S/4HANA Data Management Can Help You Achieve Digital Tax Compliance Around the World

Lane Leskela, SAP April 20, 2022

**CISUG** Seattle





## Our Agenda for Digital Tax Compliance

- 1. Global Market Situation for Digital Tax
- 2. An SAP Global Tax Portfolio Overview
- 3. Our Global Tax Portfolio in Detail
- 4. Three Customer Success Stories
- 5. The Business Benefits

## 1. Global Market Situation



## **Global Tax Transformation - why now?**

Tax has not been a core enterprise technology focus in the past, but indirect tax automation is increasingly important for enterprises to remain compliant in the digital world.



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## The Rising Importance of Digital Tax Technology

## 0 0 0 Digitalization and Technology

- Increased centralization of finance activities
- Tax functions needing to do more with less
- Requirement to drive higher value from tax data
- Maximize return on investment in finance function transformations







- More data transparency demanded by authorities
- Increased volume and quality of data required more frequently and on a real-time basis
- Increased reporting and auditability requirements
- Use of co-operative compliance models and focus on risk-based approaches by tax authorities

## Functional Areas of Digital Tax (and Trade) Management Solutions

#### **Direct Tax**

#### **Indirect Tax**

#### **Customs & International Trade**

- Enable streamlined tax accounting, closing and provisioning
- Manage operational transfer pricing and ensure compliance to numerous local regulations
- Ensure direct tax compliance, by reporting to local authorities according to a variety of calendars
- ✓ Keep flexibility and scalability



Income,
Property
& Capital
Gains

- Manage statutory reporting worldwide with a unified user experience
- Gain visibility of tax compliance issues
- Comply with many local regulations mandating the use of electronic documents
- Gain the flexibility and scalability to respond to new business opportunities

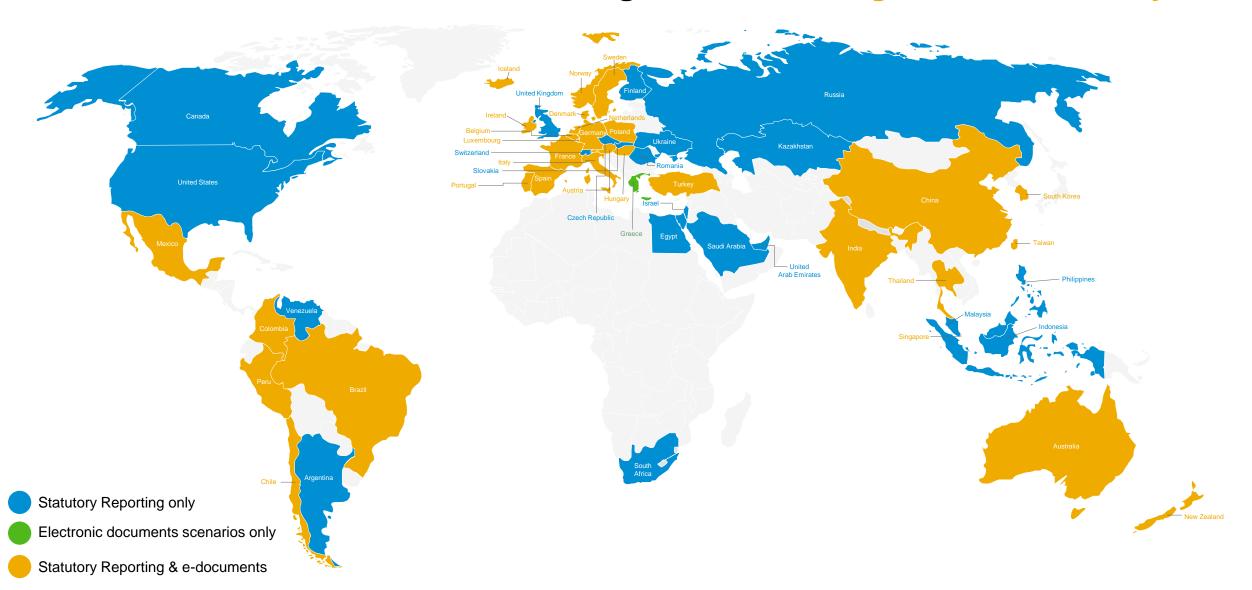


VAT and GST

- Automate trade processes for imports and exports
- Leverage free trade agreements to drive bottom line savings
- Manage special customs procedures such as e-filing, bonded warehouses, processing trade in China, foreign trade zones to optimize duty rates
- Centralize international trade on a single platform to drive consistency across global operations



## Different Countries are at Different Stages in the Tax Digitalization Journey



## The Velocity of Local Reporting and Compliance Obligations

Governments worldwide are rapidly evolving applicable laws and governance frameworks

#### **Multiple drivers**

- Tax authorities (clearance and reporting)
- Public procurement agencies (B2G obligations)
- Digitalization agencies (local B2B standards)

Denmark: B2G e-invoicing

Korea: E-tax

China: Golden tax interface Brazil: E-invoicing (NF-e) Luxemburg: SAF-T Mexico: E-invoicing (CFD)
Argentina: E-invoicing
Chile: E-invoicing
Chile: E-books
Chile: E-delivery
Peru: E-invoicing
Italy: B2G E-invoicing
Austria: B2G E-invoicing
Spain: B2 E-invoicing
Turkey: E-invoicing

Turkey: E-ledger

2014

Slovenia: B2G E-invoicing Hungary: Transport registration

Ecuador: E-invoicing Uruguay: E-invoicing Colombia: E-invoicing Croatia: B2G E-invoicing

Czech Republic: Cash invoice registration

**Slovenia:** Cash invoice registration **GCC countries:** VAT

Mexico: E-payroll
Poland: SAF-T

2017

**Spain:** Real time reporting (SII)

Peru: E-tax certificates India: GST reporting Belgium: B2G E-invoicing Netherlands: B2G E-invoicing France: B2G E-invoicing Hungary: E- invoice registration India: E-delivery (eWayBill)

Mexico: E-payment

Australia: E-payroll (Single Touch Payroll)

Australia: Payment Times Report

UK: Making Tax Digital Italy: B2B E-invoicing Sweden: B2G E-invoicing Norway: B2G E-invoicing Kazakhstan: E-delivery Costa Rica: E-invoicing Panama: E-invoicing Paraguay: E-invoicing

**Dominican Republic:** E-invoicing

New Zealand: E-payroll (Payday reporting)

Norway: SAF-T Greece: E-books Greece: E-delivery Greece: E-payroll Greece: B2G E-invoici

Greece: B2G E-invoicing
Italy: E-ordering
Chile: E-factoring

Chile: E-factoring
Argentina: E-factoring
Germany: B2G E-invoicing
Taiwan, China: E-invoicing
Poland: B2G E-invoicing
Portugal: B2G E-invoicing

Bulgaria: Cash invoice registration

India: Invoice registration Vietnam: E-invoicing

2020+

2011

## The Milestones of Business Reporting Compliance

Regulations and systems continue to evolve, becoming more challenging for our customers

#### Online form E-audit E-accounting E-verify Manually fill the online Returns pre-populated Periodic document level Near-real time document level forms populated on obligations that enable Tax obligations (still after sending by Tax Authorities. tax-authority portal Authorities to audit electronically to Business Partners) Roles inverted. matching across Tax Payers and submit. Taxpayers need to reconcile and find errors. E-files E-invoices E-clearance + Paper-based return distribution Prepare the returns in electronic Business documents like Prepare returns offline. Invoices need to be manually fill paper formats (.txt, .xml, json, etc.) Invoices, delivery notes reported and authorized forms and send to taxand submit via portal or and tax certificates sent electronically before/during electronically to increase authority via mail. machine-to-machine. exchange process traceability and efficiency of the economy

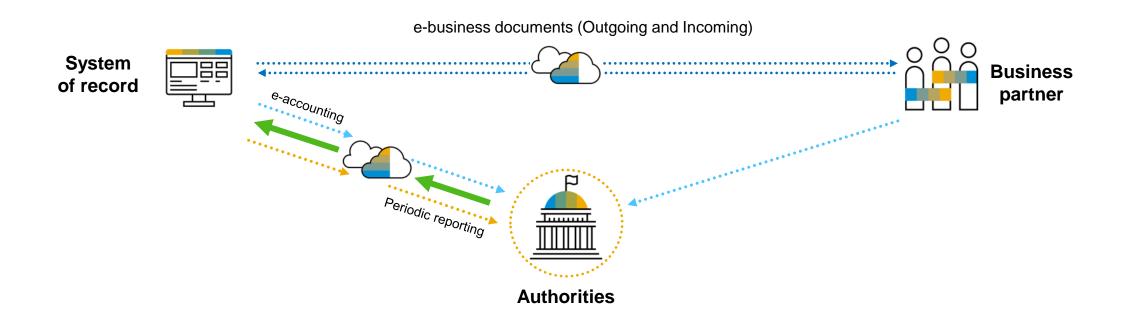
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Legal mandates require **more and more data delivered nearer to real-time**, creating an operational necessity for all businesses

## 2. A Portfolio Overview



## E-invoicing, E-reporting and Statutory reporting: A quick process overview



As live, digital links on business document levels are established, traditional roles in tax reporting are inverting

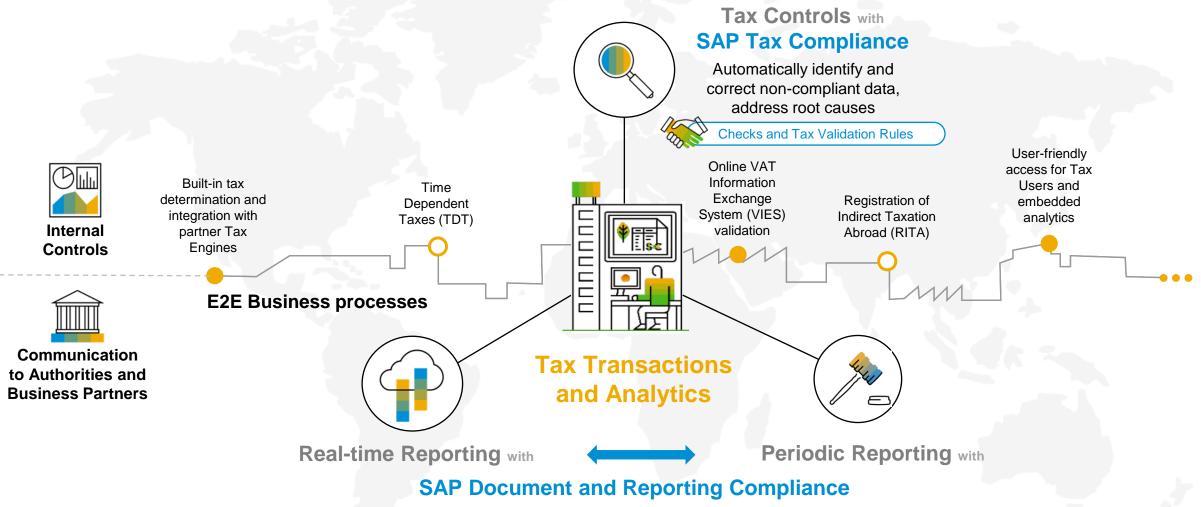
The tax authorities' records are becoming the source of truth for aggregated reports prepared on behalf of taxpayers

Taxpayers need to keep all data sources in sync (real-time reporting, financial records and draft reports) with national and local tax authorities

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## **SAP Solutions Foundation for Global Tax Management**





(formerly known as SAP Document Compliance and SAP solutions for advanced compliance reporting)

Manage all mandates from e-documents to statutory reporting for seamless transition to continuous transaction controls worldwide



## **SAP Solutions for Global Tax Management**

SAP's tax portfolio

SAP solutions for tax management help our customers manage indirect tax reporting consistently and cost-effectively, enabling CFOs to adapt to extensive and rapidly changing regulations around the world.

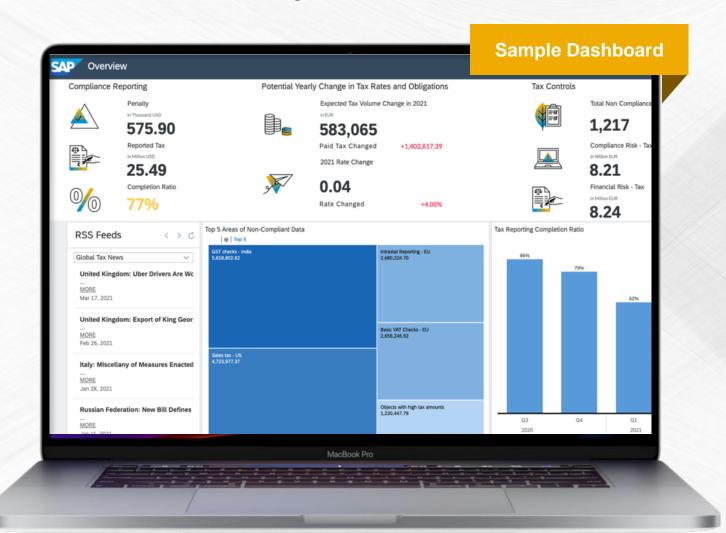
They do so by digitizing tax determination, calculation, reporting and compliance, and by integrating this cycle with core business processes on a global scale.



## **Centralized Tax Overview Accessible to Tax Organizations**

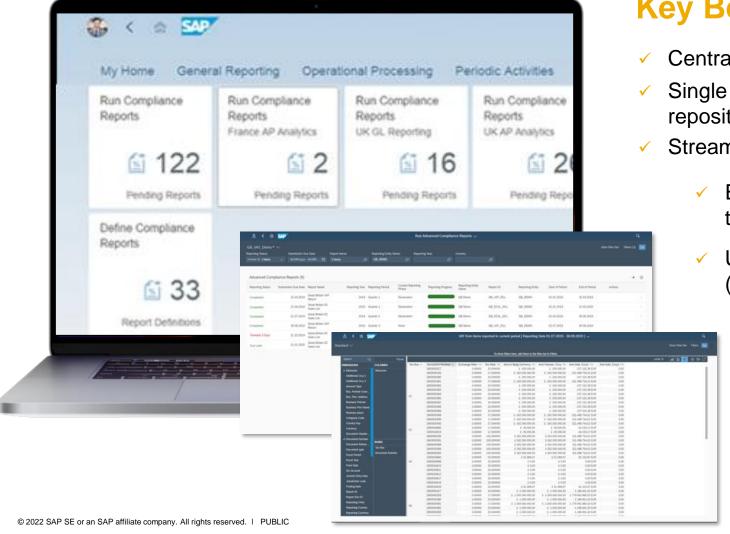
Centralized and user-friendly overview to enable actionable insights

SAP S/4HANA offers a user-friendly, centralized UI that allows tax organizations to monitor compliance status and analyze reporting cycles, mitigating the financial risk of potential errors and violations



## **Centralized and Harmonized Process Accessible to Tax Organizations**

Consistent, intuitive and efficient user experience with embedded data analytics



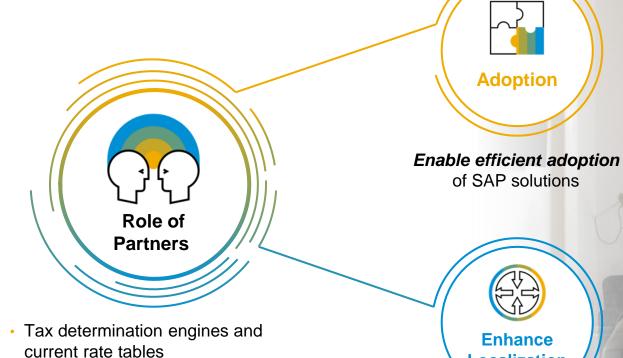
### **Key Benefits**

- Centralized data instantly available to Tax Organizations
- Single source of information with one company-wide KPIs repository
- Streamlined reporting and analyses worldwide
  - Embedded analytics with pre-defined dashboards to monitor compliance
  - User-friendly tools for actionable insights (with granular real-time data)



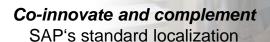
## **Accelerating Value Through Partnerships**

Working with Thomson Reuters, Vertex, Avalara, etc.



 Building extensions to SAP Solutions using SAP localization capabilities

- Domain and geographical expertise
- Implementing Ilocalized SAP Solutions



Localization



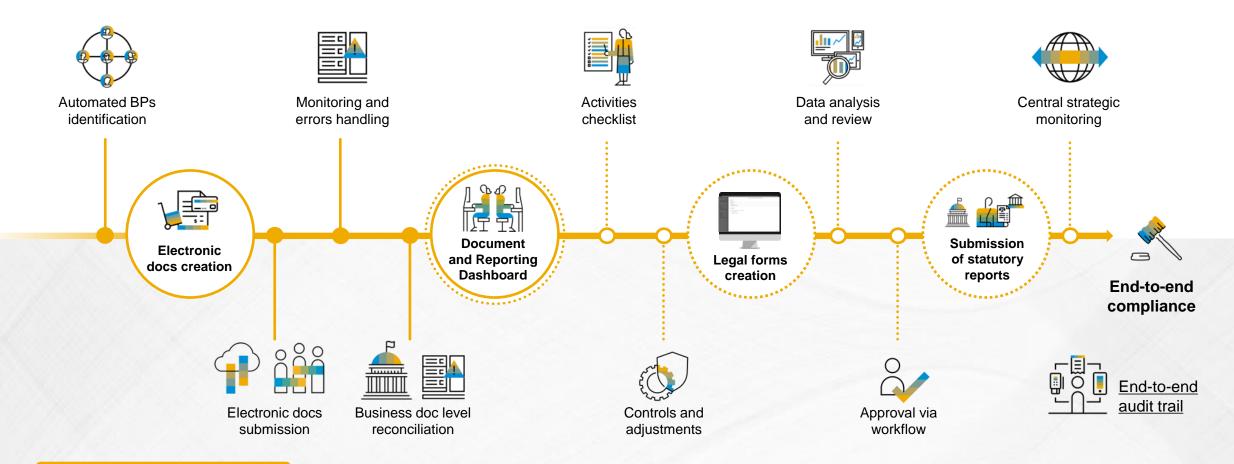
## 3. Portfolio Details



## **SAP Document and Reporting Compliance (DRC)**



End-to-end process from business documents to statutory reporting



Continuous documents exchange

Period end/ad-hoc reporting

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## **SAP Document and Reporting Compliance – Key Components**

#### Cloud / electronic exchange / submission



"Offline" scenarios: upload or manual entering to the authorities' portals or send via mail



**Electronic submission – Customer tenant:** ready-to-use country-specific integration flows on SAP Integration Suite for real-time exchange of business documents to Authorities.

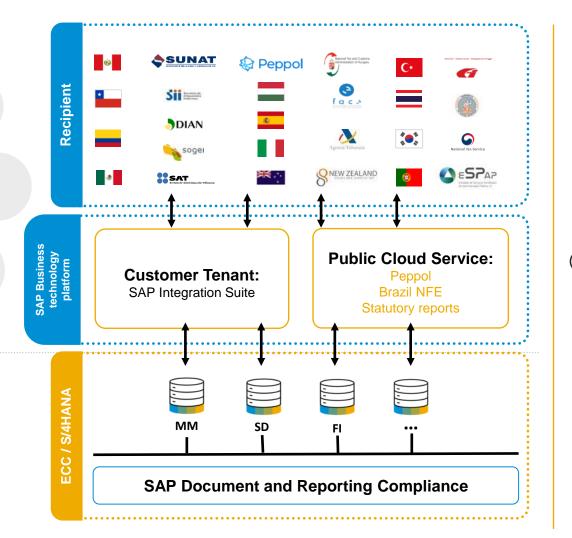


**Electronic submission – Public cloud service:** ready-to-use services to electronically transmit either business documents or statutory reports to Business Partners and Authorities.

#### Back-End (ECC / S/4HANA)

Out-of-the-box electronic documents exchanged in real-time and endto-end digitalized process for statutory reports

**Real-time monitoring and seamless corrections** with an holistic dashboard to manage the end-to-end process spanning all types of mandates worldwide



Receiver

Sender

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<sup>\*</sup>Each country requirement is covered either via PaaS (customer tenant) or SaaS (public cloud service) solution, they are not alternative solution options for the same country requirements.

## **Highlights on DRC Product Availability and Scope**

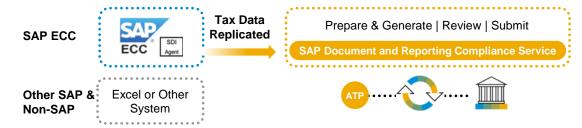
### Across deployment options

#### **ECC - SAP Document and Reporting Compliance**

E-business documents: full scope.

**Statutory reporting**: limited scope via SAP Document and Reporting Compliance service

#### **SAP Document and Reporting Compliance Service**



An SAP BTP based solution which provides end-to-end legal reporting capabilities for VAT reporting in Egypt, Saudi Arabia, UAE, UK and Australia.

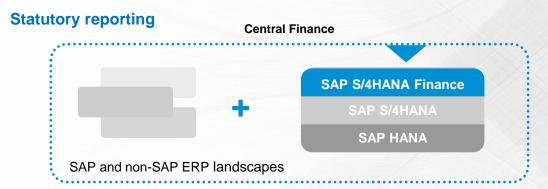
#### Approach:

- Data is replicated from the ECC system to Cloud service where reports are prepared and submitted, if applicable
- Possibility to connect to multiple backend systems (SAP or non-SAP)

#### **SAP Central Finance – Full scope**

**E-business documents**: only inbound in combination with Central Procurement.

**Statutory reporting**: covered (scope defers vs SAP S/4HANA).



Statutory reporting is supported in SAP Central Finance, however some country reports require the implementation of AVL (Accounting View of Logistic Data). Note that real-time reporting is performed from the source system.

#### What is AVL?

**Accounting View of Logistics** Information allows replication of a subset of logistics data from source systems to Central Finance (purchase orders, sales orders, supplier/customer invoices – separate tables).

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## **PEPPOL** with SAP Document and Reporting Compliance

Key highlights for Pan-European Public Procurement Online



**Seamless integration across** the Intelligent Enterprise

One centralized Public Cloud Service integrated with SAP S/4HANA, SAP ERP, SAP Business One, SAP Central Invoice Management\*, SAP Ariba\* and SAP Concur\*, SAP Business ByDesign\*.

A compliant and secure public cloud service offering piece of mind from a data security perspective by leveraging SAP Business Technology Platform (BTP).

Full integration with the upstream business processes, driving adoption with no process disruptions and low TCO.



Centralized and harmonized monitoring worldwide

**Smart cockpit** with actionable insights to manage and monitor all electronic business documents (Peppol and others) under a single interface.

Intelligent exception handling (both business content and Schematron errors) via a central cockpit harmonized worldwide.

End-to-end document traceability enabling real time visibility into invoice details and accounting postings (via embedded navigation).



Global coverage of end-to-end processes

#### Worldwide coverage:

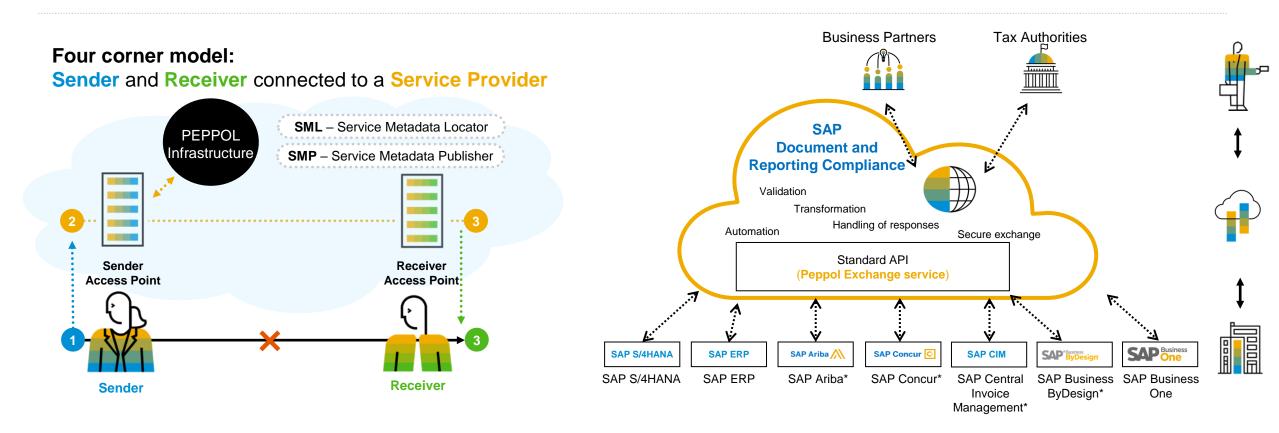
- APJ: Australia, Japan\*, New Zealand, Singapore
- Europe: Austria, Belgium, Germany, Denmark, France, Ireland, Luxembourg, Norway, Poland, Sweden, Netherlands

And electronic business documents in 16 more countries!

### **SAP Document and Reporting Compliance Public Cloud Service**



SAP Document and Reporting Compliance, cloud edition provides a ready-to-use end-to-end integration that allows the sending and receiving of authority-compliant invoices through the PEPPOL network with no need for communication flows to be independently deployed/maintained by customers.

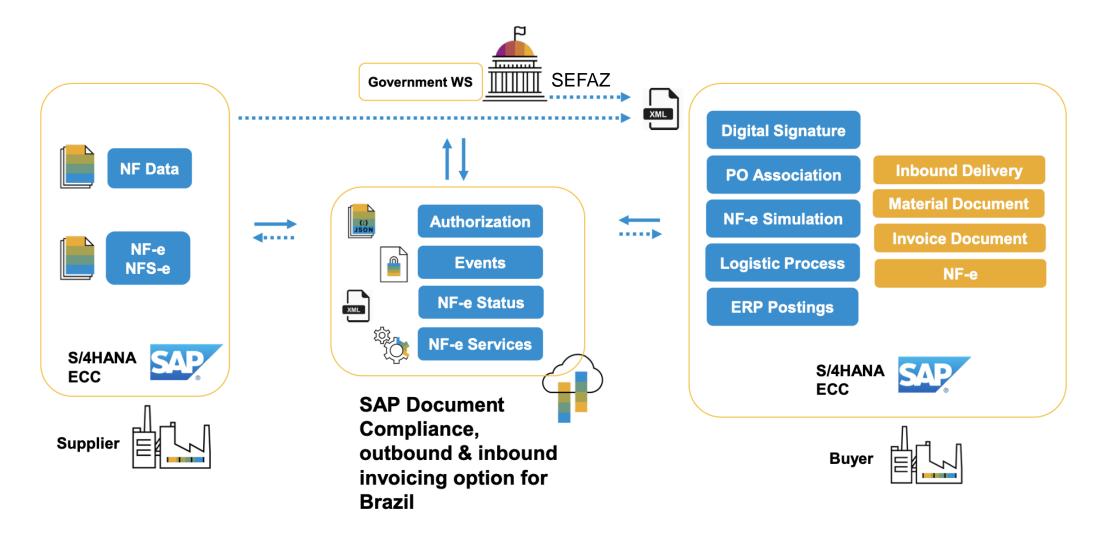


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\*This represents future topic, but subject to change without any prior notification.

## SAP Document and Reporting Compliance for Brazil

Business Process Flow for Nota Fiscal Eletronica (NF-e)



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#### **NIKE: Business to Government Efficient Indirect**

#### **Tax Management**

#### **Before: Challenges and Opportunities**

- Due to rapid international growth and increased complexity of each country's tax requirements the NIKE tax org grew from 60 to 110 FTE. Many processes performed manually in spreadsheets.
- Additionally there were 40+ systems related to indirect tax and multiple ERP environments.
- There is no consistent and granular enough data source which can address all indirect tax requirements globally.

#### Why SAP

- SAP provided a tax solution allowing NIKE to consolidate in-country tax FTEs in a central organization with cross-country standards for reporting, underpinned by one source of global data. Differentiated value included:
  - Platform that supports wholesale, retail, digital, and new business models in a consistent global manner
  - Real-time analytics embedded into operational processes, utilizing common data & KPIs

#### **After: Value-Driven Results**

- With SAP's solution, NIKE is driving:
  - Agility: Adaptation to changing regulations, new market needs, and new business models
  - Efficiency and Productivity: Providing automation, process efficiency, and relevant analytics
  - Global Approach: Driving consistency & standardization globally



30%

Est. lower TCO driven from systems retirement and hiring avoidance

\$2.5M

Est. reduced litigation and brand risk



## Loh Services optimized its invoice management processes, enabling operational savings, efficiency, and flexibility.

Loh Services GmbH & Co. KG implemented SAP® Document Compliance, invoicing option for Peppol, allowing the organization to:

- Automate the exchange of invoices and related documents in electronic form with authorities and business partners, using a single user interface for multiple countries
- Ease compliance with e-invoicing regulations in the countries in which it does business
- Take advantage of fast and reliable invoice processing, connecting 420 customers in two months and sending 1,200 invoices in three months
- · Eliminate the need for human intervention in invoice management tasks, resulting in significant savings
- Reduce the cost of implementing e-invoicing per customer by more than 75%
- Shut down legacy systems previously used for sending invoices in Sweden and eliminate the need for manual handling of invoices in Norway

"By adopting SAP Document Compliance, invoicing option for Peppol, all our invoices are sent directly to customers, **eliminating manual invoice processing** and saving our business about one hour every day."

Karsten Vor, Chief Information Officer, Loh Services GmbH & Co. KG













## Mindray uses a unified platform to receive and monitor electronic invoices while improving operational efficiency.

Mindray called on SAP<sup>®</sup> MaxAttention<sup>™</sup> services to implement the SAP Document Compliance service, invoicing option for Italy, ensuring:

- Successful replacement of the existing third-party silo-based solution with an advanced hybrid solution based on SAP Cloud Platform
- Compliance with local regulations, enabling the business to send electronic documents to trading partners and regulatory authorities
- Smooth integration with the SAP ERP application, enabling the IT team in the company's head office to centrally
  monitor the new electronic document framework
- Simplified and standardized compliance processes in multiple countries, with a unified user experience and a reduced set of tools
- Readiness to roll out the SAP Document Compliance service in other countries with one united expert team from SAP on hand using country-specific scenarios

"With SAP MaxAttention services, we successfully implemented the hybrid-based SAP Document Compliance service, invoicing option for Italy, in just eight weeks – becoming the first business in the world to do so."

Wang Lue, Application Development and Support Manager, Shenzhen Mindray Bio-Medical Electronics Co., Ltd.









Employees 10,000 Revenue US\$1.8 billion



## 5. Business Benefits



## **Takeaway the Key Benefits**

SAP Solutions for Global Tax Management



#### Compliant in the digital world

Future proofing platform that allows compliance with the latest digital reporting format and frequency mandates across the world



#### Improve quality of tax data

Detect non-compliance triggers, accelerate remediation in time for digital reporting and address underlying issues at the source



#### **Single Source of Truth**

Establish and maintain a single source of GST and VAT data and an end-to-end reporting and compliance process for indirect taxes



#### Minimize costs for compliance

Reduce complexity, **minimize the time, effort and money** spent on fulfilling tax obligations and minimize the cost for non-compliance



#### **Actionable insights**

Translate your source of financial data into actionable insights to transform your tax strategy and realize business value



#### Global

Global platforms include local content that enables information processing standardization at expanding scales while complying with local legislation

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# Thank you!

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