



**Hylland**<sup>TM</sup>



# Managing Content in a Disparate World

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Brian Begue

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**Hyland™**



# Corporate Overview

# Inspire smarter work

Hyland's intelligent content solutions turn data chaos into strategic genius. Innovate boldly, automate seamlessly and streamline your operations – effortlessly.

[Explore our solutions](#)





Founded  
in **1991**



Headquartered in  
**Westlake, Ohio**



**4,000+**  
employees



**25+** offices  
worldwide



**14,000**  
customers



**475+**  
partners

# In the Beginning...

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**ENHANCED CAPABILITIES**

**ARTIFICIAL INTELLIGENCE**

**INTELLIGENT DOCUMENT PROCESSING**

**ROBOTIC PROCESS AUTOMATION**

**DIGITAL ASSET MANAGEMENT**

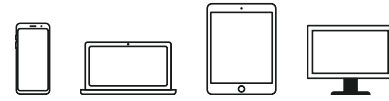
**BLOCKCHAIN**

**FEDERATION**

OPTIMAL EXPERIENCES



SAP SuccessFactors



LINE OF BUSINESS APPLICATIONS

MOBILE, WEB, DESKTOP CLIENTS

COMMUNICATION & COLLABORATION TOOLS

TAILORED SOLUTIONS



HEALTHCARE



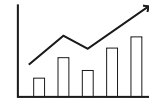
EDUCATION



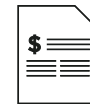
INSURANCE



GOVERNMENT



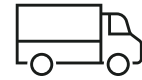
FINANCIAL



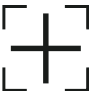
ACCOUNTING



HUMAN RESOURCES



TRANSPORTATION & LOGISTICS



OTHER INDUSTRIES

CORE CAPABILITIES

ENHANCED CAPABILITIES



Capture



Manage



Automate



Process



Collaborate



Communicate



Find



Govern



AI



Blockchain



IDP



RPA



DAM



Federation

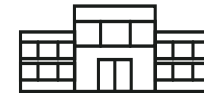
FLEXIBLE DEPLOYMENT



HYLAND CLOUD



PUBLIC CLOUD

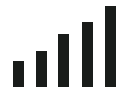


ON PREMISES

PLATFORM STRENGTHS



INTEGRATION



SCALABILITY



LOW CODE



OPEN SOURCE



ANALYTICS



SECURITY



USABILITY

Hyland™



# Analyst recognition

## Product evaluations



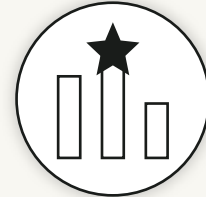
**Leader:**  
**IDC MarketScape**  
for Cloud Content  
Services, 2022



**Strong Performer:**  
**The Forrester**  
**Wave™**  
Content Platforms  
Q1, 2023



**Leader:**  
**Omdia Universe**  
Selecting a Digital  
Asset  
Management  
Solution, 2021-22



**Leader:**  
**Omdia Universe**  
Content Services  
Platform  
Solutions, 2023



**Gartner Market**  
**Guide**  
Content Services  
Platforms, 2023

## Inclusion



# Hyland & SAP Partnership

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**Hyland™**



**Hyland is a Certified SAP® Partner and has been developing solutions that integrate with SAP since 1998.**

**Find us on the SAP Store**



Informatic







Having access to information is a great thing.  
Knowing and having access to the right  
information is the real challenge!



# Peeling back the layers

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- Many Types of Content
- Multiple Storage Silos
- Various Ages
- Sensitive
- Controlled Access
- Costly to Maintain



But...

Reduce

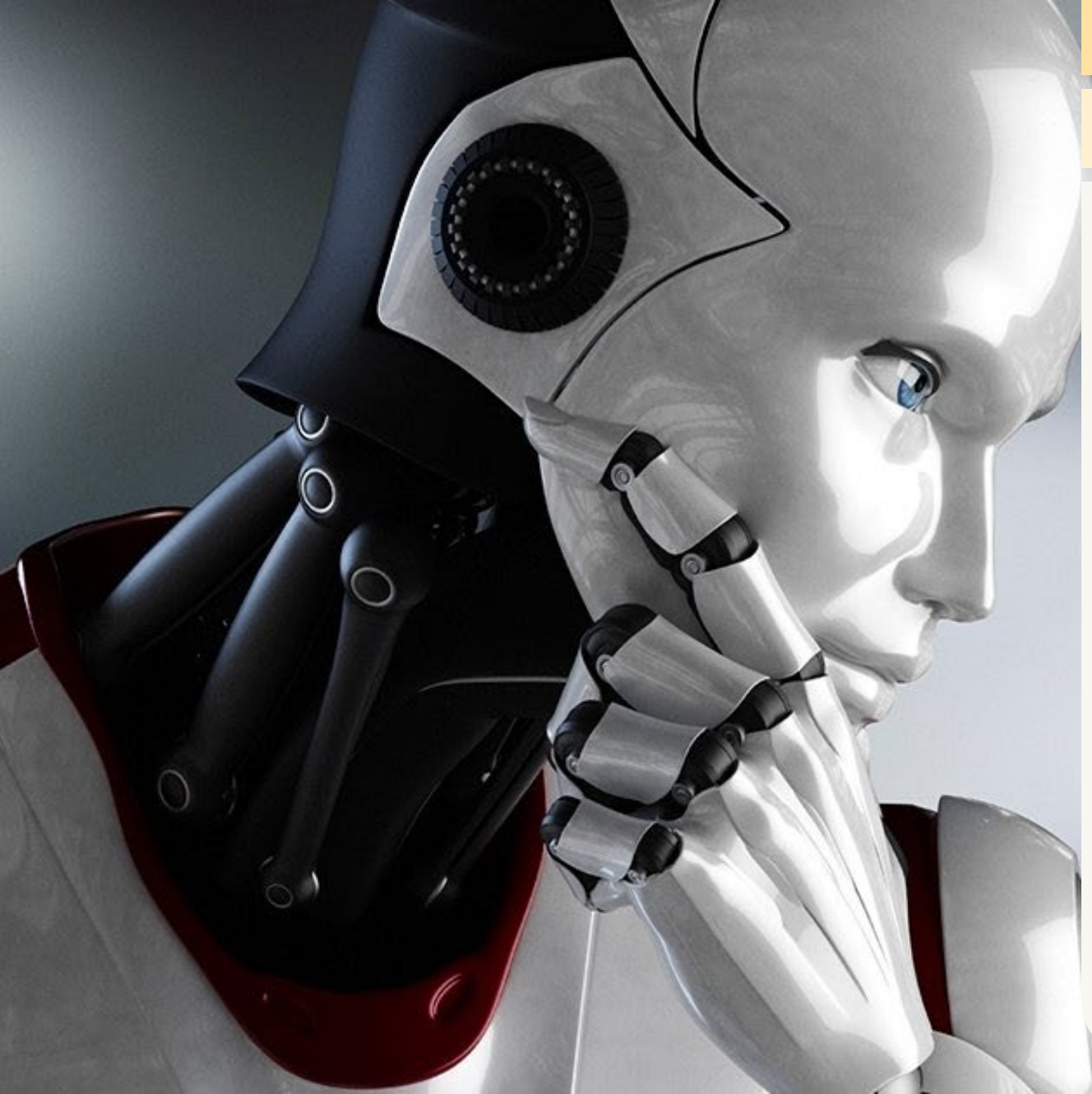
Consolidate **Save Money**

Offload

Destroy

**OLD CONTENT!**

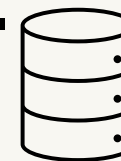
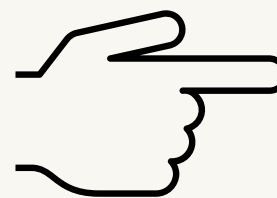




## ***AI and Machine Learning***

Save Time

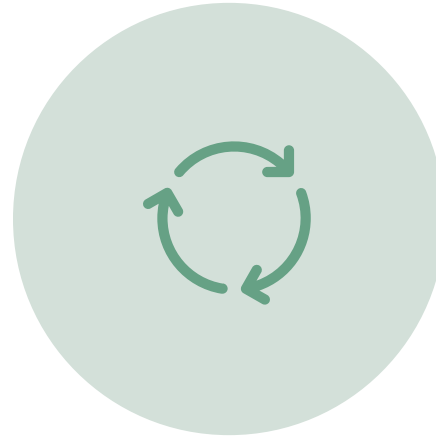
Work Smarter Not Harder



# Where is all of your information???



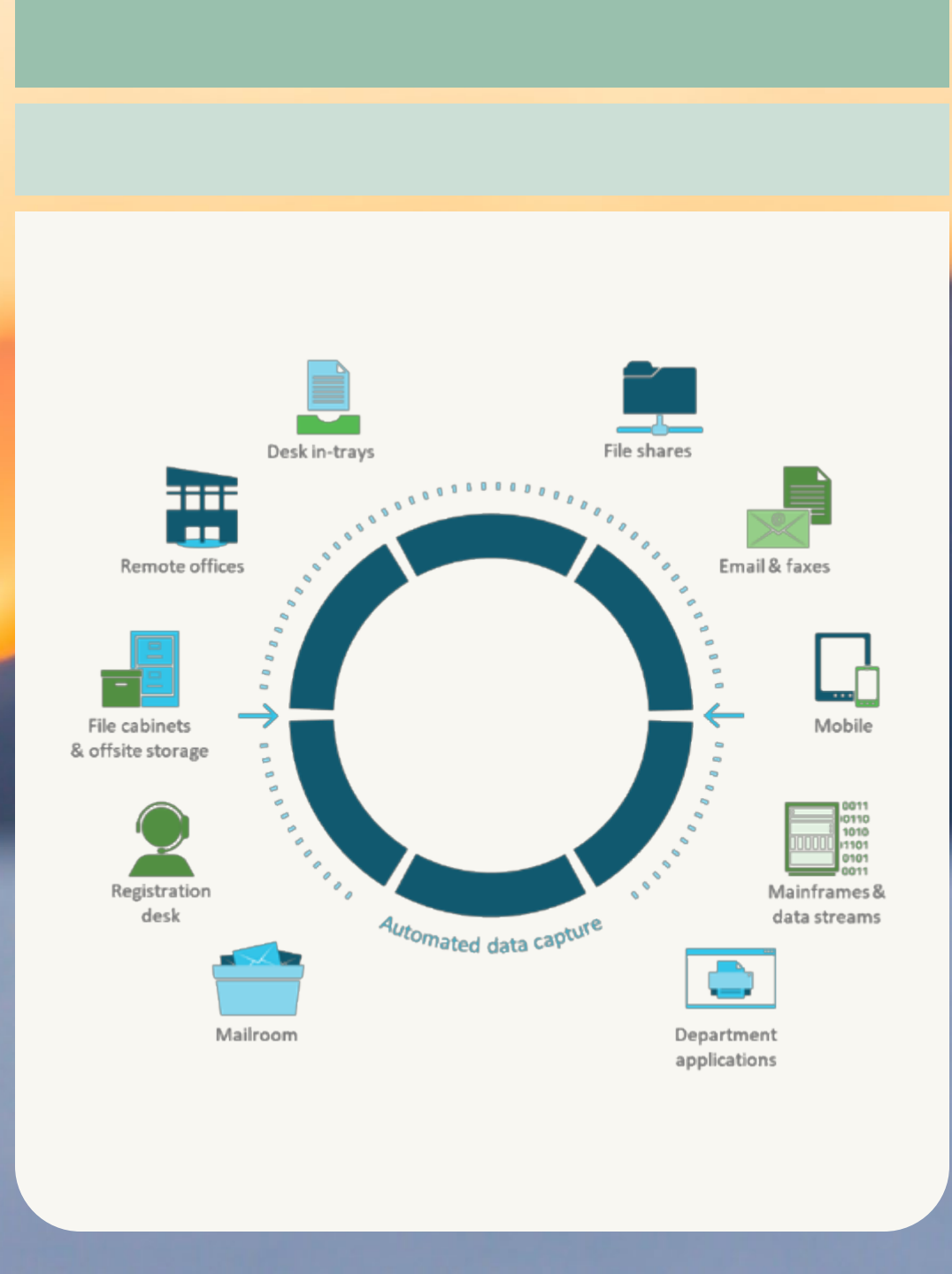
NUMBER OF  
SYSTEMS GROW



SYSTEMS  
CHANGE



SELF DEPLOYED  
SOLUTIONS





# Visibility



Removes Guesswork



Distribute the Right Information



Proper Management of Document Revisions

# Centralized ECM Solution



SECURITY



PROCESS  
STANDARDIZATION



RETENTION POLICY  
MANAGEMENT

# Centralized ECM Solution



SECURITY

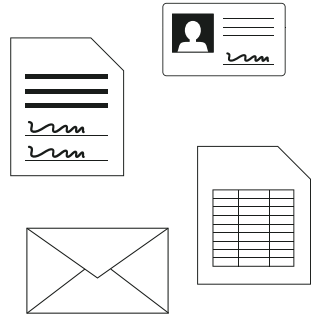


PROCESS  
STANDARDIZATION

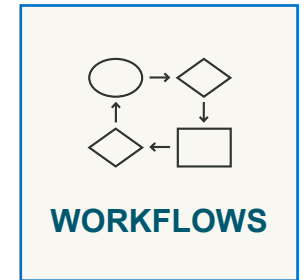
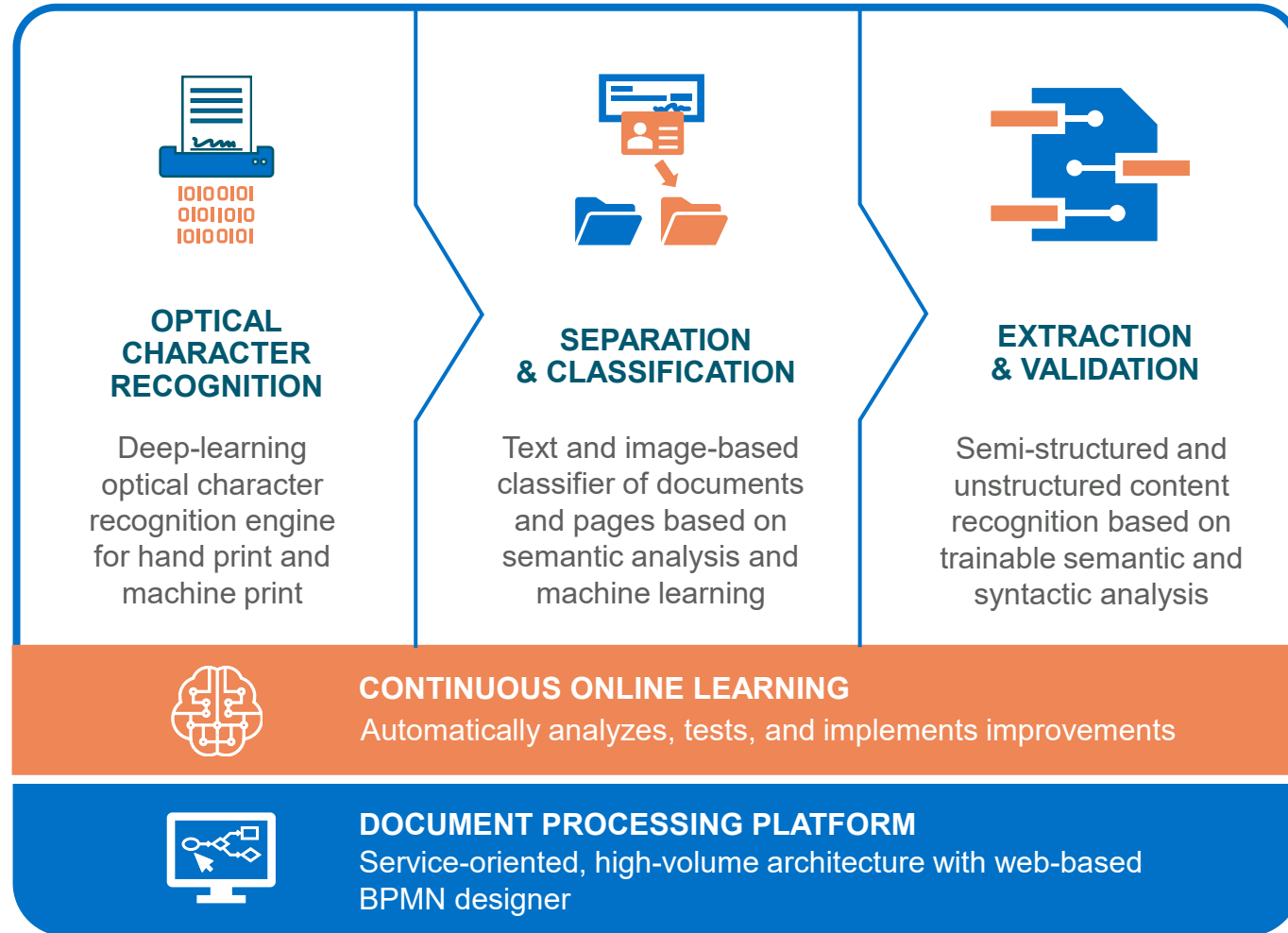


RETENTION POLICY  
MANAGEMENT

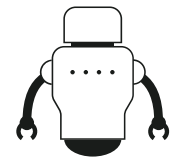
# Intelligent Document Processing



**UNSTRUCTURED  
/ SEMI -  
STRUCTURED  
CONTENT**



**WORKFLOWS**



**RPA**

# Centralized ECM Solution



SECURITY



PROCESS  
STANDARDIZATION



RETENTION POLICY  
MANAGEMENT



# Centralized ECM Solution

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- Audit Compliance
- Insight



# Centralized ECM Solution

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- Save you MONEY!
  - Gains in Efficiency
  - Eliminate Legacy ECM Support
  - Storing Content in Non-ECM Systems

# Apply AI and ML







# Hyland's Content Management Solutions

- Centralized
- Managed
- Secure
- Accessible

# Hyland's ECM Solutions

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Modern

Cloud First

Accessible from Anywhere

Flexible

Grow with your Business

Built for the Future

Keep you in Compliance

# At Hyland

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- Customers are Our Family
- Consultative in Our Approach
- Superior Customer Support
- Expert Training





By going with Hyland instead of upgrading FileNet, we instantly ***saved \$400,000*** ... and we evolve the system ourselves at a much ***lower cost***. For instance, developing our current workflow in FileNet would have cost \$200,000 more

- Kimberly Wraight, ECM Coordinator at Washtenaw County





We needed a platform with **better search** capabilities, **document storage** and other **21st-century content services technologies**. We were using ‘end-of-life’ technology from a proprietary vendor, and it simply was not meeting our needs and requirements.

- CVS Health Architect



We looked at some of the other legacy ECM solutions, but they couldn't scale to ***handle the volume and variety of content*** we needed to manage. But perhaps even more importantly, they didn't have the ***flexible and open architecture*** we were looking for. These solutions just didn't fit into our scheme of things from an IT perspective.

— Saswat Padhi, Program Manager of Document and Records Management/ECM



One More Thing...

# Hyland™

