

# Realize Your Intelligent Enterprise with SAP Signavio

Rob Perry - Senior Account Executive, SAP Signavio

**ASUG** Florida, July 21 2023

**PUBLIC** 

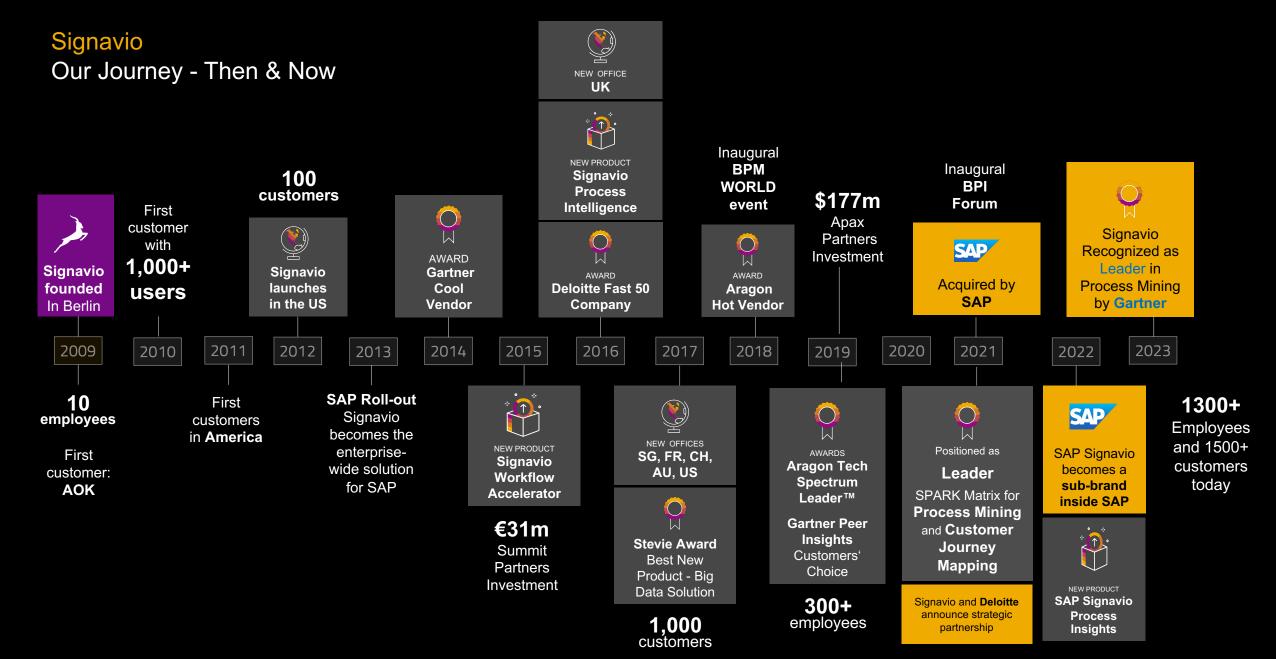




# Our Agenda

- A Short Overview of Business Process Transformation
- The SAP Signavio Business Process Transformation Suite
- Value Steams enabled by SAP Signavio
- Final Thoughts



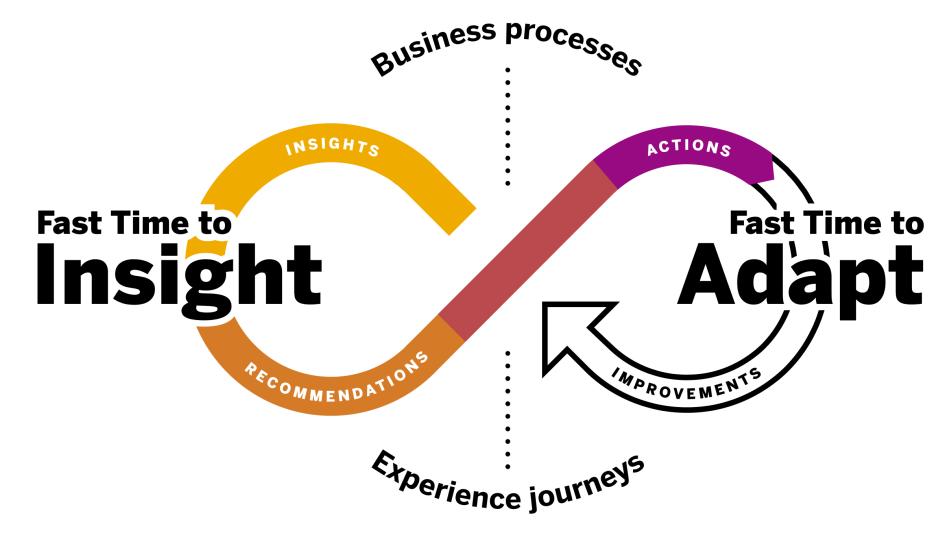


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# Manage and Accelerate your Transformation

Continuously and at scale



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# **End-to-End Business Process Transformation from SAP Signavio**

### **Understand**

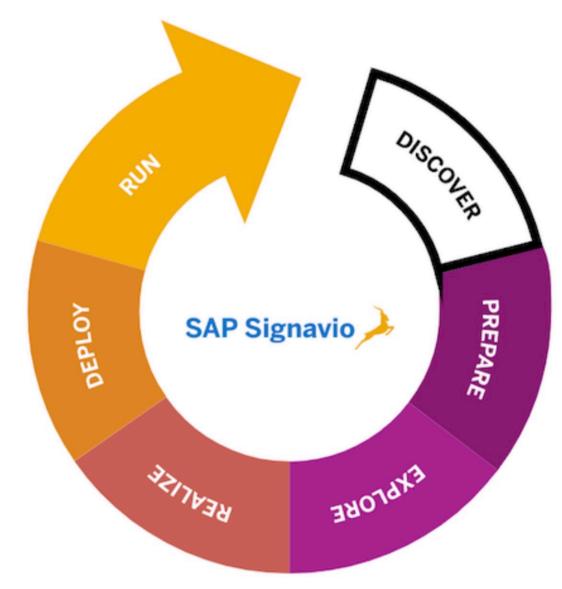
Process Discovery, Mining, Benchmarking and KPI's, Analysis

## **Plan and Design**

Document, Compare with Best Practices, Standardize, Optimize, and Collaborate on your to-be business processes

### **Execute**

Communication, Governance, Organizational Alignment and OCM, System Configuration, Process Automation



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# What SAP Signavio is "Solving For"

SAP Signavio supports both enterprise transformation and process excellence initiatives

#### **Business Transformation**

- S/4HANA Phase Zero
- New business models
- Process harmonization & simplification
- Equip for mergers and acquisitions
- SAP LOB Implementation (SFSF, Ariba, IBP, etc)



#### **IT Transformation**

- Conversion to SAP S/4HANA
- Return to standard code
- ERP consolidation
- Digital foundation

## **Enterprise Transformation**

#### **Process Excellence**

#### **Process focus**

(to address a particular process area)

- Order to cash (O2C)
- Purchase to pay (P2P)
- Design to Deliver
- Hire to Retire



#### **Performance initiatives**

(cross- or multi-functional)

- Customer Excellence
- Efficiency
- Cycle time acceleration
- Governance, risk, and compliance





# The SAP Signavio Business Process Transformation Suite

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## **SAP Signavio Business Process Transformation Suite**

## **End-to-End** Optimization

## 1. Process analysis and mining

Complete process analysis for enterprise transformation and operational excellence programs

## 2. Process and journey modeling

Standardized process and journey management, simulation, and modeling

## 3. Process governance & automated execution

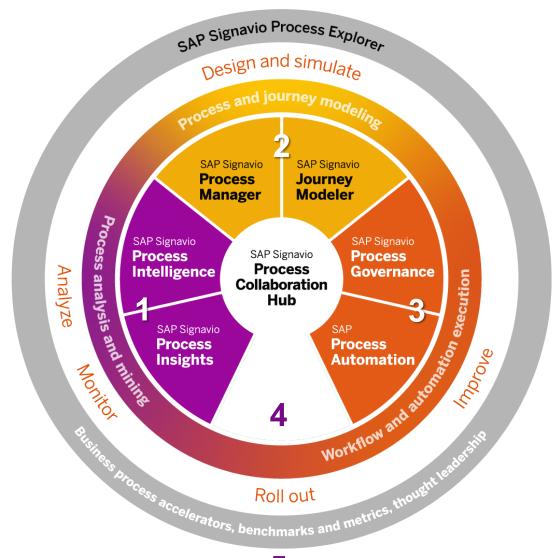
Maintaining organizational and regulatory compliance for all documented processes

#### 4. Process Collaboration

Stakeholder alignment and active collaboration across departments

#### 5. Value Acceleration

Speeding up time-to-value with preconfigured accelerators by industry, best practice & process area





## **Process analysis and mining**

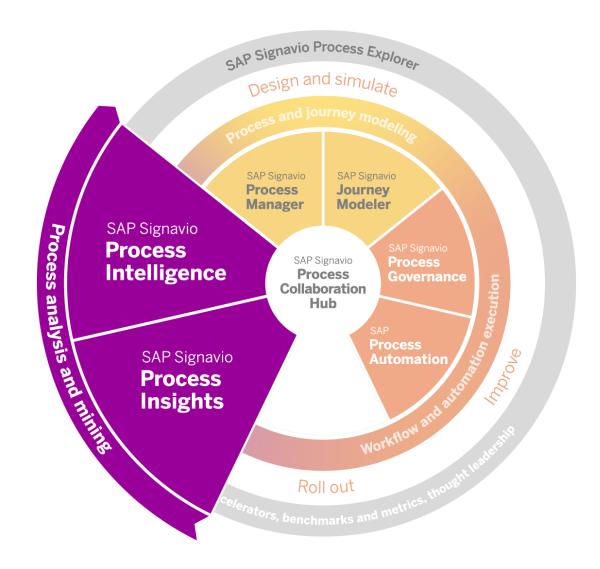
In a cloud-native diagnostic environment

#### **Benefits**

- Gain visibility into actual process execution bottlenecks and process inefficiencies
- Get recommendations for improvements
- Monitor and measure conformance to process design
- Pinpoint improvement potential to drive transformative changes
- Gain visibility into process paths that lead to cost overruns, bottlenecks and noncompliance

SAP Signavio: A Leader in 2023 Gartner®

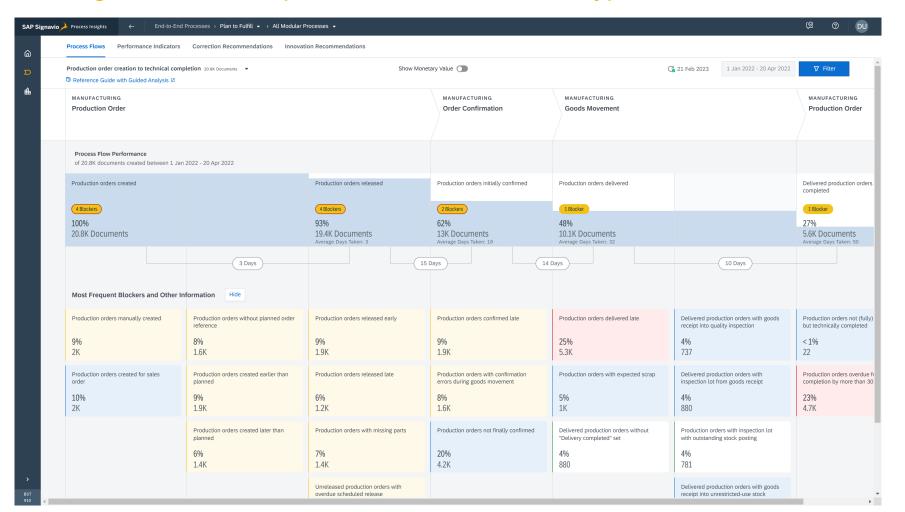
Magic Quadrant™ for Process Mining Tools



# **SAP Signavio Process Insights\***

## Understand your process performance and monitor

Using 80+ delivered process flows and 1000+ typical issues and inefficiencies





#### Leverage data

Make data-driven decisions about which business areas to prioritize for improvement.



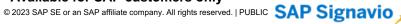
Get insights fast Updates happen daily.



#### More is to come

The number of available process flows increases with every release.

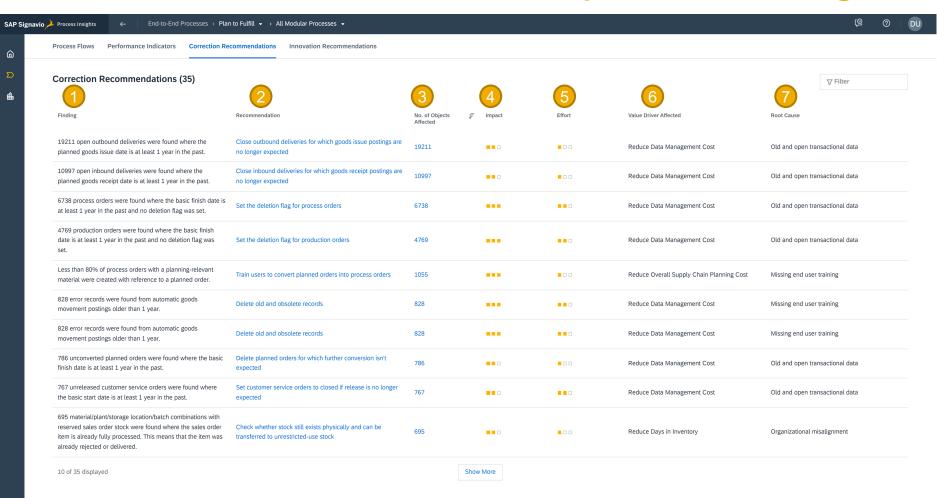




## **SAP Signavio Process Insights**



# Correction recommendations: Win quick with the targeted findings



Correction recommendations are triggered by specific findings in the analyzed system, and give step-by-step instructions on how to improve the identified inefficiency.

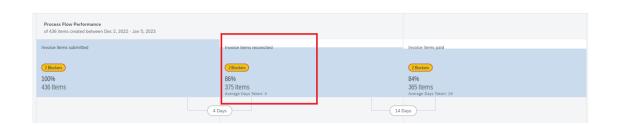
- 1. See the list of findings.
- See the list of associated recommendations.
- Find out how many business objects are affected.
- Learn how much impact would applying given recommendation have on process performance.
- Find out what is the effort involved.
- Learn which value driver will be affected by the improvement
- Learn what is the root cause the finding in your source system.

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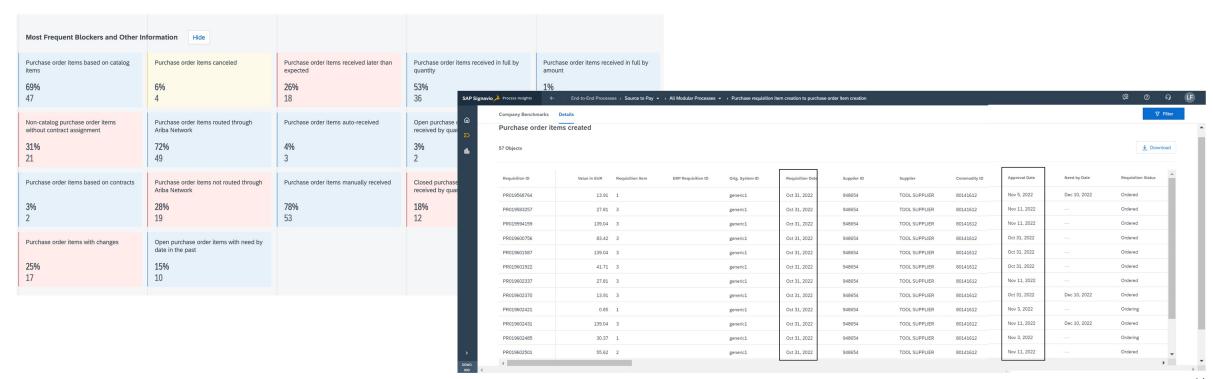
## **SAP Signavio Insights for Ariba**

New

Out-ot-the-box insights to measure and solve the issues you identified





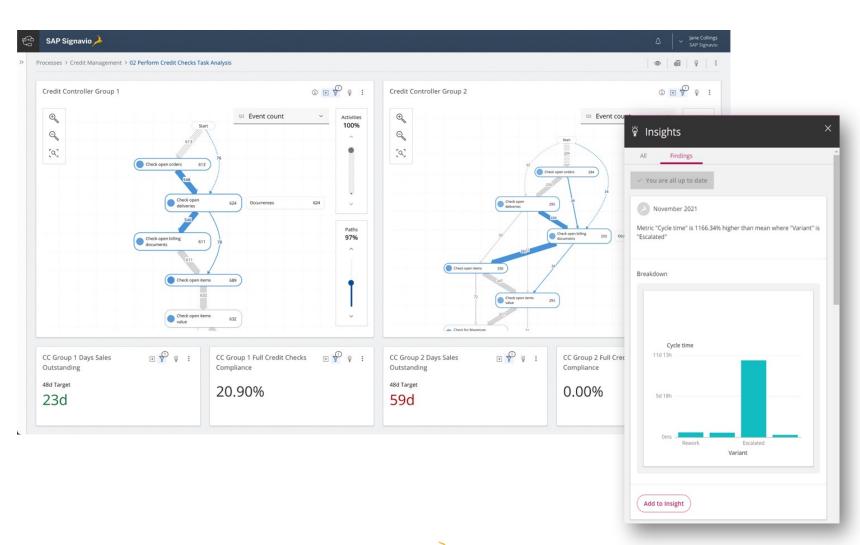


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## SAP Signavio Process Intelligence - Unleash the potential of your process data









#### Get full visibility into your process reality

Support internal efficiency programs. Improve the way you operate.



#### **Uncover opportunities** with process mining

Leverage ready-to-use insights, metrics, and powerful data querying capabilities to uncover process inefficiencies, reducing your time to insights.



#### Blend process and experience analytics

Spot inefficiencies and problems hitting top and bottom lines by blending process and experience analytics in one single framework.



# **Process Analysis and Design**

**SAP Signavio Process Manager and Journey Modeler** 

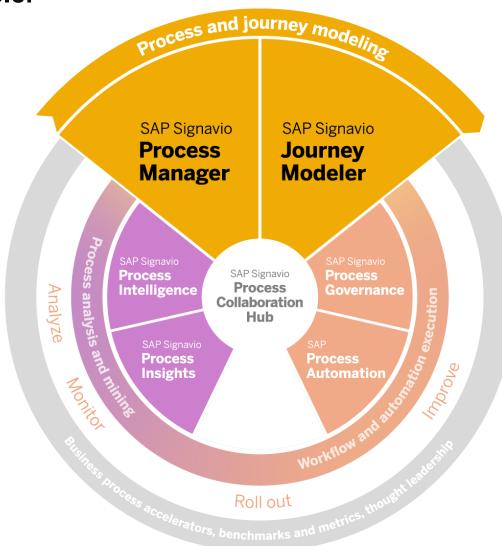
Process and journey modeling for enterprise transformations and operational excellence programs

### **SAP Signavio Process Manager solution**

Capture, document, compare, and simulate your process portfolio.

### **SAP Signavio Journey Modeler solution**

Design customer journeys and connect with processes and data.

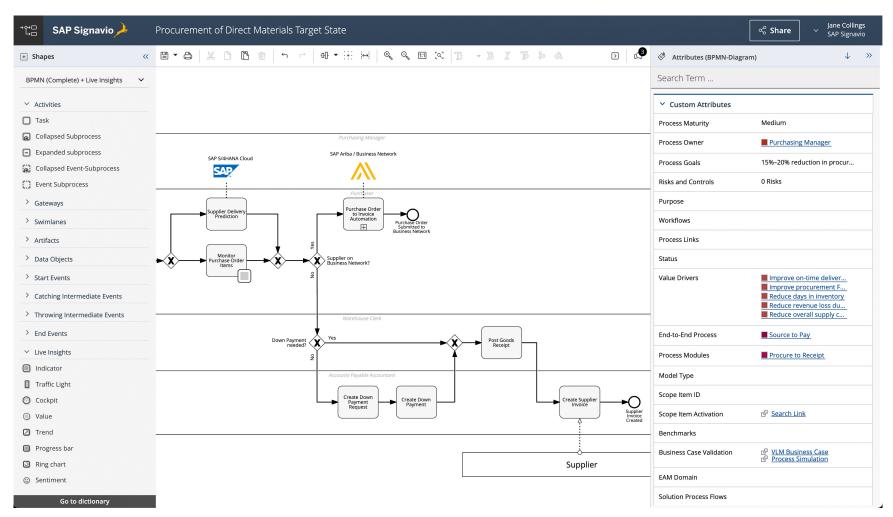


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## SAP Signavio Process Manager - Visualize, standardize & optimize your processes

## Using a cloud-native modeling and workflow tool







#### **Process modeling**

Design and model your business processes collaboratively.



#### **Analysis and simulation**

Analyze your processes and mitigate business risks using reports. Simulate the impact of changes prior to implementation.



#### **Transparency**

Provide a transparent overview of the process landscape



## SAP Signavio Journey Modeler - Operationalize human experiences

## Connect journeys with processes, metrics, systems & roles







#### **Connect processes** with journeys

Integrate operational and experience data with journeys.



#### **Design journey** models

Benefit from an intuitive journey modeling environment.



#### **Comment and** collaborate

Collaborate on modeling journeys with direct feedback on a single step, a stage, or the whole journey.

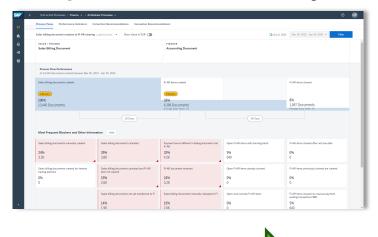


# SAP Signavio Process Insights + SAP Signavio Process Intelligence + Process Manager

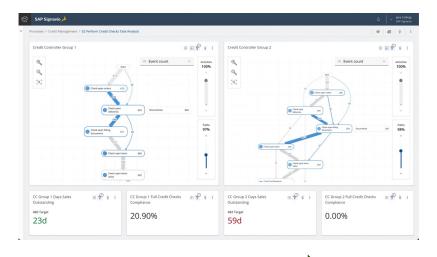


Plug and Gain – or <u>Accelerated Process Discovery</u>

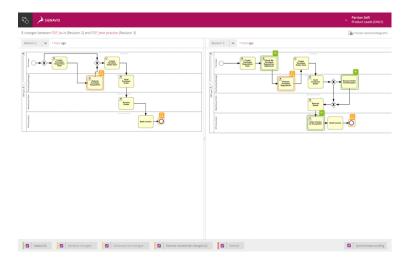
## **Rapid Process Discovery**



# Analyze and Document As-Is State



## Gap Analysis, Process Design, To-Be State Determination, Conformance



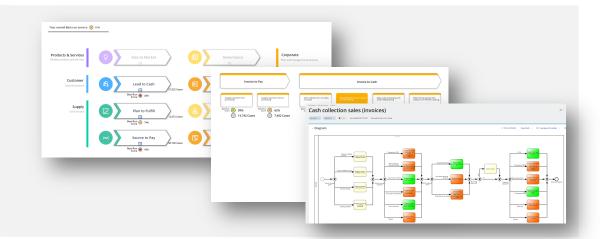
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## Plug and Gain Approach

### With out-of-the-box content

New

- THE Accelerator to speed up SAP S/4HANA transformation
- Rapid generation of *fact-based*, current and to-be process models as basis for implementation projects
- Out-of-the-box content
- Best-Run Score to determine areas requiring special attention
- Indication of relevant SAP Best-practices based on current process usage

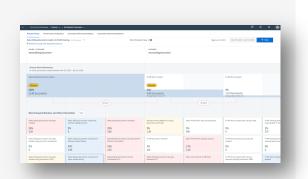


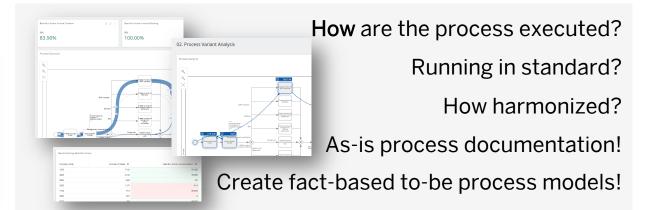
Which processes are executed?

Minimize data footprint?

Identify innovation area?

Built in process consulting!





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# Process governance and automated execution and other integrations

#### Governance

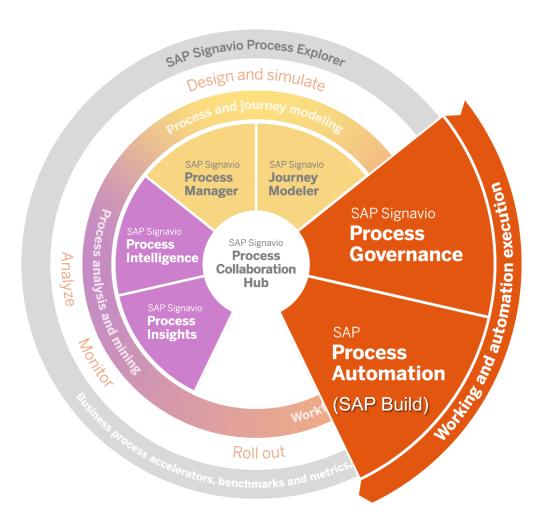
- Maintain organizational and regulatory compliance of all documented processes
- Get approvals from key stakeholders on all documented processes
- Maintain process relevance and maturity with regular and ad hoc reviews

#### **Automation**

- Reduce error-prone and repetitive manual processes
- Evaluate the overall impact of manual vs. robotic process changes

#### **OCM**

Integration with Solution Manager and Enable Now

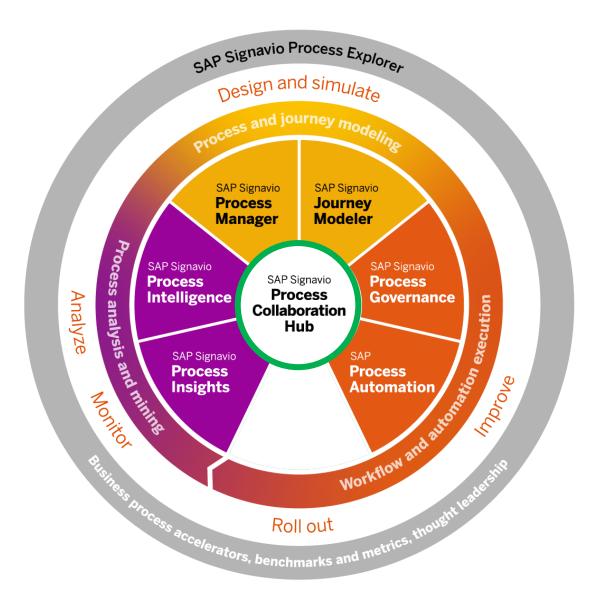


## **Process collaboration**

Your very own SAP Signavio dashboard

### **Benefits**

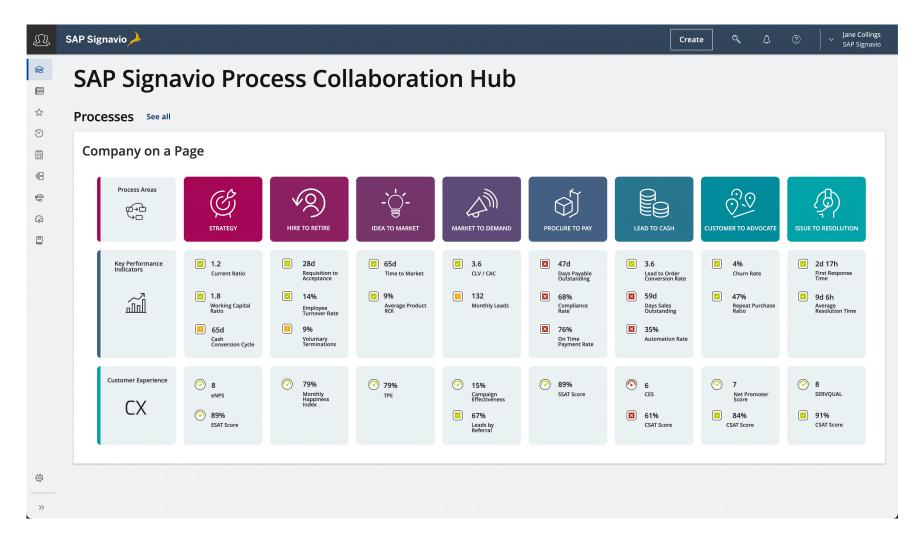
- Utilize published processes to inform and train employees on process execution
- Align with key stakeholders by sharing process changes and improvements
- Curate process-related content for specific audiences by functions and departments
- Gain full visibility on your entire process landscape
- Single source of truth for organizational process knowledge



## **SAP Signavio Process Collaboration Hub**









#### Collaboartion

Get a 360-degree view of your process landscape, related analysis and key metrics



### **Sharing & communication**

Review, publish, and share your process documentation with key stakeholders



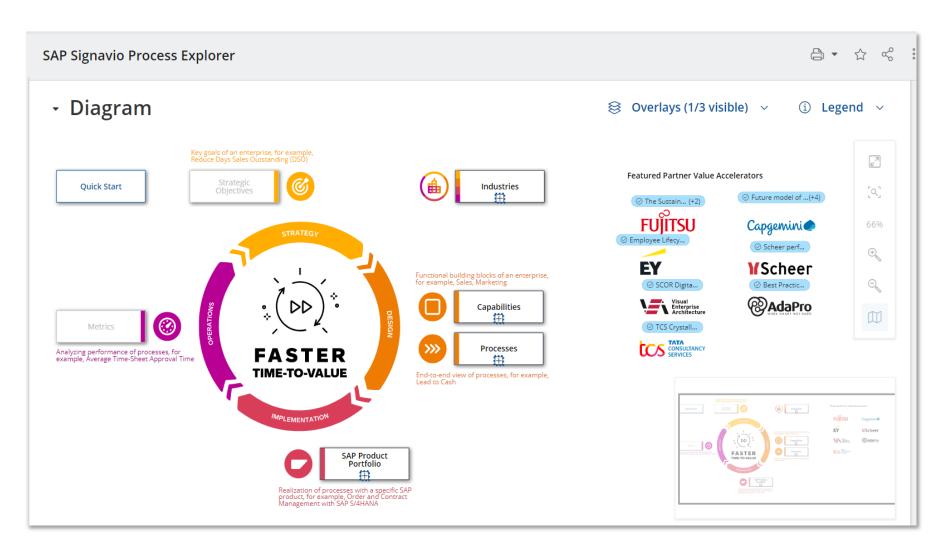
#### **Monitoring**

Provide feedback and propose improvements to relevant processes



## **Process Transformation with SAP Signavio Process Explorer**







SAP Signavio offers guidance and recommendations across the SAP solution and services ecosystem.



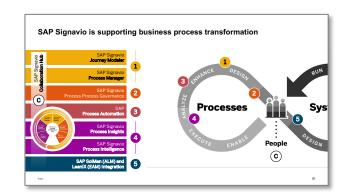
**Process Explorer** is a repository for collective knowledge from thousands of customer projects delivered across hundreds of organizations throughout the world.

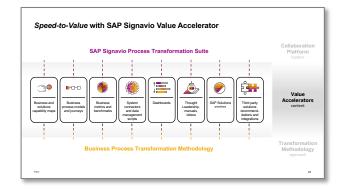


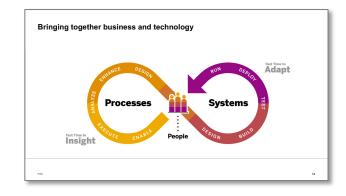
This knowledge includes industryspecific and LoB best practice models from SAP and partners.



# The SAP Signavio Success Formula







Process
Transformation Suite



Value Accelerators content



Transformation Methodology approach



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# Value Streams Enabled by SAP Signavio

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## What SAP Signavio is "Solving For"

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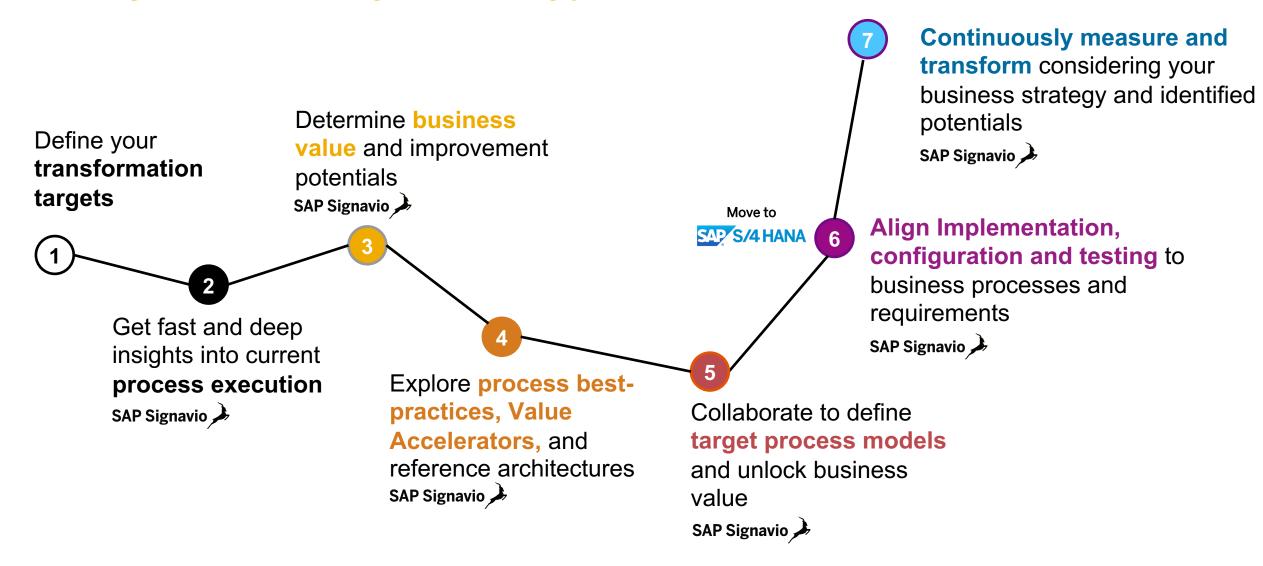
#### **Performance initiatives**

(cross- or multi-functional)

- Customer Excellence
- Efficiency
- Cycle time acceleration
- Governance, risk, and compliance



SAP Signavio as the navigator: Guiding your business to SAP S/4HANA

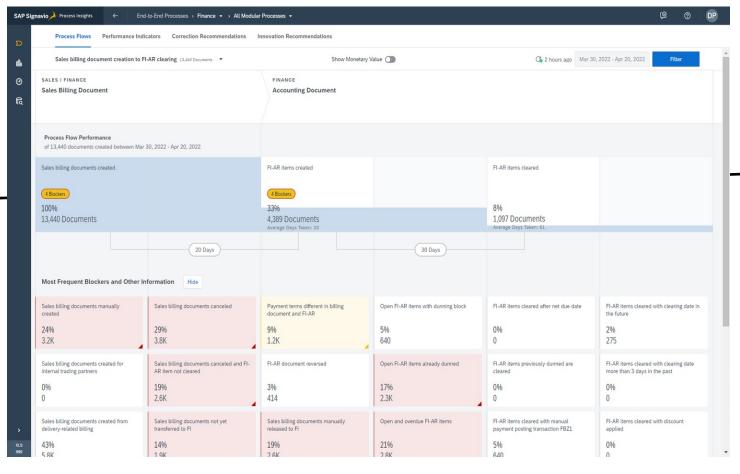


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## SAP Signavio as the navigator: Guiding your business to SAP S/4HANA

2

Get fast and deep insights into current process execution SAP Signavio



SAP Signavio Process Insights

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## SAP Signavio as the navigator: Guiding your business to SAP S/4HANA

Determine business

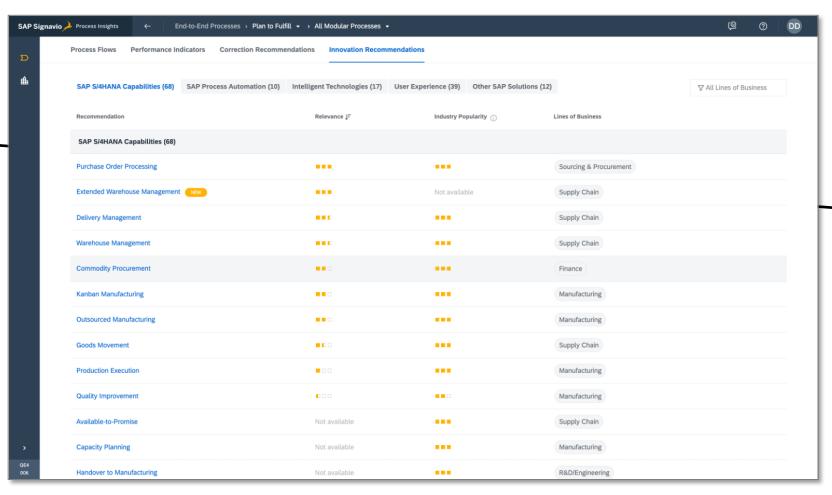
value and improvement

potentials

SAP Signavio

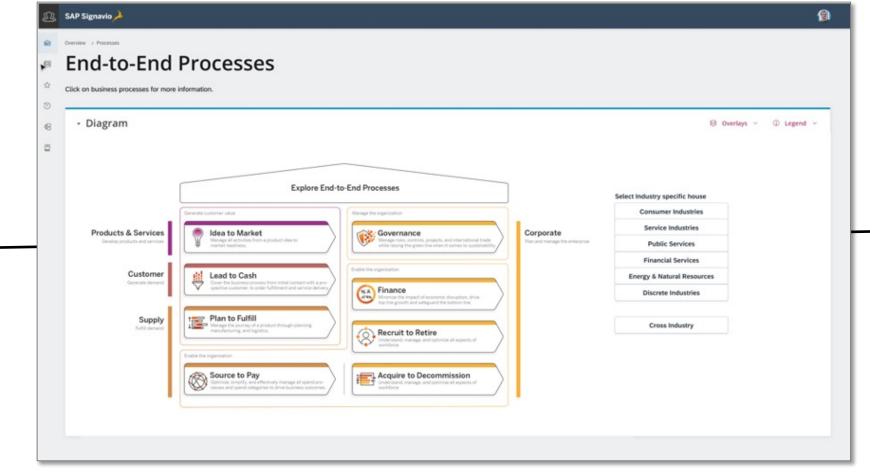
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## SAP Signavio as the navigator: Guiding your business to SAP S/4HANA



4

Explore process bestpractices, Value Accelerators and reference architectures SAP Signavio

> SAP Signavio Process Explorer

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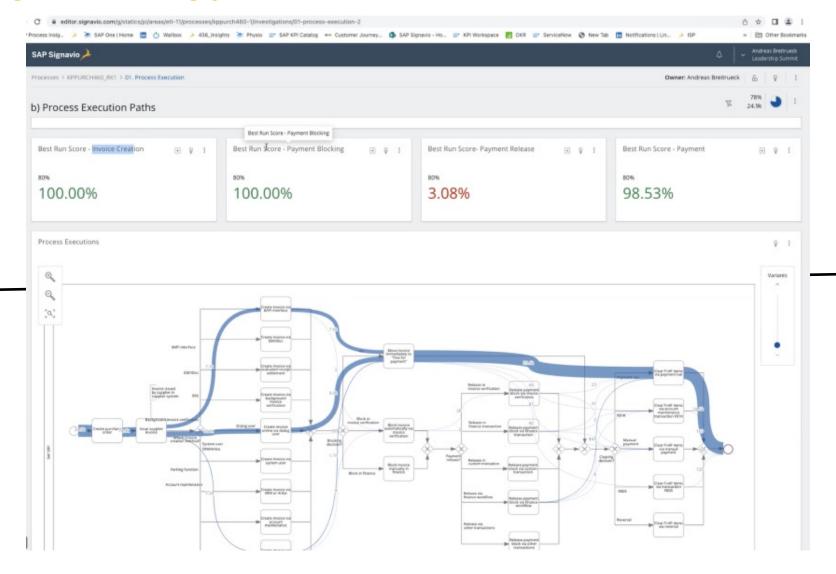
## SAP Signavio as the navigator: Guiding your business to SAP S/4HANA

What are we **REALLY** doing?

4

Smart Mining with SAP Accelerated Process Discovery

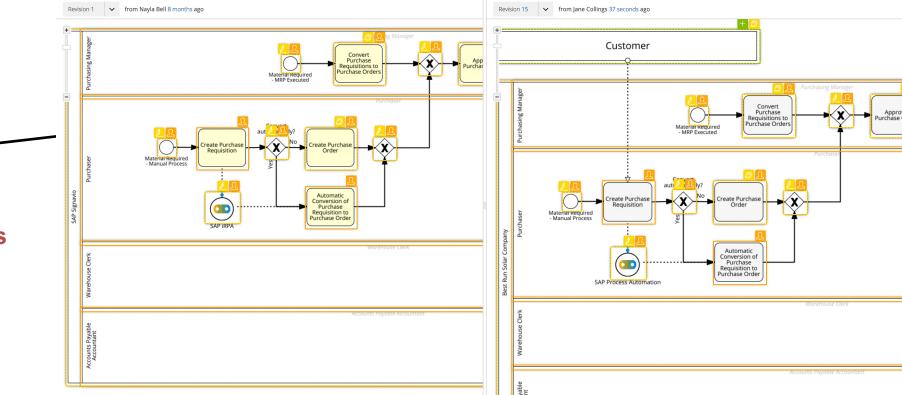
SAP Signavio



## SAP Signavio as the navigator: Guiding your business to SAP S/4HANA

77 changes from Revision 1 to Revision 15 of the diagram Procurement of Direct Materials Target State 1

SAP Signavio 🌙



✓ Element moved/role changed (36)

Jane Collings

A Choose revisions/diagrams

✓ Synchronized scrolling

37

Collaborate to define target process models and unlock business value SAP Signavio

SAP Signavio

Process Manager Collaboration Hub

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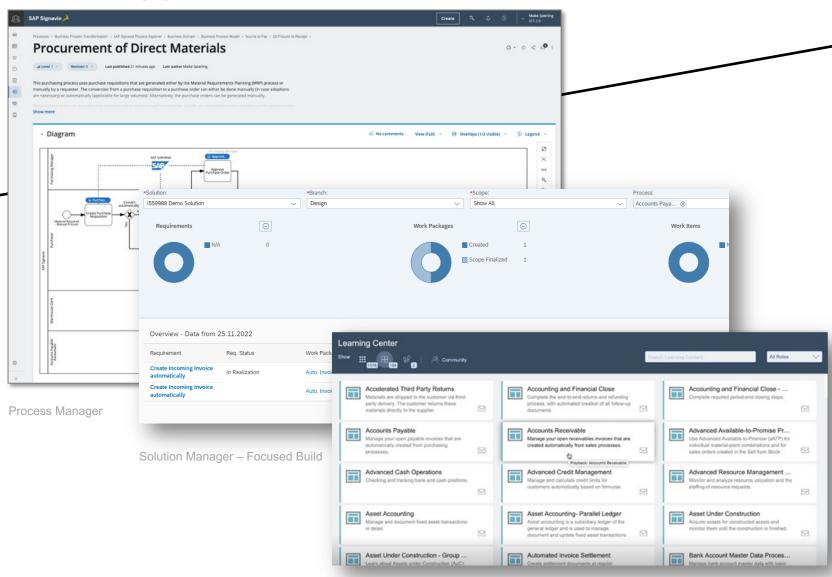
✓ Dictionary link changed (17)

## SAP Signavio as the navigator: Guiding your business to SAP S/4HANA

Move to

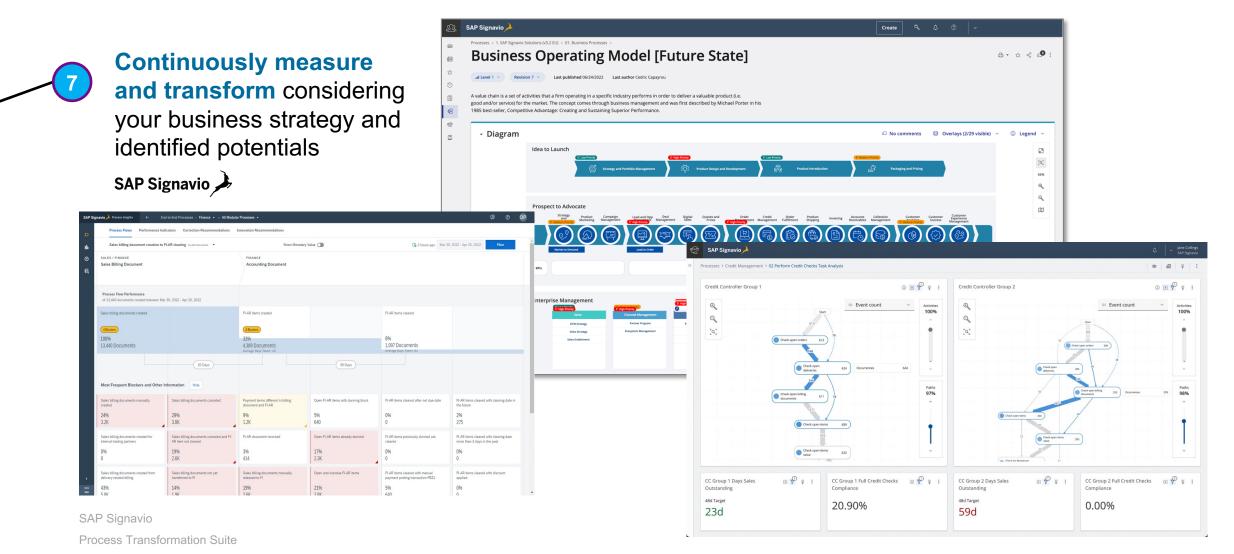


Align Implementation,
configuration and testing
to business processes and
requirements
SAP Signavio



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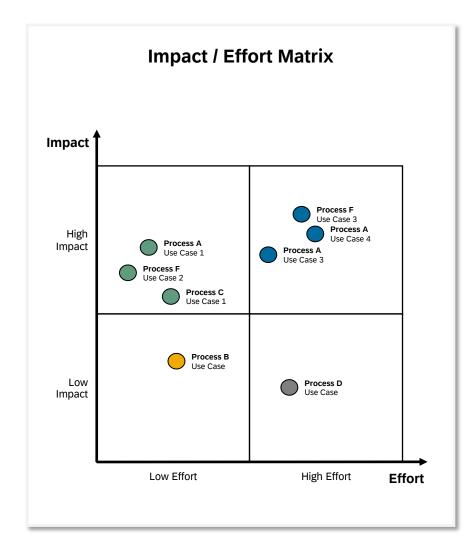
## SAP Signavio as the navigator: Guiding your business to SAP S/4HANA

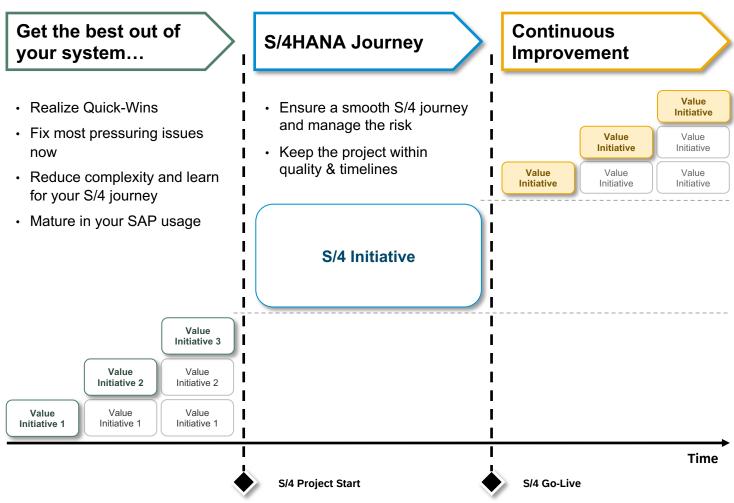


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# SAP Signavio Enables a Value Focused Transformation Methodology

Executing Value in the short term while preparing for S/4HANA







# **SAP Signavio Final Thoughts**

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## **Start Your SAP Signavio Journey Today**

Signavio Process Insights, Discovery Edition (ondemand.com)

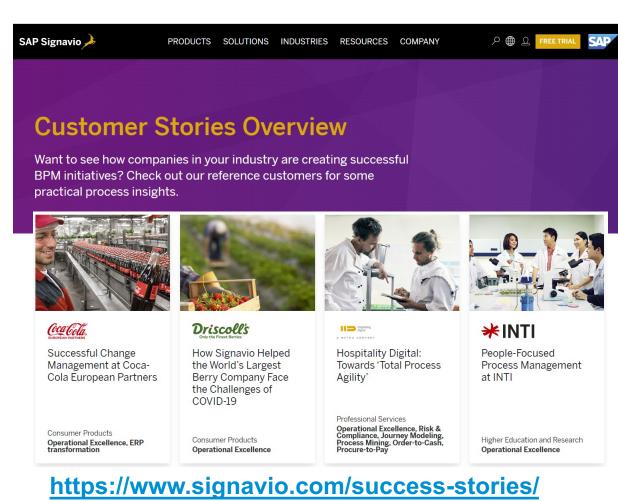


## You can use SAP Signavio Process Insights, discovery edition for:

- your SAP ERP system (e.g. for your transition to SAP S/4HANA)
- your SAP S/4HANA system (e.g. you want optimize it)

## **SAP Signavio Process Transformation Suite**

### **Customer Success Stories**

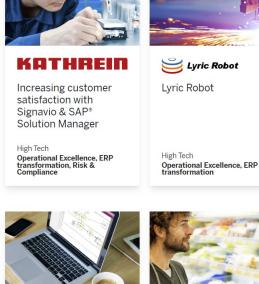


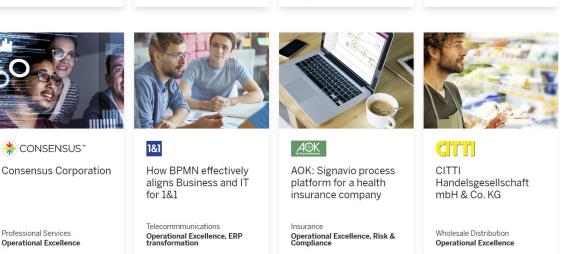
VERITAS

Digitally transforming the world's leading data management provider

Media
Operational Excellence, Risk & Compliance







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## Business Process Transformation Forum 2023

Scottsdale, AZ | Sept. 11-13

## Scan to apply







#### Location

- Fairmont Scottsdale Princess
- Scottsdale, AZ

#### Max Attendees

- 400 customers
- Executive Focus

### **Target Attendees Partner Day**

• 80 people

### **Event Highlights:**

- Transforming Business Processes: Which strategies and methodologies can drive process innovation efficiently
- Process Mining and Analysis: How to quickly find out on which process areas to focus and how to distill actionable insights fast
- From Strategy to Execution: Steps and best practices to continuously improve processes and outperform in the market
- Executive **networking** opportunities

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# Thank you!

#### For more information

Business Process Transformation \* SAP Signavio \* SAP Signavio Community

## **ASUG SAP Signavio Virtual Sessions**

March 21: <u>SAP Signavio Foundations #1: Why Every Successful Business Transformation is</u>
Data-Driven and Continuous

March 28: <u>Signavio Foundations #2: How to Ensure Your SAP S/4HANA Transformation Is an</u> Investment That Adds Value

April 4: <u>SAP Signavio Foundations #3: Move from Strategy to Execution by Aligning Enterprise Architecture with Business Process Management</u>

April 11: <u>SAP Signavio Foundations #4: Gain Visibility into Your Transformation: Drive Value, Uncover Opportunities and Improve Continuously with Process Data-Driven Insights</u>

June 29: <u>SAP Signavio Foundations #5: Why Does Every Organization Need a Business</u> Process Center of Excellence?

#### **ASUG News + Views**

SAP Signavio Data & Insights: It's All About Getting There Faster

**Qorvo Counts on SAP Signavio for Thousands of Process Improvements** 











# **Robert Perry Senior Account Executive**

robert.perry@sap.com



Questions for me?

## Questions for you?

- 1. In what year did SAP become a Signavio Customer?
- 2. What did our "crack marketing team" come up with to call the *smart mining approach* and integration of Process Insights and Process Intelligence?
- 3. What are the primary value streams or "use cases" for Signavio?
- 4. What major industry recognition did SAP Signavio recently receive?
- 5. What are the three parts of the "SAP Signavio Success Formula?

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