## Strategically Transform Your Organization Using S/4HANA

LEVERAGING PEOPLE, PROCESS, DATA AND TECHNOLOGY

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## You are here! —Journey to the Intelligent Enterprise





# The Why - Strategy

# e How - Approach

## WHY

"Leadership requires two things: a vision of the world that does not yet exist and the ability to communicate it." Simon Sinek

## **CASE FOR CHANGE**

"The pace of change and the threat of disruption creates tremendous opportunities."

-Steve Case

## **VALUE PROPOSITION**

"If it doesn't add value, it's waste."

– Henry Ford

## **TRANSFORMATION**

"Transformation isn't a future event, it is a present day activity."

- Jillian Michaels

## **AGILITY**

"Success today requires the agility and drive to constantly rethink, reinvigorate, react, and reinvent."

Bill Gates

## ORGANIZATIONAL READINESS

"Great things in business are never done by one person.

They're done by a team of people."

Steve Jobs

## **WORK SMARTER**

"It is not the load that breaks you down, it's the way you carry it"
-Lena Horne

## **PARTNERS**

"Chose a business partner as carefully as you would chose a spouse."

- Emma Jones

## **BUSINESS CASE**

"Money is a tool. Used properly it makes something beautiful; used wrong, it makes a mess!"
- Bradley Vinson

## **PART 2: MOBILIZATION**

"To accomplish great things, we must not only act, but also dream; not only plan, but also believe."

-Anatole France



The Why - Strategy

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## first place

Do it in the

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## IMPLEMENT

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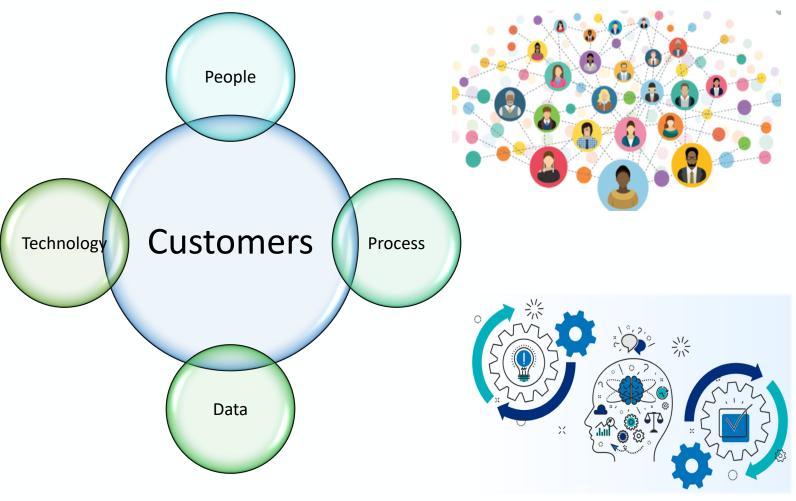
-Anatole France



## First start with why to drive ultimate business results In order to be successful everyone needs to understand their why









The Why - Strategy

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## Do you have a

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## compelling case formen

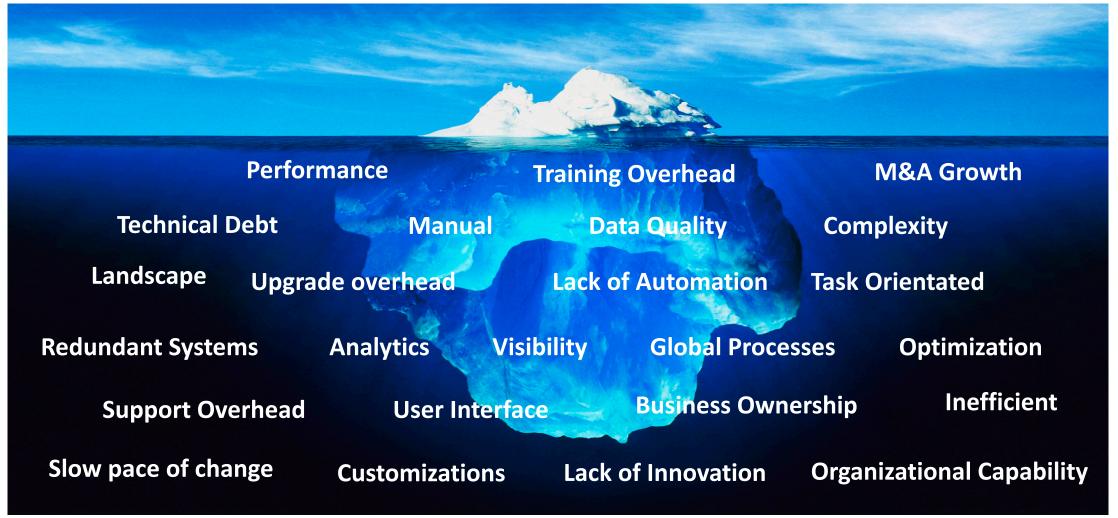
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change

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also dream; not only plan, but
also believe."



## Do you understand your case for change underlying business challenges may not always be visible





## The non-intelligent enterprise



## Slow Pace of Innovation

- "big bang" implementations
- Extensive customizations
- Maintenance of multiple systems
- Overhead



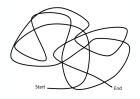
## **Over Reliance**

- Complicated system landscapes
- Out dated legacy systems
- Manual Activity
- Institutional Knowledge
- Getting by



## Overly Complicated

- Processes
- Poor Data Quality
- Limited insights
- Systems manage your business
- Too big to change



## Fragmented Business Processes

- Inconsistent Processes
- Lack of visibility
- Manual Task
- Work arounds
- Lack of ownership
- Poor quality



Strategy The Why -

## **VALUE PROPOSITION**

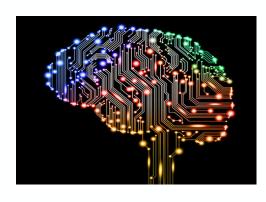
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What is your

value proposition



## What does it mean to intelligently transform an enterprise



- in·tel·li·gent
  - having good understanding or a high mental capacity; quick to comprehend, as a persons or animals:
  - Displaying or characterized by quickness of understanding, sound thought, or good judgement
  - Having the faculty of reasoning and understanding; possessing intelligence:
  - Computers. Pertaining to the ability to do data processing locally; smart
- en·ter·prise
  - a project undertaken or to be undertaken, especially one that is important or difficult or that requires boldness or energy:
  - a plan for such a project
  - Participation or engagement in such a projects:
  - Boldness or readiness in undertaking; adventurous spirit; ingenuity.
  - A company organized for commercial purposes; business firm.





## History of S/4HANA Database & Table Structures

redesigned data structures for new real-time requirements, big data and high throughput

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<b>Document</b> Header Item						<b>Document</b> Header Item			Totals			Indices				
Sales Order	VBAK		VBAP	<b>&gt;</b>	VAKPA	VAPMA	GL, AR, AP	BKPF	BSEG	<b>&gt;</b>	GLT0	KNC1	KNC3	BSIS	BSAS	BSIK
Delivery	LIKP		LIPS	<b>&gt;</b>	VLKPA	LKPMA				<b>&gt;</b>	LFC1	LFC3		BSID	BSAD	BSAK
Billing Document	VBRK		VBRP	>	VRKPA	VRPMA	New GL		FAGLF LEXA*	>	FAGLF LEXT*			FAGL BSIS	FAGL BSAS	
Status Info	VBUK		VBUP				СО	СОВК	COEP		coss	COSP				
Conditions		KONV			VBOX		AA	ANEK	ANEP	ANEA	ANLC	ANLP				
Document Flow		VBFA					ML	MLHD	MLIT		MLCD	MCLR		BSIM*	CKMI1*	

## **SAP Business Suite**

## MATERIAL VALUES

Valuation in MM or Valuation ML

Aggregates Hybrid: Master Data with Valuated Stock			History	ML Valuation			
	MBEW	<b>&gt;</b>	MBEWH	CKMLCR	MLPP	CKMLPP	CKMLPPWIP
	EBEW	>	EBEWH	CKMLPP	MLCR	CKMLCR	CKMLKEPH
	QBEW	>	QBEWH	MLHD	MLCRF	MLCD	CKMLMV004
	OBEW	<b>&gt;</b>	OBEWH	MLIT	MLKEPH	CKLMMV004	

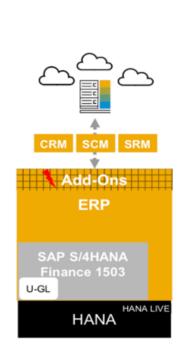
## **MATERIAL QUANTITIES**

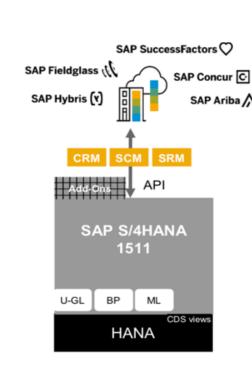


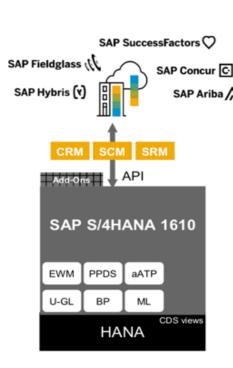


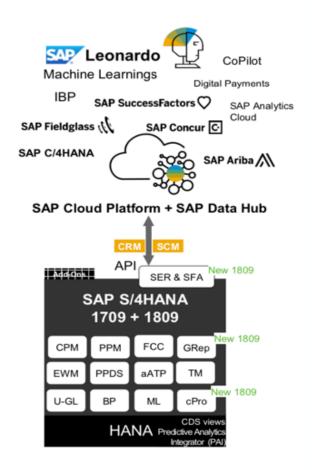
## S/4HANA has been simplified and advanced with each release a historical perspective is important since S/4HANA is not ECC

The evolution of SAP S/4HANA: Architecture









Complete list of improvements and simplifications



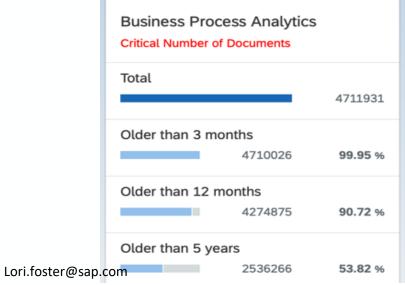
## We have predefined set options for moving to SAP S/4HANA Some very colorful and optimized options exist to accelerate the move

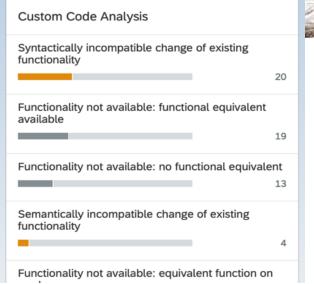
Туре		Approach	Available for	Purpose				
Reusing by in-place conversion		System conversion (Tool: Software Update Manager)	SAP ERP SAP S/4HANA system	Bringing your business processes to the new platform  A complete technical in-place conversion of an existing ERP software system in SAP Business Suite to SAP S/4HANA  Adoption of new innovations at your speed				
Reengineering with data migration	Standardized	New implementation (Tool: SAP S/4HANA migration cockpit)	SAP ERP or third-party system(s)  SAP S/4HANA  SAP S/4HANA Cloud	<ul> <li>New implementation/reimplementation</li> <li>Reengineering and process simplification based on latest innovation</li> <li>Implementing innovative business processes with preconfigured content on a new platform</li> <li>Performing initial data load</li> <li>Retiring old landscape</li> </ul>				
	Customer tailored	Landscape transformation (Customer-tailored service/consulting offering)	SAP ERP or SAP S/4HANA third-party system(s)	<ul> <li>Value-driven data migration to the new platform</li> <li>You need more than master data and open items, such as transactional data, complete or selected by a time slice</li> <li>Migrate a selection of data (such as by organizational units), or migrate data from more than one system, or migrate application-related data into an SAP S/4HANA–based solution landscape</li> </ul>				

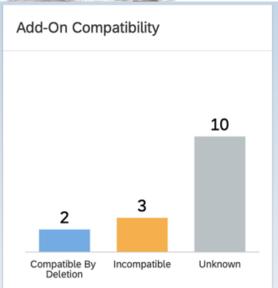


## Set a strategy based on data and facts feelings and emotions often influence Strategy negatively





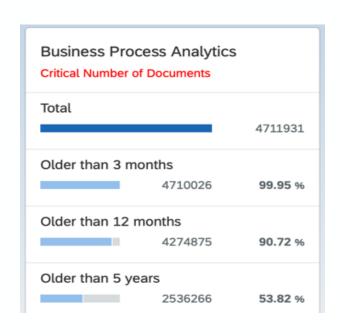




This will not be a one time activity.. start with the end state in mind



## Leaving the <u>bad or old</u> data behind might be the best decision you can make





According to the Data Dilemma Report, **12.5% of staff time is lost in data collection.** That's five hours a week in a 40-hour work week. (CallCredit)

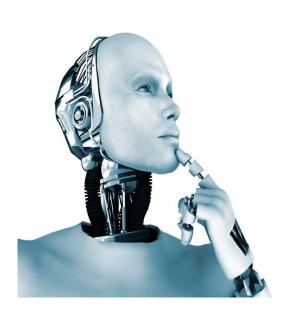
"Garbage in, garbage out" is especially true in ML. "You can have machine learning without sophisticated algorithms, but not without good data." (Huffington Post)

Your data may not be apples to apples after business transformation



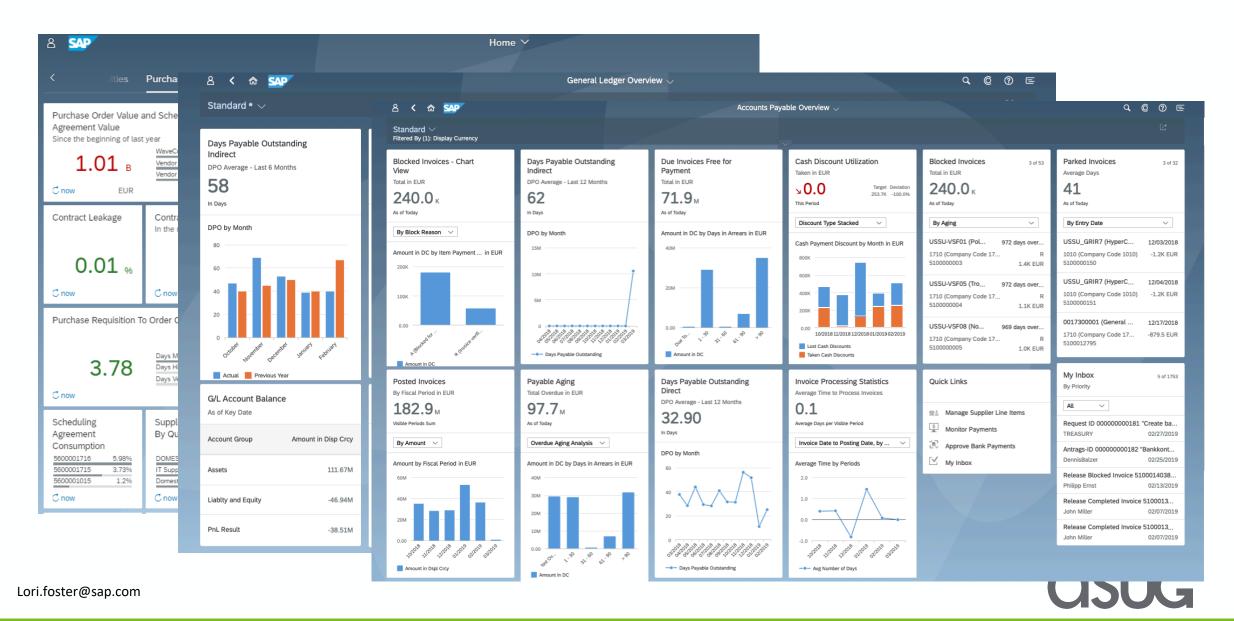
## What benefits does an intelligent enterprise offer reimagined, redesigned and reduces complexity within your organization

- Next generation business processes
  - redefined business processes based on years of industry expertise with the power of the latest technology innovations.
- Fast, smart data and analytics to run the business
  - Real time data and analytics
  - Single Source of the truth
- Built in automation and machine learning capability
- Reimagined user interface FIORI
- Hands-free conversation user experience, natural language processing - Co-Pilot
  - Digital-age, conversational user experiences such as digital assistants. Interact on a more human and social terms.
- Ability to rapidly consume new innovation





## What makes S/4HANA uniquely unique

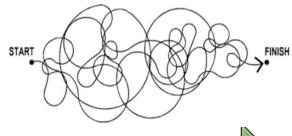


## The toughest strategy decisions may feel less than optimal but provides the greatest long term benefit









**Years of Customizations** 

**Unwinding Customizations** 

Transformation















New

**Pre-Built Automation** 

**Reimagined Processes** 

**Advanced Analytics** 

**Digital Innovation** 



Strategy The Why -

## **TRANSFORMATION**

"Transformation isn't a future event, it is a present day activity." - Jillian Michaels

## ORGANIZATION Process standardization

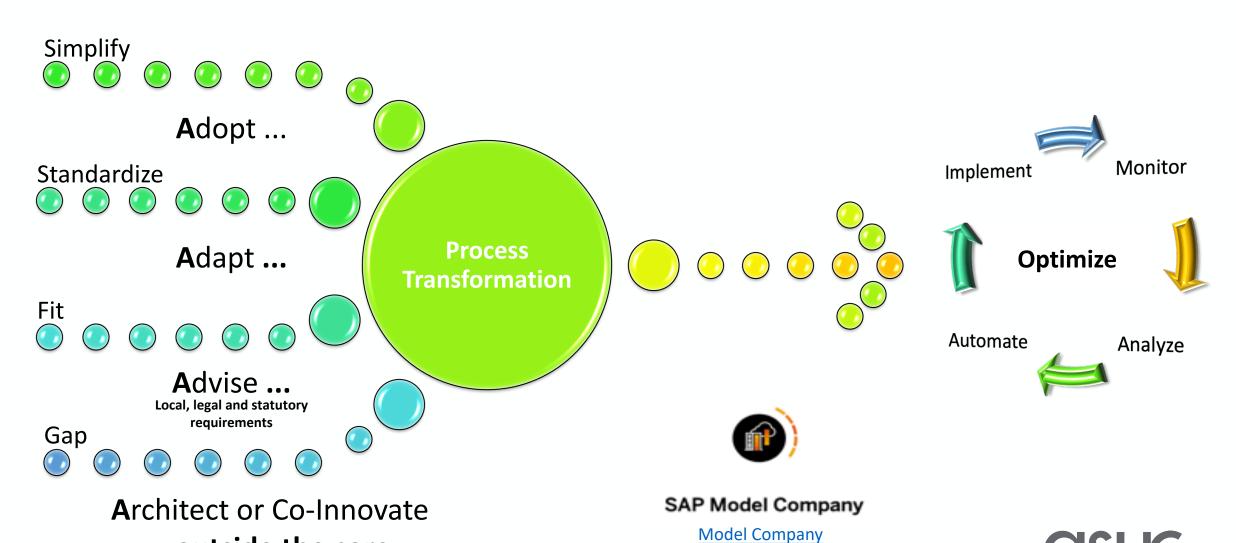
and optimization is the key

They're done by a tea to real transformation



## Business transformation through best practice standardization

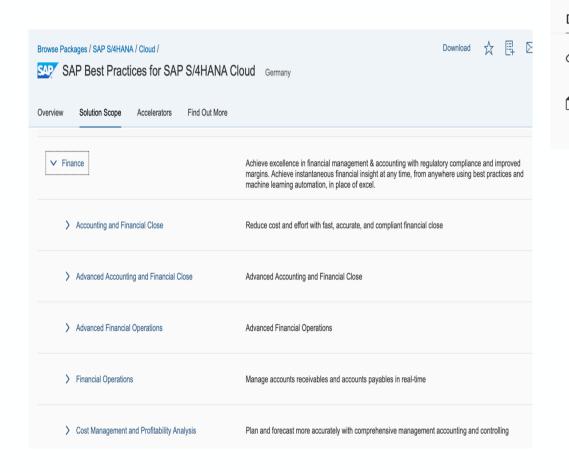
The value and boundaries of standardization helps to eliminate "Technical" and "Business" debt

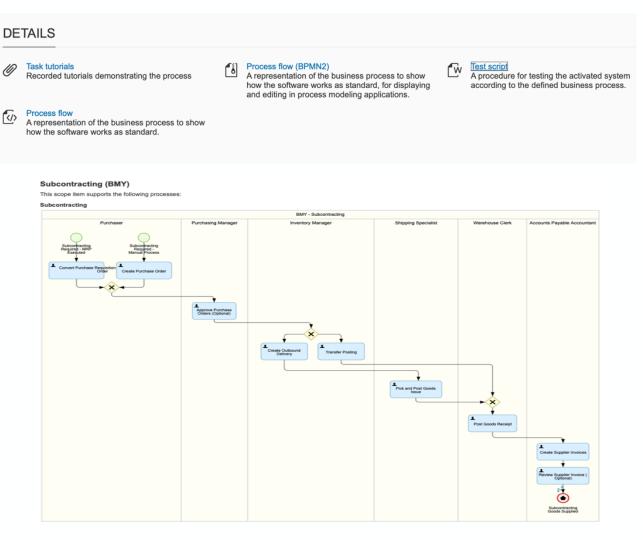


**CISUG** 

...outside the core

## Utilizing predefined industry best practice templates allows you to streamline and standardize your business









Strategy The Why -

Agility allows you

to be and stay

competitive

## **AGILITY**

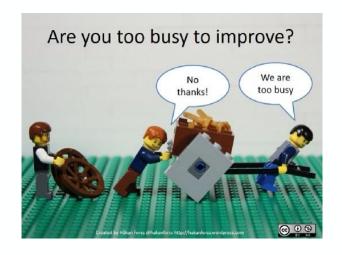
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## What pace are you prepared to transform at



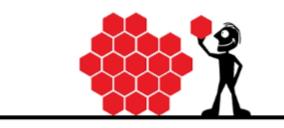






'This project has got so big, I'm not sure I'll be able to deliver it!'





'It's so much better delivering this project in bite-sized sections'

Source: GANTTPRO.com



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## **ORGANIZATIONAL READINESS**

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Business lead efforts with the delivent

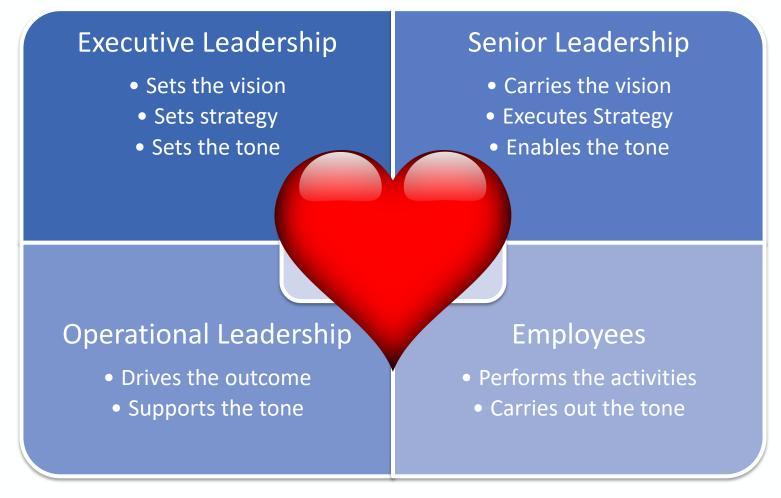
right technical support are

## more successful



## Executive Leadership sets the strategy for transformation

the rest of the leadership team must support it and change agents drive it.







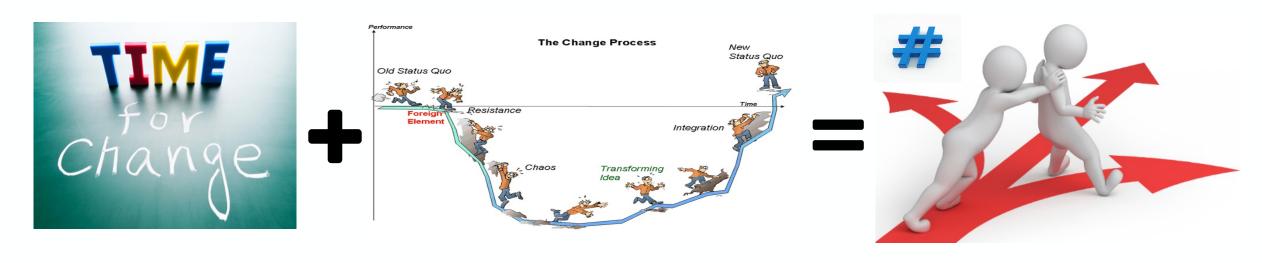
## All stakeholders must have a seat at the table Avoid treating S/4 as a technical upgrade, this is transformational





## Do not under estimate the Human Impact

The fear of change and lack of communication often manifests itself into resistance



Automation will have a far-reaching impact on the global workforce.

Technical automation potential ~50%

of current work activities are technically automatable by adapting currently demonstrated technologies 6 of 10

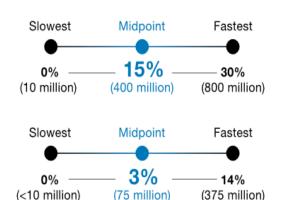
current occupations have more than 30% of activities that are technically automatable Impact of adoption by 2030

Work potentially displaced by adoption of automation, by adoption scenario,

% of workers (FTEs1)

Workforce that could need to change occupational category, by adoption scenario,<sup>2</sup>

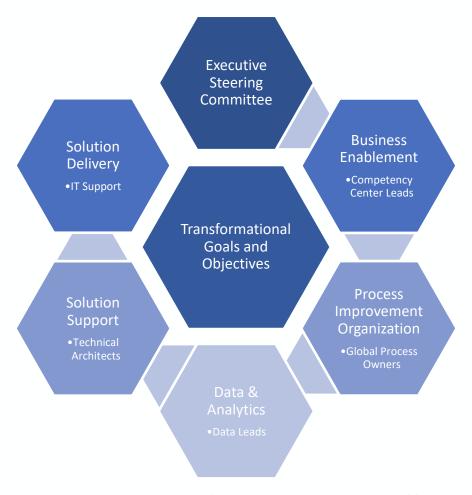
% of workers (FTEs)





## Establishing a Center of Excellence organization

prior to starting your journey will drive greater business value and sustainment



Transformation is not a singular activity it will need sustainment



ne Why - Strategy

Approach

e How -

## WH

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Simon Sinek

## CASE FOR CHANGE

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utilize all available

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resources

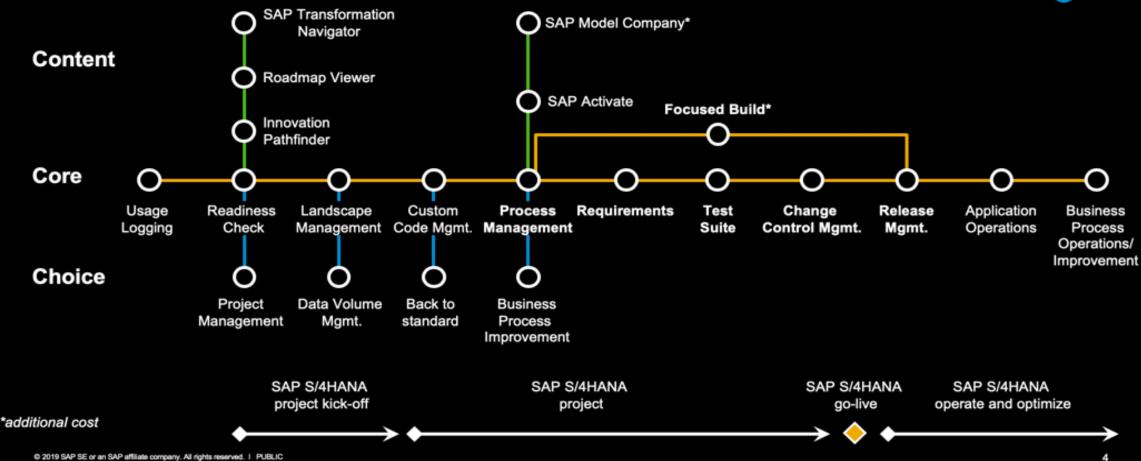
## **IMPLEMENT**

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## How to implement SAP S/4HANA with SAP Solution Manager







## Prepare for your move utilize all available resources rapid accelerators exist for a successful journey and you are not alone

## Discover



## **Build Your Business Case**

- SAP Transformation Navigator
- Business Scenario
   Recommendations (BSR)
- Solution Explorer
- SAP Fiori apps reference library
- Value Lifecycle Manager (VLM)
- SAP Best Practice Explorer
- SAP S/4HANA Trial
- Feature Scope description

## Determine



## Prepare



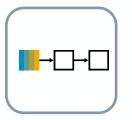
## Adapt



## **Define Your Roadmap**

- SAP Readiness Check for SAP S/4HANA
- SAP Solution Manager 7.2
- Simplification Item Catalog
- Simplification Item Check
- Custom Code Lifecycle Management
- Code Inspector / Custom Code Migration Worklist
- Pre-Checks
- SAP Product Roadmaps

## Migrate



## **Execute Your Move**

- SAP Activate
- Maintenance Planner
- Migration Cockpit
- SAP Data Services with Rapid Data Migration content
- SAP Value Assurance Services



Approach

e How -

## It takes a team of dedicated

partners to be successful

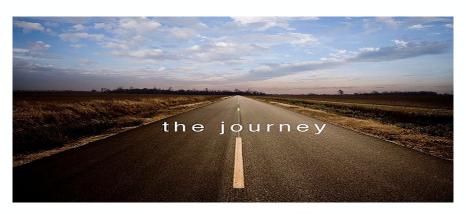
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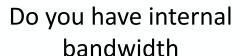
## - Emma Jones



## Find the right business partner(s) based on your needs set clear expectations and align on a mutual reliance strategy





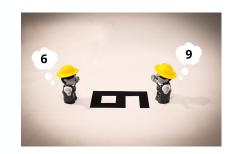






Do you have internal expertise



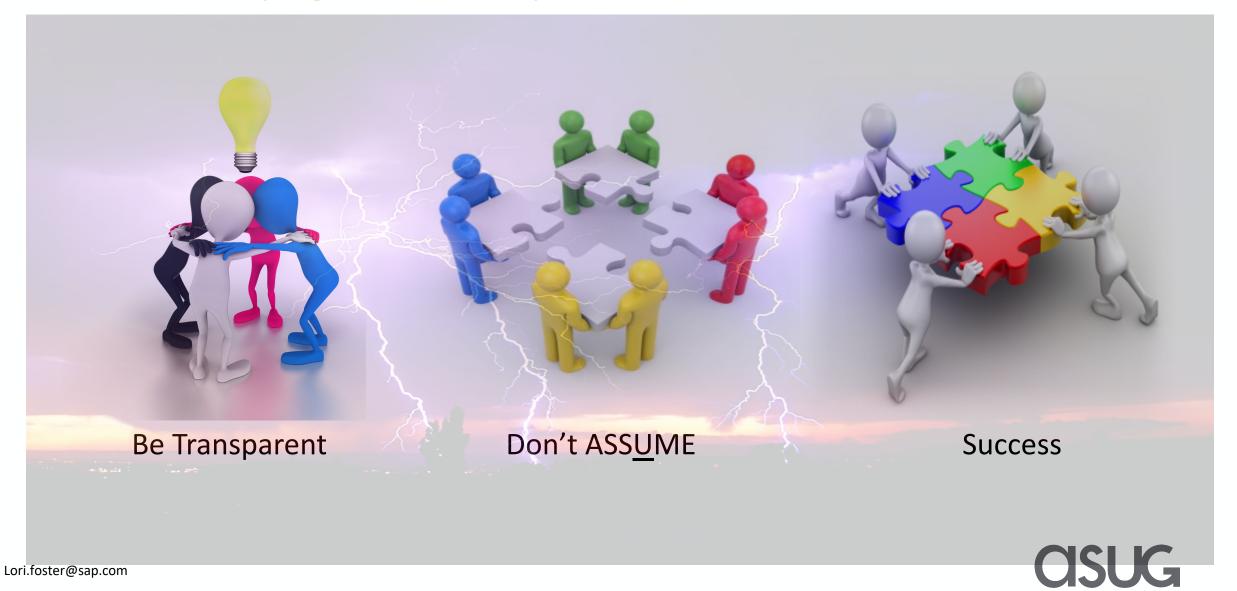


Do you need an external perspective or support



## Make a long lasting relationship based on transparency

Transformation programs can be reputation builders or breakers



Why - Strategy

Approach

e How -

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## Build a solid

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## business case

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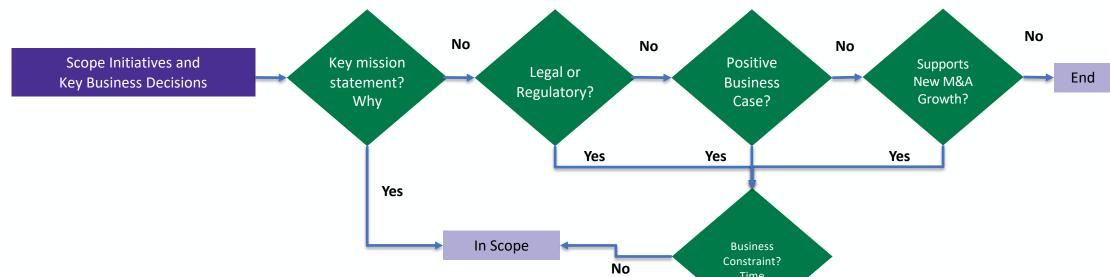
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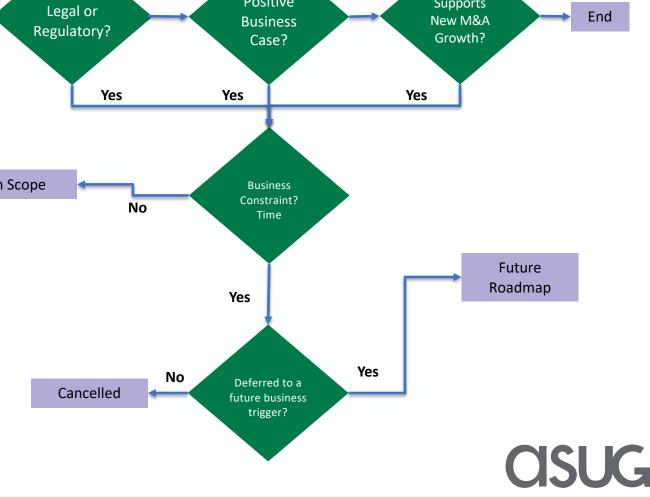
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## Utilize a robust methodology to define program scope Ensure business ownership and executive sponsorship



- ▶ Beyond the overall digital transformation vision, often times business and IT propose numerous investments.
- ► In order to assess initiatives for scoping into the program or future roadmap, we asked six key questions and run individual business cases (ROI, NPV) for each initiative.
- Examples of proposed initiatives:
  - Global Trade Management, Transportation, Treasury Management, Serialization, Ariba, SuccessFactors, Qualtrics



## Define scope, protect and manage Balance innovation with organizational maturity, foundational focus



## Define

- Your scope
- Timeline (time fence)
- Team



## Protect

- Your scope
- Timeline
- People



## Manage

- Scope creep
- Timeline

You need a governance structure that is willing and empowered to just say "no"



## Build a solid business case and gain Executive alignment



## The Problem(s)

Identify the real problem



## The solution

- Collaborate to find the solution
- Balance innovation with maturity



**Business benefits** 

 Calculate tangible business benefits they may be qualitative or quantitative

30% Increased efficiency



70% Improved Customer Service



25% reduction in Total Cost of Ownership



50% reduction in Inventory



## Approach e How -

that does not yet exist and the ability to community Allow appropriate time for

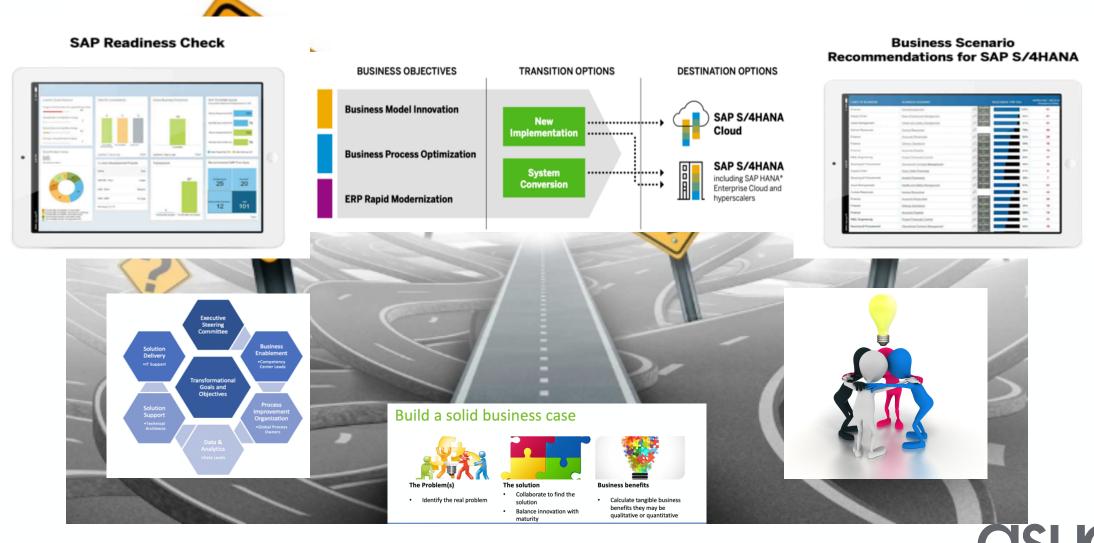
planning and mobilization

## **MOBILIZATION**

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## Appropriate planning and mobilization increases your success rate and will de-risk your program



## Part 2: Implement the intelligent enterprise

## **PLAN**

"A goal without a plan is just a wish." Antoine de Saint-Exupéry

## **PMO**

"Talent wins games, but teamwork and intelligence win championships." -Michael Jordan

## **TEAM**

"Finding good players is easy.

Getting them to play as a team
is another story."

Casey Stengel

## **PROTECT STANDARD**

"If you think of standardization as the best that you know today, but which is to be improved tomorrow; you get somewhere."

-Henry Ford

## DATA

"Garbage in.. Garbage out.."

## **TESTING**

"Doing the same thing over and over again expecting different results, is the definition of insanity."

Albert Einstein

## **TRAINING**

"The purpose of today's training is to defeat yesterday's understanding."
-Miyamoto Musashi

## **DOCUMENTATION**

"Documentation is a love letter that you write to your future self." -Damian Conway

## ORGANIZATIONAL READINESS

"Good communication is the bridge between confusion and clarity."

-Nat Turner

## **RUN: PART 3**

"However beautiful the strategy, you should occasionally look at the results." Winston Churchill



## Call to Action

- Determine your strategy
- Align your organization
- Plan your approach (Part 2)
- Join the Movement

sap.com/jointhemovement #jointhemovement



## Q&A



