



Driving Innovation with Fusion Teams

Extending the Reach of SAP Using Low-Code Tools



bowdark

Hello!

Welcome to ASUG!

What We'll Cover

- Assessing the Current State of SAP Development
- A Fresh Approach to SAP Development
- Breaking Down Barriers to Productivity
- Unlocking Productivity with Fusion Teams
- Wrap-Up

Assessing the Current State

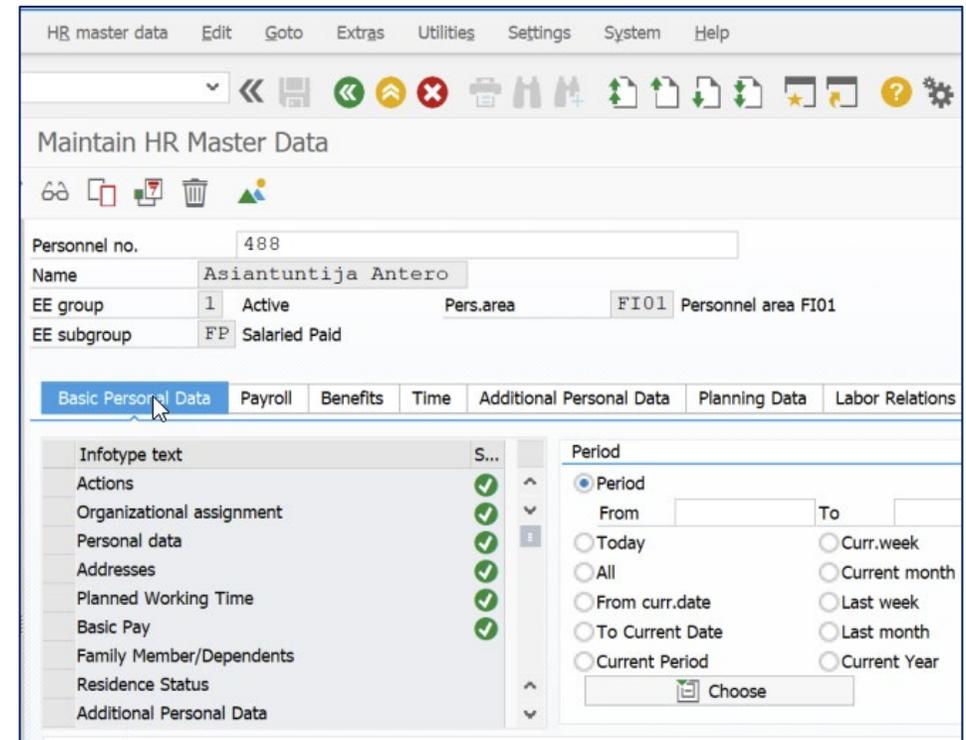
Understanding the Current State of SAP Development

Common Challenges

- The needs from the business outweigh the capacity of IT
- The business has a difficult time articulating what it wants/needs
- Custom SAP solutions (e.g., Fiori apps) are expensive to build and maintain
- There are limitations to what can be built using ABAP & NetWeaver technologies
- SAP change management is slow and complex
- Apps / solutions only address *part* of a process problem

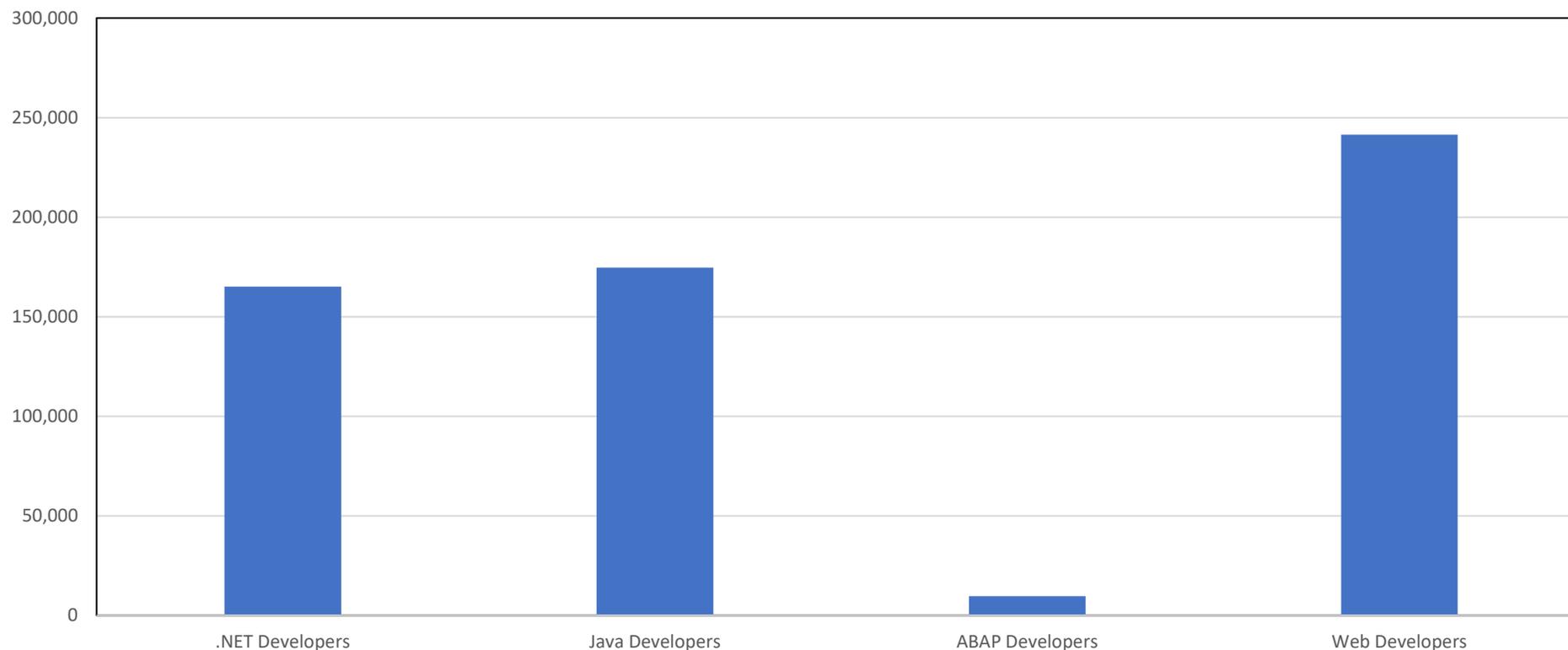
Limited User Experience

- Many users still primarily transact in the legacy SAP GUI
- Processes are fragmented
- Workflow / automation is sparse
- Lack of transparency / analytics
- Minimal support for mobility
- Limited notifications



Resource Constraints

Developer Availability in the US



Reference: <https://www.zippia.com/sap-abap-developer-jobs/demographics/>

Developer Productivity Issues

- Programming languages provide abstractions that make it easier to solve complex problems
- There's a direct correlation between the quality of abstraction and developer productivity:
 - Ex: ABAP (as a 4GL) made developers more efficient creating reports and other enhancements
- Although there have been incremental improvements to ABAP over the years, productivity curves have largely plateaued



A Fresh Approach

Getting Started with Low-Code Development Platforms

A New Abstraction Model

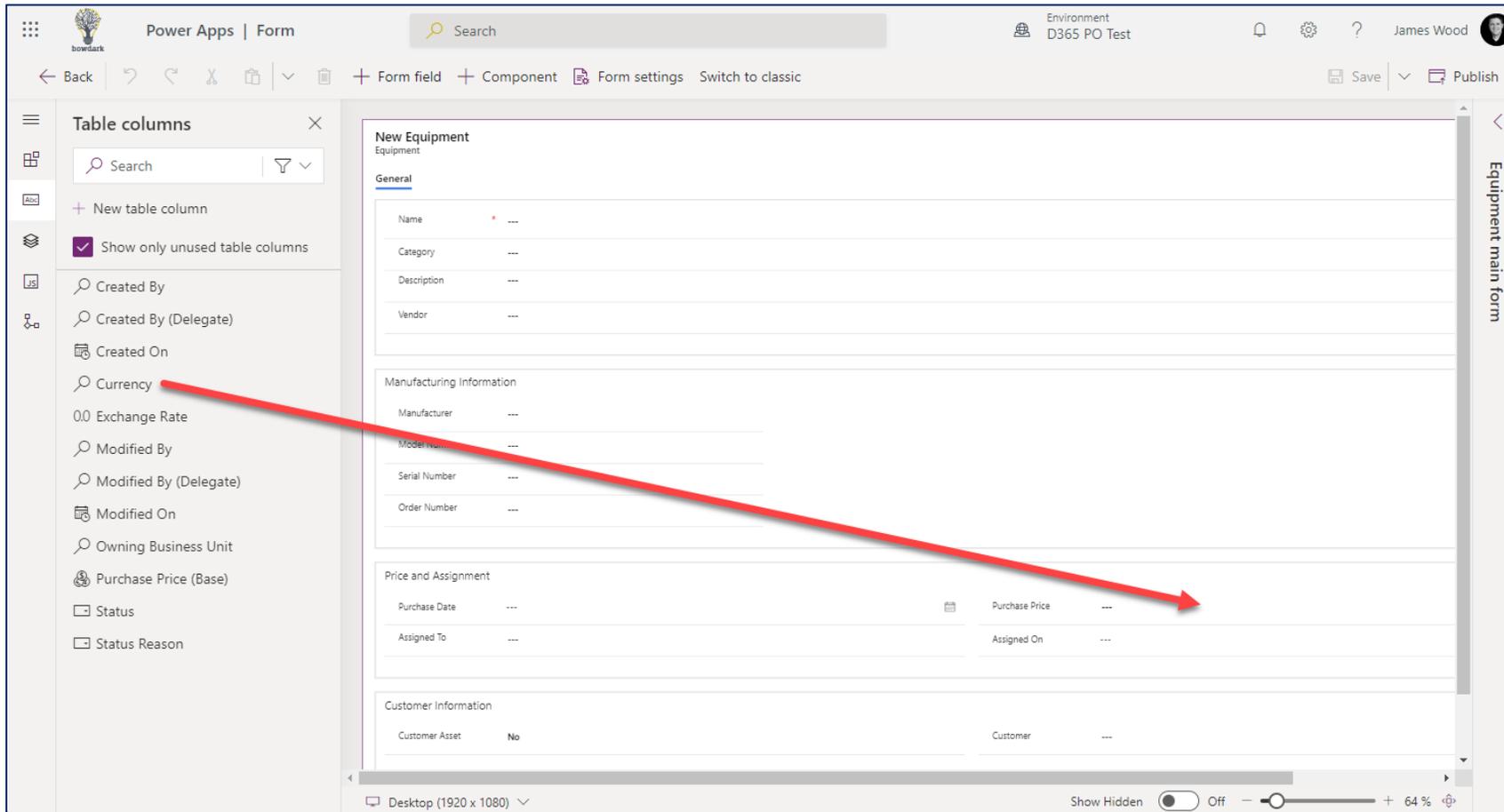
- Low-code development platforms (LCDP) have introduced a new style of development focused on:
 - [Model-driven](#) or declarative design
 - Reusable components and templates (think Lego™)
 - Visual programming using graphical WYSIWYG editor tools
 - Automatic code generation
 - Simplified logic (think Excel formulas)



Why Low-Code Tools Matter

1. LCDPs significantly lower the barrier to development, unlocking the door for [citizen developers](#)
2. They also make developers much more efficient
 - Developer productivity here at Bowdark is up **over 60%** with low-code tools
3. They offer unprecedented agility (e.g., DevOps, ALM)
4. They unlock many new app scenarios
5. They significantly reduce the TCO for custom solutions

WYSIWYG Designer Tools

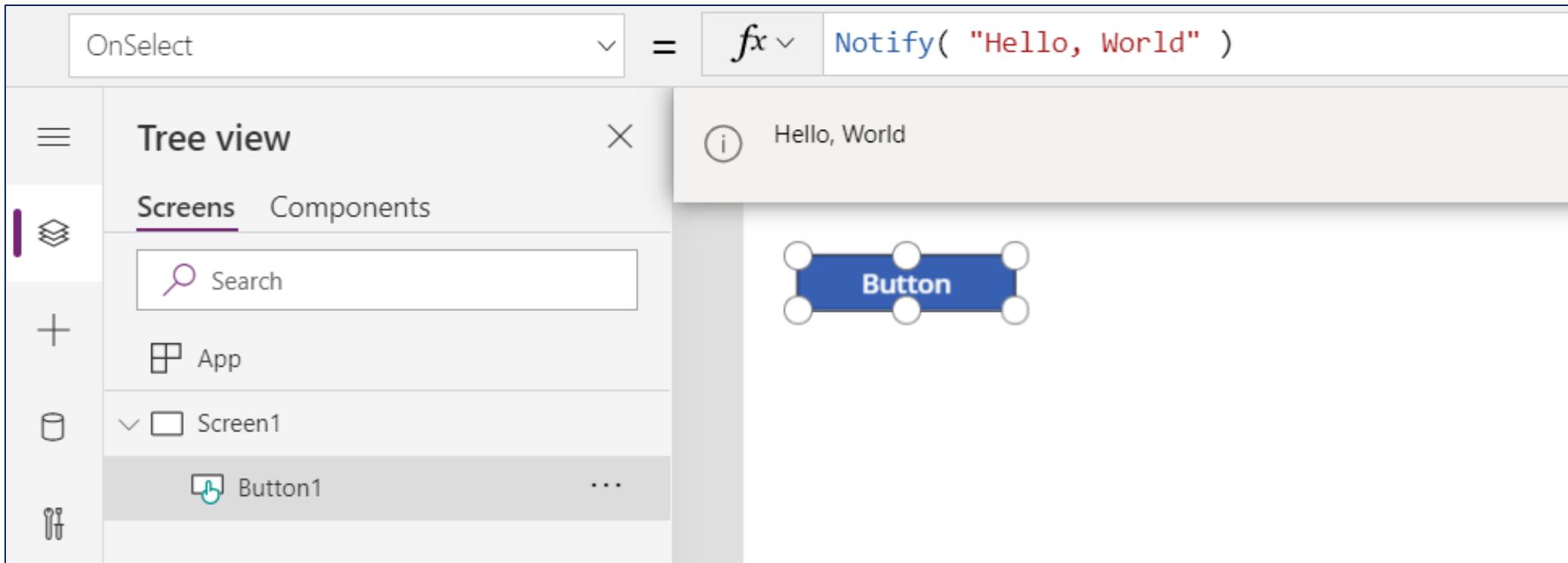


The screenshot shows the Power Apps WYSIWYG designer interface. On the left, the 'Table columns' pane is open, displaying a list of available fields. A red arrow originates from the 'Currency' field in this list and points to the 'Purchase Price' field in the main form design. The form design area shows a 'New Equipment' form with sections for 'General', 'Manufacturing Information', 'Price and Assignment', and 'Customer Information'. The 'Purchase Price' field is located in the 'Price and Assignment' section.

Table columns	
Search	Filter
+ New table column	
<input checked="" type="checkbox"/> Show only unused table columns	
Created By	
Created By (Delegate)	
Created On	
Currency	
0.0 Exchange Rate	
Modified By	
Modified By (Delegate)	
Modified On	
Owning Business Unit	
Purchase Price (Base)	
Status	
Status Reason	

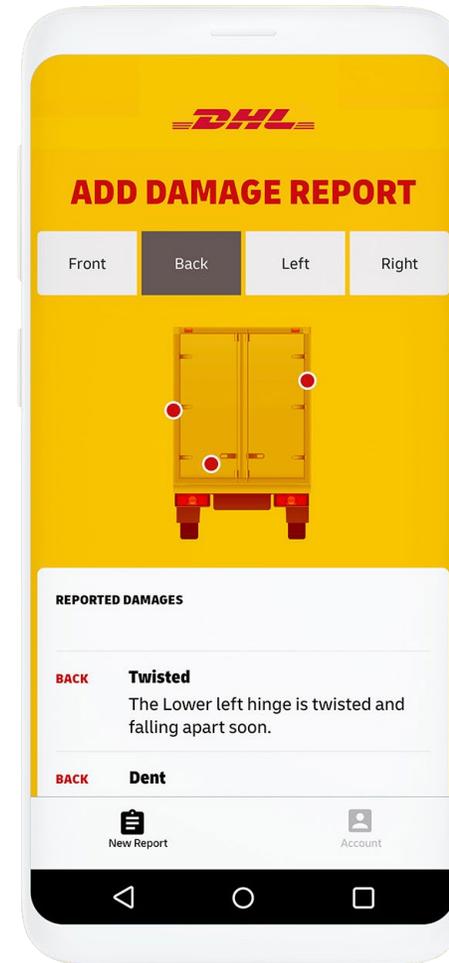
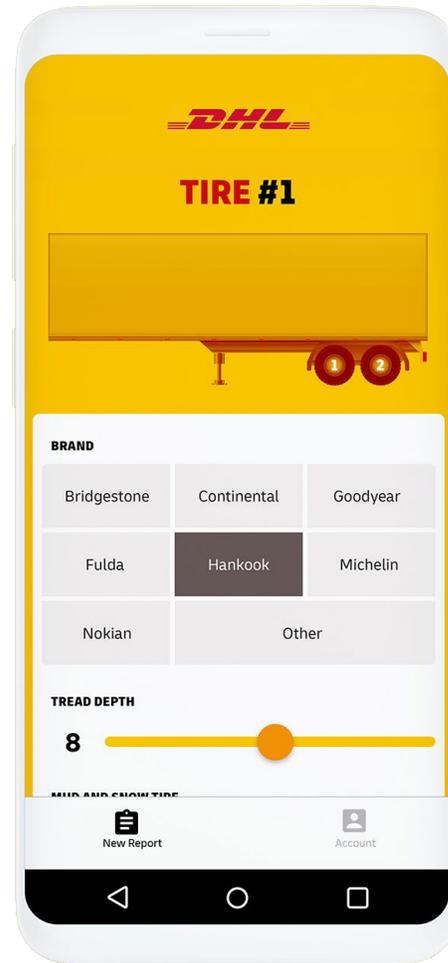
New Equipment	
Equipment	
General	
Name	...
Category	...
Description	...
Vendor	...
Manufacturing Information	
Manufacturer	...
Model Number	...
Serial Number	...
Order Number	...
Price and Assignment	
Purchase Date	...
Purchase Price	...
Assigned To	...
Assigned On	...
Customer Information	
Customer Asset	No
Customer	...

Simplified App Logic



The screenshot displays a software development interface for configuring app logic. At the top, a dropdown menu is set to 'OnSelect', followed by an equals sign and a function call: `fx Notify("Hello, World")`. Below this, a 'Tree view' panel on the left shows a project structure with 'Screens' and 'Components' tabs. Under 'Screens', there is a search bar and a list containing 'App' and 'Screen1'. Under 'Components', 'Button1' is selected and highlighted. To the right of the tree view, a preview window shows a blue button with the text 'Button' and a white information icon above it. The text 'Hello, World' is displayed above the button in the preview area.

SAP AppGyver Examples



MS Power Apps Examples

Account: AA Demo - Account - Embedded Canva...
Adventure Works (Sample)

Annual Revenue: \$10,000,000.00
 Number of Employees: 4,300

ACCOUNT INFORMATION

Account Name	* Adventure Works (Sa...
Phone	555-0152
Fax	---
Website	http://www.adven...
Parent Account	---
Ticker Symbol	---

ADDRESS

Address 1: Street 1	4405 Balboa Court
Address 1: Street 2	---

Timeline

Enter a note...
 No records to show.

CONTACTS

Nancy Anderson (sample)
 someone_c@example.com

9:29

00006

Bookable Resource Booking

General Customer Service Notes

Booking Status*

Scheduled

Scheduled

Traveling

On Break

In Progress

Completed

Canceled

7/28/2020

8:45 PM

Duration*

2.5 hours

Save Save & Close New More

00026

Get Directions

Map of Seattle area showing Edgewater Park, Denny Blaine, and Yesler Terrace.

Miles Traveled

8.16

Actual Travel Duration

New Deactivate Refresh More

Just Add ~~Water~~ APIs

- REST (OData) APIs are the lifeblood of LCDPs
- When defined *properly*, APIs can be:
 - Used to create new user experiences
 - Mixed-and-matched to create app mash-ups (ex: SAP + Salesforce)
 - Leveraged by a wider audience of developers
 - Shared across the enterprise

From APIs to Connectors



Office 365



Outlook



SharePoint



OneDrive



MS Teams



Slack



Notifications



SAP



Salesforce



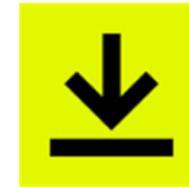
Dynamics 365



Workday



Adobe Sign



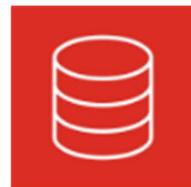
DocuSign



Stripe



SQL Server



Oracle



Mainframes



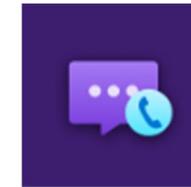
AWS



FTP / Files



ArcGIS



Azure
Communication
Services

More Than Just Apps

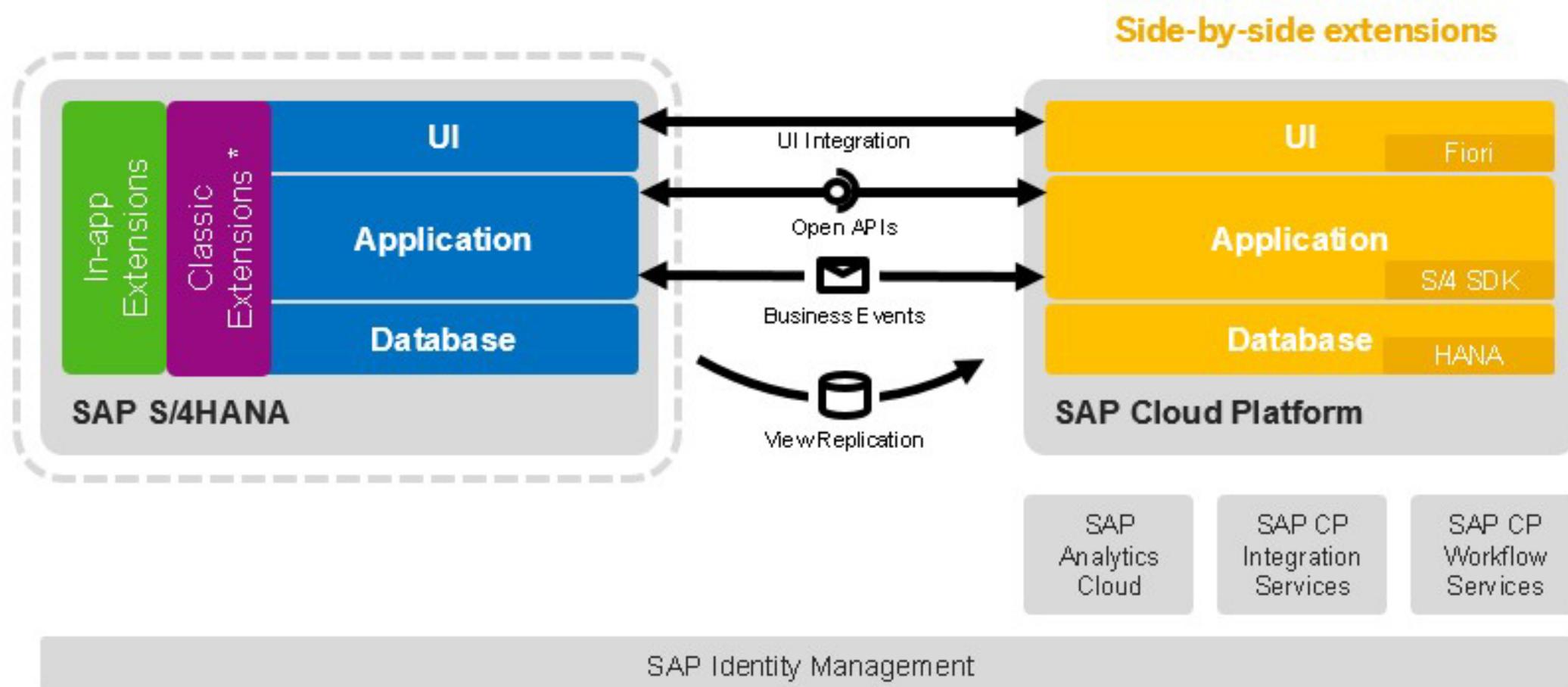
- Besides web and mobile apps, LCDPs can also be used to (rapidly) develop:
 - Self-service portals
 - Spreadsheet replacements (Excel + Access)
 - Interfaces
 - Ex: Microsoft provides over 700 connectors OOTB to easily connect SAP with various cloud and on-premises business systems
 - Workflows
 - Automations (RPAs)
 - AI & machine learning-based solutions
 - Reports & dashboards
 - Chatbots

“

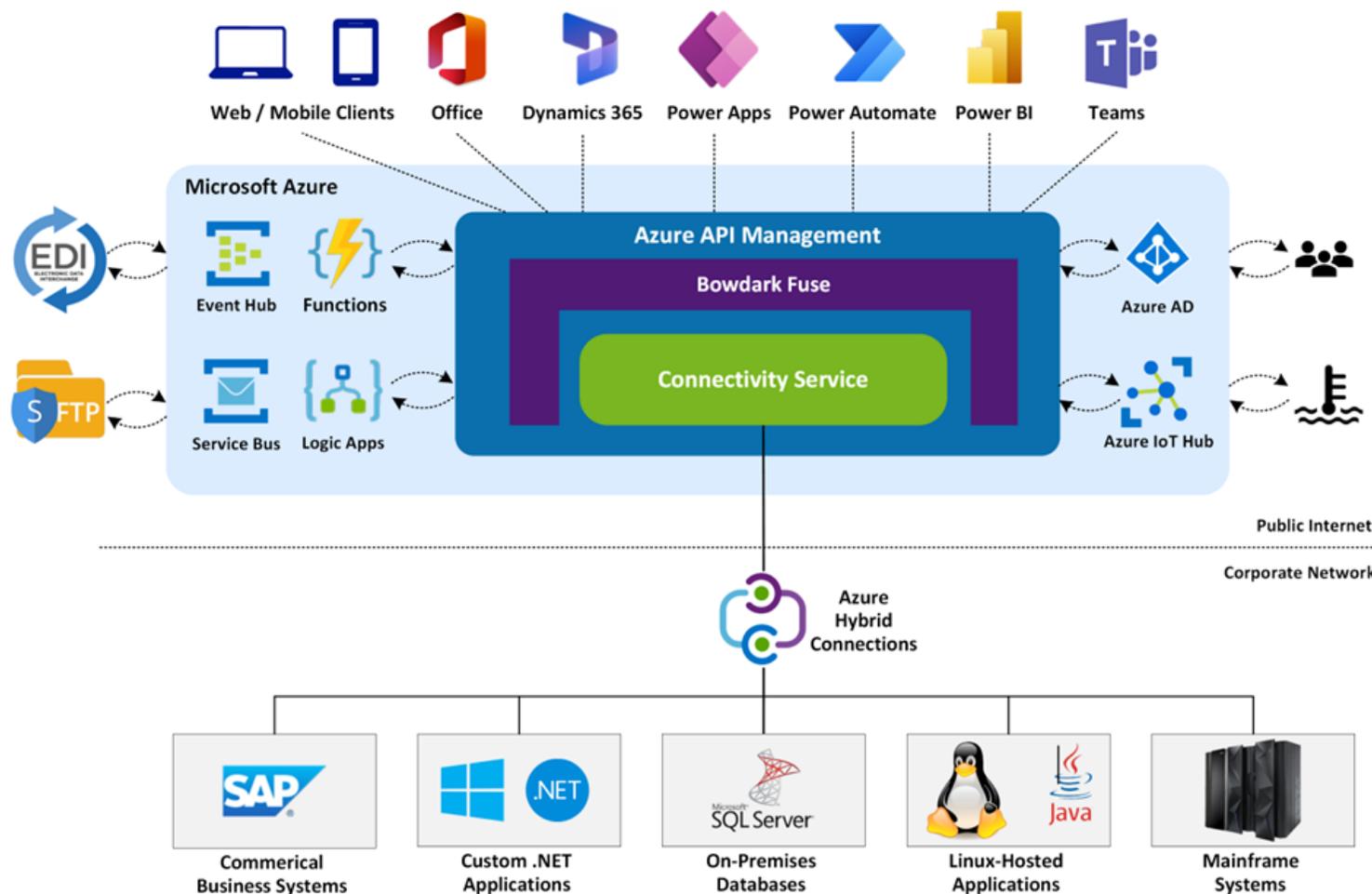
“The best app is no app”

- Eleanor Roosevelt (Probably)

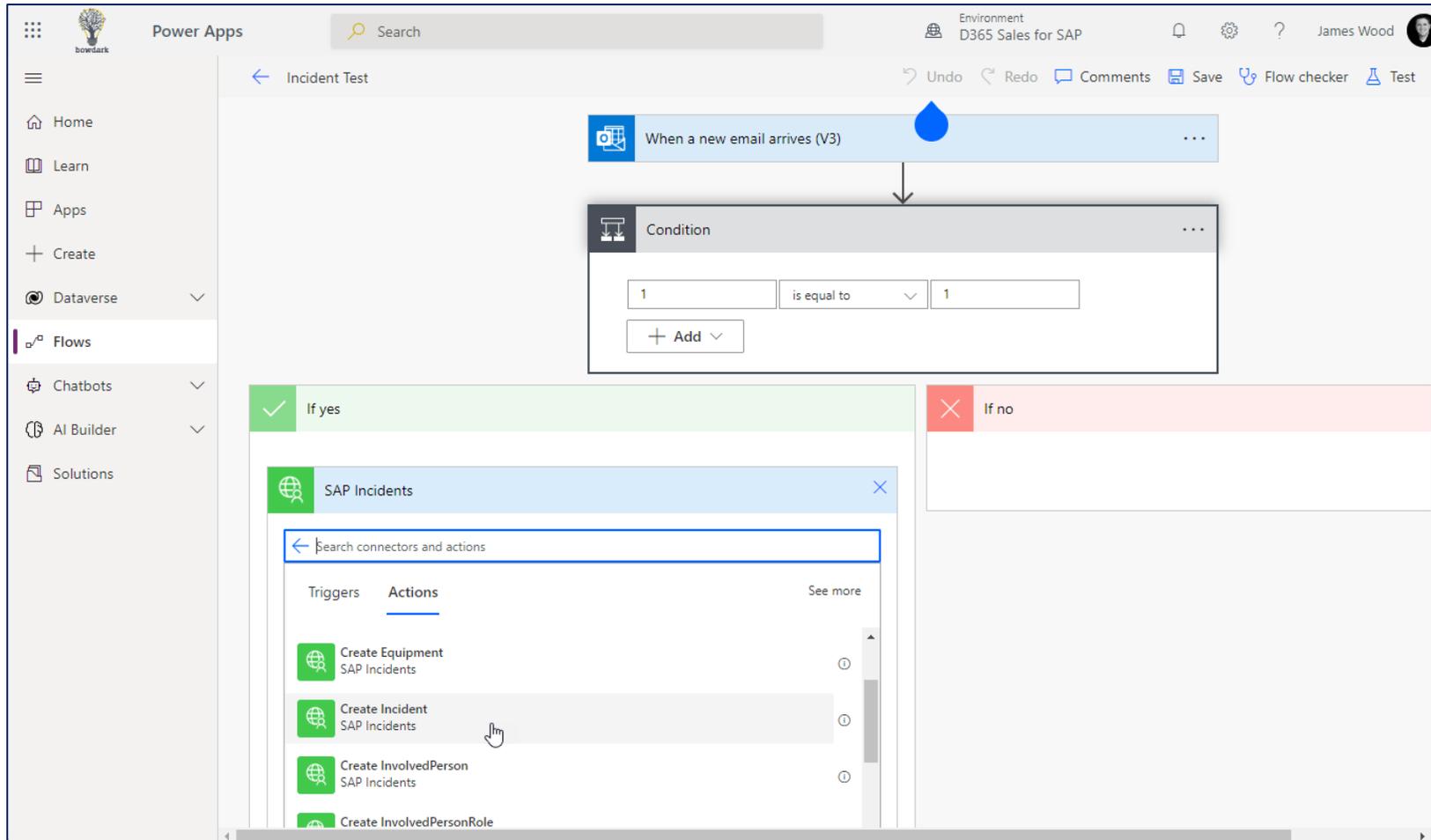
Pro-Code Extension Concept



Low-Code Extension Concept



Workflows & Automations



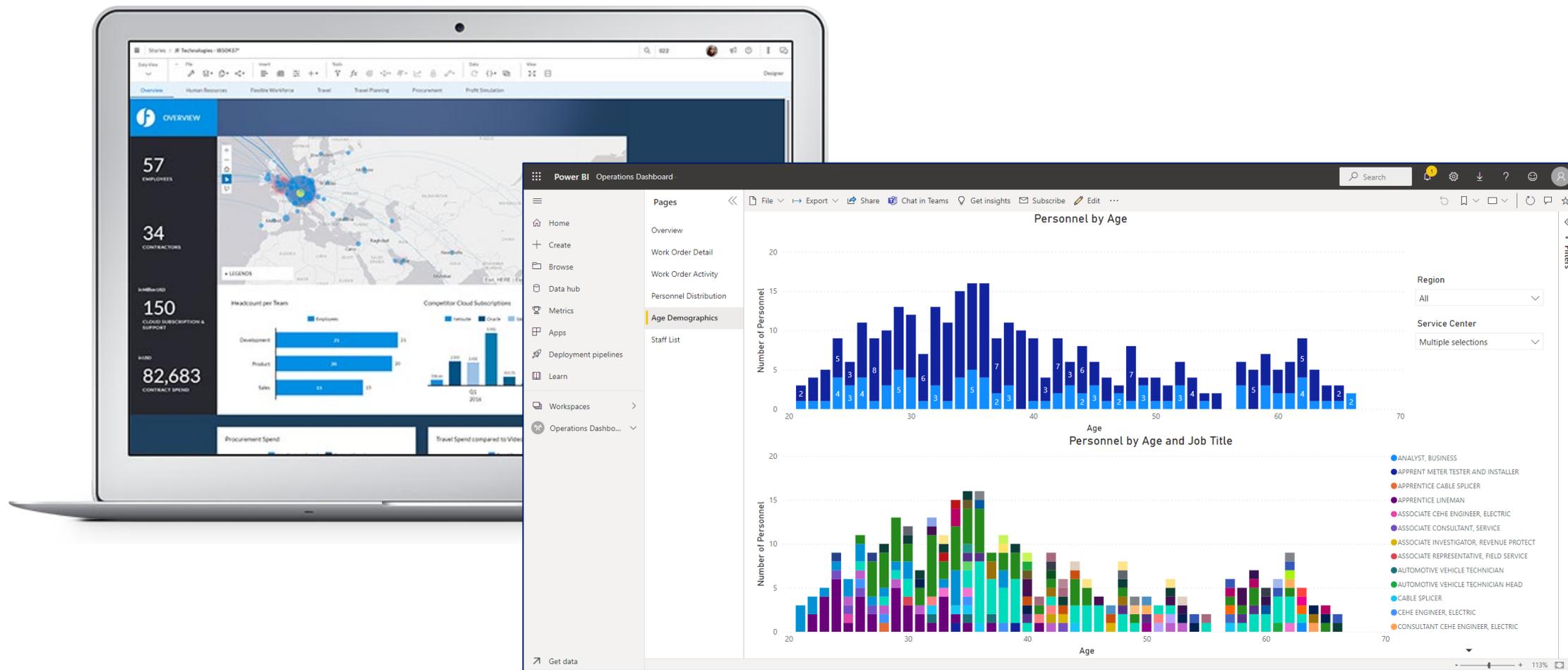
The screenshot displays the Microsoft Power Apps interface for configuring a workflow. The top navigation bar includes the Power Apps logo, a search bar, and the environment name 'D365 Sales for SAP'. The left sidebar shows navigation options like Home, Learn, Apps, Create, Datasource, Flows, Chatbots, AI Builder, and Solutions. The main workspace shows a workflow titled 'Incident Test' with the following steps:

- Trigger:** When a new email arrives (V3)
- Condition:** 1 is equal to 1
- If yes path:** Contains a list of actions from the 'SAP Incidents' connector. The 'Create Incident' action is highlighted.
- If no path:** Currently empty.

The 'SAP Incidents' connector actions list includes:

- Create Equipment
- Create Incident (highlighted)
- Create InvolvedPerson
- Create InvolvedPersonRole

Self-Service Analytics



Breaking Down Barriers

Extending the Reach of SAP

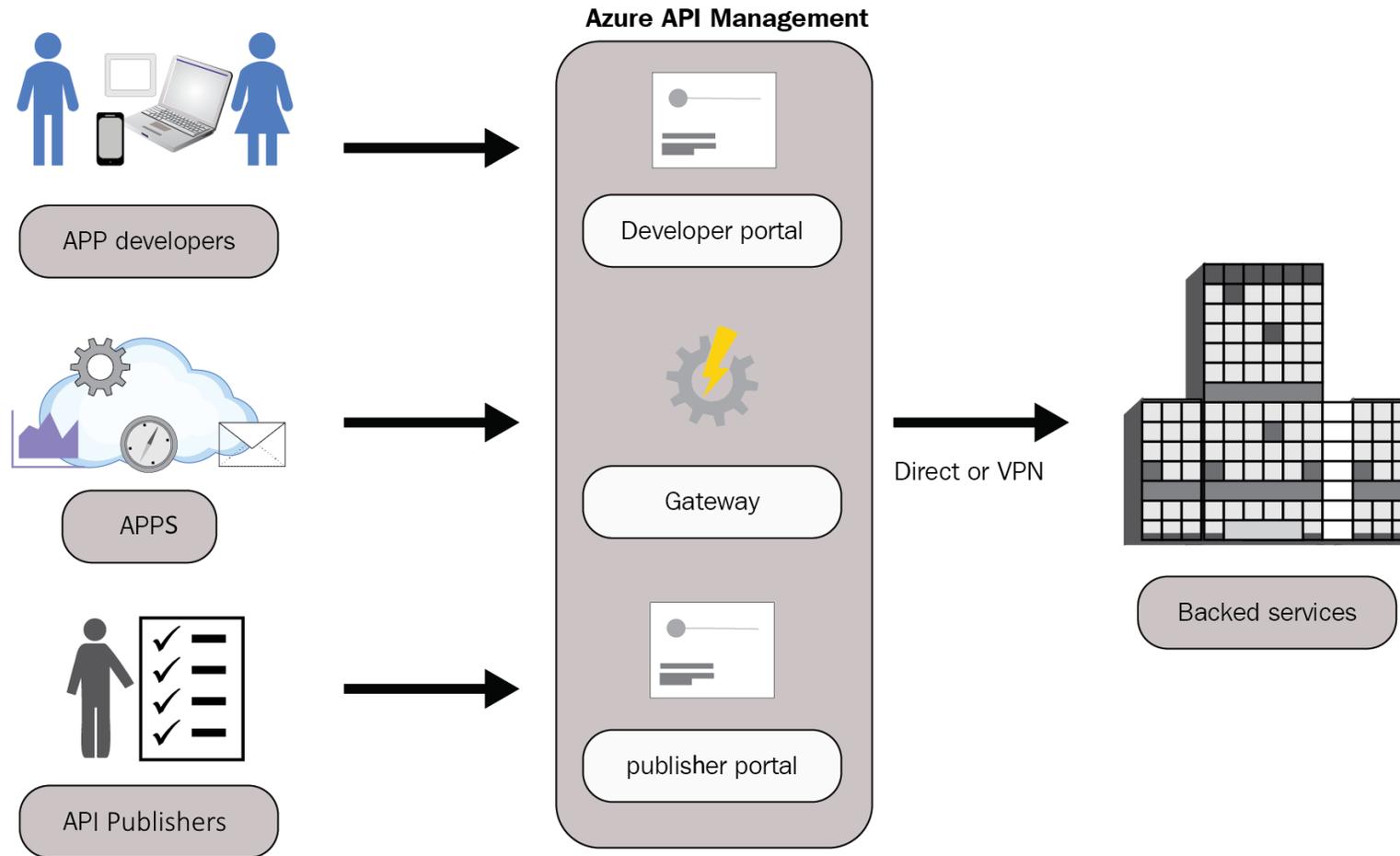
The Need for SAP APIs

- APIs (specifically [OData](#) APIs) are essential for (securely) exposing SAP functionality to LCDPs
- Although SAP is continually expanding its API catalog (e.g., through the [SAP API Business Hub](#), etc.), there are still many gaps
- Bottom Line: Most apps/solutions will require the development of custom APIs (at least until a critical mass of APIs is attained)

Stretching Pro-Code Resources

- Using a low-code approach, pro-code development can be limited to just API development
- With SAP Gateway and HANA these APIs can come together quickly:
 - SAP data can be modeled using [Core Data Services](#) (CDS)
 - From here, there are many [tools](#) that make it easy to (securely) expose SAP data through OData services
- These investments offer many repeat benefits as they can be reused in other app scenarios

Publishing APIs for Reuse



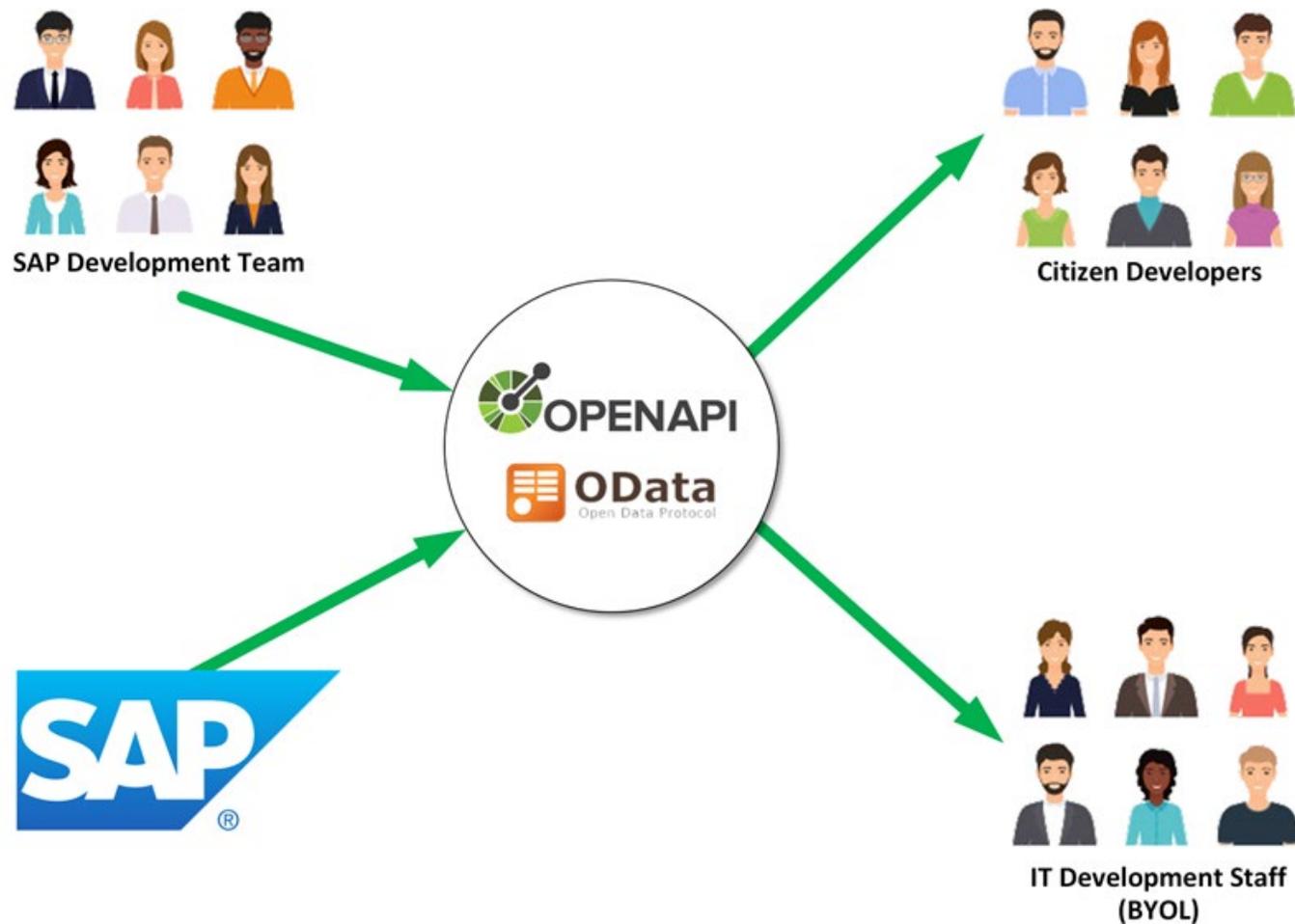
Getting Started with Fusion Teams

Enabling a Wider Audience for SAP Development

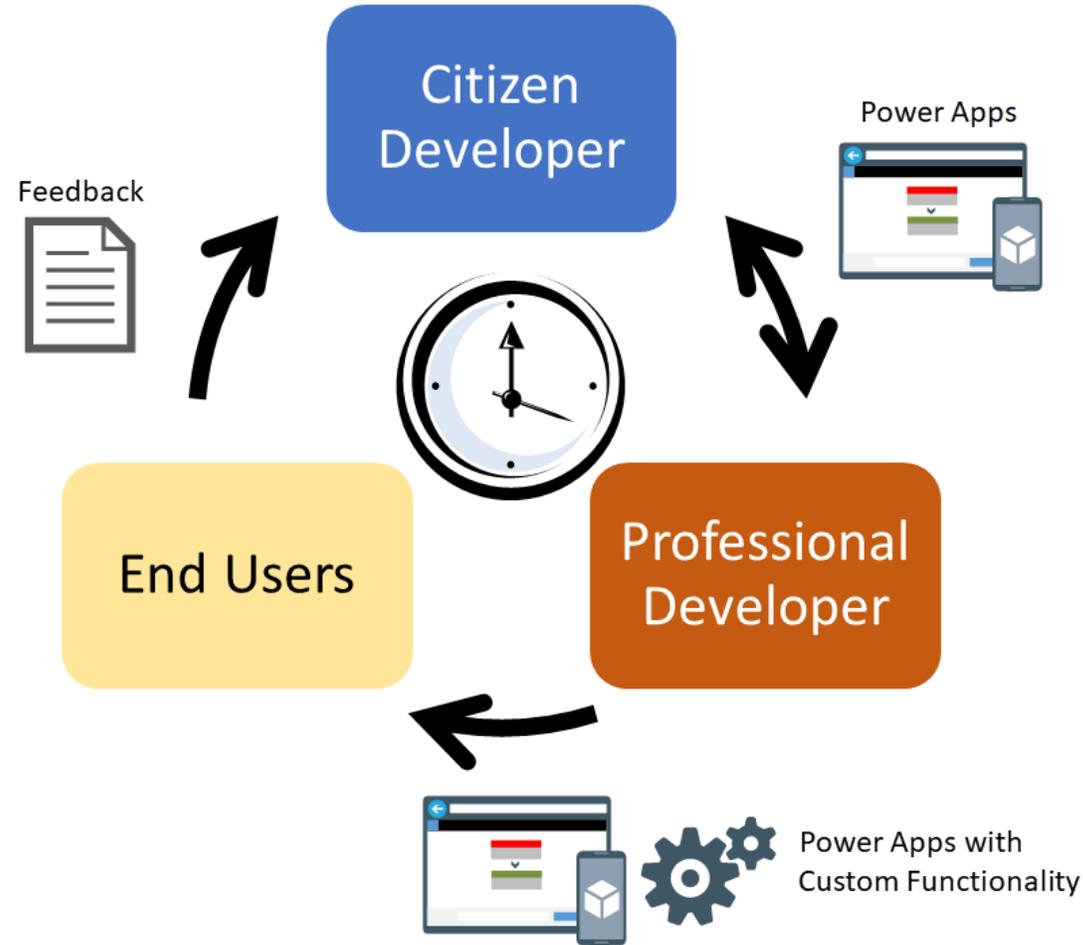
Introducing Fusion Teams

- Gartner defines [fusion teams](#) as “multidisciplinary digital business teams that blend technology and business domain expertise to drive initiatives to create digital products and solutions”
- This combined approach allows the team to play to their respective strengths:
 - Business analysts and SMEs can focus on the improving business processes
 - IT / pro-code developers can fill in technical gaps where needed

Low-Code + Pro-Code Unite



A New Development Paradigm





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Wrap-Up

Key Points to Take Home

- SAP pro-code development still has its place but there are some notable limitations that make it difficult to gain traction with digital transformation initiatives
- Low-code development platforms can be used to innovate around the edges with SAP
- Regardless of your direction, it's vitally important to focus your attention on SAP API enablement
- Embracing the fusion team concept can supercharge your digital transformation journey

Q&A

Questions ==> { Answers }



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Thank you!

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