

# Achieve digital resilience and scale with confidence with SAP localization

David Branley, Senior Director – Product Management SAP Globalization Services March 2023

**PUBLIC** 





### **Disclaimer**

The information in this presentation is confidential and proprietary to SAP and may not be disclosed without the permission of SAP. Except for your obligation to protect confidential information, this presentation is not subject to your license agreement or any other service or subscription agreement with SAP. SAP has no obligation to pursue any course of business outlined in this presentation or any related document, or to develop or release any functionality mentioned therein.

This presentation, or any related document and SAP's strategy and possible future developments, products and or platforms directions and functionality are all subject to change and may be changed by SAP at any time for any reason without notice. The information in this presentation is not a commitment, promise or legal obligation to deliver any material, code or functionality. This presentation is provided without a warranty of any kind, either express or implied, including but not limited to, the implied warranties of merchantability, fitness for a particular purpose, or non-infringement. This presentation is for informational purposes and may not be incorporated into a contract. SAP assumes no responsibility for errors or omissions in this presentation, except if such damages were caused by SAP's intentional or gross negligence.

All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of their dates, and they should not be relied upon in making purchasing decisions.

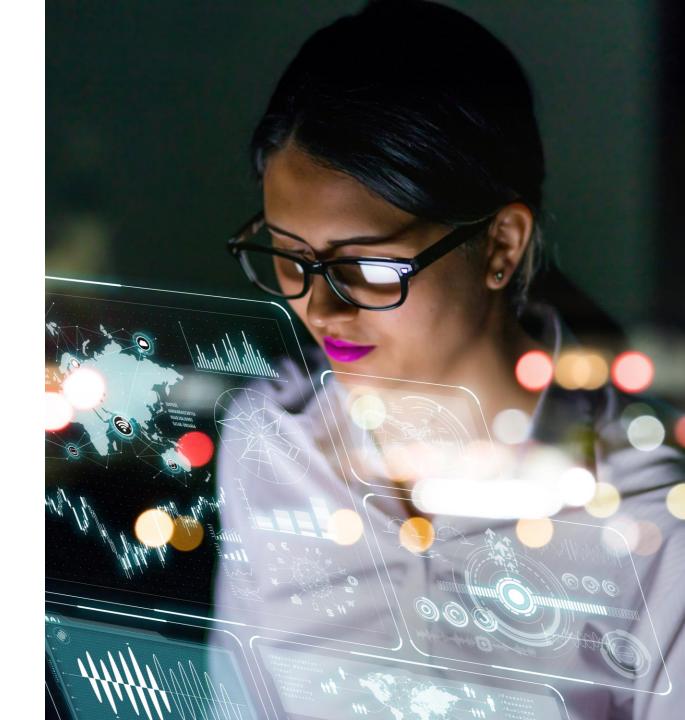
## Content

## **Global Dynamics & Digital Transformation**

Software Localization at SAP

Local Solutions for Global Success

Engage with Us

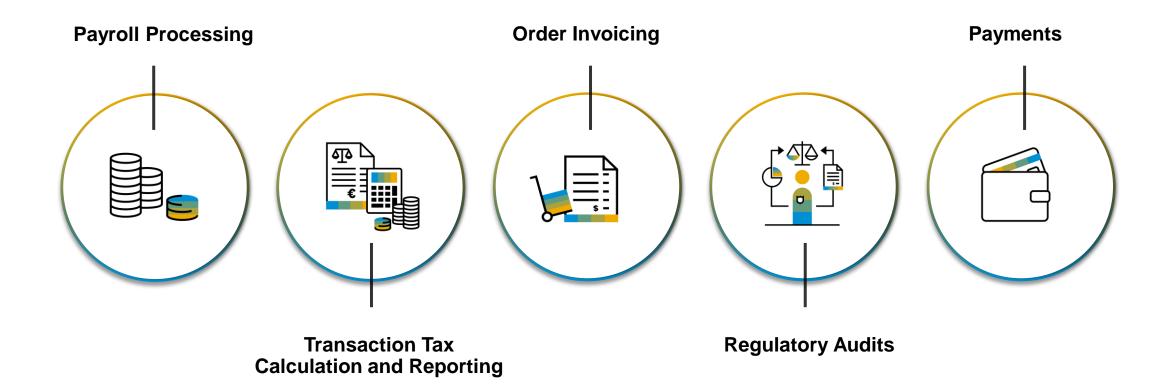


## We are Surrounded by Drivers of Transformation





## **Common Regulatory Pain Points For an Enterprise**



## **SAP Empowers Every Customer to Succeed Locally and Globally**



440,000 customers in 180+ countries

200 million users worldwide

22,200 SAP partner companies in 140 countries

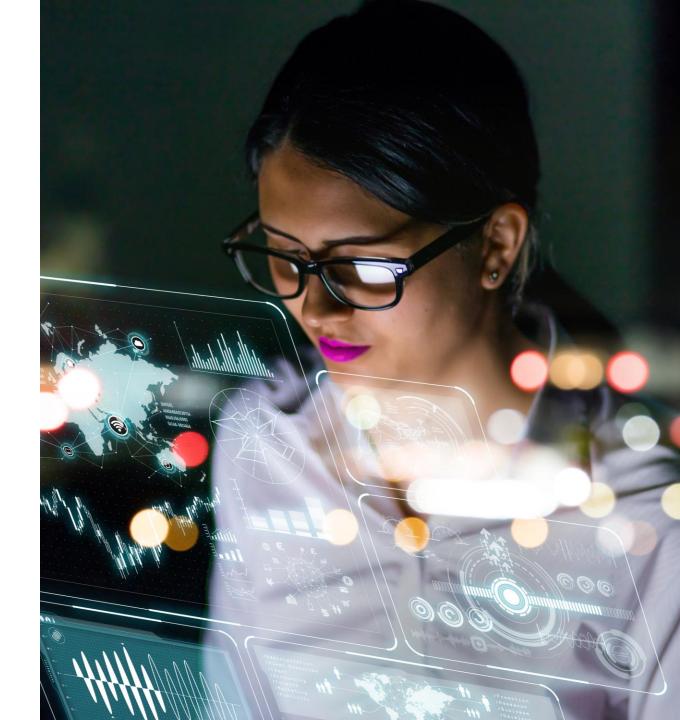
## **Content**

Global Dynamics & Digital Transformation

**Software Localization at SAP** 

Local Solutions for Global Success

Engage with Us



## What Is Software Localization?



SAPs Localization portfolio consists of several capabilities...

- Finance
- Document and Reporting Compliance
- **Spend Management**
- Internationalization Standard I18N

- **Human Resources**
- Customer Experience
- Languages

...is delivered to customers and partners in different ways...

- Built-in and 'Off-the-Shelf'
- Configuration
- Extensibility

...touches core E2E processes worldwide

- Lead-to-Cash Recruit-to-Retire
- Sustainability

- - Source-to-Pay Design-to-Operate
- Reporting

## **SAP Software Localization**

Providing a Holistic Localization Experience Contributing to Customers' Global Success



48 SAP S/4HANA Cloud

57 SAP Document and Reporting Compliance

104 SAP SuccessFactors Employee Central 16 SAP Billing and Revenue Innovation Management

64 SAP S/4HANA

**40** SAP Business Network

SAP SuccessFactors Employee Central Payroll 6 SAP Responsible Design and Production

**70** SAP Business ByDesign

24 SAP Concur Spend Management

105 SAP ECC Human Resources

## **SAP Globalization Services – Key Values**







## **Enable Adherence to Legal Mandates**

for new and evolving regulations for the lifespan of an SAP solution providing customers with peace of mind

#### Scale with confidence

with efficient and integrated business processes locally and globally, leading to sustainable business practices

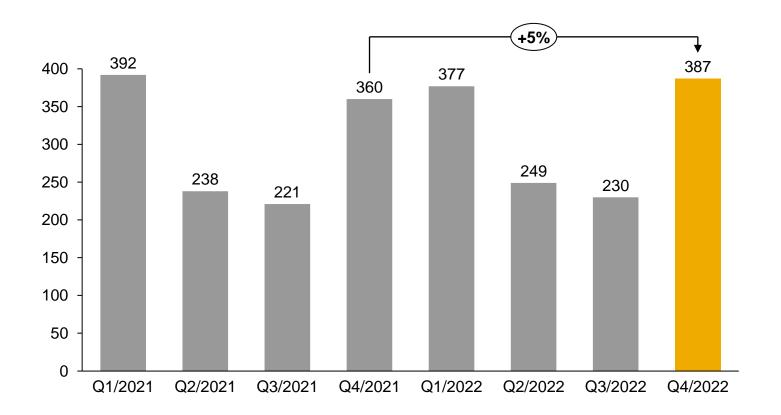
#### **Automate**

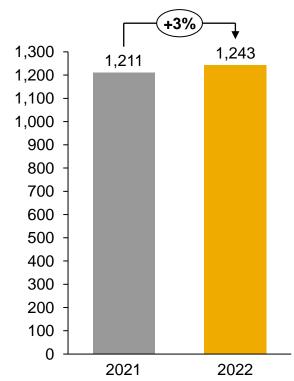
repetitive tasks, such as payroll, Business-to-Government interaction and free capacity for value creating tasks

## **Legal Change Delivery**

#### **Key Messages:**

- 1,243 Legal Changes delivered in 2022 (+32/+3% YoY), compared to 1,211 legal changes in 2021.
- 69% of all Legal Changes can be attributed to an increasing level of government activities to:
  - A) combat the current economic environment with labor measures (inflation / energy)
  - B) drive forward digitalization, e.g., digital audit files, taxation related laws, Business-to-Government Exchange





## **Delivering Peace of Mind**



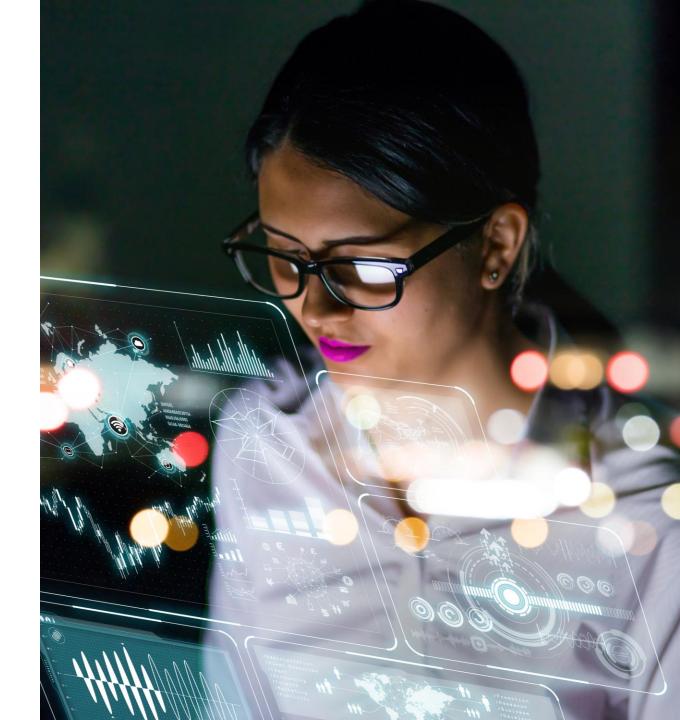
## Content

Global Dynamics & Digital Transformation

Software Localization at SAP

**Local Solutions for Global Success** 

Engage with Us



## Globalization as a Key Strength for SAP S/4HANA Cloud, public edition

SAP S/4HANA Cloud, public edition localization is provided out of the box for many local versions offering enterprises the ability to scale their business processes across the globe by addressing country-specific requirements and regulatory needs.

- Today 51 SAP Delivered Local Versions are available for SAP S/4HANA Cloud with 8 additional local versions planned.
- In addition, SAP facilitates Customer Local Versions via Localization as a self-service for SAP S/4HANA Cloud, public edition.



**Run Globally** 



**Keep Up with the Legal Mandates** 

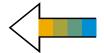


**Benefit from Standardization** 

Run business operations globally with ease utilizing SAP delivered localizations Address increasing legal changes part of SAP Delivered Local Versions

Leverage standard processes and automation for e-invoicing, statutory reporting, and tax management worldwide

## SAP S/4HANA Cloud, public edition: Localization Coverage



#### 2302 Release

#### 51 local versions delivered by SAP

#### **Currently available**

Argentina<sup>4,5</sup> Egypt<sup>4</sup> Greece4,5 Australia Austria Belgium Bulgaria<sup>3,4</sup> Brazil China Canada Czechia Chile<sup>4</sup> Colombia<sup>4</sup> Croatia3,4 Denmark Hong Kong (China) Finland France Germany Hungary India Indonesia Ireland Italy Japan Malaysia Luxembourg Mexico Netherlands New Zealand **Philippines** Poland Qatar4 Norway Portugal Romania Russia Saudi Arabia Singapore South Africa Spain South Korea Slovakia Sweden Switzerland Thailand Taiwan (China) Turkey United Arab Emirates United Kingdom

#### **Supporting 32 languages**

#### **Currently available**

Arabic Chinese (traditional) Bahasa (Malaysia) Bulgarian Chinese (simplified) Croatian Czech Danish Dutch English Finnish French German Greek Hebrew Kazakh Italian Hungarian Japanese Korean Polish Portuguese Romanian Russian Norwegian Serbian Slovak Slovenian Spanish Swedish Thai Turkish

#### Planned<sup>1</sup>

Ukrainian

#### Planned<sup>1, 4</sup>

**United States** 

Israel Kazakhstan Kuwait Serbia Slovenia Ukraine

## Customer Local versions

via localization as a self-service for SAP S/4HANA Cloud

Oman

#### Currently available

Rest of World<sup>2</sup>

Peru

<sup>&</sup>lt;sup>1</sup> As per current planning, subject to change.

<sup>&</sup>lt;sup>2</sup> Current S/4HANA Cloud customers using SAP Central Business Configuration (CBC) with 3-system landscape environment can participate in <u>Customer Local Version early adoption</u> program.. Belarus, Venezuela, <u>embargo countries</u> and SAP delivered/planned Local Versions are excluded.

<sup>&</sup>lt;sup>3</sup> Additional consideration needed for go-lives planned before EURO switchover.

<sup>&</sup>lt;sup>4</sup> Focuses on finance-led ERP and service-centric industries scope. Refer to solution scope in Best Practice Explorer for available local versions or scope items list for planned local versions

<sup>&</sup>lt;sup>5</sup> In early adoption program. Refer to influence program to participate

## **SAP ERP Central Component (ECC)**

## Including SAP and Partner Local Versions



**Argentina** India **Australia** Indonesia **Austria Ireland Belgium** Israel (\*) Brazil Italy **Bulgaria** Japan Canada Kazakhstan Chile **Kuwait** China Latvia Colombia Lithuania Croatia Luxembourg Czech Republic Malaysia **Denmark** Mexico Egypt **Netherlands Estonia** New Zealand **Finland Norway** France Oman Germany Peru Greece **Philippines** Hong Kong, China **Poland** Hungary **Portugal** 

Qatar Romania Russia Saudi Arabia Serbia **Singapore** Slovakia Slovenia **South Africa South Korea** Spain Sweden Switzerland Taiwan, China **Thailand Turkey Ukraine United Arab Emirates United Kingdom United States** Venezuela

#### **SAP Partner Solutions:**

**Belarus (EPAM)** Iceland (Nyherjihf)

## SAP Human Capital Management for SAP S/4HANA, on-premise edition



Continuity and investment protection for HCM on-premise customers

Solution will be based on SAP ERP HCM with selected SAP HANA database related enhancements.

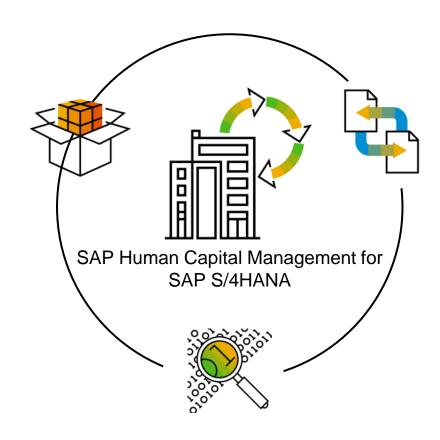
This option is intended to serve those customers who are not yet ready to partially or fully transform their HR processes into a cloud-based model.

The future of digital HR in the cloud is powered by SAP SuccessFactors.

## SAP Human Capital Management for SAP S/4HANA – Localization Aspects Key capabilities

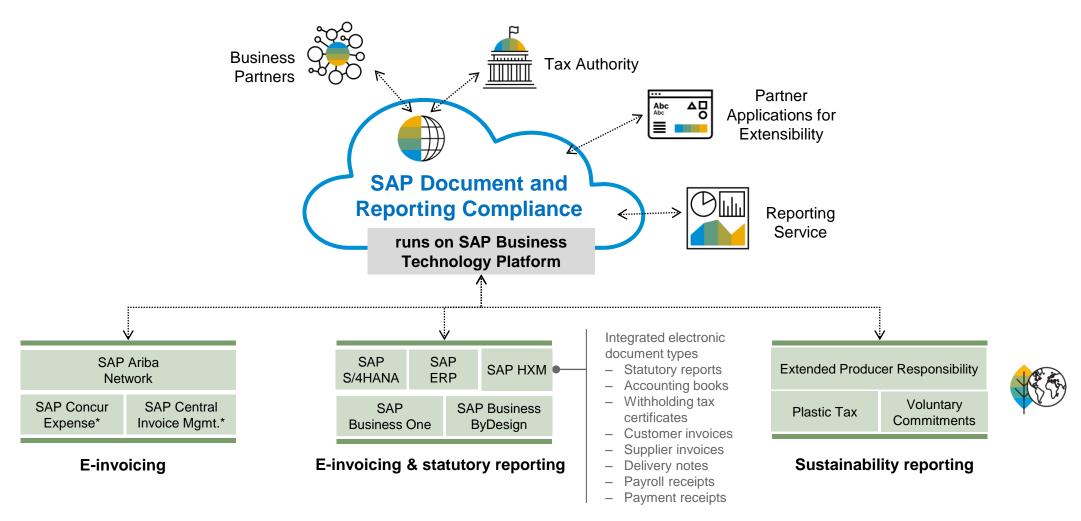
#### **Product**

- Scope matches the SAP S/4HANA Compatibility Pack and the key functionality of SAP ERP HCM
- Supports all SAP standard payroll local versions for SAP HCM
- Selective enhancements and localization across Core HR and Payroll processes to support continuity
- Available in Q4 2022 for OnPremise and follows SAP S/4HANA maintenance strategy until 2040

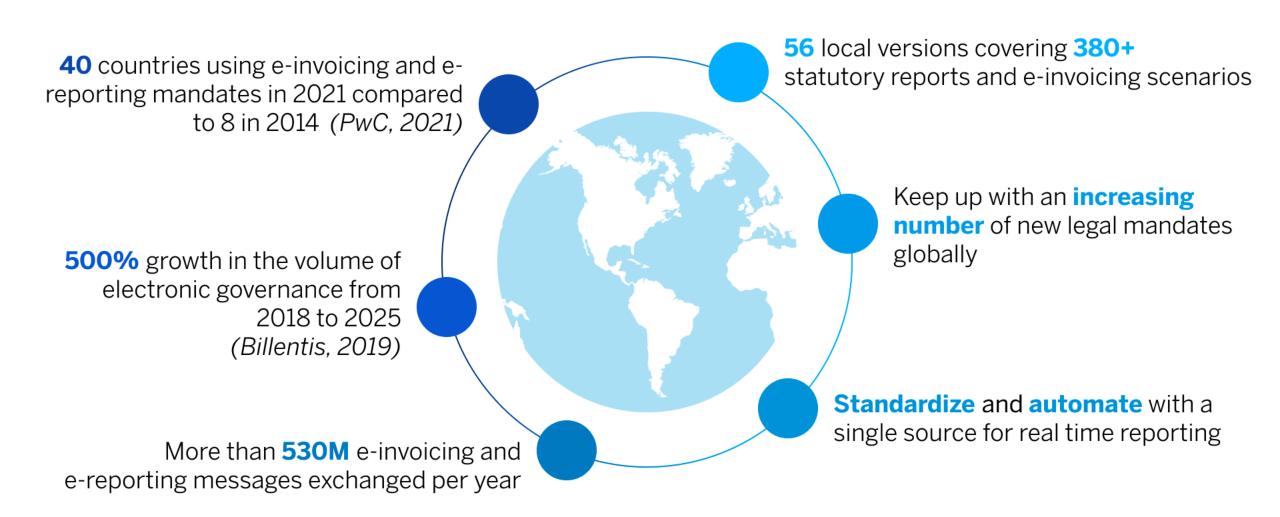


## **SAP Document and Reporting Compliance**

Enables companies to adhere to evolving legal mandates driven by global digitalization



## **SAP Document and Reporting Compliance**



## **SAP Document and Reporting Compliance**

## Global Coverage for SAP S/4HANA

#### **Compliance obligations**

- Statutory reporting
  - VAT, GST & Withholding Tax Reports
  - Audit files (SAF-T)
  - Electronic accounting reports
  - Financial Statements
  - Fixed Assets Reports
  - Payments Reports
  - Ledgers & Sales Lists
  - Cashflow Reports
  - Sustainability Reports
- E-Invoicing scenarios
  - Customer Invoices
  - Supplier Invoices
  - Consumer Invoices
  - Credit Invoices
  - E-Reporting scenarios
  - Delivery Notes
  - Payment Receipts
  - Tax Certificates
  - Tax Register Books
  - Electronic Payroll



416

Reports and scenarios enabled in 57 countries

#### Localization coverage

- Americas
  - Brazil, Chile, Colombia, Mexico, Peru, Argentina,
     Canada, US, Venezuela
- APJ
- Australia, India, New Zealand, Singapore, South Korea, Taiwan, Thailand, China, Indonesia, Japan, Malaysia, Philippines
- Europe
  - Austria, Belgium, Denmark, France, Germany,
    Greece, Hungary, Ireland, Luxembourg, The
    Netherlands, Norway, Poland, Portugal, Spain,
    Sweden, Turkey, Czech Republic, Finland, Israel,
    Kazakhstan, Romania, Russia, Serbia, Slovakia,
    Switzerland, Ukraine, United Kingdom, Italy
- Middle East & Africa
  - Saudi Arabia, Egypt, Qatar, South Africa, United Arab Emirates, Oman, Angola

## **SAP Document and Reporting Compliance – Customer Story**

A US Based Chemical Manufacturer with multiple subsidiaries abroad

#### **Before: Challenges**

- Increase in mandatory e-invoicing legislation worldwide
- Multiple disparate solutions for document compliance management in different countries
- Use of manual processes, third-party services, and custom software created in-house

#### Why SAP

- Standardized framework offered by the SAP Document & Reporting Compliance solution supporting operations in multiple countries with a wide array of compliance management capabilities through a single solution
- Ability to create legal XML files that are directly based on transactional system data from SAP solutions
- Single communication layer with content that users can submit directly to authorities or local partners when required
- Regular updates on new legal mandates and mandate changes

#### **After: Value-Driven Results**

- Improved control through the ability to communicate information directly to authorities, without relying on third parties
- Reduced compliance risk and significant time and cost savings as a result of moreefficient management of global document compliance processes
- Streamlined IT landscape, with document compliance activities supported by a single solution
- Improved user experience, with country-specific scenarios managed in an e-cockpit within
- SAP Document and Reporting Compliance

"We saw SAP DRC as an opportunity to optimize operational performance and resource management. The solution exceeds expectations by streamlining our response to an increasing number of regulations that differ by country."

30%

Faster document processing for the accounts payable department

10%

Reduction in the invoice processing cycle

24,000

Low-value activities eliminated

## **SAP Globalization Services**

### High-level Roadmap for 2023

#### SAP S/4HANA

- Deliver on Localization as a self-service for SAP S/4HANA Cloud as per roadmap
- Strengthen localization capabilities for in-market local versions and deliver 11 local versions by February 2024
- Deliver on SAP Billing and Revenue Innovation Management (SAP BRIM) localization as per roadmap

## SAP Document and Reporting Compliance

- Expand local version coverage for SAP Spend Management solutions
- Continue to enable customer and partner extensibility

#### Human Experience Management

Strengthen localization for SAP HXM for SuccessFactors Employee Central,
 SuccessFactors Employee Central Payroll, and HCM On Premise

#### Spend Management

Deliver Localized Solution for digital document and tax compliance within SAP Concur Spend Management

SAP DRC - SAP Document & Reporting Compliance, SAP BRIM - SAP Billing Revenue & Innovation Management

 Deliver customer and partner extensibility of SAP Business Network and new country specific e-Invoice mandates

#### Sustainability

- Enhance country coverage for Sustainability for France, Canada, United Kingdom, EMF (Ellen McArthur Foundation) and Plastic Taxes for United Kingdom, Spain and Italy
- Kickstart execution on Social Sustainability (Lieferkettengesetz Supply Chain due Diligence Act)

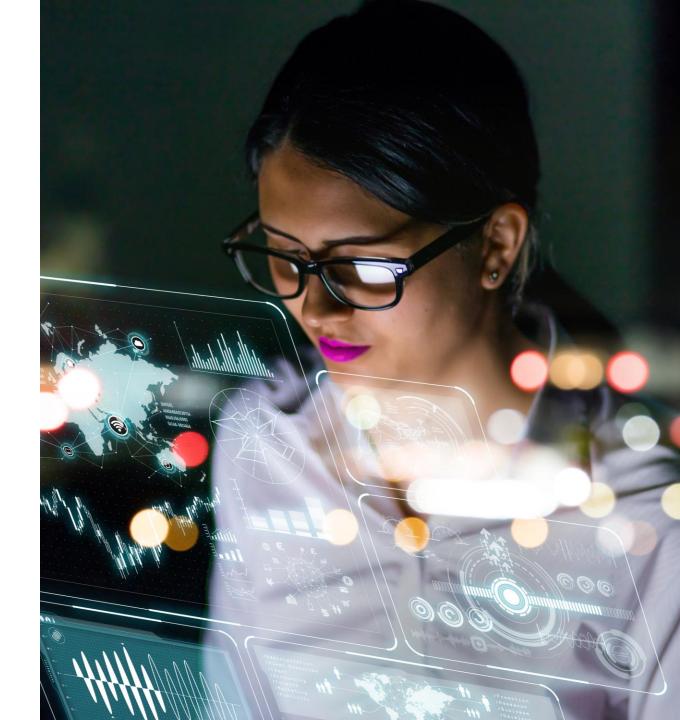
## **Content**

Global Dynamics & Digital Transformation

Software Localization at SAP

Local Solutions for Global Success

**Engage with Us** 



### Where to Find Us

## SAP Globalization Services Support Portal

Access all localization focused information e-books, service offerings & products in one place

#### **Legal Change Notification**

Get hold of updated information on legal changes & maintenance across SAP's solutions

#### SAP Localization and Country-Specific Collaboration Groups

Tap into the full list of Country/Region specific collaboration groups and connect with your peers and SAP experts











#### **SAP Globalization Mailbox**

Reach out to the experts from SAP Globalization Services to address your queries around legal changes

## Influence SAP Software Development

Adopt new innovations early on and influence SAP software development

#### **SAP Roadmap Explorer**

Find the latest Innovations and outlook on planned innovations

## **Open Forum – Questions and Feedback**

# Thank you.

Contact information:

#### **David Branley**

Senior Director – Product Management SAP Globalization Services <u>David.Branley@sap.com</u>

