



Customer CoE Story- Volvo



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Key Outcomes/Objectives

- 1. Volvo Group Modernization journey scope and current status
- 2. Volvo Group Lessons learned/observations on journey at this point
- 3. Learning/Knowledge Sources



Agenda

- Volvo Introduction, brands
- Icebreaker questions who else in session?
- Current world and how Volvo Group involved and engaged
- SAP centric, how Volvo is approaching our world related to SAP space/items
- Questions?



Volvo Brands





Icebreaker, where are we all?

Who has?

S4 live?

SAC (SAP Analytics Cloud) live?

BTP (Business Technology Platform) live?

SuccessFactors?

Ariba?

For more than a year?



Current World





People & Culture & Society

- Sustainability
- Security
- Environmentally responsible
- Carbon reduction
- Profitable companies
- Technology as enabler

People &culture &society



Technology

- Networking
- Raw computing power
- Hyperscalers
- Artificial Intelligence
- Machine Learning
- Robotics physical and software





Volvo Group

- Public company, needs to stay relevant and profitable
- Enables our current world with its products
- Has electric products for sale for some years
- Autonomous development ongoing; some autonomous has been used productively.
- Working with Zero Emission/Hydrogen





SAP World in Volvo





People & culture & society

- Consumer applications set expectations
- We expect technology as enabler
- We expect mobile
- We expect privacy
- We expect security
- Continuous change
- Continuous learning





Technology

- "ubiquitous computing"
- Constant change
- Automation is here, and increases
- Robotics





Towards the One North Star D&IT Architecture Modern, modularized, layered & secure

Our starting point

One North Star D&IT Architecture





The North Star layers to reduce complexity and enable more speed



Optional services for feature product teams for differentiating services that are profitable and scalable

Group-wide data platform for foundational product teams to make high-quality data easily accessible

Group-wide integration environment by standardized APIs for fast access to data and Core systems

Right-sized Core for fundamental business capabilities to get data and basic services from Legacy/Core

Group-wide cloud environment and DevSecOps tooling for scalable & high-quality app development/operation



SAP world in Volvo Group, modernization

- 3 S4 technical upgrades completed, S4 realization ongoing. Reason: Eat elephant 1 bite at a time
- 1 S4 selective Upgrade live, with landscape consolidation in next steps
- Target go-live date: 2023 1 S4 greenfield replacing ECC in global use since late 1990s
- Target go-live date: 2023 SuccessFactors





SAP ongoing opportunities and lessons in Volvo Group

- Cloud enables speed, so iterative change/redo is now here
- Cloud: Which one IAAS, PAAS, SAAS
- Hybrid model: Put "cloud" and "on-prem" together
- SAAS isn't SAAS different delivery platforms behind the SAAS items, so no one common way of working
- We need governance
- Constant Learning and User enablement are key.





SAP User Enablement (for me also)

- Constant Learning both Business and IT
- Leverage SAP free and pre-paid items:
 - Open.sap.com
 - Learning.sap.com
 - SAP Communities
 - SAP Learning Hub in various flavors:
 - Support Edition for all Volvo Group
 - Solution Edition need to explore
 - Professional Edition for select use cases
 - Leverage user groups Asug, Sapsa, etc.
 - Leverage SAP Companion standard content as well as enhancing/augmenting using SAP Enable Now







Questions?

For questions after this session, contact me at Wallace.henry@volvo.com

