

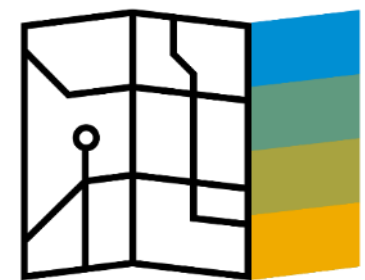


Amplify your Investment in SAP Data and Analytics

SAP Analytics Solutions Value Map

SAP Services and Support
October 2023

PUBLIC



Achieving Success Together

Choose the experience and pace that fit your needs – delivering results and value from the start and for years to come.



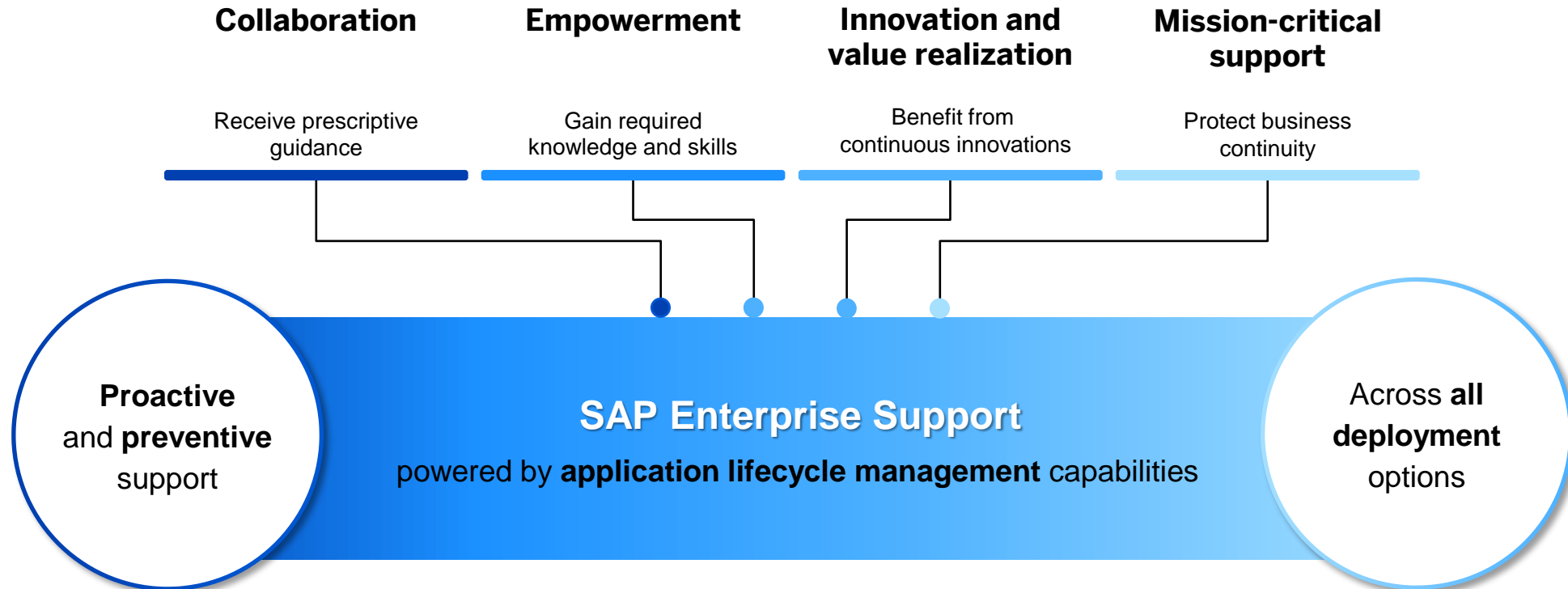
Confidently drive your own success and ensure business continuity with a cutting-edge experience across all deployment scenarios and included with every SAP cloud solution.

SAP Enterprise Support, embedded launch activities, best-practice content, and other tools provide access to everything it takes to get started, stay up to date, and continually deliver value.*

* Embedded launch activities are currently available and included in the subscription for targeted cloud solutions, including SAP SuccessFactors and SAP Customer Data Cloud. Over time, more solutions plan to include these activities.

SAP Enterprise Support

Establish the foundation for your success



SAP Enterprise Support helps you address the digital skills gap and build the know-how you need to thrive in the digital economy by providing high-impact empowerment and collaboration programs such as **SAP Enterprise Support Academy** and **SAP Enterprise Support value maps**. Utilizing **SAP Learning Hub** as the delivery platform, both programs leverage a learning environment that is scalable, intuitive, social, and collaborative, bringing SAP much closer to understanding and fulfilling your needs.

SAP Enterprise Support

Key deliverables



Collaboration



Empowerment



Innovation and value realization



Mission-critical support

Expert guidance

- SAP Enterprise Support value maps ([link](#))
- SAP support advisory services
- Customer Interaction Center ([link](#))

Enablement

- SAP Enterprise Support Academy ([link](#))
- SAP Support Portal ([link](#))

Services and tools

- Remote services ([link](#))
- Releases, updates, patches
- Intelligent tools ([link](#))
- SAP Enterprise Support Advisory Council ([link](#))

Digital support experience

- Service level agreements
- Real-Time Support ([link](#))
- SAP for Me ([link](#))



Application Lifecycle Management ([link](#))

Find more information about SAP Enterprise Support [here](#)

Empowerment - SAP Enterprise Support Academy

Enablement for digital transformation

SAP Enterprise Support Academy empowers you with a wide range of educational content to help you adopt and run your SAP solutions. Gain the skills needed to increase value and business outcomes with self-paced learnings, expert-led live sessions, and guidance.



High-impact knowledge transfer

services on integration, deployment, and system operations tailored for you, to improve digital business processes and performance



Enhanced learning

with expert and social-driven guidance through live and on-demand support offerings and a personalized learning plan



Trusted expertise

from SAP helps to close the skills gap of key users, IT and line-of-business experts to succeed in achieving your business outcomes, while boosting proficiency and fostering continuous innovation

Highlights

>> [Home page & sign-up](#)

1,400+
learning assets
and services

All
deployment scenarios
covered (cloud,
on-premise, hybrid)

Included
in SAP Enterprise
Support at no
additional cost

14
SAP Enterprise
Support value maps
for more guidance
and collaboration

Collaboration – SAP Enterprise Support Value Maps

Your fast lane to support expertise

SAP Enterprise Support value maps – a collaboration program, which leads you through the knowledge, skills, experts and services needed to address business challenges and adopt intelligent technologies. Learn more [here](#).



Guidance

Structured content enables guided journey, simplification, and accelerated consumption of content



Social collaboration

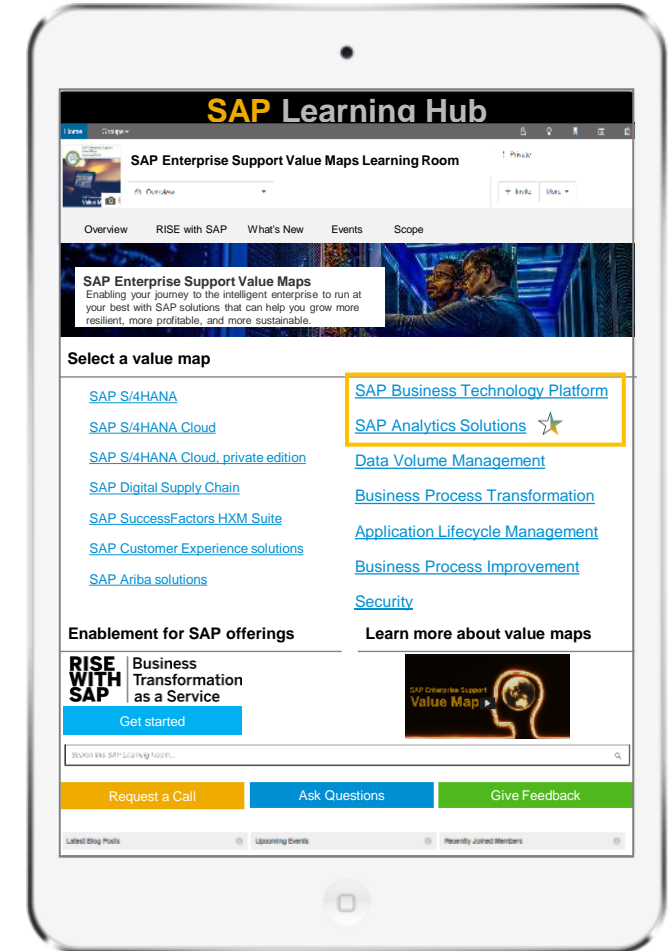
Forums allow you to exchange ideas and best practices with SAP experts and peers

Expert access

SAP experts provide prescriptive guidance, best practices and technology insight

Enablement

Carefully curated learning content to empower you with the knowledge and skills for realizing your deployment strategy



SAP Enterprise Support Value Map for SAP Analytics Solutions

Triggers

SAP Analytics solutions transform data into information. They are mission-critical solutions that help organizations make decisions about the way they run their business. This value map is intended to help customers adopt and run their SAP Analytics solutions effectively with optimal performance.



Discover

the SAP Analytics strategy and roadmap, and overcome challenges with solution adoption



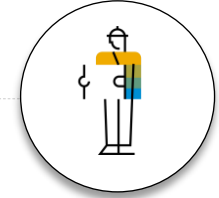
Consume

the SAP Enterprise Support portfolio of assets, including remote services and expert guided sessions



Plan

a deployment of SAP Analytics Cloud, or upgrade of an analytics solution such as SAP BusinessObjects Business Intelligence platform



Receive

guidance and empowerment on innovation with SAP Datasphere



Get

assistance with recurring performance issues or information delivery (reports, dashboards/etc.) failures



Transition

from older versions of SAP BW to the latest SAP BW/4HANA release, and discover the associated SAP HANA based modeling tools



Find

guidance and best practices regarding SAP S/4HANA embedded analytics



Extend

Planning and Analysis across your SAP solutions with SAP Analytics Cloud for Planning.

SAP Enterprise Support Value Maps

How to register and access value maps in 2 steps

Step 1

Request access to SAP Learning Hub, edition for SAP Enterprise Support. Watch [the video](#) and refer to our [tutorial](#) to learn how to sign up and use the hub. If you are already registered you should use 'Access Value Maps' button.

Sign Up



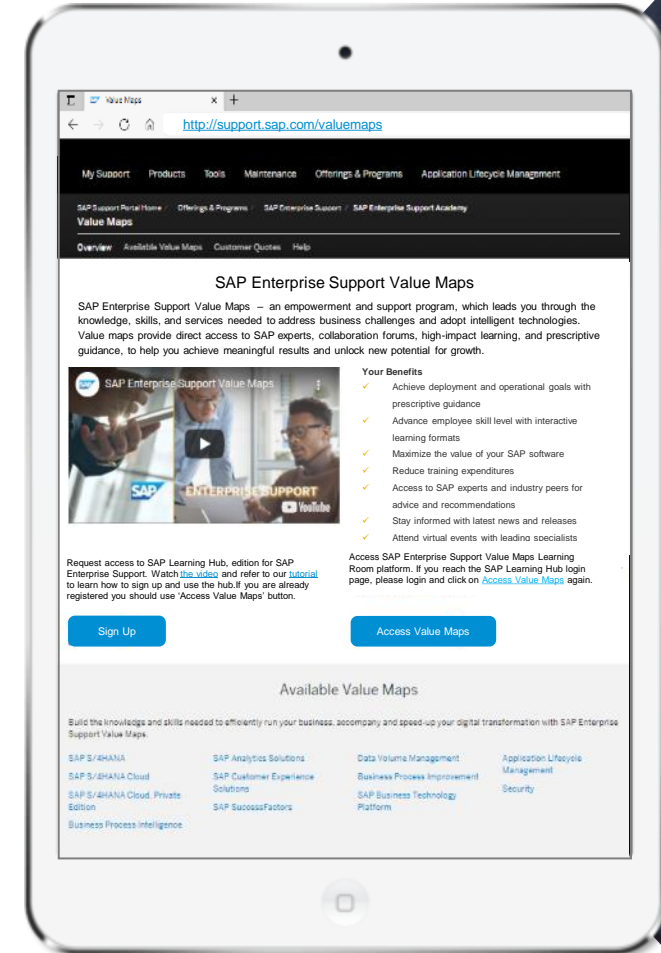
Step 2

Access SAP Enterprise Support Value Maps Learning Room platform. If you reach the SAP Learning Hub login page, please login and click on [Access Value Maps](#) again.

Access Value Maps



| Learn more: <https://support.sap.com/valuemaps>



SAP Enterprise Support Value Maps

Navigate through the main learning room



Get started with the main value maps group



Get empowered for RISE with SAP



Select the topic of your interest

Ask a question or request a call with our experts



SAP Enterprise Support Value Maps

SAP Enterprise Support value maps – an empowerment and support program, which leads you through the knowledge, skills, experts and services needed to address business challenges and adopt intelligent technologies. Learn more [here](#).

Program Offerings

- **Prescriptive guidance** - Structured content enables guided journey, simplification, and accelerated consumption of content
- **Expert access** - SAP experts provide prescriptive guidance, best practices and technology insight
- **Social Collaboration** - Forums allow you to exchange ideas and best practices with SAP experts and peers
- **Empowerment** - Interactive learning formats to empower you with the knowledge and skills for realizing your deployment strategy

User Benefits

- **Advance** digital skill level with interactive learning formats
- **Achieve** deployment and operational goals
- **Maximize** the value of your SAP solutions
- **Reduce** training expenditures
- **Get quick** advice form SAP experts and peers
- **Easy** access to latest news and releases
- **Access** to virtual events with leading experts
- **Record** of learning accomplishments

Available value maps

[SAP S/4HANA](#)

[SAP S/4HANA Cloud, public edition](#)

[SAP S/4HANA Cloud, private edition](#)

[SAP SuccessFactors HXM Suite](#)

[SAP Analytics Solutions](#)

[SAP Customer Experience solutions](#)

[SAP Business Technology Platform](#)

[Business Process Transformation](#)

[Data Volume Management](#)

[SAP Digital Supply Chain](#)

[Application Lifecycle Management](#)

[Business Process Improvement](#)

[Security](#)

[Spend Management & Business Network](#)

SAP Enterprise Support Value Map for SAP Analytics Solutions

Learning Assets

SAP Analytics Cloud

SAP Analytics Cloud solution combines business intelligence, augmented and predictive analytics, and planning capabilities into one cloud environment.

[Explore learning assets >>](#)

SAP BusinessObjects

Learn how to manage and safeguard your SAP Business Objects BI Platform and SAP Lumira software.

[Explore learning assets >>](#)

SAP S/4HANA analytics

Understand SAP S/4HANA embedded analytics tools, features and architecture and get started using them.

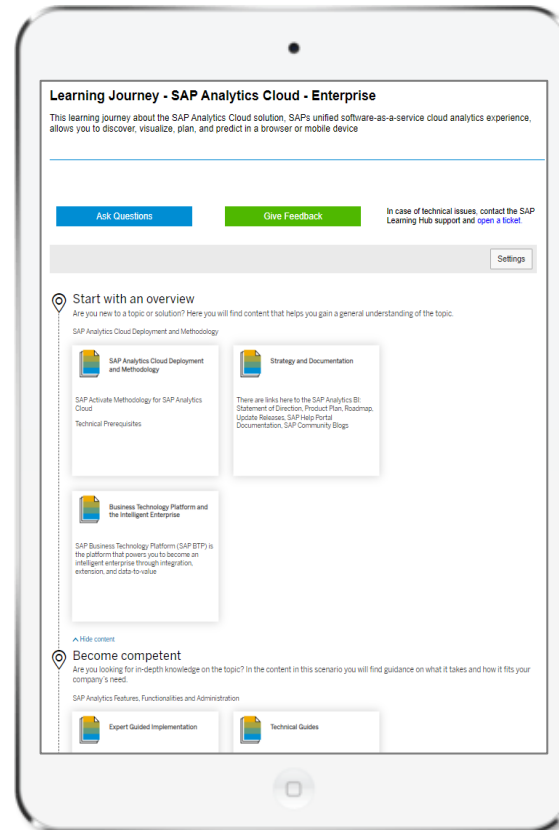
[Explore learning assets >>](#)

Data Warehousing

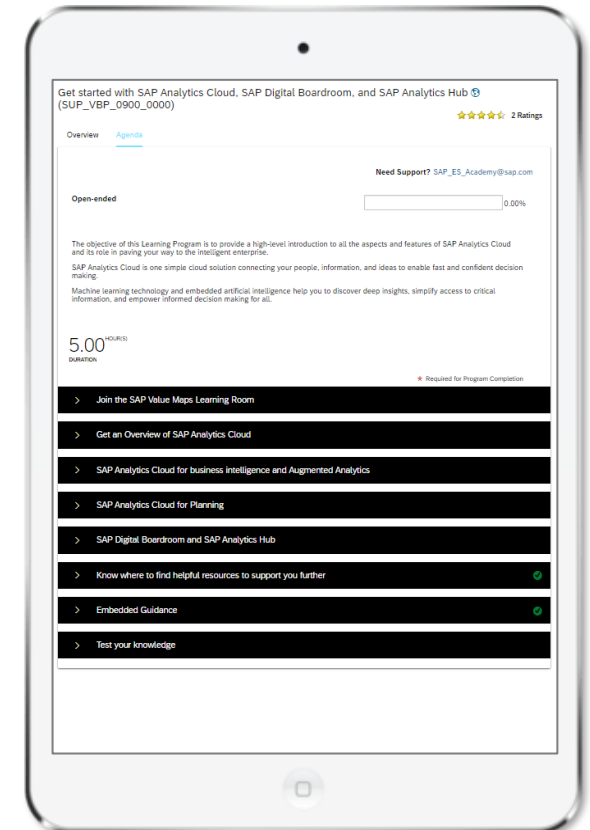
Make data-driven decisions based on real-time data by establishing a single source of truth for your organization

[Explore learning assets >>](#)

A **learning journey** will help you complete your learning and empowerment path by exploring, filtering, and accessing a curated set of offerings and learning assets.



A **learning program** will guide you through a set of expertly chosen assets, and tools in a sequential and interactive format to empower you to achieve the defined outcome.



SAP Enterprise Support Value Map for SAP Analytics Solutions

Learning Assets - Selected Examples

Learning Journeys - SAP Analytics

- [SAP Analytics Cloud](#)
- [SAP BusinessObjects BI Platform](#)

Learning Program - SAP Analytics

- [SAP HANA Cloud With SAP Analytics Cloud Use Case](#)



Expert Guided Learning

- [SAP Analytics Cloud fundamentals workshop](#)
- [SAP Analytics Cloud for planning](#)
- [SAP BW/4HANA: Plan Your System Conversion](#)

Learning Journeys - SAP S/4HANA Analytics

- [SAP S/4HANA embedded analytics](#)
- [SAP S/4HANA Cloud embedded analytics](#)

Learning Program - SAP S/4HANA Analytics

- [5 Steps 2 Analytics in SAP S/4HANA](#)



Tutorials and e-Learning

- [SAP Analytics Cloud - SAP IBP Integration](#)
- [SAP Analytics Cloud - SAP SuccessFactors – Reporting Scenario](#)
- [SAP Analytics Cloud - Lifecycle Management](#)
- [SAP Analytics Cloud - Deployment Readiness Check](#)
- [SAP Analytics Cloud Predictive Planning](#)
- [SAP BW/4HANA Maintenance, Monitoring & Analysis](#)
- [Paths to SAP BW/4HANA](#)

Learning Journeys - SAP Data Warehousing

- [Move to SAP BW/4HANA](#)
- [SAP Datasphere](#)



Service Reports

- [CQC for SAP Going Live Support \(GLS\) - SAP Analytics Cloud](#)
- [CQC for Business Process Performance Optimization – SAP Analytics Cloud](#)



SAP Analytics
Solutions
SAP Enterprise Support
Value Map

Expert Guidance & Collaboration Approach

[SAP Enterprise Support value maps for SAP Analytics Solutions](#)

You will find the **complete portfolio** of available assets for **SAP BTP** and **SAP Analytics solutions**

SAP Enterprise Support Value Map for SAP Analytics Solutions

Continuous Quality Check Services

SAP Learning Hub

Search SAP Analytics Solutions Value Map

Home Groups

SAP Analytics Solutions Value Map – SAP Enterprise Support

This value map is intended to help customers adopt and run their SAP Analytics solutions effectively w. Show more

Overview

Public 775 Members

+ Invite More

SAP Analytics Solutions - Overview What's New **Continuous Quality Checks** Events Ask Questions About Us

Continuous Quality Checks

Continuous quality check (CQC) remote services help you to analyze a system and/or situation to reduce risks and outline optimization potential. After CQC is performed, you will receive a report, including an executive summary, with findings and guidance for improvement.

	Before Go-Live	During Go-Live	After Go-Live
Continuous Quality Check for Going Live Support - SAP Analytics Cloud			
Continuous Quality Check for Business Process Performance Optimization - SAP Analytics Cloud			

Continuous Quality Check for Business Process Performance Optimization

David Perritt · 8 months ago · Creator: David Perritt · 74 Views

SAP Analy... / Content / What's New / SAP Analy... / CQC

Edit Print

SAP CQC Business Process Performance Optimization - Overview

What is in the CQC

The SAP Continuous Quality Check (CQC) Business Process Performance Optimization (BPPO) for SAP Analytics Cloud (SAC) is designed to analyze and optimize business processes. In SAC this service will evaluate the end to end process of the reporting dashboards (called Stories)

Service focus

Analyze the performance of 1- 3 SAC stories to resolve performance issues or bottlenecks with focus on:

- Optimized response times and throughput
- Specific advice for optimization of the particular group of reports
- Performance bottleneck can be identified, and action plan determined to resolve
- Make optimal use of your SAC tenant to Substantially reduce the risk of business downtime

When to use

You have noticed less than optimal performance for specific SAC Stories

- A specific performance issue is evident
- Customer needs help finding where time is spent loading individual stories and needs assistance to evaluate and provide best practices

When not to use

- On non-productive system
- General performance issues across all Stories

SAP CQC Business Process Performance Optimization - Prerequisites

Requirements

- The service delivery questionnaire must be completed
- Access to all involved components with necessary authorization as described below

SAP Enterprise Support Value Map for SAP Business Technology Platform Events

SAP Business Technology Platform Value Map – SAP Enterpris... Public 845 Members

SAP Business Technology Platform helps you achieve agility, business value, and continuous innovati... [Show more](#)

Overview

SAP Business Technology Platform - Overview | What's New | Continuous Quality Checks | **Events** | Ask Questions | About Us

Events

Do not miss out on any new or important event. Click, Register & Attend!

Upcoming Live Sessions / Events

Mon Oct 17 2022 - Thu Oct 20 2022

- NA - EGI: SAP Fiori Configuration on SAP S/4HANA (Training)

Mon Oct 17 2022 - Wed Oct 19 2022

- EMEA - EGI SAP HANA: Monitoring and Troubleshooting (Training)

Tue Oct 18 2022 - Thu Oct 20 2022

- APJ - EGI: SAP HANA: Monitoring and Troubleshooting (Training)

[Go To Events](#)

How to Join

Registration details are included in Please, note that you may be taken platform to get registered.

[Go to calendar view](#)

SAP Business Technology Platform Value Map – SAP Enterpris... Public 845 Members

SAP Business Technology Platform helps you achieve agility, business value, and continuous innovati... [Show more](#)

Events

October 2022

Sun	Mon	Tue	Wed	Thu	Fri
25	26	27	28	29	30
	<ul style="list-style-type: none"> EMEA - EGI: SAP HANA: Advanced Database Monitoring NA - EGI: SAP Fiori Configuration on SAP S/4HANA LA - EGI: SAP HANA: Monitoring and Troubleshooting 	<ul style="list-style-type: none"> SAP Process Automation - Hackathon Overview on the SA... 			
2	3	4	5	6	7
	<ul style="list-style-type: none"> EMEA - EGI: SAP HANA: Data Modelling 				
9	10	11	12	13	
	<ul style="list-style-type: none"> EMEA EGI: SAP HANA: Database Administration and Operations APJ - EGI: SAP Fiori App Development with RAP and SAP BTP Tools UX - EGI: UX Strategy for SAP S/4HANA APJ - EGI: UX Strategy for SAP S/4HANA 				
16	17	18	19	20	
	<ul style="list-style-type: none"> NA - EGI: SAP Fiori Configuration on SAP S/4HANA EMEA - EGI SAP HANA: Monitoring and Troubleshooting APJ - EGI: SAP HANA: Monitoring and Troubleshooting 				
23	24	25	26	27	
	<ul style="list-style-type: none"> APJ - EGI: SAP HANA: Database Administration and Operations NA EGI: SAP HANA - Advanced Database Monitoring APJ - E2E Monitoring & Analysis of SAP Fiori UX on SAP S/4HANA APJ - EGI: SAP Fiori Configuration on SAP S/4HANA 				

NA - EGI: SAP Fiori Configuration on SAP S/4HANA

Training

Mon September 26, 11:00 am to Fri September 30, 1:00 pm

[View](#) [Edit](#) [Export Event](#)

NA - EGI: SAP Fiori Configuration on SAP S/4HANA

Tarcisio Rafael Santos Monteiro · 2 months ago · Creator: Tarcisio Rafael Santos Monteiro

SAP Business Technology Platform Value Map – ... / Events

Export Edit

September 26, 2022 to September 30, 2022

11:00 AM - 1:00 PM BST

Training

Dear Member,

Click here if you would like to register to this Expert-guided Implementation.

Please note that clicking on "Join" button on the right does not register you for the event.

If you are wondering how this format is delivered (EGI) please follow this link.

Pay special attention to the language and duration to make sure you are going to get the most from it.

Check out more:

- Register for this EGI
- Search for learning items in catalog
- Register for, withdraw and join an EGI
- Frequently Asked Questions

Check out the latest news from the SAP Enterprise Support Academy by subscribing [HERE](#) to the newsletter.

Please do not hesitate to contact us if you have any question

Disclaimer: Please note that a minimum number of customer registrations must be met in order to start this session to go ahead. You will be notified by email in case of cancellation.

Thank you.




Sign up for SAP Enterprise Support value maps

| <http://support.sap.com/valuemaps>

Contact information:

For further details, please contact your SAP Enterprise Support Advisor or send an e-mail to:

sapesvaluemaps@sap.com



“Howdens and SAP Enterprise Support worked together to successfully move our legacy dashboard reporting tool to SAP Analytics Cloud. We were able to go live on time and as planned, and the solution is now in and working, giving senior leaders the information to manage our business in real time.”

- Trevor Cowan, Group BI Systems Manager, Howden Joinery Group Plc.

Find more SAP Enterprise Support success stories on [sap.com](https://www.sap.com)

THE BEST RUN



SAP Enterprise Support Value Map for SAP BTP and Analytics Solutions Learning Assets

Application Development

- [Extensibility Foundation with SAP BTP](#)
- [Solution Extensions on SAP BTP](#)
- [SAP Build Work Zone](#)
- [SAP Build Process Automation](#)
- [SAP Tack Center](#)
- [SAP Mobile Services](#)
- [SAP Fiori](#)

Integration

- [SAP Integration Suite Foundation](#)
- [Solution Integration on SAP BTP](#)
- [SAP Data Intelligence](#)

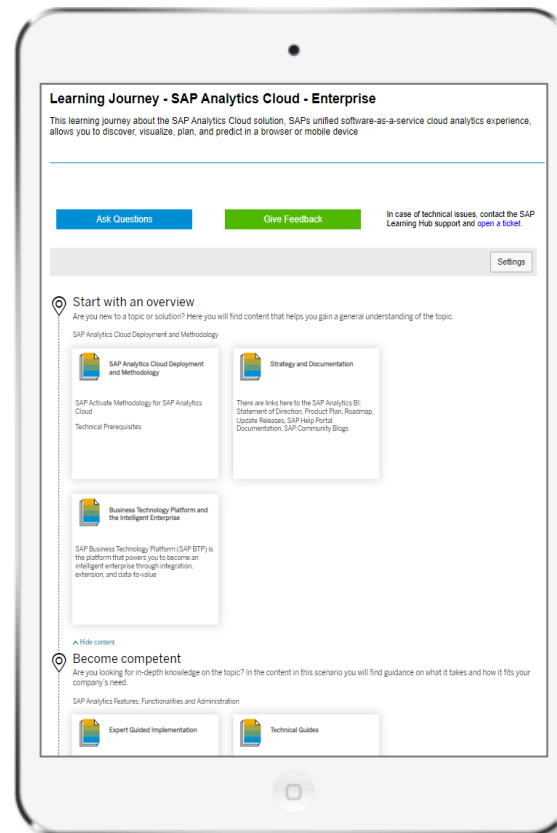
Data and Analytics

- [SAP Analytics Cloud](#)
- [SAP Datasphere](#)
- [SAP HANA Cloud](#)
- [SAP Master Data Governance](#)
- [SAP S/4HANA Analytics](#)
- [SAP BusinessObjects](#)
- [SAP Extended Planning and Analysis \(xP&A\)](#)

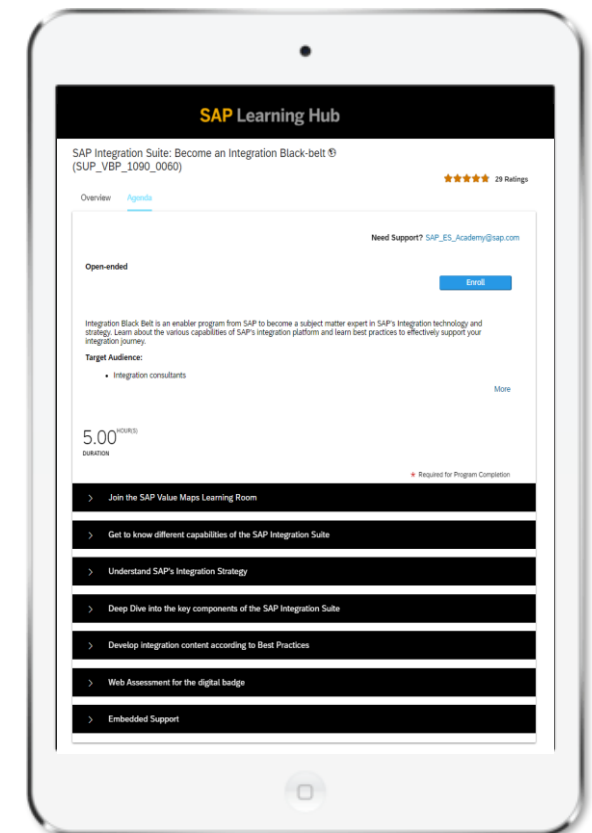
Artificial Intelligence

- [SAP Artificial Intelligence \(Core, Launchpad, Business Services\)](#)
- [Embedded Artificial Intelligence for SAP S/4HANA](#)

A learning journey will help you complete your learning and empowerment path by exploring, filtering, and accessing a curated set of offerings and learning assets.



A learning program will guide you through a set of expertly chosen assets, and tools in a sequential and interactive format to empower you to achieve the defined outcome.



SAP Enterprise Support Value Map for SAP BTP and Analytics Solutions

Triggers

SAP Business Technology Platform and Analytics value maps are designed to accompany you in your **digital transformation, cloud adoption** and **expansion**.

