SAP Enterprise Support Value Maps

What are they and Why you should use them
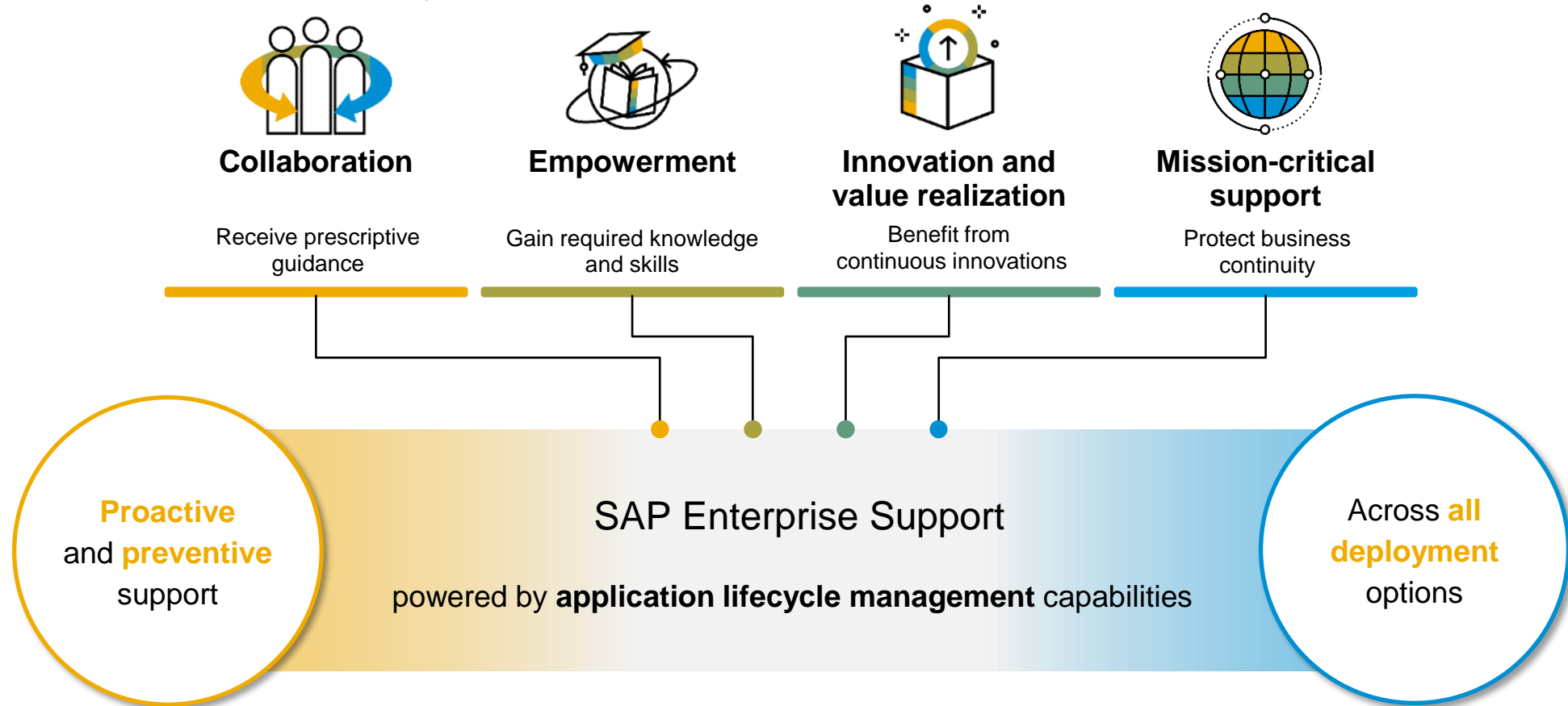
SAP Services and Support
October, 2022

PUBLIC

SAP Enterprise Support
Establish the foundation for your success

Collaboration

Receive prescriptive guidance

Empowerment

Gain required knowledge and skills

Innovation and value realization

Benefit from continuous innovations

Mission-critical support

Protect business continuity

Proactive and **preventive** support

SAP Enterprise Support

powered by **application lifecycle management** capabilities

Across **all deployment** options

SAP Enterprise Support helps you address the digital skills gap and build the know-how you need to thrive in the digital economy by providing high-impact empowerment and collaboration programs such as SAP Enterprise Support Academy and SAP Enterprise Support value maps. Utilizing SAP Learning Hub as the delivery platform, both programs leverage a learning environment that is scalable, intuitive, social, and collaborative, bringing SAP much closer to understanding and fulfilling your needs.

SAP Enterprise Support Value Maps

SAP Enterprise Support value maps – an empowerment and support program, which leads you through the knowledge, skills, experts and services needed to address business challenges and adopt intelligent technologies. Learn more here.

Program Offerings

- **Prescriptive guidance -** Structured content enables guided journey, simplification, and accelerated consumption of content

- **Expert access -** SAP experts provide prescriptive guidance, best practices and technology insight

- **Social Collaboration -** Forums allow you to exchange ideas and best practices with SAP experts and peers

- **Empowerment** - Interactive learning formats to empower you with the knowledge and skills for realizing your deployment strategy

User Benefits

- **Advance** digital skill level with interactive learning formats

- **Achieve** deployment and operational goals

- **Maximize** the value of your SAP solutions

- **Reduce** training expenditures

- **Get quick** advice form SAP experts and peers

- **Easy** access to latest news and releases

- **Access** to virtual events with leading experts
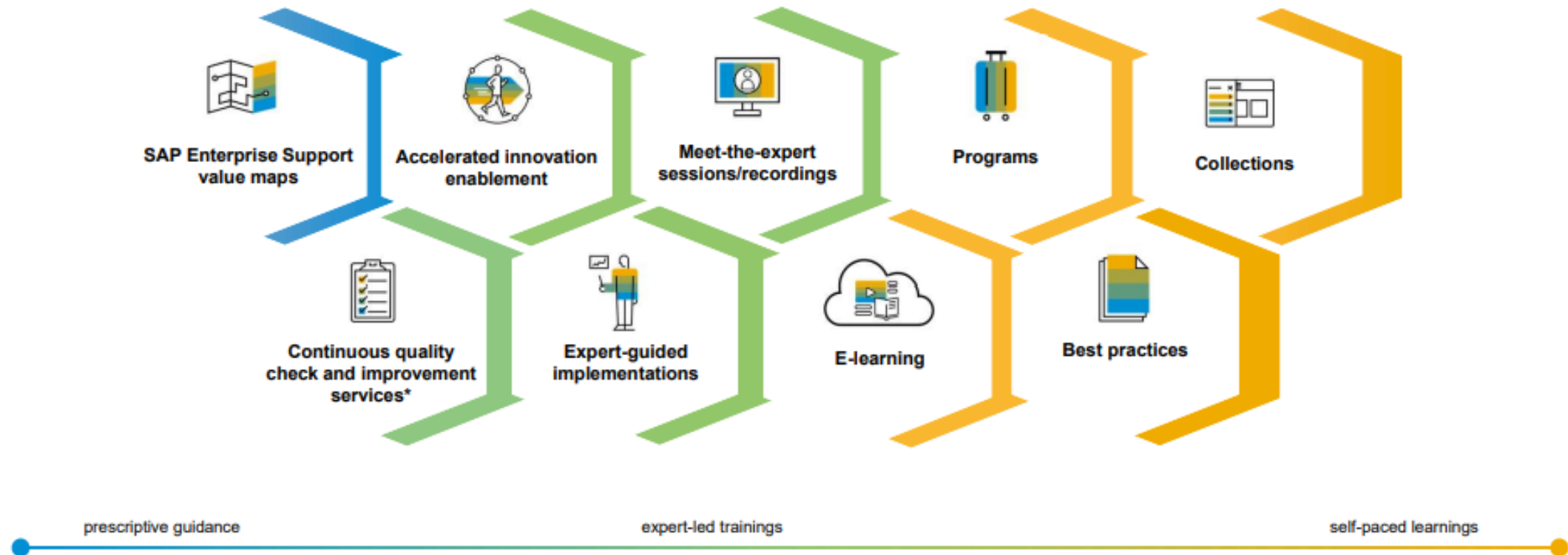
- **Record** of learning accomplishments

Available value maps

SAP S/4HANA	SAP SuccessFactors HXM Suite	SAP Business Technology Platform	Application Lifecycle Management
SAP S/4HANA Cloud	SAP Analytics Solutions	Business Process Transformation	Business Process Improvement
SAP S/4HANA Cloud, private edition	SAP Customer Experience solutions	Data Volume Management	Security
		SAP Digital Supply Chain	SAP Ariba solutions

SAP Enterprise Support Academy – Delivery Formats

Utilizing SAP Learning Hub as delivery platform, we offer a wide range of educational content tailored to your needs. From expert guidance, self-paced learning offerings, live sessions as well as guided programs, each customer can find the right format to consume the desired learning content. With analytical insights on consumption, and direct feedback from you, we continually improve our portfolio and services to provide you the right expertise and experience.

Visit us on SAP Support Portal
SAP Enterprise Support Academy

SAP Enterprise Support value maps

Accelerated innovation enablement

Meet-the-expert sessions/recordings

Programs

Collections

Continuous quality check and improvement services*

Expert-guided implementations

E-learning

Best practices

prescriptive guidance

expert-led trainings

self-paced learnings

SAP Enterprise Support Academy – Delivery Formats (Cont.)

SAP Enterprise Support Learning Assets – SAP Enterprise Support Academy offers a wide range of educational training offerings augmented with an ever-evolving database of learning assets, supporting different learning styles and needs, from ad hoc problem solving to structured, long-term knowledge acquisition

Expert-Led Learning

Collection

SAP solution-related information bundled together to support you, acting as first step of knowledge transfer in to SAP solutions.

Browse our collections

Best Practice

Library of how-to guides for your typical implementational and operational tasks for products, databases, and operating systems (used cases e.g. troubleshooting, implementation/ upgrade instructions, system/ technical administration).

Browse our best practice how-to guides

E-learning

Interactive self-paced online courses covering a variety of popular SAP solution topics. Each includes highly effective learning components such as recorded expert modules, demo, slides.

Browse our E-learnings

Access our previous tutorials and videos from the below links:

Browse our tutorials

Browse our videos

Meet-the-Expert

Scheduled live webcasts which typically lasts for 1 hr, providing overviews and first insights on concepts, theoretical introduction on strategy, processes & solutions and the support aspects of the latest SAP technologies. Recorded sessions will be available as E-learning in the future for self-paced consumption.

Browse all scheduled live sessions

Browse all MTE recordings

Live Must-Know is a webcast under Meet-the-Expert which is a series of interactive, live sessions hosted in multiple languages and time zones with full of "must-know" facts.

Available sessions

Expert-guided Implementation

Multi-day, remote, workshop-style session where participants learn to customize and execute complex activities in their own system landscape (for example, commissioning the service desk, or setting up test management in SAP Solution Manager) with experienced SAP service engineers.

Get more details

Browse all scheduled live sessions

Browse all EGI offerings

Accelerated Innovation Enablement

1:1 live sessions with SAP subject matter experts to understand the innovation capabilities and functionalities of the latest SAP enhancement packages for SAP Business Suite software's and how they may be integrated or deployed for your business process requirements.

Get more details

Request AIE

Self-Paced Learning

SAP Enterprise Support Value Maps – Learning Delivery Formats

SAP Enterprise Support Learning Assets – SAP Enterprise Support Academy offers a wide range of educational training offerings augmented with an ever-evolving database of learning assets, supporting different learning styles and needs, from ad hoc problem solving to structured, long-term knowledge acquisition

Guided Learning

Program

Modular learning approach bundling different learning formats and content to ensure users receive a powerful and deep-dive knowledge about a topic.

Browse our programs

Learning Journey

Learning Journeys are structured visual guides designed to help you navigate the recommended route to gain full competence, or expand your skills, for specific roles and SAP solutions.

Browse all Learning Journeys

Digital Badge

Digital knowledges badges are issued in the context of the SAP Enterprise Support Academy value maps offerings and provide a digital proof of successful program completion.

Available digital badge learning programs:

Data Volume Management for SAP S/4HANA Operation

SAP Integration Suite: Become an Integration Black-belt

SAP SuccessFactors Employee Central Integration

*Note: All above formats available as guided learning are part of the SAP Enterprise Support Academy value maps program.

Access the value maps program

SAP Enterprise Support Value Maps

How to register and access value maps in 2 steps

Step 1

Request access to SAP Learning Hub, edition for SAP Enterprise Support.
Watch the video and refer to our tutorial to learn how to sign up and use the hub.
If you are already registered you should use 'Access Value Maps' button.

Sign Up

Step 2

Access SAP Enterprise Support Value Maps Learning Room platform. If you
reach the SAP Learning Hub login page, please login and click on
Access Value Maps again.

Access Value Maps

Learn more: https://support.sap.com/valuemaps
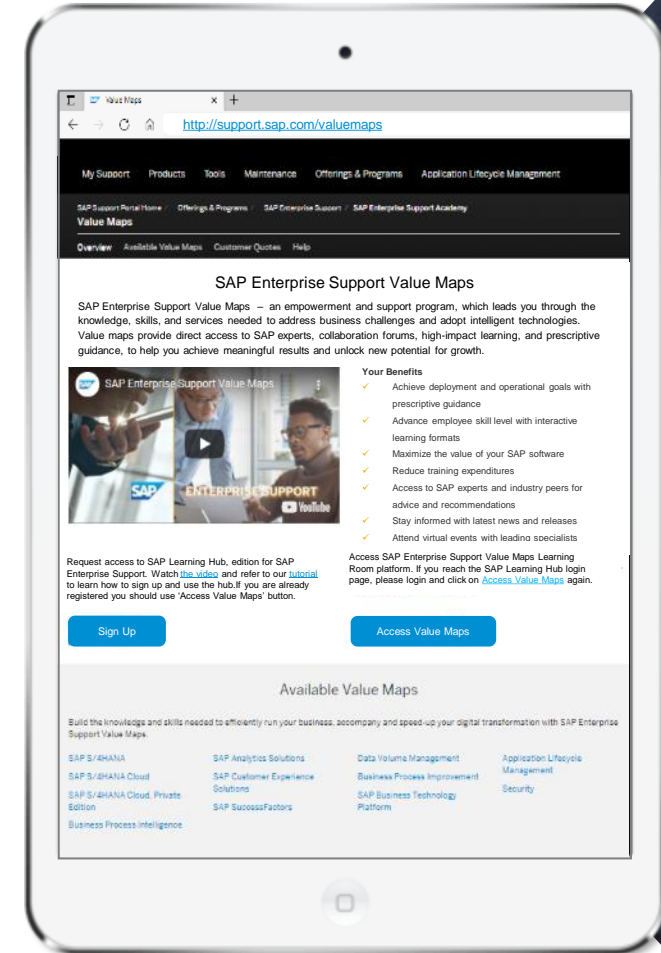
SAP Enterprise Support Value Maps

Navigate through the main learning room

Get started with the main value maps group

Select the topic of your interest

Get empowered for RISE with SAP

Ask a question or request a call with our experts

SAP Enterprise Support Value Maps
Get started with RISE with SAP

Customers starting their transformation with RISE with SAP can benefit from the below resource:

RISE with SAP: Getting Started
Learn how you can benefit from the SAP Enterprise Support cloud edition resource for your transformation with RISE with SAP

RISE with SAP: Business Process Transformation
Here you will find some foundational resources regarding the process discovery tool from SAP.

RISE with SAP: SAP S/4HANA Cloud
Here you will find some foundational resources regarding SAP S/4HANA Cloud.

RISE with SAP: SAP S/4HANA Cloud, private edition
Here you will find some foundational resources regarding SAP S/4HANA Cloud, private edition

RISE with SAP: Business Network
Here you will find some foundational resources regarding the SAP Business Network and RISE with SAP.

RISE with SAP: SAP Business Technology Platform
Here you will find resources regarding the SAP Business Technology Platform which can help you fast-track your move to SAP S/4HANA Cloud and support quicker, cohesive, and future-ready innovation.

RISE with SAP: Embedded Tools & Services
A number of tools and services are available to help you on your RISE with SAP journey.
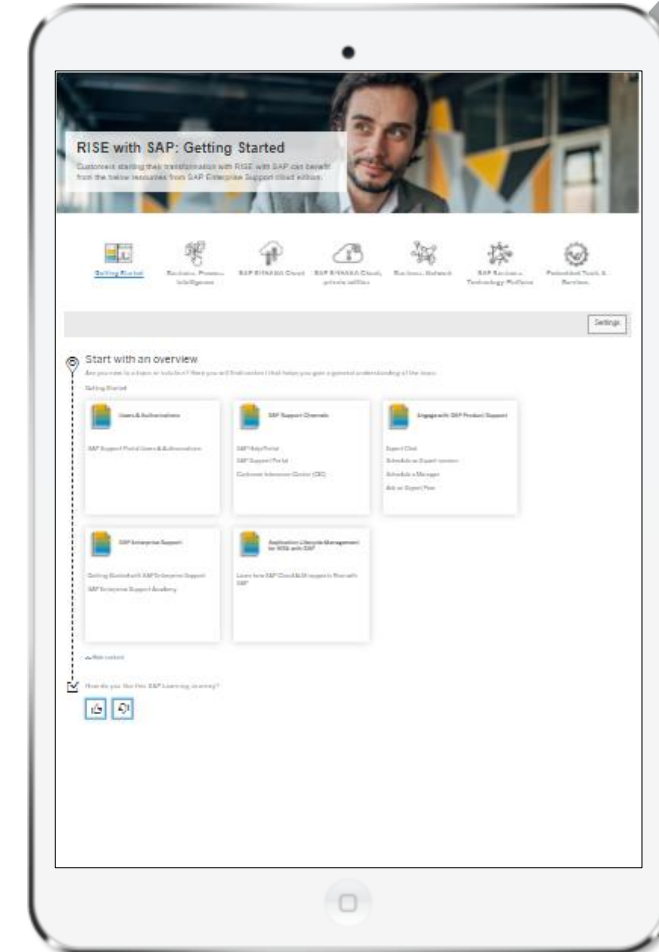
SAP Enterprise Support Value Maps
Explore the value map for SAP S/4HANA Cloud, private edition

This value map will enable you to adopt and run SAP S/4HANA Cloud, private edition. It will guide you from the very beginning: from the discovery stages of this journey through the planning, implementation, and run phases of your project.
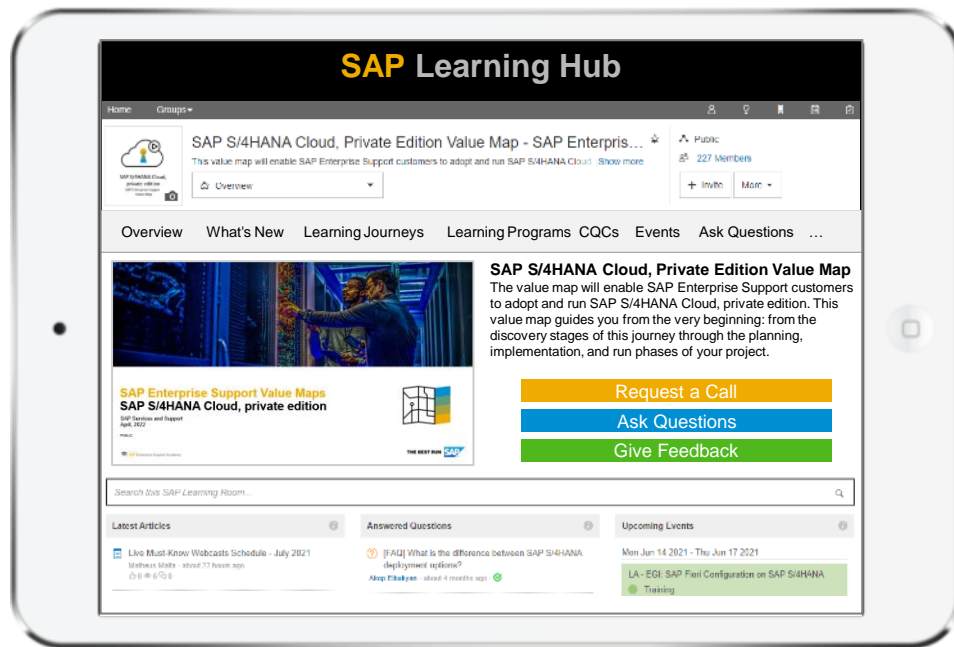
- Discover the value of SAP S/4HANA Cloud, private edition; get to know RISE with SAP

- Define your transition path to SAP S/4HANA Cloud, private edition

- Understand the tools for your journey to SAP S/4HANA Cloud, private edition

- Utilize SAP Readiness Check for SAP S/4HANA Cloud, private edition

- Understand SAP Activate for SAP S/4HANA Cloud, private edition

- Learn how to perform an SAP S/4HANA transition for new implementation, system conversion, or selective data transition

- Learn about SAP Fiori implementation and embedded analytics

- Leverage Continuous Quality Check services to ensure a smooth go-live

Complete your learning and empowerment path for SAP S/4HANA Cloud by accessing set of enablement content

Ask questions to get quick advice from SAP experts and industry peers

Request a call to get personalized guidance

Sign up for upcoming events or stay in the know with our topic-specific articles written by leading product and support specialists

SAP Enterprise Support Value Map for SAP S/4HANA Cloud, private edition
Quick wins

A learning program will guide you through a set of expertly chosen SAP Enterprise Support offerings, assets, and tools in a sequential and interactive format to empower you to achieve the defined outcome.

Plan and execute your system conversion to SAP S/4HANA Cloud, private edition
Access Learning Program >>

Prepare for your sandbox conversion to SAP S/4HANA Cloud, private edition
Access Learning Program >>

Learn SAP S/4HANA Finance
Access Learning Program >>

Learn SAP S/4HANA Central Finance
Access Learning Program >>

Learn SAP S/4HANA Logistics
Access Learning Program >>

Understand SAP Readiness Check for SAP S/4HANA
Access Learning Program >>

Prepare for conversion to SAP S/4HANA Finance
Access Learning Program >>

Prepare your custom code for SAP S/4HANA
Access Learning Program >>

Prepare Your SAP Fiori Implementation for SAP S/4HANA
Access Learning Program >>

Access more learning programs here
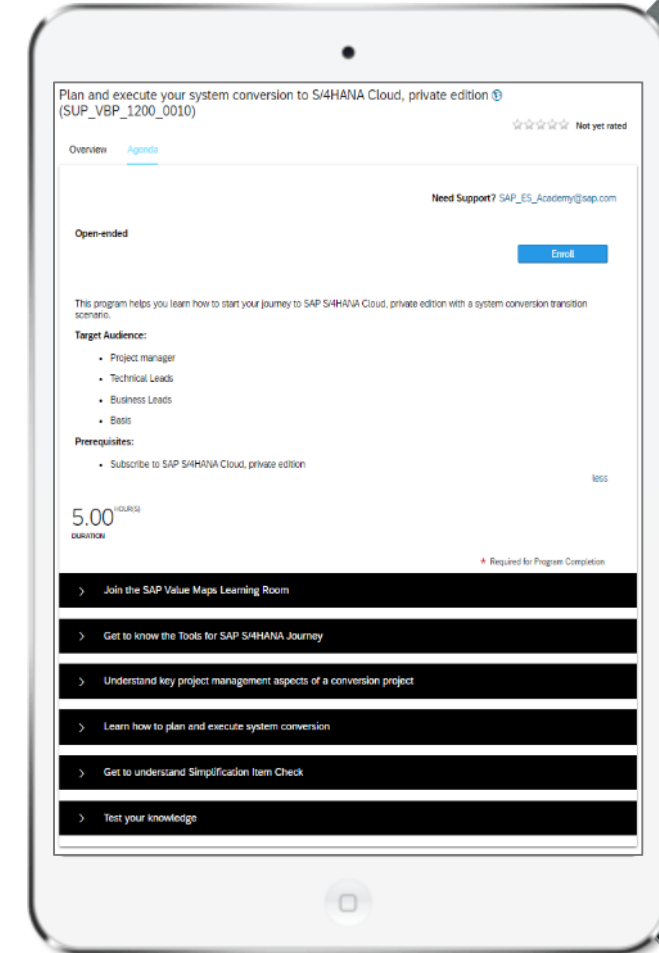
SAP Enterprise Support Value Map for SAP S/4HANA Cloud, private edition
Learning Journeys

A learning journey is an interactive visual guide designed to help you complete your learning and empowerment path for a particular SAP topic by exploring, filtering, and accessing a curated set of SAP Enterprise Support offerings and learning assets.

Discover

Discover the value

Access Learning Journey

Prepare

Plan, prepare, and start the implementation

Access Learning Journey

Explore

Define all the details

Access Learning Journey

Run

Optimize the operability

Access Learning Journey

Deploy

Prepare to go live

Access Learning Journey

Realize

Implement technical and functional changes

Access Learning Journey
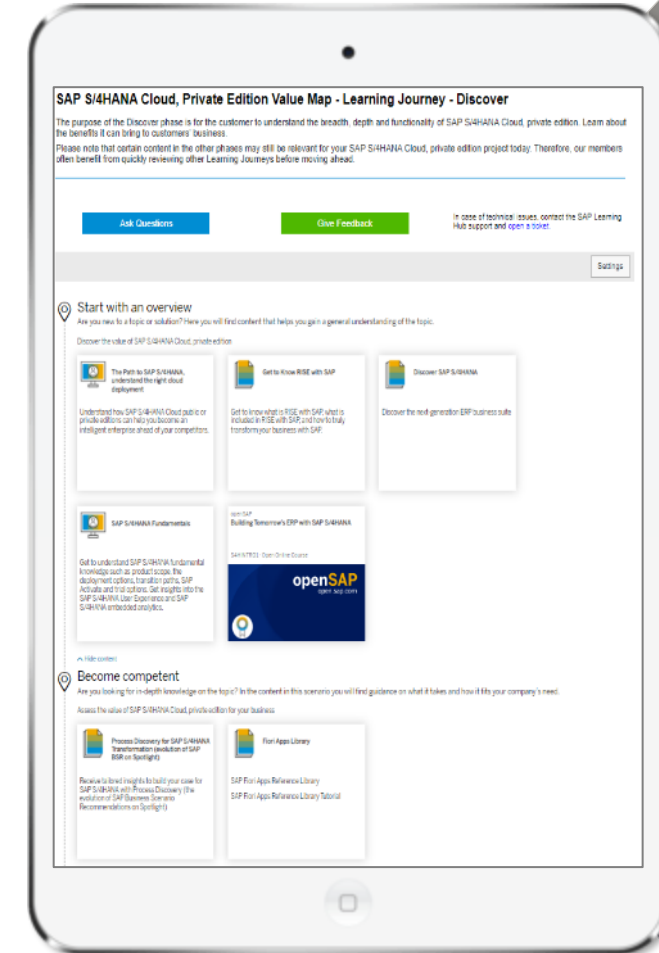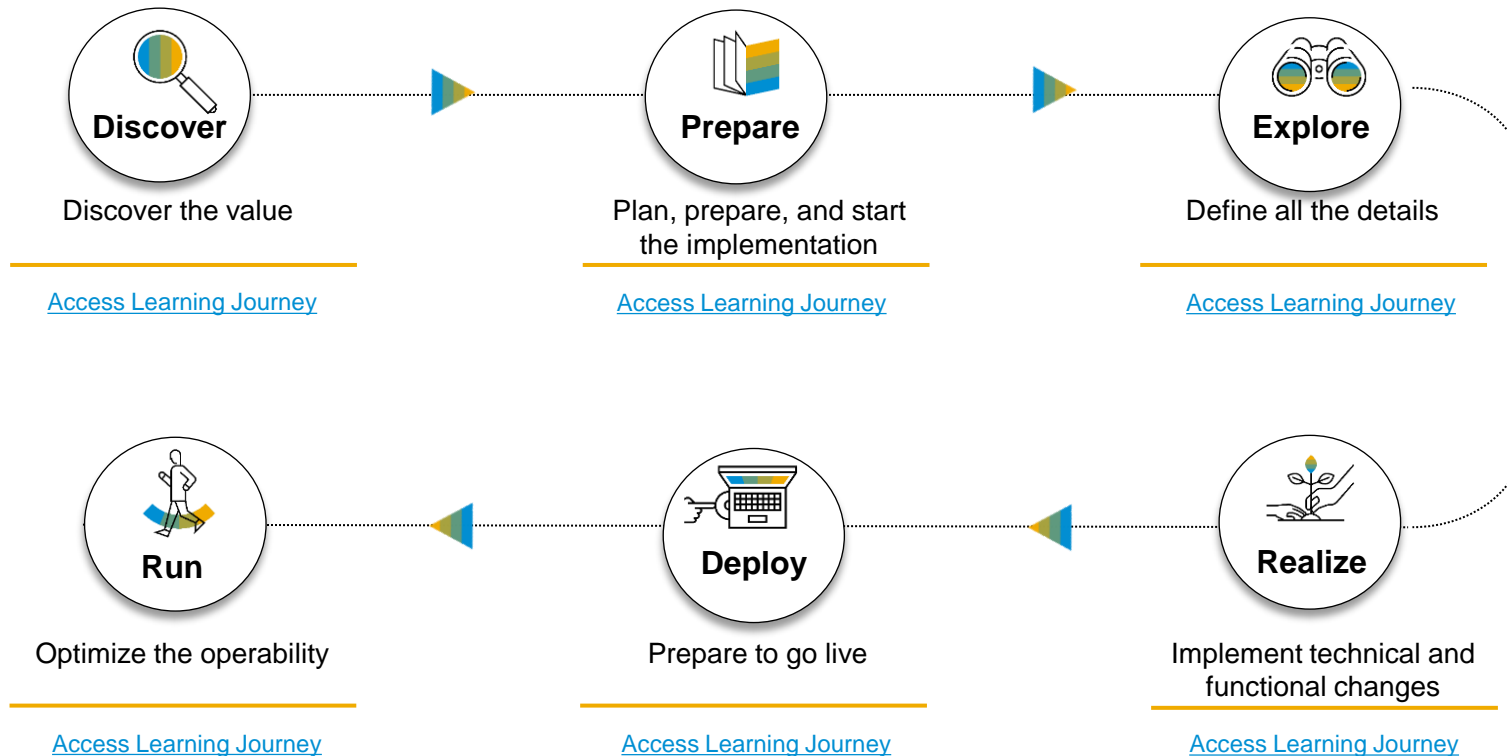
SAP Enterprise Support Value Maps – Live Demo

"For us to become a leader in the renewable energy sector, digitalizing our business was essential. With help from SAP Enterprise Support, we had a successful launch of SAP S/4HANA Cloud, private edition and, as a result, we're now seeing faster access to information, more meaningful controls, and increased productivity."

- Sanjay Grewal, CEO and Executive Director, Virescent Infrastructure Investment Private Limited

Find more SAP Enterprise Support success stories on sap.com

THE BEST RUN **SAP**

SAP SuccessFactors Value Map - SAP Enterprise Support

Embedded Launch Activities

A clear road map to successfully launch your SAP® SuccessFactors® solutions

Focus Areas

> Guided enablement

Prepare for solution deployment with prerecorded assets and Q&A sessions on leading practices for business processes, solution architecture, and strategy topics, aligned to your roles

> Demo environment

Gain familiarity with leading practices through a preconfigured demo environment enriched with sample data

> Adoption touch points

Realize valuable insights by tracking process-specific adoption metrics and user-enablement metrics through survey touch points

Prepare for successful deployment

Accelerate time to initial value

Achieve solution adoption goals

Embedded Launch Activities for SAP SuccessFactors

Use embedded launch activities at **no additional cost** as part of a new SAP® SuccessFactors® product subscription*

Prepare yourself for a successful **deployment** and **adoption** of your solution

* SAP SuccessFactors solutions currently in scope:
- SAP SuccessFactors Employee Central
- SAP SuccessFactors Recruiting
- SAP SuccessFactors Onboarding
- SAP SuccessFactors Compensation
- SAP SuccessFactors Learning
- SAP SuccessFactors Performance & Goals
- SAP SuccessFactors Succession & Development
- Experience management bundle for succession and development
- Experience management bundle for core HR

Thank you.

Sign up for SAP Enterprise Support value maps

http://support.sap.com/valuemaps

For further details, please contact your SAP Enterprise Support Advisor or send an e-mail to:

sapesvaluemaps@sap.com

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