



# Modernizing H.B. Fuller's Integration Landscape with BTP and Accelerating Their S/4HANA Migration

April 2024

Digital Transformation | Data & Analytics | Managed Services

**GYANSYS**

# Agenda

1. Introductions
2. Migrating PI/PO to BTP Integration Suite: Reasons and Benefits
3. Solution Approach, Methodology, & Architecture
4. Challenges, Lessons Learned, and Key Takeaways
5. Q&A

***Powered by Knowledge.***

# Introductions



GYANSYS  
**Neeraj Sahu**  
VP & Client Partner

Austin, Texas



GYANSYS  
**Dharti Kumar**  
Director – Organizational Change Management

Houston, Texas



GYANSYS  
**Sameer Padhan**  
Integration Architect

Dallas, Texas

*Powered by Knowledge.*

# GyanSys Snapshot

Founded  
**2005**



**2,000+**  
Employees

- GyanSys is privately held
- GyanSys has no external investors, debt, or margin pressure



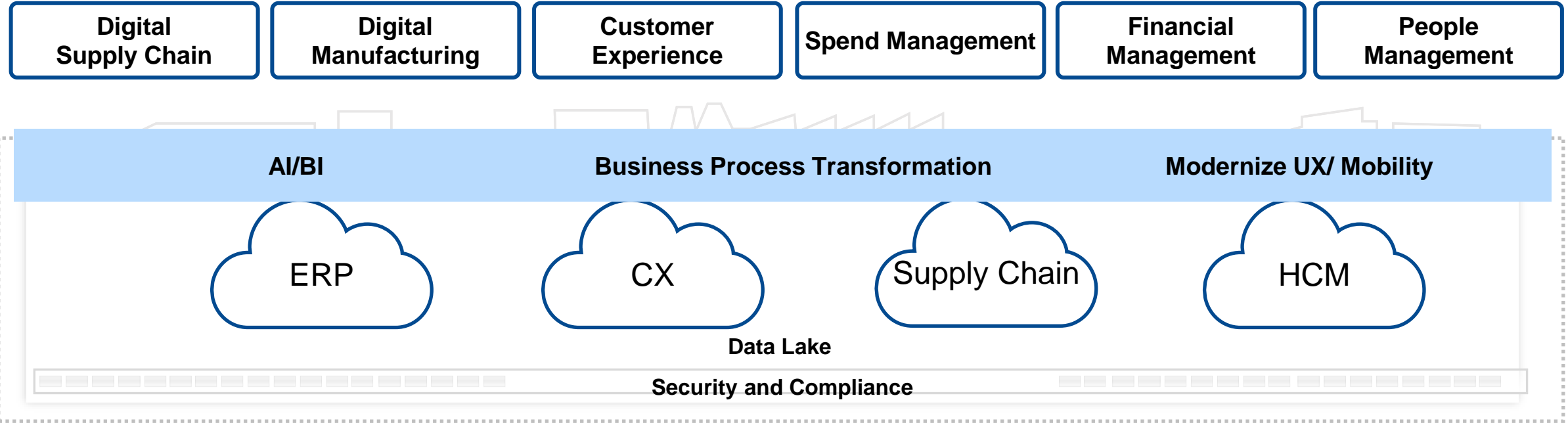
**Big Enough to Deliver. Small Enough to Care.**

## Professionals Worldwide (Projects Delivered Successfully Across 30+ Countries Worldwide)

|  |        |  |        |
|--|--------|--|--------|
| North America<br>(US & Canada)                                   | 550+   | SAP Practice<br>Team Size  | 1,500+ |
| Asia<br>(India, Philippines,<br>Singapore, Vietnam)              | 1,300+ | S/4 Projects Delivered<br>(incl. S/4HANA Private &<br>Public Clouds) | 50+    |
| Europe<br>(Germany, Switzerland, UK)                             | 50+    |  |        |
| South America<br>(Argentina, Brazil, Chile,<br>Colombia, Mexico) | 150+   |  |        |

**Gartner** mentioned GyanSys as an honorable mention as an **SAP S/4HANA Application Services, Worldwide**, provider in their “**Magic Quadrant for SAP S/4HANA Application Services, Worldwide**” report.

# GyanSys Digital Transformation Practices



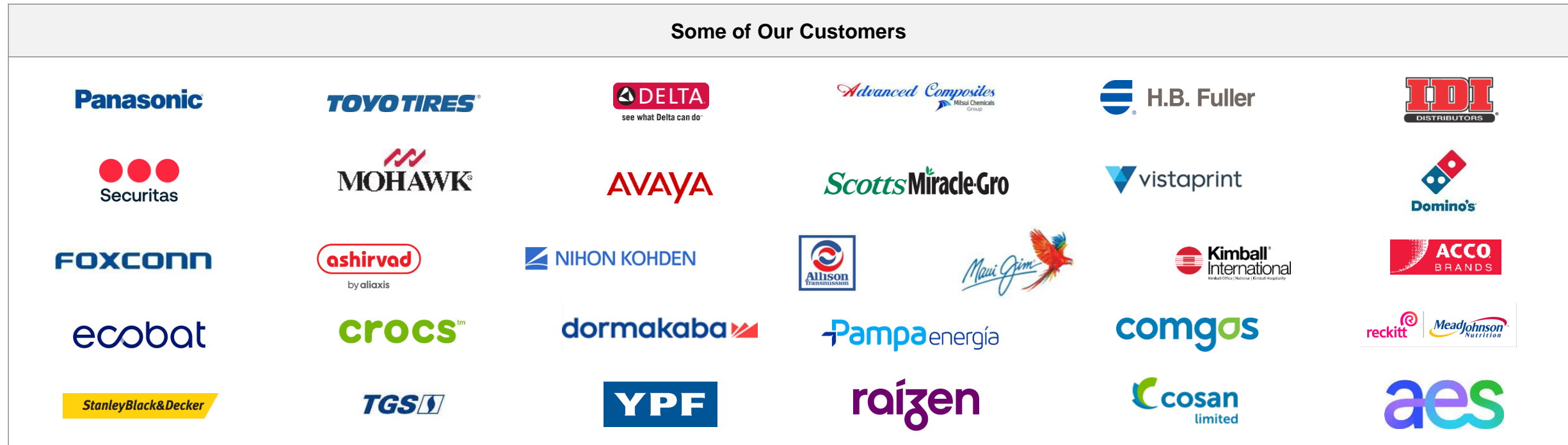
## GyanSys Practices

|                  |                                     |                           |                        |
|------------------|-------------------------------------|---------------------------|------------------------|
| <b>SAP / S4</b>  | <b>PLM</b>                          | <b>SAP CX</b>             | <b>Salesforce</b>      |
| <b>ISBN /DSC</b> | <b>SAP PM</b>                       | <b>Analytics and Data</b> | <b>eCommerce</b>       |
| <b>BTP</b>       | <b>Project Management &amp; OCM</b> | <b>Integration</b>        | <b>Success Factors</b> |

# Business Technology Platform (BTP) Practice Snapshot

| Global Team              | 500+   | Our Services                         | Technology Offerings                            |                          |   |
|--------------------------|--------|--------------------------------------|---|--------------------------|---|
| No. of Clients Worldwide | 150+   | Application Development & Automation | • SAP Build Apps, Process Automation, Work Zone | • HANA Cloud Platform    | • Integration Suite                         |
| Resources                | Global | Extended Planning & Analysis (xP&A)  | • SAP Analytics Cloud                           | • Datasphere             | • Extension Suite                           |
|                          |        | Data and Analytics                   | • BPC   | • Master Data Governance | • Process Orchestration                     |
|                          |        | Integration                          | • Business Network SCC                          | • BusinessObjects BI     | • AI Business Services, Core, and Launchpad |
|                          |        | Artificial Intelligence              |   | • BW/4HANA               |   |
|                          |        | Business Process Modelling & Mining  |   | • Data Intelligence      |   |

## Some of Our Customers



# BTP: Innovation platform

| BTP                             | Features and Applications |                       |                                  |                               |                           |
|---------------------------------|---------------------------|-----------------------|----------------------------------|-------------------------------|---------------------------|
| <b>UX</b>                       | Chatbots                  | Process Automation    | Low code Application Development | Portals and Mobile Apps       | FIORI                     |
| <b>Integration</b>              | Connect Applications      | Real-Time Events      | Integrate Master Data            | CI/CD                         | Connect Any Data Source   |
| <b>Planning &amp; Analytics</b> | Planning                  | Data Science          | Unify Data & Analytics           | Self-Service Analytics        | Augmented Data Analytics  |
| <b>Data</b>                     | Data Orchestration        | Cloud Data Warehouse  | Self-Service Data                | Manage Master Data/Automation | Data Privacy & Protection |
| <b>Artificial Intelligence</b>  | Manage AI                 | Automatic Translation | Document Analysis                | Ticket Routing                | Train & Deploy ML Models  |

# About the Customer

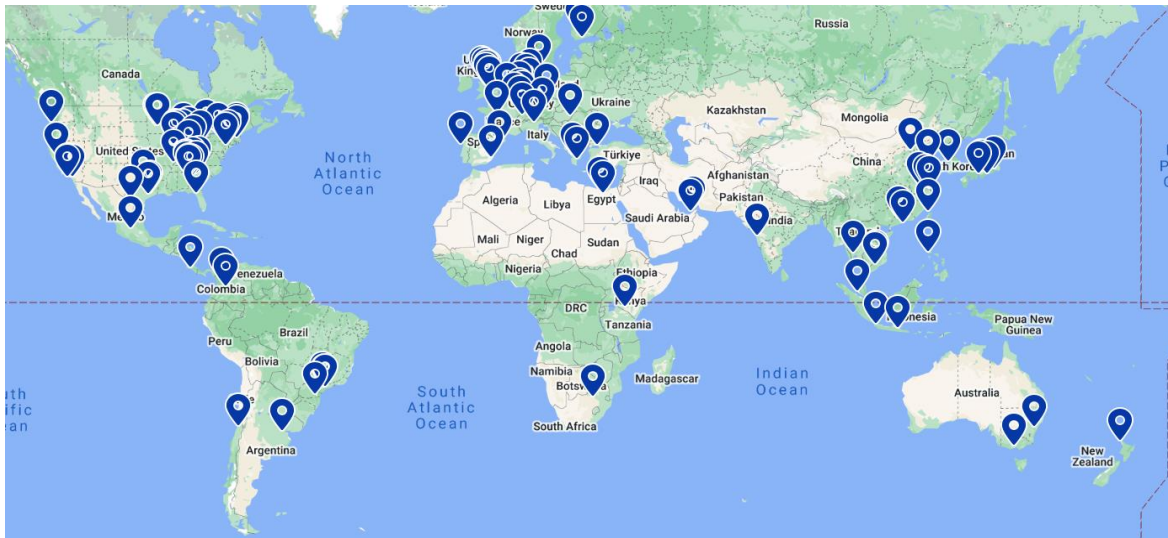
About H.B. Fuller –

Revenue: \$4-5B USD | Industry: Chemicals |

Employees: 7,000+

## Products:

Adhesives, sealants, and other specialty chemical products for packaging, hygiene, construction, automotive, electronics, and more.



H.B. Fuller was founded in 1887 by Harvey Benjamin Fuller in a railroad car in Minnesota, initially producing wallpaper paste.



# Reasons to Migrate from PI/PO to BTP Integration Suite

- Cloud-native: Built on cloud infrastructure, offering elasticity and high availability.
- Benefits: Includes auto-scaling, fostering agility and resilience.
- Microservices focus: Enhances integration with other cloud services.

**Cloud-Native Architecture**

**Scalability and Elasticity**

- Horizontal Scalability to counter demand.
- No need of manual intervention or over-provisioning of Infrastructure.
- Flexible Pricing Model

- Intuitive user interfaces and development tools.
- Drag-and-drop interfaces, and pre-built integration templates.

**User-Friendly Interface and Tooling**

**Continuous Innovation and Updates**

- Rapid pace of innovation and continuous updates
- Features, enhancements, and optimizations to the platform.

- API management: Design, publish, and secure APIs.
- Data integration: Connect and transform data across systems.
- Process orchestration: Automate business workflows.
- Event-driven architecture: Build reactive integrations.
- Connectivity: Link on-premise, cloud, and external systems.

**Broad Integration Capabilities**

**Tight Integration to SAP Ecosystem**

- Facilitates end-to-end business processes between SAP and Non-SAP interfaces.

# How does migrating PI/PO to BTP Integration Suite aid S/4 implementations?

## Improved Integration Capabilities

- Offers broader range of connectivity options: cloud-native integrations, API management, and event-driven architectures.
- Ensures smoother integration of SAP S/4HANA with other systems, applications, and data sources.

## Simplified Development & Monitoring

- Offers intuitive development tools and monitoring capabilities
- Developers can use pre-built connectors, templates, and APIs to accelerate integration development, reducing time-to-market for S4 implementations.
- Advanced monitoring features provide real-time visibility into integration flows

## Enhanced Scalability and Performance

- Leverages the scalability and performance benefits of cloud infrastructure.
- Handles larger volumes of data and transactions, ensuring optimal performance even during peak loads.

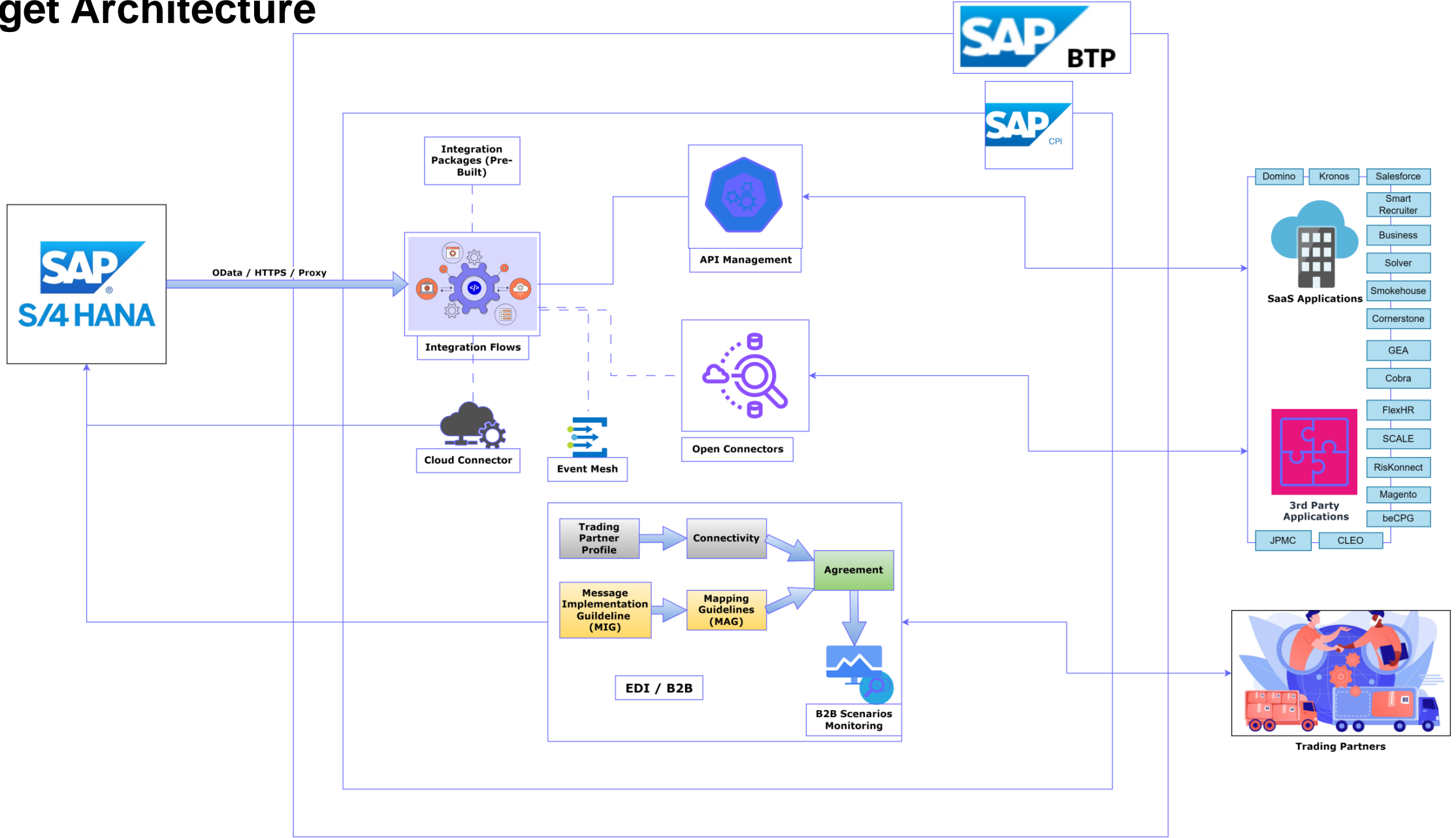
## Hybrid Landscape Support

- Seamlessly integrate both on-premises and cloud-based systems.
- Enables a phased approach to S/4 implementation

## Future-Proofing Investments

- SAP invests in and innovates its cloud platform, ensuring that customers have access to the latest technologies and capabilities.
- Ensures that integration solutions remain up-to-date

# Target Architecture



# Typical Roadmap for Migration from PI/PO to SAP BTP Integration Suite

## Analyze, Plan, and Map

- Understand current landscape
- Identify integration patterns and dependencies
- Create interface inventory
- Analyze customizations and dependencies

## Evaluate Adapters & Connectors

- Evaluate adapter compatibility
- Update connection details for CPI environment

## Develop & Configure

- Migrate Interfaces from PI/PO to BTP-IS
- Redesign the iflow (as per need)

## Migrate Data

- Migrate configuration data to CPI
- Update security configurations and user roles

## Test, Train, and Document

- Conduct unit testing for each flow
- Perform end-to-end integration testing
- Train teams on CPI
- Update documentation

## Validate & Parallel Run

- Run PI/PO and CPI systems in parallel
- Address and resolve issues

## Deploy

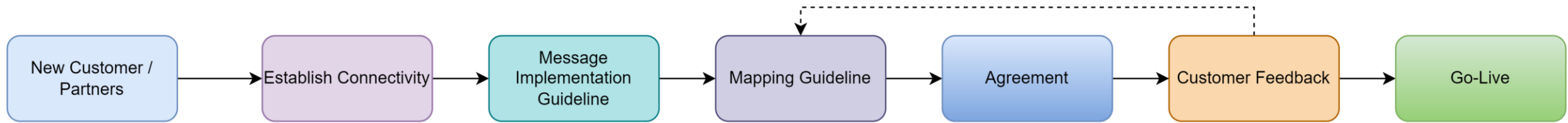
- Gradual rollout in production
- Monitor performance and optimize configurations

## Post-Migration Support

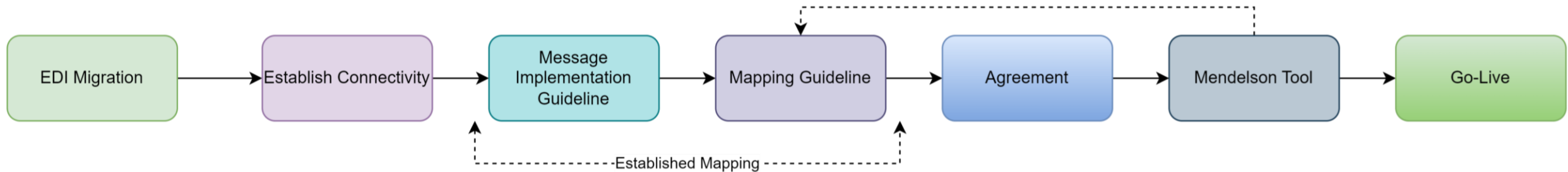
- Provide support
- Continuously optimize based on feedback

# SAP BTP Integration Suite B2B Use Case – New & Migration

## New EDI Agreements Implementation | Time to Go-Live: Average 3-4 weeks



## EDI Migration | Time to Go-Live: Average 1-2 weeks

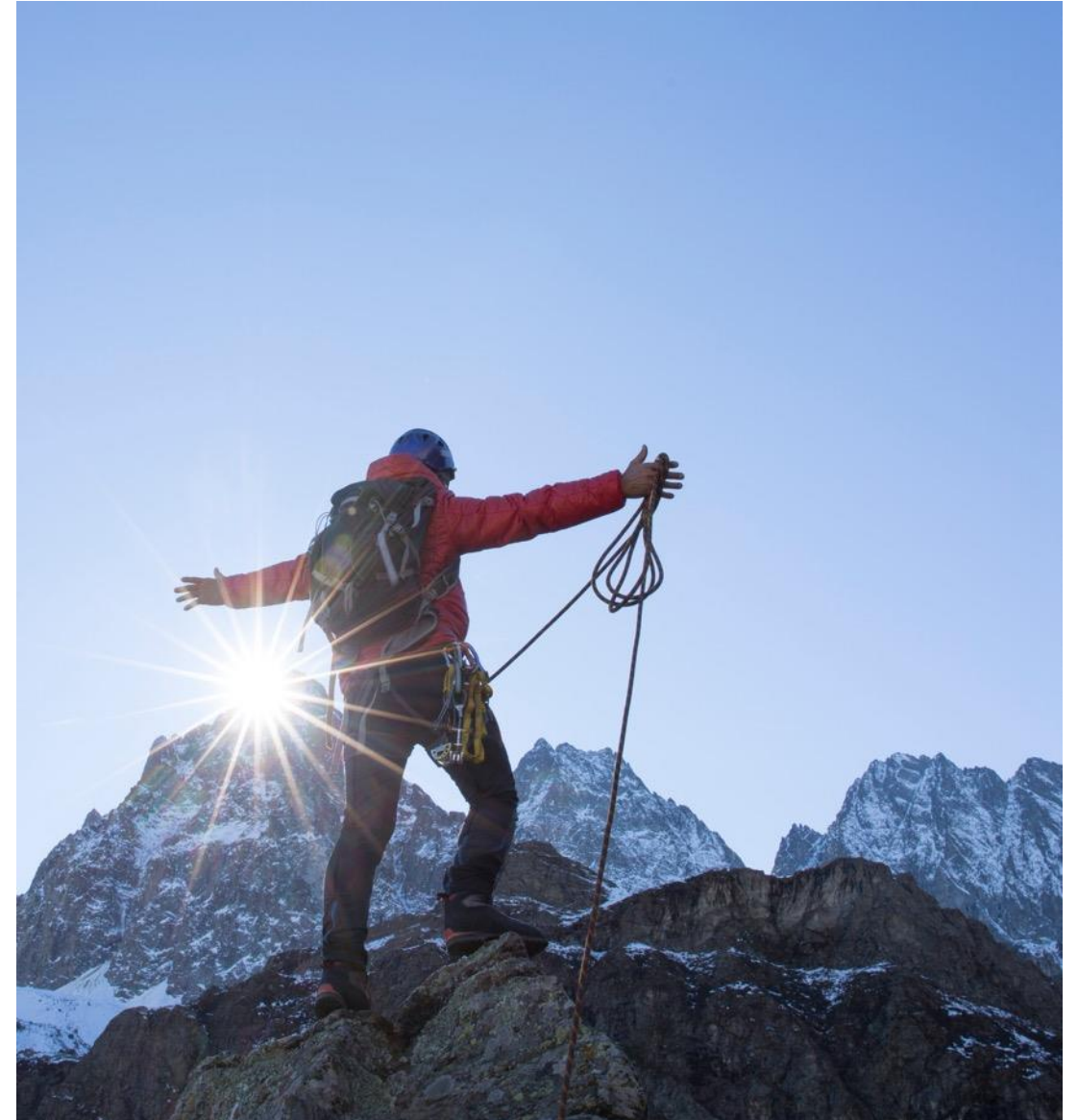


- Focuses on AS2 connectivity (Sync)
- Cost: Much less compared to External EDI Services

# Challenges & Lessons Learned

## Challenges and Learnings

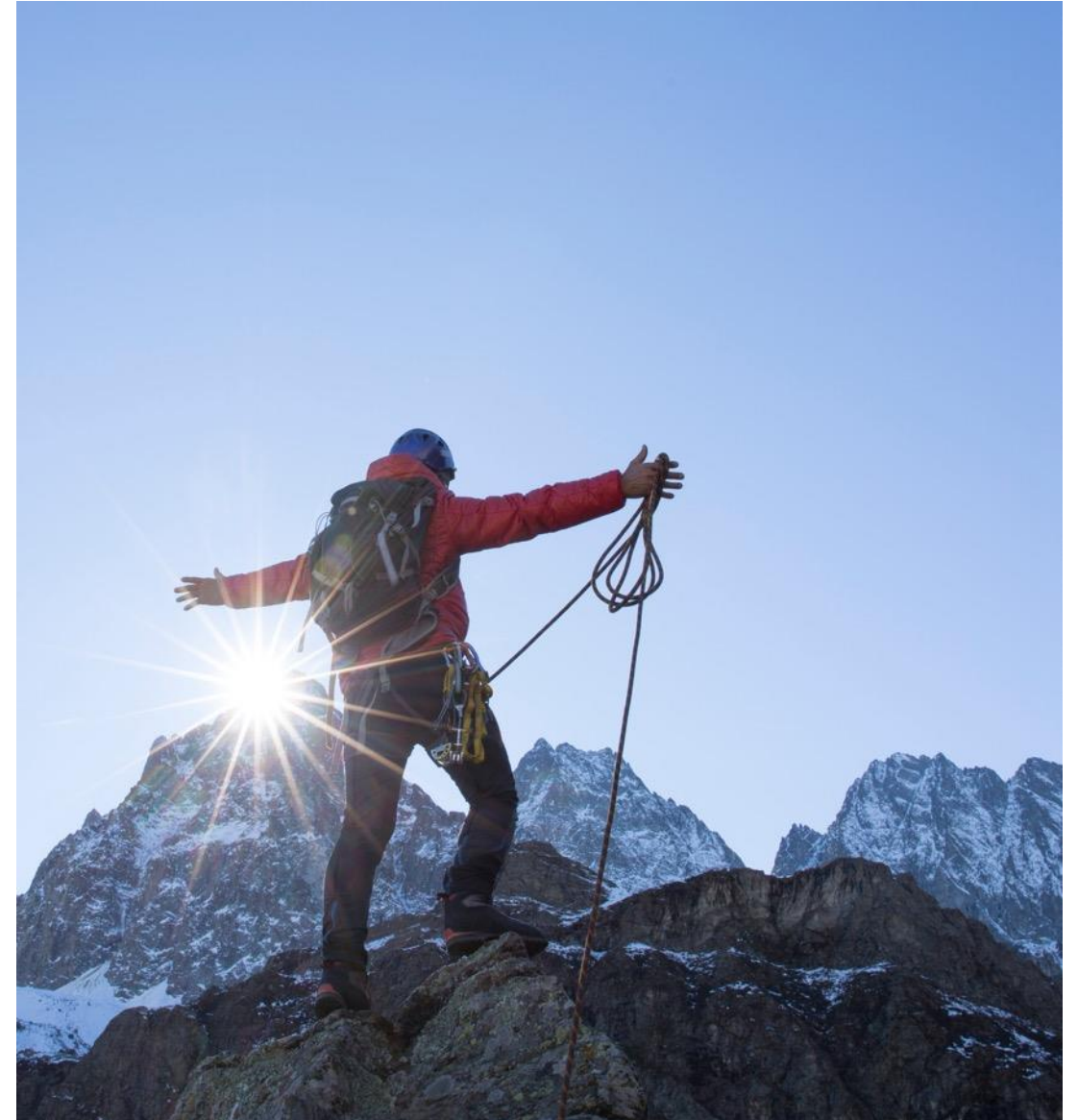
- 1 Invest time in understanding the data models of both systems and create comprehensive data mapping documentation.
- 2 Implement a comprehensive error handling strategy with clear logging and notification mechanisms.
- 3 Implement transactional boundaries and rollback mechanisms where necessary.
- 4 Foster collaboration between teams. Align on data models and business processes to ensure a cohesive integration strategy.
- 5 Data formats, mappings, and transformations may need adjustments to align with the BTP-IS requirements.



# Challenges & Lessons Learned

## Challenges and Learnings

- 6 Replicating or migrating custom developments and extensions customizations to the BTP Integration Suite might require additional effort and testing.
- 7 Invest in comprehensive testing, including unit tests, integration tests, and end-to-end tests.
- 8 Regularly monitor integration flows and address performance issues promptly.
- 9 Training existing staff on the new platform and transferring knowledge about its features and best practices are essential for smooth adoption.



# GyanSys Accelerators and Automation

## GyanSys Innovations



**Channel API to List Every Configuration of PI/PO**



**Flat File to IDOC XML and Vice-Versa Conversion**



**PGP Key Automator**



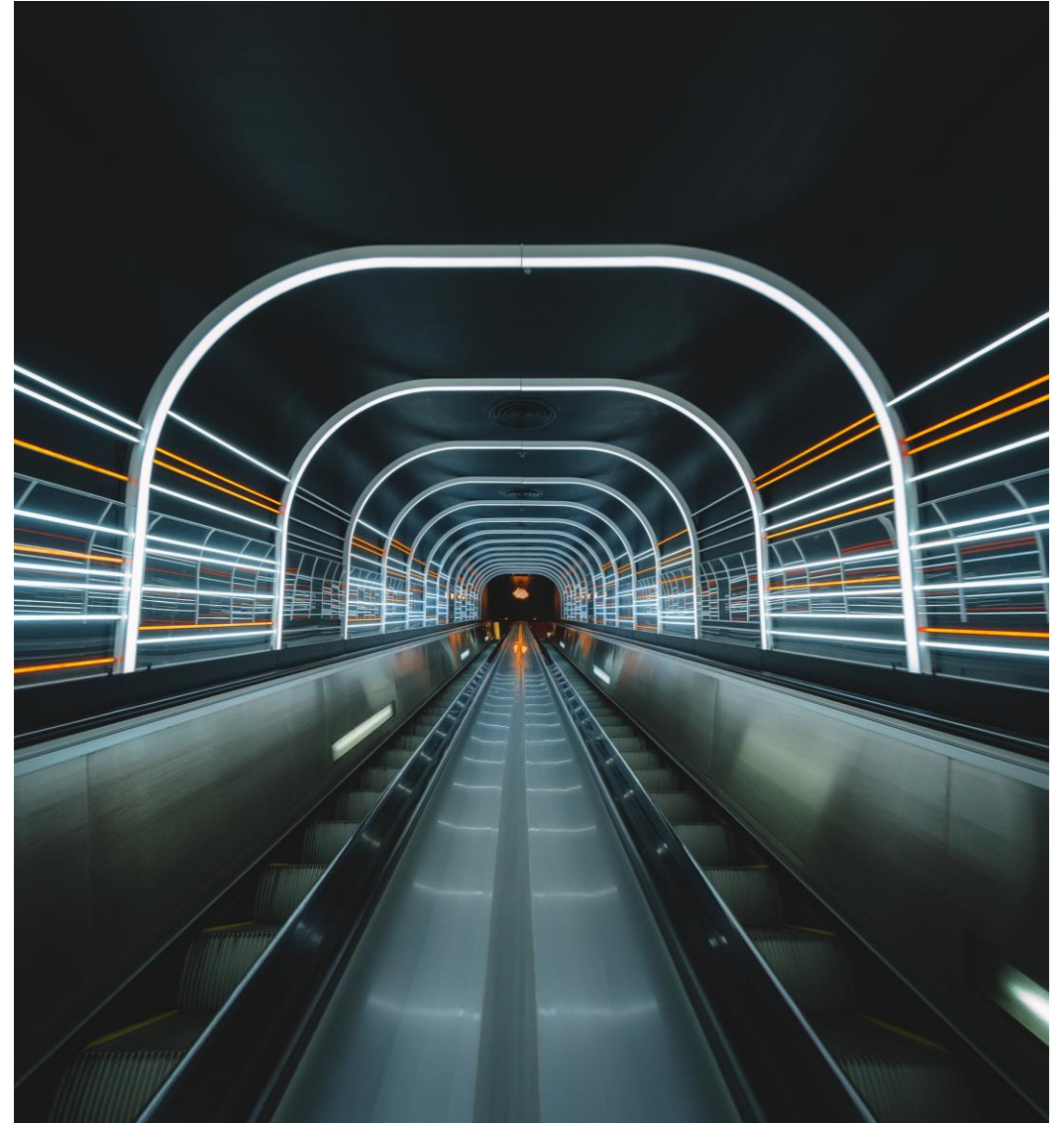
**SSH Keys Extractor**



**Certificate Management Alerts**



**Smart Error Handler Integrated w/Ticketing Tools**





# Key Takeaways

## Top Takeaways for Your Migration to SAP BTP Integration Suite

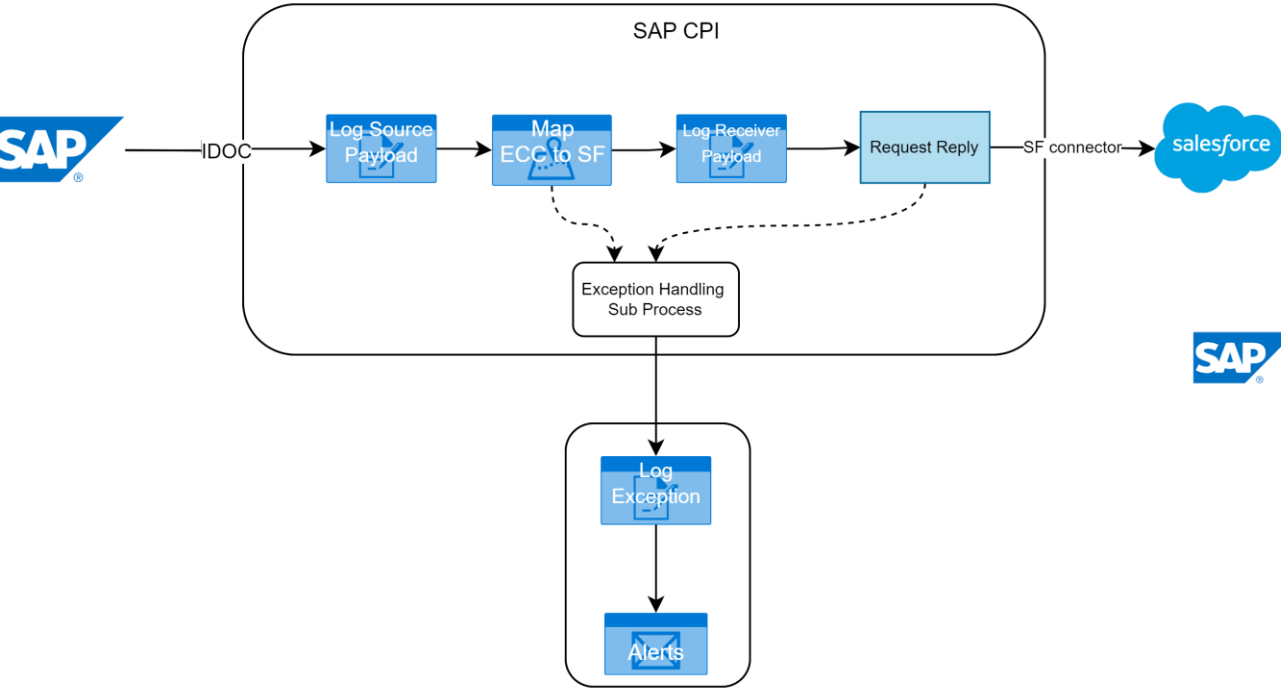
- 1 Ensure alignment between the migration project and the organization's broader digital transformation strategy.
- 2 Implement a comprehensive error handling strategy with clear logging and notification mechanisms.
- 3 Implement transactional boundaries and rollback mechanisms where necessary.
- 4 Data formats, mappings, and transformations may need adjustments to align with the BTP-IS requirements.
- 5 Implement comprehensive testing procedures to validate migrated interfaces and processes.
- 6 Establish robust monitoring and optimization practices to maintain the performance and reliability of the migrated solution.
- 7 Treat the migration as a continuous improvement process rather than a one-time event.

**Any Questions?**

Thank You!

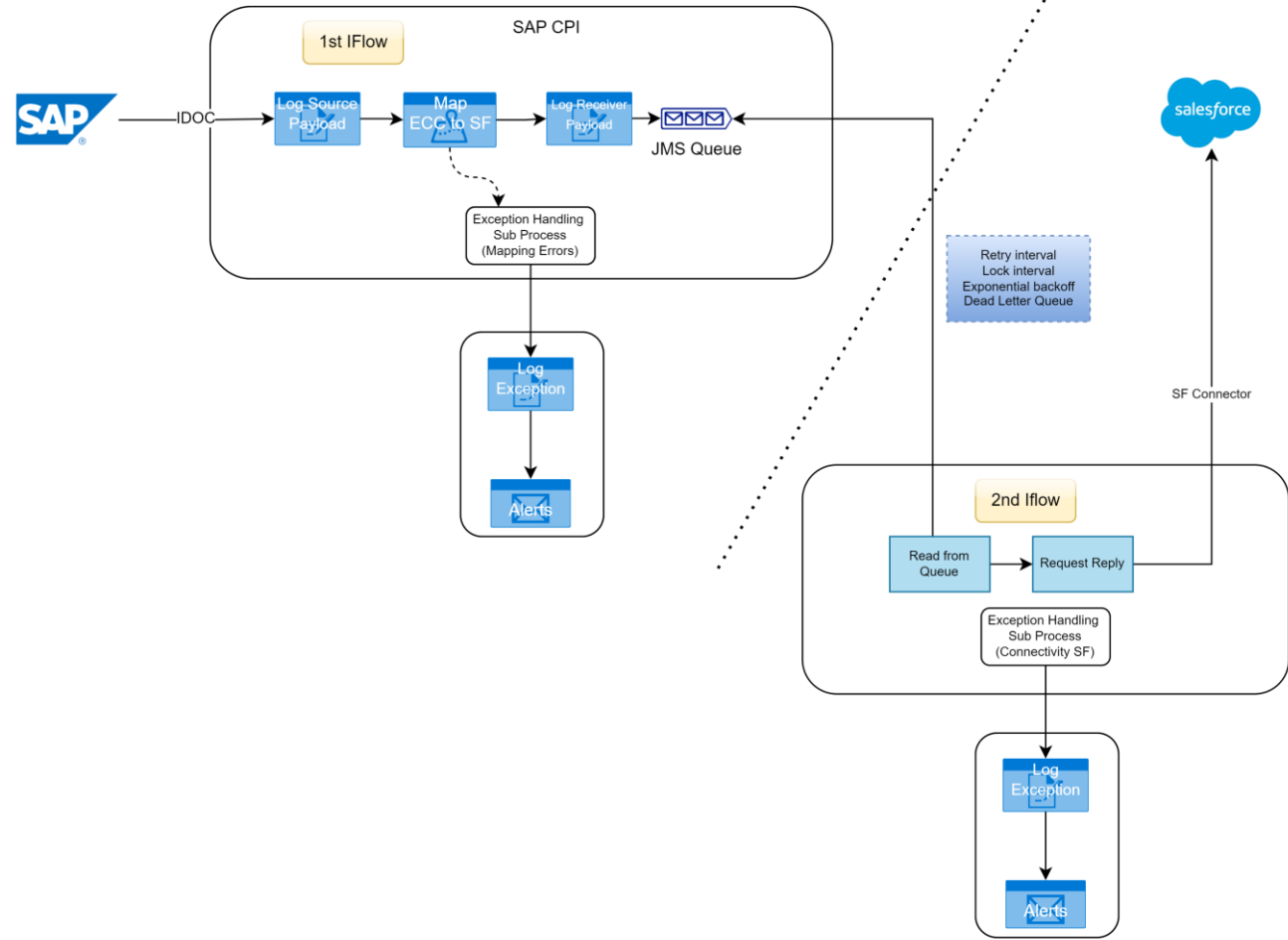


# SAP BTP Integration Suite A2A Use Case – SAP to Salesforce

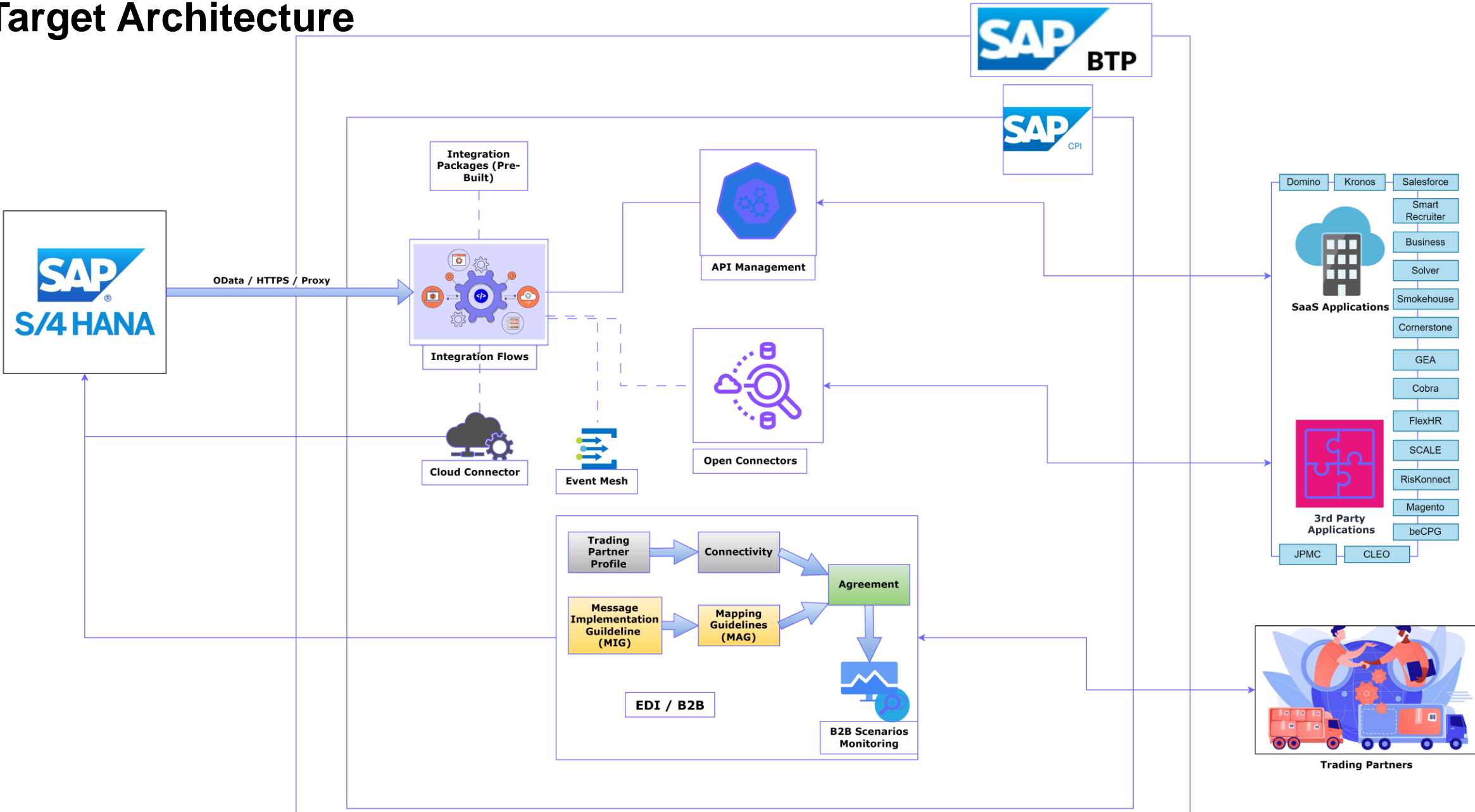


A2A - Master Data

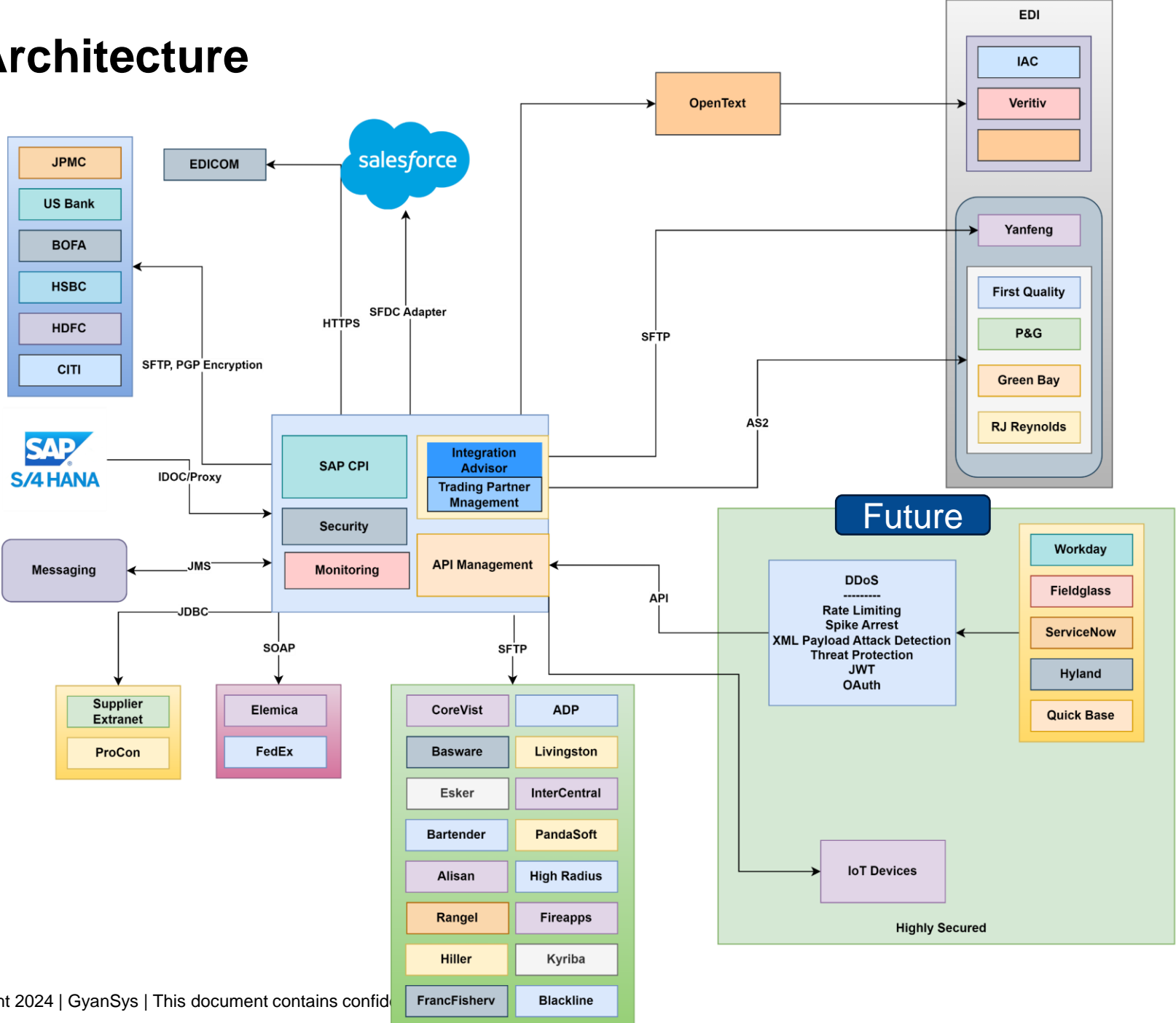
## A2A – Transactional Data



# Target Architecture



# Integration Architecture



# To be Design

