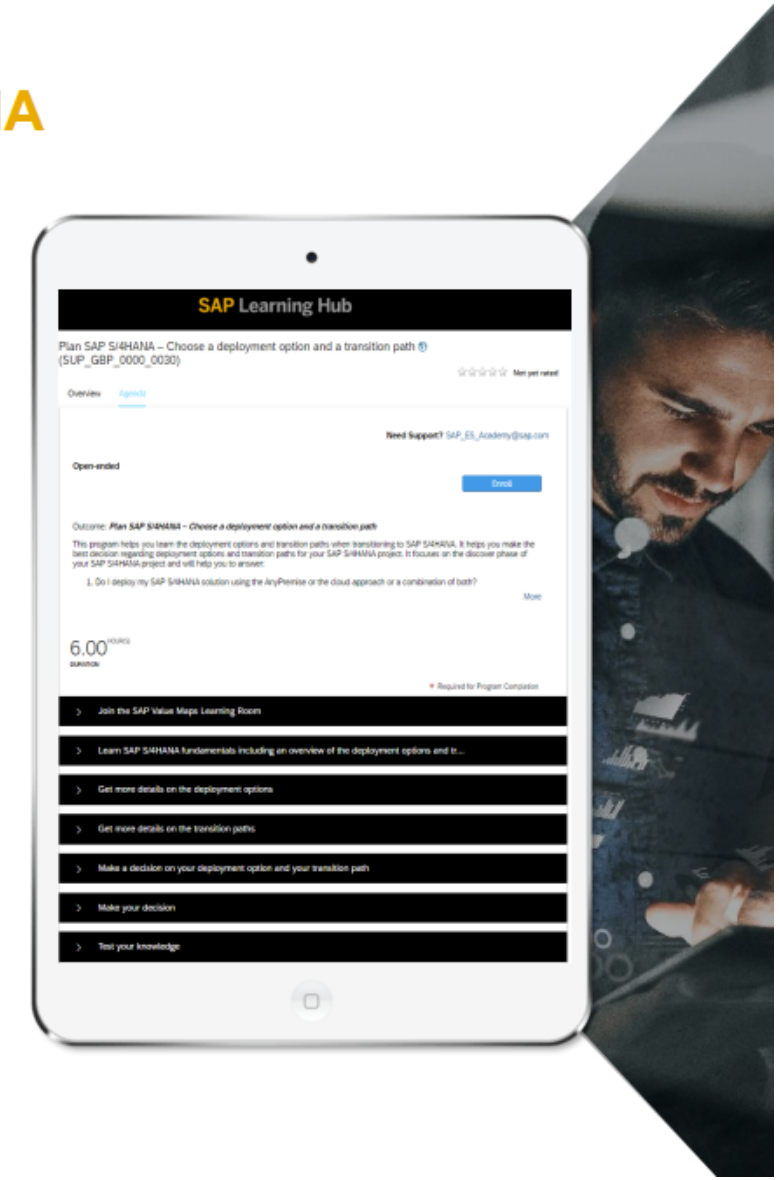
Application and Business Process Monitoring for SAP S/4HANA
Access Learning Program >>

Data Volume Management for SAP S/4HANA
Access Learning Program >>

Prepare your custom code for SAP S/4HANA
Access Learning Program >>

Prepare your transactional data and master data for migration to SAP S/4HANA
Access Learning Program >>

Access more learning programs here



SAP Enterprise Support Value Map for SAP S/4HANA

Learning Journeys

A learning journey is an interactive visual guide designed to help you complete your learning and empowerment path for a particular SAP topic by exploring, filtering, and accessing a curated set of SAP Enterprise Support offerings and learning assets.

Discover

Discover the value

Access Learning Journey

Prepare

Plan, prepare, and start the implementation

Access Learning Journey

Explore

Define all the details

Access Learning Journey

Realize

Implement technical and functional changes

Access Learning Journey

Deploy

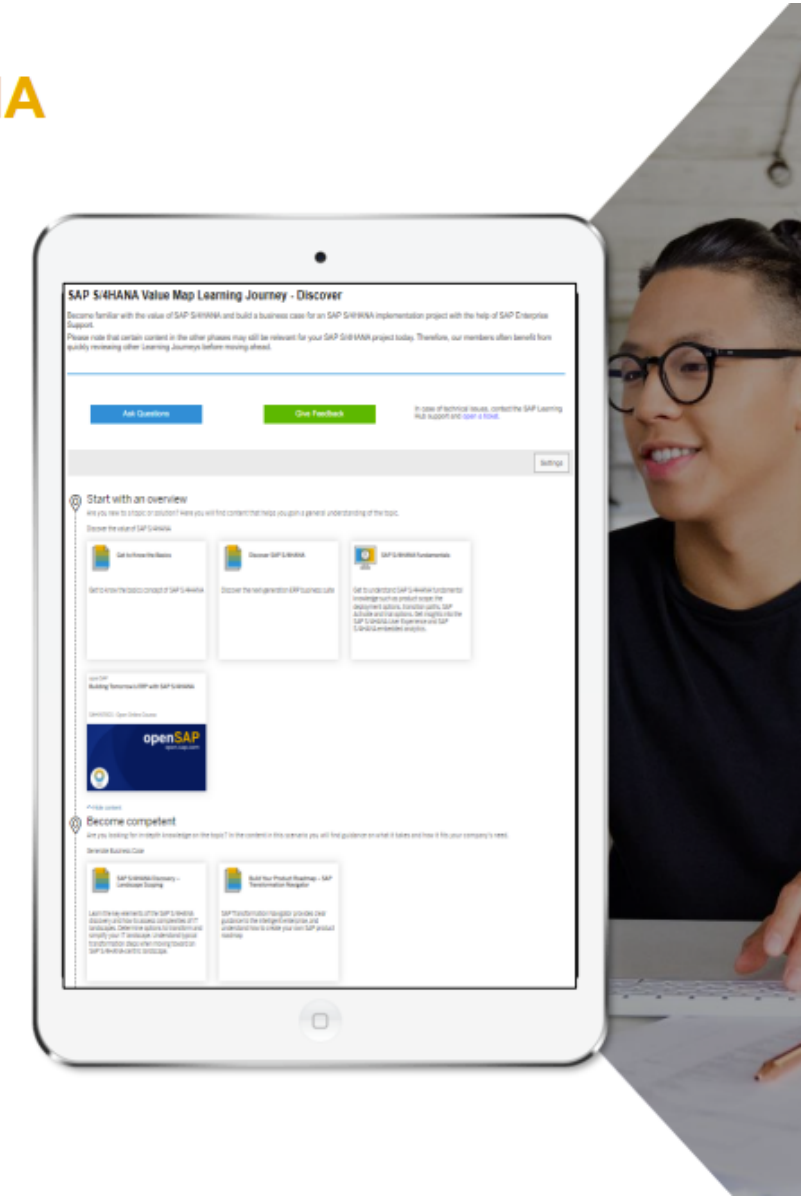
Prepare to go live

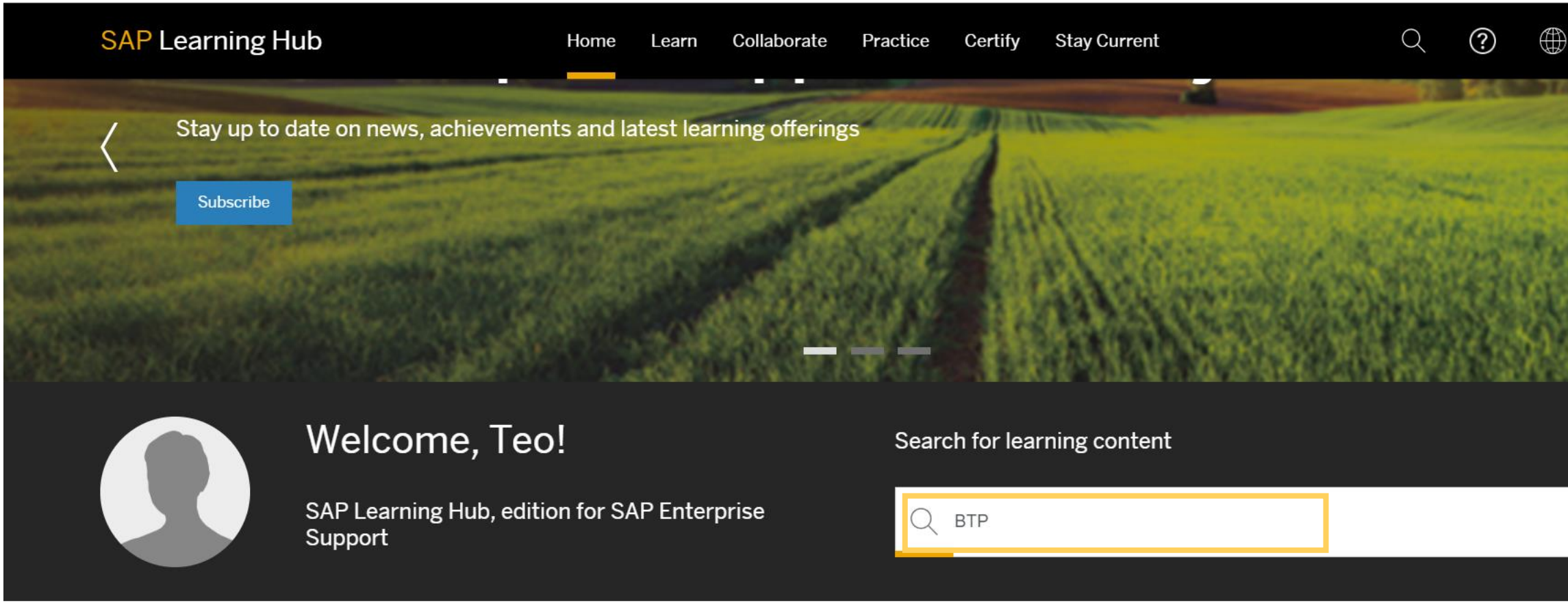
Access Learning Journey

Run

Optimize the operability

Access Learning Journey




SAP Learning Hub
Home
Learn
Collaborate
Practice
Certify
Stay Current
Stay up to date on news, achievements and latest learning offerings
Subscribe
Welcome, Teo!
SAP Learning Hub, edition for SAP Enterprise Support
Search for learning content
BTP
My Learning Plan
View all | Completed Courses
Previous
Next
E-Learning Course
SAP Learning Hub Onboarding
LH100e_EN_Col04 · 2 · Directly Assigned
Expert-Led
SAP Enterprise Support Advisory Council 2022 – Kick-Off Session
SUP_EBW_0550_2207 · 1 · Class
Expert-Led
Understanding SAP Readiness check for SAP S/4HANA
SUP_EBW_1330_1910 · 1.75 · Self-Assigned

SAP Learning Hub

Home | Learn | Collaborate | Practice | Certify | Stay Current

139 Results | Language 1 | Version: Latest Version | Subject Area | Skill Level | Edition 1

Active filters:

EN ×

EDITION FOR SAP ENTERPRISE SUPPORT ×

Clear All

SAP Learning Journeys

SAP Learning Journey
SAP BTP Value Map - Embedded Artificial Intelligence for S/4HANA

SAP Enterprise Support Academy

Available for
Administrator,

SAP Learning Journey
SAP BTP Value Map - SAP Master Data Governance

SAP Enterprise Support Academy

Available for
Administrator,

SAP Learning Journey
SAP BTP Value Map - SAP Artificial Intelligence

SAP Enterprise Support Academy

Available for
Architect,

SAP Learning Journey
SAP BTP Value Map - Solution Integration on SAP BTP

SAP Enterprise Support Academy

Available for
IT Lead,

Learning Content

Additional Enablement Resources

SAP Community

Open to ALL

SAP Community is a free resource that's open to everyone. That means all visitors can search the community for the information they require.
But beyond serving as a valuable source of information about SAP offerings and related topics, by joining SAP Community and becoming active in it, you can:

- Build your personal brand by sharing your knowledge with other members
- Establish yourself as a reputable expert capable of educating peers
- Expand your understanding of SAP products and technology
- Grow your professional network by connecting with other members
- Become a trusted advisor who helps influence the development of SAP software

Public

OpenSAP

Lifelong free online learning

What is openSAP?

OpenSAP delivers innovative learning for everyone with expert-led content, made for you by SAP. Learning is lifelong, and with our free online learning available globally, you can upskill wherever and whenever you need it.

OpenSAP Massive Open Online Courses (MOOCs) leverage tried and trusted classroom concepts, with digital enhancements including gamification and discussion forums, to interact with other learners and experts in an online delivery format.

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Public

Product Support Accreditation

Self-enablement program for customers and partners for Product Support

Product Support Accreditation program enables you to make the best out of SAP's product support tools and Real-Time Support offerings

Overview

- Easy to consume interactive program
- Available to all SAP customers at no additional cost. It can be accessed via S-User login
- It consists of 3 modules and a final assessment
- The modules cover incident prevention offerings, real-time interactions and digital support experience
- Watch the video

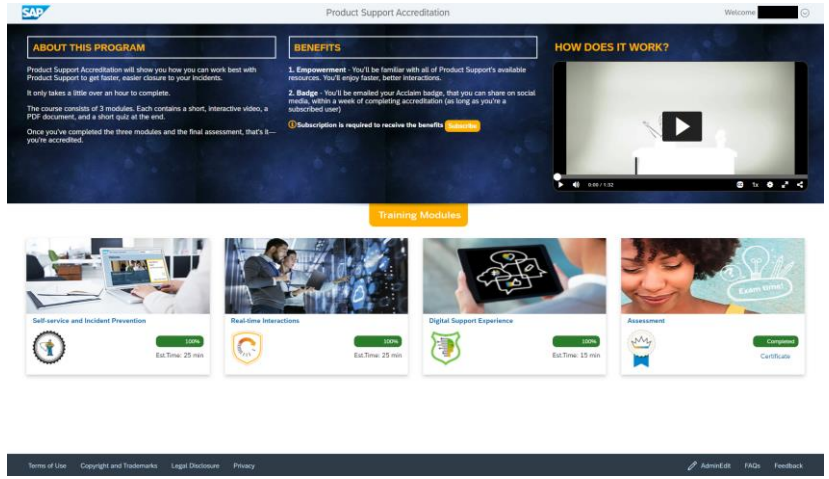
Benefits

- **Informative:** Gain empowerment and awareness to all the available resources from Product Support.
- **Efficient**: The easy to consume enablement with SAP's Product Support Accreditation program helps users to increase their efficiency in working with Real-Time Support tools by selecting the best channel.
- **Rewarding:** A Product Support Accreditation badge is awarded once the final assessment is completed. This badge can be shared in social media.

Access

- **Easy to access**: simply use your S-User via SAP ONE Support Launchpad to enroll for program.
- **Easy to consume:** The accreditation modules can be taken at your own pace and time. Easy to consume content will be provided on demand.
- **Interactive:** Learnings can easily be validated in interactive quizzes supporting the user in their progress.
- Click here to access the accreditation and here to learn more.

Preview



Product Support Accreditation

Self-enablement program for customers and partners for Product Support - Preview

ABOUT THIS PROGRAM

Product Support Accreditation will show you how you can work best with Product Support to get faster, easier closure to your incidents.

It only takes a little over an hour to complete.

The course consists of 3 modules. Each contains a short, interactive video, a PDF document, and a short quiz at the end.

Once you've completed the three modules and the final assessment, that's it—you're accredited.

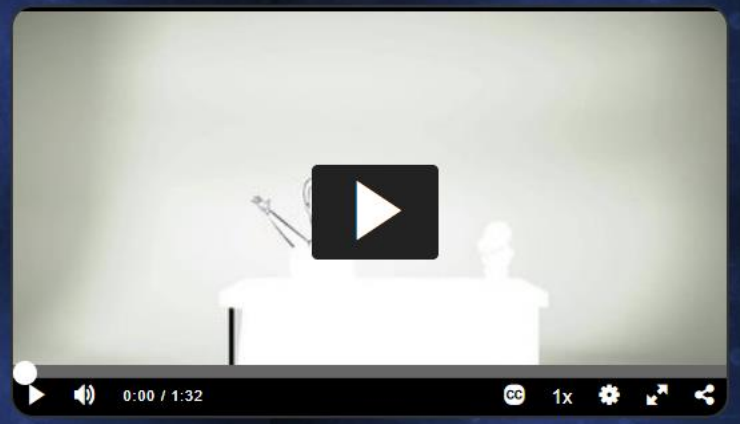
BENEFITS

1. Empowerment - You'll be familiar with all of Product Support's available resources. You'll enjoy faster, better interactions.

2. Badge - You'll be emailed your Acclaim badge, that you can share on social media, within a week of completing accreditation (as long as you're a subscribed user)

Subscription is required to receive the benefits Subscribe

HOW DOES IT WORK?



Training Modules

Self-service and Incident Prevention

33%

Est.Time: 25 min

Real-time Interactions

0%

Est.Time: 25 min

Digital Support Experience

0%

Est.Time: 15 min

Assessment

Not Started

Certificate

SAP for Me

Gain comprehensive transparency with a personalized access point

Portfolio and products

Get a 360-degree view of your products, including road maps and innovations.

Finance and legal

Review your SAP orders, licenses, invoices, consumption and balance statements.

Systems and provisioning

Manage your cloud and on-premise systems, as well as their availability and status

Knowledge and learning

Explore opportunities to enhance your product skills and oversee learning journeys and trainings.

Services and support

Review support cases and manage maintenance and support topics across your company.

Users and contacts

Access SAP contacts and manage roles in your company with self-service tools.

Thank you.

Contact information:

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CSP - Customer Engagement NA - Southeast
Customer Success | SAP Customer Evolution Program
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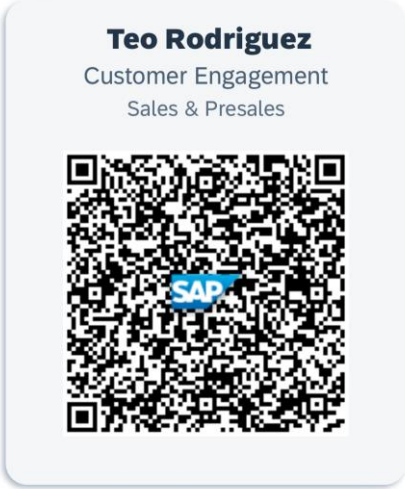

Learn more
By visiting the Power Your Success website:
Https://sap.com/enterprise-support

Check out
What other SAP Enterprise Support customers say:
SAP Enterprise Support customer references

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