

DevOps Automation for SAP: How a leading communication technology provider is driving innovation

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About The Customer



Global Telecomms leader:

- 120,000 employees
- > 45,000 patents



Business focus:

- Networks
- Digital Services
- Managed Services



Emerging Business:

- 5G
- IoT
- R&D



Why Change IT Methodology?

Respond Quickly to Market Pressures

OBJECTIVES

Continuous Customer Satisfaction

Sharpen the Competitive Edge



Evolution towards agile/DevOps

DevOps is built on agile principles and provides a platform for greater speed, versatility and agility

Waterfall Agile **DevOps** Long pre-planned release ✓ Short & frequent releases ✓ Continuous delivery to business cycles ✓ More responsive ✓ Highly responsive Can be difficult to change ✓ Business gets new features ✓ Automation reduce risks and direction faster improves quality Business may wait a long ✓ Testing, risk, impact and ✓ Greater business alignment & time for delivery recovery time are low satisfaction ✓ Improved productivity & efficiency



DevOps Project Objectives

Increase velocity of E2E delivery lifecycle

- Deliver measurable Business Value quickly
- · Eliminate redundant manual effort
- Automate everything!

Increase productivity

- More Code
- Faster Feedback
- First time right!
- Component re-use
- Eliminate Environment Configuration Issues

Reduce cost

- Cost of poor quality
- Cost of human error
- Cost of manual processes
- Cost of missing SLAs

Improve quality

- Software delivery
- Release management



Challenges in DevOps Transformation

Solution Architecture

- 15+ different systems...
 - SAP
 - Tibco
 - Oracle
 - Ericsson Proprietary

Cross-team Alignment

- Team Silos
- Different Ways of Working
- Different Tools
- Different Delivery Processes

Ops-Enabled Delivery

- Static Environments
- Manual Environment Management
- Manual Deployment
- Manual Errors

Human Dynamics

- Focused on Deliver, Deliver, Deliver
- Stretched Thin
- Myopic View of Delivery Process (not E2E)
- Threatened by DevOps



DevOps Technical Strategy

Approach

Phase I

- Build a CI/CD Pipeline to Automate Build and Deployment
- Implement a microservices strategy

Phase II

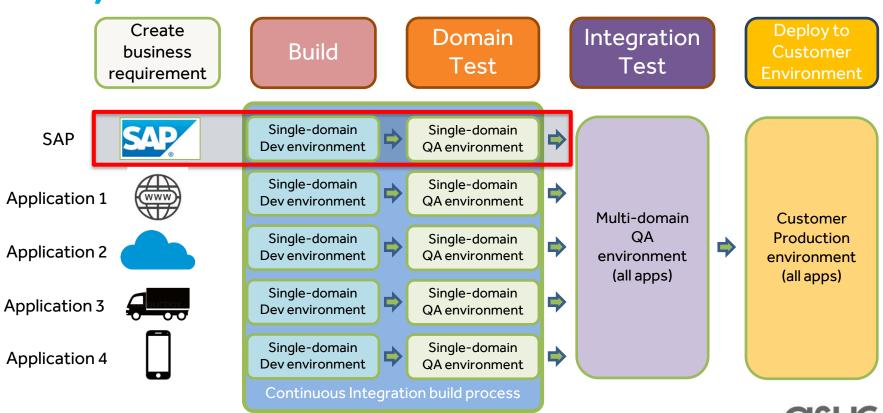
- Containerize Apps
- Use App Containers to Build Environments
- Deploy to Containers as though they were servers

Phase III

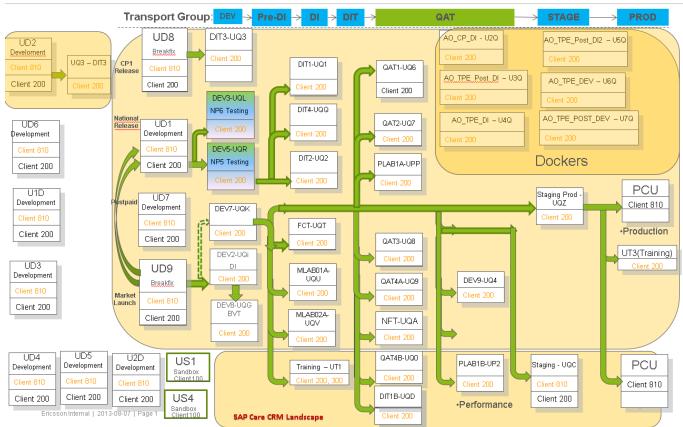
- Build Containers within the CI/CD Pipeline
- Deploy Containers to Environments through and Orchestrated Delivery Platform



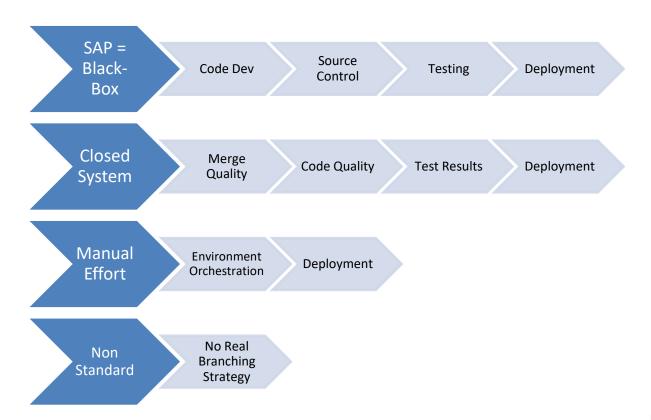
Achieving Multi-App Domain Delivery (with SAP)



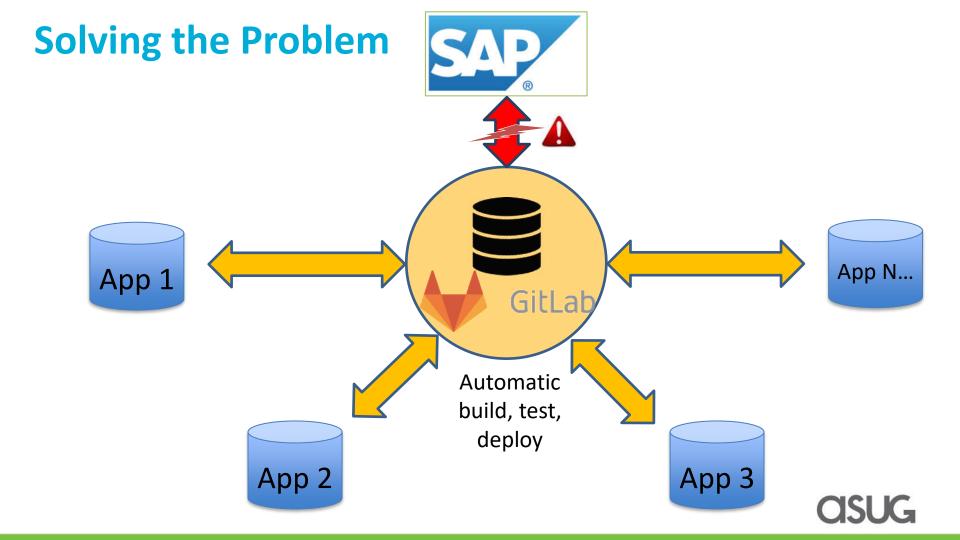
Complex, Multi-track SAP Landscape

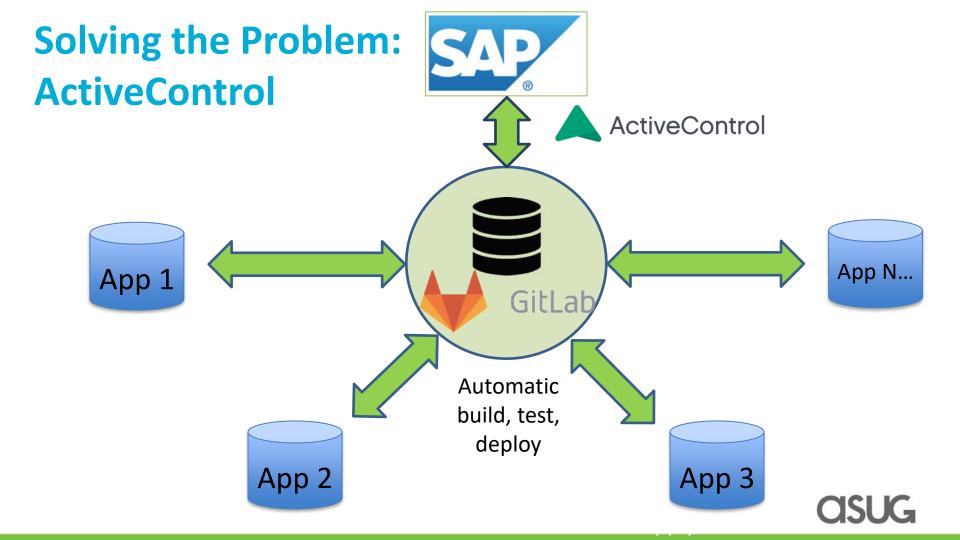


DevOps Technical Strategy: SAP Challenges











ActiveControl



Fast, flexible, safe change and release automation



Adopt DevOps for on-demand SAP delivery. Integrate into wider tool chain.



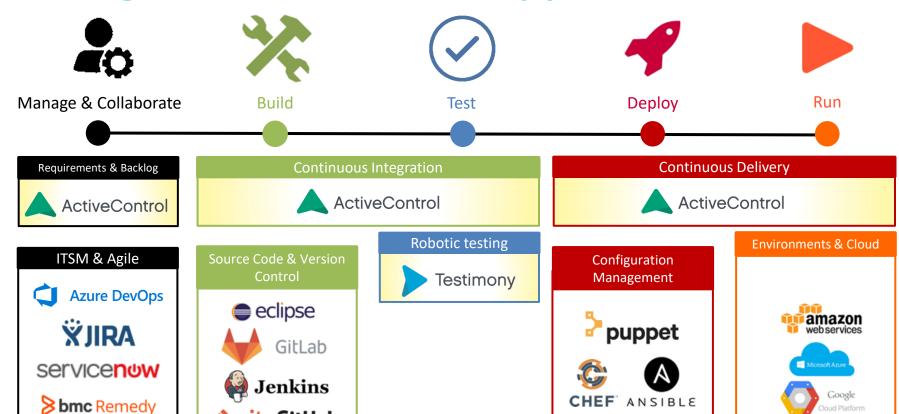
S/4HANA transition support & synchronization



Fast implementation; rapid ROI

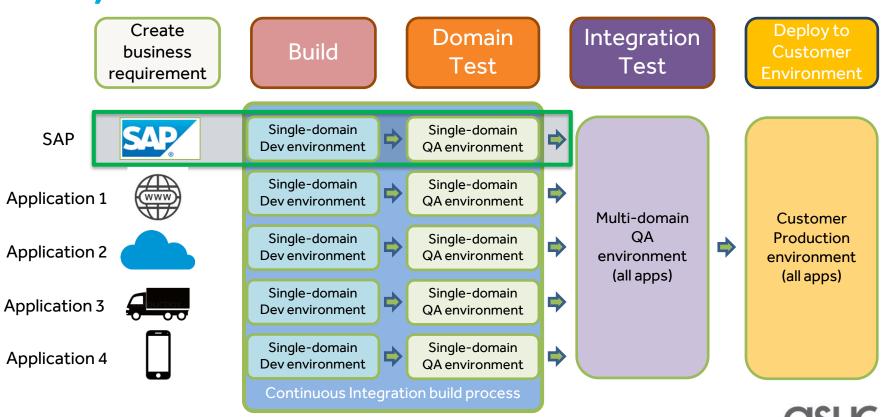
Integrate Toolsets and Applications

git GitHub





Achieving Multi-App Domain Delivery (with SAP)





- Automatic, co-ordinated build, test and deployment of change (SAP and non-SAP)
- SAP development is integrated into wider application delivery process
- Faster business response and product rollout via daily deployment of integrated, crossapplication change





CONTINUOUS DELIVERY IN ACTION



Major telecom provider



Multiple fullyautomated deployments each day across 15 IT applications including an N+10 SAP landscape



Continuous, ondemand delivery of up to 2,500 SAP transports in a 2week period Seamless
management of
change across a
dynamic SAP
landscape



About Basis Technologies

- We build software automation that enables our customers to optimize the way they run SAP.
- We focus on bringing DevOps & Continuous Delivery to SAP environments
- Global offices serving customer base of multi-national brands

































Thank You

Any questions?

- Contact me at eran@basistechnologies.com
- Visit us at www.basistechnologies.com



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ActiveControl

Create business requirement Single-domain environment (e.g. SAP) Multi-domain environment (all apps)

Check in SAP info (incl. Task ID)

Branch name

Code scan

Unit test

Peer code review

Additional info









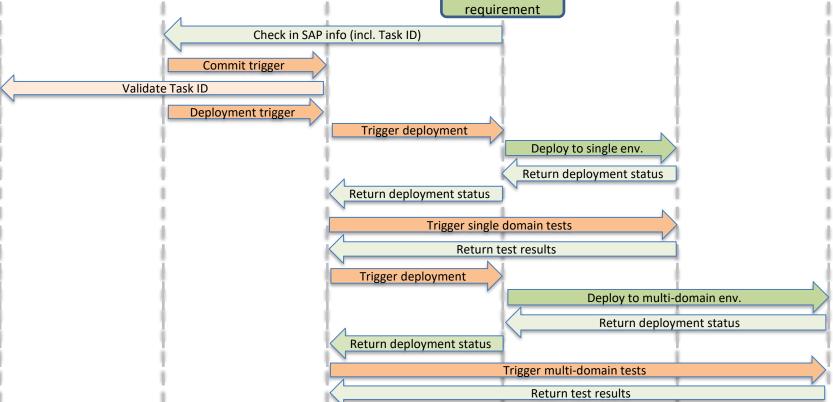


Single-domain environment (e.g. SAP)

Multi-domain environment (all apps)



Create business requirement





Achieving Multi-App Domain Delivery

