

SAP Process Automation – Technical Academy Accelerate Innovation by Unlocking the Potential of Your Business

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PUBLIC



- Introductions
- SAP Business Technology Platform & Process Automation Overview
- Technical Academy Overview
- Technical Academy Hands-on Exercises (Part 1-2)
- Break 15 minutes
- Technical Academy Hands-on Exercises (Part 3-5)
- Wrap Up

Digital technology platforms are a key innovation enabler

Firms that have a flexible technology foundation and a business operating model that can change quickly **grow nearly three times faster than their industry average. Forrester**

Companies that innovate faster with software also score higher on customer satisfaction, brand perception, and talent management.

McKinsey

Forrester: Future Fit Firms Outpace The Competition, April 2021 <u>McKinsey: Developer Velocity: How software excellence fuels business performance, December 2020</u> © 2022 SAP SE or an SAP affiliate company. All rights reserved. | PUBLIC



What is SAP **BTP**?

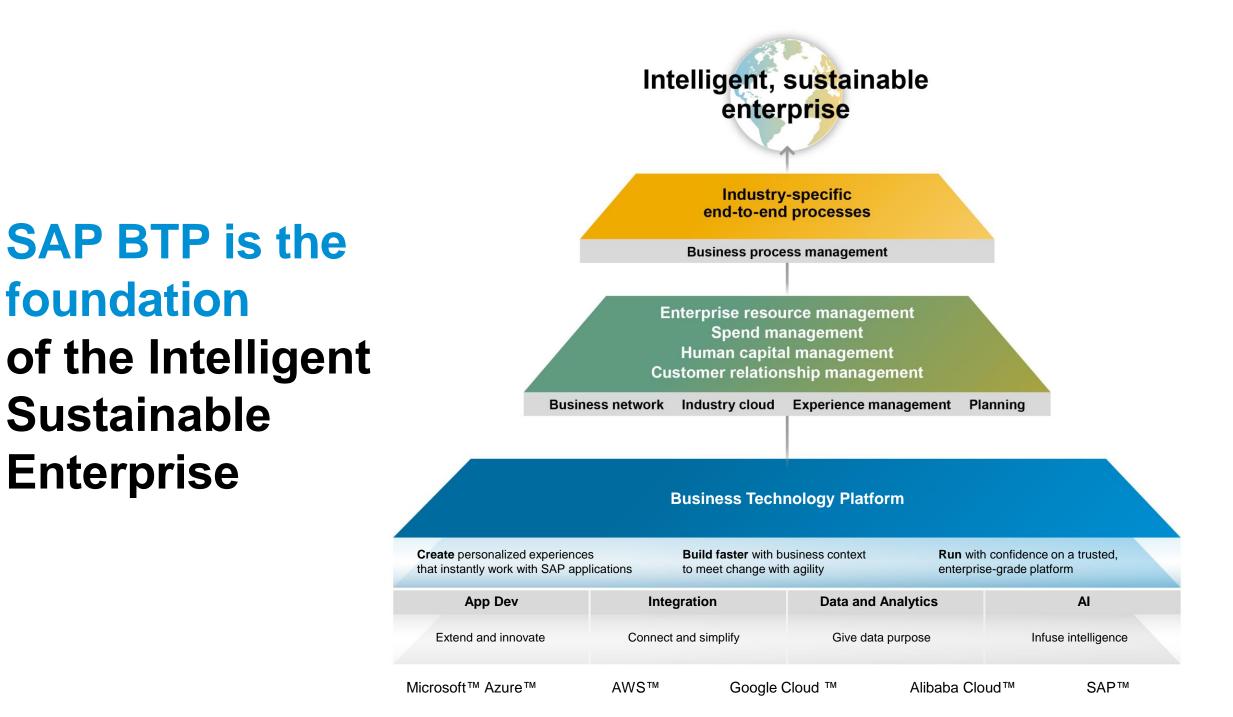
What Is SAP BTP?

The platform that brings together application development, data management, analytics and planning, integration, and AI capabilities into one unified environment optimized for SAP applications

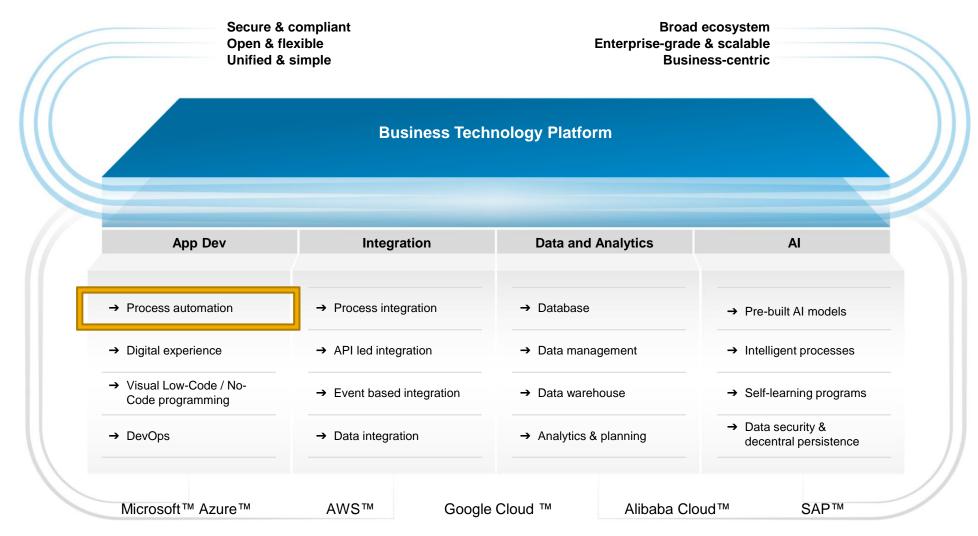
It is a comprehensive solution with:

- An intuitive, modern development environment for both, professional IT and citizen/business developers
- Prebuilt data models, integrations, workflows, app templates, and AI business services
- Self-service data discovery, modeling, planning and analytics, for business users in a governed environment
- Availability on Microsoft[™] Azure[™], AWS[™], Google Cloud[™] and Alibaba Cloud[™]





SAP BTP Cloud Capabilities



SAP Process Automation

Low-code/no-code as a solution





According to Gartner

80% of technology products will be built by non-technical people by 2024

.....

How can you empower business users, securely? What role to pro-developers & IT play?

Gartner Press Release, Gartner Says the Majority of Technology Products and Services Will Be Built by Professionals Outside of IT by 2024, June 14, 2021 GARTNER is a registered trademark and service mark of Gartner, Inc. and/or its affiliates in the U.S. and internationally and is used herein with permission. All rights reserved.

Critical Digitalization Challenges

Organizations Fail to Innovate at the Speed the Business Demands



Rapidly evolving customer requirements accelerating demand for cloud solutions

"The pandemic is accelerating cloud demand, with 59% of enterprises expecting cloud use to exceed plans due to COVID-19."¹



Limited development resources, inhibiting digitalization

"Lack of skills was cited as the number-one challenge in a recent Gartner Research Circle survey, and CIOs identified the 'lack of skills and resources' as the biggest barrier to success."²



Complex IT landscapes, with a growing number of applications maintained by companies

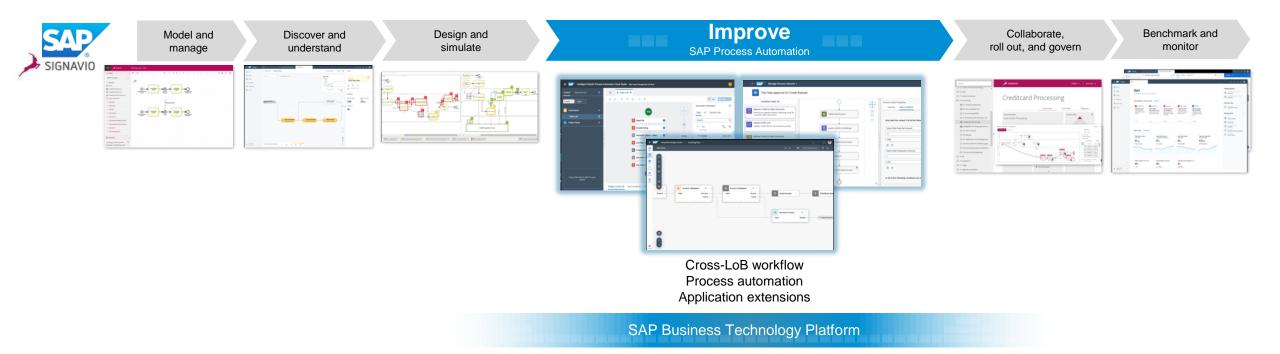
Large companies maintain 129 different applications on average, with the total number increasing by 68% since 2015.³

- 1. "Maximizing the Impact of Technology Investments in the New Normal," CIO Insider, Deloitte, 03 February, 2021, Khalid Kark, Jagjeet, Gill, and Tim Smith.
- 2. "Forecast Analysis: Low-Code Development Technologies," 22 January 2021, Fabrizio Biscotti, Paul Vincent, Jason Wong, Laurie Wurster. GARTNER is the trademark and service mark of Gartner Inc., and/or its affiliates and has been used herein with permission. All rights reserved.
- 3. "Employees Are Accessing More and More Business Apps, Study Finds," The Wall Street Journal, 07 February, 2019, Angus Loten.

The end-to-end value of business process intelligence

From process insights and customer experience to process automation and improvement

Business process intelligence



SAP Process Automation

Combining workflow management and RPA capabilities with a no-code citizen developer experience



SAP Process Automation combines capabilities from the SAP Workflow Management and SAP Intelligent Robotic Process Automation services with an intuitive citizen developer experience.



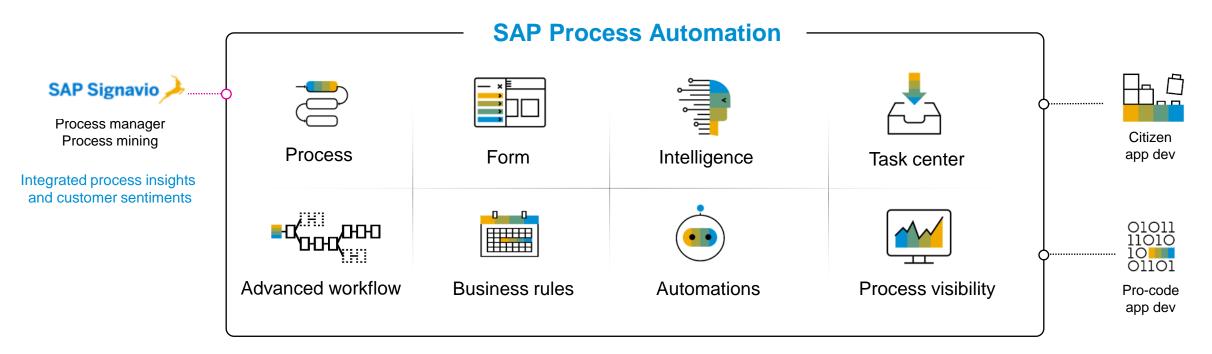
Enables organizations to manage the **automation of workflows and processes** using visual features that require **no coding expertise**.



Increases organizations' capacity to drive process automation by **empowering business experts to become citizen developers**. Leveraging the power of no-code, citizen developers can build, adapt, improve, and innovate business processes with minimum assistance from scarce IT resources.

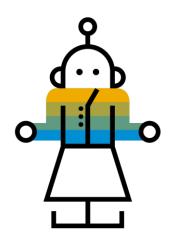
Introducing SAP Process Automation

Capabilities: citizen automation for line-of-business builders



- New citizen automation user experience (process builder, forms builder)
- All advanced workflow management capabilities available (rules, process visibility, process flexibility, AI)
- Embedded **RPA capabilities** to readily combine bot automations with workflows
- Content and **reusable artifacts** (such as bots, workflow components, process steps, actions)
- Unified launchpad and task center for citizen developer applications and automations

Deliver Full Automation to Your Customers





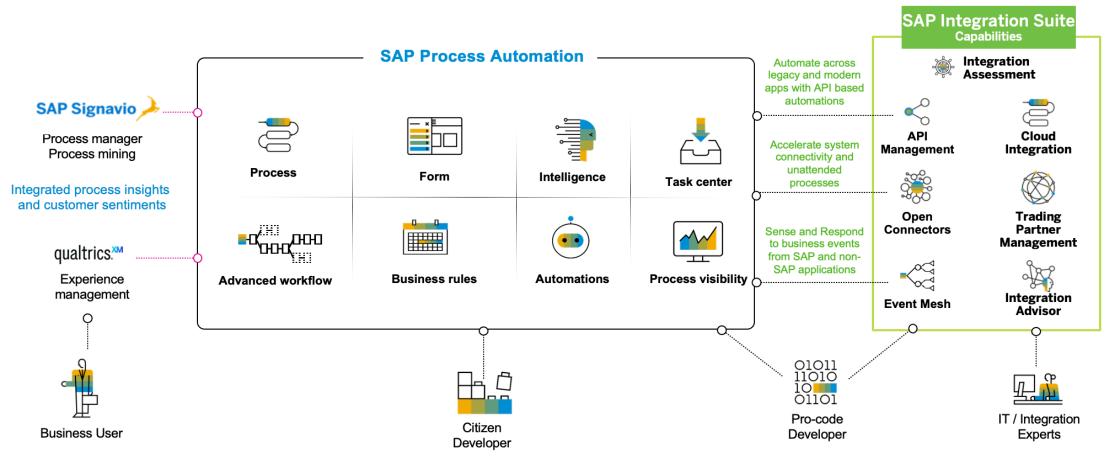
Bots & workflows for Human Task automation

Enterprise Integration for system automation

SAP Process Automation Complementing Integration Suite

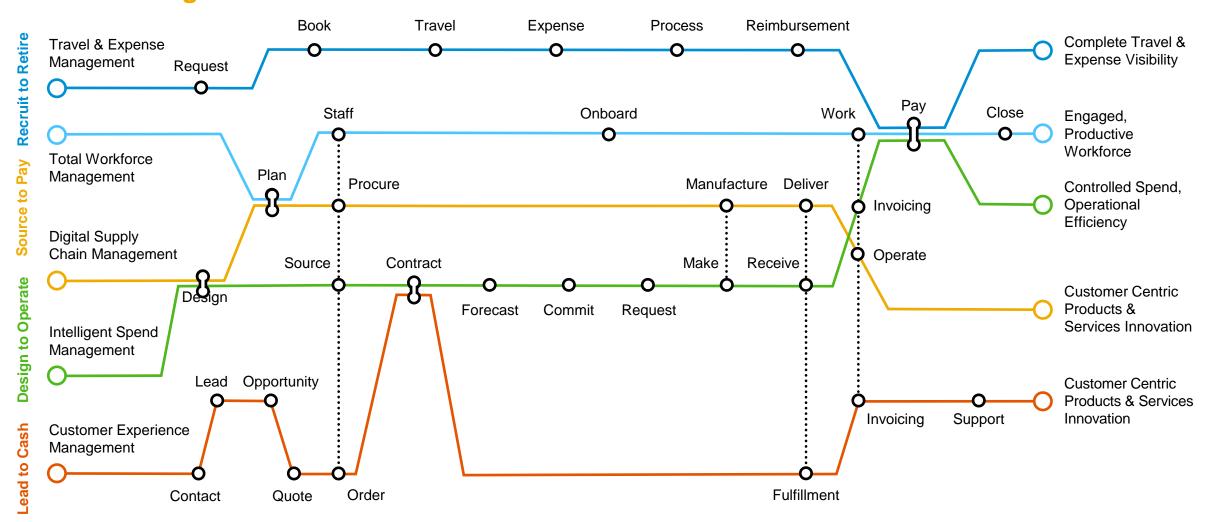
Example Scenarios:

- SAP S/4HANA business events captured, categorized in Event Mesh invoking unattended bots on SAP Process Automation.
- Payment Request at the end of workflow approval, simplified and secured with managed APIs and application connectors.
- · Sales order notification for credit blocks, triggering a process with an attended bot that allows users to make a decision



Deliver Processes and Experiences across Multiple Applications and Systems

Connect SAP & Third Party Applications Across End-to-End Business Processes with SAP Integration Suite



Citizen developer workflow and automation in ONE product experience

One Lobby across Process Automation & Application Development	Application Development Duck Star Duck Sta	Literst Version Literst Version Literst Version Literst Version Literst Version Market Ve	See Multiple See Multiple See	50 pm Everyone 058 am Everyone	▲ (**) Note 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Avdex Usb Avdex Usb	Content or Determine 4, 2021 Collaboratory By You Source 1 Description Description Description Description Ro solito. A valiabily securities for 42x10y Trigolations in A valiabily securities for 42x10y Trigolations in A valiabily securities for 42x10y Trigolations in Ro solito. Ro solito.	New futility regulation process in 2.0. New Ca com Type Last edited Decision 2 days ago Deta Type 12 days ago Automation 2 days ago	tt union 18 Autoration (B) Process Autoration (B) Pr	Results Results Image: second	One Process Project with a simple life cycle and fast time to value across all artifacts
One Process Builder combining Workflow steps with Automations in a simple intuitive language	Application Development		verent 20 2 PP Report	Manager Approval Generit Generit Manager Approval Generit Manager Approval Generit Manager Approval	Oxpus My Puesta, K Φ ass Request K Φ mr4 Name is, K T T T States R, K E Trapent K T	Approximation of the particular of the part	€ Rolly Heppeller Value. ×	with Arquestions in Neurol 202 (2020)	roverDetermination : Success	Trigger Setting Trigger Seting Trigger Seting </th <th>Embedded AI capabilities with immersive modeling experience to add intelligent automations into process</th>	Embedded AI capabilities with immersive modeling experience to add intelligent automations into process



SAP Process Automation

Technical Academy

Goals of a Technical Academy

"Tell me and I will forget, show me and I may remember; involve me and I will understand." — Confucius

Customer can experience the power of SAP BTP to deliver business outcomes

> Save time and money with out of the box pre-configured SAP software landscape free of charge

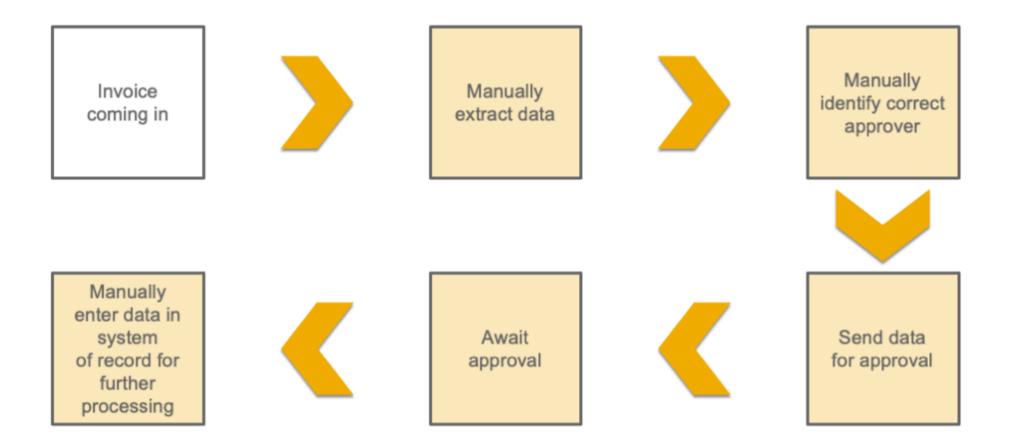
Academy workshops allows customers to see and feel how SAP can help them achieve their desired outcomes

Expectations for Technical Academy

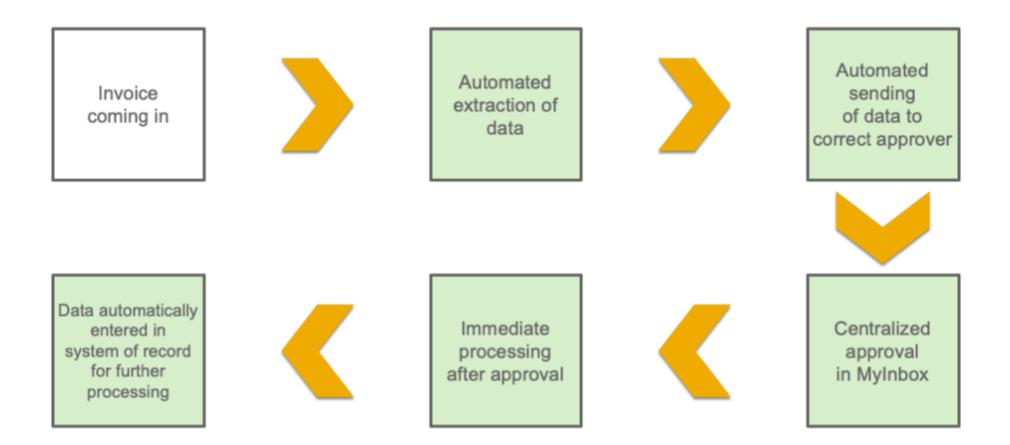
- This is not a full training/education session
- We will not be covering all capabilities within SAP Process Automation
- You may not finish all exercises within the allotted time (You can complete the exercise after our session today, if you run out of time).

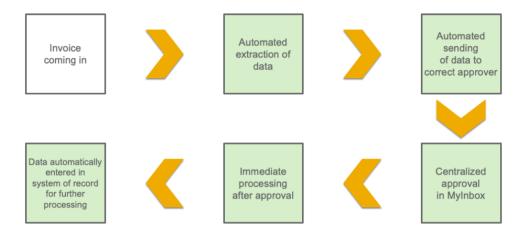


Typical "Manual" Invoice Processing



Improving the Business Process

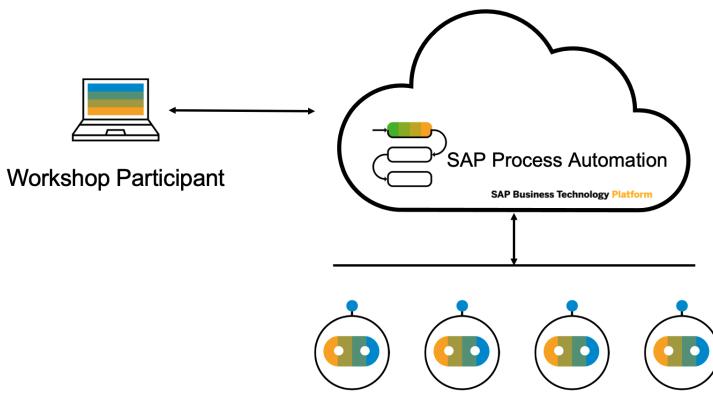




Exercise Overview



Exercise: Setup

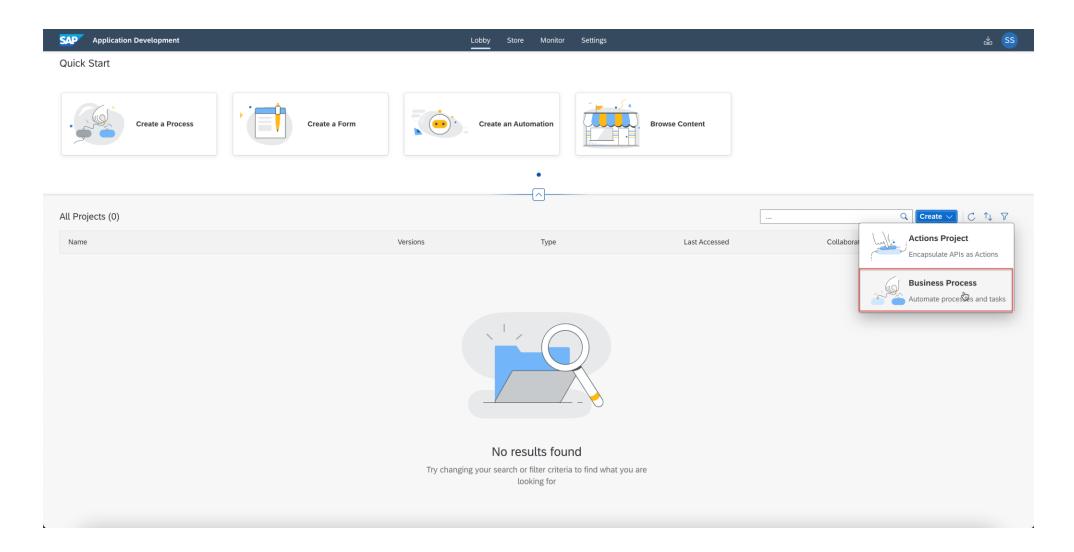


Desktop Agents for RPA on VMs

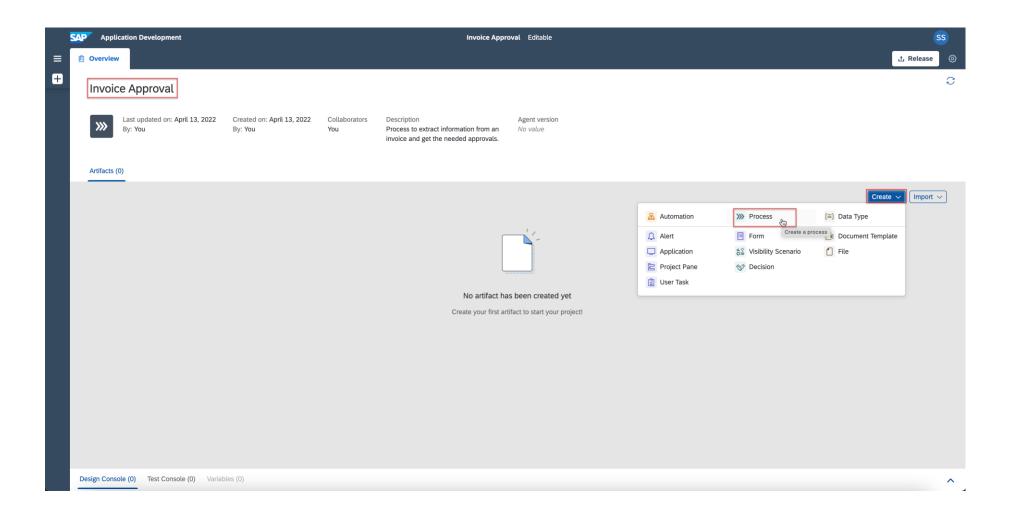
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Exercise 1– Create an Invoice Approval Process (5 mins)





Exercise 1.2 – Creating a new Process



Exercise 1.3 – Create the Submission Form

≡	Overview Set Invoice Details ×	± Release ⊗		
+	α ·	Save		
		Sove Process Details Get Invoice Details Subject* Get Invoice Details T Business Key Image:	Headline 1	Invoice Approval Editable
	© 2022 SAP SE or an SAP affiliate company. All rights reserved. PUBLIC	T Text Checkbox Date	# Number	

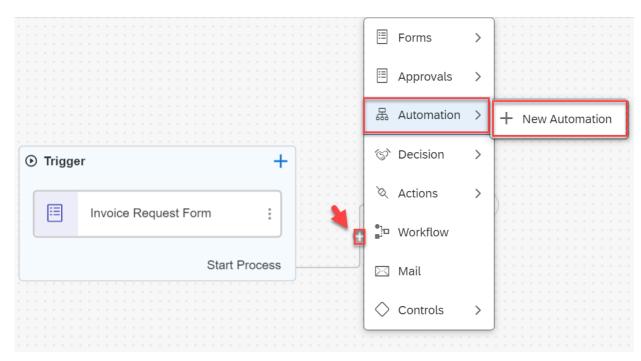
Exercise 2 – Extract Invoice Details (40 mins)



Part 2.1 – Create Data Types

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	_			Forms and approvals > Set Invoice Details	l	SenderName	String		No	No	New Child	SenderName		
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				Approver								List		
				Invoice	1							Constraints		
				G ABCCommunicationTemplate								Enumeration		
© 2022 SAP SE or an SAP affiliate of	company. All rights reserved. PUBLIC													
					D	esign Console (0) To	est Console (0) Varia	bles (0)						^

Part 2.2 – Create Automation

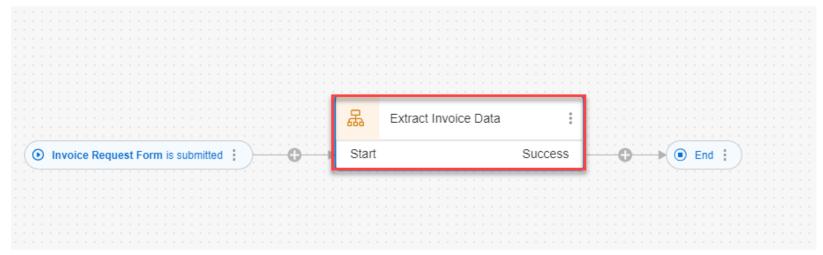


Configure agent version

Please select the version of the agents installed on machines that will execute the automation. For more information, see the documentation.

Agent version:*

2.0.26	Registered	x ~
	Confirm	Cancel



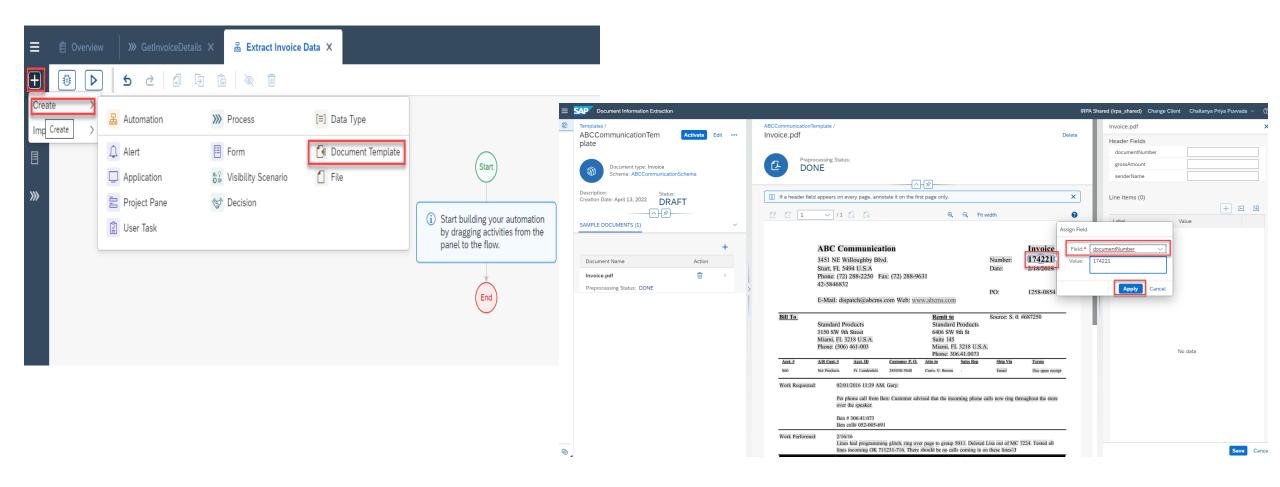
Part 2.3 – Create Input/Output Parameters

SAP Application Development	Invoice Approval Editable		
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+ Search Artifacts Q		Save 🗸	Automation Details
品 Extract Invoice Data		+ Automation Details	Tools Input/Output Info
Invoice Request Form	(Start) Canvas	- 100% Tools Input/Output Info	
» Get Invoice Details		(i) Input parameters	Input parameters
[=] Invoice	 Start building your automation by dragging activities from the 	No input parameter defined for this Automation.	FilePath
	panel to the flow.	Add new input parameter	Path where the invoice document is stored
I	End	Output parameters	String
		No output parameter defined for this Automation.	List Delete
		Add new output parameter	
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Output parameters	
InvoiceDetails	
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Invoice	×

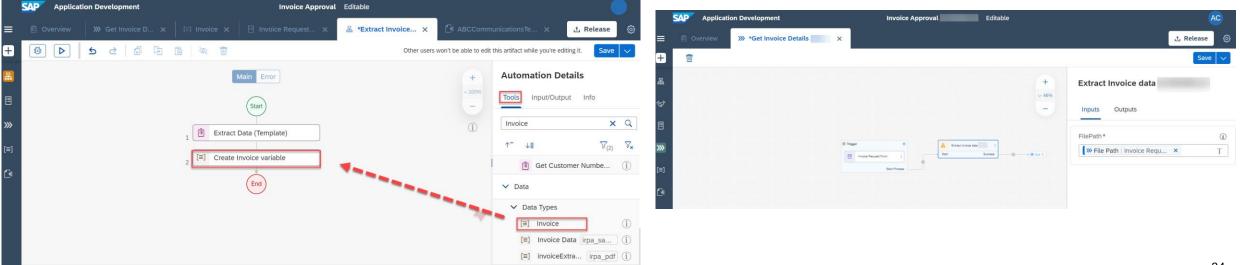
Add new output parameter

Part 2.4 and 2.5 – Create document template and Annotate



Part 2.6 – Build Automation

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[=] Invoice 🗙 🛛 🗏 Invoice Request 🗙	品 *Extract Invoice × 日 ABCCommunication	sTe 🗙 👌 Release ۞	Main Error	+	Log Message (i) ×
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	🗎 Extract Data	Template) (į)			l: Ia
	🗎 Extract Data	Pre-trained Model)			



- "Create Automation" -> Select the agent version "2.0.26"
- "Create Input/Output Parameters" -> Make to choose 'invoice' as datatype for Output
- "Create Date Types" -> Choose the correct Type for GrossAmount (i.e. "Number")
- "Create Document Template" -> download invoice.pdf
- "Create Document Template" -> Make sure to Create New Schema
- "Build the Automation" -> Step 10 make sure you include the full expression when selecting the expression extractedData.headerFields.documentNumber.grossAmount.value

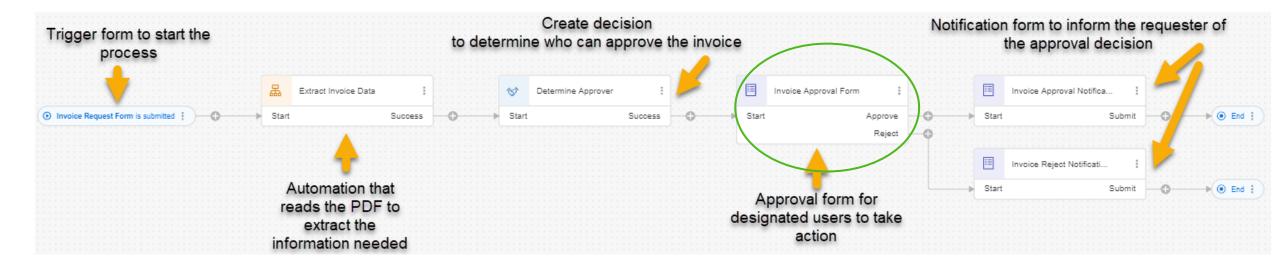
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Break – 15 minutes

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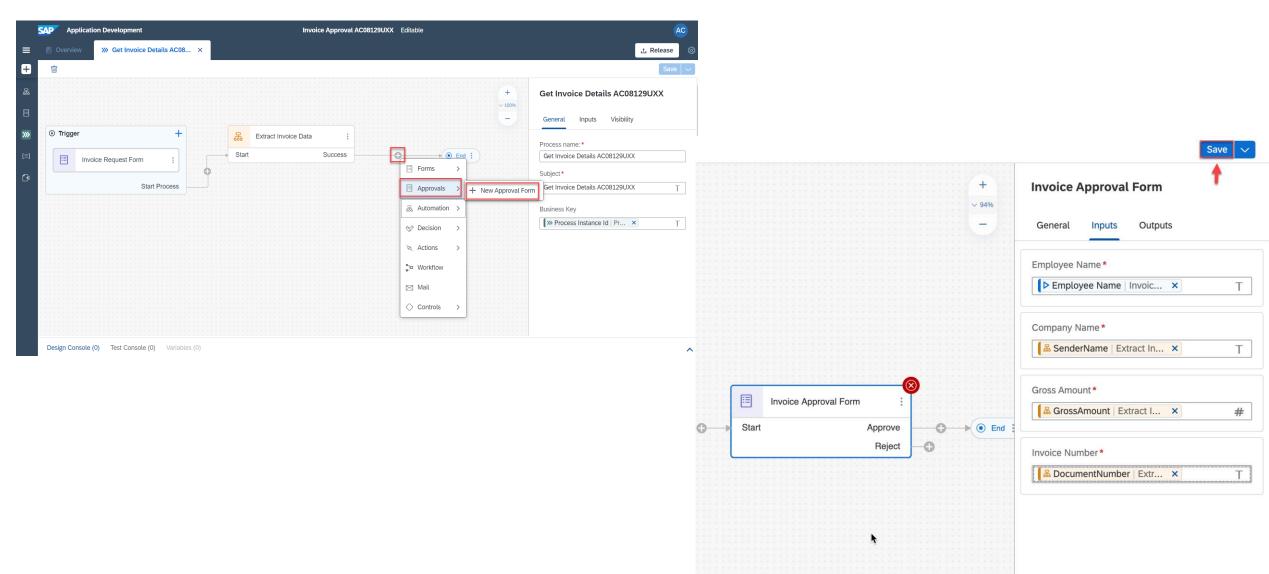
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Exercise 3 – Create Form for Approval Process (20 mins)



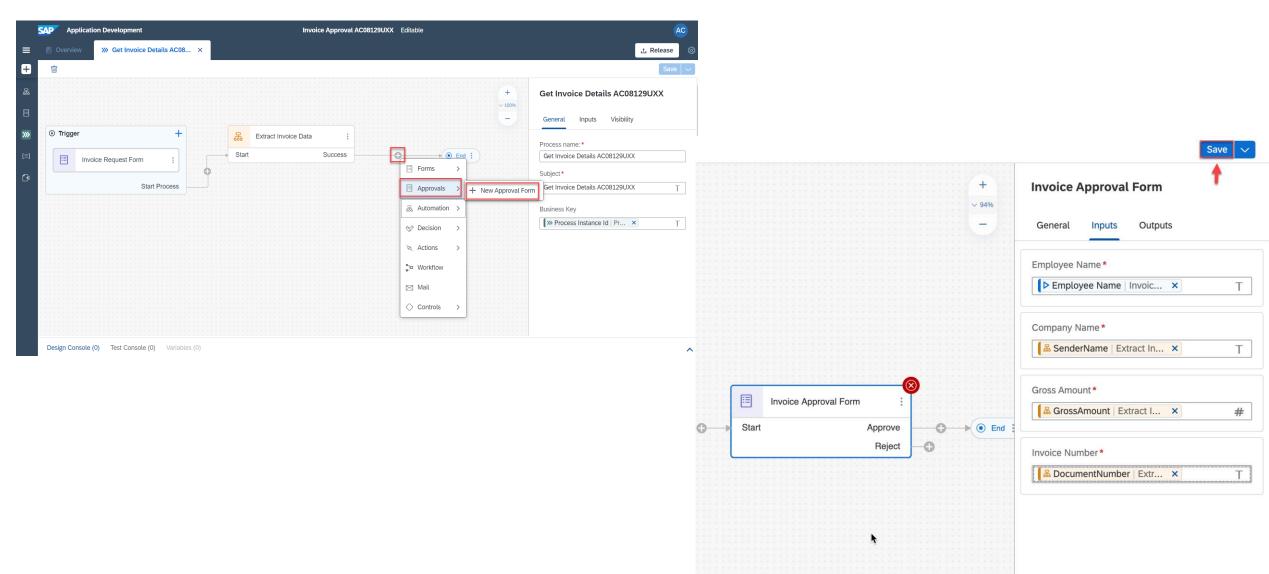
Exercise 3.1 – Approval Form





Exercise 3.1 – Approval Form

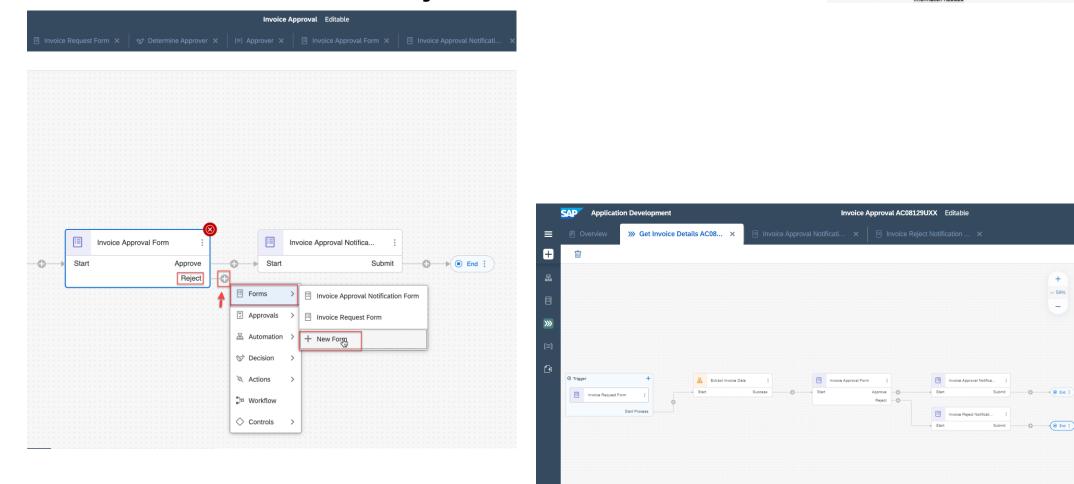






Exercise 3.2 – Create Approval Notification

	Approval Editable		
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	Save 🗸		
	+ Get Invoice Details		
	- General Visibility Process name:		
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	Ce		Get Invoice Details Subject* Get Invoice Details
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Design Console (0) Test Console (0) Variables (0)

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Notification form to inform the requester of

⊥ Release

Т

Т

Get Invoice Details AC08129UXX

Inputs

Get Invoice Details AC08129UXX

Get Invoice Details AC08129UXX

>>> Process Instance Id | Pr... ×

Visibility

Submit O + O End

the approval decision

rvoice Approval Notifica.

用

Approval form for

designated users to take

action

Invoice Relea

Create decision

+

~ 59%

General

Subject*

Business Key

Process name: *

Tips

- "Create New Approval Form" -> Select the appropriate Field Type (i.e. Text or Number)
- "Create New Approval Form" -> Make sure text fields are 'Read Only'
- "Create New Approval Form" -> Step 13 Do not copy and paste text from the instructions and ensure the selected content is combined with the typed content
- "Create Rejection Form" You will have an error until process is 'Ended' (Step 8)



Exercise 4 – Deploy and Run (20 mins)

s	P Applicat	ion Development	Invoice Approval Editable	
		>>> Get Invoice Details ×		土 Release
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			Process name:* Get Invoice Det	ils
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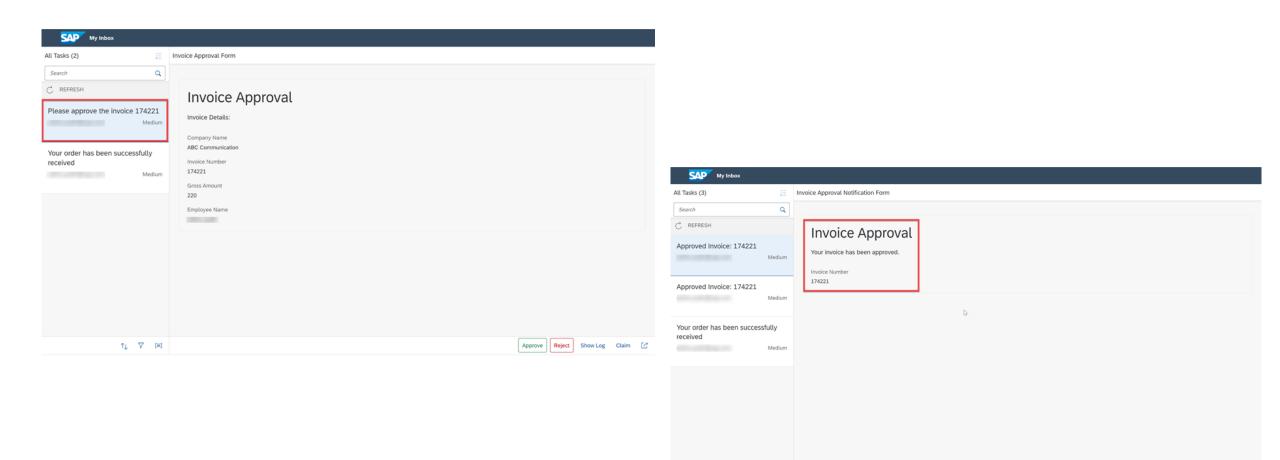
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≡	Overview		Deploy 💿
•	Invoice Approval Released		0
ቆ			
\$		ted on: April 13, 2022 Description Attributes stephan.schluchter@sap.com Process to extract information from an Si I invoice and get the needed approvals.	
		Þ	
»»	Artifacts (11)		
[=]	All Artifacts Search	٩	Create 🗸 Import 🗸
<u>e</u>	Name	Description	Туре
	(=) ABCCommunicationSchemaDT	No value.	Data Type
	ABCCommunicationTemplate	No value.	Document Template
	(=) Approver	Including the approvers email address	Data Type
	Stermine Approver 2	Determine Approver 2	Decision
	Extract Invoice Data	No value.	Automation
	>>> Get Invoice Details	Process to approve invoices	Process
	f=1 Invoice	No salue	Data Tune
	Deployment Console (0)		^

Part 4.1 – Creating the request

SAP Application Development	Invoice Approval 1.0.0 Deployed	CA
Overview Set Invoice Details ×		Deploy (6)
You are viewing a released version of the project		
	(+ 	Trigger Settings General Outputs
Enst hour Gas 1 V		Type: Form Submission Forma: Invoice Request Form Porm Link:
	Reef Barrow Repartments. 1	https://sap-adoption-bootcamps.sap-proc Launchpad Configuration Parameter: ?packageld=2ec54ccb-2198-454e-945b-5 Use this parameter to configure this form trigger as a tile in the SAP Fiori Launchpad.
Deployment Console (0)		

₽.	
Invoice Request For	est Form
Please provide the following details to start th	details to start the p
Employee Name *	
File Path*	
Enter text	
Current Date Select date	I
Select One.	

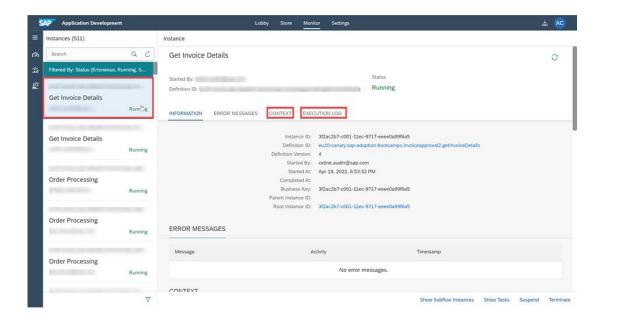
Part 4.2 – Approve/Reject

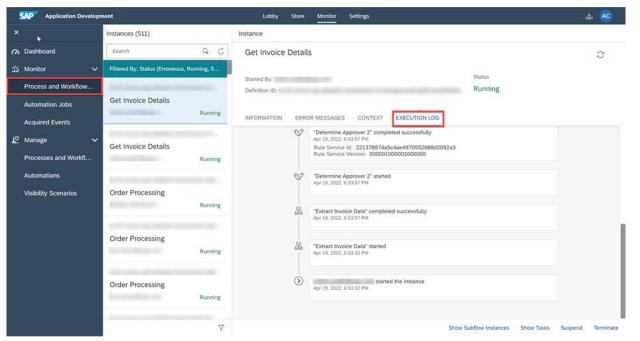


1, 7 (≡)

Submit Show Log Claim 📝

Part 4.3 - Monitoring





4.4 - Process Visibility Dashboard

Invoice Process Visibility Sce	nario AC04440UXX			
Standard Business Key:				
	СР	<u> </u>		Adapt Filters
Open Instances by Status O Critical	Completed Instances by Status 1 Completed without violations	Cycle Time in Days 0.00	Suspended Instances	Cancelled Instances
At Risk 0 On Track 0	Step Cycle Time by Step 0.00	Open Instances by Step O No data	Invoice Approval Requests	
Failed Instances	Days		0 0 0 0 1 0 0 1 0 0 1 0 0 1 0 0 1 0	

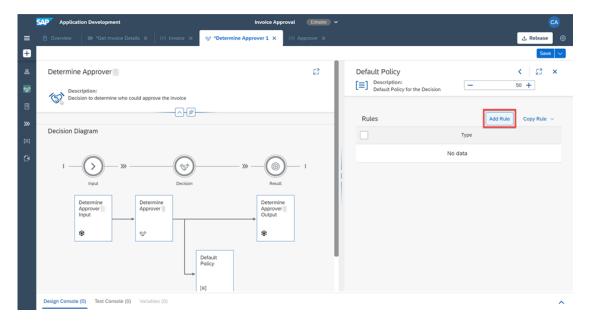


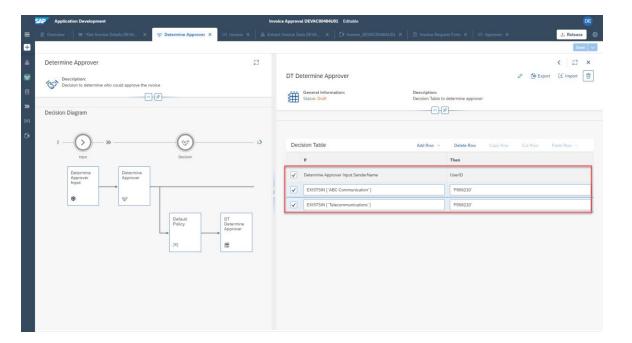
"Run the Business Process" -> Use C:\Users\student\Desktop\Invoice.pdf
 path and not the location where you saved invoice.pdf on your local machine

Exercise 5 – Decisions for Invoice Approval (Optional) (25 mins)



Part 5.1 – Create a Decision Table





Part 5.2 – Assign Inputs and Outputs

		Save		
Process Content	Determine Approver			
Search	Q			
✓	Inputs• Outputs			
✓ '≒ InvoiceDetails	✓ determineApprover_Input *	?		
T DocumentNumber			SAP Application Development Invoice Approval DEVAC00486U01 Editable	ver X 📩
# GrossAmount	DocumentNumber			
T SenderName	Select item	Т	4	Determine Approver
	GrossAmount		> -	Inputs Outputs
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🔤 Current Date	SenderName			T UserID
T File Path	Select item	T		
T Employee Name				
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Part 5.3 – Assign Inputs and Outputs

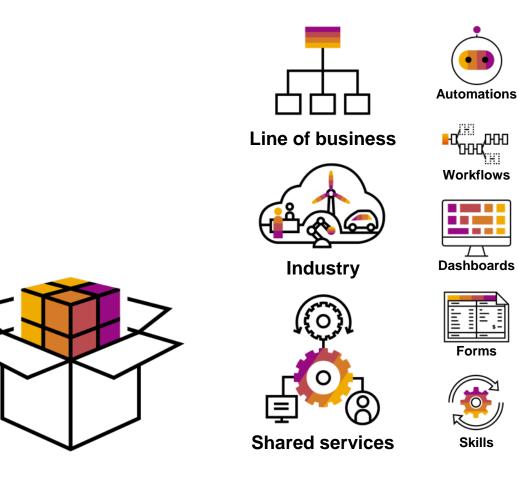
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T DocumentNumber			SAP Application Development Invoice Approval DEVAC00486U01 Editable	ver X 📩
# GrossAmount	DocumentNumber			
T SenderName	Select item	Т	4	Determine Approver
	GrossAmount		> -	Inputs Outputs
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T File Path	Select item	T		
T Employee Name				
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T Process Instance Id				



- "Create a decision table" -> Step 10 retrieve your User ID and use that value (Starts with "P") and **not** your class username (i.e. AC07628Uxx)
- "Create a decision table" -> Step 10 and 11, enable that the user id value is surrounded by single quotes 'PXXXXX'
- "Create a decision table" -> Step 11, must select the first row before "Insert After" is enabled

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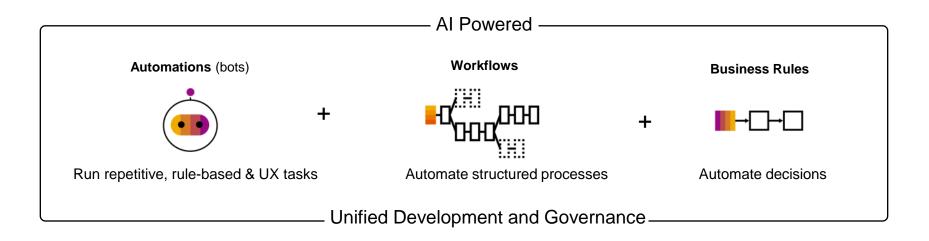
Accelerate business transformation with prebuilt content packages



- Jump-start automation development while making use of best practices
- Select from a wide variety of prebuilt, directly usable packages
 - across lines of business
 - industries
 - shared functions
- Content ranges from
 - templated automations (bots)
 - processes (workflows)
 - process visibility dashboards
 - form templates
 - actions (called skills)

to complete automation packages combining artifacts

All automation tools in one integrated offering

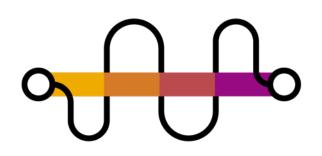


Benefits of a unified process automation solution:

- Address complex scenarios including exceptions and approvals
- Automate across legacy and modern apps with both UX and API based automations
- Improve compliance and governance with unified monitoring and reporting
- Enhance adoption by providing users a single automation solution for multiple solutions
- Lower costs, including solution cost, training and maintenance

SAP Process Automation

A simpler and faster way to enhance business efficiency and agility with confidence



Build with Simplicity

Simplify automation with visual drag-and-drop tools and industry specific content





Automate Faster

Automate faster with business context in a unified workflow management and robotic process automation solution

Operate Confidently

Operate confidently on a trusted, enterprise-grade multi-cloud platform

SAP Process Automation Resources

Tutorials and Missions

- Discovery Center Mission: Process and approve your invoices with SAP Process Automation
- SAP Developer Center: Invoice Processing and Approval Using SAP Process Automation

Learning and Certification

- Learning Journey: Utilize Low-Code/No-Code Applications and Automations for Citizen Developers
 Business process and LCNC fundamentals, using SAP AppGyver, SAP Process Automation and SAP Work Zone, conducting citizen developer appathons
- <u>LCNC Certification: C_LCNC_01 SAP Certified Citizen Developer Associate Low-Code / No-Code Applications and Automations</u>

Prebuilt Content

- <u>SAP Intelligent RPA Store</u> Prebuilt automation content for a variety of use cases
- <u>SAP API Business Hub</u> Extension, integration and innovation such such as workflows, business decisions, integrations, and much more

Community

- YouTube Channel: SAP Process Automation
- SAP Process Automation Community landing page
- SAP Process Automation blog posts on SAP Community

Want to Try out SAP BTP?

Sign up for a PAYG account* and start today with our free tier service plans! Need ideas? Check out the "Free Tier" missions on <u>SAP Discovery Center</u>

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Access free-tier service plans

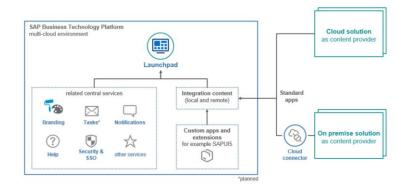


Go productive with a simple upgrade

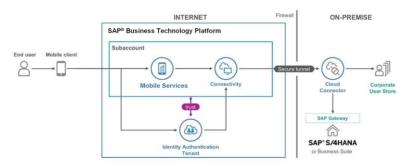
Start developing – check out missions

Get support from the entire SAP community





Empower field technicians by building native apps using SDKs



* Existing CPEA & PAYG customers have access to free tier service plans

Thank you

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