S/4HANA Cloud, Public Edition: An Overview Anurag Barua

SAP America

Digital Transformation Leader



Speaker introduction

- 24 years of SAP experience in a career of 29 years in a variety of roles including SAP product development, delivery/advisory/consulting, pre-sales, & sales; currently work for the SAP S/4HANA Center of Excellence, North America
- Served nearly 100 clients globally & across multiple industry verticals including Public Sector, Utilities, Media, Manufacturing, Pharmaceuticals, Oil & Gas, & Hitech among others
- Areas of expertise include SAP Financials, Logistics/Supply Chain, Reporting & Analytics, Data Management & Governance, Cloud technologies, User Experience, & Project/Program Management
- Prolific thought leader: Published over 100 articles & white papers for SAP publications; written 5 SAP books; spoken at nearly 60 SAP conferences globally



Agenda

- Overview & benefits of S/4HANA Cloud, Public Edition
- Capabilities & key features
- Deployment model



S/4HANA Cloud, public edition – fast facts

- √ 100% Software-as-a-Service (SaaS) application
- √ (Annual) subscription-based license model
- ✓ Enterprise Resource Planning (ERP) in the cloud
- ✓ Entirely organic & relatively new SAP application that's been in the market for nearly 7 years
- ✓ Runs on the HANA database and leverages HANA capabilities
- ✓ Solution needs to be 'deployed' or 'rolled-out' and not 'implemented'
- √ 100% mobility-enabled
- ✓ SAP Fiori is the only UI
- ✓ Also referred to as S/4HNA Public Cloud, Multi-tenant Edition (MTE), & Essentials Edition



Why S/4HANA Cloud, public edition?

Affordable



- Fast implementation
- Automatic upgrade
- Pay-per-Service consumption model
- Industry best practices built in

Flexible



- Out of the box integration
- Automated testing tools included
- Simple configuration
- On any device

Adaptable



- Easy in-app extensibility
- Side-by-side extensibility
- Localized in 47 countries
- Go global with Configuration Localization Toolkit

Innovative



- Intuitive & simple UX
- SAP Process Automation (ML, IRPA etc.)
- Consume as need/want
- Continuous feature delivery
- Modular extensibility

Open



- Open architecture
- Pre-built integrations available via API Hub
- Standardize
- Lower TCO

Manageable



- Digital Discovery Assessment tools
- User Management
- Utilization transparency
- Automated testing tools included

Resilient



- Best in class uptimes
- Rapid Disaster Recovery capability
- Mission critical response times.

Secure



- Cloud security and compliance
- Backup and disaster coverage
- Data protection

Scalable



- 24 hour rapid provisioning
- Commercial & technical flex
- 3-System Landscape
- FUE Model

Sustainable



- DC powered by renewable energy
- Integrated with Sustainability Portfolio



Leader in Finance and Service-Centric Domains

Gartner

SAP S/4HANA Cloud <u>is a Strong Leader</u> in the 2022 Gartner Magic Quadrant™ for Service-Centric Cloud ERP

Gartner

SAP S/4HANA Cloud is a Leader in the 2021 Gartner Magic Quadrant™ for Cloud Core Financial Management Suites for Midsize, Large and Global Enterprises



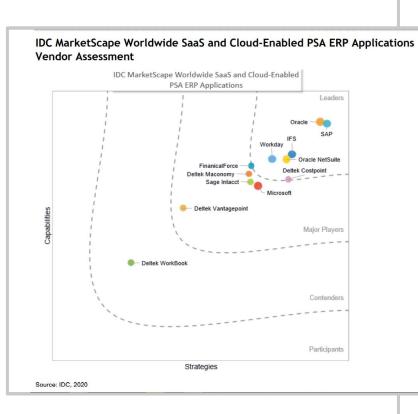
Strong Leader in the 2020 IDC

MarketScape™ for Cloud-Enabled PSA ERF

Applications Vendor Assessment



Strong Leader in the 2020 IDC Worldwide SaaS and Cloud-Enabled Enterprise Finance and Accounting Applications Vendor Assessment Gartner notes that SAP S/4HANA Cloud is a "100% managed SaaS cloud solution with a comprehensive breadth of features. Strengths included strong financial management product vision and breadth, including core management, treasury, analytics, and planning."



Magic Quadrant

Figure 1: Magic Quadrant for Cloud ERP for Service-Centric Enterprises



Source: Gartner (July 2022)



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SAP S/4HANA Cloud Scope Highlights

Accelerate growth & unlock efficiencies with 900+ ready-to-run best industry business processes

Finance



- Accounting & Financial Close
- Financial Operations
- Cost Management
- Treasury
- **Enterprise Risk & Compliance**

Asset Mgmt.



- · Resource scheduling for maintenance planner
- Enhanced collaboration and review

Procurement



- Procurement of Direct Materials & Services
- Supplier Management
- Central Procurement

Supply Chain



- Warehouse Outbound & Inbound Processing
- Core Inventory Management
- (Advanced) ATP Processing

Sales

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- Sell from Stock
- Sell Services

Manufacturing

- Rebates & Commissions
- Convergent & External Billing

• Material Requirements Planning

with Demand Driven and/or

Make to Stock & Make to Order

predictive MRP

Quality Management

Service



a combination of physical goods and services as one solution offering



Sell, deliver, bill, and monitor



- Master Data, Data Migration, Data Protection & Privacy, Information Lifecycle Management
- Integration Capabilities
- · Legal Content Management

R&D



- **Product Compliance**
- Enterprise Portfolio & Project Mgmt.
- Variant Configuration

Industry Capabilities

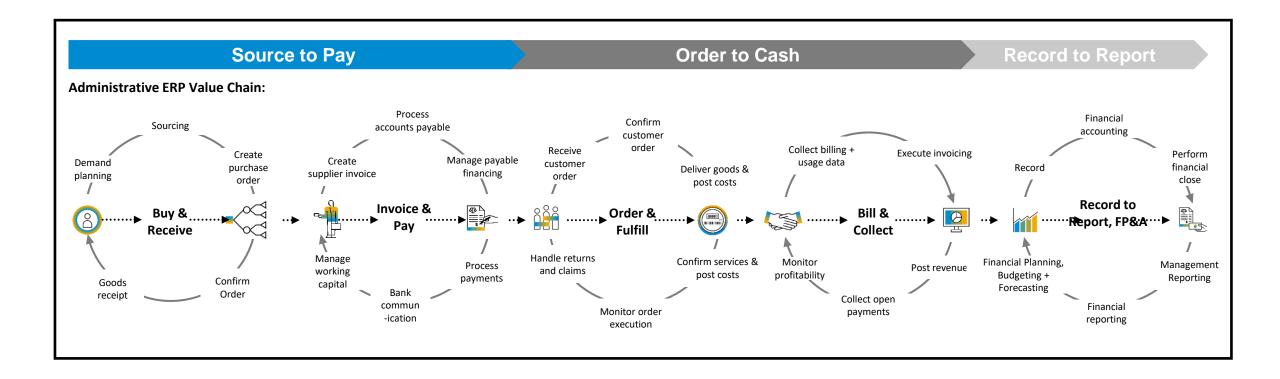


- **Professional Services**
- Public Sector
- Higher Ed
- Manufacturing
- Mining Services



End-to-End, Proven Best Industry Practices

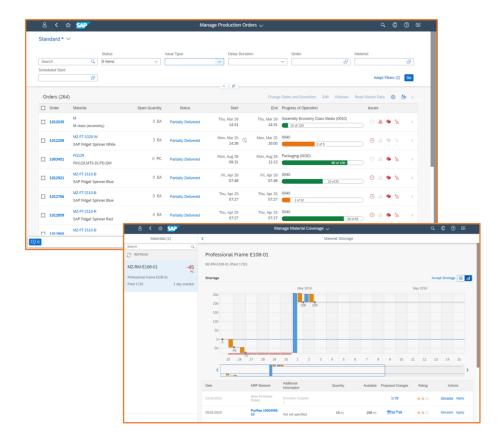
COMPREHENSIVE ACROSS INDUSTRIES & LINES OF BUSINESS PROVIDING AGILITY AS INDUSTRIES BLUR & NEW MODELS ARE INTRODUCED





World-class UX with SAP Fiori



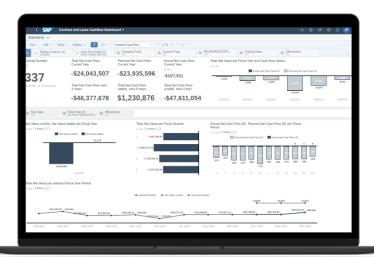




Embedded intelligence helps unlock efficiencies

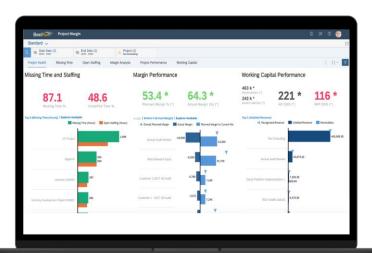
Discover embedded insights

Data-driven decisions for measurable outcomes



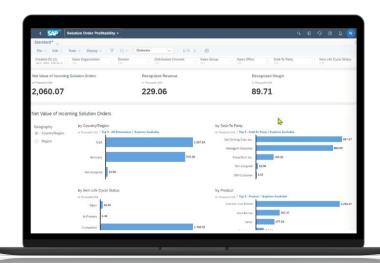
React with situation handling

Exception-based notifications for insight to action



Automate SAP Process Automation

Multiple bot workflows for execution (attended + unattended)



7 Times

increase in order processing capacity

Streamlining Order-to-Cash

processes increases capacity for seasonal sales peaks



42%

of sales orders automated **Integrating Solutions**

for a real-time overview of the entire go-to- market channel



2-tier ERP model for large enterprises (on SAP ECC or S/4HANA)

with S/4HANA Cloud, public edition as the 2nd tier



Two-Tier ERP works for a mix of customer profiles:

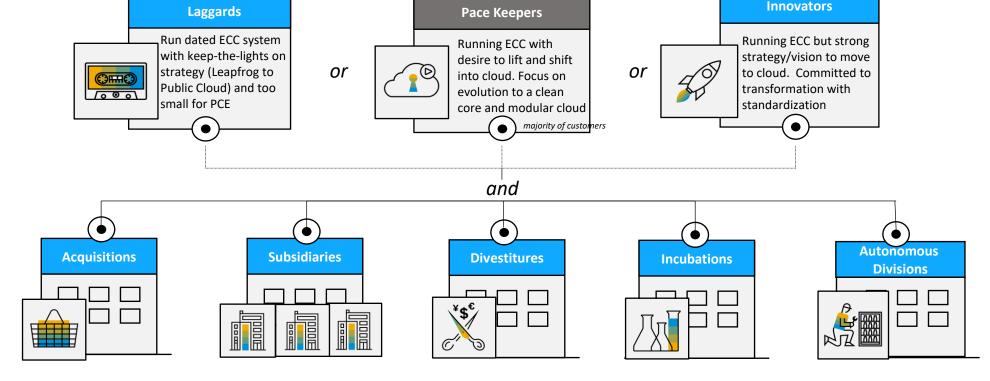
Tier 1

ECC Installed Base Three distinct profiles

Tier 2

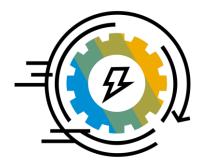
Five distinct profiles

Existing ERP customers who have Tier 2 scenario requirements due to need for agility or step based transformation to the public cloud

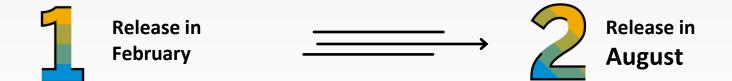




Upgrade frequency

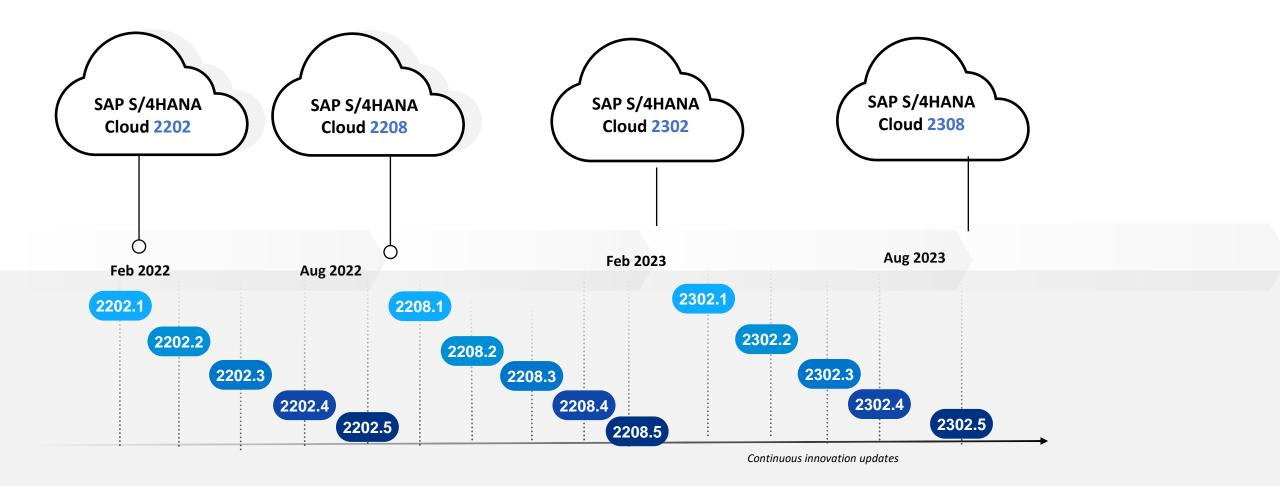


- ✓ SAP has accelerated the delivery of new business innovations.
- ✓ Coming from a quarterly release cycle, we now have a continuous feature delivery through monthly updates. With this approach, our customers have the option to access new capabilities in a nondisruptive manner every month
- ✓ Twice a year, we will provide the usual system upgrades entailing the latest, and more substantial developments.
- ✓ New enhancements can be leveraged in a fast way, compared to old legacy systems where upgrade project takes month or years.





SAP S/4HANA Cloud: Release and Update Cycle*



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Compliance & certifications

Cloud Operations and Management	Cloud Operations and Management
SaaS Application	Applications
	Middleware / Platform
System Management	System
	Database
	Operating System
	Virtualization
IT Infrastructure	Servers
	Storage
Management	Networking
	Data Center Facilities

All SAP S/4HANA Cloud Certification will remain valid for SAP S/4HANA Cloud Hosted on Azure, GCP Infrastructure

Baseline:

ISO 27001 / ISO 9001/ ISO 22301

- ISO 27001: Certification of a Information Security Management System
- ISO2017 & ISO27018
- ISO 9001: Certification of a Quality Management System
- ISO 22301: Certification of Business Continuity Management System

Financial Reporting: SOC 1 / SSAE18

- Report on Controls at a Service Organization relevant to User Entities' Internal Control over Financial Reporting
- Can be handed out only to customers, restricted use/distribution
- Design assessment and detailed operating effectiveness testing

Trust Service Principles: SOC 2

- Report on Controls at a Service Organization relevant to Security, Availability and Confidentiality
- Can be handed out to customers and prospects, use/distribution may be restricted
- Design assessment and detailed operating effectiveness testing



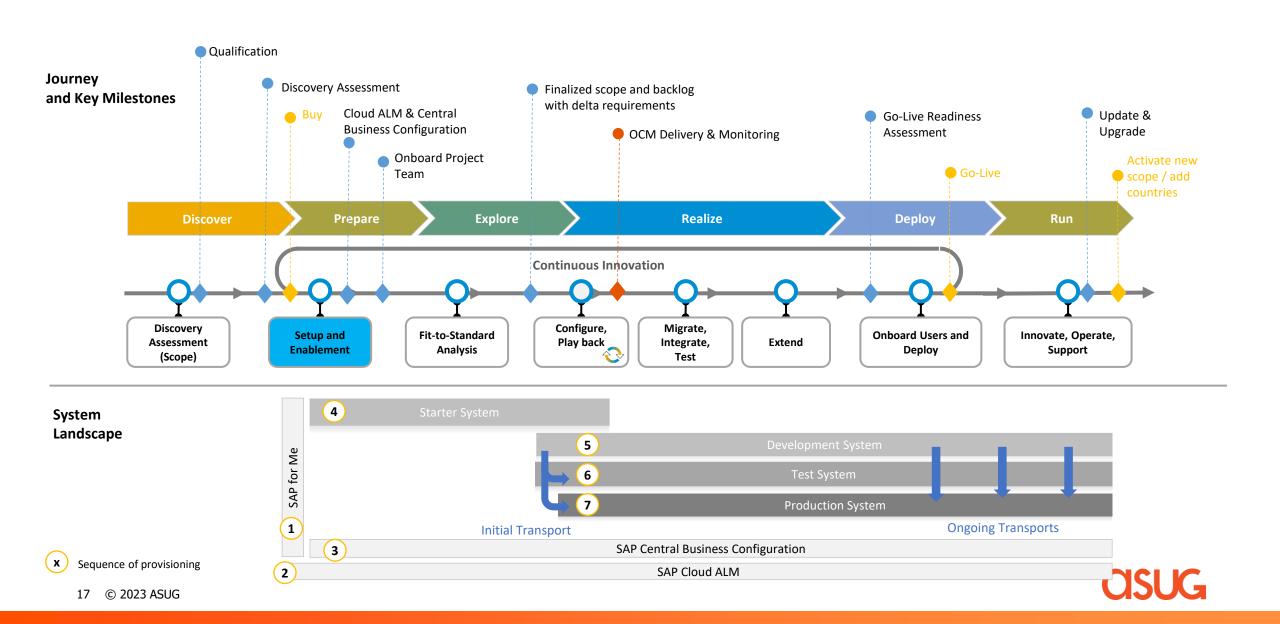
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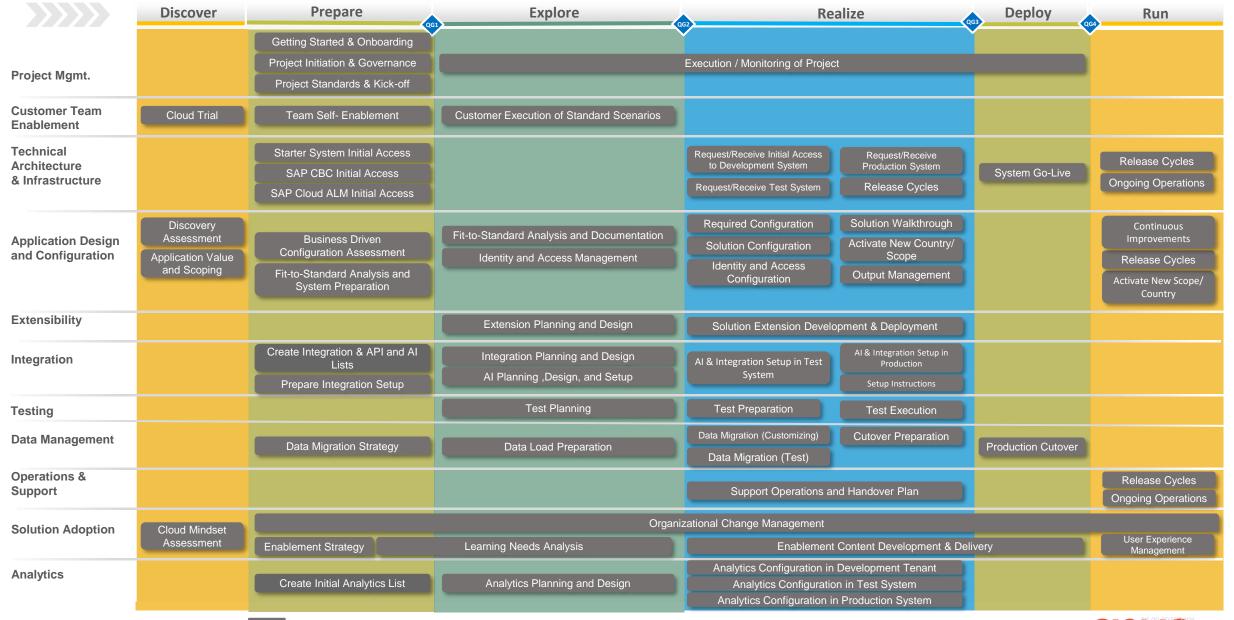


SAP Activate for 3-system landscape

Journey Overview, Key Milestones and System Landscape over time



SAP Activate for S/4HANA Cloud, public edition





Cloud Mindset – key ingredient for success

- A fundamental new way of thinking in the cloud era. It requires the ability to rapidly adopt standard best practices and leverage cloud technology to engage in continuous innovation
- The adoption of a cloud mindset enables an organization to achieve higher agility, flexibility and collaboration thereby optimize the use of business and technological innovations that the cloud offers.
- Customer committed to cloud mindset embrace:
 - Adopting standard processes
 - Running the solution in a SAP selected Data Center
 - Accepting innovation and update cycles



Customer Flipping Book

Ready-To-Run Customer Flipping
Book





Questions?

For questions after this session, contact me at Anurag.barua@sap.com



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