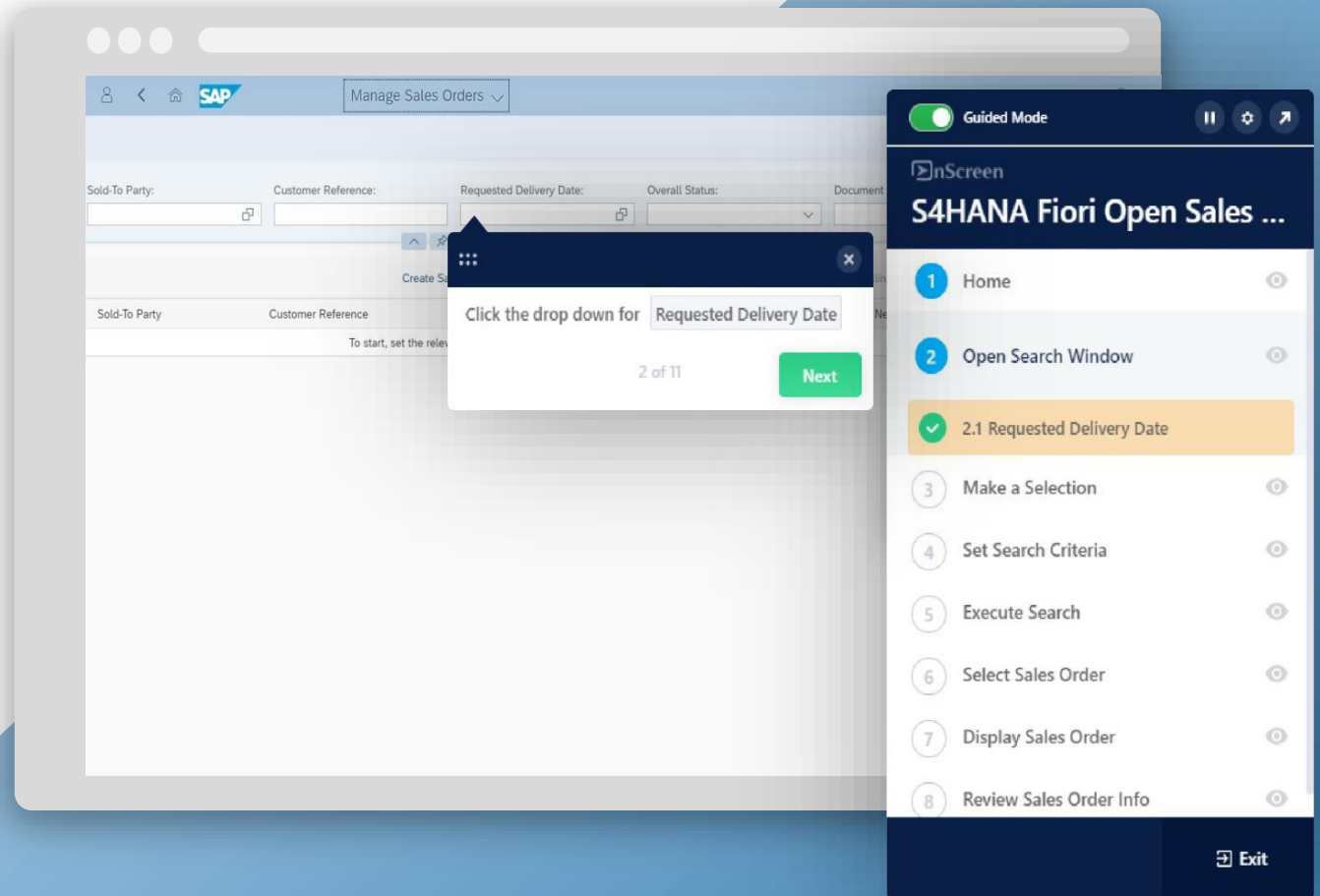




How to Accelerate SAP  
Onboarding and Boost User  
Adoption **in under 27 minutes**

#### AWARDS



# Challenges Faced by Organizations Today

**Pace of Digital Transformation Accelerated**

**9.4 business applications**

Used Daily by the average Business Worker

- Fortune



**Poor History of Success**

**55% to 75%**

Of ERP projects fail to deliver on the expected ROI.

- Gartner



**Outdated Tools and Methods**

**9.6 Hours a Week**

Wasted by Users Searching for Information to do their Job

- McKinsey

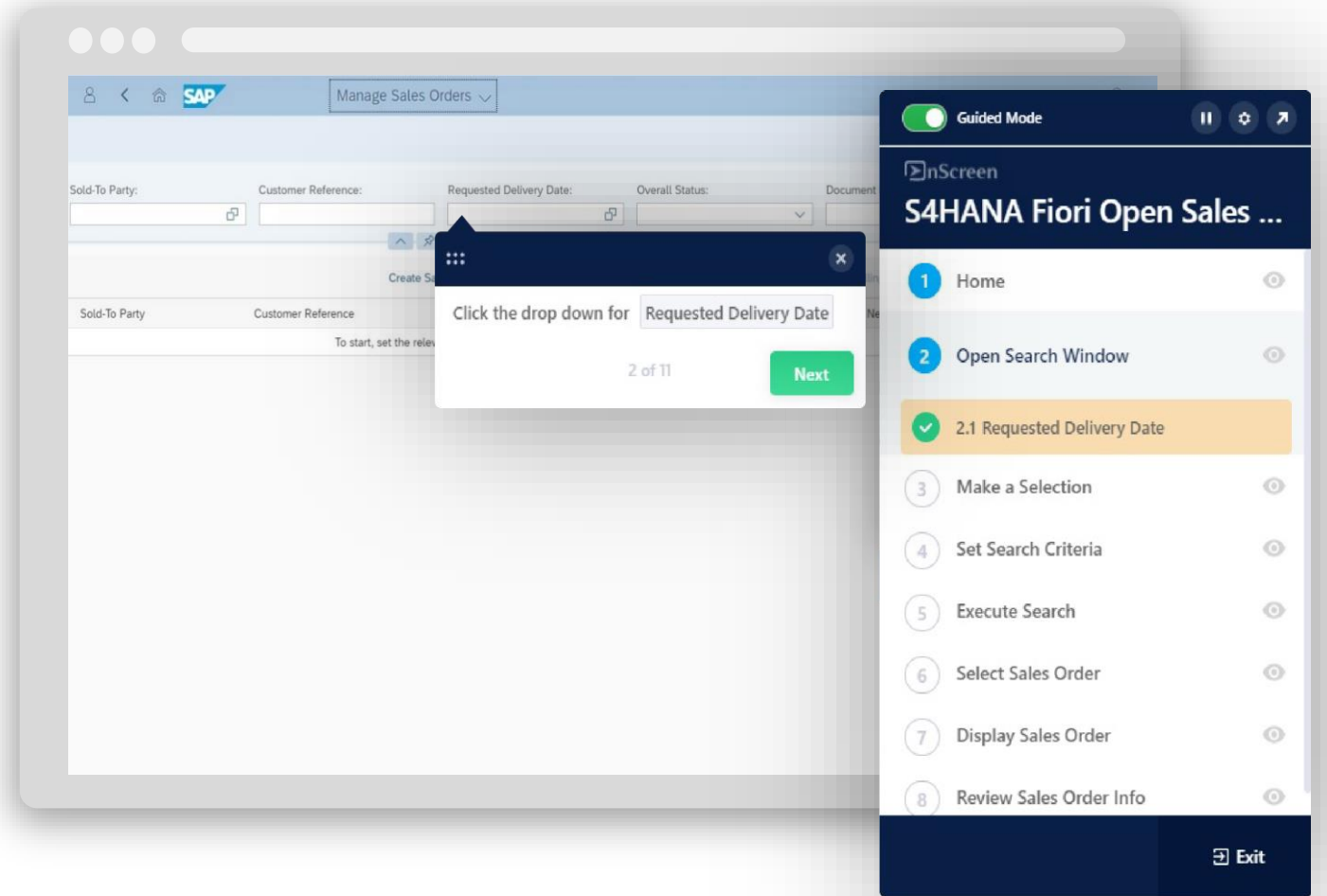
# The Rise of the Digital Adoption Platform

**70%** of enterprises will use a Digital Adoption Platform by 2025 - Gartner

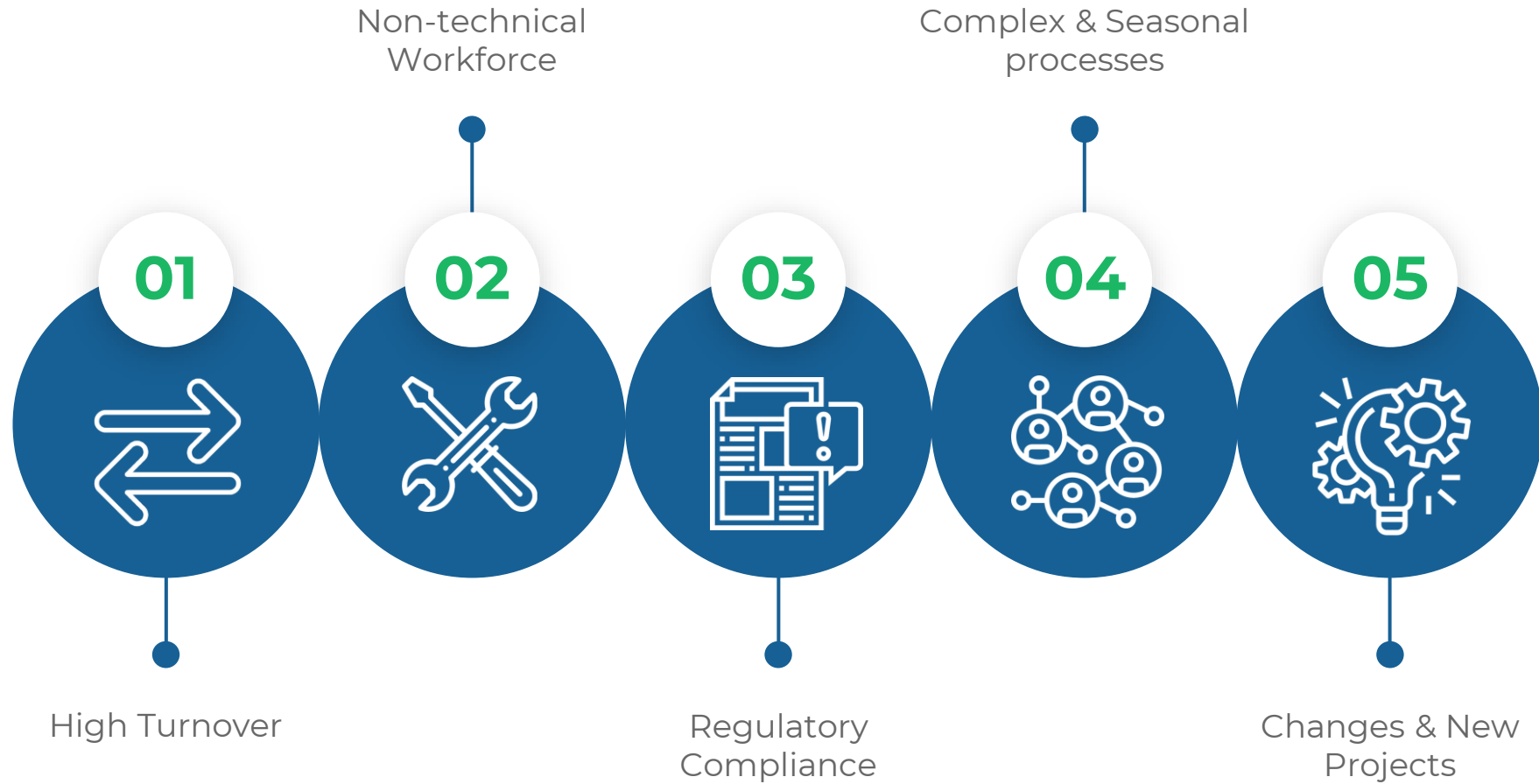


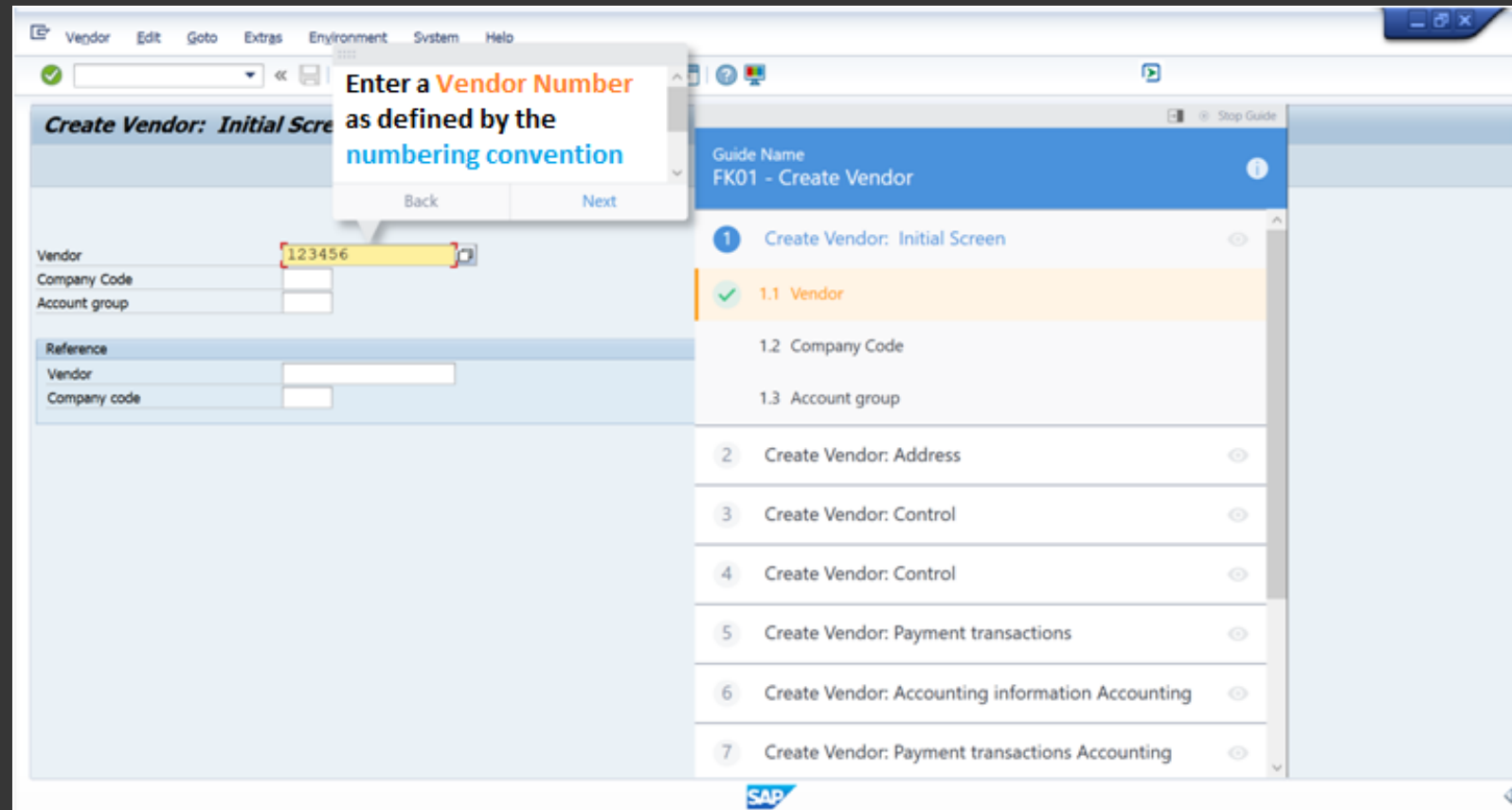
A Simple & Effective Tool to Accelerate Software Adoption.

- ✓ In-App Contextual Guidance
- ✓ Messaging & Announcements
- ✓ Usage Analytics



# When User Adoption is Most Critical





OnScreen  
provides  
contextual  
guided  
walkthrough help  
to business users  
directly in SAP or  
Any Web  
Application.

 [Explainer Video](#)





# OnScreen

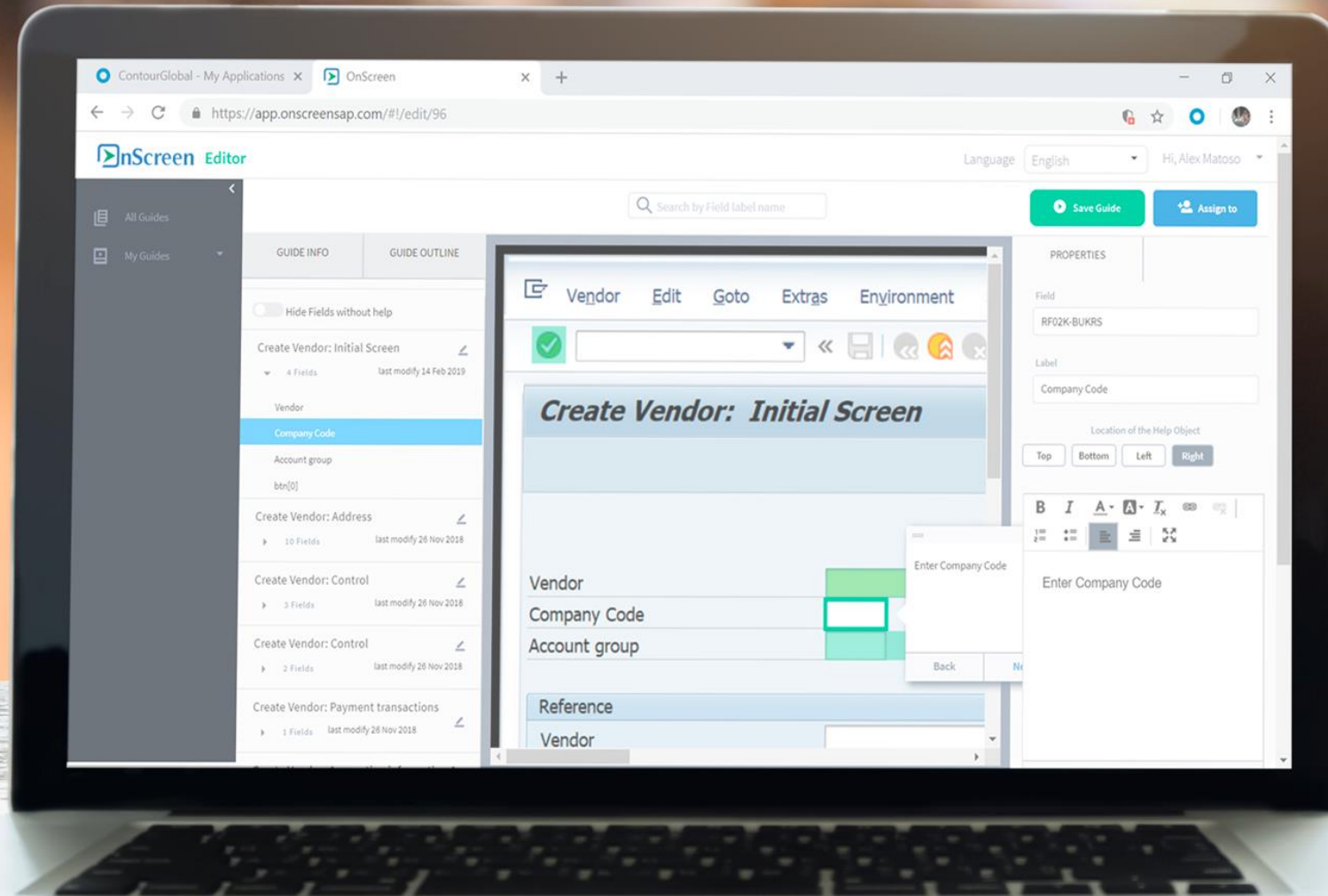
## Faster than Screenshots

27  
Minutes

“OnScreen enabled our Trainers to Record, Edit and Publish a Guide in **27 Minutes on first try** instead of 5 days.”

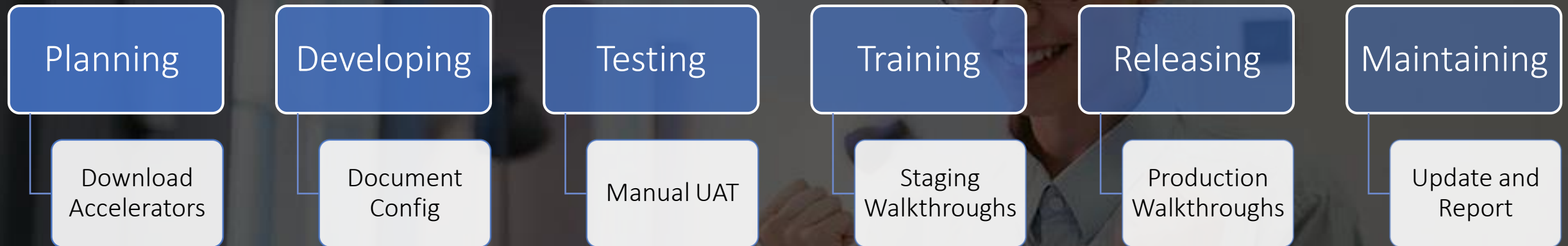
Global SAP COE Director





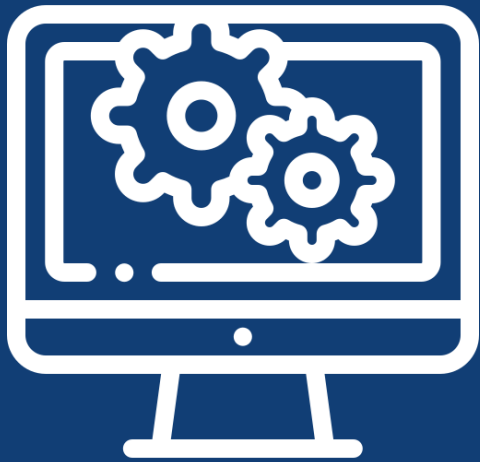
 nScreen Demo

# When to use OnScreen for Workforce Performance





# QUICK EASY SETUP



Desktop Helper  
& Recorder



Web Designer  
& Publisher



No installation is  
required on the  
SAP Server

# The Calian Story



📍 Ottawa, Ontario, Canada

👤 5001-10000

🚩 Public

🌐 [calian.com/en](https://calian.com/en)

## Mission

We help the world communicate, innovate, learn and lead safe and healthy lives—today and tomorrow.



Calian ranked as one of  
Canada's Best Employers

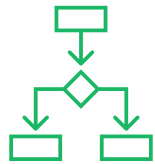


## 4 Major Segments

- ✓ Advanced Technologies
- ✓ Health
- ✓ Learning
- ✓ IT & Cyber Solutions

# The Situation and Challenges

- S4HANA implementation already in flight.
- Bringing all manufacturing functions into the new instance of SAP
- First engaged OnScreen in May 2021.
- Go-live scheduled for October 2021.



## Large Changes

Over 500 new or changed processes.



## Time Crunch

Only 5 months to be ready



## Constrained Resources

Small team under 10 people.

# Strategy to Start Sooner than Later

Leverage Across the Project Lifecycle



## Planning

Download  
Accelerators



## Developing

Document  
Config



## Testing

Manual  
UAT



## Training

Staging  
Walkthroughs



## Releasing

Production  
Walkthroughs

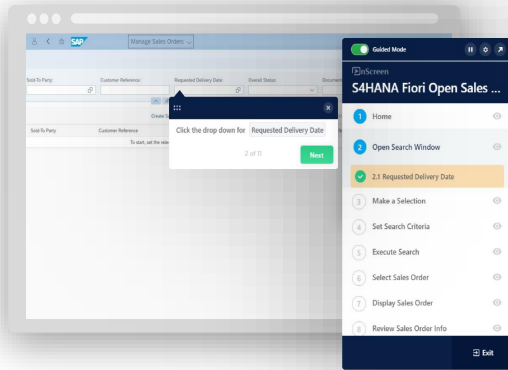
Create & Capture documentation during testing rather than after.

# How Calian did it



## Testing

### Start as Early as UAT

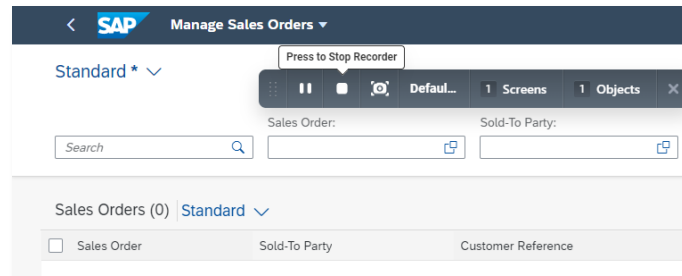


Used OnScreen to document steps executed during UAT as the basis for completing documentation.



## Documentation

### Testers Auto-Capture Processes with OnScreen

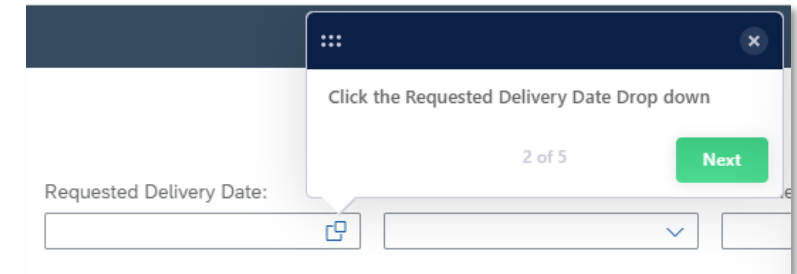


Testers ran OnScreen for all UAT executions and captured over 600 processes this way with no extra effort.



## Onboarding

### L&D Team Formats and Publishes OnScreen Guides



L&D Team then annotated the “Guides” created during UAT to add helpful text for the end user documentation.



# Results by the Numbers

Time to create documentation manually (per process)

**5 hrs**

Total time to create documentation manually

**3050 hrs**

Time to create documentation with OnScreen

**1 hr**

Total time to create documentation with OnScreen

**610 hrs**

# of processes digitized as OnScreen Guides



**610**

Total time savings (5X Improvement)



**2440 hrs**

“

“The OnScreen team is awesome. They always support their clients. It is a great tool and It is easy to learn.”

**Hassan M.**  
*L&D Lead at Calian*

## BONUS

Once the project team created the shell during UAT, different resources were used to annotate/add text to the documentation. This **freed up the most critical project resources** to work on other, high priority items.

# Next on Calian's Journey



SuccessFactors for HR Employee Self Service and Manager Self Service

Establishing Learning as a Shared Service Center with a User Adoption COE



# Why Calian chose OnScreen



## **Simple to roll out and use**

There's no server installation. OnScreen is simple to use and easy to rollout. Anyone can create and share a guide in just minutes.



## **Dedicated support with SAP expertise**

Each dedicated customer success manager has S4HANA implementation experience and Project Management Experience.



## **Reduce costs.**

Getting started with OnScreen has a lower total cost of ownership. There are no implementation costs or ongoing server maintenance.



## **Accelerate and Get more done.**

OnScreen offers 100s of templates and accelerators. Users are self enabled and can get their jobs done much faster.

# Book a Demo:

<https://www.onscreen.us/>

## Ready for a Pilot?

Contact [Info@OnScreen.us](mailto:Info@OnScreen.us)

## Follow us on LinkedIn:

<https://www.linkedin.com/company/onscreensap>

## Check out our Blog:

<https://blog.onscreen.us/>

AWARDS



FEATURED BY



thank you!

