



Leveraging SAP S/4HANA AI + ML capabilities to solve real world business challenges

Intelligent Scenario Lifecycle Management

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S/4 HANA / Business Technology Platform Center of Excellence

2nd December, 2021

INTERNAL



THE BEST RUN



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Agenda

How the Business Technology Platform enhances S/4HANA Solutions

Why is Machine Learning is important?

Intelligent ERP: Prebuilt Embedded Machine Learning

Intelligent Scenario Lifecycle Management (ISLM)

What about embedding Custom Scenarios?

Questions



**RISE
WITH
SAP**

Business
Transformation
as a Service

THE BEST RUN **SAP**

How the Business Technology Platform enhances S/4HANA Solutions

Enabling the Intelligent Enterprise

In the digital economy businesses must stay agile to succeed

70%

of all organizations will
have **transformed
business processes**
by 2022¹

82%

of CFOs identified
**advanced data
analytics as a top
priority for 2021²**

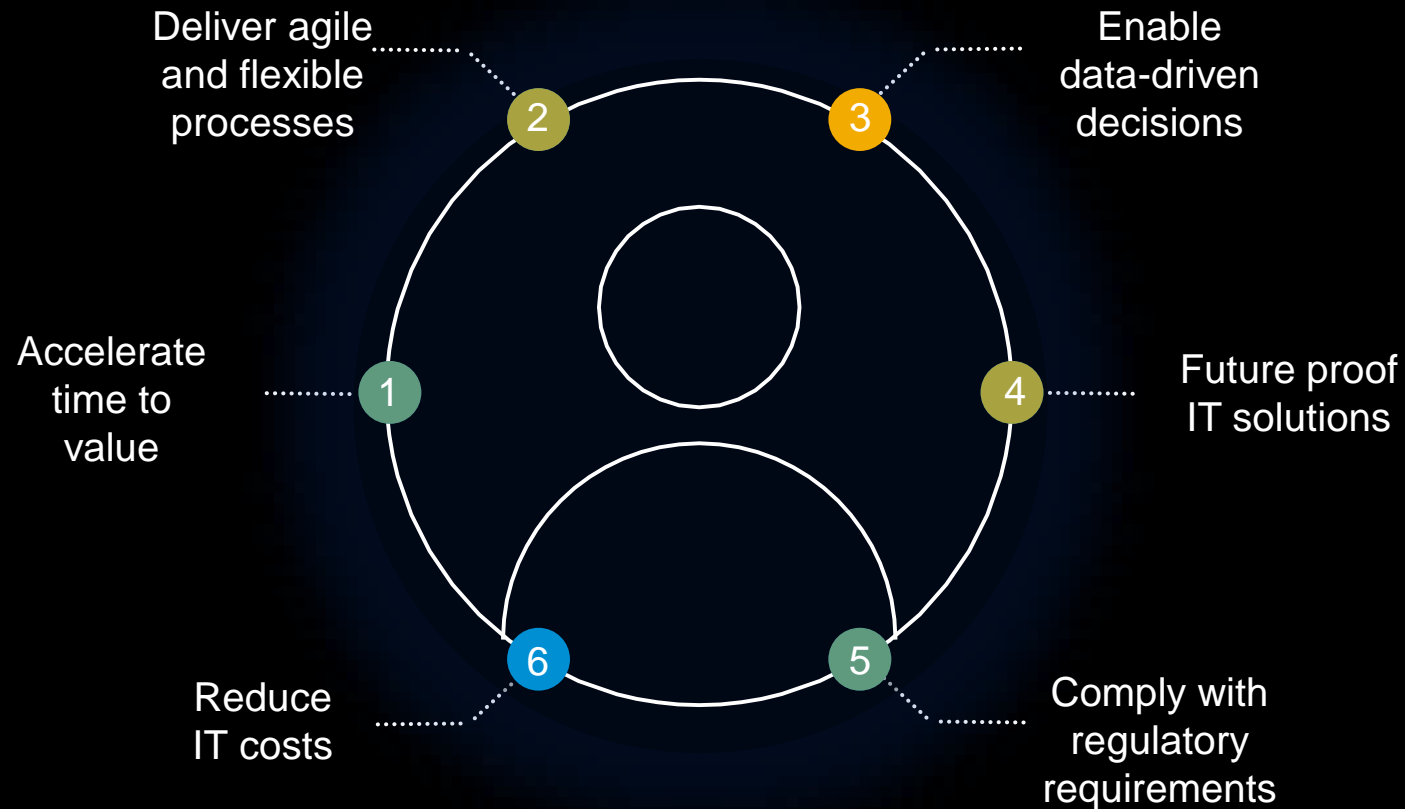
30%

of organizations will
accelerate innovation
and **reinvent business
models by 2021¹**

¹ IDC FutureScape: Worldwide Digital Transformation 2021 Predictions, Oct 29, 2021 | ² Gartner CFO Survey Reveals A Dramatic Digital Acceleration Since COVID-19, Nov 12, 2021

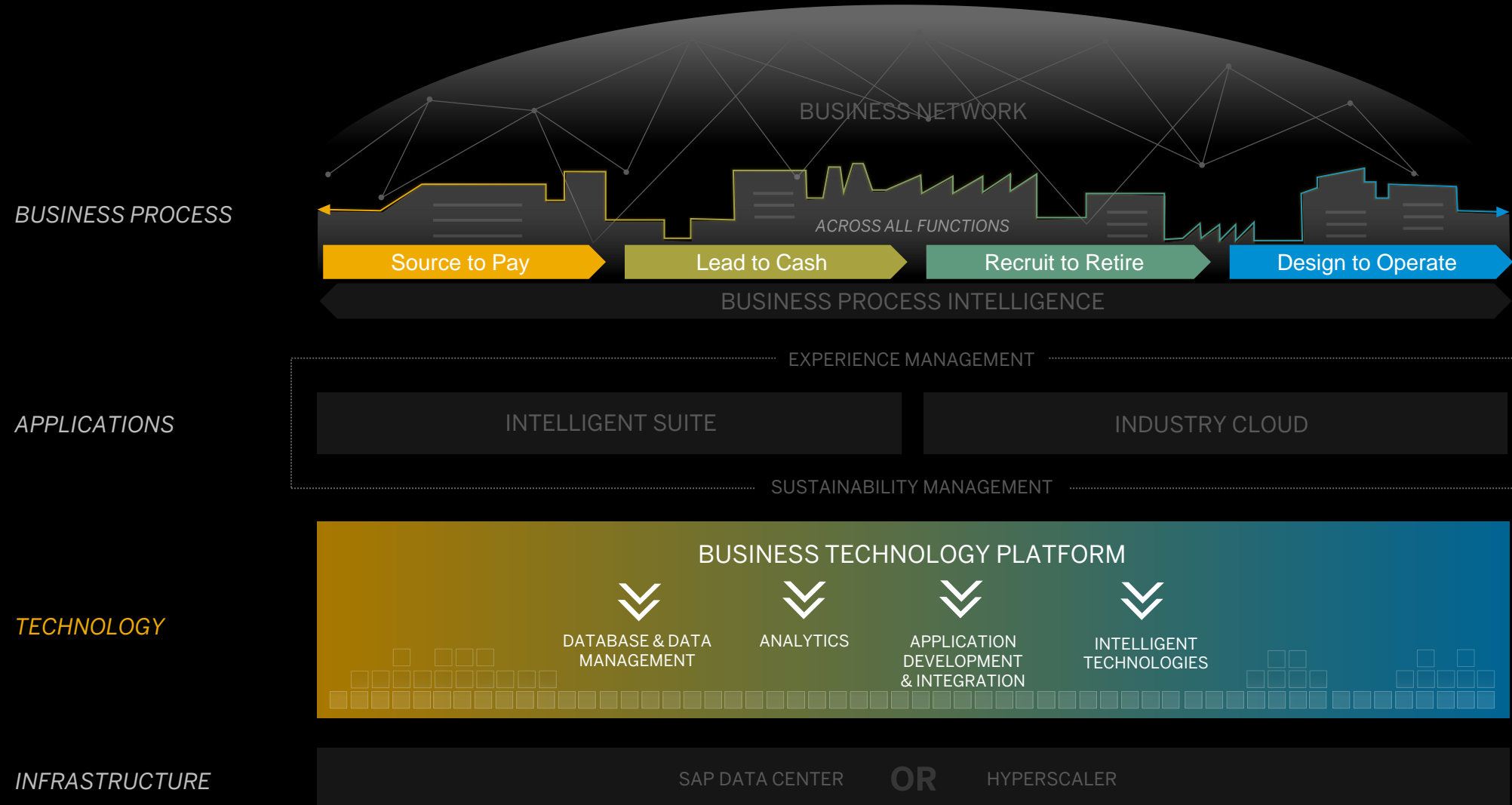
Priorities for an intelligent enterprise

The
goal



SAP Business Technology Platform

The platform for the intelligent enterprise



Purchase Order
Value



Purchase Order
Item Report
DEMO Katharina



Analysis Path Framework Modeling

APF Configuration
Modeler
Edit Configurations



S/4HANA

KPI Design

Manage KPIs and
Reports



Query Design

View Browser
Browse Views



Custom Analytical
Queries



Manage Date Func-
tions
Define dynamic date...



Predictive Models

Intelligent ERP

**Embedded Machine
Learning**



Intelligent ERP

Connecting

Internet of Things

Thinking, decision-making

SAP HANA (the Core of S/4)
(recommended add-ons)
SAP Analytics Cloud
SAP Data Intelligence

Listening and speaking

SAP Conversational AI

Acting

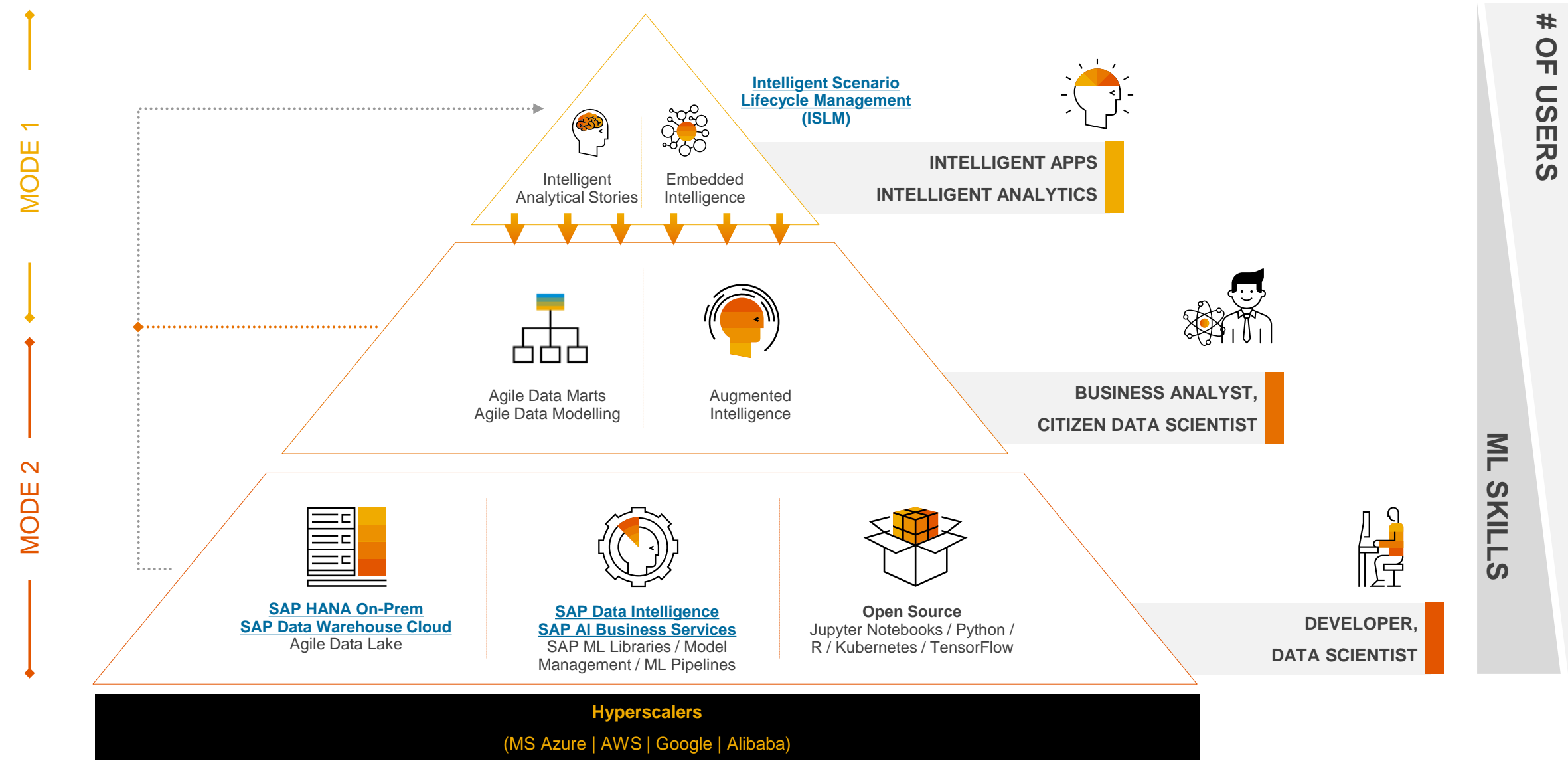
Situation handling
Workflow Manager
SAP Intelligent RPA

SAP
S/4HANA

At the heart of your business

Intelligent applications
Experience Management solutions from
SAP and Qualtrics

How Intelligent Enterprises Run



SAP S/4HANA – Embedded Intelligence

Embedded ML Scenarios with S/4

Add-on ML Solutions

Leonardo Innovation Kits

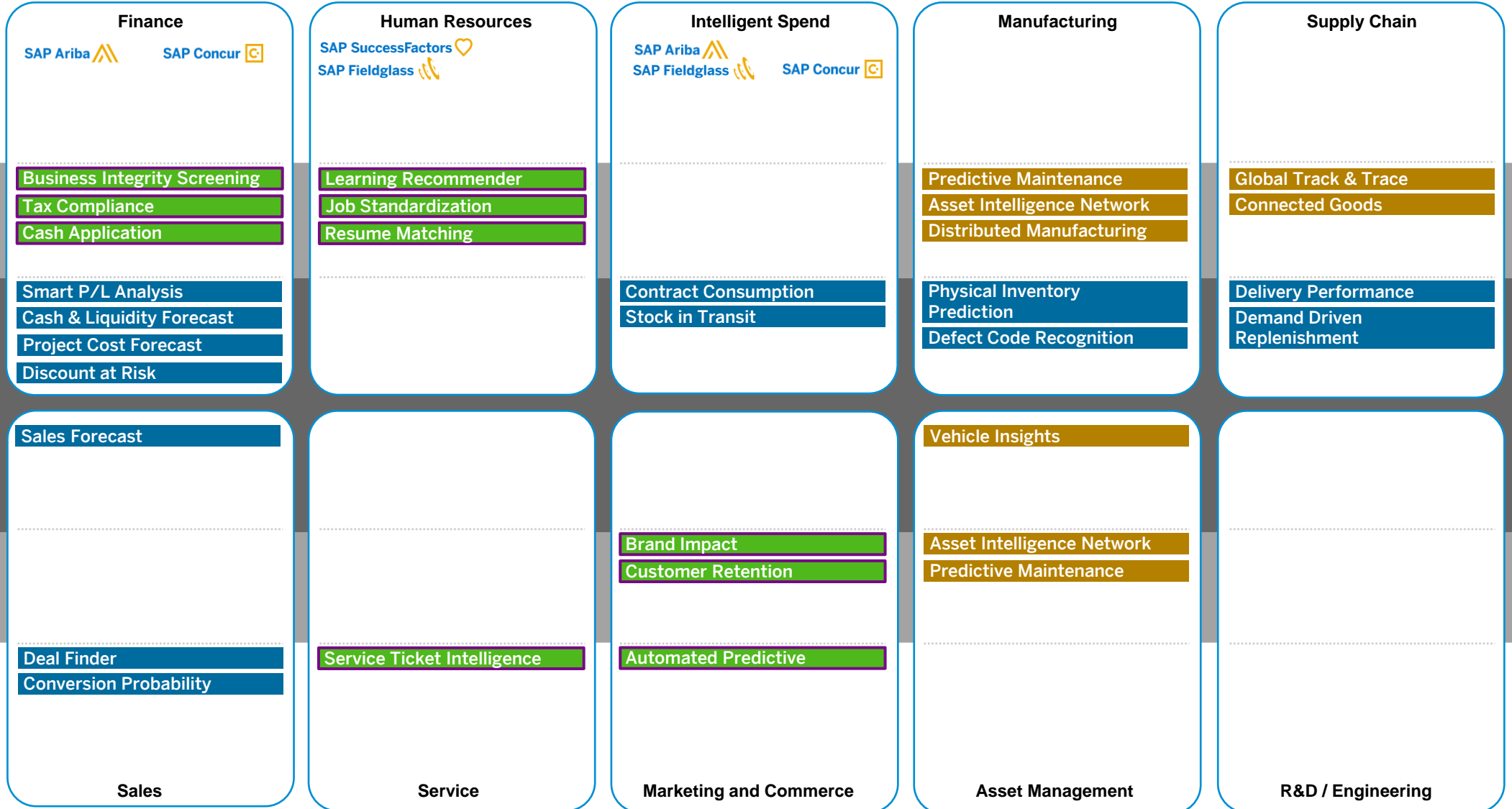
Suite**

Products*

SAP S/4 HANA
Enterprise Management

Products*

Suite**

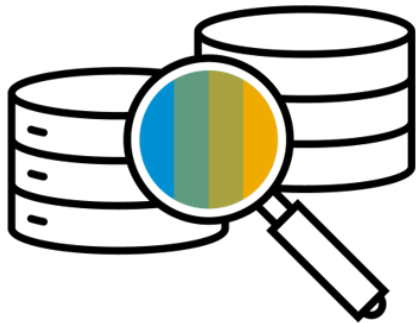


Industries

More capabilities can be built as custom scenarios

Motivation: Enable efficient operation and management of intelligent technologies in SAP S/4HANA

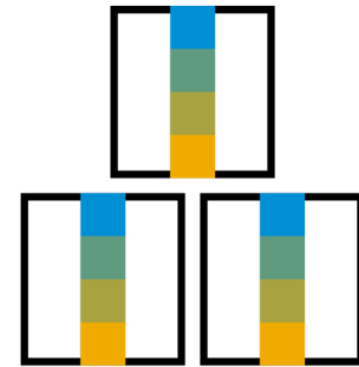
S/4HANA Lifecycle management for machine learning



- Select and set up scenario
- Prepare the data for training
- Trigger model training and get status



- Get overview of active model versions consumed by applications
- Monitor and retrain



- Analyze training report
- Deploy and activate to decide which model version to use in business application



SAP Predict Arrival of Stock in Transit

Predict and manage delivery delays


For companies issuing and receiving good from and to their plants, it is important to track the status of the materials in transit in order to take action in case of problems. The "Materials Overdue – Stock in Transit" app gives an overview of the open shipments allowing the business user to take action. 'Predicted Shipment Dates' for each Goods Movement to allow Users to take action to manage delivery delays.

SAP Predict Arrival of Stock in Transit allows **warehouse managers** to



- Predict the arrival date of a shipment and classify the status into different classes
- Defining the predictive models, training and running the scenarios
- Pre-built set of KPIs allow for robust analytics on S/4HANA cloud data with drill down functionality.
- Early & efficient visibility for stock transport orders
- New integration capabilities with SAP S/4HANA Cloud to gain real-time insights in produce scenario's with predictive analytics


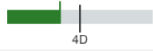
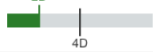
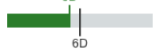
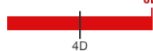

Business Benefits

- Optimize and automate the business process of tracking Stocks In Transit
- Overall more reliable planning / scheduling of goods in transit processes
- Providing predictive analytics for the business scenarios
- Enhanced usability for the businesses visualizing with predictions

Standard*  Hide Filters

Days since Posting Date (PO): Receiving Plant: Storage Location: Purchase Order: Issuing Plant: Adapt Filters Go

All Items (604) Delivery Open (234) Delivery Completed (370)  

Shipping Days	Predicted Delivery Date	Delivery Status	Purchase Order	Purchase Order Item	Purchase Order Quantity	Material	Receiving Plant
	07/30/2017	Open	4100000001	10	10.000 PC	Trading Good (TG0001)	Plant 1 DE FIO (FIO2)
	07/29/2017	Completed	4100000002	10	10.000 PC	Trading Good (TG0001)	Plant 1 DE FIO (FIO2)
	07/30/2017	Open	4100000003	10	10.000 PC	Trading Good (TG0001)	Plant 1 DE FIO (FIO2)
	07/25/2017	Open	4100000004	10	10.000 PC	Trading Good (TG0001)	Plant 1 DE FIO (FIO2)
	07/30/2017	Completed	4100000005	10	10.000 PC	Trading Good (TG0001)	Plant 1 DE FIO (FIO2)
	07/30/2017	Completed	4100000006	10	10.000 PC	Trading Good (TG0001)	Plant 1 DE FIO (FIO2)

SAP Smart Alerts for Profit & Loss Analysis

Get informed of hidden unusual costs and revenue opportunities

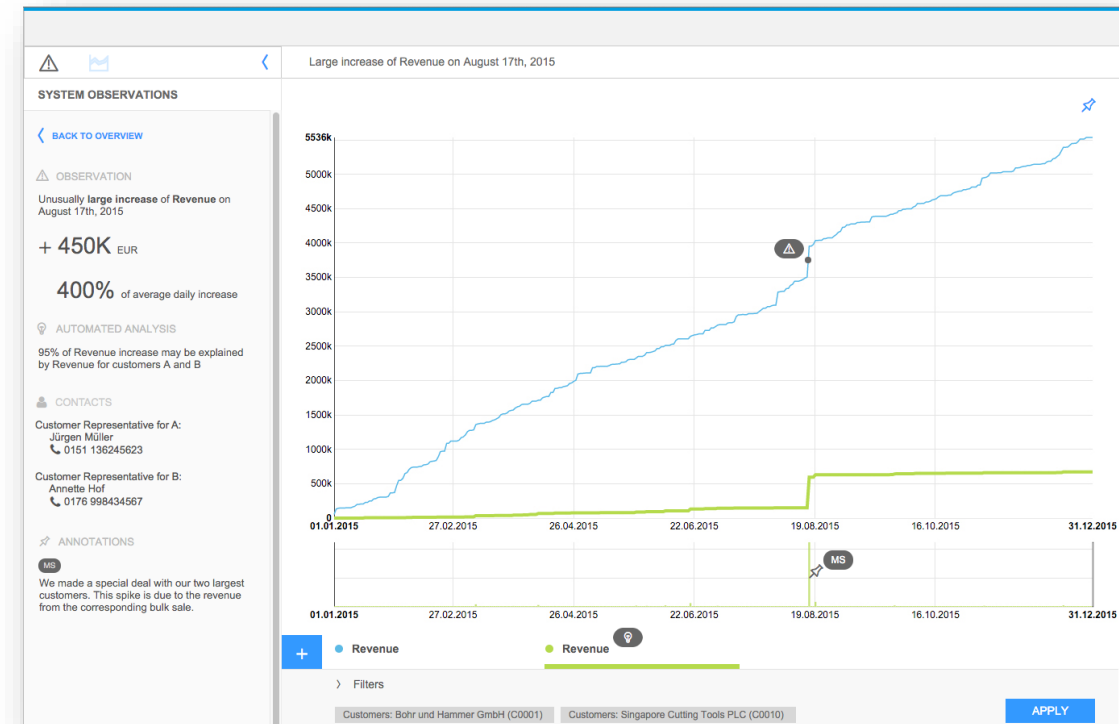
Smart Alerts aims to autonomously detect unusual business situations in revenue and cost accounts. Smart Alerts will pro-actively inform the group controller of potential issues and propose explanations for unusual business situations by analyzing the revenue and cost data.

SAP Smart Alerts for Profit & Loss Analysis allows **your controller** to

- Automatically explore the multi-dimensional space of available filter combinations
- Detect unusual increases and decreases in single key figures
- Notify about changes in trending behavior
- Warn about correlation changes between multiple key figures
- Allow users to collaboratively expand on those automatic findings by placing annotations

Business Benefits

- Decrease time for investigation
- Earlier detection of unusual business situations
- Better collaboration through annotations





TIME SERIES

EXCEPTIONS 2

+ Add Time Series

Revenue

Actual: 593k EUR

Profit Center

Product Rel. Service (0000020PC_04)

Filter

External revenue

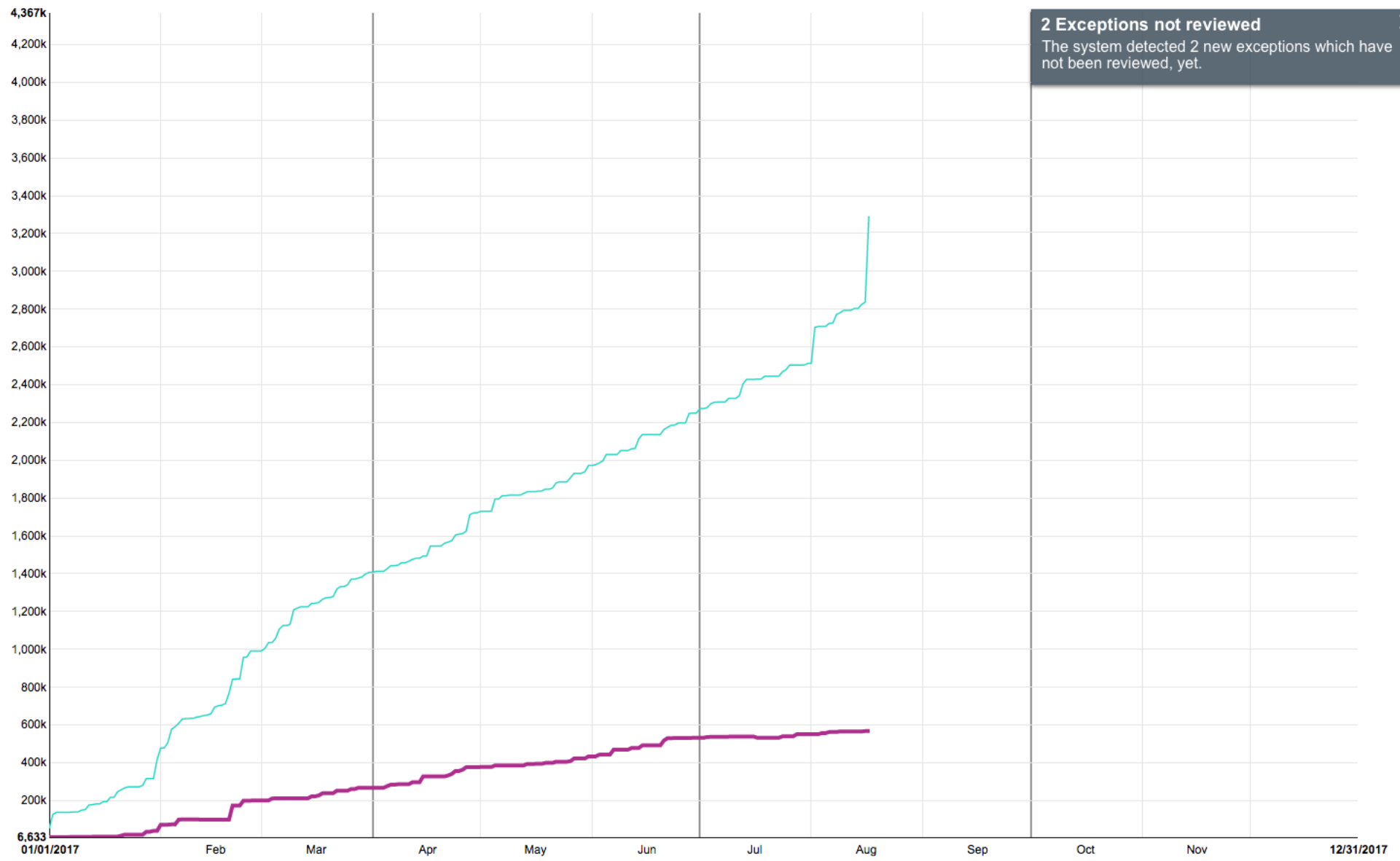
Actual: 3310k EUR

+ Filter

Year over Year Comparison Quarterly Accumulation

2 Exceptions not reviewed

The system detected 2 new exceptions which have not been reviewed, yet.



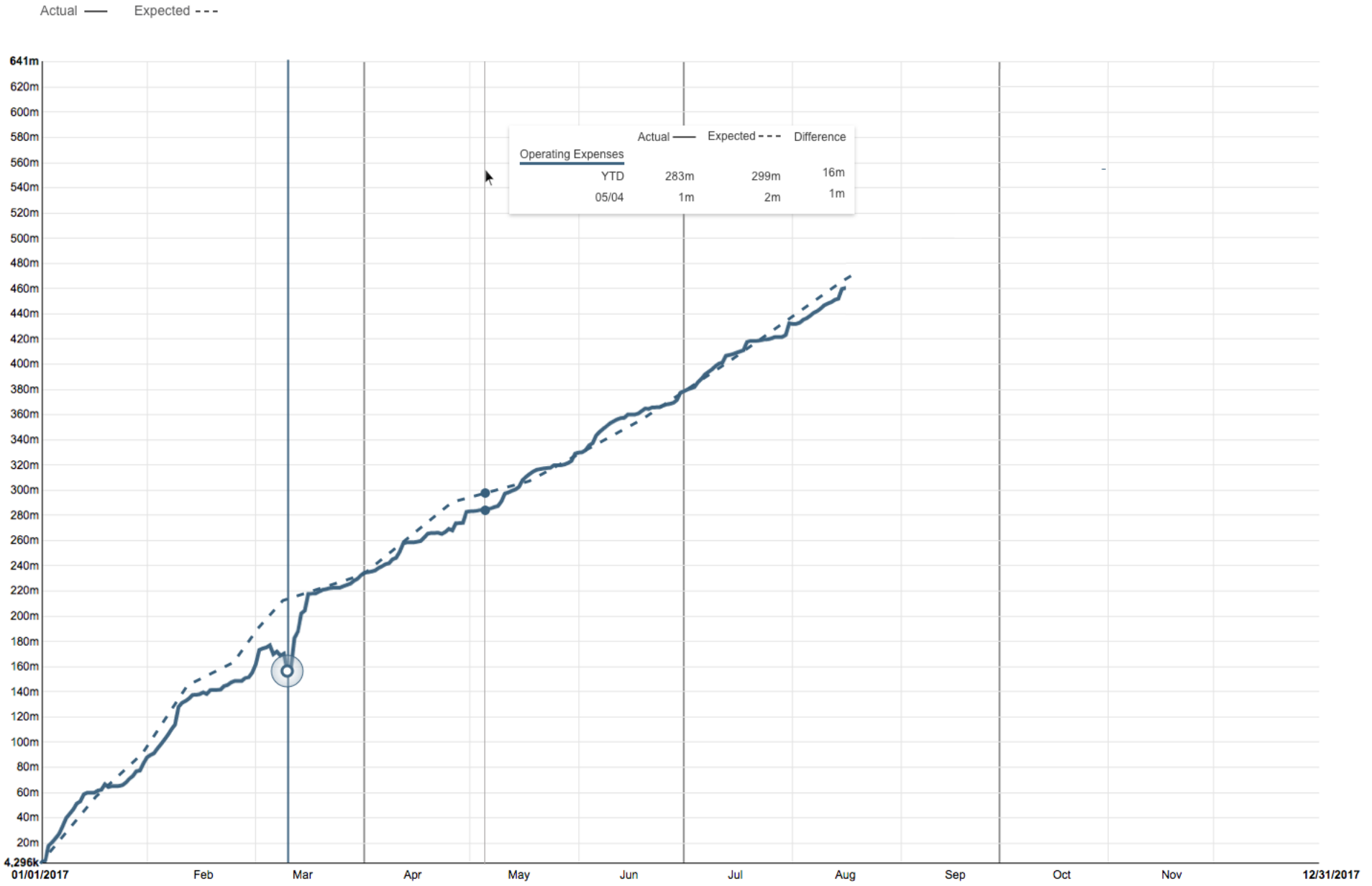


TIME SERIES | EXCEPTIONS 2

Revenue extra equipment
August, 16th 2017
+17% Actual: 3,510k EUR
Expected: 2,990k EUR
Company Code
Cars Asia (000432)
Customer
Car Starter (MS0011)
Product
Seats Variant A1 (TT00931)
[Show Details](#)

Revenue Wheels
August, 17th 2017
-19% Actual: 405k EUR
Expected: 501k EUR
Company Code
Cars Europe (000998)
Customer
Easy Cars Inc. (EC0083)
Product
Wheels S3 Size M (XX0001)
[Show Details](#)

Operating Expenses
March, 10th 2017
-25% Actual: 160m EUR
Expected: 212m EUR
Segment
Services (Serv01)
Profit Center
Maintenance (000003M_X4)
[Show Details](#)





Exception Detail: Revenue Wheels

Observation
Expected increase failed to materialize on this account.
August 17th, 2017

-19%
-96k EUR

Actual: 405k EUR
Expected: 501k EUR

Automated Analysis
In the past, we saw a larger posting in the middle of Q3, which did not occur this year.

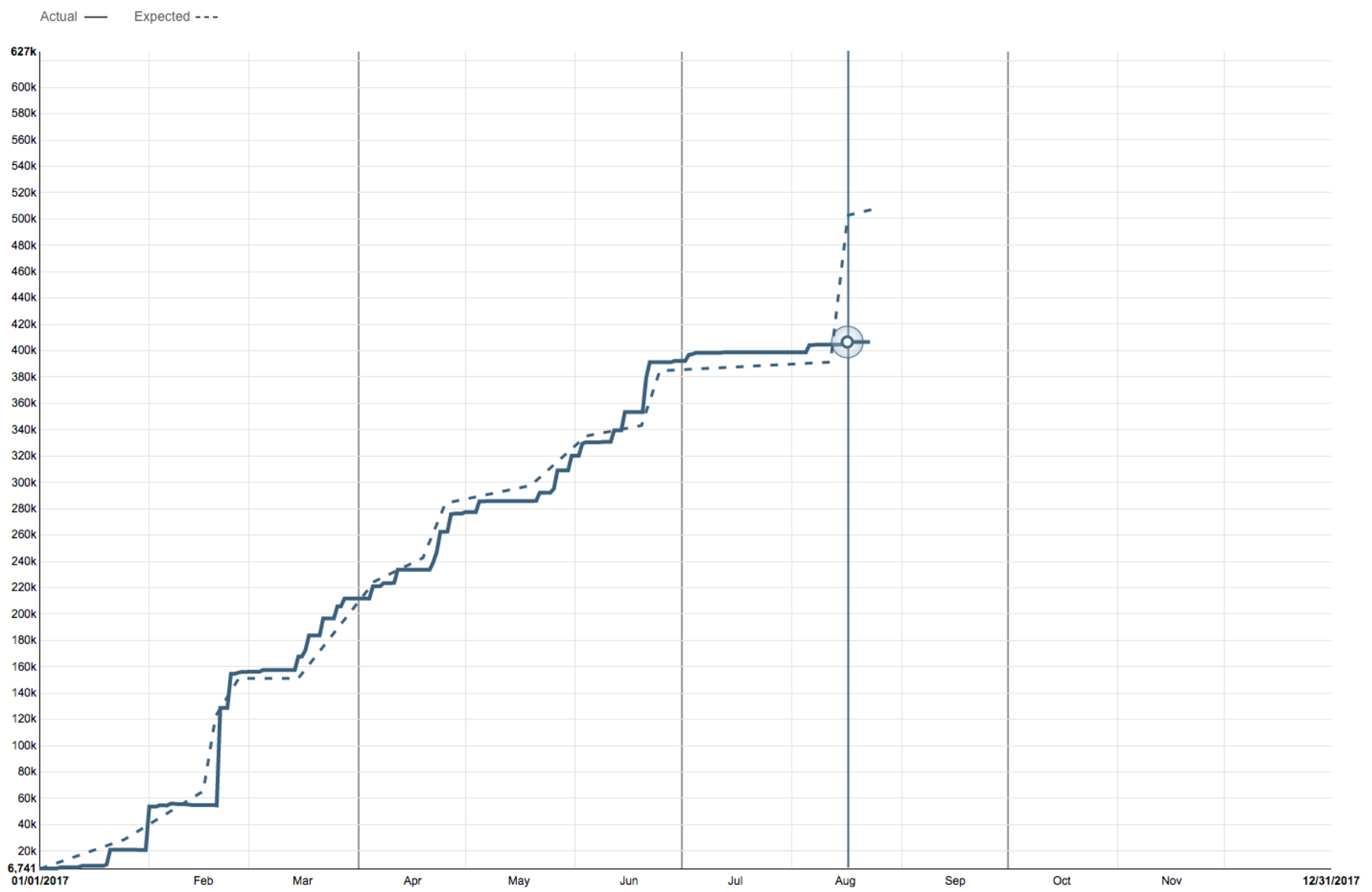
- Company Code:
Cars Europe (000998)
- Customer:
Easy Cars Inc. (EC0083)
- Product:
Wheels S3 Size M (XX0001)

Potential Contact
Postings have been made by:
Jessica Miller
+1212 8712 996
jessica.miller@cars-inc.com

Annotations + Add



No Annotations available





Exception Detail: Revenue extra equipment

Observation
Expected a steady increase, but found a high growth.
August 16th, 2017

+17%
+520k EUR

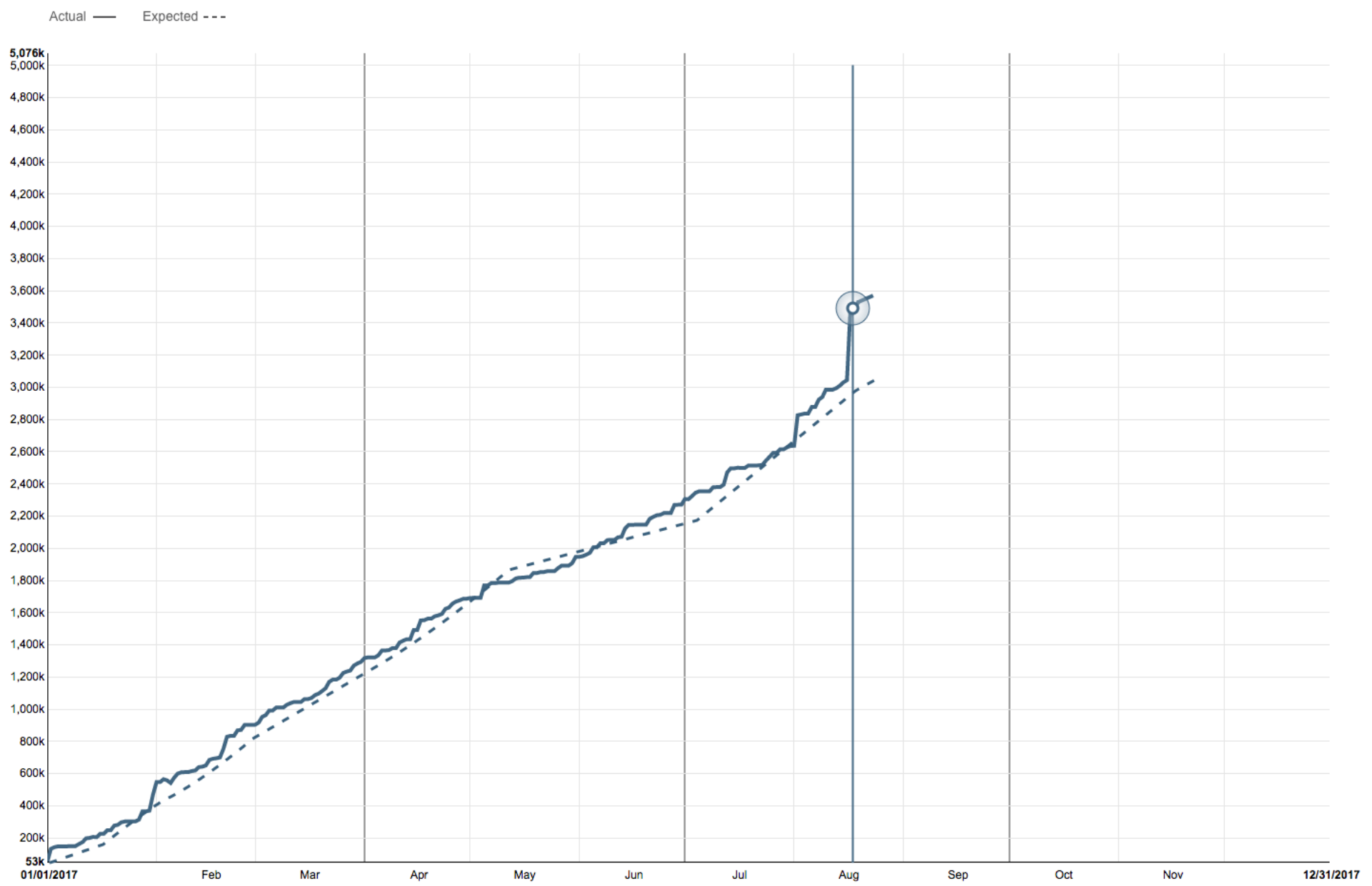
Actual: 3,510k EUR
Expected: 2,990k EUR

Automated Analysis
In the past, bookings for Seats Variant A1 had been posted to Account Revenue Seats - maybe this is a faulty allocation.

- Company Code:
- Cars Asia (000432)
- Customer:
- Car Starter (MS0011)
- Product:
- Seats Variant A1 (TT00931)

Potential Contact
Postings have been made by:
Michael Green
+1857 9971 3373
michael.green@cars-inc.com

- Annotations (2) + Add
- Kate Smith
August, 18th 2017 9:36AM
@Michael Green Could you please follow up on the wrong booking for this exception?
- Michael Green
August, 18th 2017 10:12AM
Sure, I will call you when I know more.



SAP Quantity Contract Consumption

Anticipate contract renegotiations in time

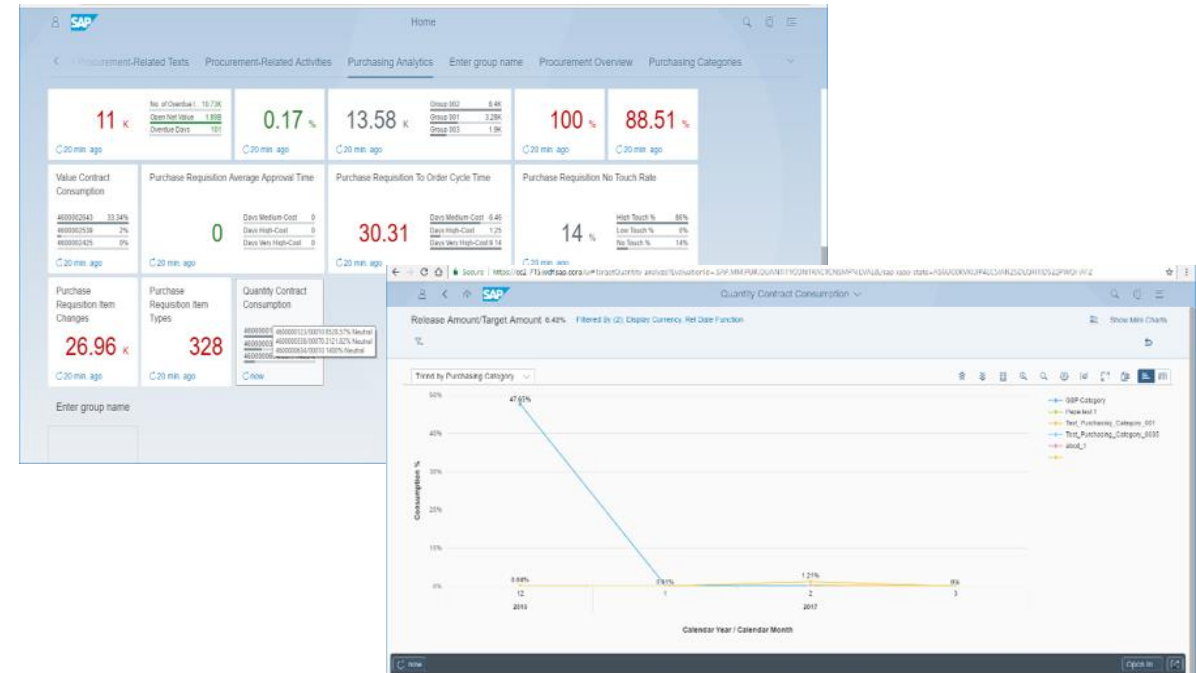
Buyers need to re-negotiate contracts that are soon to be expired. The Machine Learning algorithms identify the contracts that are at the end of the term and provide the probability if a contract is going to be consumed sooner than expected

SAP Quantity Contract Consumption advise **procurement leaders** to

- Anticipate contract renegotiations in time
- Negotiate with supplier early and efficiently
- Define the predictive models, train and run the scenarios
- Pre-built set of KPIs allow for robust analytics on S/4HANA cloud data with drill down functionality

Business Benefits

- Enhanced usability for the businesses visualizing with predictions
- Early & efficient supplier renegotiation
- Better prices for goods from suppliers
- Enhanced purchasing compliance
- Providing predictive analytics for the business scenarios



SAP Cash and Liquidity Management

Detect fraud in early stages and increase the accuracy of liquidity forecast

Companies are facing the challenge to increase the accuracy of liquidity forecast

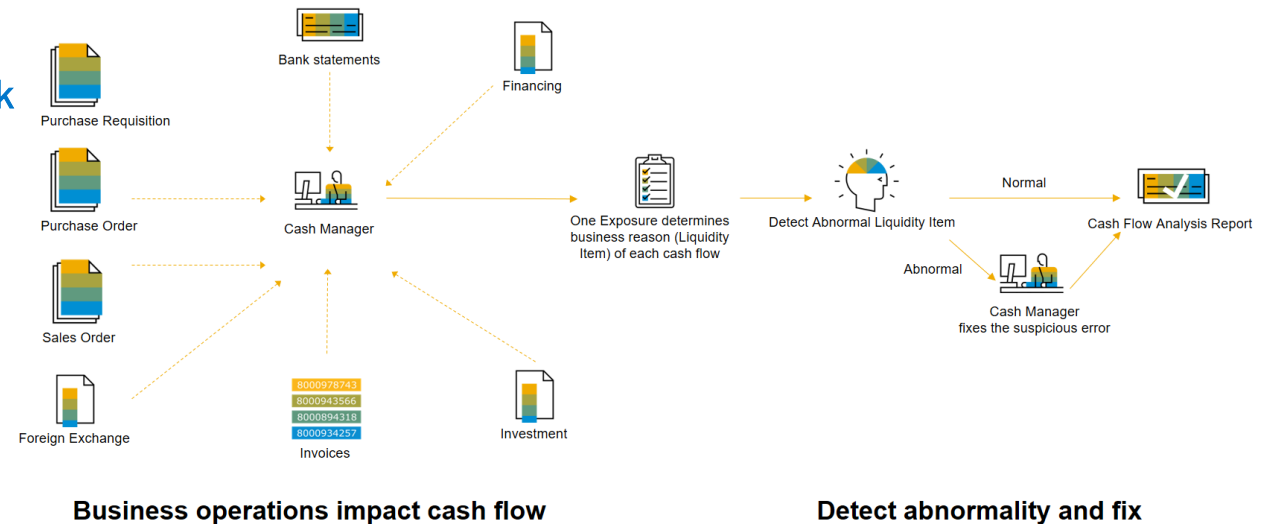
SAP Cash and Liquidity Management forecast more accurately the future cash flow with machine learning capabilities and statistical models, and show insights gathered by the machine learning algorithm as additional analytic offering

SAP Cash and Liquidity Management allows **the Treasury and Risk Manager and the Cash Manager** to

- Translate historical cash inflows and outflows to future performance
- Detect liquidity trends: historical/emerging, sudden changes, unusual numeric amounts that impact the business
- Identify the main influencer of the timing of cash flow? How do they impact the difference between actual date and planned date

Business Benefits

- Detect fraud in early stages
- Increase the accuracy of liquidity forecast
- Identify the correlations in the cash flow data



Intelligent Scenario Lifecycle Management (ISLM – Previously PAI)

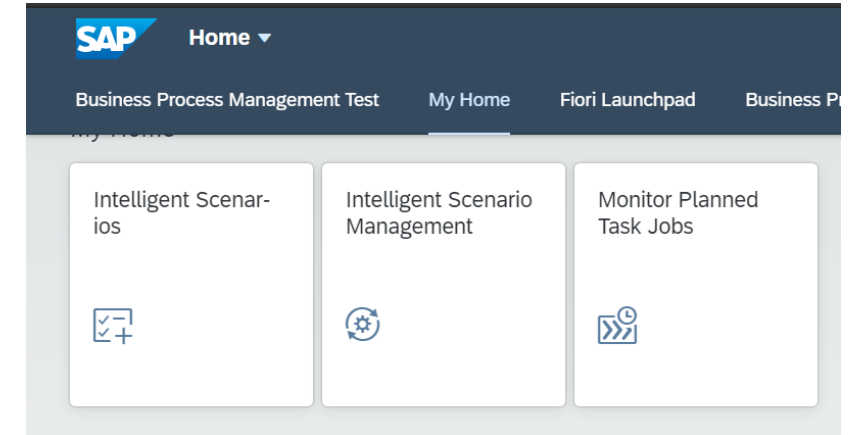


ISLM: Standardized integration of AI in SAP S/4HANA



What is ISLM?

- “Intelligent Scenario Lifecycle Management”
- Generic framework in SAP BASIS
- Delivered with SAP S/4HANA (no add. license)
- Successor of Predictive Analytics integrator (PAi) for all HANA ML based scenarios (APL/PAL)



Key benefits:

- Common consumption model for application integration for SAP S/4HANA (for app developers)
- One central cockpit to operate and manage ML artefacts consumed by S/4HANA (for customers):
 - Supports train, deploy, activate (for me/for all), online/batch inference, cloud reporting, ...
 - Support scheduling of training for APL, PAL & SAP DI

Package	Intelligent Scenario	Intelligent Scenario Description	Scenario Type	Created
STUP	SAP_S/4HANA_CRM	S/4HANA CRM	SAP Data Intelligence	May 18, 2020, 1:17 PM
	SAP_S/4HANA_CRM	S/4HANA CRM	SAP Data Intelligence	May 18, 2020, 1:18 PM
	SAP_S/4HANA_CRM	S/4HANA CRM	Regeneration	May 18, 2020, 1:18 PM
	2_ILM_REP_DAT_PR	Replenishment Day Predict	SAP Data Intelligence	May 20, 2020, 6:28 PM
	SAP_S/4HANA_CRM	S/4HANA CRM	Regeneration	May 18, 2020, 1:18 PM
	SAP_S/4HANA_CRM	S/4HANA CRM	Classification	May 18, 2020, 1:18 PM
	SAP_S/4HANA_CRM	S/4HANA CRM	Regeneration	May 18, 2020, 1:18 PM

Intelligent Scenario Lifecycle Management (ISLM):

Standardized framework supporting end-to-end lifecycle management operations on machine learning scenarios in SAP S/4HANA & S/4HANA Cloud



Harmonized framework in basis SAP software layer

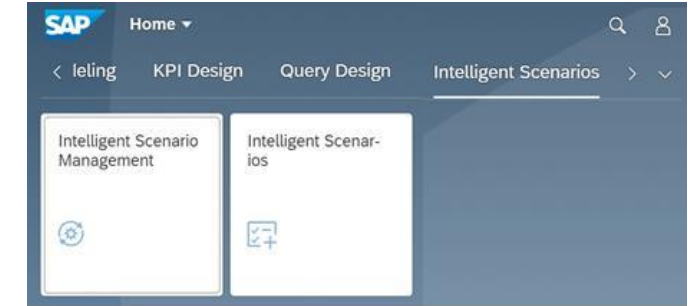
Successor of SAP Predictive Analytics integrator

Standard to train, deploy, activate even for remote ML providers

Support for all phases (readiness, first usage, lifecycle operations, deletion, decommission)

Lifecycle management for ML services provisioned as a service

Common consumption model for application integration in SAP S/4HANA Cloud

A screenshot of the SAP Intelligent Scenario Management table view. The table lists various machine learning scenarios with columns for Name, Description, Scenario Type, and Created. The table is titled "Intelligent Scenarios (28)".

Name	Description	Scenario Type	Created
ML_Score_Scorecard	ML Scorecard	SAP Data Intelligence	May 10, 2020, 1:17 PM
ML_Scorecard_Scorecard	ML Scorecard	SAP Data Intelligence	May 10, 2020, 1:18 PM
ML_Scorecard_Scorecard	ML Scorecard	Regression	May 10, 2020, 1:18 PM
ML_Scorecard_Scorecard	ML Scorecard	SAP Data Intelligence	May 10, 2020, 1:18 PM
ML_Scorecard_Scorecard	ML Scorecard	Regression	May 10, 2020, 1:18 PM
ML_Scorecard_Scorecard	ML Scorecard	Classification	May 10, 2020, 1:18 PM
ML_Scorecard_Scorecard	ML Scorecard	Regression	May 10, 2020, 1:18 PM

SAP Community call: Managing the lifecycle of SAP S/4HANA Cloud Machine Learning scenarios:

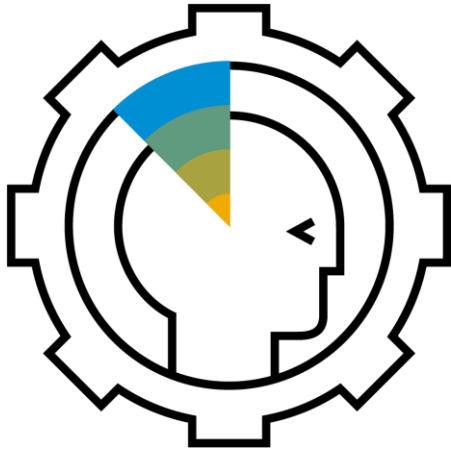
<https://youtu.be/3DfrVyXt1Q8>



Artificial intelligence technologies to deliver innovative and automated business processes



Data intelligence (including machine learning)



Learn from **custom-specific** history and exceptions to predict, support, automate, and optimize business user decisions.

Learn from history and exceptions

- A.k.a.: **Side-by-side machine learning**
- Resource-intensive cases like image or language processing
- Neural networks with high CPU–RAM–data demand
- Based on SAP Cloud Platform

Deep learning

- A.k.a.: **Embedded machine learning, predictive analytics**
- “Simple” cases like trending or forecasting
- Algorithms with low CPU–RAM–data demand
- SAP HANA, SAP Analytics Cloud

Predictive analytics



Machine Learning in SAP HANA: PAL and APL

APL: Automated Predictive Library

- Exposes the data mining capabilities of the Automated Analytics engine for developing predictive modelling processes for business analysts

PAL: Predictive Analytics Library

- Advanced analytics algorithms for data scientists

Supported tasks / categories:

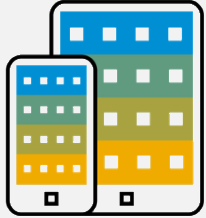
APL

- Clustering
- Classification
- Regression
- Time Series

PAL

- Clustering
- Classification
- Regression
- Time Series
- Statistics
- Data Preparation
- Social Network Analysis
- Miscellaneous
- Recommendation systems

Optimize Existing Processes with SAP AI Business Services



[SAP AI Business Services](#) provide strategic machine learning capabilities that help you automate and optimize processes while enriching the customer experience. These reusable services are available on SAP Business Technology Platform.

Business document processing



Business Entity Recognition

Detects and highlights named entities in unstructured text



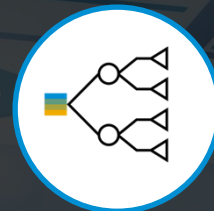
Document Information Extraction

Automatically extracts information from unstructured documents



Document Classification

Classifies unstructured documents



Data Attribute Recommendation

Automates creation, maintenance, and management of structured data



Invoice Object Recommendation

Recommends general ledger accounts and cost centers for invoices without order reference



Service Ticket Intelligence

Classifies and recommends tickets automatically


Available via CPEA and SAP Store



Demo

Side-by-Side
Intelligent scenario lifecycle management (ISLM)

Create new intelligent scenario

 Home ▾

< My Home

Analysis Path Framework Modeling

KPI Design


Query Design

Predictive Models

Intelligent Scenarios

Intelligent Scenario Management

Intelligent Scenarios

<  Intelligent Scenarios ▾

Intelligent Scenario:

Package:

Status:

Scenario Type:

Date:

Search

All

All

All

dd.MM.yyyy - dd.MM.yyyy

Items (37)

Package	Intelligent Scenario	Status	Intelligent Scenario Description	Scenario Type	Created
\$TMP		Draft		SAP Data Intelligence	Apr 8, 2020, 3:56 PM
		Draft		SAP Data Intelligence	
		Draft		SAP Data Intelligence	
		Draft	This is a demo	SAP Data Intelligence	
FIN_ICA_MATCH		Draft		SAP Data Intelligence	
\$TMP		Draft		SAP Data Intelligence	

Create ▾

Embedded

Side-by-Side

IMG configuration for ISLM: Connection to SAP Data Intelligence

Structure

- > UI Technologies
- > General settings
- > Mobile Infrastructure
- > Business Warehouse
- > Business Planning and Consolidation
- ✓ Application Server
 - > Installation Services
 - ✓ Basis Services
 - > SNOTE
 - Intelligentes Szenario-Lebenszyklusmanagement
 - ✓ Serviceverbindungen für Infrastruktur des maschinellen Lernens
 - 🔗 ⌚ Create Connection to SAP Data Intelligence
 - 🔗 ⌚ Maintain Connection for an Intelligent Scenario
 - ✓ Konfiguration für Jobeinsplanung
 - 🔗 ⌚ Synchronization Interval Definition
 - 🔗 ⌚ Resource Limit Configuration

Create a RFC destination to the SAP Data Intelligence tenant

RFC Destination: ZTEST_DI_AUTH

Connection Type: G HTTP Connection to External Server Description

Description

Description 1: SAP Data Intelligence Platform Tenant Connection

Description 2: Tenant Type: Canary

Description 3:

Administration Technical Settings Logon & Security Special Options

Target System Settings

Host: vsystem.ingress.dh-lmwn8udx0.dh-canary.shoot.live.k8s-han_ Port:

Path Prefix:

HTTP Proxy Options

Global Configuration

IMG configuration for ISLM: ISLM mapping table


Structure	
>	UI Technologies
>	General settings
>	Mobile Infrastructure
>	Business Warehouse
>	Business Planning and Consolidation
✓	Application Server
>	Installation Services
✓	Basis Services
>	SNOTE
✓	Intelligentes Szenario-Lebenszyklusmanagement
✓	Seviceverbindungen für Infrastruktur des maschinelles Lernen
	Create Connection to SAP Data Intelligence
	Maintain Connection for an Intelligent Scenario
✓	Konfiguration für Jobeinplanung
	Synchronization Interval Definition
	Resource Limit Configuration

ISLM Connection Mapping:
Intelligent scenario same: connection name
(SAP Data Intelligence tenant)

ISLM Connection Mapping

<input type="checkbox"/>	Select Data For Deletio...	Intelligent Scenario Name	Connection Information
<input type="checkbox"/>	<input type="checkbox"/>	ZVIS_ISLM_AUTOFILL_M	ZISLM_DI_CON_MM
<input type="checkbox"/>	<input type="checkbox"/>	Z_ISLM_REP_DAY_PR	ZTEST_DI_AUTH

Intelligent Scenario Management app

 Home ▾

< My Home

Analysis Path Framework Modeling

KPI Design


Query Design



Predictive Models

Intelligent Scenarios

Intelligent Scenario Management

Intelligent Scenarios

<  Intelligent Scenario Management ▾

Intelligent Scenario:

Package:

Scenario Type:

Creation Date:

Intelligent Scenarios (28)

↑↓

[≡]

Package	Intelligent Scenario	Intelligent Scenario Description	Scenario Type	Created	
\$TMP	Z_ISLM_CONNECT	ISLM to ISLM	SAP Data Intelligence	May 19, 2020, 5:27 AM	>
	Z_PRODUCT_SERVICE_DAYS	Predict Service Days of a requested item	SAP Data Intelligence	May 19, 2020, 1:05 PM	>
	Z_ISLM_SERIES		Regression	May 19, 2020, 12:18 AM	>
	Z_ISLM_REP_DAY_PR	Replenishment Day Predict!!	SAP Data Intelligence	May 20, 2020, 5:28 PM	>
	Z_MATERIAL_INVENTORY_3		Regression	May 19, 2020, 6:18 PM	>
	Z_PRODUCT_QUANTITY	Predicted Quantity Item	Classification	May 19, 2020, 6:13 AM	>
	ZAT_SERIES_2		Regression	May 19, 2020, 12:15 AM	>

Intelligent Scenario Management app – Train (1/3)

The screenshot illustrates the 'Train' workflow in the SAP Intelligent Scenario Management app. The main interface shows the 'Versions (2)' section with a table of scenarios. 'Version 3' is selected, and a 'Train' button is highlighted. An orange arrow indicates the transition to the 'Train' modal window.

Intelligent Scenario Management

Intelligent Scenario Version

Intelligent Scenario: Z_ISLM_REP_DAY_PR

Version: 3

Description: Changes in Metrcis

Type: SAP Data Intelligence

Created: May 20, 2020, 5:34 PM

Configurations

Description: MyDescription

Parameters (1)

Name	Value
ArtifactReferenceName*	MyArtefactName

Train Cancel

Intelligent Scenario Management app – Train (2/3)

Z_ISLM_REP_DAY_PR Notifications **Version 3** Notifications 🔗 ✕

Versions Executions Deployments

Versions (2) Train

Name	Description	Created	
<input checked="" type="radio"/> Version 3	Changes in Metrcis	May 20, 2020, 5:34...	>
<input type="radio"/> Version 2	Changes in Training & Inference Pipeline	May 20, 2020, 5:34...	>

Executions (7) Deploy

Execution	Status	Description	Executed on	
<input type="radio"/> Execution 7	Scheduled	MyDescription	May 26, 2020, 10:18 PM	>
<input checked="" type="radio"/> Execution 6	Completed	Test MS	May 26, 2020, 3:40 PM	>
<input type="radio"/> Execution 5	Completed	run1	May 26, 2020, 11:41 AM	>
<input type="radio"/> Execution 4	Completed	test	May 26, 2020, 9:58 AM	>

Executions (7)

Execution	Status	Description	
<input type="radio"/> Execution 7	Training	MyDescription	
<input type="radio"/> Execution 6	Completed	Test MS	May 26, 2020, 3:40 PM

Executions (7)

<input type="radio"/> Execution 7	Completed	MyDescription	May 26, 2020, 10:18 PM	>
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See status change:

- Scheduled
- Training
- Completed

Check the execution report after completion

Intelligent Scenario Management app – Train (3/3)

Training Execution Result – Execution Report

< **SAP** Execution Report ▾

Z_ISLM_REP_DAY_PR - Version 3 - Execution 7

Execution Report

Parameters

Debrief

Execution Status:
Completed

Executed on:
May 26, 2020, 10:18 PM

Last Changed At:
May 26, 2020, 10:28 PM

Description:
MyDescription

Created By:
SCHLOTTE

Parameters

Name	Value
ArtifactReferenceName	MyArtefactName

Debrief

General Additional Info

Key	Value
Quality	4.5
Coverage	2.5
RMSE	25.72
n	1000.0
Data Power	7.0

Intelligent Scenario Management app – Deploy

Select an Execution from the list that has the status „Completed“ and select „Deploy“ to trigger the deployment.

The screenshot displays the 'Intelligent Scenario Management app' interface. At the top, it shows 'Version 3' and a 'Notifications' icon. Below this is a navigation bar with 'Executions' and 'Deployments' tabs. The 'Executions' tab is active, showing a list of 7 executions. The first execution, 'Execution 7', is selected and has a status of 'Completed'. A red box highlights the 'Deploy' button in the top right corner of the 'Executions' list. Below the 'Executions' list, a modal window titled 'Deployments (6)' is open. This modal has tabs for 'Executions' and 'Deployments', with 'Deployments' being the active tab. It shows a list of 6 deployments. The first deployment, 'Deployment 6', is selected and has a status of 'Scheduled'. The modal also includes buttons for 'Activate', 'Deactivate', and 'Undeploy'.

Version 3

Notifications

Executions Deployments

Executions (7)

Deploy

Execution	Status	Description	Executed on
<input checked="" type="radio"/> Execution 7	Completed	MyDescription	May 26, 2020, 10:18 PM
<input type="radio"/> Execution 6	Completed		
<input type="radio"/> Execution 5	Completed		
<input type="radio"/> Execution 4	Completed		
<input type="radio"/> Execution 3	Completed		
<input type="radio"/> Execution 2	Failed		
<input type="radio"/> Execution 1	Completed		

Executions Deployments

Deployments (6)

Activate Deactivate Undeploy

Deployment	Status	Description	Active	Deployed on
<input type="radio"/> Deployment 6	Scheduled	MyNewDeployment		May 27, 2020, 2:10 PM
<input type="radio"/> Deployment 5	Completed	MyNewDeployment	<input checked="" type="checkbox"/>	May 26, 2020, 12:50 PM
<input type="radio"/> Deployment 4	Undeployed	MyNewDeployment		May 26, 2020, 9:55 AM
<input type="radio"/> Deployment 3	Undeployed	MyNewDeployment		May 26, 2020, 7:55 PM
<input type="radio"/> Deployment 2	Undeployed	MyNewDeployment		May 26, 2020, 5:55 PM
<input type="radio"/> Deployment 1	Completed	MyNewDeployment		May 26, 2020, 3:45 PM

Intelligent Scenario Management app – Undeploy

Only deployments that are not "Active" can be undeployed.

Version 3

Notifications

×

Executions

Deployments

Deployments (6)

Activate

Deactivate

Undeploy

Deployment	Status	Description	Active	Deployed on	
<input type="radio"/> Deployment 6	Scheduled	MyNewDeployment		May 27, 2020, 2:10 PM	>
<input type="radio"/> Deployment 5	Deployed	deploy	✓	May 26, 2020, 11:50 AM	>
<input type="radio"/> Deployment 4	Undeployed	test		May 26, 2020, 9:59 AM	>
<input type="radio"/> Deployment 3	Undeployed	DEP1129		May 20, 2020, 7:59 PM	>
<input type="radio"/> Deployment 2	Undeployed	Test929		May 20, 2020, 5:59 PM	>
<input checked="" type="radio"/> Deployment 1	Deployed	ISLMDep911		May 20, 2020, 5:41 PM	>

Intelligent Scenario Management app – Activate

The action „Activate“ will select the Deployment version that will be used by the consuming business application. Note: Do this with care as it will change the inference call.

Version 3

Notifications

Executions

Deployments

Deployments (6)

Activate

Deactivate

Undeploy

Deployment	Status	Description	Active	Deployed on	
<input type="radio"/> Deployment 6	Scheduled	MyNewDepl			
<input checked="" type="radio"/> Deployment 5	Deployed	deploy			
<input type="radio"/> Deployment 4	Undeployed	test			
<input type="radio"/> Deployment 3	Undeployed	DEP1129			
<input type="radio"/> Deployment 2	Undeployed	Test929		May 20, 2020, 5:59 PM	
<input type="radio"/> Deployment 1	Deployed	ISLMDep911		May 20, 2020, 5:41 PM	

Confirmation

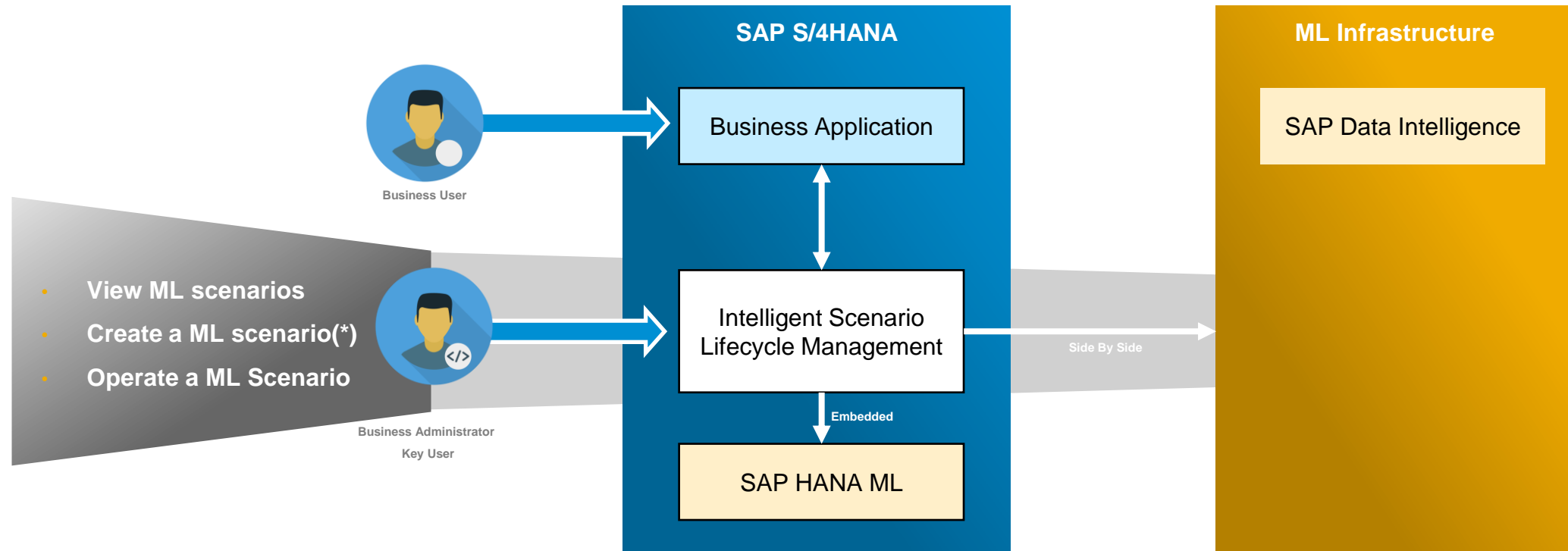
Do you want to use the active version in your business application?

OK

Cancel

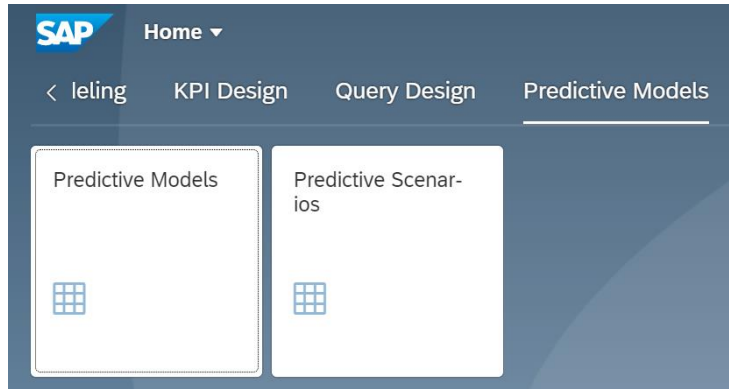
Current Status – Side by Side

- SAP S/4HANA On-Premise 2021
- SAP S/4HANA Cloud 2011

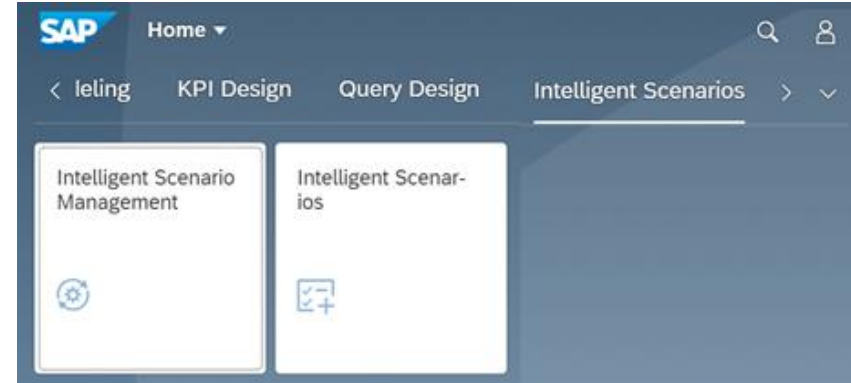


- Supports the ML scenario based on SAP Data Intelligence
- Supports the ML scenarios based on HANA ML (PAL, APL)

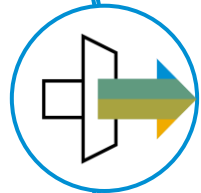
SAP Predictive Analytics integrator evolution into ISLM



Enhanced
&
Evolved

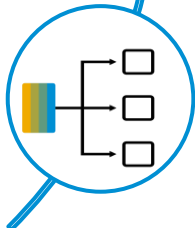


ISLM offered as part of basis layer delivered with SAP S/4 HANA 2021 FPS0 and 2011 (Cloud)



What is new compared to PAi:

- Support for Intelligent Scenario of type **Side by Side – starting with SAP DI**
- **Customers** can create their own Intelligent Scenarios of all types: APL, PAL and SAP DI



ISLM delivers feature compatibility with SAP Predictive Analytics integrator functionality to support:

- ISLM will be the successor of PAi
- **Smooth migration for existing SAP PAi use cases and artifacts**

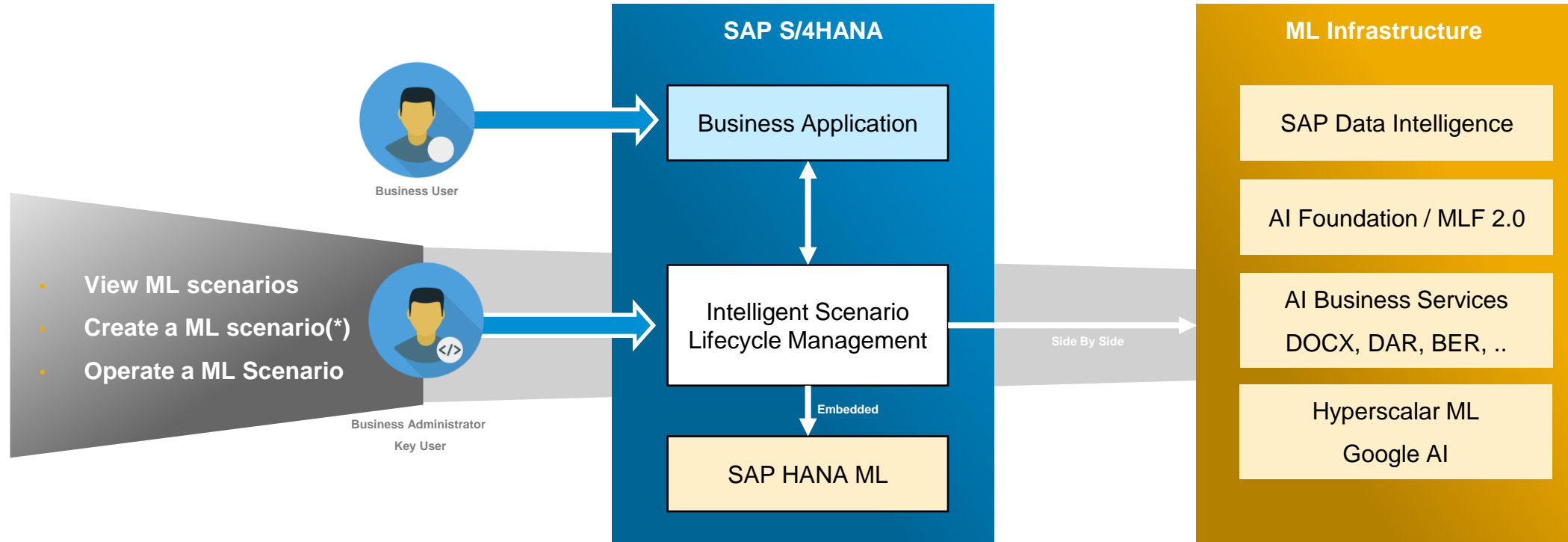
For further details check this SAP Community page:

<https://community.sap.com/topics/intelligent-scenario-lifecycle-management-s4hana>

Roadmap



Future Outlook



- Supports the ML scenario based on SAP Data Intelligence
- Support for ML Foundation 2.0 / AI Foundation infrastructure
- Support for selected AI Business Services (based on scenario).
- Provide an option to build custom ML client specific to application scenarios
- Read only scenarios listed – the ML Management cockpit in S/4HANA

How to get started

Official documentation

- [ISLM in SAP S/4HANA Cloud](#)
- [ISLM in SAP S/4HANA](#)
- [Implementing Machine Learning with SAP S/4HANA](#)

Recent updates

- SAP Teched 2021 Replay: [Video](#)
- SAP Community [Webinar](#)
- [ISLM Blog Series](#)
- Andreas Welsch' [Intelligence Briefing VLOG](#)
- Venkata Raghu Banda [Resources and journey to machine learning with SAP S/4HANA](#)

Trial options:

- [SAP S/4HANA Fully Activated Appliance](#)
(allows to pilot extended ISLM features)
 - [Demo Guide Machine Learning](#)

Social channels



[SAP S/4HANA
Community](#)

Spotify-Podcast:
[Machine Learning with SAP S/4HANA](#)

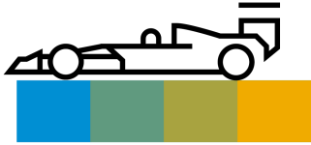


Essential



Extended

Key Points

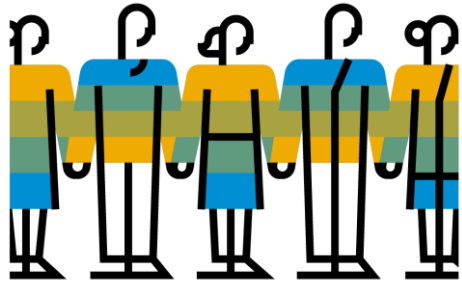
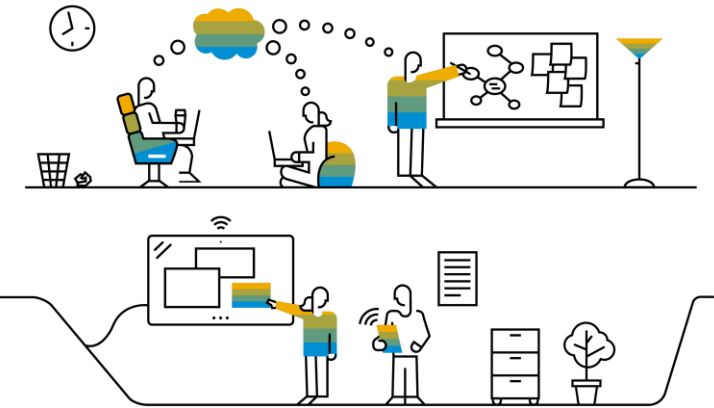


#1

Machine Learning Can Help Us Solve Problems Better and Faster

#2

Answering Business Questions with Machine Learning Requires a Different Way of Thinking



#3

S/4 Embedded Machine Learning and the Business Technology Platform Can Help You Get There Faster



Thank you. Questions?

Contact information:

Jason White

S/4 HANA / Business Technology Platform
Center of Excellence

Jason.White@sap.com

Contact information:

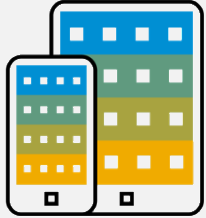
Kevin McConnell

S/4 HANA / Business Technology Platform
Center of Excellence

Kevin.Mcconnell@sap.com

Appendix

Optimize Existing Processes with SAP AI Business Services



[SAP AI Business Services](#) provide strategic machine learning capabilities that help you automate and optimize processes while enriching the customer experience. These reusable services are available on SAP Business Technology Platform.

Business document processing



Business Entity Recognition

Detects and highlights named entities in unstructured text



Document Information Extraction

Automatically extracts information from unstructured documents



Document Classification

Classifies unstructured documents



Data Attribute Recommendation

Automates creation, maintenance, and management of structured data



Invoice Object Recommendation

Recommends general ledger accounts and cost centers for invoices without order reference

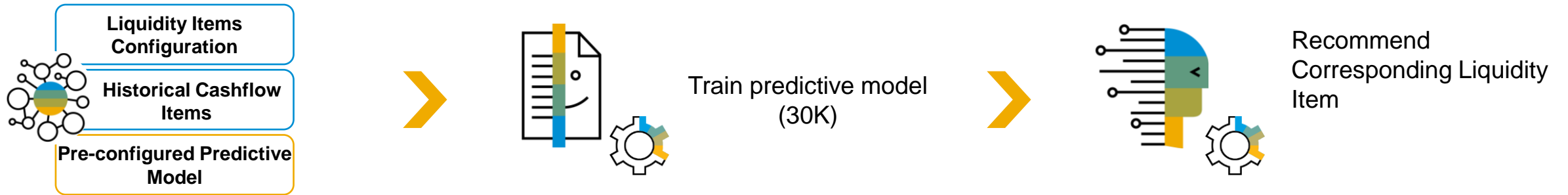


Service Ticket Intelligence

Classifies and recommends tickets automatically

Available via CPEA and SAP Store

Detect Abnormal Liquidity Items



Detect abnormal and predict corresponding liquidity items



Leverage out-of-the-box
predictive model



Reduce manual effort for
adjustment of liquidity items



Ensure correct reporting within
Advanced Cash Operations

SAP Quantity Contract Consumption

Anticipate contract renegotiations in time



Predict expiration or total consumption to enable effective negotiations with suppliers



Improve efficiency of
supplier renegotiation



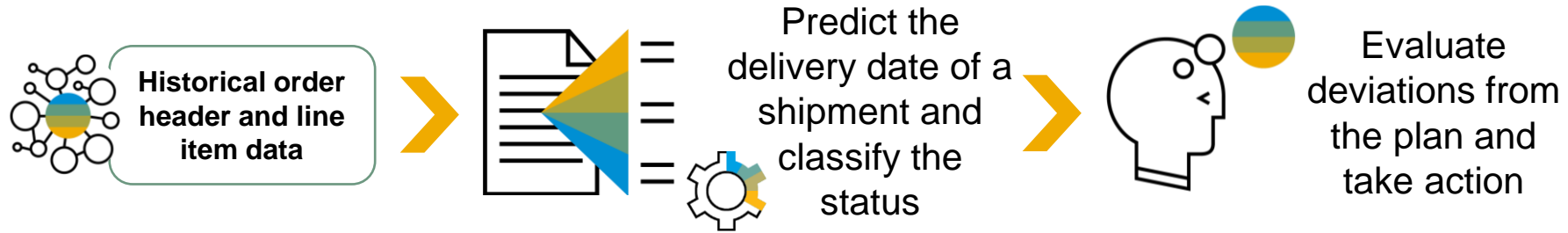
Save costs
(better prices from the suppliers)



Enhance purchasing
compliance

Supplier Delivery Prediction

Avoid delayed raw material availability or production rescheduling



Maximize raw material availability without compromising your production planning



Improved material planning and delivery



Avoid production delays and re-scheduling



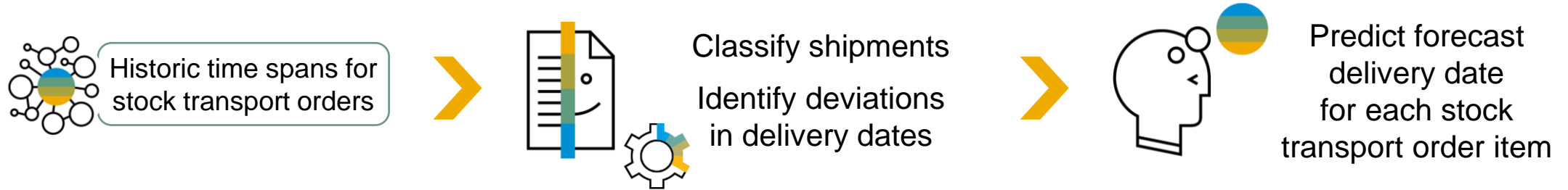
Reduce the manual effort for monitoring



Resolve issues earlier

SAP Predict Arrival of Stock in Transit

Predict and manage delivery delays



Mitigate production or delivery risks by predicting delays for stock in transit



Higher customer satisfaction
(due to improved planning / scheduling accuracy)



Reduce stock-out of critical parts

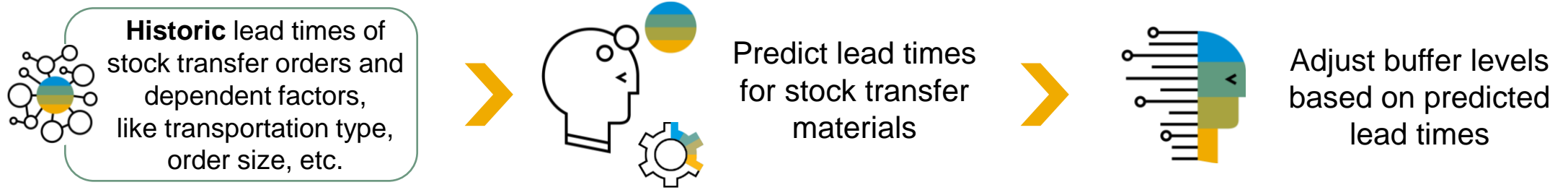


Reduce safety stock inventory

Demand-Driven Replenishment

Dynamic Buffer Level Adjustment

SAP S/4HANA
Cloud only



Learn from the past to optimize buffer levels and further improve the balance between customer service and bound capital



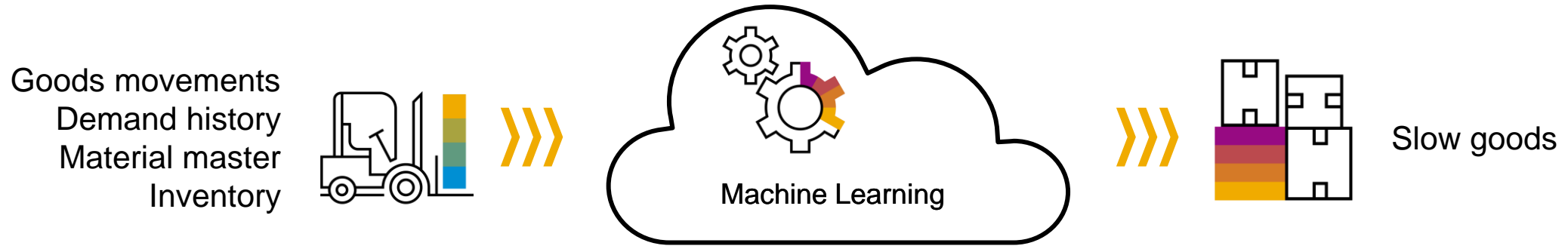
Ensure best customer service levels



Reduce bound capital

Early detection of slow moving stock

Identify and the predict the inventory that will not leave the warehouse



Identify and predict the inventory items that is moving slowly, or will move slowly, to help production planning and procurement.



Reduce inventory carrying and warehouse management costs



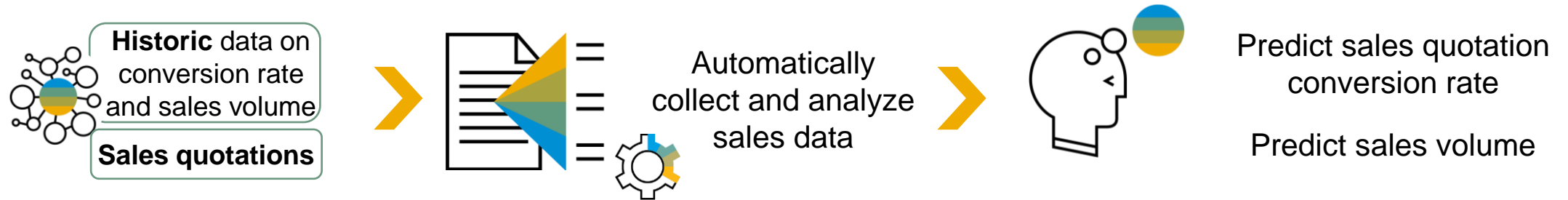
Avoid/reduce scrap



Increase supply chain efficiency

SAP Quotation Conversion Probability Rate

Improve Sales Forecasts



Provide predictive insights into quotation conversion rates and accelerate sales actions leading to higher sales volume



Increase sales
force efficiency



Improve quotation to
order conversion rate



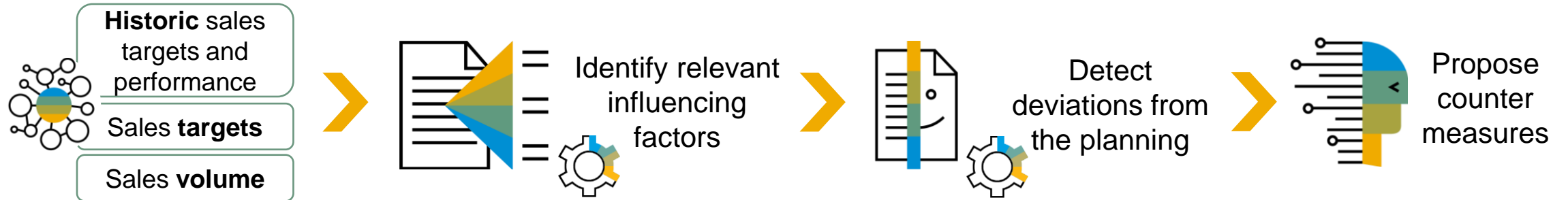
Increase achievable
sales volume



Reduce sales
administration costs

Sales Performance

Predict Sales Forecasts



**Predict sales forecasts to make faster decisions,
increase sales volumes, and create more accurate sales plans**



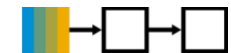
Higher revenue growth
Identify more achievable
sales targets



Reduce Sales FTE Effort
on Pipeline Analysis and Reporting



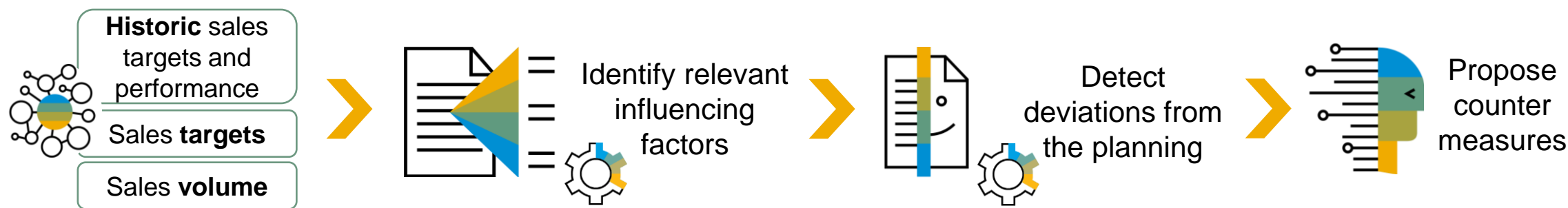
Reduce sales training costs
Better support sales stuff with less
work experience



Improve consecutive processes
like Finance and Manufacturing/ Inventory
with more reliable planning data

Delivery Performance

Predict Delivery Delay



Predict sales forecasts to make faster decisions, increase sales volumes, and create more accurate sales plans



Higher revenue growth
Identify more achievable sales targets



Reduce Sales FTE Effort
on Pipeline Analysis and Reporting



Reduce sales training costs
Better support sales stuff with less work experience



Improve consecutive processes
like Finance and Manufacturing/ Inventory with more reliable planning data



Machine Learning in SAP HANA: PAL and APL

APL: Automated Predictive Library

- Exposes the data mining capabilities of the Automated Analytics engine for developing predictive modelling processes for business analysts

PAL: Predictive Analytics Library

- Advanced analytics algorithms for data scientists

Supported tasks / categories:

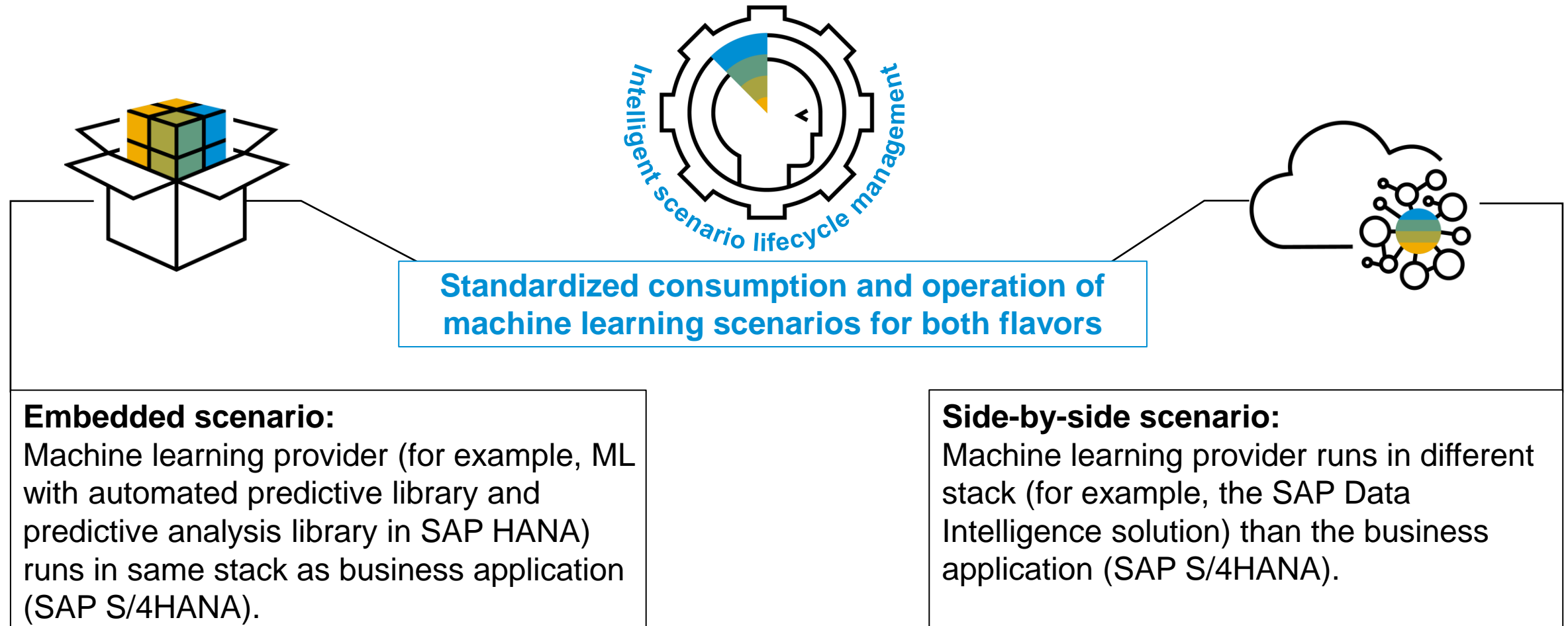
APL

- Clustering
- Classification
- Regression
- Time Series

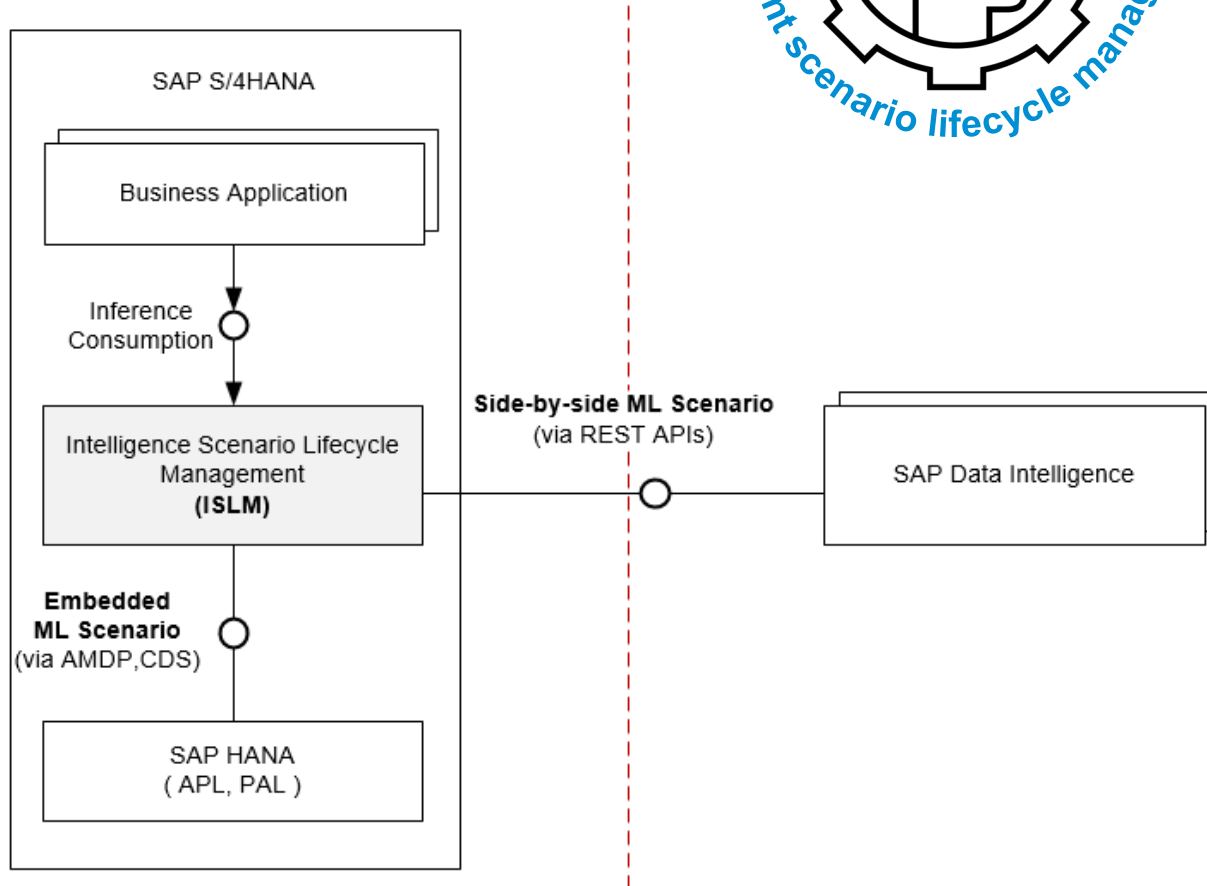
PAL

- Clustering
- Classification
- Regression
- Time Series
- Statistics
- Data Preparation
- Social Network Analysis
- Miscellaneous
- Recommendation systems

The goal: Build a harmonized solution for both worlds.



ISLM Scope



Intelligent Scenario Lifecycle Management (ISLM) offers a harmonized solution to manage the lifecycle of the machine learning models **in the context of a business application consuming it**.

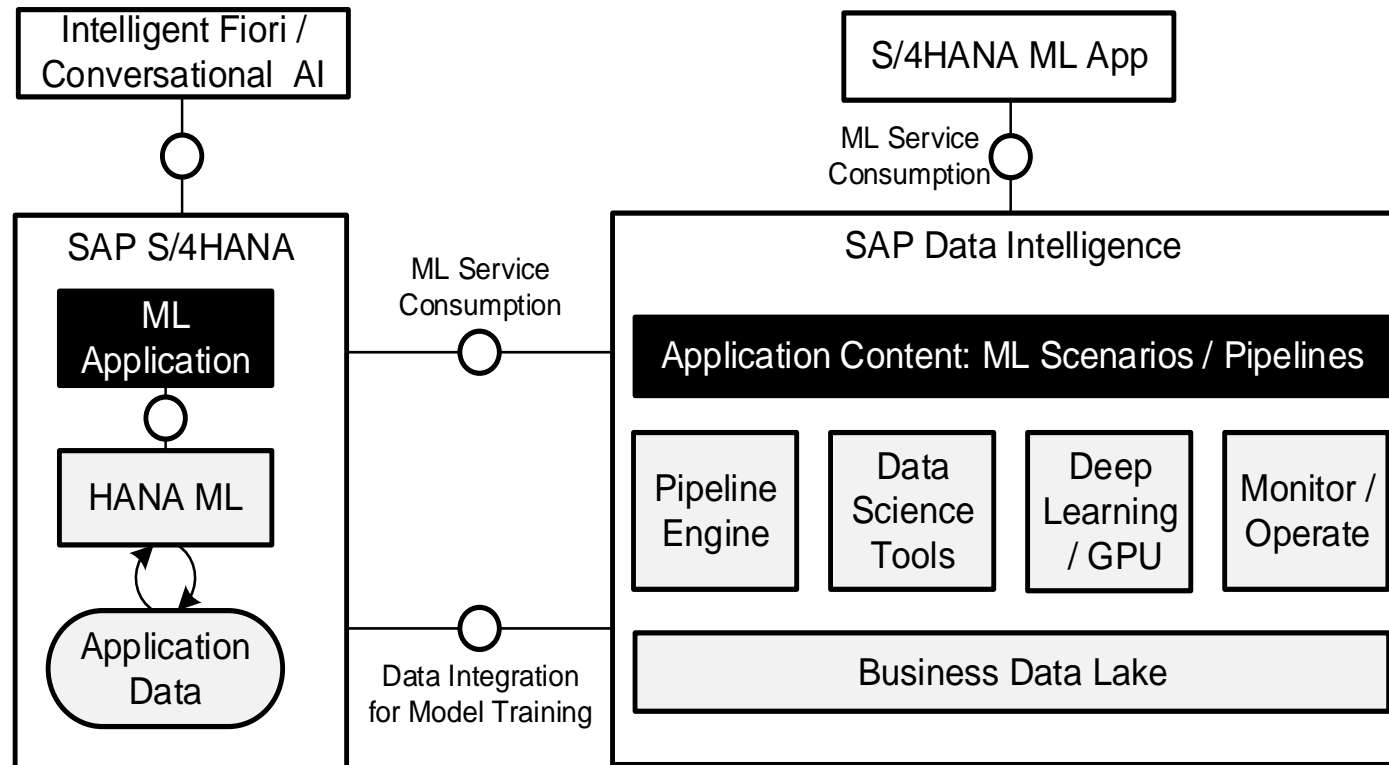
SAP Applications such as **SAP S/4HANA** create, ship (and transport) Intelligent Scenario use cases of type embedded **AND side-by-side**.

Customers can **create their own Intelligent Scenarios** to manage the model training, deployment and activation process for their intelligent business applications directly in ISLM (no SAP Analytics Cloud required).

Key values

- On same stack as consuming app (S/4HANA)
- One standardized framework and cockpit
- Lifecycle & binding consuming app and ML artefact in the context of business app integration and usage

The context: Machine Learning / Predictive Scenarios in SAP S/4HANA



EMBEDDED ML:

SIMPLE CASES LIKE TRENDING OR FORECASTING

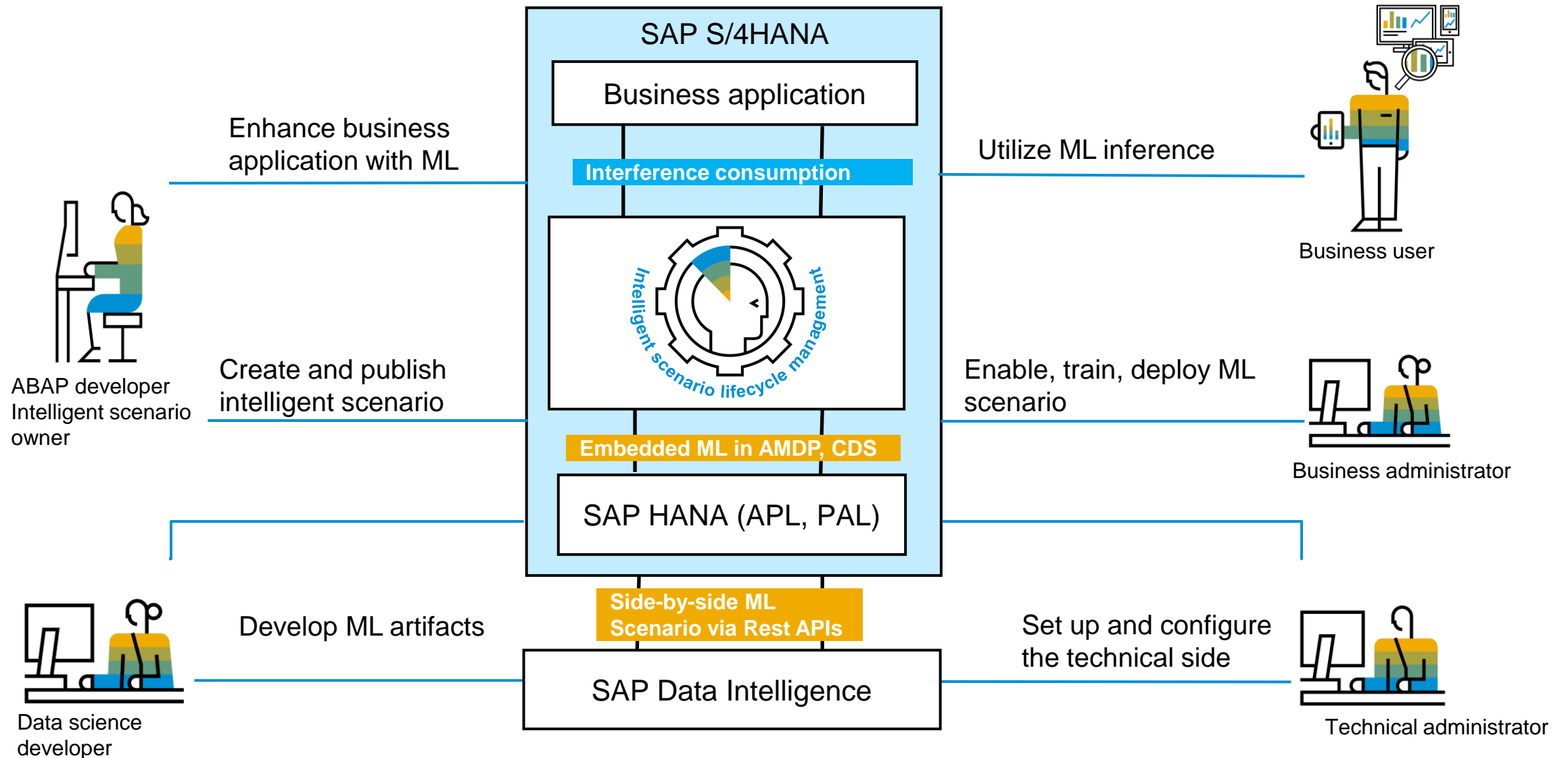
ALGORITHMS WITH LOW CPU/RAM/DATA DEMAND

SIDE-BY-SIDE ML:

DEEP LEARNING CASES LIKE IMAGE OR LANGUAGE PROC.

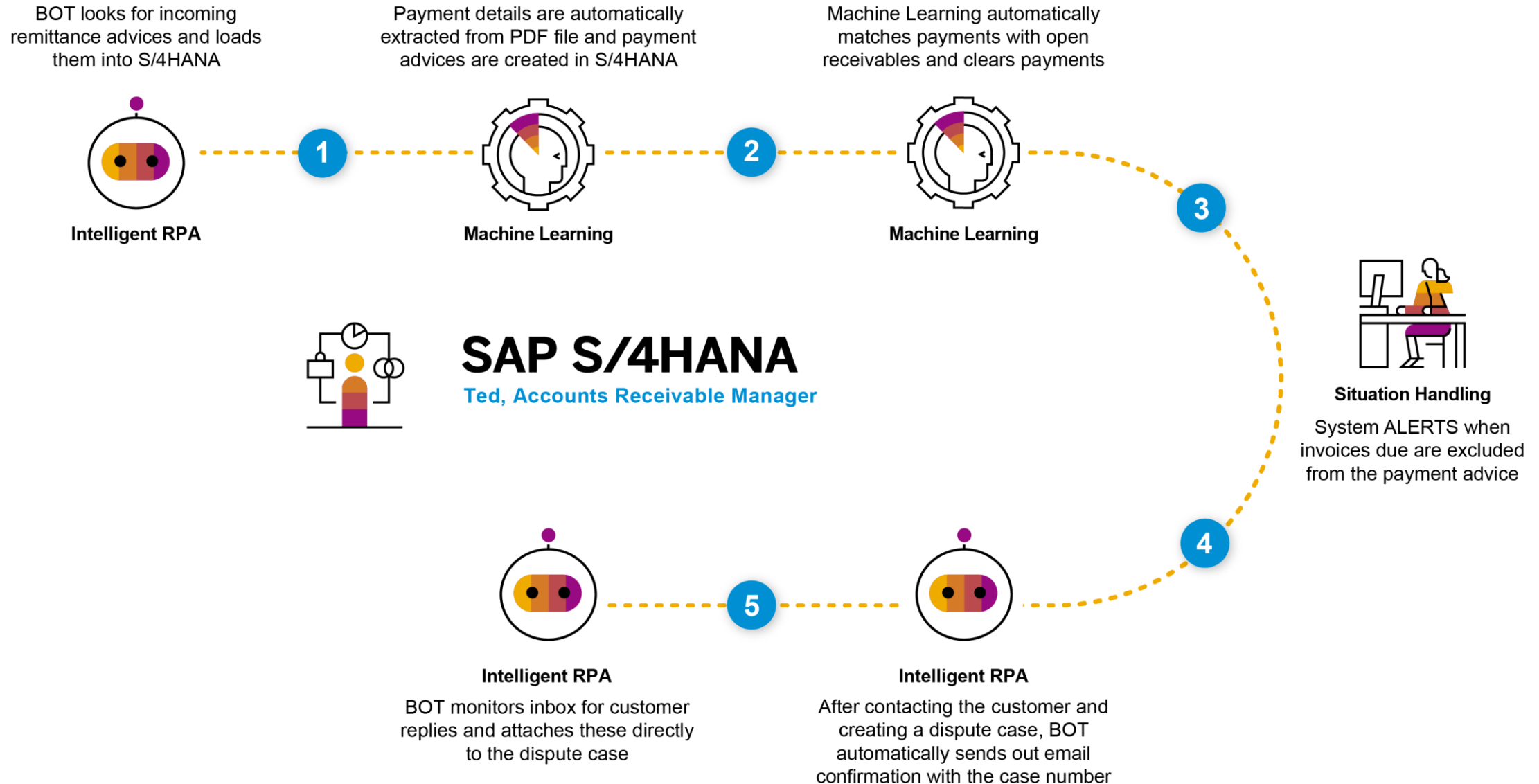
NEURAL NETWORKS WITH HIGH GPU/RAM/DATA DEMAND

Personas involved in development, consumption, and operation



Purchase Order Delays Usecase

How Intelligent Technologies Help Account Receivable Accountants [YouTube Link](#)



AI Use Cases Used In Demo

Technology ID	Use Case For AR Accountant
IRPA 300	Manage Payment Advice
ML 078	Payment Advice Extraction (ML service)
ML 001	Cash Application (ML service)
SIT 009	Invoice Skipped on Payment Advice
IRPA 305	Dispute Management – Email Notification to Customer
IRPA 305	Dispute Management – Manage Customer Email Response

Technology ID	Use Case For Sales Manager
IRPA 441	Create Sales Inquiry
ML 026	Sales Performance Prediction (Embedded ML)
ML 024	Quotation Conversion Probability Rate (Embedded ML)
SIT 067	Sales Quotation Is Close to Expiring
IRPA 584	Automatic Creation of Sales Orders from Excel
IRPA 567	Manage Sales Order – Automated Upload Down Payments
ML 025	Delivery Performance / Delivery in Time (Embedded ML)

ML service – additional price tag

Embedded ML – included in S/4 price tag

ML = Machine Learning

IRPA = Intelligent Robotic Process Automation

SIT = Situation Handling

1990		1991		1992		1993		1994		1995		1996		1997		1998		1999		2000		2001		2002		2003		2004		2005		2006		2007		2008		2009		2010		2011		2012		2013		2014		2015		2016		2017		2018		2019		2020		2021		2022		2023		2024		2025		2026		2027		2028		2029		2030		2031		2032		2033		2034		2035		2036		2037		2038		2039		2040		2041		2042		2043		2044		2045		2046		2047		2048		2049		2050		2051		2052		2053		2054		2055		2056		2057		2058		2059		2060		2061		2062		2063		2064		2065		2066		2067		2068		2069		2070		2071		2072		2073		2074		2075		2076		2077		2078		2079		2080		2081		2082		2083		2084		2085		2086		2087		2088		2089		2090		2091		2092		2093		2094		2095		2096		2097		2098		2099	
1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035	2036	2037	2038	2039	2040	2041	2042	2043	2044	2045	2046	2047	2048	2049	2050	2051	2052	2053	2054	2055	2056	2057	2058	2059	2060	2061	2062	2063	2064	2065	2066	2067	2068	2069	2070	2071	2072	2073	2074	2075	2076	2077	2078	2079	2080	2081	2082	2083	2084	2085	2086	2087	2088	2089	2090	2091	2092	2093	2094	2095	2096	2097	2098	2099																																																																																																														

Automated Predictive Under the Hood

Predictive Power and Predictive Robustness

Predictive Power

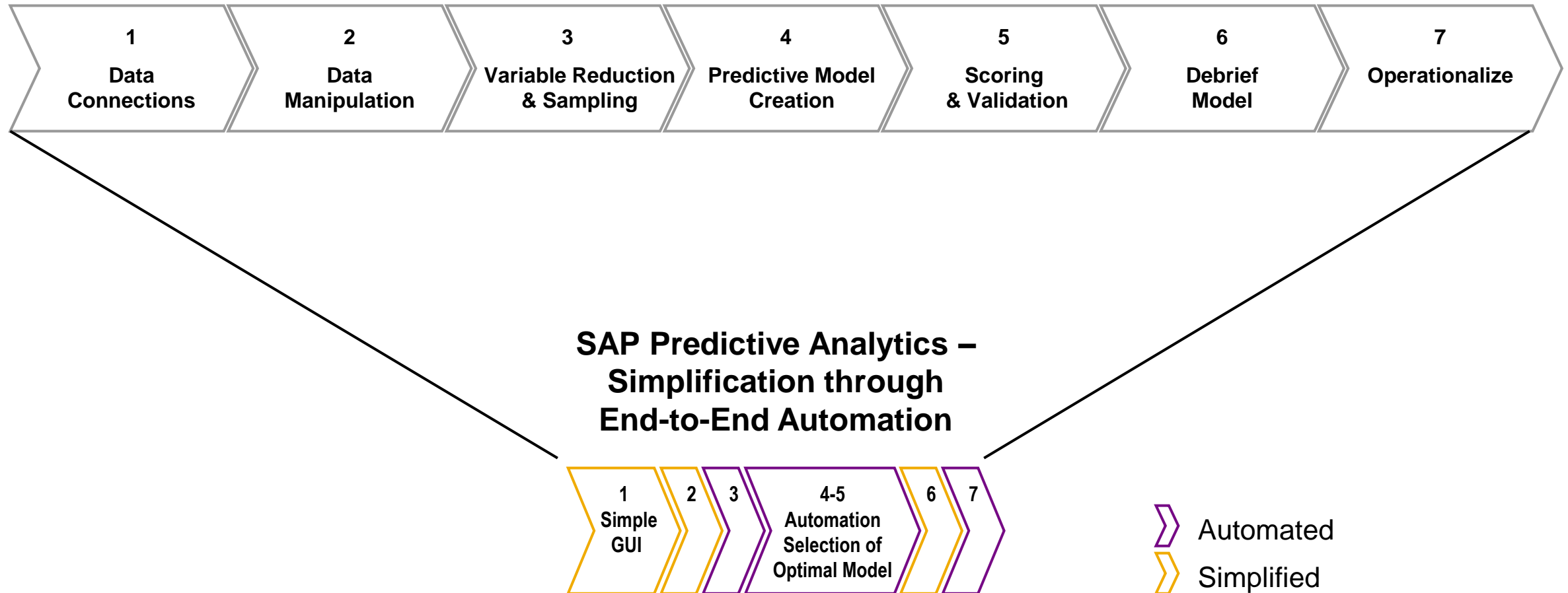
- The KI measure the capacity of the Input Variables (Explanatory Variables) to explain the target.
- KI ranges from 0 (a pure random model) to 1 (a perfect ideal model)
- What's a good KI? It completely depends on the business case and available data

Predictive Robustness

- The KR measures the ability of a model to display the same level of performance on new data sets as training ones.
- The KR ranges from 0 to 1
- What is a good KR? 0.95 and above for models expected to be applied.

Machine Learning automation

Decreases time to deploy by up to 70%



Value of Predictive Automation for non-Data Scientists

Decreases time to deploy by up to 70%

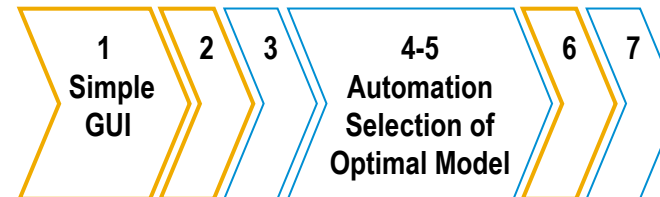


Strengthen Customer Relationships with Predictive Modeling
SAP Analytics
1,086 views

Live example

Before: 6 people x 8 weeks = 20 models
After: 1 person x 7 days = 400 models

SAP Predictive Analytics – Simplification through End-to-End Automation



Automated



Simplified

For the Non-Data Scientist

No Coding, Just Configuration!

Forecast Model Bursting

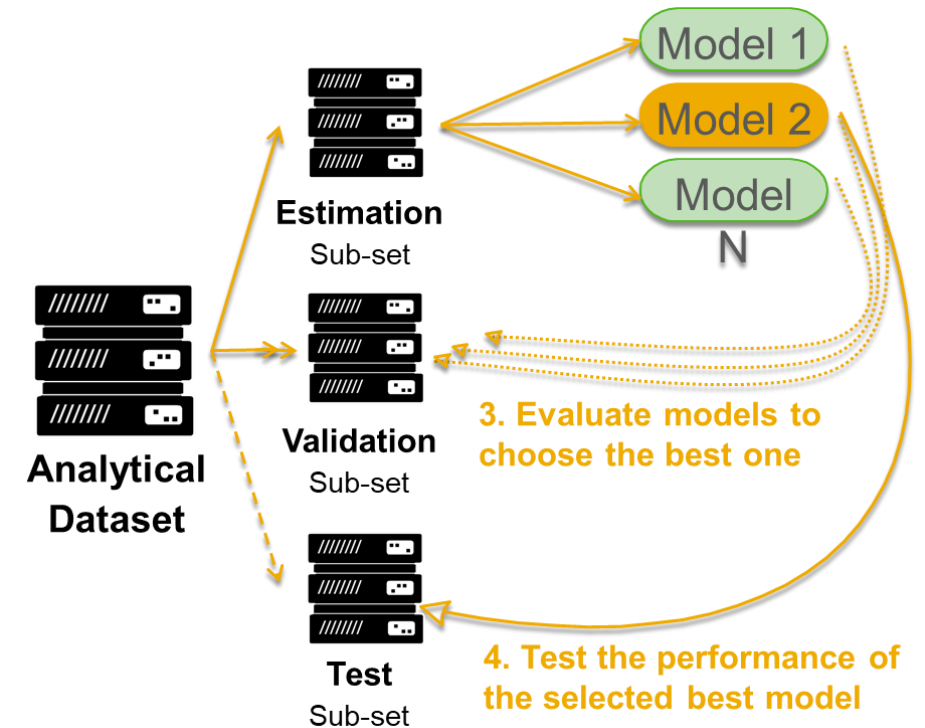
Ability to create 1,000's of individual forecast models from one automated job.

Terminology

Term	Definition
Variable	Logical representation of a data column in a tabular structure It has some basic attributes (name, data type, key, value type, ...) Value type can be: nominal, ordinal, continuous, ...
Nominal variable	Qualitative variable taking discrete values
Ordinal variable	Nominal variable where the order of the values is semantically meaningful (eg: weekday=1,2,3,...)
Continuous variable	Numerical variables on which basic statistics can be computed (min, max, variance, ...)
Category	Discrete typed value which a variable may contain The data type can either string, number, date, segment, ... For continuous variables, values are binned into equally sized segment [x,y]
KxMissing	PA doesn't perform any data imputation on discrete missing values and considers it as a regular category (namely KxMissing) all along the modeling process
KxOther	For nominal variable, PA has a special category grouping all irrelevant categories w.r.t the target
KI (predictive power)	KI measures the model capacity to explain the target from 0 to 1 (1 as perfect model) $KI = 2 * AUC - 1$ (AUC: Area Under the Curve)
KR (predictive confidence)	KR measures the model capacity to be generalized on new data from 0 to 1

Behind the scene: SAP automated algorithms

- Automatic data preparation (NULL value Classification, etc.)
- No over fitting
- Smallest complexity
- No need to balance the dataset using a stratified sample
- No variables pre-selection
- Correlated variables can be all kept
- Use as many relevant variables as available
- Use as many records as possible



Time Series Forecasting

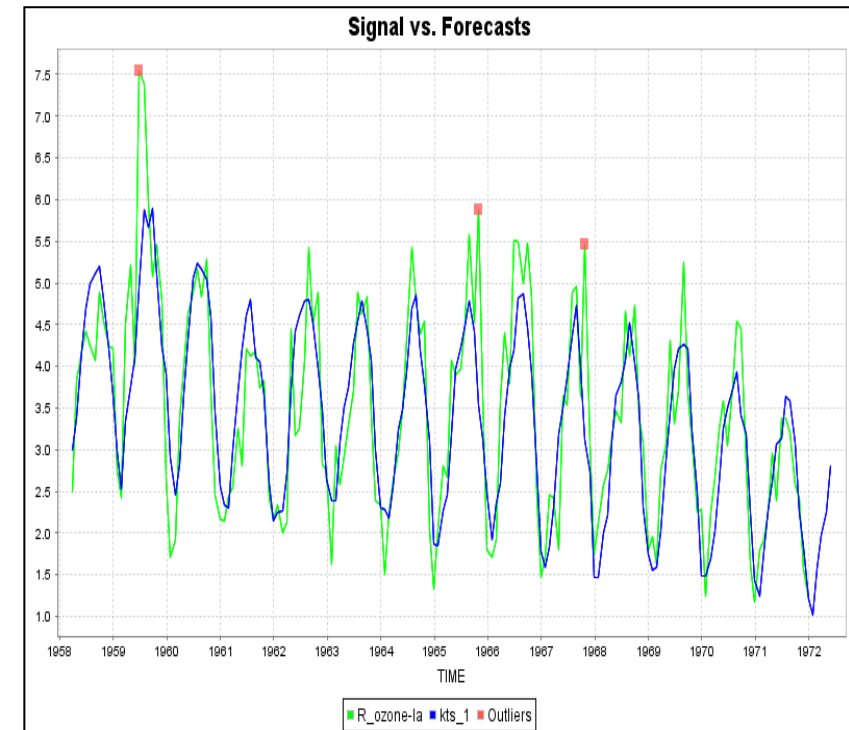
Automated Time Series Models

A time series has the following components:

$$\text{Signal} = \text{Trend} + \text{Seasonal/Periodic} + \text{Fluctuation} + \text{Residual}$$

There are 3 automated steps to developing a time series model:

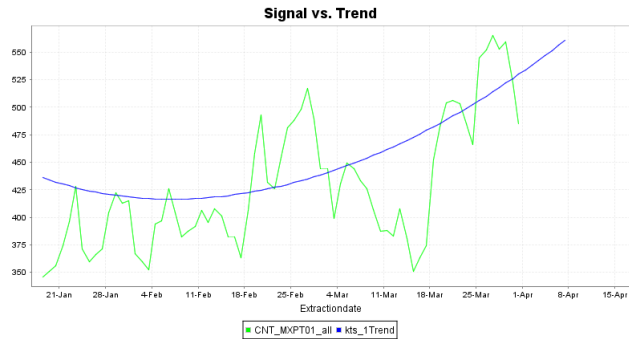
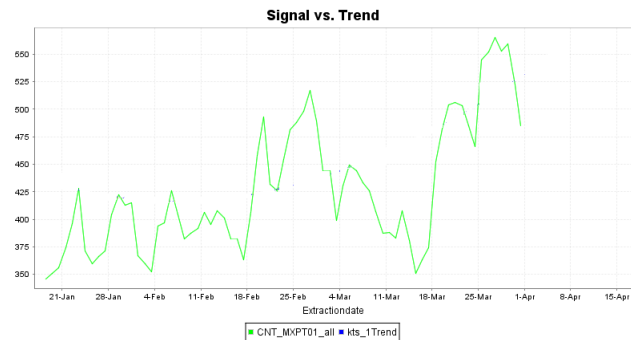
1. Separate the signal into its components:
 - Trend
 - Seasonality and/or Periodicity
 - Predictable fluctuations
2. Build a model that describes the past data
3. Predict future values for a desired range



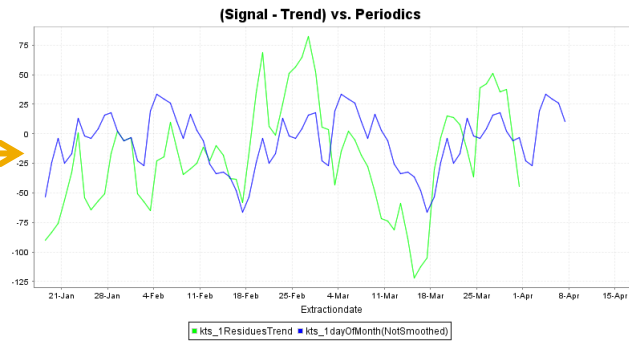
Periodic Component - Seasonal

- The seasonal variables are evaluated if sufficient time span is available in the training data
- The following seasonalities are created and evaluated automatically:
 - Seconds (S)
 - Minute (Mi)
 - Hour (H)
 - Day of Week (DoW)/ of Month (DoM)/ of Year (DoY)
 - Week of Month (WoM)/ of Year (WoY)
 - Month (M) / of Quarter (MoQ)/ of Year (MoY)
 - Quarter of Year (QoY)
 - Year (Y)

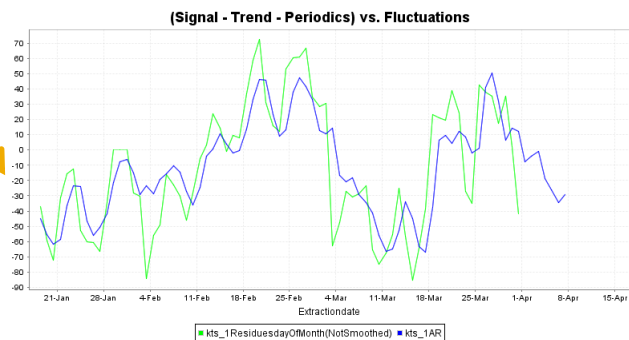
SAP Automated Time Series Models



Test whether a **trend** can be fitted to the data

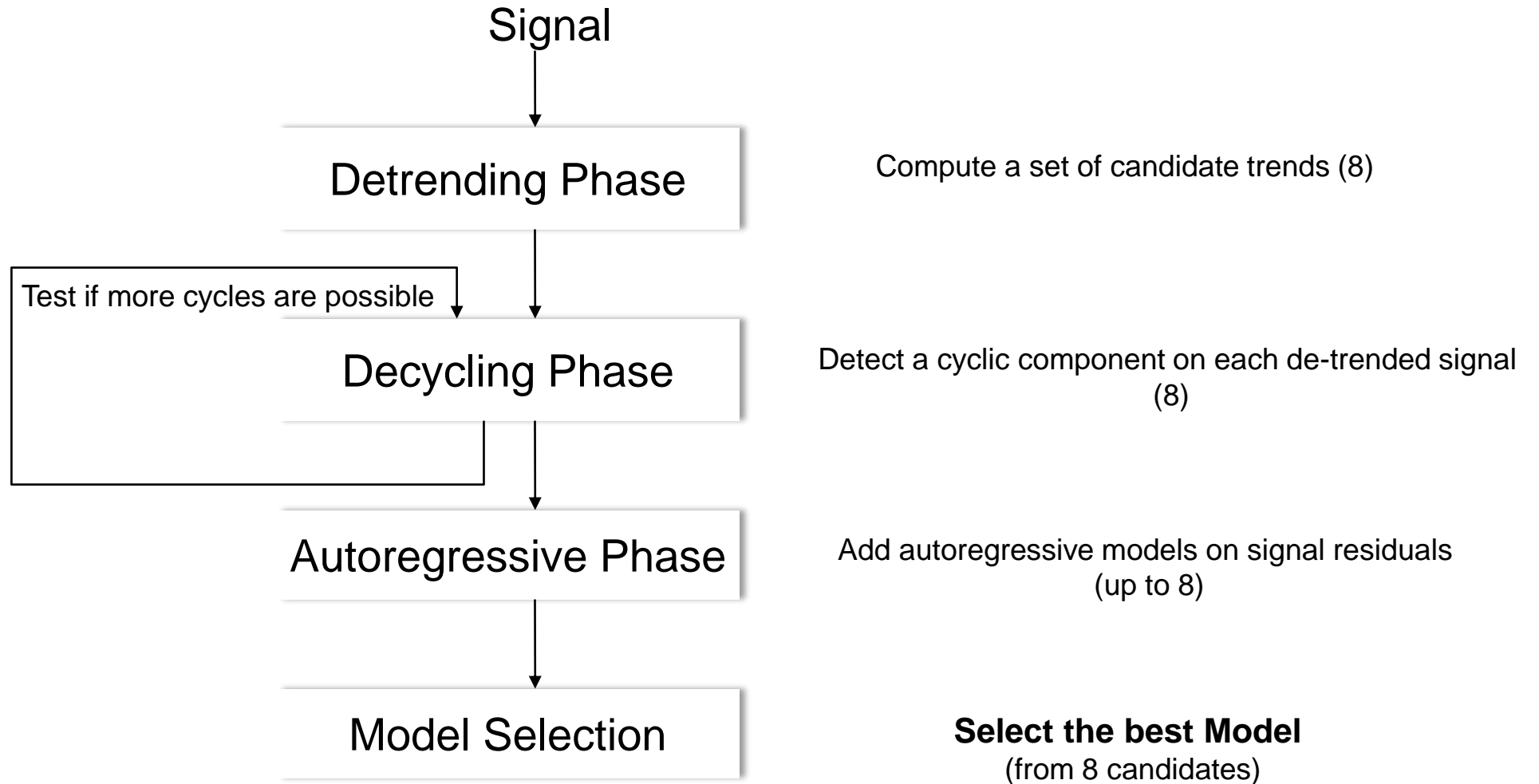


If a trend is detected, it will be subtracted from the signal and **cycles** will be fitted



The trend and cycles are subtracted from the signal and **fluctuations** are fitted

Choosing the Best Model



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