











- Established in 2001 by former SAP Executives
- "Customer for Life" approach, partnering with our customers long-term
- On-shore SAP Consultants average over 20 years SAP experience across suite of a solutions
- 500+ Consultants deployed in SAP, IT Services and Digital Transformation
- Global in 15+ countries including United States, Brazil, Canada, France, Germany, Mexico, Israel, Italy, Netherlands, India, Malaysia, and China

### SAP Expertise covering the full lifecycle of managing enterprise applications

- Project-Based Consulting
- Technical and Functional Upgrades
- Staff Augmentation
- Fractional Consulting

- Off-shore, On-shore, Near-shore Development
- Application Managed Services (AMS)
- Mendix, Fiori, and Mobility Development
- Digital Transformation





### Titan's Industry Expertise







Manufacturing



Aerospace and Defense



Retail



Oil and Gas



Fuel Retail and Convenience



Insurance and Financial Services



**Consumer Products** 



**AFS** 



**Pharmaceutical** 



Construction



Logistics and Transportation



**Building Products** 



**Utilities** 



**Medical Devices** 



Hi-Tech



**Mill Products** 





### Titan's SAP Expertise



**SAP End-to-End** 

**Processes** 

**•** 

Order to Cash

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Procure to Pay

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**Hire to Retire** 

Plan to Inventory

**Record to Report** 



### ECC/S4

- All Core Modules
- Basis
- ABAP

Ariba

**CRM** 

**Portals** 

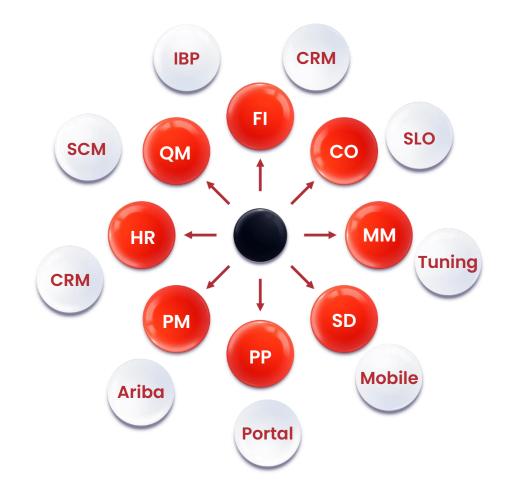
Fiori/Mobility/easyApps/Mendix

System Landscape Optimization

**Performance and Tuning** 

BI/BOBJ

**Industry Specific Solutions** 







### **Titan's Customer Commitment**



▶ We Stand Behind our Work

▶ We Partner with our Clients

- **▶** We Strive for High ROI Projects
- Senior Consultants with 20+ years SAP Experience
- Easy to work with

### Client is at core of company focus







### **Lines of Business**

- SAP/ERP Practice
- Fractional Consulting
- Application Managed Services (AMS)
- Digital Transformation
- Strategic

























### Rapid App Werks Expertise



Established in 2019,
Application Development
specialist with a focus on
innovation with speed
using Mendix



Comprised of a
leadership
team of former IT
executives with over 20
years of SAP ERP and
application development
experience



Digital Modernization



Full-service IT
Development & Support



Scalable Architecture



Cloud Native Architecture



Training and Enablement



Native App Development



**Automation** 



Innovation









### The Digitization Challenge



### Why Mendix



### "We need it now!"

We need to take new ideas and products to market quickly

We need to streamline and automate our operations

We need to digitize our customer experience

BUSINESS DEMAND

SUPPLY

# "We have an 18-month backlog!"

I'm not able to respond fast enough to new business requirements

My existing systems are not flexible enough

I need to stay in control

Low-Code
Application
Development is a
necessity to be
competitive

The pace of change has never been this fast, yet it will never again be this slow

The way we do business has fundamentally changed and so must application development









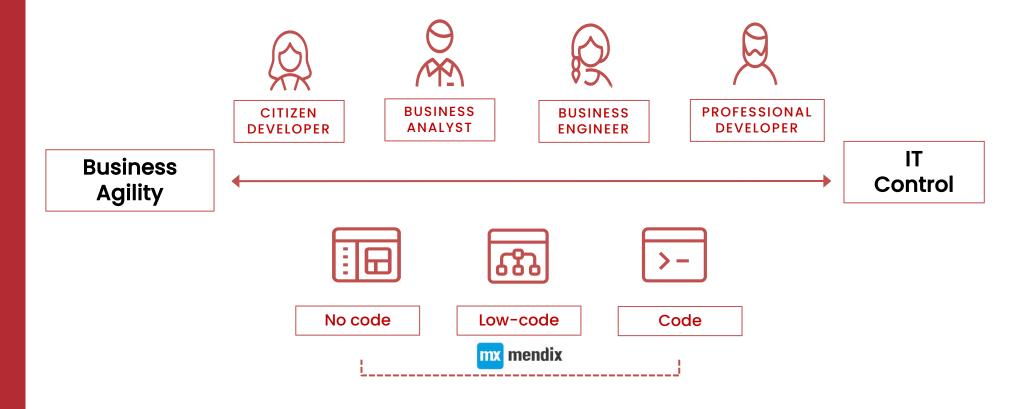


### The Mendix Way



Leverage your organization's resources













### Low-Code / No-Code Development



Build Applications
10x faster with
70% less Resources



- Purpose built IDEs designed for Citizen and Pro Developers to work seamlessly together on a single app model
- Create engaging user experiences across any device with Visual, drag-and-drop, WYSIWYG IDE's
- Visually model logic with Microflows for complex logic, business processes and workflow with AI assisted development
- Collaborate with stakeholders across the entire platform
  - Share and comment of screens and logic
  - Pair program across the globe
  - Keep stakeholders informed and updated
  - Define and curate requirements
- Rapidly iterate with built in feedback, support for continuous integration development & deployment







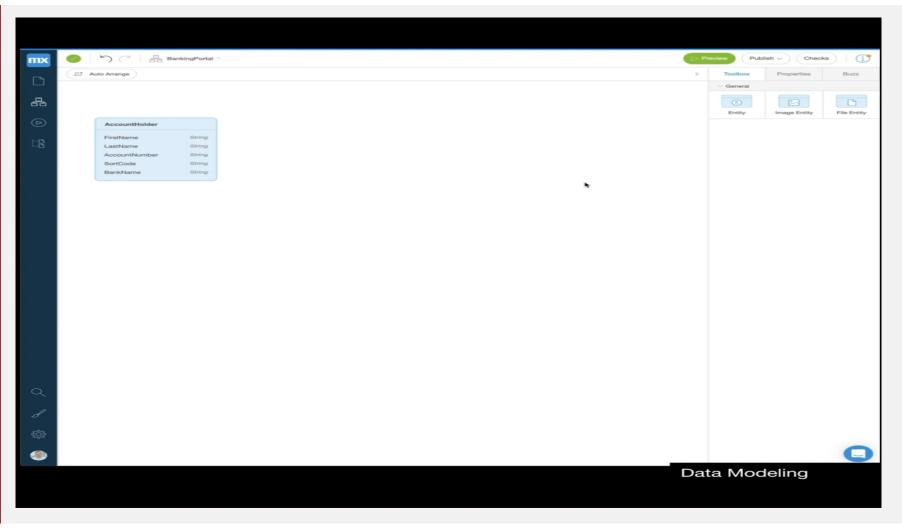


### Low-Code / No-Code Development Demo



Model-Driven
Development
Allows the user to
visualize the
application













### Seamless Integration with SAP



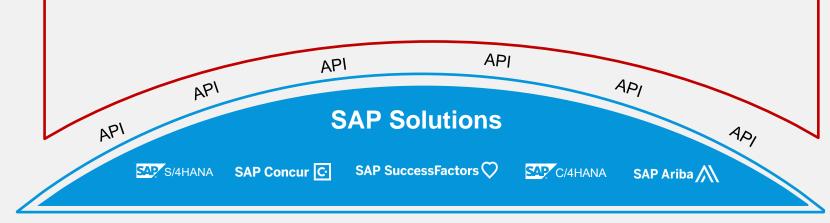
<u>"Keep the Core Clean"</u>



Out-of-the-box
Connectors provides
seamless integration
between Mendix and
SAP

## Extend & Differentiate the Core with SAP Cloud Platform RAD by Mendix

- Build applications the business needs 10x faster
- Keep the core "vanilla" with future proof extensions
- Leverage out-of-the box integrations with SAP ERP and LOB applications











### Why Enterprises choose Mendix



Ability to include
Domain Experts and
Professional
Developers in
Software
Development





Leverage your entire workforce for software development



Develop solutions with uncompromising architecture



Create engaging experiences for employees and customers



Proven execution at any scale









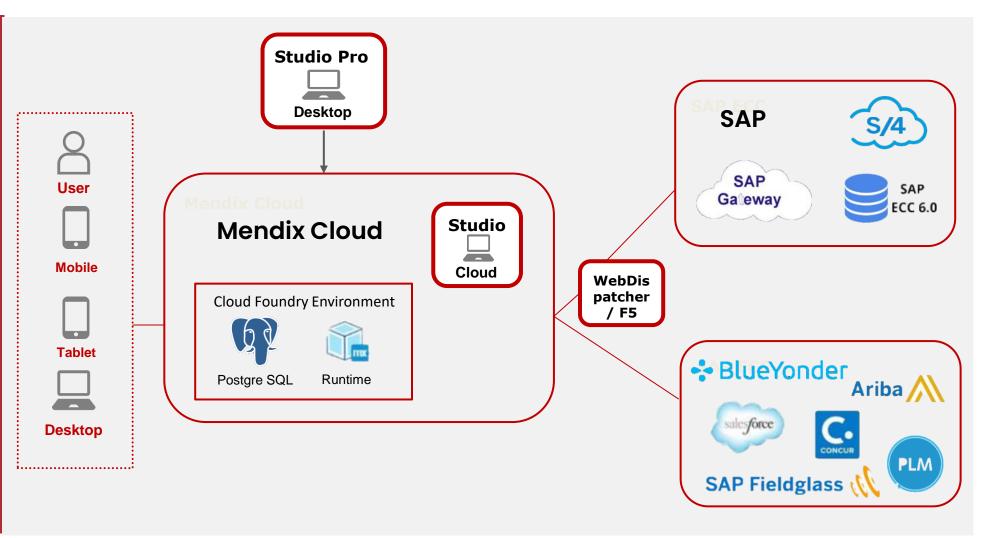


### **Mendix Technical Framework**



Mendix Technical Framework







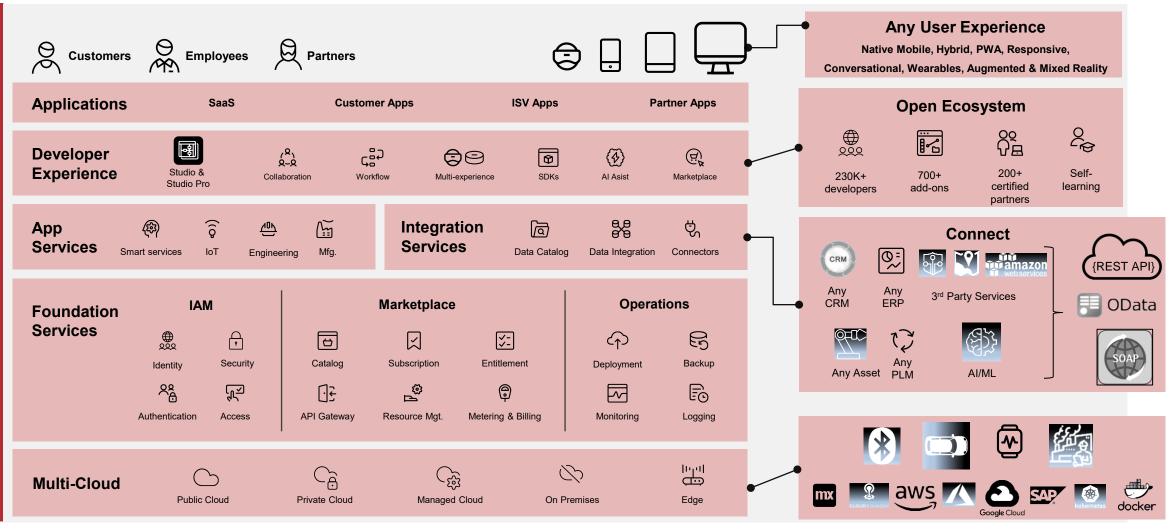






### **Mendix Platform**













### **Examples of Client Use Cases**



Business Functional
Requirements
implemented using
Mendix







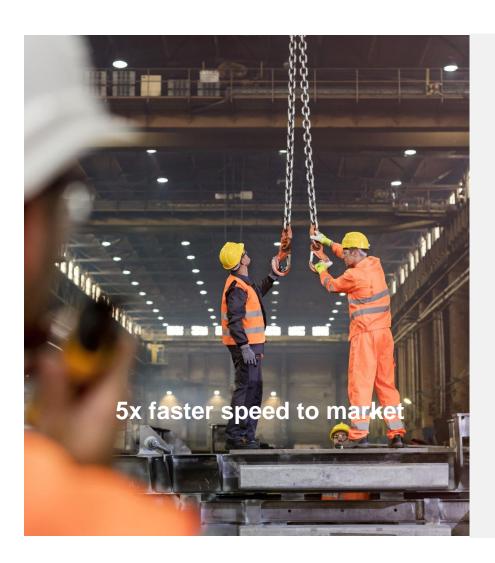






### **Metal Fabricator**





A 170+ year old metal fabricator turns to Mendix to revolutionize and mobilize employees by providing applications that streamline processes all while improving user experience and data quality.

#### **Challenge:**

Through years of acquisitions and growth the ERP backbone of this company was diverse and convoluted. Keeping up with the business and customer demands provided delays to get new products and services to market.

#### Solution:

Using Mendix and Rapid App Werks this company was able to build enterprise grade applications with speed never seen before. Applications were built in weeks versus years.

#### **Applications:**

- Global Sales Quoting Sales Order Tracking Customer Order Tracker
- Truck Dispatch Board Customer Quoting Plant Maintenance (CMMS)
- Emissions & Sustainability Calculator
- Production Order/Manufacturing (SAP Integrated)
- Real-time Order visibility & shipment tracking (Datahub)









### **Global Sales Quoting**

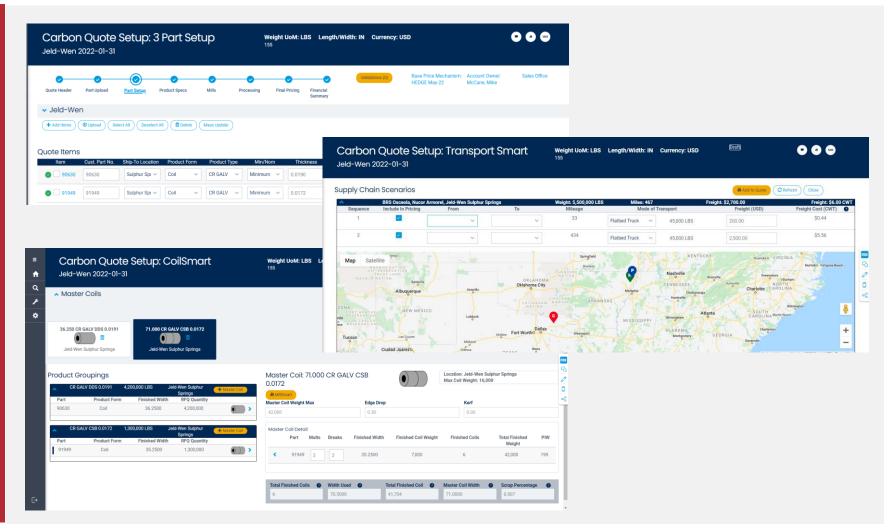


Sales Quote tool used by Global Sales team consisting of 50% of multi-billion-dollar sales pipeline

#### Challenge:

- Need to eliminate Excel based Quote and RFQ requiring extensive spreadsheets that require continuous pricing updates for hundreds of Mills, while going through the quote process
- Process with no standardization, consistency of data, or systematic workflows
- Inefficient Approval process

- Took steel industry knowledge and made it systematic and fully automated, and built directly into the App
- Smart processing and UI/UX design allows for sales executives to quickly enter complex (150+ line) quotes
- GUI provides users with intuitive features facilitating the quote entry process
- App contains workflows for value, procurement, and supply chain review
- Maps included to provide context for supply, processing, and customer locations











### Sales Order Tracking and Visibility

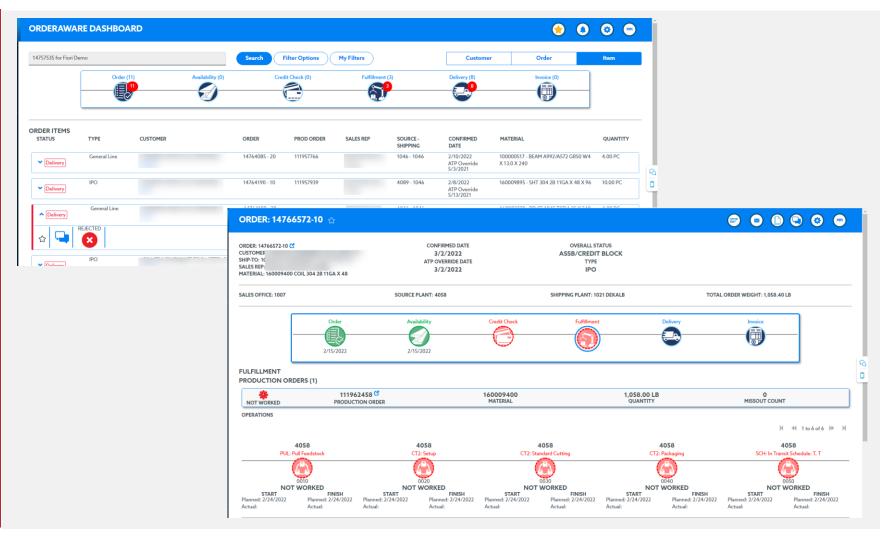


Sales tracking application providing Sales, Manufacturing, Supply Chain, and Customer Service with full visibility in Order Processing

#### Challenge:

- Users required to navigate through several SAP screens for a single order
- Customer Service Reps have no visibility to the status of a sales order
- Extensive SAP training vital for CSRs to understand made-to-stock orders, stock availability, and production order processing

- Application provides full visibility from Procurement to Fulfillment, including production orders, delivery, and customer invoicing
- Combines several SAP transactions into a single pane of glass for users, reducing complexity and increasing time to service
- Integration with SAP for all data across several transactions (Sales, Production Orders, Inventory, Purchases, Credits)











### **Production Order Processing**

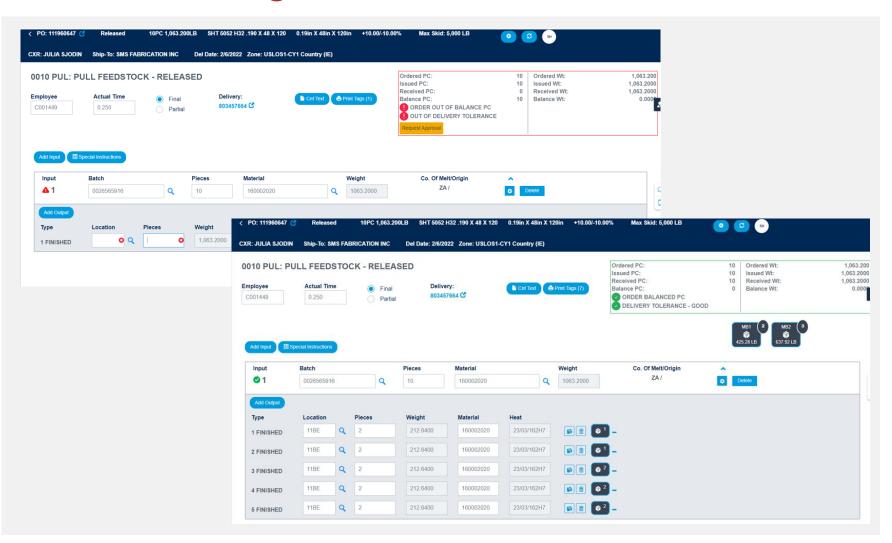


Production Order confirmation processing for operators at the manufacturing plants

#### Challenge:

- Current process requires several SAP screens to create handling units, master bundles, and confirmations
- Shop Floor turnover requires continuous SAP training to understand the flow of the Production Order processing screens

- Combines several complex SAP production order confirmation steps into a single screen reducing complexity, entry time, and new user training
- Modern design showing only the most essential information and uses clear visual indicators to guide users through data entry, while highlighting problems during entry
- Integration with SAP for all data across several transactions (Sales, Delivery, PO, Batch Management, Master Data)
- Workflow for Supervisor approvals
- Navigation direct from Mendix to SAP via SlipStream











### Flexible Packaging Company





A 150+ year old global packaging company that develops and produces flexible packaging for food, beverage, pharmaceutical, medical-device, and home and personal care.

#### **Challenge:**

Needed to be able to create customer complaints, return orders and credit memos in SAP in a more efficient process when a client called for a particular order.

The process using SAP transactions was close to 30 minutes by the time they created all three transactions in SAP.

#### **Solution:**

By using the Mendix App, they can enter and verify all data on one screen and the application creates the documents in real-time in the background as well as the ability to attach any supporting documents and/or pictures.

#### **Use Cases:**

- Quality Management
- Sales and Distribution
- Batch Traceability and Shipping
- Manufacturing
- Finance

Reduced the QM process requiring multiple transactions and lookups, by putting into one App taking the process from a 45-minutes process to a 5-minute process









### **QM Notification Application**



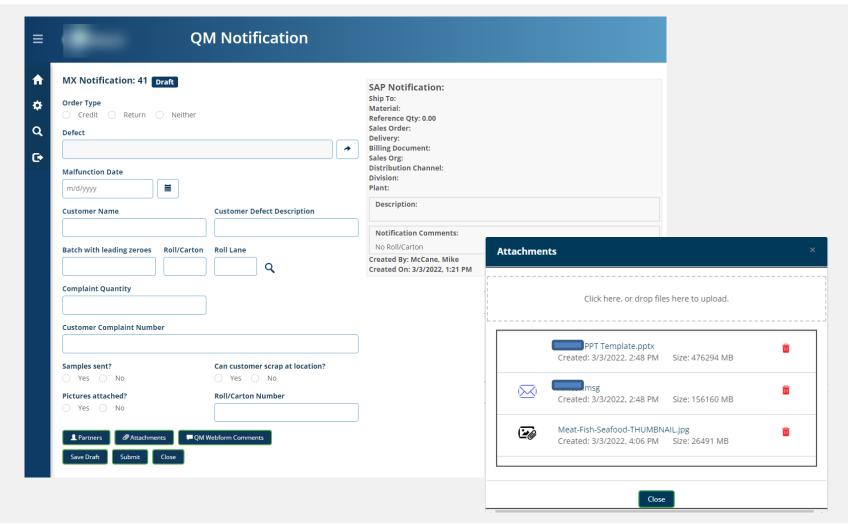
Customer Service application fully integrated with SAP QM to create

Quality Notifications

#### Challenge:

- Inefficient complaint process to handle customer calls for return process
- Multiple SAP transactions needed to input details requiring excessive amount of Customer Service Reps time

- Delivery search by Batch, Roll, and Lane
- One step to create an SAP QM Sales Return, Credit Order, & outbound letter
- Attach documents, emails, and pictures to link with SAP
- Simplifies the QM creation process to a single, simplifying data entry and reduces errors





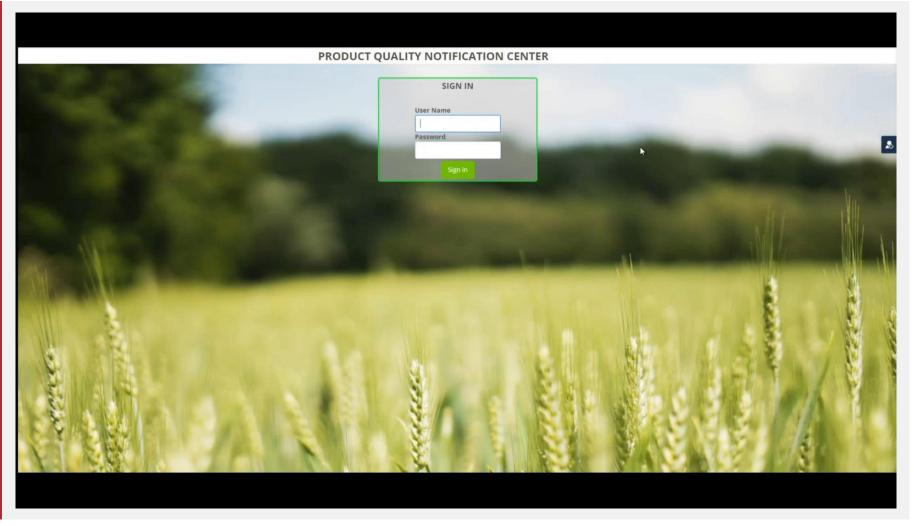






### **QM Notification Demo**







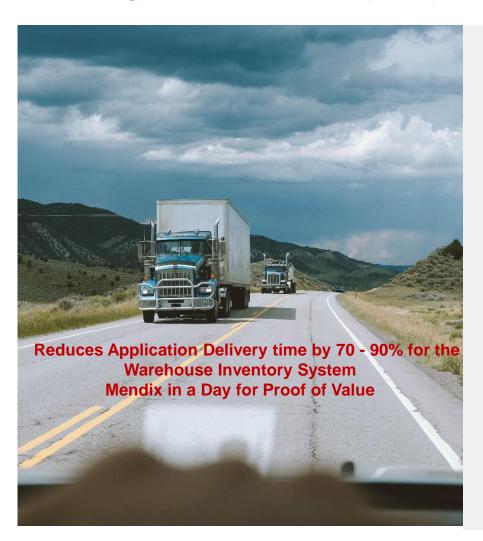






### **Large Travel Stop Operator**





A company with more than 500 locations in 44 US states. It provides professional truck drivers & motorists 24-hour access to clean and safe places to purchase gasoline, diesel fuel, compressed natural gas, travel items, tires, and mechanical parts for our trucking customers.

#### **Challenge:**

Need custom mobile applications that connect to SAP & non-SAP systems for customers (truckers) and employees. Had a backlog of demand from business on apps, but no quick way to deploy. Need a more rapid application development capability.

#### **Use Cases:**

Hydrocarbon Trading and Supply, Retail, Transportation and Logistics, Warehouse Management System, Real Estate, Tire Care Service System, Factoring System, Accounting and Finance

#### **Benefits:**

#### **Productivity**

- · Idea to POC in under a week
- Simplified deployments and technical landscape



#### **Cost reduction**

- Reduce overall cost of application development
- Relieve or eliminate app development backlog









### Travel Stop Operator Mendix Applications



Developed

Applications using

Mendix



#### **Truck Service Maintenance**

- Create Work Order
- Work Order Dashboard
- Work Order workflow
- App Launcher
- Data and Security Aggregation
- Replenishment and Requestion
- Inventory Maintenance
- Inventory Count
- Roadside Service
- Retread and Casing Workflow
- Customer Casings Tracker
- DOT Inspection Form
- Midtrip Inspection Form
- Preventative Maintenance Service
- Customer Profile
- Shift Counts
- Tire Delivery Driver App

#### **Retail Operations and Fuel Logistics**

- Loyalty Drink Redemption
- Store Supply Orders (In-Direct)
- In House Maintenance Service Orders
- Fuel Delivery App (Product Transfer Document)
- Vendor Log Tracker

#### **Factoring**

- Driver Customer Factoring App
- Fleet Customer Factoring Portal
- Back Office Dashboard
- Document Processing

#### **Hydrocarbon Supply and Trading**

Refinery / Supply Outage Maintenance

#### **Real Estate**

Site Selection App









### **Asset Inspection Services**



A startup inspection services company that provides inspections for surplus sales/auctioning companies

#### **Challenge:**

- Paper based inspections cause delays in data collection & quality
- An App is needed to streamline the inspection process, ensure data collection & quality
- Provide the inspector with the tools to be successful

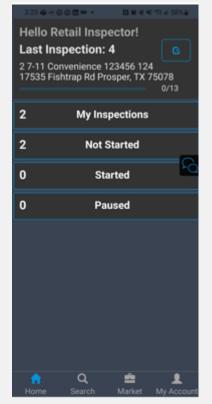
#### Solution:

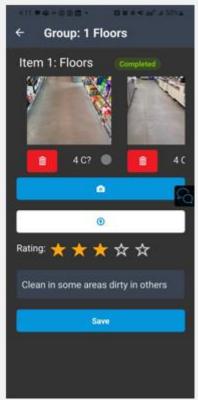
- Inspection App to drive the inspection process by step, based on asset type
- A native mobile App will provide the inspector with inspections allowing them the ability to capture the required data, pictures, & video to complete the inspection.
- Customer portal allowing the sales/auction companies to have visibility in the inspection process & download the inspection when complete

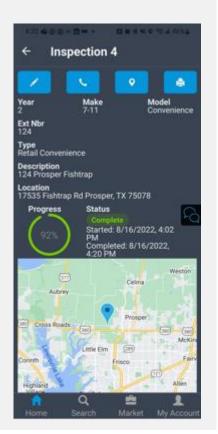


### **Applications:**

- Inspection Platform
- Native & Web Mobile Application
- Customer & Inspector
   Portal









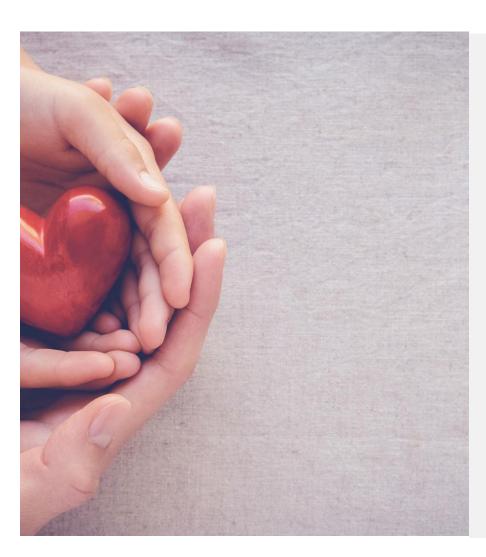






### Life Insurance Provider





A trusted Life Insurance provider with over 100 years of service adopts Mendix with the help of Rapid App Werks to bring innovation and unique customer experiences to their customers and partners.

#### Challenge:

A new opportunity yields a new product launch between two business partners requiring a customer portal allowing business to business transaction processing.

#### **Solution:**

A customer portal application delivered in the tight deadline allowing for seamless enrollment and payment processing.

### **Applications:**

Customer Portal
Billing and Payment Processing
Account Setup and Configuration











# CONTACT US \_\_\_\_



www.titanconsulting.net



<u>kent@titanconsulting.net</u> | <u>warren@titanconsulting.net</u>

 $\underline{mike.mccane@rapidappwerks.com} \mid \underline{daniel.parkhurst@rapidappwerks.com} \mid \underline{sean.hardy@rapidappwerks.com} \mid \underline{daniel.parkhurst@rapidappwerks.com} \mid \underline{sean.hardy@rapidappwerks.com} \mid \underline{daniel.parkhurst@rapidappwerks.com} \mid \underline{daniel.parkhurst@ra$