

# DevOps Automation for SAP: How a leading communication technology provider is driving innovation

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### **About The Customer**



### **Global Telecomms leader:**

- 120,000 employees
- > 45,000 patents



### **Business focus:**

- Networks
- Digital Services
- Managed Services



### **Emerging Business:**

- 5G
- IoT
- R&D



## Why Change IT Methodology?

Respond Quickly to Market Pressures

**OBJECTIVES** 

Continuous Customer Satisfaction

Sharpen the Competitive Edge



## **Evolution towards agile/DevOps**

DevOps is built on agile principles and provides a platform for greater speed, versatility and agility

Waterfall Agile **DevOps** Long pre-planned release ✓ Short & frequent releases ✓ Continuous delivery to business cycles ✓ More responsive ✓ Highly responsive Can be difficult to change ✓ Business gets new features ✓ Automation reduce risks and direction faster improves quality Business may wait a long ✓ Testing, risk, impact and ✓ Greater business alignment & time for delivery recovery time are low satisfaction ✓ Improved productivity & efficiency



### **DevOps Project Objectives**

Increase velocity of E2E delivery lifecycle

- Deliver measurable Business Value quickly
- Eliminate redundant manual effort
- Automate everything!

Increase productivity

- More Code
- Faster Feedback
- First time right!
- Component re-use
- Eliminate Environment Configuration Issues

Reduce cost

- Cost of poor quality
- Cost of human error
- Cost of manual processes
- Cost of missing SLAs

Improve quality

- Software delivery
- Release management



### **Challenges in DevOps Transformation**

#### **Solution Architecture**

- 15+ different systems...
  - SAP
  - Tibco
  - Oracle
  - Ericsson Proprietary

#### **Cross-team Alignment**

- Team Silos
- Different Ways of Working
- Different Tools
- Different Delivery Processes

#### **Ops-Enabled Delivery**

- Static Environments
- Manual Environment Management
- Manual Deployment
- Manual Errors

### **Human Dynamics**

- Focused on Deliver, Deliver, Deliver
- Stretched Thin
- Myopic View of Delivery Process (not E2E)
- Threatened by DevOps



### **DevOps Technical Strategy**

### **Approach**

Phase I

- Build a CI/CD Pipeline to Automate Build and Deployment
- Implement a microservices strategy

Phase II

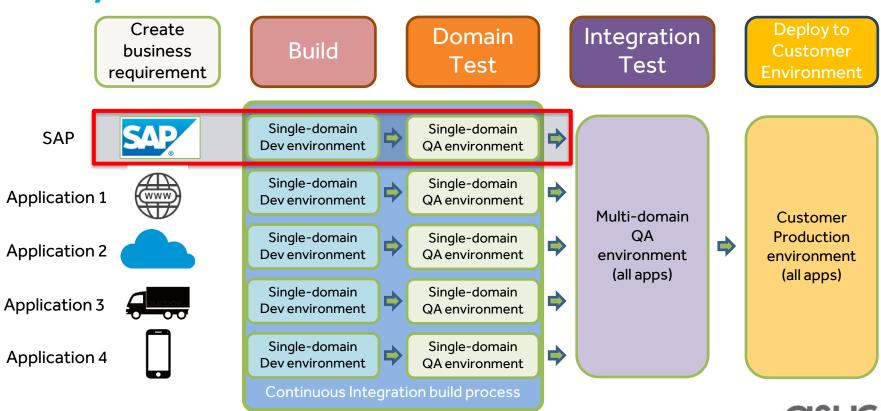
- Containerize Apps
- Use App Containers to Build Environments
- Deploy to Containers as though they were servers

Phase III

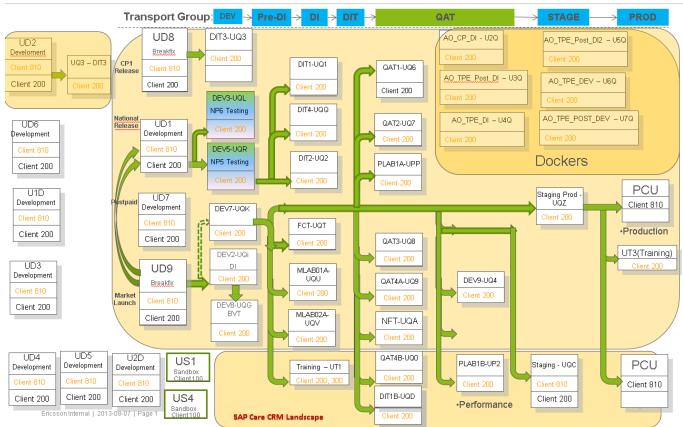
- Build Containers within the CI/CD Pipeline
- Deploy Containers to Environments through and Orchestrated Delivery Platform



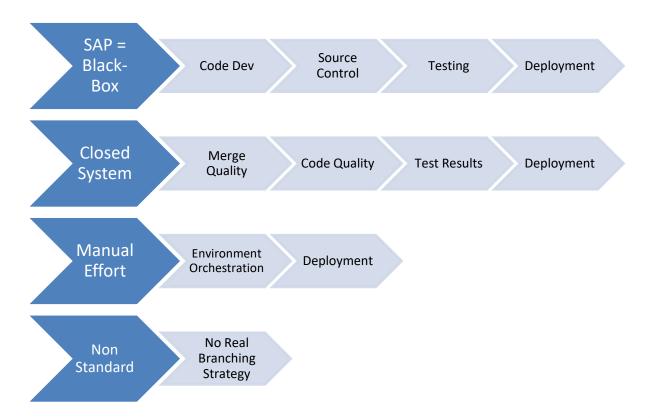
## Achieving Multi-App Domain Delivery (with SAP)



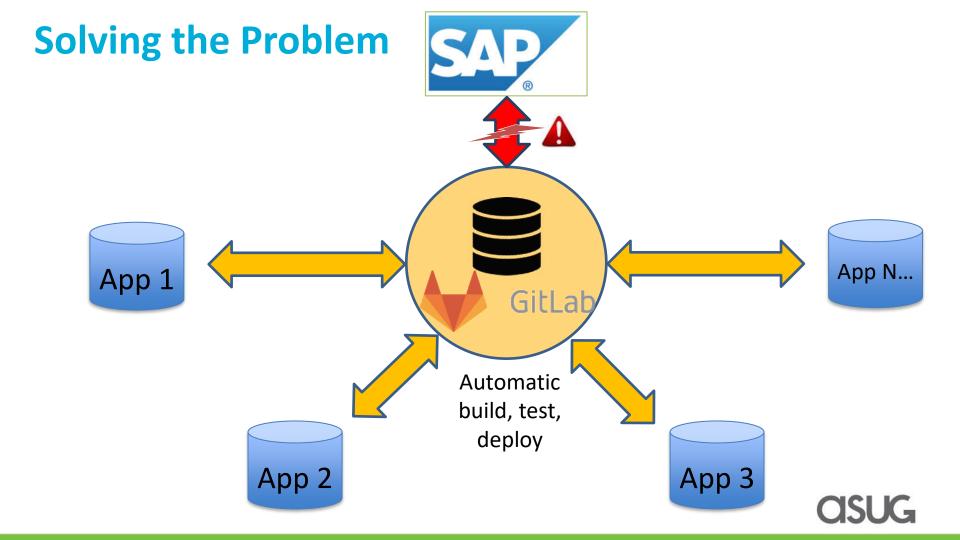
## Complex, Multi-track SAP Landscape

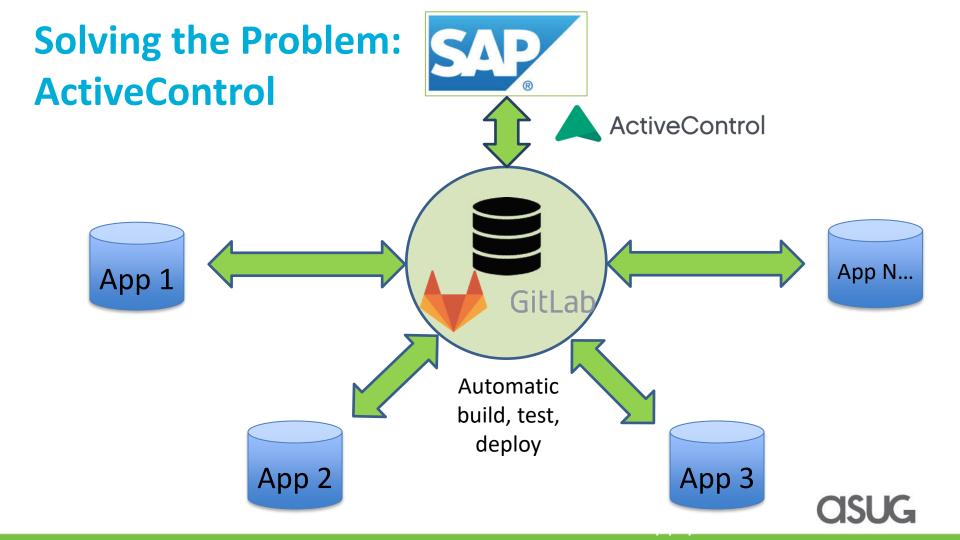


### **DevOps Technical Strategy: SAP Challenges**











## ActiveControl



Fast, flexible, safe change and release automation



Adopt DevOps for on-demand SAP delivery. Integrate into wider tool chain.



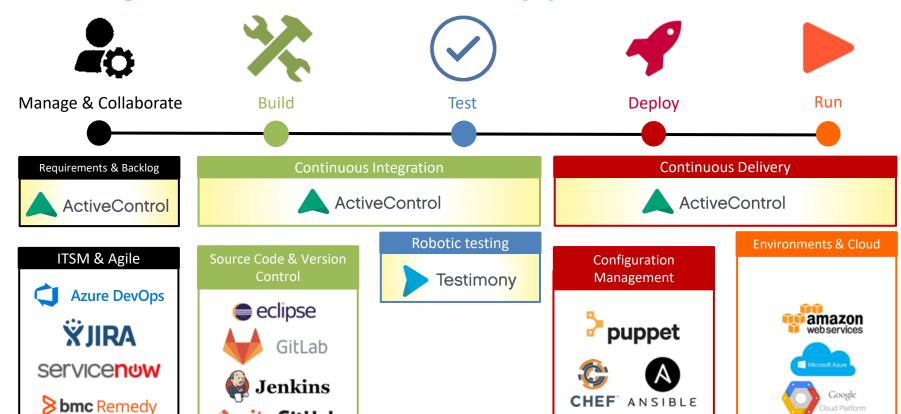
S/4HANA transition support & synchronization



Fast implementation; rapid ROI

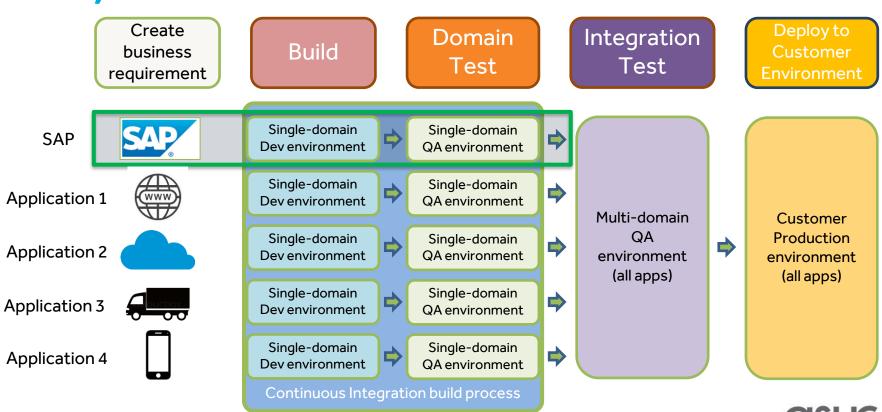
### **Integrate Toolsets and Applications**

git GitHub





## Achieving Multi-App Domain Delivery (with SAP)





- Automatic, co-ordinated build, test and deployment of change (SAP and non-SAP)
- SAP development is integrated into wider application delivery process
- Faster business response and product rollout via daily deployment of integrated, crossapplication change





### **CONTINUOUS DELIVERY IN ACTION**



## Major telecom provider



Multiple fullyautomated deployments each day across 15 IT applications including an N+10 SAP landscape



Continuous, ondemand delivery of up to 2,500 SAP transports in a 2week period Seamless
management of
change across a
dynamic SAP
landscape



### **About Basis Technologies**

- We build software automation that enables our customers to optimize the way they run SAP.
- We focus on bringing DevOps & Continuous Delivery to SAP environments
- Global offices serving customer base of multi-national brands

































### **Thank You**

Any questions?

- Contact me at eran@basistechnologies.com
- Visit us at www.basistechnologies.com



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## Thank you for your time

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Create business requirement

Single-domain environment (e.g. SAP) Multi-domain environment (all apps)

Check in SAP info (incl. Task ID)

Branch name

Code scan

Unit test

Peer code review

Additional info









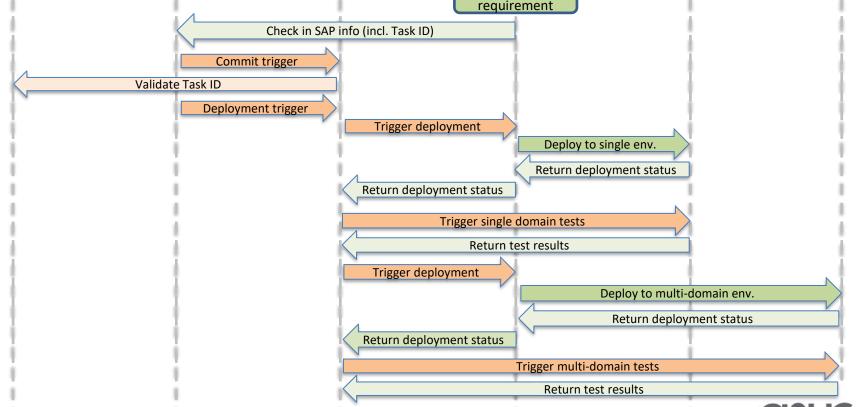


Single-domain environment (e.g. SAP)

Multi-domain environment (all apps)



Create business requirement





## **Achieving Multi-App Domain Delivery**

