



## Disruptive trends & technologies reshaping SAP integration

*Chris Swift, Solution Engineer*

By 2023, use of packaged integration processes will grow from less than 30% in 2020 to above 65% of new integration projects.

*Gartner Accelerate Your Integration Delivery by Using Packaged Integration Processes, 2020*



# iPaaS Market Growth

- The market for application architecture, development, integration and platform technologies has experienced consistent double digit growth YOY.
- Integration platform as a service (iPaaS) emerged as the fastest-growing segment, exhibiting 40.2% growth.
- Integration represents up to 65% of the cost when implementing a new ERP or CRM system.
- The top five iPaaS providers' command about 60% of the market, and only eight providers have more than a 2% share.

Sources:

1 – Gartner Market Share Analysis: Application Architecture, Development, Integration and Platforms, Worldwide, 2021

2 – Hype Cycle for Application Architecture and Integration, 2022

3 – Magic Quadrant for Integration Platform as a Service, Worldwide, 2023



Source: Gartner (January 2023)

# iPaaS Growth Drivers & Considerations

## Growth Drivers

- By 2025, over 50% of the organizations that are using older-generation integration platforms like ESBs will migrate their business-critical integrations to cloud-based integration solutions.
- 40%+ of integration projects are migration projects from one integration platform to another.
- Integration migration projects often involve dozens of applications, data sources, APIs and a wide range of technologies.

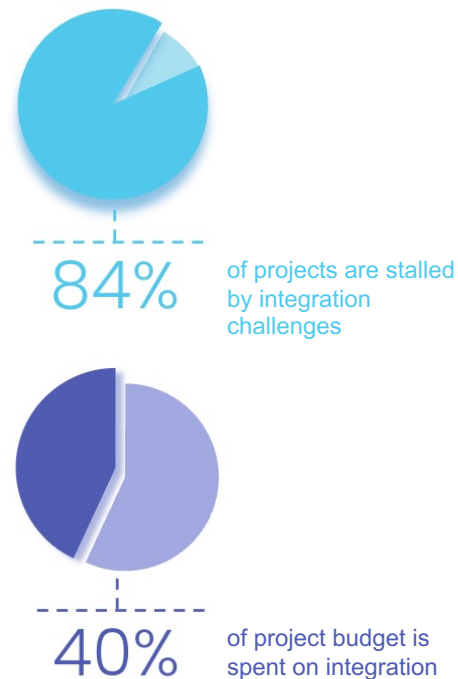
## Considerations

- Leaders responsible for integration should develop a strategy and plan, based on an analysis of existing integrations, tackling each incrementally and employing vigorous stress testing before switching over.
- Testing is a substantial part of the migration effort and it consumes somewhere around 60% to 65% of the overall migration effort

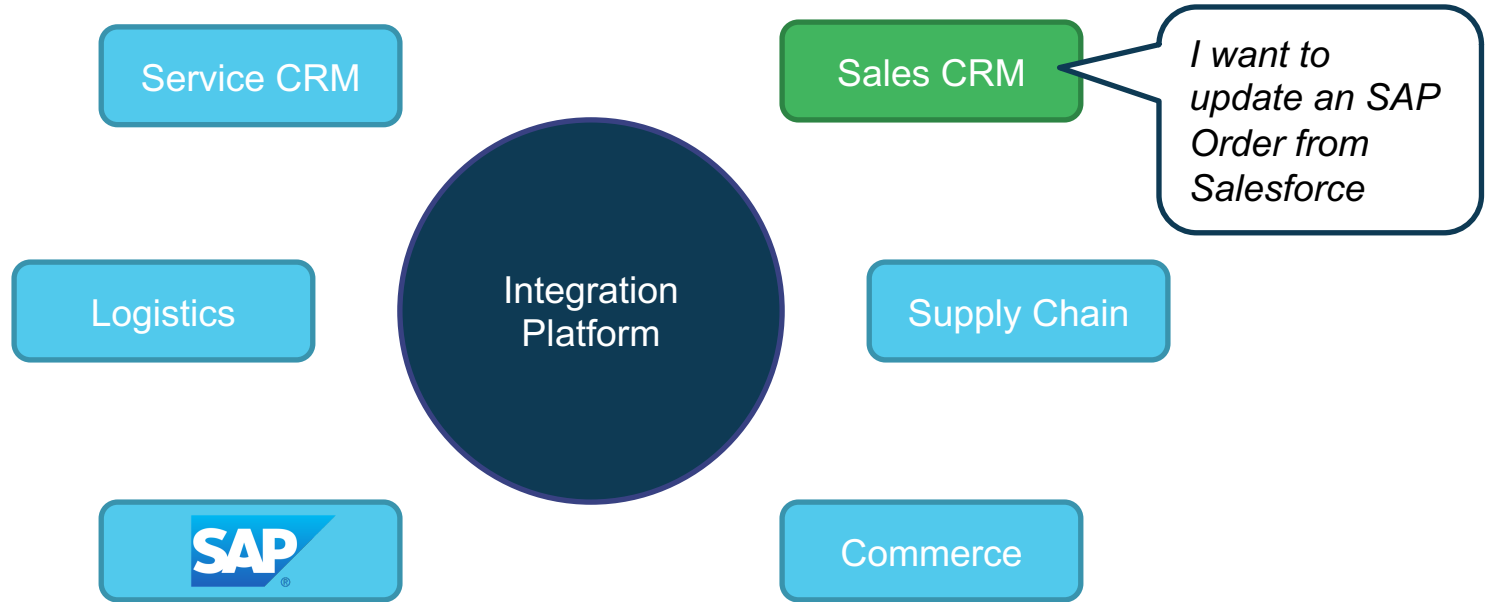
## Sources

1 – Gartner How to Successfully Migrate to a New Integration Platform, 2021

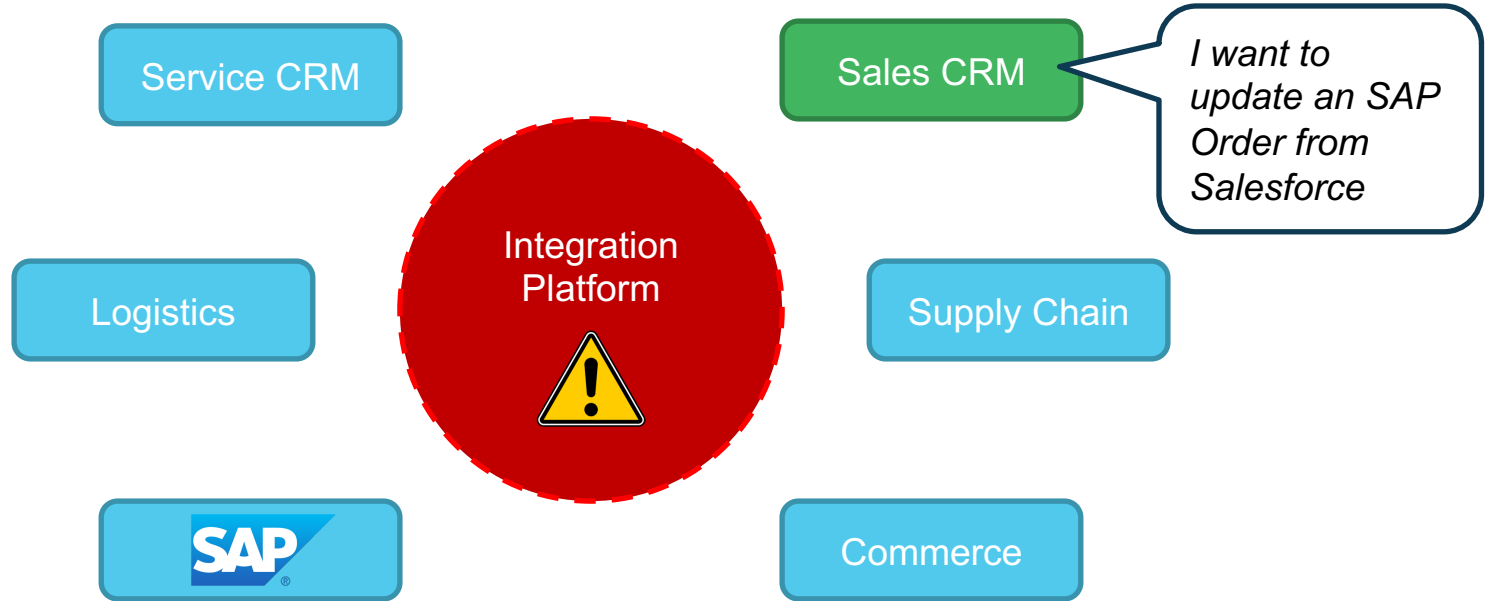
2 – Gartner, IT Symposium/Expo Oct. 2019; 2020 DSAG-ASUG survey



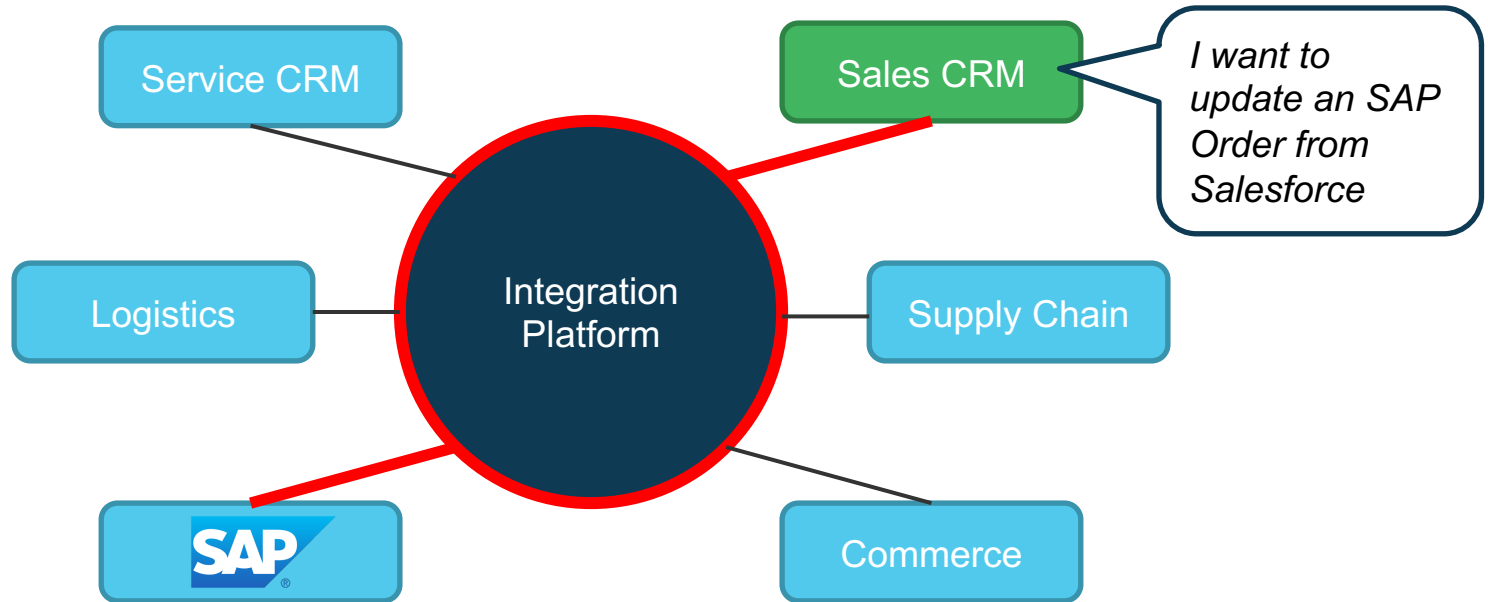
# iPaaS Challenges with Business Process Optimization



# #1 – Integration Platform Not Established



## #2 – Effort vs. Business Value = Low Prioritization

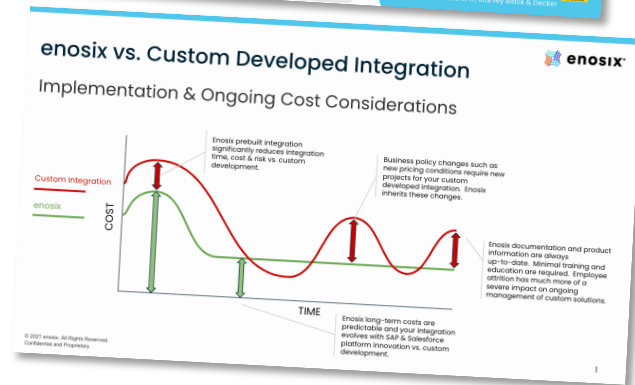
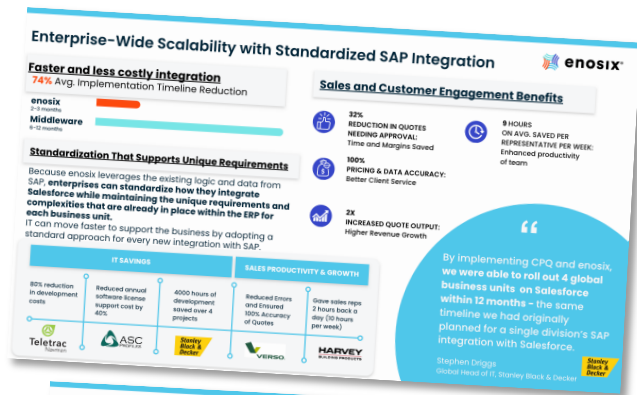


# The Emergence of Prepackaged Integration Processes (PIP)

- PIPs enable integration teams to deploy integration work faster and deliver return on investment quickly.
- PIPs are not pure plug and play — PIPs are generally not 100% “plug and play” and typically require some customization.
- Productivity increase between 40% and 70%.

Source:

1 – Accelerate Your Integration Delivery by Using Packaged Integration Processes, 2020





# Trends for Utilizing Prepackaged Integration



## **Revenue Generation**

- Streamlined product configuration & quoting for Sales
- Seamless B2B commerce integration for Channel



## **Profitability**

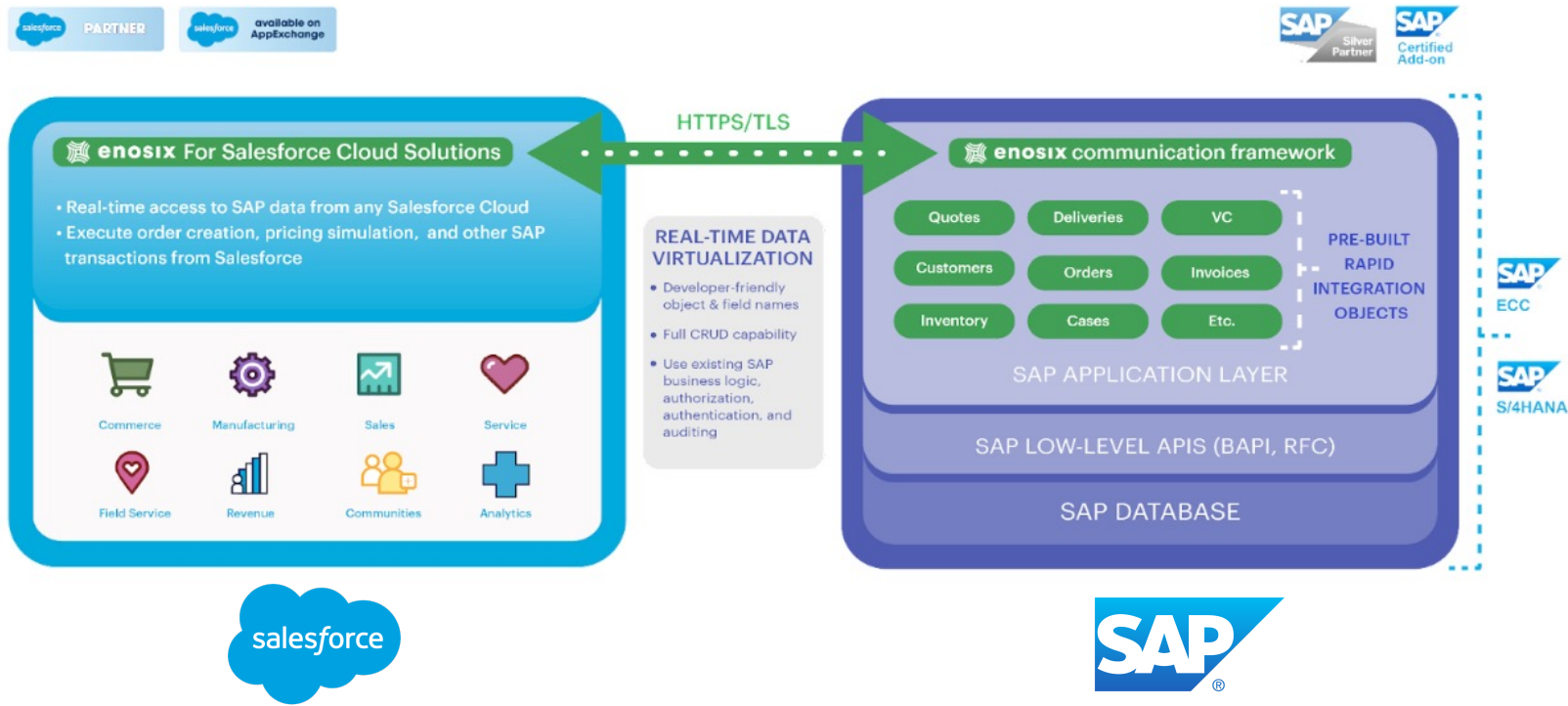
- Accurate pricing & margin protection for Sales & Operations
- Increased person & training efficiency for HR



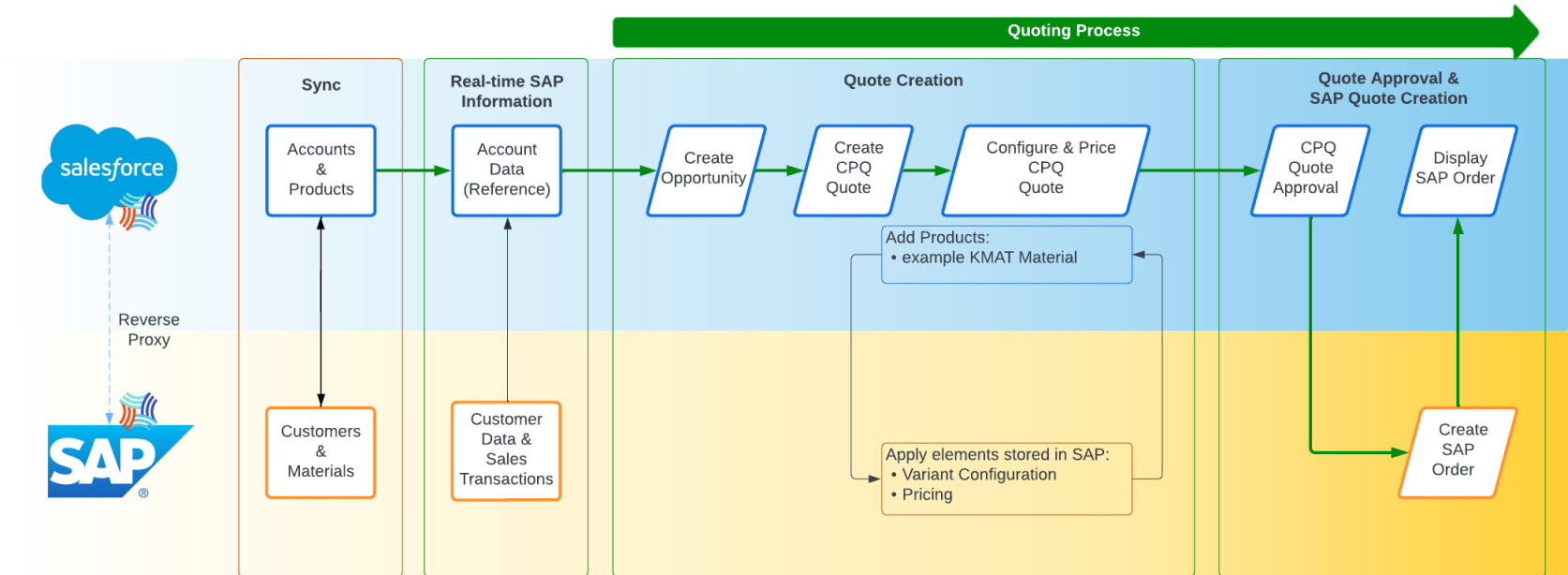
## **Reduce Risk & Increase Agility**

- Reduced IT debt thru simplified data & logic models for IT
- Reduced impact for S/4HANA migration for IT

# Prepackaged Integration – An Introduction



# PIP Demonstration – Fully Integrated Quoting



# Early PIP Adoption & Quantifiable Business Impact



Salesforce + SAP  
Quoting & Pricing



Salesforce + SAP  
Quoting with Variant  
Configuration



Commerce + SAP  
Channel Commerce

# Prepackaged Integration vs. iPaaS



## Prepackaged Integration

- Purpose – Business Process Optimization
- Use of native platform & direct connectivity
- Use of virtualized data vs. replication
- Complimentary utilization of system logic honoring order of operations
- Direct system to system integration
- Average project duration 2-3 months



## iPaaS

- Purpose – Enterprise Integration
- Middleware & additional (cloud) infrastructure
- Requires data replication
- Requires logic orchestration of order of operations
- Indirect many to many system integration
- Powerful API / microservice management
- Average project duration 6-12+ months

# Recommendations

## **Accelerate your existing integration initiatives**

- Continue integration modernization & iPaaS adoption + Consider PIP solutions for quick-to-market business process integration. (Note: PIP to iPaaS integration may be possible as could be very powerful.)

## **Proactively pursue operational differentiation**

- Collaborate with front-end users to uncover opportunities for business impact
- Evaluate PIP market for prebuilt, process-oriented integration solutions
- Establish cost/benefit analysis (Tip: Leverage identified solution provider)
- Present story to leadership for approval & next steps



Thank You!

