# Project and Audit considerations for SAP S/4HANA and acquisition projects **Schneider Downs**





# Agenda

### Big Thinking. Personal Focus

- » Introductions
- » Schneider Downs Profile
- » Advisory and SAP Services
- » SAP S/4HANA and acquisition projects



### SAP Services – Schneider Downs

Eric Wright Shareholder *Risk Advisory Services* 412-697-5328 (work) ewright@schneiderdowns.com

Dave Snyder Senior Manager *Risk Advisory Services* 724-493-2900 (cell) dsnyder@schneiderdowns.com

# Schneider Downs

Big Thinking. Personal Focus.



3

# David J. Snyder, CISA, CIA

Dave supports Eric Wright by leading the SAP Services group in IT Risk Advisory Services. He has more than 22 years of experience in Internal Audit and 17 years of experience leading and testing SOX IT design and control effectiveness testing. Prior to joining Schneider Downs in 2015, Dave served as a SAP IT auditor for a Fortune 500 energy company for 14 years. He is a well-rounded auditor who specializes in SAP, IT general computer controls, Sarbanes-Oxley (SOX) IT frameworks, data analytics with more than 15 years of ACL experience, risk and control assessments, system development reviews, and SSAE 18 and SOC 2 testing.

Dave has more than 16 years of SAP experience and has served on two SAP implementations. SAP experiences include leading, planning, testing, and reviewing SAP IT and business process audit engagements. Dave specializes in SAP with the focus on: 1) SAP general computer controls, including SAP authorizations and transport management, 2) SOX integration for merger and acquisitions, 3) SAP GRC including Risk Analysis and Remediation, Access Enforcer/Compliant User Provisioning, and FireFighter/Superuser Privilege Management, 4) SAP transaction and SAP table knowledge, 5) SAP IMG configuration testing, and 6) ACL SAP Direct Link.

Dave provides audit and assurance services and business advisory services for a wide range of clients, both public and privately-held companies in a variety of industries.

Dave has completed the following SAP training: ADM940 SAP Authorization Concept, ADM950 Secure SAP System Management, TGRC20 Compliance Calibrator Implementer Training, BW305 Business Information Warehouse – Reporting & Analysis, BW365 Business Information Warehouse – Authorization, AC405 Cost Centers and Internal Orders.

Dave is a Certified Information Systems Auditor and a Certified Internal Auditor. Dave also is a SAP ASUG volunteer for the Pittsburgh Chapter.

B.S. – Management Information Systems, Indiana University of PA



Senior Manager IT Risk Advisory Services

#### **Contact Dave**

dsnyder@schneiderdowns.com (724) 493-2900 Schneider Downs One PPG Place, Suite 1700 Pittsburgh, PA 15217



# **Schneider Downs Profile**

- Fourth-largest accounting firm in Western Pennsylvania and ranked in the top 60 accounting firms in the U.S.
- Headquartered in Pittsburgh, PA with our main offices in Pittsburgh, PA and **Columbus, OH**.
- Approximately 500 employees, including 48 shareholders and partners
- Serving clients both nationally and internationally
- Organizing member of PrimeGlobal, an international accounting association
- Access to subject-matter expertise to provide diverse and deep expertise when needed
- Significant experience serving large global public companies

### SCHNEIDER DOWNS' GROUP OF COMPANIES



### SCHNEIDER DOWNS' AWARDS



Recipient of ClearlyRated's Best of Accounting<sup>™</sup> Award for providing superior service to our clients



Recognized by *Inside Public Accounting* in receiving a Best of the Best Award







# **Schneider Downs Advisory Services**





### CYBERSECURITY

•

•

.

•

.

.

- **Penetration Testing** ۰
- **Compliance Based** • Assessments
- Cybersecurity Maturity ۰ Assessments
- Digital Forensics and Incident . Response

### TECHNOLOGY ADVISORY

- **Robotic Process Automation** . (RPA)
- Data Management, ۰ Reporting, Dashboarding and Analytics
- Software Implementation ٠
  - **Technology Consulting**

•

### **RETIREMENT SOLUTIONS**

<u>.</u>

- **Retirement Plan Design** • Analysis
- Fiduciary Risk Assessment
- **Regulatory Consulting**
- **Investment Advisory**
- **Executive Compensation** Solutions

### CORPORATE FINANCE

\$<u></u> ; ; ; ; ;

- Buy-side M&A Advisory •
- Sell-side M&A Advisory ٠
- **Capital Raising** •
- **Real Estate Capital Markets** ۰
- **Corporate Finance Consulting** •



# SAP Services – Schneider Downs

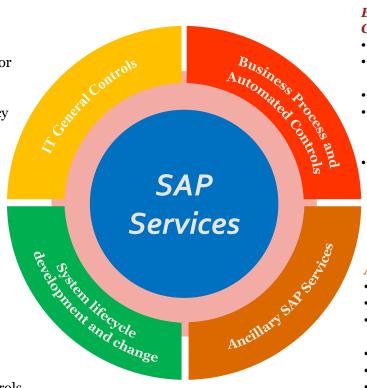
Providing the experience and expertise for your SAP projects and audits

#### IT General Controls

- ITGC audits
- Change management evaluations configuration, transport process, vendor releases, reporting
- Application security evaluations
- GRC reviews risk analysis, emergency access management
- Segregation of duties and sensitive transaction assessments
- Logging and monitoring SOD
- requirements
- Job scheduling assessments
- SOC 1 report assessments

### System lifecycle development and change

- SAP S/4HANA projects
- Implementations and upgrades
- Mergers and acquisitions
- Project governance
- Controls Team/Consultant
- Mapping existing controls to SAP controls
- Security and control design
- SDLC control design
- "In-flight" SDLC, ITGC, security and control reviews
- Systems and IT controls implementation/evaluation
- Pre/post system implementations reviews



#### Business Process and Automated Controls

- Business Process Reviews
- Identification and testing of SPRO IMG automated controls
- System interfaces and data quality
- Evaluating replacing manual controls with SAP automated controls
- Data Analysis through SAP tables

#### Ancillary SAP Services

- Cybersecurity Services
- Penetration Testing
- Privacy/Confidentiality Services (e.g., GDPR, HIPAA, PCI, NIST, ISO, etc)
- Data Analytics
- Process Optimization
- Control Optimization
- Flowcharting
- Reporting baseline requirements
- IPE requirements
- Training



#### SCHNEIDER DOWNS SAP Services

- » Experienced financial and IT audit and control resources
- » Regional firm with Big 4 experience and talent
- » Project experience

Schneider Downs can help your organization with your SAP projects.



# Going to SAP S/4HANA.....

### Now What (Audit Perspective)?

» Start early

- » Many critical decisions need to be made before the project starts (e.g., Implementation partner, scope, Greenfield vs. Brownfield, prechecks)
- » Going to SAP S/4HANA, you need to be SOX compliant at Go Live.
- » Get internal audit involved in the project (at least as part-time members).
- » Management is still responsible for the control environment.
- » Define who is responsible for control coordination.
  - » Does the company have a control strategy?
  - » Is Audit communicating control requirements first or is IT/business having these first work shops?
- » Communicate to the external auditors regularly.
  - » The timeline to decommission applications at the acquired company matters.
    - » Typically, systems that are replaced within six months do not need to be tested for the current year.
      - » Need to be confirmed with the Internal and External Auditors!



### Acquired a material location.....

### Now What (Audit Perspective)? (Look Familiar!?)

» Start early

- » Companies have one year to become SOX compliant on an acquired company.
  - » Goes fast when remediation is required!!
- » Get internal audit involved in the project (at least as part-time members).
- » Management is still responsible for the control environment.
- » Define who is responsible for control coordination during projects.
  - » Does the company have a control strategy?
  - » Is Audit communicating control requirements first or is IT/business having these first work shops?
- » Communicate to the external auditors regularly.
  - » The timeline to decommission applications at the acquired company matters.
    - » Typically, systems that are replaced within six months do not need to be tested for the current year.
      - » Need to be confirmed by the Internal and External Auditors!
  - » Need to understand external auditor testing strategy for acquired location (control based vs. substantive testing)



# Roadmap to Controls compliance (e.g. Sarbanes Oxley) – *Scenαrio*

The timeline below is a representative example of an effort to achieve SOX readiness and compliance after an acquisition. The red box represents initial readiness efforts, including "dry run" testing, to prepare for testing that will support SOX compliance.

| Acquisition closes   |        |    | Sarbanes Oxley in-scope |    |          |    |    | Move to SAP (single instance) |    |    |    |    |
|--|--------|----|-------------------------|----|----------|----|----|-------------------------------|----|----|----|----|
|  | Year 1 |    |                         |    | • Year 2 |    |    | Year 3                        |    |    |    |    |
| Activity   | Q1     | Q2 | Q3                      | Q4 | Q1       | Q2 | Q3 | Q4                            | Q1 | Q2 | Q3 | Q4 |
| Acquisition closes   |        |    |                         |    |          |    |    |                               |    |    |    |    |
| Planning, scoping and materiality                              |        |    |                         |    |          |    |    |                               |    |    |    |    |
| Leverage existing documentation standards, templates and tools |        |    |                         |    |          |    |    |                               |    |    |    |    |
| Communicate and document key processes and controls            |        |    |                         |    |          |    |    |                               |    |    |    |    |
| Control design assessment and optimization                     |        |    |                         |    |          |    |    |                               |    |    |    |    |
| Remediation activities (as needed)                             |        |    |                         |    |          |    |    |                               |    |    |    |    |
| Pilot walkthrough and testing                                  |        |    |                         |    |          |    |    |                               |    |    |    |    |
| Walkthrough and testing  |        |    |                         |    |          |    |    |                               |    |    |    |    |
| Evaluate deficiencies (as needed)                              |        |    |                         |    |          |    |    |                               |    |    |    |    |
| External auditor coordination                                  |        |    |                         |    |          |    |    |                               |    |    |    |    |
|  |        |    |                         |    |          |    |    |                               |    |    |    |    |



# A proven approach to SAP S/4HANA and Acquisition Projects

| <b>Phase 1</b><br>Mobilization and Scoping   | Phase 2<br>SDLC Review   | Phase 3<br>Design Effectiveness  | Phase 4<br>Operating Effectiveness   |  |  |
|--|--|--|--|--|--|
| Audit function adds value throughout the organization.                             | » The project plan is complete and up to date.   | <ul> <li>Assess existing controls against "To-be"<br/>controls mapped to risk.</li> </ul>                          | » Develop testing strategy, timeline ar resource requirements:                                 |  |  |
| Ensure Steering Committee and project management function exist.                   | » The project complies with the company's<br>SDLC project methodology.   | <ul> <li>» Entity level controls (including 302 certification)</li> </ul>  | <ul><li>» Develop testing standards.</li><li>» Develop test plans.</li></ul>                   |  |  |
| Establish materiality based upon current and anticipated future financial results. | <ul> <li>Status meetings are regularly scheduled<br/>with the various project teams and the<br/>steering committee.</li> </ul> | <ul> <li>» Process/financial controls</li> <li>» IT general controls and application<br/>level controls</li> </ul> | <ul> <li>Conduct testing to assess<br/>operating effectiveness of key<br/>controls.</li> </ul> |  |  |
| Based on risk determine audit's involvement with the project.                      | <ul> <li>Proper project and resource<br/>management is in place during the</li> </ul>  | <ul> <li>Conduct walkthroughs to assess the<br/>accuracy and completeness of the</li> </ul>                        | <ul> <li>Leverage existing scheduled audit<br/>testing.</li> </ul>                             |  |  |
| ntify existing documentation   | project.   | documentation.   | » Develop mechanism to track and   |  |  |
| and new documentation needs.<br>Develop and communicate control                    | <ul> <li>Testing and data conversion strategies<br/>are approved.</li> </ul>   | <ul> <li>Assess the design effectiveness of key<br/>controls with respect to related risks.</li> </ul>             | prioritize operating effectiveness issues and assess any patterns or                           |  |  |
| requirements.<br>Develop/leverage tools and templates for                          | <ul> <li>WAT test plans and results are<br/>documented.</li> </ul>   | <ul> <li>Develop remediation plans for each<br/>identified design effectiveness issue.</li> </ul>                  | <ul><li>trends.</li><li>» Develop remediation plans for each</li></ul>                         |  |  |
| assessing new and existing controls.   | <ul> <li>» Key data elements are reconciled</li> </ul>   | » Develop mechanism to centrally track   | identified operating effectiveness   |  |  |
| Develop and implement an audit structure, staffing needs, plan and approach.       | between the source system and new<br>production system.  | design effectiveness issues and assess any patterns or trends.   | issue.<br>» Perform re-testing to assess the   |  |  |
| Discuss scope with the external auditors.  | » Issues and risks are centrally tracked.  | » Implement remediation plans for each   | operating effectiveness of key contr<br>with remediated issues.                                |  |  |
| Schedule periodic control meetings with the project manager.                       | » New reports and application controls are<br>identified as a result of the change.  | design effectiveness issue, including redesign or replacement of controls.   | » Conduct management sign-off on   |  |  |
| Determine method to transfer requests.   | » Cut-over plan is documented  | » Re-assess the design of the key controls<br>with remediated issues.  | operating effectiveness.   |  |  |
|  | » Security changes are approved.   | <ul> <li>Conduct management sign-off on design</li> </ul>  |  |  |  |
|  | <ul> <li>Go-No Go meeting is held and project is<br/>formally approved.</li> </ul>   | effectiveness.   | SCHNEI   |  |  |

## Project control considerations – Phase 1 Mobilization and Scoping

#### Phase 1 Mobilization and Scoping

- » A Power Point or equivalent should be documented that includes:
  - » Steering Committee/Project Sponsor
  - » Project Manager and Project Teams
  - » Project Timeline/Milestones
  - » Project charter/scope
- » Schedule periodic status meetings with status tracking requirements.
- » Complete a detailed project plan with estimated start date, completion dates and % estimation to completion.
- » Ensure control and compliance tasks are built into the project plan.
- » Communicate with Internal and External Audit on the scope.
- » Include Internal Audit within the project.



## Project control considerations – Phase 2 SDLC Review

Phase 2 SDLC Review

- » The project plan is kept up to date.
- » The project complies with the company's SDLC project methodology.
- » Status meetings are regularly scheduled with the various project teams and the steering committee.
- » Technical and functional specifications are documented.
- » Testing and data conversion strategies are approved.
- » Test plans (e.g., UAT, parallel, validation) and results are documented.
- » Key data elements are reconciled between the source system and new production system.

### » \*\*\*\*\*Ensure evidence is retained for audit purposes\*\*\*\*\*

- » Issues and risks are centrally tracked.
- » New reports and application controls are identified as a result of the change.
- » Cut-over plan is documented
- » Security changes are approved with segregation of duties analysis.
- » Go-No Go meeting is held and project is formally approved.
- » Critical care period is defined if necessary.



# Project control considerations – Phase 3 Design Effectiveness

Phase 3 Design Effectivenes

» Project should require security changes be approved and segregation of duty analysis is performed.

» Require obsolete transactions and authorizations should be removed from custom roles.

- » Map existing controls against "To-be" controls.
  - » Entity level controls (including 302 certification)
  - » Process/financial controls
  - » IT general controls and automated application controls
- » Require audit walkthroughs to assess the "To-be" controls prior to go-live.
- » Require that audit report on the design effectiveness of key controls.
- » Develop remediation plans for each identified design effectiveness issue.
- » Develop mechanism to centrally track design effectiveness issues and assess any patterns or trends.
- » Implement remediation plans for each design effectiveness issue, including redesign or replacement of controls.
- » Re-assess the design of the key controls with remediated issues.
- » 3<sup>rd</sup> party access should be evaluated. Critical care period documented.
- » Conduct management sign-off on design effectiveness.



## Project control considerations – Phase 4 Operating Effectiveness

#### **Phase 4** Operating Effectiveness

- » Audit should select samples to test the operating effectiveness.
- » Develop remediation plans for each identified operating effectiveness issue.
- » Develop mechanism to centrally track design effectiveness issues and assess any patterns or trends.
- » Implement remediation plans for each operating effectiveness issue, including redesign or replacement of controls.
- » Re-assess the design of the key controls with remediated issues.
- » Schedule periodic status meetings with status tracking requirements
- » Communicate with External Audit on the results.



# When "Audit involvement in projects" is done well

Existing controls are leveraged and grouped as common controls (where possible)

Reliance on automated controls is maximized, reducing the total compliance effort

Internal Auditors are business partners and collaborators that solve control issues proactively.

The burden on company personnel is minimized

External auditors can place greater reliance on the control environment, taking more a controls-based approach to the audit, increasing flexibility of audit timing and decreasing overall effort required

6)

15

The overall control environment of the company is improved as "controls awareness" is enhanced throughout the organization (not just in Finance)



# ThankYou

SCHNEIDER DOWNS Big Thinking, Personal Focus. Working together every day to make our firm, clients and communities better.