

DevOps Automation for SAP: How a leading communication technology provider is driving innovation

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About The Customer



Global Telecomms leader:

- 120,000 employees
- > 45,000 patents



Business focus:

- Networks
- Digital Services
- Managed Services



Emerging Business:

- 5G
- IoT
- R&D



Evolution towards agile/DevOps

DevOps is built on agile principles and provides a platform for greater speed, versatility and agility



- Long pre-planned release cycles
- Can be difficult to change direction
- Business may wait a long time for delivery

- ✓ Short & frequent releases
- ✓ More responsive
- ✓ Business gets new features faster
- ✓ Testing, risk, impact and recovery time are low

- ✓ Continuous delivery to business
- ✓ Highly responsive
- ✓ Automation reduce risks and improves quality
- ✓ Greater business alignment & satisfaction
- ✓ Improved productivity & efficiency

DevOps Project Objectives

| Increase velocity of E2E delivery lifecycle | Deliver measurable Business Value quickly Eliminate redundant manual effort Automate everything! |
|---|---|
| Increase productivity | More Code Faster Feedback First time right! Component re-use Eliminate Environment Configuration Issues |
| Reduce cost | Cost of poor quality Cost of human error Cost of manual processes Cost of missing SLAs |
| Improve quality | Software deliveryRelease management |

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Challenges in DevOps Transformation

Solution Architecture

- 15+ different systems...
 - SAP
 - Tibco
 - Oracle
 - Ericsson Proprietary

Cross-team Alignment

- Team Silos
- Different Ways of Working
- Different Tools
- Different Delivery Processes

Ops-Enabled Delivery

- Static Environments
- Manual Environment
 Management
- Manual Deployment
- Manual Errors

Human Dynamics

- Focused on Deliver, Deliver, Deliver
- Stretched Thin
- Myopic View of Delivery Process (not E2E)
- Threatened by DevOps

DevOps Technical Strategy

Approach

| Phase I | Build a CI/CD Pipeline to Automate Build and Deployment Implement a microservices strategy |
|-----------|--|
| Phase II | Containerize Apps Use App Containers to Build Environments Deploy to Containers as though they were servers |
| Phase III | Build Containers within the CI/CD Pipeline Deploy Containers to Environments through and Orchestrated Delivery Platform |

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Multi-App Domain Delivery (SAP disconnected)



Complex, Multi-track SAP Landscape



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DevOps Technical Strategy: SAP Challenges









Achieving Multi-App Domain Delivery (with SAP)





Benefits of ActiveControl

- Automatic, co-ordinated build, test and deployment of change (SAP and non-SAP)
 - SAP deployment in sync with other app domains
 - SAP deployment triggered automatically
- SAP development is integrated into wider application delivery process
 - SAP team delivers quality KPIs to project branch
 - Enables tracking and coherence in delivery process
- Faster business response and product rollout via frequent deployment of integrated, cross-application change

About Basis Technologies

- We build software automation that enables our customers to optimize the way they run SAP.
- We focus on bringing DevOps & Continuous Delivery to SAP environments
- Global offices serving customer base of multi-national brands



Questions?

www.basistechnologies.com





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