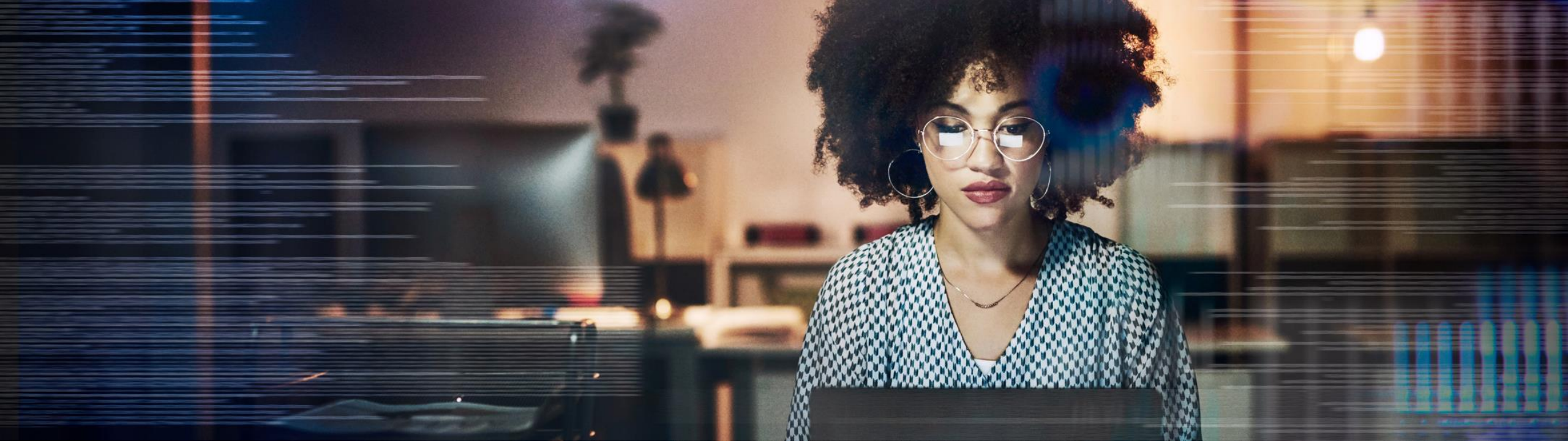


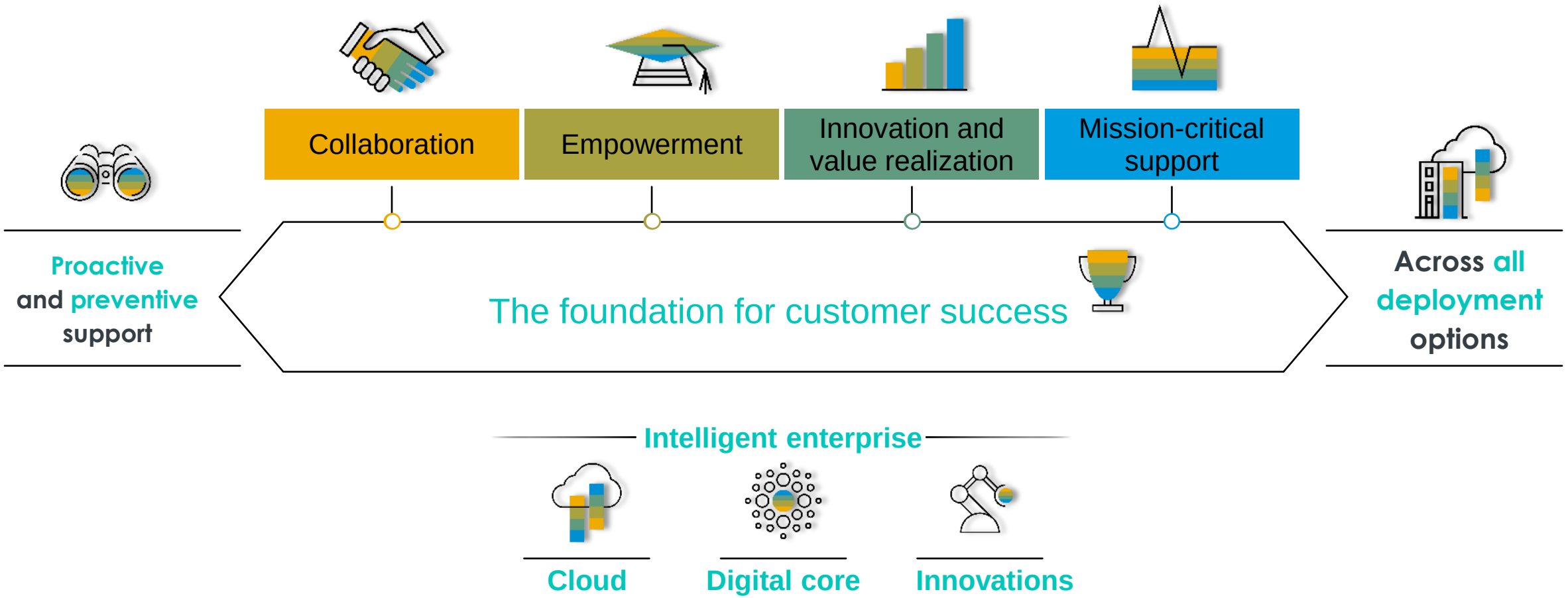
Let Support….you know….*Actually* Support Your Journey to SAP S/4HANA

VerNeil Mesecher – Sr. Dir., Customer Engagement Events Liaison, North America

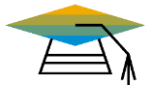
PUBLIC

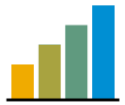
THE BEST RUN SAP

Key Deliverables of SAP Enterprise Support



Key Deliverables of SAP Enterprise Support





Collaboration

Expert guidance

- SAP Enterprise Support Value Maps
- Remote services
- SAP Enterprise Support Advisory

Empowerment

Enablement for digital transformation

- SAP Enterprise Support Academy
- SAP Support Portal
- Help Portal

Innovation and value realization

New features and business outcomes

- Roadmap Explorer
- Process Discovery
- Pathfinder
- Releases, updates, patches
- Analyses and reports

Mission-critical support

Digital customer support experience

- Next-Generation Support tools Expert Chat, Schedule an Expert, Schedule a Manager
- ONE Support Launchpad
- Service level agreements
- Customer Interaction Center
- Product Support Accreditation

SAP Solution Manager 7.2

ASUG Pulse of the SAP Customer 2022

SAP S/4HANA Migrations

SAP S/4HANA Implementation Plans

23% more than two years from now

16% within seven to 24 months

3% will move within the next six months

44% are live/started to move

3% are not considering a move

12% have plans on hold

Top Ways Organizations Find SAP S/4HANA Skills

- Permanent staff who learned SAP S/4HANA on the job
- Independent consultants/ temporary staff with SAP S/4HANA skills
- Implementation partner
- Permanent staff who possessed SAP S/4HANA skills

Visit asug.com/PulseoftheSAPCustomer for more information

ASUG

Americas' SAP Users' Group (ASUG) conducted its annual Pulse of the SAP Customer study in October 2021. The results are based on responses from 715 participants who are members of ASUG, the world's largest independent SAP user group.

GETTING STARTED with Innovation & Value Realization

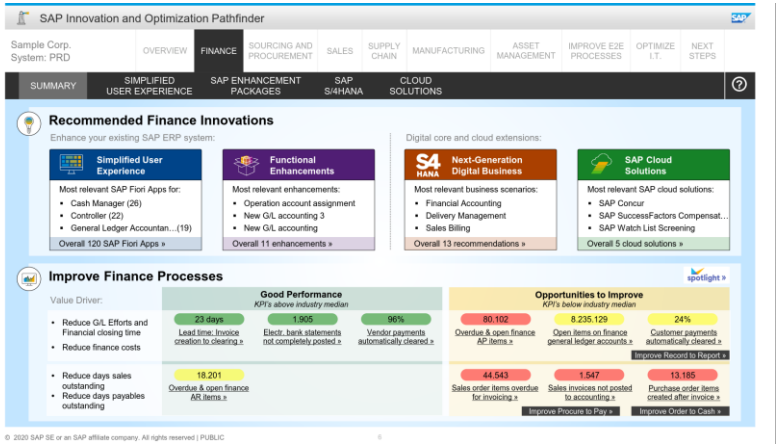
Customer Value Experience – Engagement Tools

Starting Point

SAP Innovation and Optimization Pathfinder on Spotlight for SAP ERP or SAP S/4HANA

Innovation recommendations, industry benchmarks and optimization potentials for business and IT

http://www.sap.com/pathfinder



Detailed Recommendations

SAP S/4HANA with Process Discovery

Recommendations for SAP S/4HANA and Cloud

http://www.s4hana.com/

SAP Fiori Apps Recommendations

Improvement through SAP Fiori Apps

http://www.sap.com/fiori-apps-library

http://www.sap.com/FAR

SAP Roadmap Explorer

Improvement through software enhancements / innovations

http://roadmaps.sap.com

SAP Solution Manager Value Report

Business case for SAP Solution Manager

http://www.sap.com/solman-value

SAP Transformation Navigator, SAP S/4HANA Readiness Check, …

Product roadmap for your digital transformation journey

http://www.sap.com/transformationnavigator

https://help.sap.com/viewer/p/SAP_READINESS_CHECK

Find more information here

Agenda - Quick Wins

Using Your SAP Support Investment to
Research, Plan and Move to SAP S/4HANA

- Discover the value with **Process Discovery for SAP S/4HANA Transformation**
  www.s4hana.com or www.sap.com/process-discovery
- Start your **Readiness Check for SAP S/4HANA**
  https://rc.cfapps.eu10.hana.ondemand.com
- Join the **S/4HANA SAP Enterprise Support Value Maps**
  http://support.sap.com/valuemaps

Agenda - Quick Wins

Using Your SAP Support Investment to
Research, Plan and Move to SAP S/4HANA

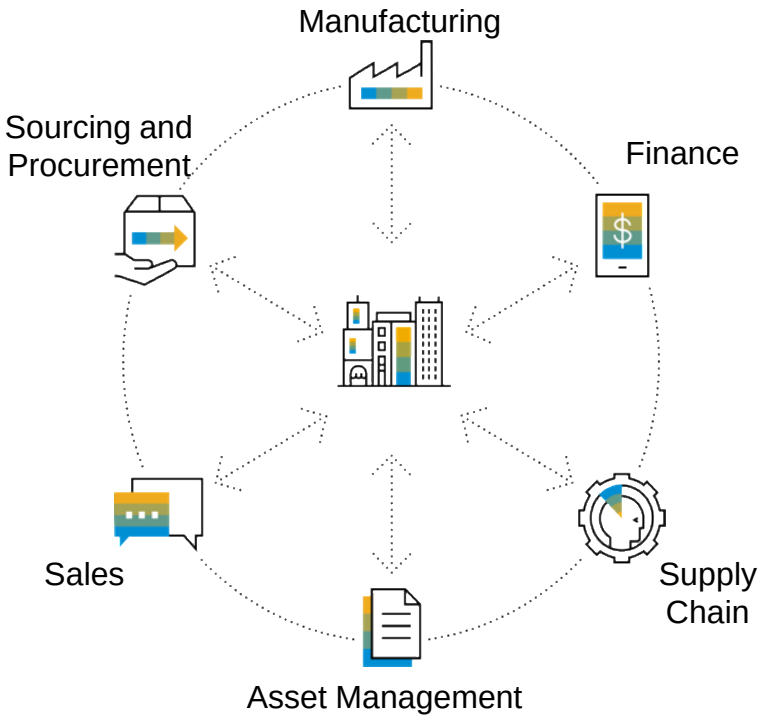
- Discover the value with **Process Discovery for SAP S/4HANA Transformation**
  www.s4hana.com or www.sap.com/process-discovery

- Start your **Readiness Check for SAP S/4HANA**
  https://rc.cfapps.eu10.hana.ondemand.com

- Join the **S/4HANA SAP Enterprise Support Value Maps**
  http://support.sap.com/valuemaps

Discover the value with Process Discovery for SAP S/4HANA Transformation

6 Lines of Business



7 End-to-end Processes

- Record to Report
- Order to Cash
- Procure to Pay
- Complaints and Return Management
- Inventory Management
- Plan to produce
- Operate to Maintain

12 Optimization goals

Reduce finance costs
Reduce procurement function cost
Reduce complaints and return costs
Reduce total manufacturing costs
Reduce asset data management cost

Increase sales force efficiency

Reduce G/L efforts and financial closing time
Reduce days sales outstanding
Reduce days in inventory
Reduce unplanned downtime or outage

Improve on-time delivery performance
Accelerate manufacturing cycle time

~ **60 process performance metrics** selected out of a set of 1300+ readily available KPIs in SAP Solution Manager, supporting the need to MOVE to SAP S/4HANA, collected from the customer's SAP ERP systems and benchmarked against peers (3000+ data sets per January 2021).

Discover the value with Process Discovery for SAP S/4HANA Transformation

Business goal
"What does my CEO want me to achieve?"

Optimize finance processes and liquidity

Value drivers
"What should we improve?"

Reduce G/L efforts and financial closing time

Reduce days sales outstanding (DSO)

Deep dive into performance
"Where are issues in today's processes?"

Process view and process performance indicators
(from customer's SAP ERP software data with industry benchmarks)

Impacting G/L efforts and closing time

- **Overdue & open** finance AR / AP items
- Customer/ vendor payments **autom. cleared**
- **Open items** on finance G/L accounts

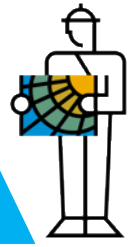
Impacting days sales outstanding

- # of sales order **items overdue** for invoicing
- # of delivery **items shipped and not billed**
- # of days for **lead time**: invoice creation to clearing

Deep dive into usage
"How are we working today?"

Usage view
(from customer's SAP ERP software data with industry benchmarks)

Capabilities	What you use today	Manual Effort	Custom Code
Financial Accounting	★★☆	Total 40,2%	5,6%
Collections Management	★★★	Total 32,4%	20,1%

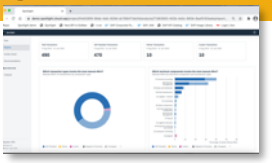


Discover the value with Process Discovery for SAP S/4HANA Transformation

Audience:
Process Experts

Process Discovery Solution

Online application
(Currently named Spotlight)



- Deep-dive into process performance and efficiency
- Identification of areas for improvement and automation potential
- Tool-based support to identify standardization opportunities

Process Discovery
For SAP S/4HANA Transformation

Audience:
Business executives

Process Discovery Summary

- Executive summary
- Starting point to build a case for SAP S/4HANA
- Easy to share including direct links to Process Discovery solution

Interactive PDF document
(Evolution of SAP Business Scenario Recommendations)

SAMPLE ANALYSIS

RISE WITH SAP | Business Transformation as a Service

Process Discovery Summary for SAP S/4HANA Transformation

Evolution of SAP Business Scenario Recommendations on Spotlight

Customer Name: **Sample Inc.**

Customer Number:	12345	System ID:	PRD
Date of analysis:	16 Jul, 2021	Current Release:	SAP ERP - EHP6
Country/Region:	Germany	Database:	Oracle

Consumer Products Industry

BUSINESS PROCESS INTELLIGENCE

SAP

© 2021 SAP SE or an SAP affiliate company. All rights reserved | CONFIDENTIAL

GET STARTED ❯

Lines of Business

SAP S/4HANA helps you achieve your business goals.

For selected lines-of-business and business goals, this analysis provides you with insights and tailored SAP S/4HANA recommendations.

Click one of the lines of business on the right to discover how you can benefit from using SAP S/4HANA today.

Finance

- Reduce G/L efforts and financial closing time
- Reduce finance costs
- Reduce days sales outstanding

13 Customer-specific recommendations

High usage

Sourcing & Procurement

- Reduce procurement function costs

6 Customer-specific recommendations

Medium usage

Sales

- Improve on-time delivery performance
- Increase sales force efficiency
- Reduce complaints and return costs

12 Customer-specific recommendations

High usage

Supply Chain

- Reduce days in inventory

8 Customer-specific recommendations

Medium usage

Manufacturing

- Reduce total manufacturing costs
- Accelerate manufacturing cycle time

13 Customer-specific recommendations

High usage

Asset Management

- Reduce unplanned downtime or outage
- Reduce asset data management cost

4 Customer-specific recommendations

Low usage

SAMPLE ANALYSIS

Start
Reports
Activity Viewer
Recommendations

Start

Aug 2019 → Jan 2020

Top Opportunities to Improve

Sales invoices not posted to accounting
January 2020
1.5K

Lead time: Prod. order creation to release
January 2020 (weekly)
23.6 Days

Sales order items overdue for invoicing
January 2020
44.5K

Manual price condition changes on sales orders
January 2020 (weekly)
9.9K

Top Performance

Work orders in phase created
January 2020 (weekly)
1

Lead time: Purchase requisition creation to PO
January 2020 (weekly)
<0.1 Days

Work orders in phase released
January 2020
784

Work orders not settled
January 2020 (monthly)
51

Top Recommendations

View All

SAP S/4HANA Capabilities
Delivery Management
Usage-Based Relevance · Industry Popularity

SAP S/4HANA Capabilities
External Processing
Usage-Based Relevance · Industry Popularity

SAP S/4HANA Capabilities
Financial Accounting
Usage-Based Relevance · Industry Popularity

SAP S/4HANA Capabilities
Goods Movement
Usage-Based Relevance · Industry Popularity

System: PRD
Sample Inc.
Report Type: Process Discovery

SAMPLE ANALYSIS

- Start
- Reports
- Activity Viewer
- Recommendations

Recommendations

Leverage the optimization potential identified in your ERP system

Aug 2019 → Jan 2020

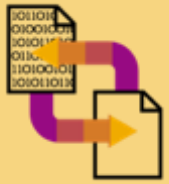
External Processing	●●●	●●●	Manufacturing	ME21N, ME22N, ME23N View All (6)	
Goods Movement	●●●	●●●	Supply Chain	VL02N, VL01N, MB1A View All (7)	
Invoice Processing	●●●	●●●	Finance, Sourcing and Procurement	MIRO, MIR4, MIR6 View All (8)	
Financial Accounting	●●●	●●●	Finance	FBL3N, FBL5N, FBL1N, F-04, FB01, F-03, FB05, FB08, FB03, F-02, F-51, FB02, FBR2, FBD5, KSB1, FS10N, AW01N, KO02, AS03, FBRA, KO01, F-58, KO03, AR01, KOB1, GD13, F.13, AS01, AS02, ACACTREE02, FB50, FS00, FBD1, F-47, FBD9, KS03, KOH2, KAH3, F.08, FB41, ACACPSDOCITEMS, FSS0, KSU5, F.80, F.05, FBD3, ABAON, F.14, KSB5, FBD2, KO8G, KO04, FBL3, KS02, KAH2, KP46, RFBILA00N, OKENN, KSU2, KSH2, FB00, KS13, OKB9, FBU3, F-59, KS01, KA01, KOK3, KSU3, CO43, KA02, F-01, GD23, F-53, KSU6, FS10 Collapse	Learn More

Machine Learning (28) View All

Process Discovery for SAP S/4HANA Transformation

Request Process Overview

1 Extract data



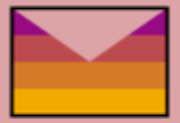
- Implement SAP Notes 2745851 and 2758146 in productive SAP ERP system
- Run data extraction report and download ZIP file

How-To Guide »

2 Initiate your request

- Initiate your request – go to: www.s4hana.com
- Fill in the form, upload the extracted ZIP file and submit your request

3 Confirm your request



- After submitting your request you receive an e-mail to confirm your e-mail address
- SAP starts to create the PDF summary and the Process Discovery solution after your confirmation

4 SAP will share results

- SAP sends you the PDF summary and the instruction to activate your Process Discovery solution account (Spotlight by SAP) via email

© 2021 SAP SE or an SAP affiliate company. All rights reserved. I PUBLIC

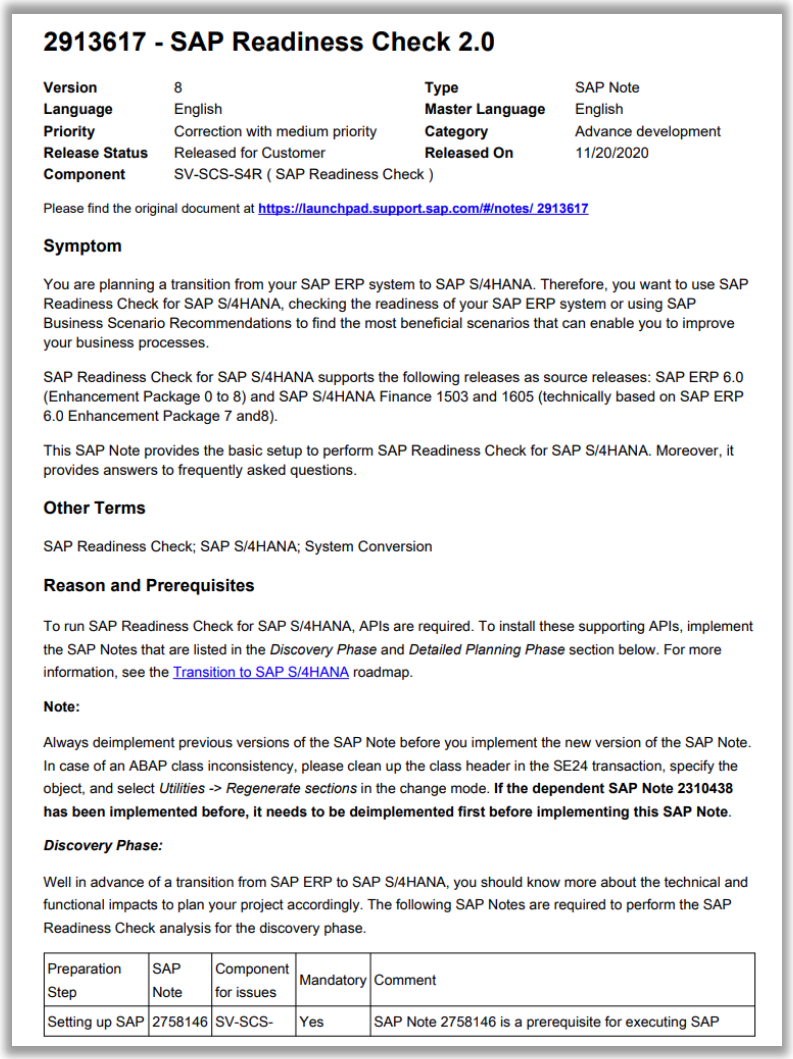
Agenda - Quick Wins

Using Your SAP Support Investment to
Research, Plan and Move to SAP S/4HANA

- Discover the value with **Process Discovery for SAP S/4HANA Transformation**
  www.s4hana.com or www.sap.com/process-discovery
- Start your **Readiness Check for SAP S/4HANA**
  https://rc.cfapps.eu10.hana.ondemand.com
- Join the **S/4HANA SAP Enterprise Support Value Maps**
  http://support.sap.com/valuemaps

SAP Readiness Check for SAP S/4HANA Overview

Central SAP Note: 2913617



2913617 - SAP Readiness Check 2.0

Version	8	**Type**	SAP Note
Language	English	**Master Language**	English
Priority	Correction with medium priority	**Category**	Advance development
Release Status	Released for Customer	**Released On**	11/20/2020
Component	SV-SCS-S4R (SAP Readiness Check)		

Please find the original document at **https://launchpad.support.sap.com/#/notes/ 2913617**

Symptom

You are planning a transition from your SAP ERP system to SAP S/4HANA. Therefore, you want to use SAP Readiness Check for SAP S/4HANA, checking the readiness of your SAP ERP system or using SAP Business Scenario Recommendations to find the most beneficial scenarios that can enable you to improve your business processes.

SAP Readiness Check for SAP S/4HANA supports the following releases as source releases: SAP ERP 6.0 (Enhancement Package 0 to 8) and SAP S/4HANA Finance 1503 and 1605 (technically based on SAP ERP 6.0 Enhancement Package 7 and8).

This SAP Note provides the basic setup to perform SAP Readiness Check for SAP S/4HANA. Moreover, it provides answers to frequently asked questions.

Other Terms

SAP Readiness Check; SAP S/4HANA; System Conversion

Reason and Prerequisites

To run SAP Readiness Check for SAP S/4HANA, APIs are required. To install these supporting APIs, implement the SAP Notes that are listed in the *Discovery Phase* and *Detailed Planning Phase* section below. For more information, see the Transition to SAP S/4HANA roadmap.

Note:

Always deimplement previous versions of the SAP Note before you implement the new version of the SAP Note. In case of an ABAP class inconsistency, please clean up the class header in the SE24 transaction, specify the object, and select *Utilities -> Regenerate sections* in the change mode. **If the dependent SAP Note 2310438 has been implemented before, it needs to be deimplemented first before implementing this SAP Note.**

Discovery Phase:

Well in advance of a transition from SAP ERP to SAP S/4HANA, you should know more about the technical and functional impacts to plan your project accordingly. The following SAP Notes are required to perform the SAP Readiness Check analysis for the discovery phase.

Preparation Step	SAP Note	Component for issues	Mandatory	Comment
Setting up SAP	2758146	SV-SCS-	Yes	SAP Note 2758146 is a prerequisite for executing SAP

SAP Note 2913617 is the leading note for SAP Readiness Check

Start reading it completely before implementing

- It is frequently updated with tips and changes! Stay up to date
- The note explains in detail what data is extracted from your system and how you can “review it” if you are interested in this security related information.

Bookmark this link of the Readiness Check application entry page:

https://rc.cfapps.eu10.hana.ondemand.com/

SAP Readiness Check for SAP S/4HANA Overview

Analysis Results Dashboard

Relevant Simplification Items based on analysis of the existing SAP ERP system; with **Effort Ranking**

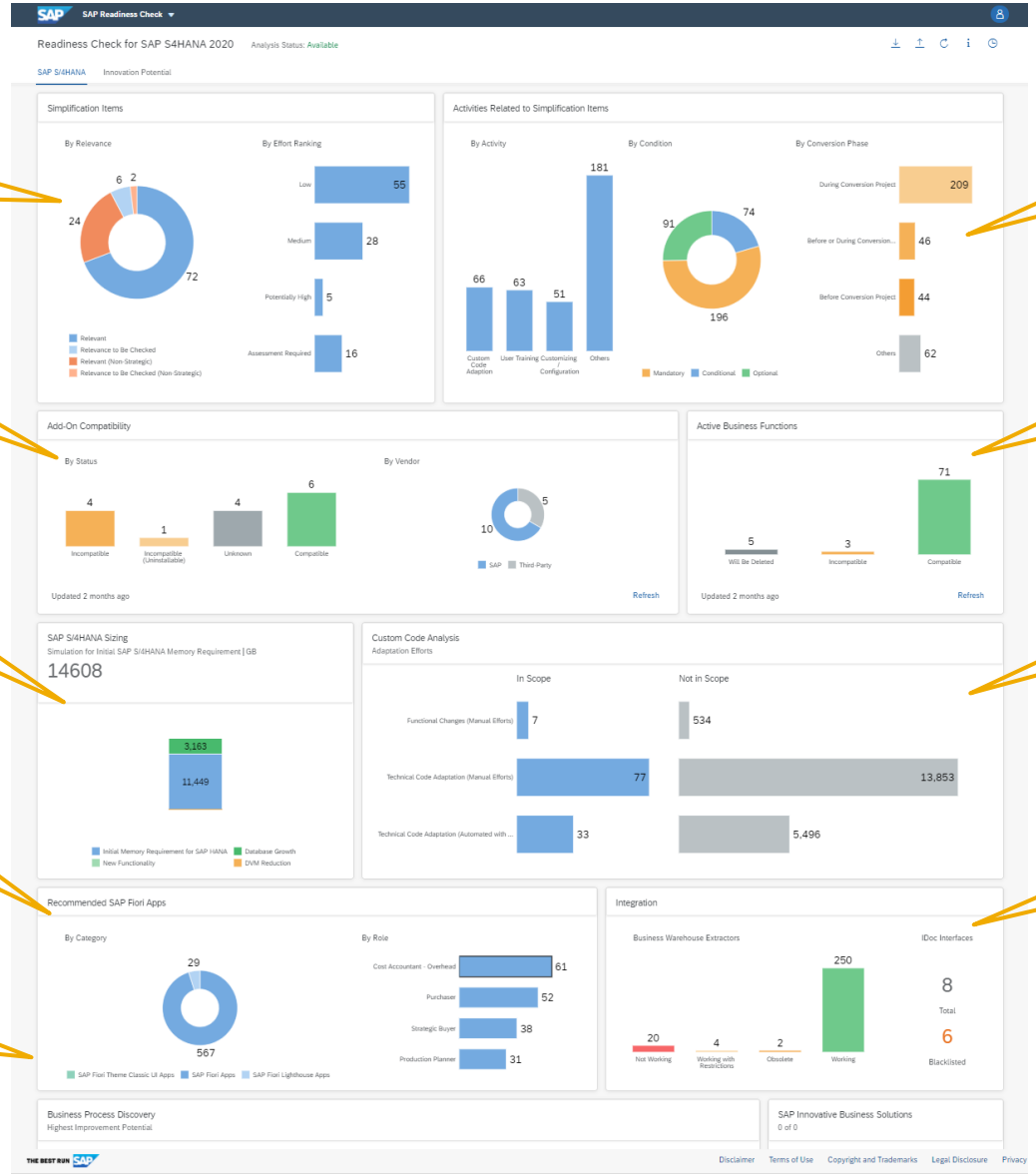
Currently installed **Add-Ons** checked for compatibility with SAP S/4HANA

Estimated memory and disk **Sizing**, before and after clean up; including archiving potential

Recommended **Fiori Apps** based on usage statistics in the existing SAP ERP system

Additional checks support:

- Financial Data Quality
- Business Process Automation
- and more



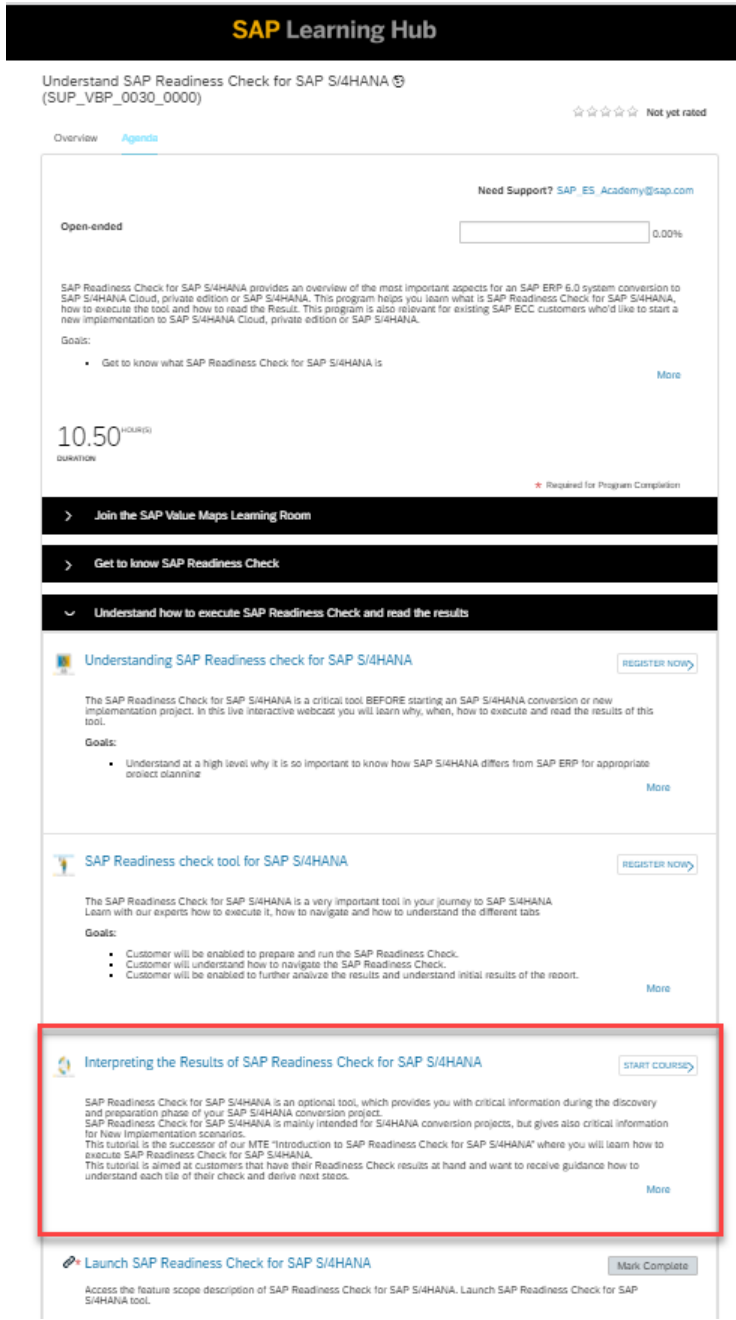
Action Items resulting from the relevant Simplification Items

Compatibility analysis of **Active Business Functions** with SAP S/4HANA

Analysis of **Custom Code** with respect to SAP S/4HANA compatibility

Insight to the compatibility of existing **BW extractors** and **IDocs**

Interpreting the Results of SAP Readiness Check for SAP S/4HANA



Agenda - Quick Wins

Using Your SAP Support Investment to Research, Plan and Move to SAP S/4HANA

- Discover the value with **Process Discovery for SAP S/4HANA Transformation**
  www.s4hana.com or www.sap.com/process-discovery
- Start your **Readiness Check for SAP S/4HANA**
  https://rc.cfapps.eu10.hana.ondemand.com
- Join the **S/4HANA SAP Enterprise Support Value Maps**
  http://support.sap.com/valuemaps

GETTING STARTED with Collaboration

SAP Enterprise Support–next-generation value maps

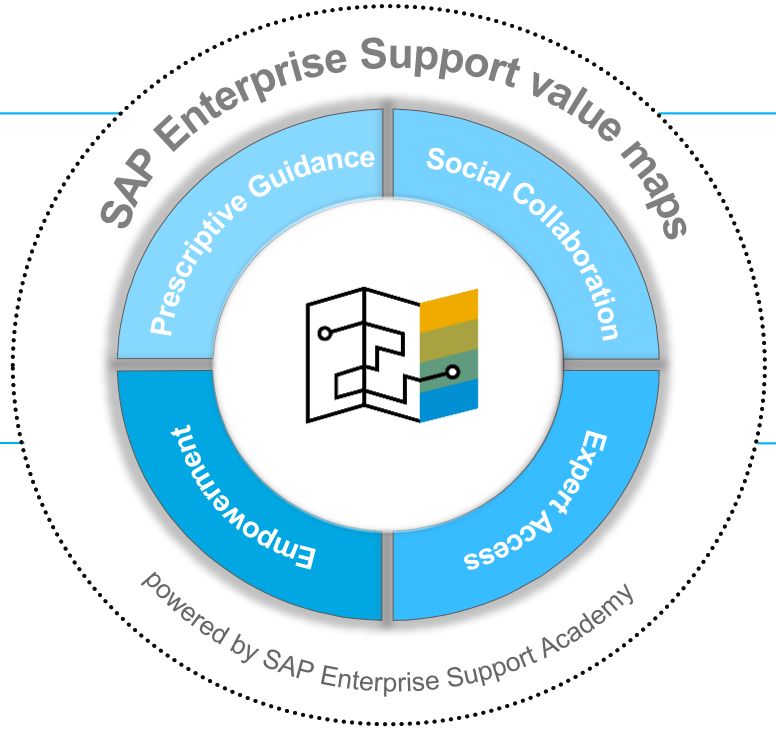
SAP Enterprise Support value maps – an empowerment and support program, which leads you through the knowledge, skills, and services needed to address business challenges and adopt intelligent technologies. Value maps provide direct access to SAP experts, collaboration forums, high-impact learning, and prescriptive guidance, to help you achieve meaningful results and unlock new potential for growth.

Prescriptive Guidance

Structured content enables guided journey, simplification, and accelerated consumption of needed enablement content across the entire lifecycle.

Empowerment

Interactive learning formats to empower you with the knowledge and skills for realizing your deployment strategy.



Social Collaboration

Collaboration forums allow you to get guidance and exchange ideas, and best practices with SAP experts and peers.

Expert Access

Access to SAP experts and industry peers for professional advice, best practices, business insight, and technology know-how.

Your Benefits

- Advance digital skill level with interactive learning formats
- Maximize the value of your SAP solutions
- Get quick advice from SAP experts and peers
- Access to virtual events with leading specialists
- Achieve deployment and Operational goals
- Reduce training expenditures
- Easy access to latest news and releases
- Record of learning accomplishments

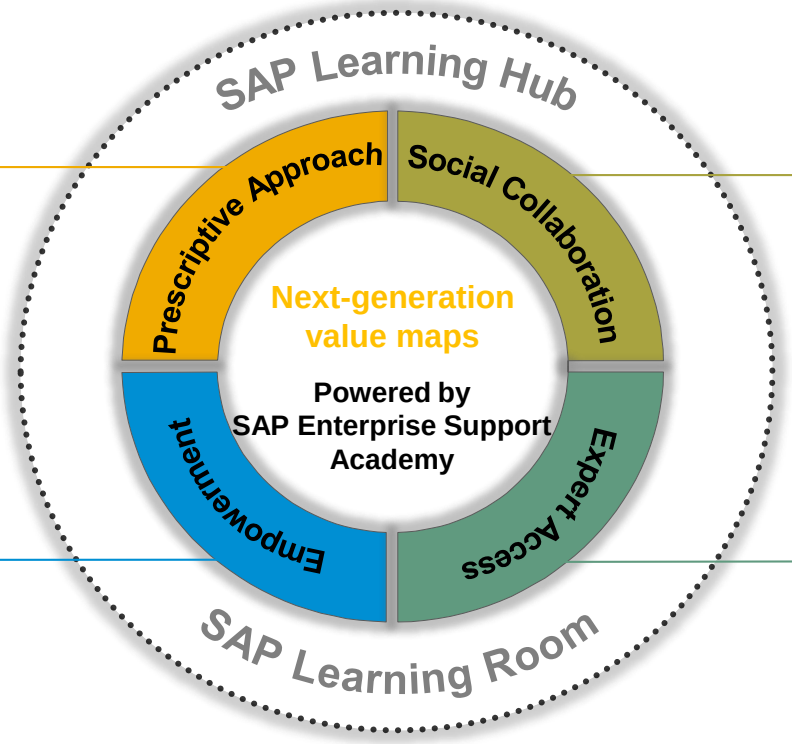
Collaboration
SAP Enterprise Support Value Maps

Register to SAP Enterprise Support value maps.

[http://support.sap.com/valuemaps]

Prescriptive Approach
to reach your objective

Empowerment
to build the knowledge and skills you need



Social Collaboration
to connect directly with SAP experts and peers

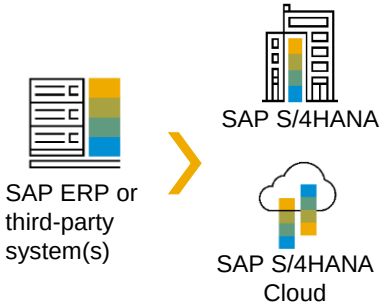
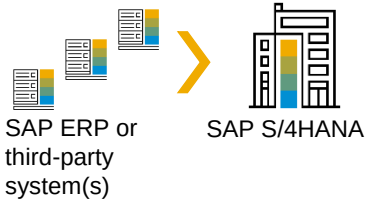
Expert Access
to obtain guidance from SAP support experts

>> Sign up
to available Value Maps

S/4HANA | S/4HANA Cloud | S/4HANA Cloud Private Ed. | Success Factors | Customer Experience solutions | Analytics | Ariba | Business Technology Platform | Data Volume Management | Application Lifecycle Management | Business Process Improvement | Security | Business Process Transformation

Transition to SAP S/4HANA

Different approaches to move to SAP S/4HANA

Type	Approach	Available for	Purpose
Reusing by in-place conversion	**System conversion** (Tool: Software Update Manager)		**Bringing your business processes to the new platform** ▪ A complete technical in-place conversion of an existing ERP software system in SAP Business Suite to SAP S/4HANA ▪ Adoption of new innovations at your speed
Reengineering with data migration	**New implementation** (Tool: SAP S/4HANA migration cockpit)		**New implementation/reimplementation** ▪ Reengineering and process simplification based on latest innovations ▪ Implementing innovative business processes with preconfigured content on a new platform ▪ Performing initial data load ▪ Retiring old landscape
	Landscape transformation (Customer-tailored service/consulting offering)		**Value-driven data migration to the new platform** ▪ You need more than master data and open items, such as transactional data, complete or selected by a time slice ▪ Migrate a selection of data (such as by organizational units), or migrate data from more than one system, or migrate application-related data into an SAP S/4HANA–based solution landscape

SAP Community blog: How to find my path to SAP S/4HANA

SAP Enterprise Support Value Maps

SAP S/4HANA Cloud Value Map – Triggers

The SAP S/4HANA Cloud value map helps you to ensure your success in adopting and running SAP S/4HANA in the cloud. This value map includes SAP S/4HANA Cloud, extended edition (EX) and SAP S/4HANA Cloud, essentials edition (ES).

Discover

Discover the value

Access Learning Journey (ES) >>

Access Learning Journey (EX) >>

Prepare

Plan, prepare, and start the implementation

Access Learning Journey (ES) >>

Access Learning Journey (EX) >>

Explore

Define all the details

Access Learning Journey (ES) >>

Access Learning Journey (EX) >>

Realize

Implement technical and functional changes

Access Learning Journey (ES) >>

Access Learning Journey (EX) >>

Deploy

Prepare to go live

Access Learning Journey (ES) >>

Access Learning Journey (EX) >>

Run

Optimize the operability

Access Learning Journey (ES) >>

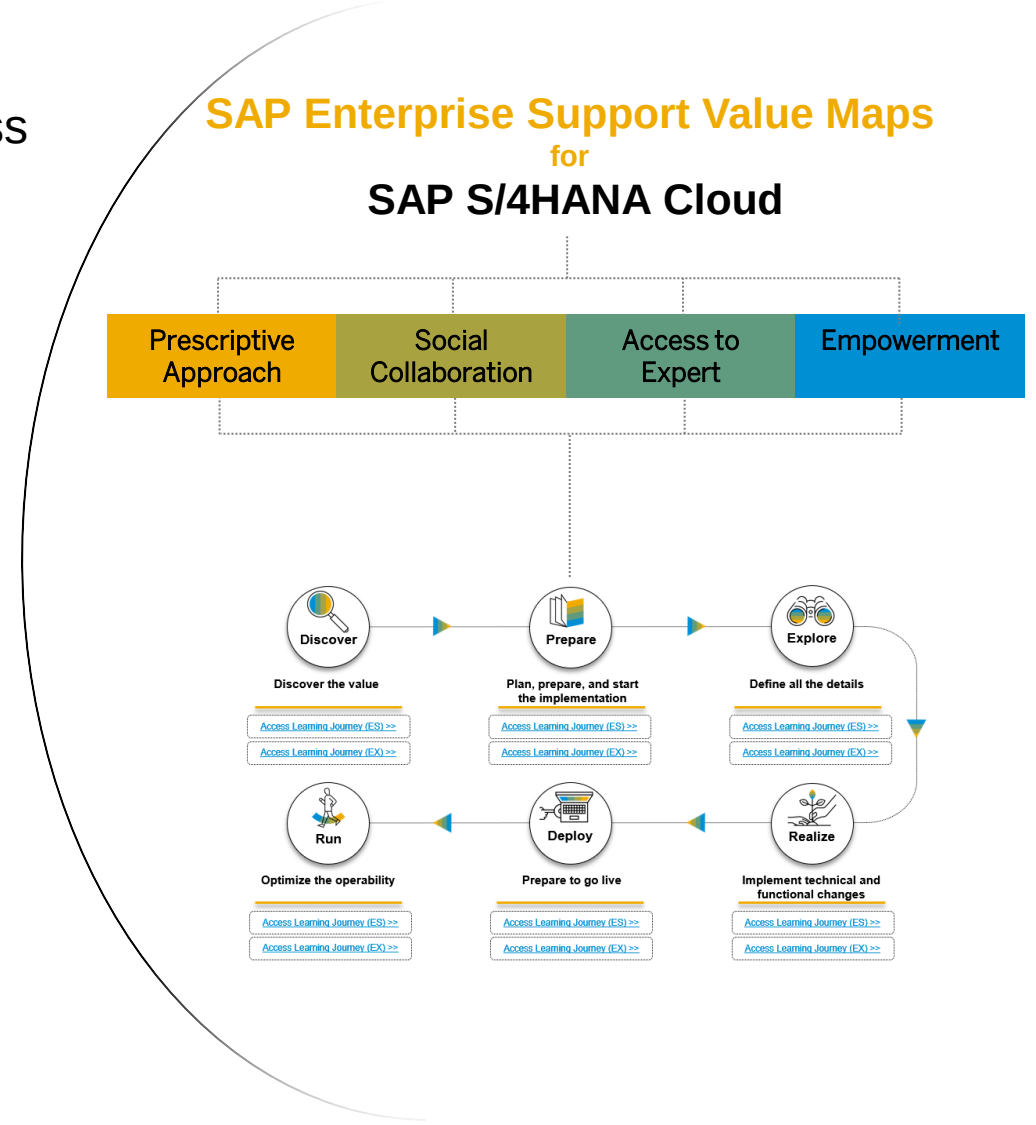
Access Learning Journey (EX) >>

Public

SAP Enterprise Support Value Map for SAP S/4HANA Cloud

Benefits

- Choose the best SAP S/4HANA Cloud solution for your business model
- Take the right next steps when planning an implementation project
- Configure your SAP S/4HANA Cloud solution in the most effective way
- Extend your SAP S/4HANA Cloud solution to cover your business processes
- Keep updated with the quarterly innovation cycle



SAP Enterprise Support Value Map for SAP S/4HANA Cloud

Quick wins

A learning program will guide you through a set of expertly chosen SAP Enterprise Support offerings, assets, and tools in a sequential and interactive format to empower you to achieve the defined outcome.

Learning Programs for SAP S/4HANA Cloud, Essentials Edition

Access Learning Programs >>

Learning Programs for SAP S/4HANA Cloud, Extended Edition

Access Learning Programs >>

GETTING STARTED with Collaboration

Example: SAP S/4HANA Cloud Value Map Learning Journey

Discover
Discover the value of SAP S/4HANA Cloud

- Discover SAP S/4HANA Cloud (self-paced)
- openSAP course: How to Best Leverage SAP S/4HANA Cloud for Your Company
- Meet-the-Expert: The Essentials for Country Localization for SAPS/4HANA Cloud
- Demo: SAP S/4HANA Cloud Trial
- …*

Prepare
Plan, prepare, and start the implementation

- Meet-the-Expert: SAP S/4HANA Cloud Onboarding
- Roadmap Viewer: Implementation roadmap for SAP S/4HANA Cloud
- Meet-the-Expert: SAP S/4HANA Cloud with SAP Activate
- Meet-the-Expert: Customer Organization Readiness for SAPS/4HANA Cloud
- Meet-the-Expert: Data Protection and Privacy in SAP Cloud
- …*

Explore
Define all the details

- Tutorial + Meet-the-Expert: Finance Overview
- Meet-the-Expert: Requesting the Q-system in SAP S/4HANA Cloud
- Meet-the-Expert: General Data Protection Regulation
- Meet-the-Expert: Integration Overview
- openSAP course: Extending SAP S/4HANA Cloud and SAPS/4HANA
- …*

Realize
Implement technical and functional changes

- Blogs: Performance Best Practices in SAP S/4HANA Cloud
- Meet-the-Expert + SAP Note: Test Automation Tool for SAP S/4HANA Cloud
- Meet-the-Expert: Data Migration with SAP S/4HANA Cloud
- Meet-the-Expert: SAP S/4HANA Cloud Extensibility
- …*

Deploy
Prepare to go live

- Roadmap Viewer: End user solution adoption
- Blog: The key to a successful implementation of S/4HANA Cloud
- …*

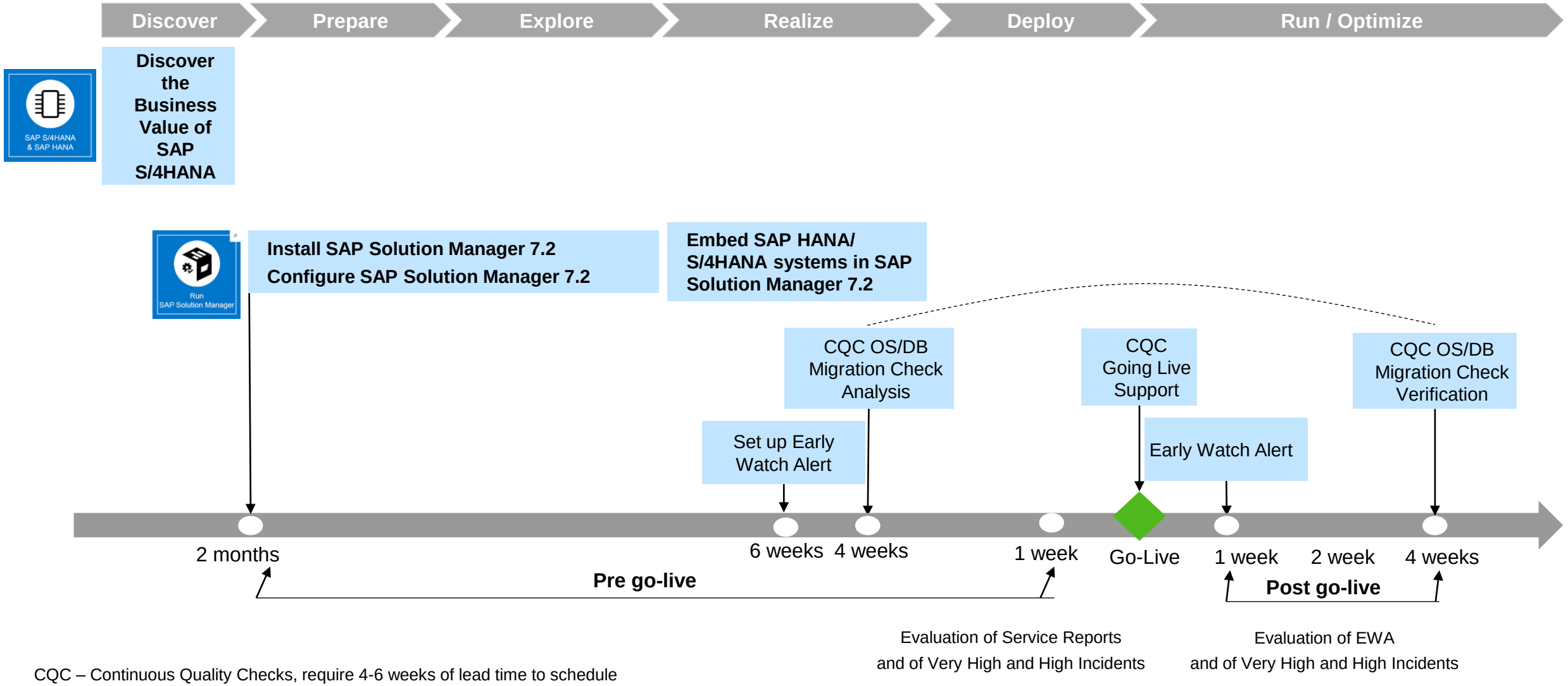
Run
Optimize the operability

- Meet-the-Expert: Get Prepared for the Quarterly Release Upgrade
- SAP S/4HANA Cloud Portal: SAP S/4HANA upgrade process and upgrade schedule
- Meet-the-Expert: SAP S/4HANA Cloud Release Assessment & Scope Dependency Tool
- …*

*Please note that the complete content of the learning journey is available within SAP Enterprise Support value maps learning room.

Recommended Services for the transition to S/4HANA

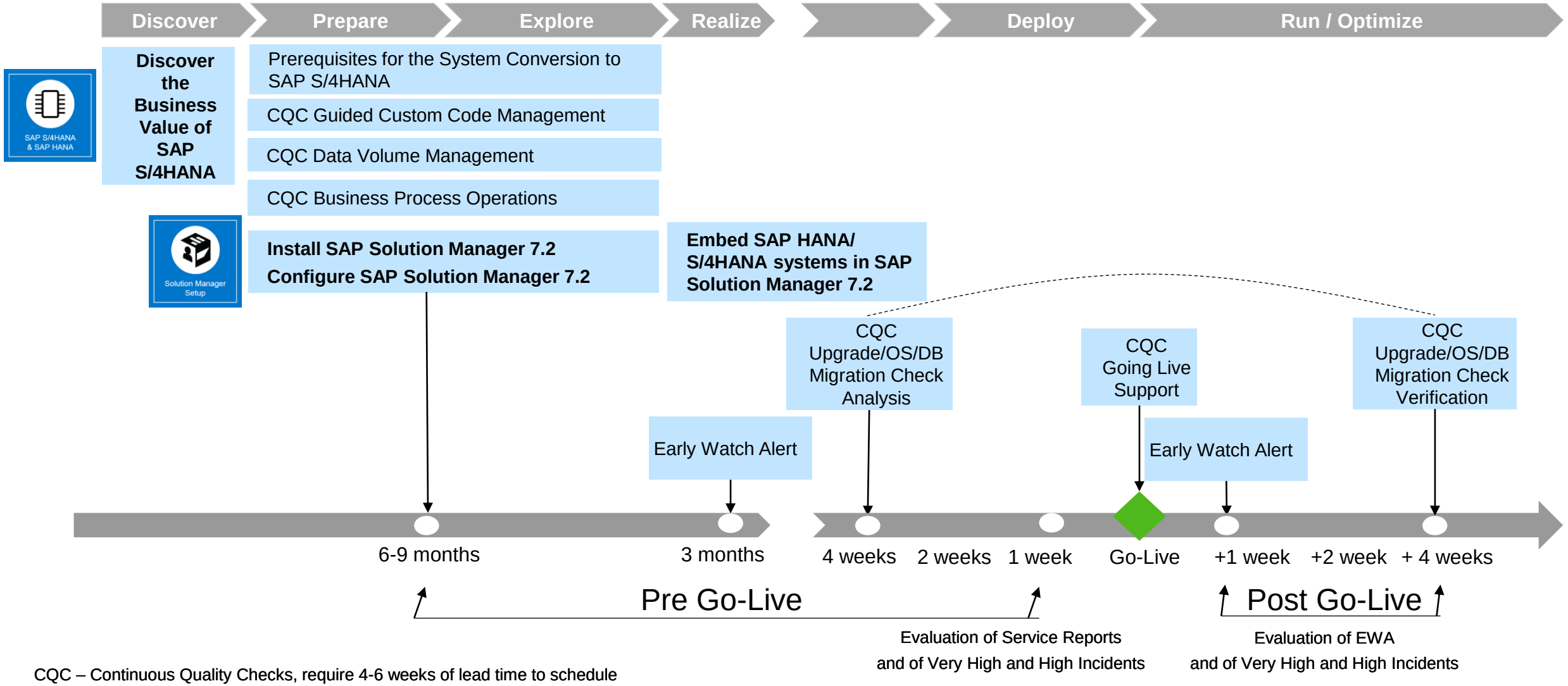
For New Implementation



CQC – Continuous Quality Checks, require 4-6 weeks of lead time to schedule

Recommended Services for the transition to S/4HANA

For System Conversion



CQC – Continuous Quality Checks, require 4-6 weeks of lead time to schedule

Quick Wins

Using Your SAP Support Investment to
Research, Plan and Move to SAP S/4HANA

- Discover the value with **Process Discovery for SAP S/4HANA Transformation**
  www.s4hana.com or www.sap.com/process-discovery
- Start your **Readiness Check for SAP S/4HANA**
  https://rc.cfapps.eu10.hana.ondemand.com
- Join the **S/4HANA SAP Enterprise Support Value Maps**
  http://support.sap.com/valuemaps

Questions?

VerNeil Mesecher
Sr. Dir. – Customer Engagement
Events Liaison, North America

SAP America, Inc.

Mobile +1 (214) 517-6668
E-Mail verneil.mesecher@sap.com

Follow us

www.sap.com/contactsap

© 2023 SAP SE or an SAP affiliate company. All rights reserved.

No part of this publication may be reproduced or transmitted in any form or for any purpose without the express permission of SAP SE or an SAP affiliate company.

The information contained herein may be changed without prior notice. Some software products marketed by SAP SE and its distributors contain proprietary software components of other software vendors. National product specifications may vary.

These materials are provided by SAP SE or an SAP affiliate company for informational purposes only, without representation or warranty of any kind, and SAP or its affiliated companies shall not be liable for errors or omissions with respect to the materials. The only warranties for SAP or SAP affiliate company products and services are those that are set forth in the express warranty statements accompanying such products and services, if any. Nothing herein should be construed as constituting an additional warranty.

In particular, SAP SE or its affiliated companies have no obligation to pursue any course of business outlined in this document or any related presentation, or to develop or release any functionality mentioned therein. This document, or any related presentation, and SAP SE's or its affiliated companies' strategy and possible future developments, products, and/or platforms, directions, and functionality are all subject to change and may be changed by SAP SE or its affiliated companies at any time for any reason without notice. The information in this document is not a commitment, promise, or legal obligation to deliver any material, code, or functionality. All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, and they should not be relied upon in making purchasing decisions.

SAP and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP SE (or an SAP affiliate company) in Germany and other countries. All other product and service names mentioned are the trademarks of their respective companies.

See www.sap.com/trademark for additional trademark information and notices.

THE BEST RUN SAP®